



County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, California 90012
(213) 974-1101
<http://ceo.lacounty.gov>

SACHI A. HAMAI
Chief Executive Officer

May 15, 2018

To: Supervisor Sheila Kuehl, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Sachi A. Hamai
Chief Executive Officer

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HOMELESS INITIATIVE QUARTERLY REPORT #9

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance and those Strategies are also included in the CEO's quarterly reports.

This is the HI's ninth quarterly report. This report shows that we are making measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require sustained focus and collaboration with the County's partners and stakeholders. The HI continues to work closely and build capacity with a diverse and ever-growing network of partners to serve many more of our homeless neighbors.

Status Update on HI Strategies and Implementation Highlights

Of the 51 HI Strategies approved by the Board, 46 have been fully or partially implemented, as reflected in Attachment I, Implementation Status Chart. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Attachment II. Implementation highlights for selected strategies include:

A1: Homeless Prevention Program for Families

From July 2017 through March 2018, 771 families were assisted with prevention services through the Family Solutions Centers. Of those 771 families, 300 families exited the program and 219 (73 percent) either retained their housing or transitioned into other permanent housing.

B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplemental Security Income (SSI)

From July 2017 through March 2018, 802 homeless, disabled adults pursuing SSI were housed.

B3: Partner with Cities to Expand Rapid Re-Housing (RRH)

From July 2017 through March 2018, 1,750 RRH participants were placed in permanent housing.

B4: Facilitate Utilization of Federal Housing Subsidies

From July 2017 through March 2018, the Housing Authority of the County of Los Angeles provided \$880,686 in incentives to landlords to help secure 403 units for housing voucher recipients.

B7: Interim/Bridge Housing for Those Exiting Institutions

From July 2017 through March 2018, 1,437 individuals discharged from institutions were provided interim housing.

C4/C5/C6: Establish a Countywide SSI and Veterans Benefits Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness

From July 2017 through March 2018, Countywide Benefits Entitlement Services Teams assisted 5,703 disabled individuals with applications for SSI and Veterans Disability Benefits.

D2: Expansion of Jail In-Reach

From July 2017 through March 2018, 2,987 inmates received D2 Jail In-Reach services.

D6: Criminal Record Clearing Project

Since the January 2018 launch of D6 expungement services, the Public Defender held 20 record clearing services events throughout the County, engaged 267 clients, and filed 117 petitions for dismissal or reduction, 78 of which have been granted so far.

D7: Provide Services for Permanent Supportive Housing

From July 2017 through March 2018, 2,195 clients were linked to new Intensive Case Management Services slots, 1,108 clients received federal rental subsidies, 808 clients received local rental subsidies, and 476 clients were placed in permanent housing.

E4: First Responders Training

As of March 31, 2018, 42 First Responders Trainings were convened for Sheriff personnel, for a total of approximately 1,152 deputies and sergeants who have been trained since the inception of the First Responders Training on October 26, 2016.

E6: Countywide Outreach System

Between July 2017 and March 2018, Countywide outreach teams made contact with more than 13,800 individuals, connected 4,663 to services, placed 632 individuals into interim housing, and linked 267 individuals to a permanent housing program.

E8: Enhance the Emergency Shelter System

Since January 2017, contracts have been awarded to service providers for 302 new Crisis and Bridge Housing beds and 115 new Bridge Housing beds for women. From July 2017 through March 2018, 10,330 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, 1,703 individuals exited interim housing to permanent housing.

E14: Enhanced Services for Transition Age Youth

From July 2017 through March 2018, 2,768 youth were assessed using the Next Step Tool.

Measure H Funding Recommendations for FY 2018-19

As instructed by the Board on January 30, 2018, the CEO implemented the recommended process to review and finalize Measure H funding recommendations for FY 2018-19. The process provided lead County departments and agencies the opportunity to recommend modifications to the approved, tentative FY 2018-19 funding allocations where necessary, and included a community engagement effort with the following components:

- A community webinar on March 6, 2018, to explain the draft funding recommendations;
- A public meeting on March 14, 2018, to take verbal public comment;
- Public comment period (submitted verbally and electronically) from March 6 through March 21, 2018; and

- Review and consideration of public comments by the HI and lead County departments and agencies.

The final funding recommendations are scheduled for the Board's consideration on May 15, 2018.

Public Accountability

Performance Data

The following attachments provide cumulative performance data for July 2017 – March 2018, the first three quarters of Measure H implementation:

- Attachment IIIA - Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report.
- Attachment IIIB - Data for five key strategies by service planning area (SPA).
- Attachment IIIC - Demographic information for individuals enrolled in or served by those same five key strategies, including graphs that provide a visual representation of the demographic data.

Measure H Citizens' Oversight Advisory Board (COAB)

The third meeting of the COAB took place on March 8, 2018. During that meeting, the COAB heard from homeless service providers, the Los Angeles Homeless Services Authority (LAHSA), and the Department of Health Services (DHS) about their experience with administering Measure H funds. On May 3, 2018, the COAB held its first Listening Session at the Special Services for Group – Homeless Outreach Program Integrated Care System Office in SPA 6. The COAB used this opportunity to hear from persons with lived experience, the faith-based community, and homeless service providers in the area. Information regarding past and future meetings can be found at <http://homeless.lacounty.gov/coab/>.

Success Stories

The impact of the HI is illustrated in Attachment IV, which includes success stories of formerly homeless families and individuals who have received assistance through HI Strategies.

Responses to Board Motions

During the last quarter, the CEO responded to six Board motions related to the Homeless Initiative. For summaries of these reports, please see Attachment V.

Other Key Homeless Initiative Activities

2nd Annual Homeless Initiative Conference

On February 8, 2018, the HI hosted the second annual Homeless Initiative Conference entitled "*Partnership and Innovation to Prevent and Combat Homelessness.*"

Over 550 stakeholders attended, including elected officials, County departments, cities, homeless service providers, business sector, faith-based organizations, academia, foundations, formerly homeless residents, and community coalitions, to reflect on collective achievements; discuss on-the-ground experiences related to the implementation of Measure H; and plan for the enhancement and expansion of service and housing capacity to prevent and combat homelessness in LA County. The conference included breakout sessions focusing on both current and emerging issues that are critical to the success of the HI, with emphasis on successful implementation of Measure H-funded strategies.

A summary Conference Report can be found in Attachment VI. The third annual Homeless Initiative Conference is scheduled for February 7, 2019.

Measure H Impact Dashboard

CEO worked closely with United Way Home for Good and LAHSA to develop a dashboard to display Measure H progress to the public. The initial iteration of the dashboard went live on the HI website on March 16, 2018. The dashboard data is broken down by population (single adults, veterans, youth, and people in families), and includes the following metrics for each:

1. Number who were permanently housed
2. Number of days from assessed to housed (on average)
3. Number of returns to homelessness
4. Number who were sheltered/served in interim housing
5. Number who were prevented from becoming homeless
6. Number who increased income through benefits or employment

Attachment VII provides screenshots of the first dashboard with data from July 2017 through December 2017. The dashboard can be found online at the HI website, <http://homeless.lacounty.gov>. For the first iteration of the dashboard, metrics 2, 3, and 6 listed above are not included due to limited data at this early stage in Measure H implementation. Future iterations of the dashboard will provide data for all six metrics.

Cities and Councils of Government

On June 13, 2017 and October 17, 2017, the Board allocated a combined total of over \$2,500,000 for homelessness planning grants for cities in the Los Angeles Continuum of Care and regional coordination services by Councils of Governments (COGs). Below are key efforts and milestones in working with cities and COGs:

- **Technical Assistance:** In partnership with the United Way Home for Good Funders Collaborative (Funders Collaborative), Corporation for Supportive Housing, LAHSA and County departments and agencies, the CEO convened six Technical Assistance Sessions with the 45 grantee cities from February 2018 through April 2018 that focused on: 1) Housing and land use opportunities; 2) Troubleshooting challenges and opportunities in developing or enhancing/expanding each city's Homelessness Plan; 3) Resource needs for cities to implement their Homelessness Plans; and 4) Incorporating the *Everyone In* campaign (<http://everyoneinla.org/>) into the city Homelessness Plans to effectively engage each city's residents and stakeholders to increase service and housing capacity.
- Final city plans to prevent and combat homelessness are due by the end of June 2018, though some cities have requested an extension until the end of July.

AB 210 Implementation and Prioritization of Housing and Services for Heaviest Users of County Services

County-sponsored AB 210 was signed into law by the Governor on October 7, 2017. AB 210 authorizes counties to establish homeless adult and family multidisciplinary teams to facilitate the expedited identification, assessment, and linkage of homeless individuals and families to housing and supportive services within the County. It allows participating agencies to share confidential information (both verbally and electronically) to coordinate housing and supportive services, ensure continuity of care, and reduce duplication of services.

- AB 210 became effective January 1, 2018. The HI has worked with County Counsel and participating County departments and agencies to develop a protocol, which will govern the sharing of confidential information within these teams, as well as Countywide policies and procedures. On April 5, 2018, the CEO sent a memo to the heads of participating County departments/agencies, requesting that they sign a Participating Agency Agreement to indicate that their agencies will participate in information sharing authorized by AB 210 and abide by the protocol, policies, and procedures. The deadline to submit Participating Agency Agreements was April 27, 2018.

- The HI has developed a training for personnel who will participate in information sharing under AB 210. The training will be administered by the Department of Human Resources. Participants will also be able to electronically accept the Employee Participation and Confidentiality Agreement at the conclusion of the training. Once a critical mass of personnel has completed the training, Phase 1 of implementation will begin. In this Phase, eligible personnel will share allowable information through *person to person* methods, such as phone or in person conversations, after verifying that they are eligible to do so. Phase 1 will include DHS, DMH, DPH, DPSS, LASD, LAHSA, Probation, and their contractors. Additional participating agencies will be included in Phase 2.
- The Chief Information Office is leading the development of an automated system to facilitate information sharing authorized by AB 210. Once this system rolls out, a broader set of departments and agencies will be able to participate in AB 210 information sharing.
- The new law will considerably aid in the County's efforts to prioritize the care of high-cost homeless single adults. Since December 2016, the CEO has made available to eligible County departments files with the names of their clients who are among the five percent of homeless single adults identified as the heaviest users of County services. These files have not included any past or current service information due to confidentiality restrictions. However, with the authority granted under AB 210, the CEO plans to release the next version of the five percent list with past and current service information included; as a result, participating County departments will know if individuals on their lists are utilizing other departments' services. AB 210 will greatly enhance the County's ability to prioritize housing and related services for heavy users of County services, as directed by the Board on February 9, 2016.

Job Fairs and Website

To bolster the critical Measure H ramp-up effort, in the first week of February 2018, the HI launched www.jobscombattinghomeless.org – a dedicated Webpage to connect homeless service providers in all eight Service Planning Areas to job seekers. Since the page went live, it has been the most visited page on the HI website. In its first ten weeks (February – mid-April), analytics show upwards of 20,000 overall page views, and providers have reported an increase in both the number and quality of applicants, reinforcing the value of the online jobs clearinghouse.

The HI, LAHSA, and the Office of Los Angeles Mayor Eric Garcetti held the 2nd Homeless Service Professionals Job Fair on April 13, 2018. More than 750 people attended the fair, which included over 50 employers with available job openings. Another job fair will take place in the next few months.

Homeless Outreach Web Portal (Strategy E6)

Strategy E6 has enhanced and increased outreach efforts across the County by creating new specialized multidisciplinary outreach teams (MDTs), increasing the number of general outreach workers, and establishing a countywide and SPA-level infrastructure to coordinate the full range of outreach to people experiencing homelessness. A new, critical component of this strategy is a web-based communication platform (web-based portal) to be used by first responders (law enforcement, firefighters, and paramedics), service providers, and County residents. The platform provides a tool to report street homelessness and homeless encampments. Information submitted via the platform is automatically sent to the appropriate regional coordinator, and the appropriate team is dispatched to the location within 72 hours.

A *soft launch* of the platform started on April 30, 2018, with a select group of *front-end* users, as well as MDTs and general outreach workers as *back-end* users. The soft launch will serve to measure the efficacy of the platform, work out any bugs, and get feedback from front- and back-end users in preparation for a full countywide launch targeted for the end of this month.

Collaboration with Faith Organizations

The HI continues to partner with LA Voice to provide collaboration, outreach, and technical assistance to faith communities. Aside from the ongoing one-on-one HI and Measure H education provided to faith organizations (individually or in groups), an on-line tool kit of resources for congregations addressing homelessness has been created. The toolkit includes various resources focused on: 1) advocating for housing and housing rights; 2) contact information for people who can support the work of the faith community and facilitate connections to resources; 3) discerning what role congregations can play to support the system; 4) getting funding; and 5) information/fact sheets on specific programs that congregations can support. The online toolkit can be found at <http://homeless.lacounty.gov/the-power-of-help/>.

Additionally, on April 26, 2018, an in-person session was provided for various faith leaders throughout the County, where additional details on each of the above focus areas were provided. Through the efforts outlined above, various opportunities for partnerships have been identified that the HI continues to explore with partnering departments and faith organizations.

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The next HI quarterly report will be submitted on August 15, 2018. If you have any questions, please contact Phil Ansell, Director of the Homeless Initiative, at (213) 974-1752 or pansell@ceo.lacounty.gov.

SAH:JJ:FAD
PA:JR:JK:tv

Attachments

c: Executive Office, Board of Supervisors
 County Counsel
 District Attorney
 Sheriff
 Alternate Public Defender
 Animal Care and Control
 Arts Commission
 Beaches and Harbors
 Child Support Services
 Children and Family Services
 Community Development Commission
 Consumer and Business Affairs
 Fire
 Health Agency
 Health Services
 Human Resources
 Mental Health
 Military and Veterans Affairs
 Parks and Recreation
 Probation
 Public Health
 Public Library
 Public Social Services
 Public Works
 Regional Planning
 Registrar-Recorder/County Clerk
 Workforce Development, Aging and Community Services
 Los Angeles Homeless Services Authority
 Superior Court

Approved County Strategies to Combat Homelessness

Implementation Status At-A-Glance

May 2018

LEGEND

Fully Implemented

Partially Implemented

Implementation targeted by
July 2018Implementation targeted by
September 2018Implementation targeted
by TBD

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of LA County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

B. Subsidize Housing

B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
B3 – Partner with Cities to Expand Rapid Re-Housing (H)
B4 – Facilitate Utilization of Federal Housing Subsidies (H)
B5 – Expand General Relief Housing Subsidies
B6 – Family Reunification Housing Subsidy (H)
B7 – Interim/Bridge Housing for those Exiting Institutions (H)
B8 – Housing Choice Vouchers for Permanent Supportive Housing

(H) – Strategies eligible to receive Measure H Funding

A. Prevent Homelessness

A1 – Homeless Prevention Program for Families (H)
A2 – Discharge Planning Guidelines
A3 – Housing Authority Family Reunification Program
A4 – Discharges from Foster Care and Juvenile Probation
A5 – Homeless Prevention Program for Individuals (H)

D. Provide Case Management and Services

D1 – Model Employment Retention Support Program
D2 – Expand Jail In-Reach (H)
D3 – Supportive Services Standards for Subsidized Housing
D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
D5 – Support for Homeless Case Managers
D6 – Criminal Record Clearing Project (H)
D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

C. Increase Income

C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
C6 – Targeted SSI Advocacy for Inmates (H)
C7 – Subsidized Employment for Adults (H)

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

Homeless Initiative Quarterly Report No. 9 – As of April 12, 2018

Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	- March 1, 2018: The contract for expanded legal services using Measure H funding began. Inner City Law Center is working with the Los Angeles Homeless Services Authority's (LAHSA's) capacity building department to schedule a series of legal trainings for the Coordinated Entry System for Families (CESF) providers. - LAHSA has been meeting with the U.S. Department of Housing and Urban Development (HUD) Technical Assistance (TA) on a weekly basis via phone or in-person to discuss creating a diversion screening tool as well as a training on diversion for funded providers. - A working group with CESF providers regarding the prevention program and targeting tool for possible system changes is planned starting July 2018.	LAHSA will continue to work with HUD TA on development of a diversion screening tool and training.
A2: Discharge Planning Guidelines <u>Actual Implementation Date:</u> June 2017	The Guidelines have been developed and are available to all government and private agencies.	Chief Executive Office Homeless Initiative (CEO-HI) will work with agencies interested in implementing the Guidelines.
A3: Housing Authority Family Reunification Program <u>Actual Implementation Date:</u> March 2016	- Los Angeles Sheriff Department (LASD) continues to make referrals from in-custody population prior to release. - During this reporting period LASD referred 27 clients for eligibility screening. - Probation continues screening for homeless individuals who fit the criteria for participation and served at Probation Area Offices adjacent to A3 providers. - During this reporting period, Probation referred 904 clients for eligibility screening.	Continue to expand outreach efforts to identify supervised persons who can qualify for and benefit from this program.

A4: Discharges from Foster Care and Juvenile Probation <u>Actual Implementation Date:</u> Phase I: January 2018 <u>Target Implementation Date:</u> Phase II: July 2018	<u>Phase I:</u> - Co-location of the Coordinated Entry System for Youth (CESY) continues in Department of Children and Family Services (DCFS) regional offices in each Service Planning Area (SPA). The goal of this pilot is to explore the most appropriate strategy for connecting current and former foster youth who need housing to available resources. Since the last report, CESY agencies have co-located on varying schedules in the following DCFS Offices: - SPA 1: DCFS - Antelope Valley - SPA 2: DCFS - Chatsworth and Van Nuys and expanding to Santa Clarita soon - SPA 3: DCFS - Pomona - SPA 4: DCFS - Metro North - SPA 5: DCFS - West Los Angeles - SPA 6: Still in the planning stage of co-locating staff. The DCFS Regional Administrators from the SPA 6 offices are scheduled to have an in-service training prior to determining the target date of CESY co-location. - SPA 7: DCFS - Santa Fe Springs and Belvedere. Exploring collocation at Probation Office as well. - SPA 8: DCFS - South County and Torrance - The online DCFS discharge survey has been implemented and is available for youth to complete at the time of exiting foster care. - Two pilots underway in SPA 2 and SPA 3 involving CESY and DCFS/Probation - Pilot in SPA 2 focused on serving AB12 youth to secure Supervised Independent Living Program (SILP) housing through Housing Navigation assistance and flex funding to support move-in costs - Pilot in SPA 3 focused on streamlining the process to identify youth exiting care and assess for housing and supportive services need. Pilot is underway in both DCFS Pomona Regional Office and Probation's Camp Rocky. - Memorandum of Understanding (MOU) with LAHSA was executed in support of LAHSA's application for the HUD's Youth Homeless Demonstration Program (YHDP) Grant. <u>Phase II:</u> - DCFS and Probation continue to move forward internally with discussion around implementation of strengthened discharge policy and, potentially, additional staffing focused on homelessness. - Expansion of pilots described above. - Enhanced data collection.	- Continue to monitor implementation of CESY and DCFS/Probation Pilots. - Continue internal processes to implement strengthened discharge policies in both DCFS and Probation
A5: Homeless Prevention Program for Individuals (H)	- Program started February 2018 - On March 12, 2018, LAHSA conducted an on-boarding session, which provided an overview of the prevention and diversion programs. The session identified the difference between prevention and diversion, expectations of providers, services provided, and an additional webinar to discuss the Homeless Management Information System (HMIS) system.	LAHSA will continue to work with HUD TA on the diversion screening tool and training.

<u>Actual Implementation Dates:</u> Homeless prevention services: February 2018 Legal services for people at risk of homelessness: March 2018	• Inner City Law Center is working with LAHSA's capacity building units to schedule a series of legal trainings for the providers. • LAHSA has been meeting with HUD TA on a weekly basis via phone or in person to discuss creating a Diversion screening tool as well as a training on Diversion for funded providers.	
SUBSIDIZE HOUSING		
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H) <u>Actual Implementation Dates:</u> Phase 1: June 2016 Phase 2: October 2016	• Completed on-boarding activities for new staff funded through Measure H. • Ongoing monitoring of program operations and subsidy issuances across all 14 General Relief (GR) offices. • Due to very low participant attrition, DPSS projects not enrolling new participants during FY 2018-19. DPSS has identified a need to partner with agencies that administer permanent housing options to which certain Strategy B1 participants could transition. This will create the opportunity for additional homeless, disabled GR participants to enroll under Strategy B1.	• On-going discussion around opportunities to better integrate Strategy B1 with other HI strategies • Explore opportunities to integrate feedback received from the Lived Experience Advisory Group.
B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA <u>Target Implementation Date:</u> September 2018	• The CEO provided LAHSA and the Departments of Health Services (DHS), Probation, and Public Health (DPH) with the minimum claiming requirements for the Department of Public Social Services (DPSS) to potentially administer the collection of Interim Assistance Reimbursement (IAR) on their behalf. • CEO provided a survey to LAHSA, DPH, DHS and Probation to assess services provided to homeless, disabled individuals pursuing Supplemental Security Income (SSI) to determine the volume of claims that would potentially be collected by DPSS on the impacted department's behalf. Survey responses due to CEO on May 14, 2018. • Meeting scheduled to discuss survey responses and DPSS assessment of resources on May 30, 2018.	• Compile survey responses of claimable expenses. • Determine resources needed by LAHSA, DHS, Probation, and DPH to prepare suitable IAR claims. • Determine resources needed by DPSS to administer claims on behalf of interested agencies/departments. • Determine technical needs to ensure claims can be processed timely. • Develop MOU between DPSS and interested agencies/departments for the collection of IAR, if this approach is determined to be feasible.
B3: Partner with Cities to Expand Rapid Re-Housing (H) <u>Actual Implementation Dates:</u> Housing and Jobs Collaborative (HJC): January 2016	• LAHSA has been meeting with HUD TA on a weekly basis to begin implementing Rapid Re-Housing (RRH) learning communities for direct line staff and program managers as well as developing targeted training and a RRH program guide. • The first RRH learning community meeting for direct line staff took place on April 12, 2018 and will occur every other month. The first RRH learning community meeting for program managers took place on April 12, 2018 and will occur quarterly. • Preparation for the Domestic Violence(DV)/Intimate Partner Violence (IPV) RRH learning community has begun. The first DV/IPV RRH learning community session took place on April 3, 2018 and was coordinated by the LAHSA RRH Coordinator and LAHSA DV Coordinator.	DHS and Brilliant Corners will continue to work on agreements with Culver City and Burbank.

LAHSA's Family and Youth Rapid Re-Housing: September 2016 LAHSA's Single Adult Rapid Re-Housing: July 2017	• The LAHSA Performance Management unit conducted a deep dive analysis of RRH programs in all systems. The results of the analysis informed targeted on-site technical assistance and training needs. The LAHSA Performance Management unit has implemented this effort to address the needs of the program and provide support to program operations. • DHS continues to pursue agreements with cities, wherein cities contribute a portion of the funds for B3 to house people experiencing homelessness in their jurisdiction. DHS executed an agreement with Santa Monica on April 18, 2018. DHS has discussed possible agreements with the cities of Burbank and Culver City. • LAHSA has begun implementing its Active Contract Management model with RRH providers. Active Contract Management provides monthly performance analysis for provider contracts to identify any areas of progress or concern. LAHSA has conducted over 15 site visits to address several areas of concern, which include, but are not limited to: low performance numbers, unknown exits, missing data, fiscal reconciliation, and program design.	
B4: Facilitate Utilization of Federal Housing Subsidies (H) <u>Actual Implementation Date:</u> May 2016	• The Housing Authority of the County of LA (HACoLA) attended meetings and community events such as the National Association of Residential Property Managers (NARPM) Owner Workshop in Glendale, Buildings Expo in Pasadena, Landlord Meet and Greet at the VA Medical Center in West Los Angeles, and South Bay Cities Council of Governments (SBCCOG) General Assembly in Carson to market and educate the public on HACoLA's incentive programs. • On February 5, 2018, HACoLA lifted the suspension of vouchers and applications for the Housing Choice Voucher (HCV) Program that had been in effect since April 11, 2017. As a result, new homeless families/individuals can now be admitted into the HCV Program. During the suspension, lease-up activities with the Continuum of Care/Shelter Plus Care, and VASH programs continued. • Executed an interagency agreement with Long Beach PHA to begin providing HIP incentives. • Trained Housing Authority of the City of Los Angeles (HACLA) and Long Beach on HIP processes and use of HACoLA's HIP dashboard.	• HACoLA will continue to schedule additional HouseLA events with Members of the Board of Supervisors, along with other local public housing authorities receiving Measure H dollars. • HACoLA plans to expand its marketing and outreach efforts to recruit new property owners/managers to participate in its incentive program.
B5: Expand General Relief Housing Subsidies <u>Actual Implementation Date:</u> December 2017	• On-going monitoring of program operations and subsidy issuances across all 14 GR offices • In March 2018, DPSS and DPH met to discuss the financial and operational implications of accessing Drug Medi-Cal funding available for substance use disorder (SUD) services provided for GR participants under the Mandatory SUD and Recovery Program (MSUDRP). • The challenge to realizing savings for the MSUDRP is the certification process of residential drug treatment centers. The centers must be certified before costs associated with substance use services provided as part of the MSUDRP could be shifted to Drug Medi-Cal. • DPSS continues to fund SUD services for GR participants through MSUDRP and is working with DPH to identify additional non-residential and outpatient services provided through MSUDRP that may be shifted to Drug Medi-Cal. Additionally DPH continues to work with the California Department of Health Care Services to certify residential treatment centers to	Continued discussion between DPSS and DPH around potential claiming of MSUDRP services to Drug Medi-Cal.

	achieve savings in residential services provided through MSUDRP. As services are identified as Drug Medi-Cal eligible, resulting savings will be reinvested into Strategy B5 to fund additional housing subsidies for GR participants.	
B6: Family Reunification Housing Subsidy (H) <u>Actual Implementation Date:</u> January 2017	- Continued monthly B6 collaborative meetings at Children's Court that include all contracted housing agency managers, Community Development Commission (CDC), DPSS and Children's Court Liaison. - LA County selected to participate in the One Roof Leadership Institute for Supportive Housing & Child Welfare Partnerships, a national cohort of five communities from the states of Washington, California, Illinois, Missouri, and Maryland/D.C. that will be working with Corporation for Supportive Housing (CSH) and each other, with the goal of developing child welfare and supportive housing partnerships that will lead to the creation of new supportive housing for child welfare involved families. - Continuing intake of referrals for B6 services and connection to housing resources to support reunification.	DCFS continues to ramp up efforts to increase the number of families housed and employed.
B7: Interim/Bridge Housing for Those Exiting Institutions (H) <u>Actual Implementation Date:</u> October 2016	- In conjunction with LAHSA, the County Health Agency (DHS, DMH, and DPH), continued working towards the development of a universal referral system into, across, and between LAHSA, the Health Agency, and contracted crisis beds/interim housing providers. - A triaging/screening tool was developed and approved by LAHSA and the Health Agency to receive and route referrals from referral agencies. This triaging and screening tool is being used to determine the appropriate placement for the participant, thereby identifying the B7-funded interim housing environment that will provide the most appropriate level of care to meet the participant's need. - LAHSA and the Health Agency began formalizing coordination processes for referrals between and amongst agencies in March 2018. Work continues to create and refine common documentation and identify partners to pilot this cross-system referral process. Interim Housing coordination will allow for LAHSA and the Health Agency to create a holistic view of countywide interim housing opportunities. - DHS-HFH continued to focus its efforts on working with private hospitals, managed care plans, and the County jail system on providing interim housing to individuals being exited from institutions. Trainings, in-services, and technical assistance were conducted with these institutions. - DHS-HFH responded to an urgent request from the D2 (Jail In-Reach program) to provide interim housing to homeless individuals with complex mental health issues being exited from jail in a surge of approved early releases. - DHS-HFH continued to provide trainings and guidance to referral entities related to their referral process and appropriate referrals for interim housing. - DMH, DHS, and LAHSA have hired "air-traffic controllers," which are dedicated staff that receive and route interim housing referrals and facilitate placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs. In this quarter, DMH, DHS, and	- LAHSA and the Health Agency will continue to work on a centralized referral system in which staff can work together to ensure that everyone eligible is referred to the appropriate bed based on the participant's needed level of care. - DHS-HFH will continue to identify and bring on new interim housing beds to reach the goal of 250 new beds this fiscal year for Measure H. - DHS-HFH will continue to identify training needs and provide trainings for both referring entities and interim housing providers to ensure that consistent delivery of quality interim housing services is maintained. - In partnership with LAHSA and CSH, DPH will train treatment providers on the CES, CES assessment tools, housing referrals, and the HMIS. Trainings are slated to occur between May and June 2018.

	LAHSA have worked closely on improving the referral process to create a coordinated seamless system for individuals accessing services through B7 and E8. • DHS-HFH, in collaboration with Office of Diversion and Reentry (ODR,) is continuing to implement/improve medication support programs and related policies and procedures within their contracted interim housing sites. The clinical team at ODR assisted with monitoring agencies' progress in this area. • DPH-Substance Abuse Prevention and Control (SAPC) convened a meeting with its providers on February 26, 2018 to present information on the new bed rates for general and perinatal patients and other issues. On February 22, 2018, DPH-SAPC conducted a training on how to submit B7 authorization requests, discharge documentation, and billing claims in the newly-launched electronic health record system, known as Sage. • The authorized Recovery Bridge Housing (RBH) stay for the general population (18 years of age and older) has been extended from 90 to a maximum of 180 days. The extension allows homeless patients additional time to be matched to alternative or permanent housing.	
B8: Housing Choice Vouchers for Permanent Supportive Housing <u>Actual Implementation Date:</u> June 2018	• On April 11, 2017, HUD deemed HACoLA as a shortfall agency due to federal funding limitations. HACoLA was required to suspend all vouchers and applications issued for the HCV Program. • On February 5, 2018, HACoLA lifted the suspension on previously- suspended vouchers and on applications for vouchers. 211 voucher holders resumed their search for housing and 276 applicants received new application packets. • With the lifting of the voucher and application suspension, HACoLA collaborated with LAHSA regarding applications of clients that LAHSA had referred. HACoLA also requested 25 new homeless referrals from LAHSA on a weekly basis starting immediately. • See Strategy B4 status for information on HACoLA's work with other PHAs.	• HACoLA will continue to refer voucher holders to the Housing Advisory Unit for housing location assistance (related to HI Strategy B4). • HACoLA will continue to process new contracts for voucher holders who have located housing.
INCREASE INCOME		
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families <u>Actual Implementation Date:</u> December 2016	• The Workforce Development, Aging, and Community Services (WDACS) Department has agreed to assist with finding coverage for the Antelope Valley through one of their America's Job Centers of California (AJCCs). The AJCC will submit a proposal to South Bay Workforce Investment Board (SBWIB), the DPSS contractor for C1, to be a provider for the Antelope Valley via the Request For Proposals (RFP) process.	DPSS will follow up on the RFP process with the SBWIB.
C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)	• WDACS held weekly planning meetings with Roberts Enterprise Development Fund (REDF) to execute roll out of the County LA:RISE program throughout the LA Basin Workforce Development Regional Planning Unit (RPU) in conjunction with all seven workforce development boards (WDBs) in the RPU.	• WDACS will finalize contracts with remainder of participating WDBs by May 30, 2018. • By May 1, 2018, release RFP for Countywide LA:RISE launch.

<u>C2 Implementation Dates:</u> Phase 1 (County adoption of Social Enterprise Preference Program) Actual - October 2016 Phase 2 [Complete Feasibility Study, assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs)] Target - September 2018 Phase 3: (Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs) Target - September 2018 (pending results of Phase 2) C7: Subsidized Employment for Homeless Adults (H) <u>C7 Implementation Dates:</u> Phase 1 (Scale LA:RISE model): Actual - July 2017 Phase 2 (Implement LA:RISE Countywide) Target July 2018	• Efforts to develop and expand the capacity of the region's social enterprises (SEs) to provide LA:RISE services continue. REDF has engaged an additional four SEs, adding to the 19 SEs that were previously engaged. REDF is helping them to develop their fiscal and administrative capacity to operate as an employment social enterprise that serves homeless individuals. In addition, SE's were invited to participate in a series of fiscal trainings on cost allocation delivered by the Auditor-Controller's Office in partnership with WDACS. • To better allow for SE capacity building to effectively implement the LA:RISE model region-wide, the countywide launch of LA:RISE has been delayed until June 2018. • WDACS developed materials necessary for procurement of SE to roll out LA County LA:RISE. • WDACS developed a Policy and Program Directive to the AJCCs and to remaining WDBs on required tasks and instructions for implementing LA County LA:RISE, as well as all materials necessary to amend participating AJCC contracts/ WDACS' contracts with WDBs to implement LA County LA:RISE. • Verdugo WDB proposed to serve 13 individuals with Measure H funding. To date, Verdugo has enrolled the first cohort of six individuals into their subsidized employment program and WIOA. The second and final cohort of seven individuals is scheduled to start April 9, 2018. All participants are scheduled to complete their employment program by early June 2018. • Proposals from two other WDBs were modified to reflect the revised WDB employment program for homeless individuals in March and funding will be released by May 2018. Funds will carry over so WDB's can execute program. • WDACS hosted a Social Enterprise Outreach and Orientation event on March 22, 2018. Department representatives provided information on how an organization can be certified as an SE by the Department of Consumer and Business Affairs, the benefits of certification, and how to apply for the Request for Statement of Qualifications (RFSQ) to get on the WDACS Social Enterprise Master Agreement list. There were 37 organizations registered for the event, including for-profit, non-profit, and faith-based organizations.	• Release WDB Directive by May 30, 2018. • REDF will continue moving forward in identifying and assessing County-certified Social Enterprises that are primed for development into an ASO as part of the implementation of C2.																
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs <u>Actual Implementation Dates:</u> Phase I: October 2016 Phase II: May 2017	• Utilizing the Department's TempLA Registry, the Department of Human Resources (DHR) has increased the hiring of previously homeless individuals from 16 to 21. • Hired individuals are on temporary assignment in the following departments: DCFS (2), DHR (2), DMH (6), Probation (1), Public Library (1), DPSS (6), and Public Works (3). <table><tr><th>Department Temp Assignment</th><th>As of 9/30/17</th><th>As of 12/31/17</th><th>As of 3/31/18</th></tr><tr><td>DCFS</td><td>6</td><td>5*</td><td>2*</td></tr><tr><td>Fire</td><td>0</td><td>1</td><td>0*</td></tr><tr><td>DHR</td><td>0</td><td>2</td><td>2</td></tr></table>	Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18	DCFS	6	5*	2*	Fire	0	1	0*	DHR	0	2	2	DHR will continue to expand its network and outreach to Community Based Organizations (CBOs) and SE Agencies to promote County employment opportunities by developing strong and lasting partnerships with the County departments.
Department Temp Assignment	As of 9/30/17	As of 12/31/17	As of 3/31/18															
DCFS	6	5*	2*															
Fire	0	1	0*															
DHR	0	2	2															

	<table><tr><td>DMH</td><td>1</td><td>1</td><td>6</td></tr><tr><td>Probation</td><td>0</td><td>0</td><td>1</td></tr><tr><td>Public Library</td><td>0</td><td>0</td><td>1</td></tr><tr><td>DPSS</td><td>4</td><td>5</td><td>6</td></tr><tr><td>Public Works</td><td>2</td><td>2</td><td>3</td></tr></table> *Decreases in number of participants occur where participants' assignments have ended. CEO approved the following additional departments to participate in the TempLA pilot program: Agricultural Commissioner/Weights and Measures, District Attorney, Executive Office of the Board, Public Defender, and Treasurer Tax Collector.	DMH	1	1	6	Probation	0	0	1	Public Library	0	0	1	DPSS	4	5	6	Public Works	2	2	3	
DMH	1	1	6																			
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C4/C5/C6: Countywide Benefits Entitlement Services Teams (CBEST) (H): C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness C6: Targeted SSI Advocacy for Inmates <u>Actual Implementation Date:</u> April 2017	- DHS staff, in collaboration with DPSS, DMH, and Inner-City Law Center, held a 5-day CBEST “Bootcamp” for contracted staff in January-February 2018. - Department of Military and Veterans Affairs (DMVA) provided a Veterans Benefits In-Service Training for CBEST teams in March 2018. - Veteran Benefits Screening 101 was provided for CBEST teams in March 2018. - DHS staff in collaboration with DMH and Inner-City Law Center developed new field-based methodologies to assist the CBEST advocates to strategize and complete complex disability cases, including weekly or bi-weekly case conferencing and monthly application clinics. Case conferencing includes presentation of new and complex cases by the CBEST advocates to the clinical and legal team for purposes of identifying the best strategy for each case. Application clinics occur in two SPAs each week and are focused on completing documents and conducting final quality review of applications prior to submission. - DHS continues to engage stakeholders, such as DMVA, DPSS, LASD, DMH, Social Security Administration (SSA), Veterans Administration (VA), and the California Department of Social Services (CDSS) in both monthly and quarterly meetings through various presentations and trainings on CBEST. - LA County was awarded \$17.2 million from the State of California for Housing and Disability Assistance Program (HDAP) and the Board approved acceptance of these funds on April 10, 2018. HDAP funding is available through June 2020. - DHS established referral pathways with ODR and began piloting new referral pathways for “High Level of Care” clients in Board and Care facilities. - CBEST teams launched Organizational Representative Payee Services on February 1, 2018, although actual representation is subject to approval by SSA when the first client is identified and brought into SSA offices. - DMH began co-location of CBEST-dedicated Consultation and Record Retrieval Evaluation Services clinicians in DMH directly-operated clinics.	- Complete coordination with Homeless Adult System of Care (targeting June 2018) - Complete coordination with Health and Mental Health Agency Systems of Care (targeting September 2018) - Complete coordination with Children's and TAY Systems of Care (targeting December 2018)																				

PROVIDE CASE MANAGEMENT AND SERVICES		
D1: Model Employment Retention Support Program <u>Actual Implementation Dates:</u> Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)	WDACS has continued its efforts in launching LA County's LA:RISE program and has embedded Strategy D1 in its C2/C7 strategies by including intensive employment retention as a key element of LA County LA:RISE.	• Implementation of LA County LA:RISE in July 2018. • WDACS is working with CEO and other partners to refine a strategy for implementing the employment retention support program for all homeless-focused employment programs, countywide. An intensive strategy session is planned for summer or fall 2018.
D2: Expand Jail In Reach (H) <u>Actual Implementation Date:</u> January 2017	• Monthly D2 planning/collaboration meetings were held during this quarter in conjunction with the ODR service provider monthly meetings that include the four in-reach agencies and staff from HFH, ODR, Sheriff's Department, and DHS-Correctional Health. • D2 case conference meetings implemented in the prior quarter continued during this period with each of the in-reach agencies. Individual client cases are discussed to troubleshoot and collaborate on case planning and services. Meetings are scheduled every two weeks. • New protocols were implemented at the end of this period to enhance tracking of data and program metrics. An interview worksheet was developed for agency case managers to track data metrics at client visits in the jail and the community. These are submitted weekly to the DHS D2 Clinical Social Workers. • New protocols were also implemented with HFH to allow D2 referrals for permanent supportive housing slots for clients meeting the traditional HFH eligibility criteria of chronic, complex health, or mental health conditions along with a history of utilization of DHS hospitals, emergency rooms, or clinics. • The CBEST SSI advocacy program expanded to include on-site services at LA County jail facilities and D2 staff has already started referring clients. • This reporting period marked the implementation of the change in focus of D2 from the Vulnerability Index – Service Prioritization Decision Tool (VI-SPDAT) assessments to ongoing case management and the development of a more cohesive team model between DHS D2 staff and D2 CBOs.	• In-reach agencies to continue recruitment for vacant case manager positions. • Complete training of new DHS Clinical Social Worker. • Further increase connections to community resources.
D3: Supportive Service Standards for Subsidized Housing <u>Target Implementation Date:</u> July 2018	• A baseline matrix of supportive services and services flow chart has been drafted and needs to be reviewed by the D3 Workgroup members and updated accordingly. • LAHSA will invite the smaller public housing authorities in the County to encourage their participation in the process of developing standards for supportive services in subsidized/permanent supportive housing.	• LAHSA is currently working to schedule a meeting of County Department representatives and other stakeholders for May 2018. • In addition, LAHSA will set up community meetings to gather input from permanent supportive housing (PSH) provider

	Given the importance of including all the housing authorities in the County, it is recommended that the target implementation date for both City Strategy 4E and D3 be extended to July 2018.	agencies and PSH residents with lived experience.
D4: Regional Integrated Re-entry Networks – Homeless Focus (H) <u>Target Implementation Date:</u> TBD: New date will be identified after the DHS, LASD, and CEO-HI meeting	- A proposal was submitted to the CEO-HI lead recommending that the funds be used to provide permanent supportive housing slots dedicated for individuals experiencing homelessness who are re-entering the community from jail or prison. A meeting is currently being scheduled to discuss this proposal. - With large contracts being initiated for efforts through the WPC Re-entry program and ODR to serve the re-entry population through community based organizations, it is expected that there will be a sufficient supply of intensive case management services available for this population, including assistance with housing navigation. However, the main gap that exists is the lack of dedicated permanent supportive housing slots for re-entry clients experiencing homelessness.	A meeting between DHS, LASD, and the CEO-HI to discuss the reprogramming proposal is forthcoming.
D5: Support for Homeless Case Managers <u>Implementation Dates:</u> Actual: December 2016-March 2018: DMH, Public Library, Department of Consumer and Business Affairs (DCBA), Alternate Public Defender, Public Defender, and Child Support Services Department (CSSD) Target Summer 2018 - for remaining applicable County Departments where referrals are appropriate.	- The CEO and LAHSA continue to focus on providing individual TA to County departments implementing the referral and co-location process in coordination with the CES. - DMH, Public Libraries, DCBA, Alternate Public Defender, Public Defender, and CSSD are actively submitting referrals to the CES. - LAHSA and the CEO-HI held a D5 training in April 2018 and will host another in May 2018 for County department staff. - A new older adults pilot between the CES outreach agencies and four meal sites operated by WDACS and the City of LA Aging Department will be implemented in May 2018. The purpose is to connect older adults accessing meal programs with the homeless services delivery system.	- D5 trainings will continue so County department staff can make referrals for homeless clients. - The older adults pilot will continue to allow the partners to explore ways in which the older adults system and homeless services system can support one another. - Two CES providers will be co-located at the central WDACS Adult Protective Services site.
D6: Criminal Record Clearing Project (H) <u>Actual Implementation Date:</u> January 2018	- During this reporting period, 18 record clearing projects were convened at community-based and government agencies and Homeless Connect events throughout the County. - A total of 115 total Petitions for Dismissal/Reduction were submitted and 53 were granted. - During this reporting period, the Public Defender purchased and equipped two vehicles to be available for various events and locations across the County to clear criminal records.	- Formalize a collaboration with the LA City Attorney's Office Homeless Court program under Strategy D6. - Continue to schedule criminal record clearing events with CBOs and government agencies - Continue development of Homelessness status data field in the Client Case

		Management System and integration of HMIS Data with current data base. • Continue collaboration with D5 (Support for Case Managers) strategy leads to ensure D6 clients benefit from D5 case management processes. • The two vehicles will be ready for use in mid-May 2018.
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH) <u>Actual Implemented Date:</u> July 2017	• DHS entered into 21 new Intensive Case Management Services (ICMS) work orders. • DMH finalized recommendations for Housing Full Service Partnerships (FSP) contracts. • DPH-SAPC has completed the recommended contract augmentation amounts for the Client Engagement and Navigation Services (CENS) providers. • DPH-SAPC has also developed a referral form that will be used by DMH, DHS and PSH staff for requesting SUD screenings and referrals.	• DPH-SAPC will complete augmentations to service contracts by the third quarter of Fiscal Year (FY) 2017-18. Upon approval, DPH-SAPC will start implementing services at PSH sites. • In collaboration with the strategy co-leads, DPH-SAPC will be selecting the CENS providers during the third quarter of FY 2017-2018. Implementation plans will be finalized including targets, development of the CENS D7 Protocol, and launch CENS services at PSH sites. • The Health Agency has received an allocation of tenant-based Section 8 vouchers from HACLA. A plan to release these vouchers will be created to continue to meet the goals of D7.
CREATE A COORDINATED SYSTEM		
E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits <u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017 Advocacy with VA – December 2017	• HI Team member appointed to West Los Angeles Veterans Affairs (West LA VA) Campus Oversight and Engagement Board continues to participate as ex-officio Board member and provide input on the development of the West LA VA campus to strengthen access and connection to resources. • CBEST continues collaboration with the SSA to maximize effectiveness of working relationship with SSA and streamline SSI application process for disabled homeless individuals.	• Continue collaboration with SSA and monitoring of administrative processes developed for CBEST. • Continued collaboration with VA, DMVA, veterans' service organizations, and DHS to continue exploring opportunities for enhanced partnership and collaboration to identify specific opportunities to streamline processes for applications for Veterans benefits.

E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services <u>Actual Implementation Date:</u> July 2017	• DPH-SAPC continued to engage in a range of implementation activities for the Drug Medi-Cal Organized Delivery System (DMC-ODS) including mandatory treatment provider meetings, which are held monthly to deliver technical assistance and training, disseminate system-level changes, describe treatment standards and expectations, and offer the provider network an opportunity to communicate successes and challenges with System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) operations. • Participants included network providers, SB 82 Learning Collaborative, California Institute for Behavioral Health Solutions (CIBHS), and Learning Collaborative consisting of provider agencies.	DPH-SAPC will continue to work with CIBHS to conduct regional workshops and individualized technical assistance to providers to support: 1) obtaining DMC-certification; and 2) improving business capacity and treatment delivery.
E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness <u>Target Implementation Dates:</u> The remaining WPC program components will be implemented in Summer 2018. Strategies involving Health Home opportunities will be implemented in 2019.	• Fifteen out of 16 WPC programs are implemented, including five for high-risk homeless populations, two for justice-involved populations, three for individuals with serious mental illnesses, programs for high-risk pregnant woman, individuals with substance use disorder and those with chronic medical conditions who have frequent hospital admissions, and a legal medical partnership program. • Medical Legal Partnership has been launched. WPC's partner attorneys, coordinated through the lead agency, Neighborhood Legal Services of Los Angeles, work with care team members to address participants' legal issues related to housing, public benefits, family law, health care access, income, food stability, etc. • The Comprehensive Health Accompaniment and Management Platform (CHAMP), which contains WPC enrollments, demographics, screens and assessments, care plans, and program-related encounter information, continues to undergo design improvements with the goal to streamline the client platform to reduce barriers for program placement, improve client care, and increase data quality. • Data use agreements with the Health Plans are almost finalized and will be modified for CBOs.	• The WPC juvenile justice program will be implemented in the next few months. • Integration of the WPC and HFH's CHAMP databases will be finalized. • Program improvement efforts across all WPC programs to build capacity, increase enrollments, and improve care coordination will continue.
E4: First Responders training <u>Actual Implementation Date:</u> October 2016	• A First Responders curriculum follow-up meeting was convened with LAHSA to discuss the training curriculum overview. • LAHSA and LASD meet quarterly to review process/curriculum to ensure continued efficacy of the training and LAHSA's role co-teaching Module One, "Understanding the Homeless." • During this reporting period LASD's Homeless Outreach Services Team (HOST) conducted nine training sessions with LASD patrol personnel, various local law enforcement agencies, and Los Angeles City staff. • During this reporting period, HOST lead Sheriff lieutenant attended meetings with LASD station personnel, local law enforcement agencies, State law enforcement, local business leaders, city councils, and city staff, and spoke on four panels to educate attendees about available outreach services and First Responders Training.	• Additional HOST trainings have been scheduled for April 11 and 25; May 9, 23 and 30; and June 13, 2018. • The Homeless First Responder training session, conducted as a part of Patrol School was held for the first time on November 27, 2017. An additional class will take place on May 8, 2018.

E5: Decriminalization Policy <u>Actual Implementation Date:</u> January 2017	LASD's Homeless Policy implemented on January 1, 2017.	LASD will continue to disseminate Homeless Policy and Newsletter to all Department personnel.
E6: Countywide Outreach System (H) <u>Actual Implementation Date:</u> March 2017	• LAHSA and the Health Agency continued to host meetings with E6 contract agencies to discuss multi-disciplinary team (MDT) implementation and outreach coordination plans for each SPA to develop a comprehensive plan to ensure coverage of the entire SPA and to enhance outreach coordination. • LAHSA completed the design and internal testing of the Los Angeles Homeless Outreach Portal (LA-HOP) in mid-March. Training for the portal was held in late March for more than 250 outreach workers and all Outreach Coordinators. A webinar/training was conducted in March 2018, which was recorded and a manual was created to enable new outreach team members to be trained. • The Health Agency and LAHSA continued to meet with County and City Departments and other key partners to discuss ways to better work together and provide outreach capacity. For example: - o accessing interim/bridge/crisis housing beds and linking to DMH services; - o coordinating street-based teams and DPH nurses to provide Hepatitis A education and vaccination across all SPAs; and - o working closely with LA County and City Fire to address Fire Safety issues in both Very High Fire Hazard Severity Zones and other areas of concern. • On March 15, 2018, LAHSA and the Health Agency had the kick-off meeting to plan collaborative training for all newly- hired Homeless Engagement Teams (HETs), MDT and SB 82 Mobile Triage Team members with a goal of shared foundational training and reinforcement of coordination and collaboration for all teams. • E6 Outreach Coordinators, LAHSA Outreach coordinator and other outreach teams, participated in the CEO-HI's workgroup on the planning and implementation of expanded outreach along the Alameda Transportation Corridor. • As of March 31, 2018, 26 MDTs and 7 Public Space Generalist Teams (of two staff) were operating Countywide with a goal of ramping up to 36 MDT's and 20 Public Space Generalist Teams by June 30, 2018. • As of March 31, 2018, LAHSA's Access and Engagement (A&E) department had hired 95% of its Measure H expansion positions, with an additional 5% currently identified and in the hiring process.	• Hiring of new E6 staff will continue as will trainings for new staff, and technical assistance sessions for providers. • The next MDT Learning Collaborative is scheduled for May 14, 2018 for a training entitled "Burnout Prevention: Compassion Fatigue, Vicarious Trauma and Self Care in Helping Professionals". On June 21, 2018, the Health Agency Learning Collaborative will offer a Human Trafficking training. • The Health Agency and LAHSA will continue to plan and implement collaborative training strategies for all outreach staff including those not funded under Measure H, which provides a shared training foundation and increased collaboration and coordination. • The Health Agency and LAHSA will continue to explore with stakeholders how to best deploy outreach teams to strategically cover the entire County. • The Health Agency and LAHSA will continue to look at ways to harness data and mapping to better deploy resources, create better strategies, and evaluate the work. • The Health Agency and LAHSA will meet with DMH leadership to finalize outreach flow and intersections with DMH navigators and referral systems to DMH services.

E7: Strengthen the Coordinated Entry System (H) <u>Actual Implementation Date:</u> July 2017	• Contracts were awarded that included Legal Services for all populations. • Funding was approved for representative payee and housing location providers. • LAHSA conducted a bidder's conference for procurement of Housing Location and Representative Payee services. • With the support of national TA, LAHSA continues to work with the community for input as LAHSA works to create a set of policies for the CES. The access and assessment policies have been approved. The CES Policy Council is currently deliberating on prioritization policies. • An on-line training portal has been launched to support enrollments into the Centralized Training Academy and allows agencies to track the training needs of staff. • Homeless services and DV services agencies provided input to complete the DV Coordinators Scope of Work.	• CES Policy Council will review prioritization and matching policies for approval in May. • Vendors were approved through the 2017 Capacity Building Technical Assistance Professional Services Request for Bids. As Organization Capacity Building Technical Assistance Applications are awarded, LAHSA will begin to enter into master contracting agreements with vendors. LAHSA anticipates beginning the master contracting process by the end of the fiscal year.
E8: Enhance the Emergency Shelter System (H) <u>Actual Implementation Date:</u> October 2016	• In February 2018, LAHSA awarded new funding to increase shelter capacity, including: 302 new Crisis and Bridge Housing beds for Youth and Single Adults; and 115 new beds of Bridge Housing for Women. • LAHSA implemented the Active Contract Management model that for all the program components that LAHSA funds. This model includes analysis of all contracted Crisis and Bridge Housing programs that will be followed by TA. • All awarded providers are receiving TA to evaluate their current pet policies in order to improve sheltering accommodations for clients with pets and service animals. • The Shelter Bed Availability System is operating as a computer application built into LAHSA's MyOrg platform; it displays available shelter beds in the county to ease referral processes. The pilot phase launched in April. • DMH, DHS, and LAHSA have hired dedicated staff to receive and route shelter program referrals, facilitating placement into Health Agency and LAHSA-funded Interim and Bridge Housing programs. • DHS-HFH continued to provide trainings and guidance to the interim housing providers in collaboration with the DHS-ODR. Topics included trauma informed care, medication adherence, working with difficult clients, de-escalation strategies and implementation. In addition, they provided trainings with DPSS on assisting clients with obtaining Medi-Cal benefits.	• Funding decisions will be made to support capital projects to increase the number of shelter beds. • The Shelter Bed Availability System will be fully implemented in May 2018.
E9: Discharge Data Tracking System <u>Actual Implementation Date:</u> June 2017	• LAHSA continued migration to Clarity HMIS: Remaining historical records (including uploaded documents and photos) were provided to the HMIS vendor and is in the quality review phase prior to being appended into the system for all users. LAHSA is in the final stages of data migration to Clarity HMIS. • E9 lead is in the process of approving agreements with County departments required to allow them and their contracted providers limited access to HMIS and addressing HUD questions	• LAHSA has built flags into the HMIS system to track 5% list of heavy users and additional indicators necessary to better coordinate discharge. • Continue engaging hospitals, jails, LASD, DCFS, etc. to discuss opportunities for

	on levels of access for County departments, such as DCFS and Probation, to enable those departments to gain access to HMIS. • A meeting was convened to discuss AB210 and potential avenues for centralized access to data.	leveraging HMIS data to support discharge planning. • Begin incorporating the Justice-SPDAT, specific to the youth justice-involved population, into HMIS.
E10: Regional Coordination of Los Angeles County Housing Authorities <u>Actual Implementation Date:</u> May 2016	• The next meeting between HACoLA and the Public Housing Authorities (PHAs) of the cities of Los Angeles, Burbank, Pasadena, Glendale, Compton, Hawthorne, Santa Monica, and Norwalk is scheduled for April 30, 2018.	• Continuation of quarterly meetings with PHAs to discuss strategies, share Measure H tools and success stories, and identify areas of collaboration to combat homelessness in Los Angeles County. • Continue to encourage PHAs to commit vouchers to Strategy B4 and enter into VASH Interagency Agreements.
E11: County Specialist Support Team <u>Actual Implementation Date:</u> December 2017	• The Super Connect team has started using the 5% list to identify the primary case manager/service provider (whenever possible) to offer assistance in securing housing and services to stabilize these individuals. • Super Connect has conducted 12 trainings for various County departments and community service providers to inform them of the Super Connect mission/referral process. • Super Connect has developed a template for tracking and analyzing the various dispositions of the cases.	The Super Connect team will continue to work on trouble-shooting and facilitating multi-departmental and agency coordination for the 5% clients to secure housing and services.
E12: Enhanced Data Sharing and Tracking <u>Actual Implementation Date:</u> June 2017	• The CEO-Research and Evaluation Services (CEO-RES) facilitated further conversations with analysts from the University of Chicago and the University of California, Los Angeles (UCLA) who had previously demonstrated the functionality and results of predictive models they developed. CEO-RES and CEO-HI agreed to move forward with utilizing the models to enhance the 5% prioritization process for heavy users of County services. • CEO-RES is working with Departments to determine which information will be shared in the next 5% list, given new authority under AB 210.	• The University of Chicago and UCLA analysts will present at a Homeless Policy Board Deputies meeting in May 2018. • Generate enhanced 5% files for departments by July 2018.
E13: Coordination of Funding for Supportive Housing <u>Target Implementation Date:</u> September 2018	• The E13 workgroup continues to meet quarterly to discuss coordination of funding. The last meeting was held on March 13, 2018. • Universal application for CDC/HACoLA, Housing and Community Investment Department (HCID), and HACLA is in the process of being finalized. HCID is taking the lead on the Universal application and is currently working to develop a mechanism for transferring funds from CDC/HACoLA to HCID for development and on-going maintenance.	HACoLA may need to draft an MOU with HCID for on-going maintenance of Application. Application is expected to be up and running within 4-6 months.

E14: Enhanced Services for Transition Age Youth (H) <u>Implementation Dates:</u> Phase 1: Actual - August 2016 Phase 2: Actual - September 2016 Phase 3: Target - TBD Phase 4: Actual - October 2016	• Phase 1: Work with the Los Angeles Coalition to End Youth Homelessness (LACEYH) - o On an on-going basis, both LAHSA and the CEO-HI continue to engage with LACEYH and make connections to County Departments and services available through mainstream systems. LACEYH was also consulted and provided input on Measure H funding request for FY 2018-19. - o LACEYH also provided Letter of Support to LAHSA for the HUD Youth Homeless Demonstration Program (YHDP) focused on enhancing services for TAY. • Phase 2: Support the Enhancement of the Youth CES - o Pilot in development with WDACS to link youth housed in RRH to employment. Implementation was delayed to align and leverage implementation of Strategies C2/C7 by WDACS. - o LAHSA finalized contract with LA County Office of Education (LACOE) to provide CES Liaisons to coordinate education resources with CES. Implementation began in August 2017, with all SPAs targeted for implementation by June 2018. - o Youth Collaboration is on-going through LAHSA's lived experience advisory group for youth, which was named the Homeless Youth Forum of LA (HYFLA). - o Youth Regional Coordinators are enhancing regional connections to CESY. • Phase 3 - Design a Youth Housing Stability Pilot - o Measure H funding approved in Strategy E14 for CES Education Liaisons. A screening and referral form used by education agencies to connect youth to CESY was drafted by LACOE and LAUSD in December 2017 and will be finalized by June 2018. Upon LACOE Education Liaisons being fully implemented, educational liaisons will help inform how best to implement the Housing Stability Pilot in school districts. - o Discussion is on-going around the best way to implement this component with one or more County departments and a CBO that is not connected to the homeless services delivery system, but focuses on serving youth. • Phase 4 - Expand programs providing housing navigation, access/drop-in centers, shelter, aftercare/case management and transitional housing for youth. - o Procurement for youth family reconnection started in October 2017, with proposals reviewed and scored in December 2017, and an expected start date of May 2018. - o Preliminary conversations for determining an appropriate procurement strategy for youth drop-in center enhancements are in progress, with procurement expected to begin in or around June 2018.	• Continue to monitor and provide support for system pilots launched in November 2017 with DCFS and Probation to increase coordination with Youth CES and discharge planning for youth exiting dependent care. • Continue to monitor shelter and housing navigation contracts, which began providing services in December 2017. • HYFLA will partner with the True Colors Fund to conduct a launch event promoting the first inaugural Youth Empowerment Forum, planned to take place in Fall 2018, which will focus on youth empowerment and best practices in serving youth experiencing homelessness. • Finalized screening tool and referral form will be implemented in Q10 at education and workforce development partners, among others. • SPA-level cross-trainings will take place in next quarter with CESY lead agencies, colleges and universities to strengthen connections between CESY and higher education. The trainings will identify strategies for better identifying postsecondary students experiencing homelessness and connecting them to CESY, and for connecting CESY participants to postsecondary education opportunities. • Ongoing monitoring of Youth Family Reconnection programs starting in May 2018. • LAHSA will develop an RFP to add new Transitional Housing, including Host Homes, during Year Two of
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		Measure H, pending approval from the Board of Supervisors of the Year Two funding recommendations.
E15: Homeless Voter Registration and Access to Vital Records <u>Actual Implementation Date:</u> January 2017	- During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in four Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information. - RR/CC also provided training to the Probation Youth Cam staff and ACLU of Southern California to promote voter pre-registration and registration opportunities and how to register their clients and community members. - During the past six months, the RR/CC has processed approximately 2,400 birth certificates using Affidavit of Homeless Status for Fee Exempt Certified Copy of Birth Certificate waivers. The waiver allows homeless individuals to obtain birth certificates free of charge. - Currently, the RR/CC has approximately 1,600 active homeless voters in the voter database, which represents an increase of roughly 300% from the onset of the Homeless Initiative.	- RR/CC will continue to promote voter education and civic engagement with homeless services agencies including Homeless Connect Days. - RR/CC will continue to outreach to new community partners and explore more opportunities with current partners, with emphasis on the upcoming 2018 elections. - RR/CC will further enhance current program to improve registration of justice-involved populations by partnering with ODR, LASD, Probation, ACLU and other agencies/stakeholders.
E16: Affordable Care Act Opportunities <u>Implementation Dates:</u> Actual: July 2017 Health Homes: Targeted for 2019	- The County's WPC budget rollover request has been approved by the State. - DHS continued partnerships with health plans, clinics, and hospitals to better serve WPC clients. - DHS implemented Popular Education seminars for Community Health Workers and internal WPC personnel, which focuses on building capacity and community organizing. - DHS formed a Medi-Cal working group to standardize Medi-Cal training for Community Health Workers.	- DHS will begin implementation of new items approved by the State for budget rollover to support various clinical programs and IT integration efforts with other platforms. - Hiring will continue to be a focused activity for WPC.
E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination <u>Actual Implementation Date:</u> February 2017	The RHAC met on February 1, 2018 and reviewed the Adult CES dashboard, and discussed Measure H implementation and a common messaging framework.	The RHAC will meet quarterly in 2018 in June, September, and December.
INCREASE AFFORDABLE/HOMELESS HOUSING		
F1: Promote Regional SB 2 Compliance	Completed as of January 31, 2018.	The SB 2 Guide will continue to be a resource for cities that are working toward SB 2 compliance.

<u>Actual Implementation Date:</u> November 2016		
F2: Linkage Fee Nexus Study and F5: Incentive Zoning/Value Capture Strategies <u>Actual Implementation Date:</u> January 2018	Completed as of January 31, 2018.	DRP continues to work on four housing ordinances initiated by the Board of Supervisors on February 20, 2018: - o Homeless Housing Ordinance; - o Inclusionary Housing Ordinance; - o Affordable Housing Preservation Ordinance; and - o By-right Housing Ordinance.
F3: Support for Inclusionary Zoning for Affordable Rental Units <u>Actual Implementation Date:</u> March 2016	County-supported AB 1505 took effect on January 1, 2018. Following the passage of AB 1505, the Board instructed DRP to develop an Inclusionary Housing Ordinance for the unincorporated areas.	As part of the housing ordinances initiated by the Board of Supervisors on February 20, 2018, DRP has begun preparation to develop an Inclusionary Housing Ordinance.
F4: Development of Second Dwelling Unit Pilot Project <u>Actual Implementation Date:</u> August 2017	• CDC and its consultant, LA-Más, accomplished the following implementation activities: - o The Accessory Dwelling Unit (ADU) Pilot Program logo and brochure were drafted in January 2018. - o Contract executed in February 2018 with LA-Más Inc. as technical consultant for the development of new ADUs. - o CDC held internal meetings with Construction Management Unit in February to go over procedure to determine feasibility and cost estimates on site visits. - o Working from an interest list of homeowners developed by DRP, LA-Más outreached to 501 people on the list in February. LA-Más narrowed down the list to confirm which responses were in Unincorporated County. - o As of March 30, 2018, CDC received 15 responses out of 43 applicants surveyed for unpermitted ADUs on the CDC interest list, which included referrals from DRP, DPW, the Residential Sound Insulation Program, and the Single-Family Housing Improvement Program. • The Arts Commission's Civic Art program accomplished the following implementation activities: - o Developed three ADU-related events with community partners for Spring 2018 - o Developed an exhibition of select design competition submittals, including didactic texts and graphic identity - o The Arts Commission Civic Art program has confirmed the following events: ▪ YES to ADU: Awards Event and Exhibition - April 27, 2018	• The Board is expected to hear the ADU ordinance on May 22, 2018. • Create a permanent ADU Pilot Project web page on CDC's website. • Final selection of up to three owners for the construction of a new ADU. • Final selection of up to three owners for the construction of an unpermitted ADU. • The Arts Commission Civic Art program has confirmed the next YES to ADU event: Panel and Exhibition - Innovative Solutions to Building ADUs - May 24, 2018.

	▪ YES to ADU: Talleres Publicos and Exhibition - Reimagine Your Backyards with ADUs - May 5, 2018	
F6: Use of Public Land for Homeless Housing <u>Target Implementation Date:</u> Mid- 2018	CEO Asset Management Branch and Homeless Initiative staff met to discuss potential County property for use for homeless housing and potential safe overnight parking. On March 28, 2018, the Homeless Initiative reported to the Board on safe parking needs and programmatic issues.	• County property for housing: CEO to obtain approval of Board offices for use of county property for homeless housing. • County property for potential use as safe overnight parking, if directed by the Board of Supervisors: ○ Develop operating policies and procedures for safe parking program; ○ Identify potential sites and assess zoning and land use restrictions; ○ Board approve use of selected sites for pilot and safe parking program policies and procedures; and ○ Pilot evaluated and operating policies and procedure modified, if needed.
F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H) <u>Actual Implementation Date:</u> January 2018	The following five projects from Notice of Funding Applications (NOFA) 23-A are scheduled to receive Measure H funds: 1. PATH Villas at South Gate 2. Kensington Campus (awarded 4% tax credits and expected to close construction financing by June 2018) 3. The Spark at Midtown 4. Florence Apartments 5. Sun Commons	• PATH Villas at South Gate applied for 9% tax credits in February 2018 and will learn the outcome in June 2018. • The Spark at Midtown and Florence Apartments applied for Affordable Housing and Sustainable Communities funding and will learn the outcome in May 2018. • Sun Commons is expected to apply for 9% tax credits in June 2018.
F7: One-time Housing Innovation Fund (H) <u>Target Implementation Dates:</u> RFP release: June 2018 Selection of winning proposals: November 2018	• The Board approved the outline of the solicitation process and delegated authority to the CEO to execute contracts with selected bidders on February 13, 2018. • The Housing Innovation Fund Competition application and trait scoring rubric have been drafted and are under review by CDC and County Counsel. • CEO is currently working with the consultant to finalize the application, draft content for the website, and recruit the evaluation panel.	• Finalize application • Complete website content • Finalize legal provisions and contract terms • Recruit and select judges for the evaluation panel • Release RFP

Acronyms

ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Service Authority
CEO	Chief Executive Office	LAC LA-RISE	LA County LA:RISE
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MDT	Multidisciplinary Team
COG	Council of Governments	NOFA	Notice of Funding Availability
DCFS	Department of Children and Family Services	ODR	Office of Diversion and Re-entry
DHR	Department of Human Resources	PD	Public Defender
DHS	Department of Health Services	PH	Permanent Housing
DMC-ODS	Drug Medi-Cal Organized Delivery System	PHA	Public Housing Authority
DMH	Department of Mental Health	PSH	Permanent Supportive Housing
DMVA	Department of Military and Veteran's Affairs	RBH	Recovery Bridge Housing
DPH	Department of Public Health	RCB-ICMS	Reentry Community-Based Intensive Case Management
DPSS	Department of Public Social Services	REDF	Roberts Enterprise Development Fund
DPW	Department of Public Works	RES	Research and Evaluation Services
DRP	Department of Regional Planning	RHAC	Regional Homelessness Advisory Council
DV	Domestic Violence	RRH	Rapid Re-Housing
ERT	Emergency Response Team	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SEA	Social Enterprise Agency
FSP	Full Service Partnership	SPA	Service Planning Area
GR	General Relief	SSA	Social Security Administration
HACLA	Housing Authority of City of Los Angeles	SSI	Supplemental Security Income
HACoLA	Housing Authority of County of Los Angeles	START-ODS	System Transformation to Advance Recovery and Treatment through an Organized Delivery System
HASC	Hospital Association of Southern California	TAY	Transition Age Youth
HCID-LA	Los Angeles Housing and Community Investment Department	TSE	Transitional Subsidized Employment
HCV	Housing Choice Voucher	VA	Veterans Administration
HIP	Housing Incentive Program	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HJC	Housing and Jobs Collaborative	WDACS	Workforce Development Aging and Community Services
HMIS	Homeless Management Information System	WIOA	Workforce Innovation and Opportunity Act

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

ATTACHMENT IIIA

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (143/197)	73% (219/300)
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	483	802
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	36%	33%
	Number of B1 participants approved for SSI	23	42
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	6,793	9,282
	Number of participants currently enrolled in B3	13,992	16,135
	Number of B3 participants that moved into housing during the reporting period	1,223	1,750
	Number of B3 participants that exited the rapid re-housing (RRH) program to a permanent housing destination	1,329 (out of 3,159 exits from RRH in the reporting period) = 42%	2,012 (out of 4,507 exits from RRH in the reporting period) = 45%
	Number of B3 participants who obtained employment	423	579
	Number of B3 participants who obtained benefits	258	330
B4: Facilitate Utilization of Federal Housing Subsidies	Number of landlord/community engagement events held	13	24
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	193	323
	Number of incentives provided to landlords	170	589
	Amount of incentives provided to landlords	\$233,998	\$880,686

*Some of the outcomes previously reported in QR8 have changed due to data lag and other revisions.

Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
B4: Facilitate Utilization of Federal Housing Subsidies	Number of units leased with HIP incentives (by bedroom size)	Total: 157 Bedroom sizes: 0= 20; 1= 60; 2= 53; 3= 19; 4= 4 and 5= 1	Total: 403 Bedroom sizes: SRO= 2; 0= 51; 1= 186; 2= 120; 3= 30; 4= 8; 5= 6
	Number of security deposits paid	138	198
	Amount of security deposits paid	\$222,030	\$442,224
	Number of utility deposits/connection fees paid	8	12
	Amount of utility deposits/connection fees paid	\$1,101	\$2,068
	Number of rental application and credit check fees paid	19	32
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	46 (Data for 1/1/17 - 12/15/17)	55 (Data for 1/1/17- 3/31/17)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7- funded interim/bridge housing.	811	1437
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged <i>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</i>	Hospitals – 155 Jail/Prison/ Juvenile Detention Center – 378 Other – 281	Hospitals - 243 Jail/Prison/ Juvenile Detention Center - 758 Other - 441

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of B7 participants who exit to a permanent housing destination	81	197
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	146	210
	Number of C1 participants who are placed in unsubsidized employment	2	26
C2/C7: Increase Employment for Homeless Adults by Supporting Social Enterprise	Number of C2/C7 participants enrolled in Transitional Employment (Newly Placed)	142	332
	Number of C2/C7 participants placed in unsubsidized employment (Newly Placed)	27	35
	Number of DPSS GR Participants served by C2/C7 (Newly Enrolled)	57	95
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were hired into county positions	16	21
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C4 program	4,062	5,264
	Number of individuals currently enrolled in C4 program	4,767	5,889
	Number of C4 participants approved for SSI benefits	23	54
	Number of C4 participants who are linked to and have access to mental health services	998	1,035
	Number of C4 participants who are linked to and have access to health services	1,156	1,184

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C5 program	188	297
	Number of individuals currently enrolled in C5 program	215	312
	Number of C5 participants approved for Veterans benefits	1	8
	Number of C5 participants approved for SSI benefits	1	2
	Number of C5 participants who are linked to and have access to mental health services	51	59
	Number of C5 participants who are linked to and have access to health services	53	61
C6: Targeted SSI Advocacy for Inmates	Number of individuals newly enrolled in C6 program	11	142
	Number of individuals currently enrolled in C6 program	13	151
	Number of C6 participants approved for SSI benefits	1	4
	Number of C6 participants who are linked to and have access to mental health services	3	16
	Number of C6 participants who are linked to and have access to health services	3	16
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	2,556	2,987
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,196	2,263
	Number of D2 participant inmates placed in bridge housing upon release	139 (from 9/14/17- 12/31/17)	472 (from 9/14/17- 3/31/17)

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
D2: Expansion of Jail in Reach	Number of D2 participant inmates transported to housing upon release (from 9/14/17-12/31/17)	81	432
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	33	12
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	22	68
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	202	205
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	143	148
	Number of D2 participant inmates referred to CTU for driver's license or birth certificate	27	41
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	1,280	2195
	Number of D7 participants receiving federal rental subsidies	637	1108
	Number of D7 participants receiving local rental subsidies	354	808
	Number of D7 participants placed in housing	248	476

Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	Percentage of homeless individuals with a positive Substance Use Disorder (SUD) assessment who were referred to and initiated treatment at the designated level of care	23% (5,301/ 23,068)	Data pending due to system migration.
E4: First Responders Training	Number of LASD deputies and sergeants trained (from 10/2016-12/2017)	947	1,152
	Number of non-law enforcement first responders trained	(from 6/2017-12/2017) 251 (LACFD, Greater Los Angeles County Vector Control District, Los Angeles County Department of Parks and Recreation and Department of Animal Care and Control) (from 6/2017-3/2018) 254 (LACFD, Greater Los Angeles County Vector Control District, Los Angeles County Department of Parks and Recreation and Department of Animal Care and Control, Supervisorial District 3, United Way, and Department of Mental Health)	
E6: Countywide Outreach System (See note on next page)	Number of individuals initiated contact	7,516	13,818
	Number of individuals engaged	4,038	7,204

Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E6: Countywide Outreach System (Data is for Coordinated Entry System (CES) Outreach Teams, Department of Health Services Multidisciplinary Teams (DHS MDTs), and LAHSA Homeless Engagement Teams (HET). Data for the QR8 reporting period was de-duplicated within each category, but there may have been duplication across categories. Data for the QR9 reporting period is fully de-duplicated.)	Number of individuals who received services or successfully attained referrals	2,738	4,663
	Number of individuals who were placed in crisis or bridge housing	441	632
	Number of individuals who were linked to a permanent housing resource	359	267
	Number of individuals who were placed in permanent housing	98	136
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households screened through CES	13,976	21,277
	Average length of time in days from assessment to permanent supportive housing match	165	184
	Average length of time in days from housing match to actual housing move-in	17	N/A
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	86	72
	Average acuity score of persons or households who have obtained permanent housing	7.12	7.15
	Number of persons/households who have increased their income	2300	5151

**Homeless Initiative Performance Data by Strategy
July 2017 - March 2018 (unless otherwise noted)**

Strategy	Metric	QR8 Data (July 2017 - December 2017)	QR 9 Data (July 2017 - March 2018)
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants who entered crisis, bridge, or interim housing during the reporting period	7,297	10,330
	Number of participants who exited crisis, bridge, or interim housing to permanent housing during the reporting period	1,064	1,703
E10: Regional Coordination of LA County Housing Authorities	Average number of PHAs that participate in quarterly meetings	7	7

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)

July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	9,282	297	1,782	801	1,273	458	2,846	1,113	766	1
	Number of individuals currently enrolled	16,135	527	3,408	1,155	2,603	1,173	4,130	1,850	1,397	1
	Number of B3 participants that moved in to housing	1,750	134	250	182	418	97	251	158	260	
	Number of B3 participants that exited to a permanent housing destination	2,012	155	377	239	310	39	374	183	335	
	Number of B3 participants that exited the program to any destination	4,507	279	1,266	503	709	88	679	443	540	
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7 funded interim/bridge housing	1437	33	71	60	371	45	552	281	24	
	Number of B7 participants who exit to a permanent housing destination	197	5	9	13	45	8	61	52	4	
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	2,195	158	354	144	900	327	156	3	153	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants receiving federal rental subsidies	1108	38	210	7	524	191	93	2	43	
	Number of D7 participants receiving local rental subsidies	808	107	135	131	292	73	29	1	40	
	Number of D7 participants placed in housing	476	39	98	53	177	58	9	2	40	
E6: Countywide Outreach System	Number of unduplicated individuals initiated contact (CES Outreach Teams)	2,447	0	35	57	722	27	216	842	550	7
	Number of unduplicated individuals initiated contact (LAHSA HET)	5,208	N/A	277	N/A	626	281	601	N/A	N/A	3,473
	Number of unduplicated individuals initiated contact (DHS MDTs)	5,483	163	623	244	1,250	490	1,064	530	1,136	
	Number of unduplicated individuals engaged (CES Outreach Teams)	1,742	0	22	38	502	21	41	614	505	7
	Number of unduplicated individuals engaged (LAHSA HET)	965	N/A	210	N/A	31	39	112	N/A	N/A	578

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals engaged (DHS MDTs)	3,115	119	407	98	987	475	577	148	321	
	Number of unduplicated individuals who received services or successfully attained referrals (CES Outreach Teams)	879	0	0	31	172	1	40	414	222	1
	Number of unduplicated individuals who received services or successfully attained referrals (LAHSA HET)	888	N/A	165	N/A	26	42	106	N/A	N/A	553
	Number of unduplicated individuals who received services or successfully attained referrals (DHS MDTs)	3,675	130	478	192	806	329	839	414	498	
	Number of unduplicated individuals who are placed in crisis or bridge housing (CES Outreach Teams)	110	0	0	9	6	3	1	53	38	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in crisis or bridge housing (LAHSA HET)	181	N/A	21	N/A	2	14	38	N/A	N/A	106
	Number of unduplicated individuals who are placed in crisis or bridge housing (DHS MDTs)	197	8	111	12	30	3	13	4	17	
	Number of unduplicated individuals who are linked to a permanent housing resource (CES Outreach Teams)	138	0	0	10	5	0	1	26	96	
	Number of unduplicated individuals who are linked to a permanent housing resource (LAHSA HET)	54	N/A	15	N/A	0	4	4	N/A	N/A	31
	Number of unduplicated individuals who are linked to a permanent housing resource (DHS MDTs)	101	8	34	14	20	2	3	4	16	

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E6: Countywide Outreach System	Number of unduplicated individuals who are placed in permanent housing (CES Outreach Teams)	51	0	2	1	14	5	6	14	9	
	Number of unduplicated individuals who are placed in permanent housing (LAHSA HET)	35	N/A	8	N/A	0	2	5	N/A	N/A	20
	Number of unduplicated individuals who are placed in permanent housing (DHS MDTs)	51	1	21	7	2	5	3	0	12	
E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/bridge housing programs in the reporting period	10,330	643	1,039	432	4,102	433	2,061	646	682	309
	Number of individuals who have been served by E8 funded interim/crisis/bridge housing beds	12,597	685	1,546	542	5,257	551	2,517	794	806	318

*Sum of SPA data may not add up to total due to multiple enrollments.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
July 2017 - March 2018

Strategy	Metric	Total*	SPA 1	SPA 2	SPA 3	SPA 4	SPA 5	SPA 6	SPA 7	SPA 8	Multiple SPA/No SPA Specified
E8: Enhance the Emergency Shelter System	Number of E8 participants that exited to permanent housing for all exits during the reporting period	1,703	68	238	160	553	127	186	135	228	8

*Sum of SPA data may not add up to total due to multiple enrollments.

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for July 2017 to March 2018

		B3: Rapid Re-Housing		B7: Interim Housing for Those Exiting Institutions		D7: Permanent Supportive Housing		E8: Emergency Shelter	
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		9,282	16,686	1,408	1,437	2,195	2,195	10,330	10,878
Age	Under 18 (unaccompanied)	-	-	1	1	-	-	27	27
	Under 18 (in a family)	4,028	6,795	-	-	2	2	2,169	2,169
	18-24	1,016	1,821	116	117	80	80	974	983
	25-54	3,597	6,723	919	938	1,125	1,125	5,170	5,456
	55-61	385	808	244	247	556	556	1,186	1,340
	62 & older	239	510	126	132	429	429	794	893
	Unknown	17	29	2	2	3	3	10	10
Ethnicity	Hispanic/Latino	3,337	6,066	477	488	611	611	2,968	3,120
	Not Hispanic/Latino	5,524	9,946	876	894	1,530	1,530	7,109	7,493
	Unknown	421	674	55	55	54	54	253	265
Race	White	3,365	6,060	524	540	957	957	3,537	3,760
	Black/African- American	4,653	8,106	531	537	944	944	5,528	5,774
	Asian	73	147	29	30	35	35	114	125
	American Indian/Alaskan Native	92	169	34	35	41	41	165	171
	Native Hawaiian/Other Pacific Islander	53	102	14	14	15	15	98	101
	Multi-Racial/Other	222	589	75	75	118	118	330	367
	Unknown	824	1,513	201	206	85	85	558	580
Gender	Female	5,317	9,249	328	337	780	780	4,419	4,619
	Male	3,909	7,203	1,057	1,077	1,393	1,393	5,800	6,142
	Transgender Male to Female	10	23	17	17	18	18	60	66
	Transgender Female to Male	5	15	5	5	2	2	7	7
	Other	4	4	1	1	1	1	7	7
	Unknown	37	192	-	-	1	1	37	37
Individuals at risk of Homelessness		-	-	-	-	-	-	-	-
Homeless Individuals		9,282	16,686	1,408	1,437	2,195	2,195	10,330	10,878
Chronically Homeless Individuals		1,002	2,248	992	997	1,831	1,831	1,840	2,301
Veterans		43	107	64	75	140	140	431	452
Individuals in Families with Minor Child(ren)		6,687	11,374	-	-	4	4	3,757	3,757
Families with Minor Child(ren)		1,981	3,341	-	-	2	2	1,096	1,096

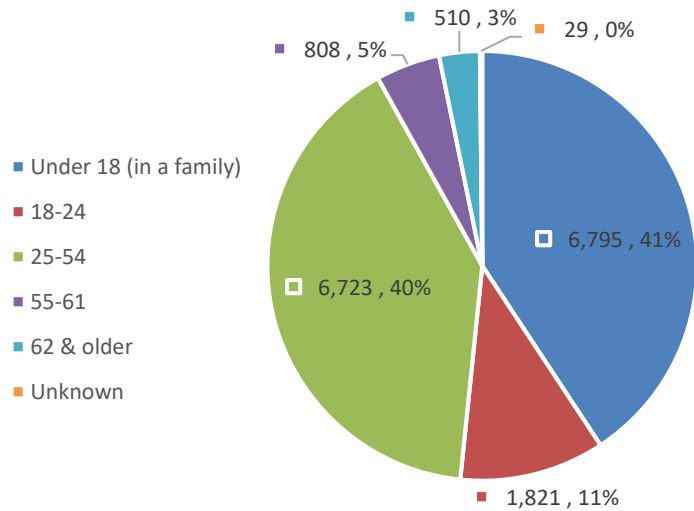
		E6: Countywide Outreach System	
Demographic Category		Number Newly Enrolled	Number Served
Total individuals		13,818	20,305
Age	Under 18 (unaccompanied)	49	106
	Under 18 (in a family)	41	102
	18-24	712	1,031
	25-54	7,468	11,595
	55-61	2,022	3,021
	62 & older	1,315	1,940
	Unknown	2,211	2,510
Ethnicity	Hispanic/Latino	3,919	6,033
	Not Hispanic/Latino	8,417	12,093
	Unknown	1,482	2,179
Race	White	6,313	8,975
	Black/African- American	4,588	6,325
	Asian	139	205
	American Indian/Alaskan Native	240	318
	Native Hawaiian/Other Pacific Islander	105	165
	Multi-Racial/Other	203	301
	Unknown	2,230	4,016
Gender	Female	4,917	7,036
	Male	8,351	12,175
	Transgender Male to Female	88	119
	Transgender Female to Male	18	21
	Other	13	14
	Unknown	431	940
Individuals at risk of Homelessness		-	-
Homeless Individuals		13,818	20,305
Chronically Homeless Individuals		1,724	2,334
Veterans		425	641
Individuals in Families with Minor Child(ren)		71	175
Families with Minor Child(ren)		20	49

Notes:

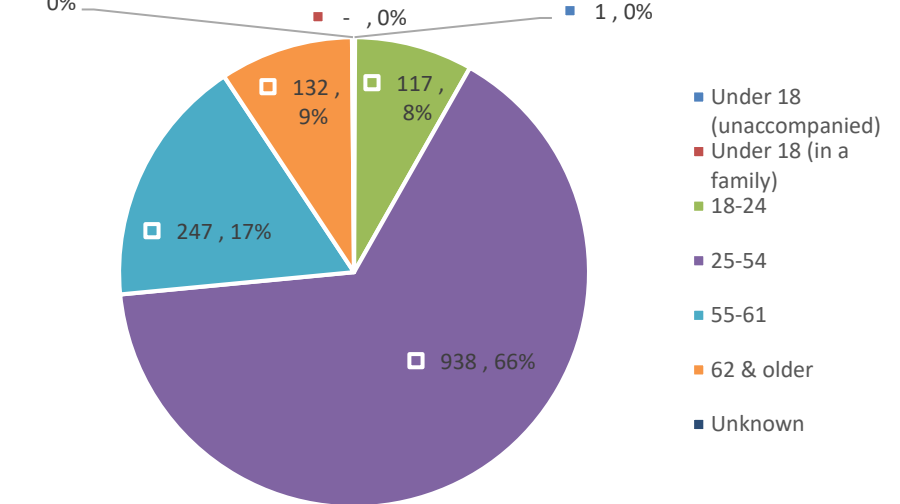
- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2017-March 2018)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period. If the strategy was implemented at the beginning of the reporting period (in July 2017), number served and enrolled are equal.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is deduplicated.

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies July 2017 to March 2018

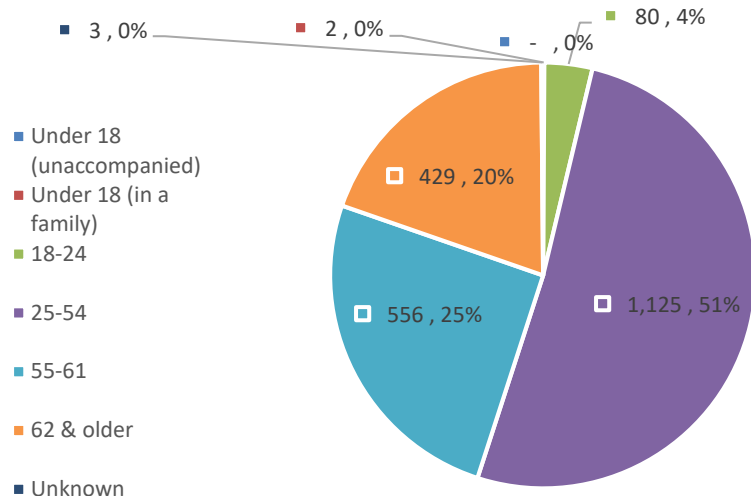
B3: Rapid Re-Housing - Number Served by Age Category



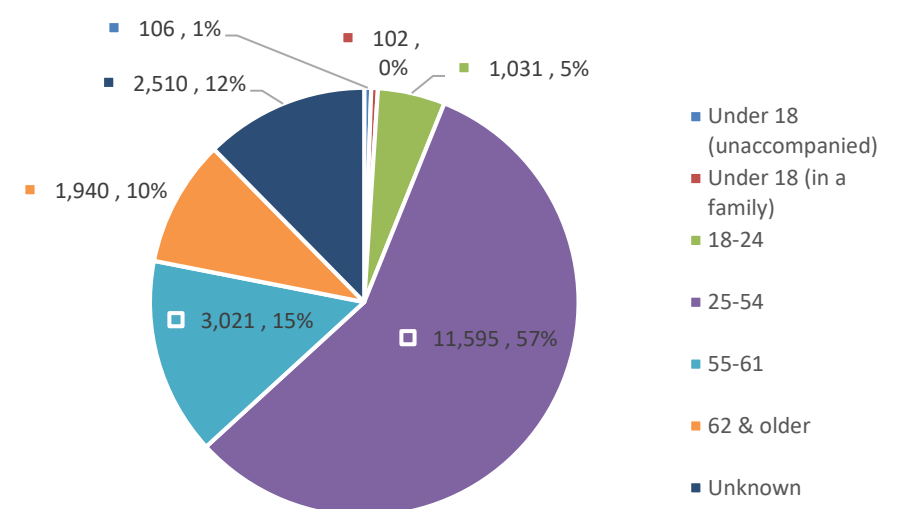
B7: Interim Housing for Those Exiting Institutions - Number Served by Age Category



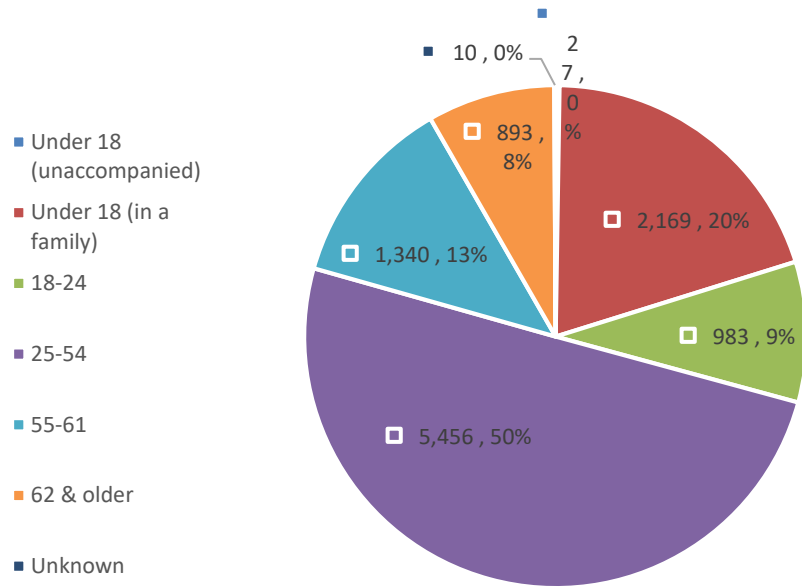
D7: Permanent Supportive Housing - Number Served by Age Category



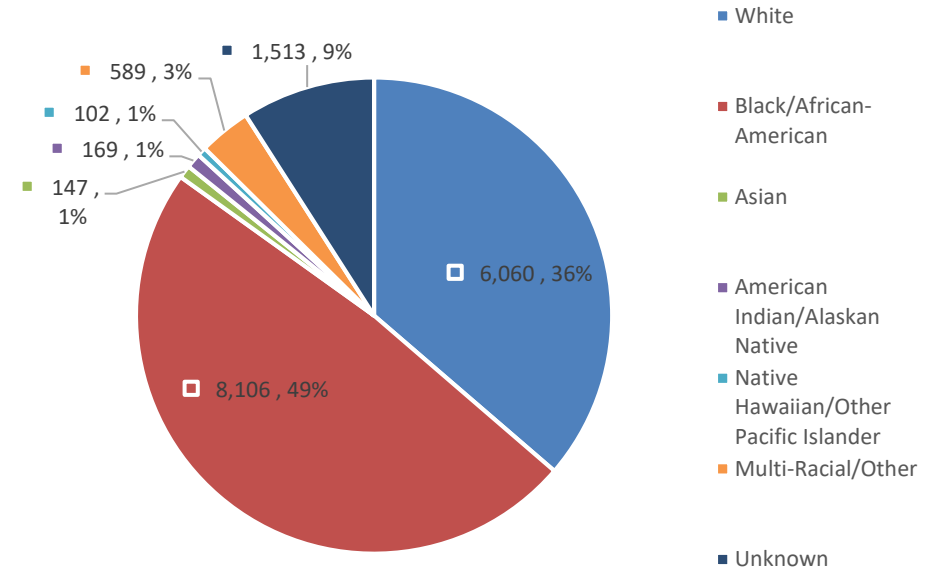
E6: Countywide Outreach System - Number Served by Age Category



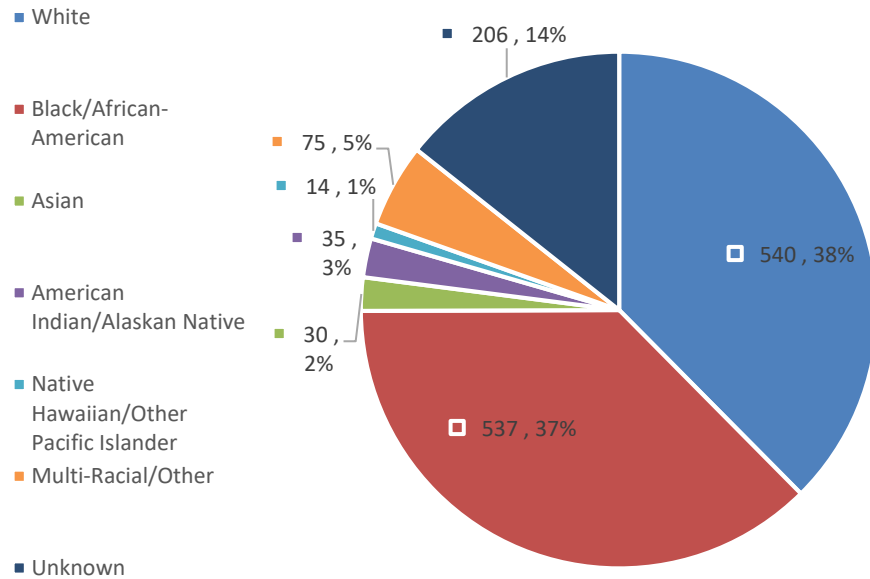
**E8: Emergency Shelter System -
Number Served by Age Category**



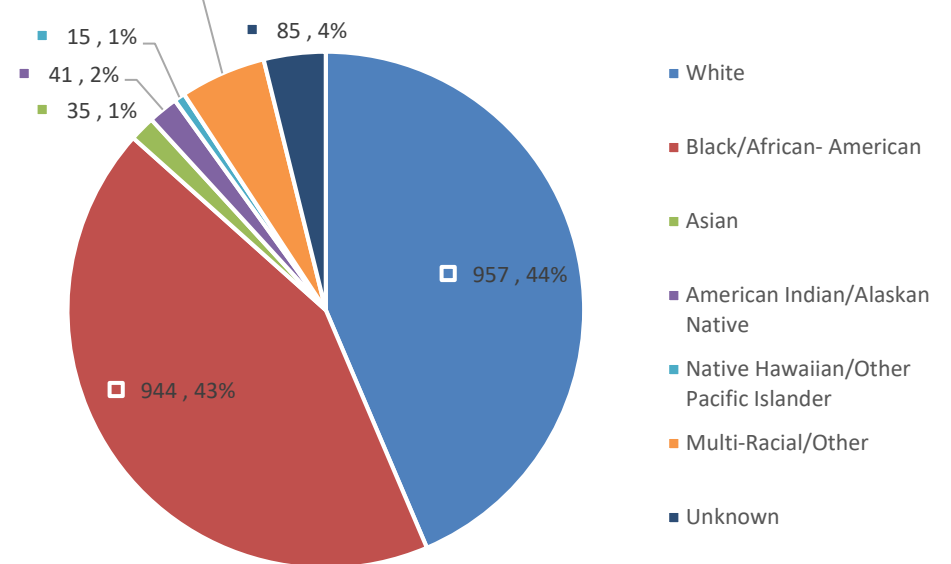
**B3: Rapid Re-Housing -
Number Served by Race**



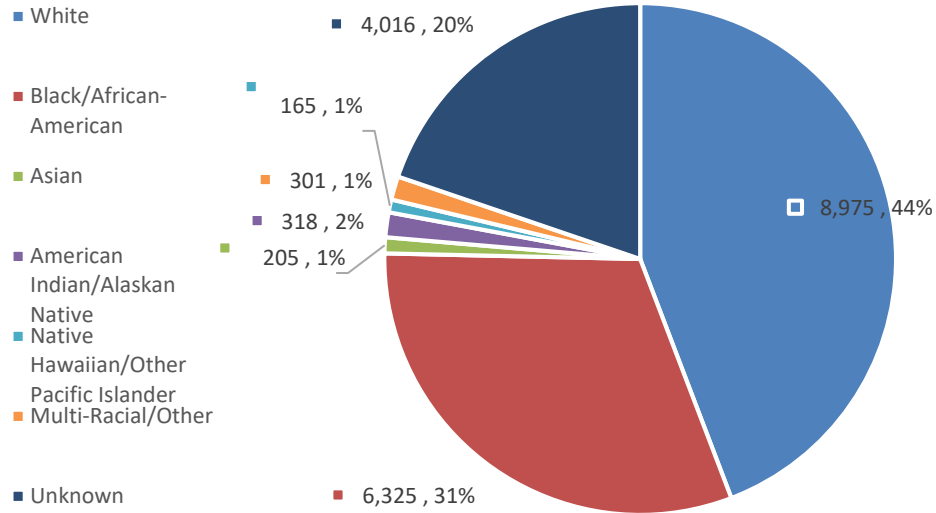
**B7: Interim Housing for Those Exiting Institutions -
Number Served by Race**



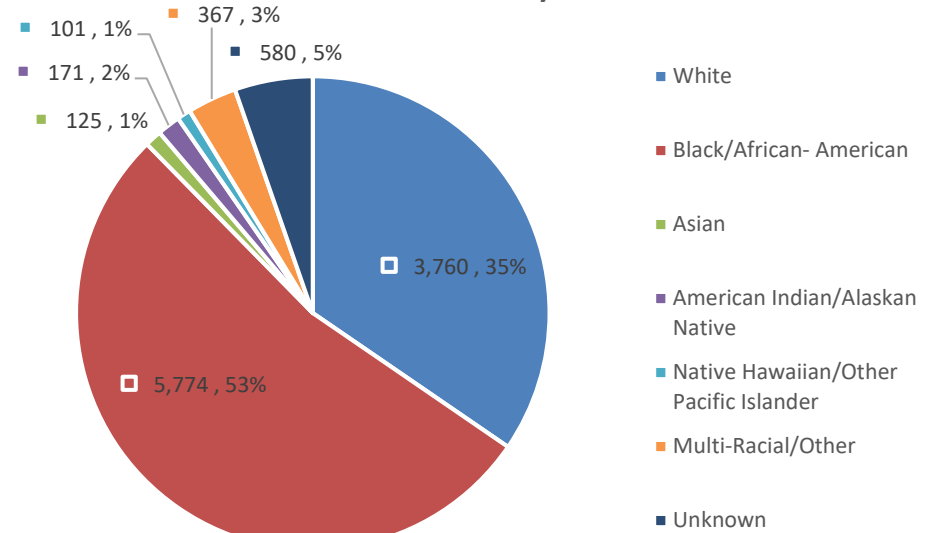
**D7: Permanent Supportive Housing -
Number Served by Race**



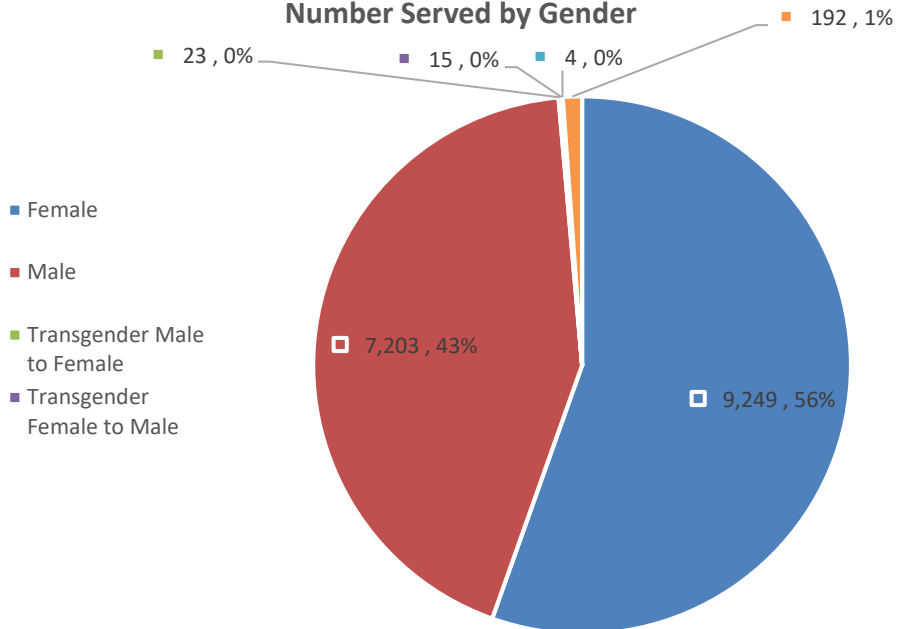
**E6: Countywide Outreach System -
Number Served by Race**



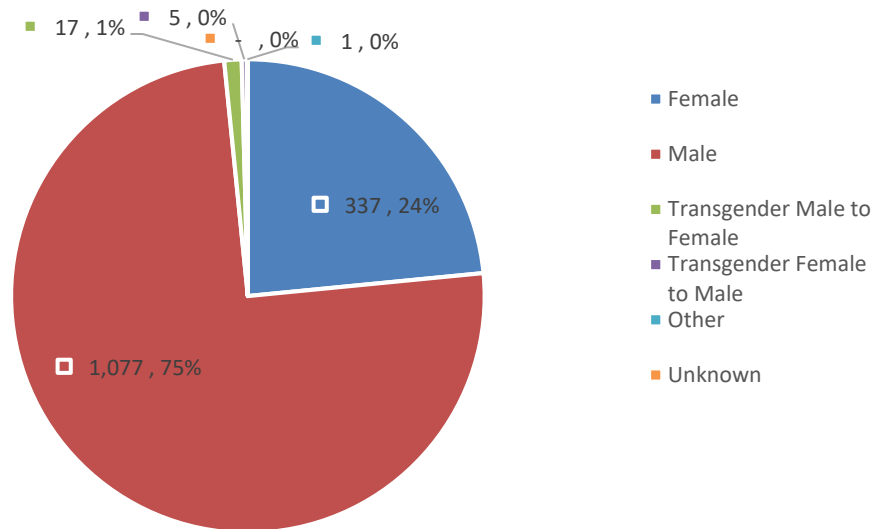
**E8: Emergency Shelter -
Number Served by Race**



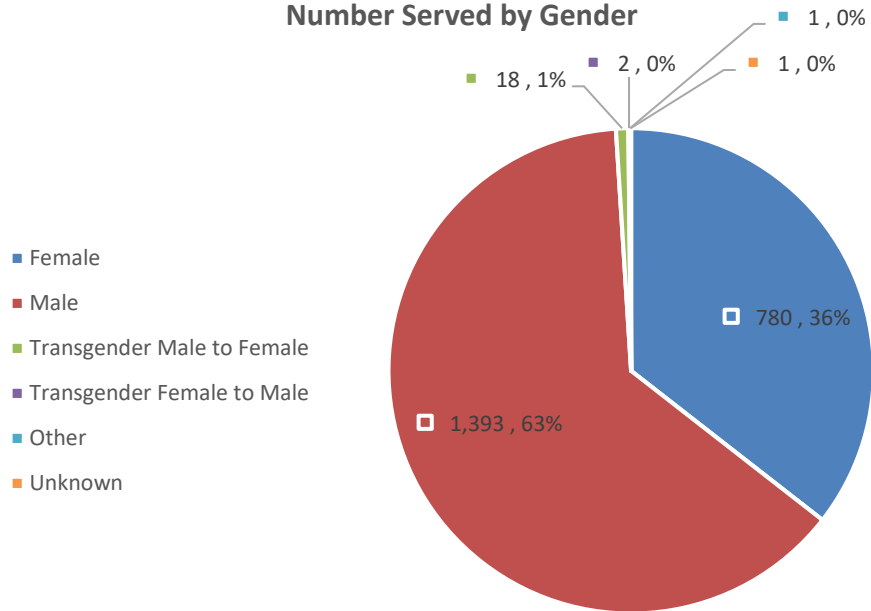
**B3: Rapid Re-Housing -
Number Served by Gender**



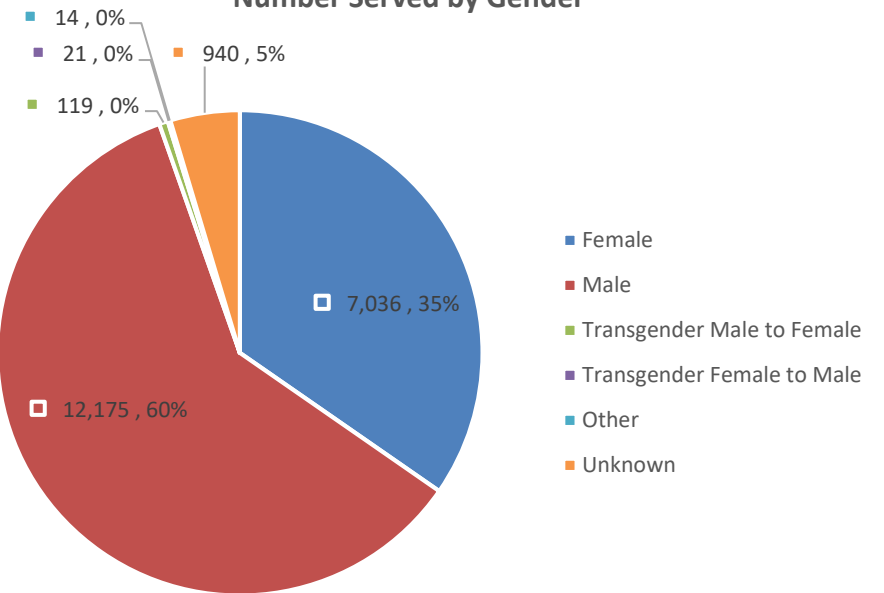
**B7: Interim Housing for Those Exiting Institutions -
Number Served by Gender**



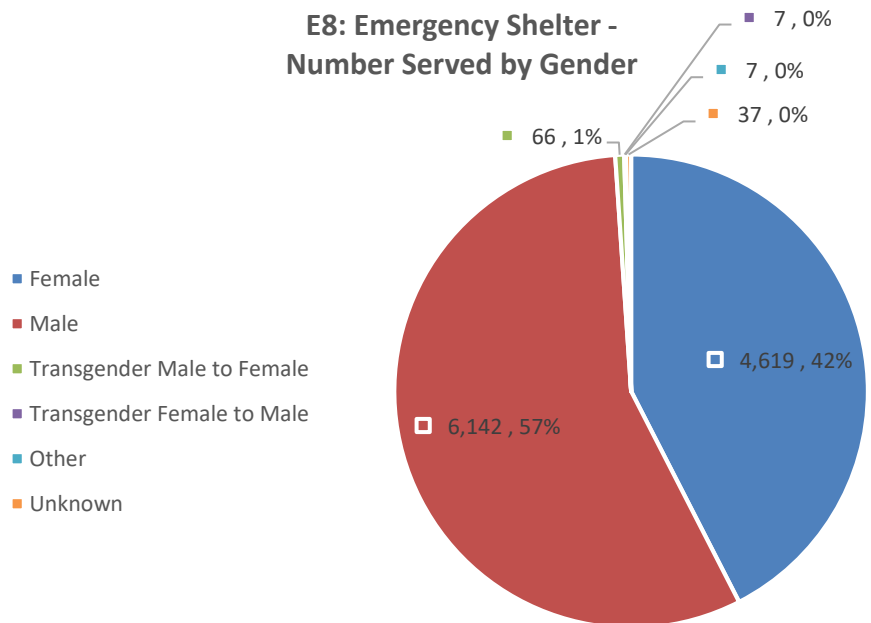
**D7: Permanent Supportive Housing -
Number Served by Gender**



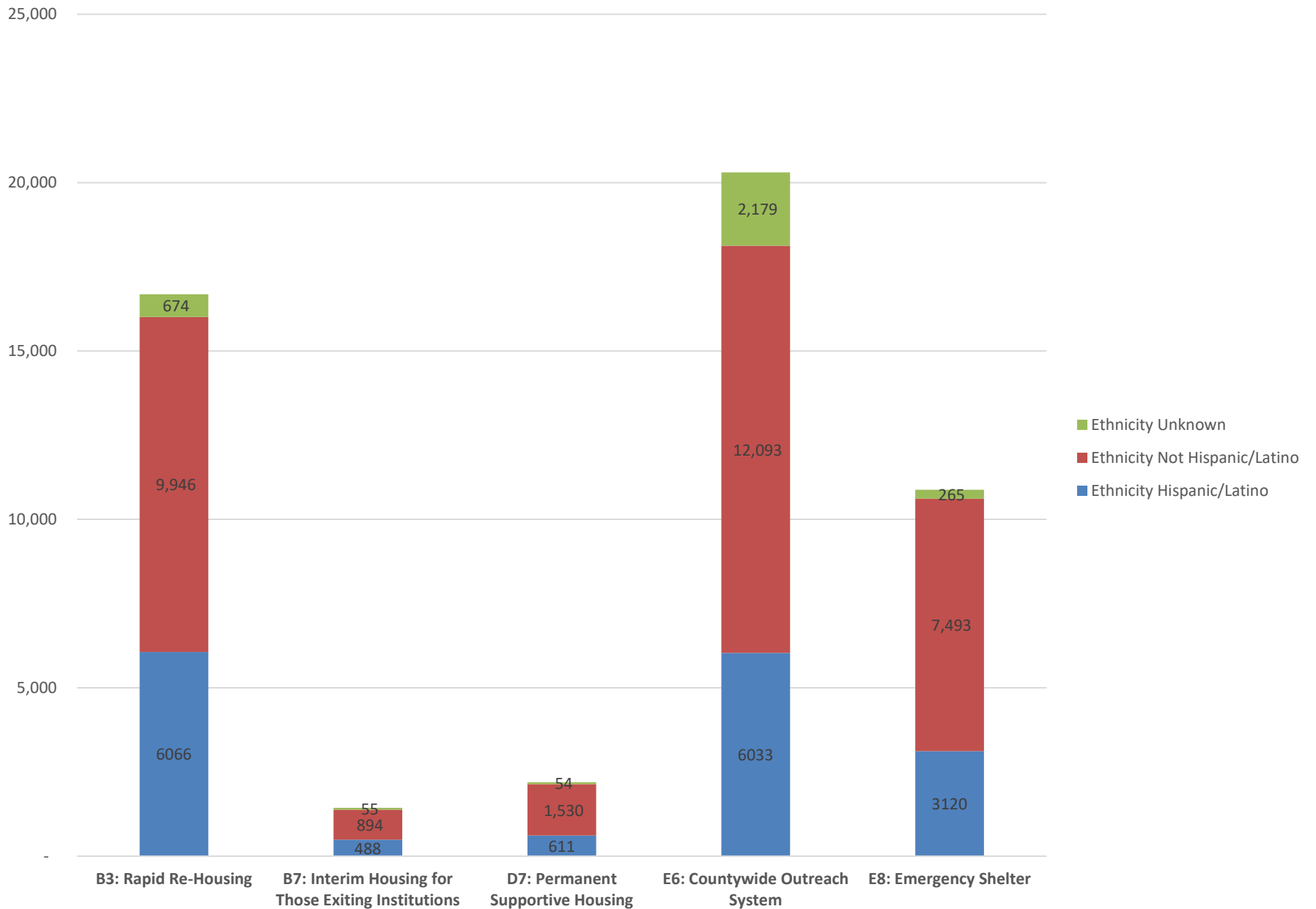
**E6: Countywide Outreach System -
Number Served by Gender**



**E8: Emergency Shelter -
Number Served by Gender**



**Strategies B3, B7, D7, E6, and E8:
Number Served by Ethnicity**



IMPACT STORIES

May 2018

Combating homelessness among families and individuals takes strong partnerships, effective programs, and numerous committed staff, volunteers, and community members. Here are a few success stories where the Homeless Initiative made a difference.

Strategy A4 – Discharges from Foster Care or Juvenile Probation

A STABLE PLACE CALLED HOME

Ginette Woods is a 23-year-old woman who has been living in an unstable situation or homeless for the past five years. As a former youth in foster care, Ginette has been in multiple housing and shelter programs, but was never able to stay in a program for very long due to her mental health and substance use disorder issues. She was finally connected to the Department of Mental Health and moved into the Youth Burlington Apartments last February, which is a permanent low-income unit. After struggling to find the right fit for so long, she now has a safe, stable, service-enhanced place to call home.

Strategy B4 – Facilitate Utilization of Federal Housing Subsidies

VET FINDS SECURITY

Mr. Davis was staying at West Side Vets in Inglewood, CA for seven years after declining health issues forced him and his family to become homeless. He faced challenges in finding property owners who would accept Section 8 vouchers, working with owners who requested a credit score of 640 and above, and overcoming the rejection he felt. Case managers at West Side VETS helped Mr. Davis obtain a Section 8 voucher, visited him monthly to check on his well-being and helped secure housing for him and his family. This was largely due to the Housing Authority of the County of Los Angeles Housing Unit providing the owner with the \$2,467 holding fee.

"I couldn't have done it without these organizations. It's an awesome feeling to have these individuals have so much love in what they do. They help veterans like me get through these difficult times to secure housing. My experience working with Mr. Rodriguez and with the housing advisor team was truly a blessing. Mr. Rodriguez guaranteed me that I did not have to stress in finding a unit. He mentioned to me that it was his job to find a unit for me." -Mr. Davis



Strategy B4 – Facilitate Utilization of Federal Housing Subsidies

AN ANSWER TO A PRAYER

Ms. Jamiesha Tillman was a survivor of domestic violence, which caused her to leave her housing unit prematurely, along with her four children. They stayed with family and friends as long as they could, then resorted to staying in Ms. Tillman's car and in shelters. Finally, Ms. Tillman connected with St. Joseph Center where she received a Section 8 Voucher. Even with the voucher, Ms. Tillman still faced challenges in finding a safe home for family, finding a landlord willing to accept vouchers and coming up with the security deposit.

The Homeless Incentive Program (HIP) and the Housing Advisory Unit Staff helped her locate units that matched her criteria and convinced the property owner to accept the Section 8 voucher by providing a generous holding fee. HIP also paid the security deposit enabling Ms. Tillman to lease the unit in February and have a place to call home.



I'm blessed to have been connected with this program that helped me secure a place for me and my children.

Getting connected with HIP was the best thing that could have happened to me and my family."

-Ms. Jamiesha Tillman

Strategy B6 – Family Reunification Housing Subsidy

ON THE PATH FORWARD

Special Service for Groups – Homeless Outreach Program Integrated Care System (SSG-HOPICS) had been working with a 26-year-old client who wanted to reunify with her daughter. In the beginning, the client became frustrated and unmotivated when housing was not identified in the first two months. Some of the barriers to housing were her lack of income and low credit score. The client's case manager assisted her in enrolling into a Worksource Center program, where she practiced doing mock interviews and setting goals to become housed. They also continued to work together to find a landlord who would be willing to lease her a unit. As a result of their efforts, the client found a part-time job and secured housing.

"I can't believe things are actually moving into a positive direction. I finally get to live with my daughter and provide her with a loving home." - Client

Strategy B7 – Interim/Bridge Housing for Those Exiting Institutions

HOME AND HOPE

A 38-year-old mother of one lost her child due to her substance use disorder and was homeless when she entered treatment at House of Hope in San Pedro. There she completed residential treatment, received case management and counseling, and was soon able to transition to a rapid bridge housing unit. She regained custody of her son after one year and is currently working and attending college.

“I really was grateful for Rapid Bridge Housing because there was no rent for three months, and it helped me save money and move on to sober living and work on myself during that time. I regained a really close relationship with God and all my prayers have started to be answered.” – Client

Strategy C2/C7 – Employment for Homeless Adults

THE TRANSFORMATIONAL POWER OF EMPLOYMENT

Eddie is 45-year-old who was homeless with long-term unemployment and previous substance use disorder when he enrolled into a job readiness program at Chrysalis. He worked in Chrysalis Works, a one-year transitional job program in street maintenance. Working in the Fashion District helped him to overcome his discomfort in crowds and build his communication skills. Within two weeks, he found full-time employment as a prep cook with First to Serve, an organization that provides transitional housing, medical, and supportive services to individuals and families experiencing homelessness in South LA. He has been working with First to Serve for more than six months and was recently promoted to supervisor.

Eddie tells others about Chrysalis and says he has been given “the power to make the choices on what job I want.”



Cities Success Story – West Hollywood

HIGHLIGHTING COMMUNITY ENGAGEMENT

West Hollywood's Homeless Services Connect Day brought in more than 60 people experiencing homelessness who were able to connect to 17 different services providers including City - contracted agencies, County Health Agency, and LAHSA. Generous donations by community partners included food and free haircuts and beard trims. This is a great example of coordinated outreach and strong partnerships between City and County agencies, as well as non-profit service providers.



Strategy D2 – Expansion of Jail In-Reach

A FRESH START

The client is a 24-year-old man, born and raised in Compton. By the time he graduated from Torrance High School in 2011, he was in and out of shelters and sleeping on the streets and in cars. He was arrested in June 2017 for ID theft, which was later reduced to obstructing a Peace Officer. While incarcerated, he was placed on the homeless list and connected to a case manager from The People Concern. He and his case manager started to develop a plan and goals for housing.

When he was released in January 2018, he did not want to go into bridge housing so he stayed in a car and couch surfed, but continued working with his case manager. With her help, he was able to find a job, obtain his vital records, and identify a Rapid Rehousing unit. When he heard the news that the unit was his, the client began to cry and expressed that he felt it was so “unrealistic.” He stated that he was grateful and now his 6-year-old son will have a place to call home.

Strategy E6 – Countywide Outreach System

FAMILY MATTERS

JS is a single father with a 5-year-old son. JS battles depression and anxiety and has been involved with the criminal justice system. When a LAHSA outreach team engaged him, he was fighting to maintain custody of his son. With no other family, JS was concerned that his son would be placed in a foster home if he did not find housing soon. A LAHSA outreach team connected with JS at a Homeless Connect Event in Pomona and was able to secure a one-bedroom apartment for him through Upward Bound House, where he is able to stay for up to one year or until he and his son obtain permanent housing. JS is actively seeking employment in construction, and his son is excelling in school.

“People have told me that they were going to help me, but most of them did not follow through...(LAHSA Outreach staff) Donald Holt and Lisa Lyon have been the most honest and diligent people helping my son and I. In this moment of serious crisis, we were literally days from sleeping on the streets with no help in sight. It brought tears to my eyes when we showed up at Upward Bound homes and my son turned to me and said, ‘Daddy now we can be safe.’” - JS

Strategy E6 – Countywide Outreach System

A STORY OF RESILIENCE

Tina K. is 31 years old, and her story is one of resilience. Tina has been on the street for several years and has a history of severe trauma, violence, and abuse. She was pregnant and living in a makeshift encampment with her partner. At first, Tina was afraid to connect with LA Family Housing's Outreach Team because she feared losing her baby after birth or being separated from her partner. Eventually she agreed to being connected with mental health services and developed a bond with the specialist there. The specialist was able to get Tina to accept interim housing. Within two months, Tina was eligible to be transferred to the Family Solutions Center, where she was connected with a housing resource. She resides there now with her partner and receives services from the Department of Mental Health for the first time in her life.

Strategy E8 – Enhancing the Emergency Shelter System

LIFE SAVING CARE

JJ is a 48-year-old transgender woman diagnosed with AIDS. She was suffering from a life-threatening infection associated with unsanitary living conditions. She also struggles with depression, psychotic features, and substance use. She spent three years on Skid Row and was frequently hospitalized due to AIDS-related illnesses. When she was admitted to interim housing through the Wesley Health Centers, her HIV viral load was extremely high due to not taking medication or consistently following up with an HIV medical provider. She also had an active case of syphilis. Ms. J is now thriving and receiving consistent medical care from her HIV clinic. Her viral loads have drastically declined, and she is currently engaged in treatment to achieve an undetectable viral load. She is connected to Intensive Case Management Services and working closely with her case manager to obtain permanent supportive housing.

Strategy E14 – Enhanced Services for Transition Age Youth

A SYSTEM OF SUPPORT

This young person from Florida ran away from family due to a lack of acceptance for gender identity. This youth became homeless in Las Vegas and then in Los Angeles, where they went to the LA LGBT's Youth Center in Hollywood. Shortly after, the youth was referred to a crisis-housing program and then matched to a transitional housing bed back at the LA LGBT Center. While there, the youth received support to legally change gender and name. The youth went on to get a job in public health and now lives with a co-worker. The youth continues to do well, saving money and engaging in healthy relationships.

RESPONSES TO BOARD MOTIONS: FEBRUARY 20 - APRIL 30, 2018

During the last quarter, the Chief Executive Office (CEO) responded to six Board motions related to homelessness. Summaries of these reports are below.

- **Motion on Measure H Funding: Accounting of the Homeless Population that is Unaccounted for in The Greater Los Angeles Homeless Count (Item No. 12, Agenda of June 13, 2017)**

On February 20, 2018, the CEO provided a final report back to the Board of Supervisors (Board) on potential ways that the homeless population that is unaccounted for in the Greater Los Angeles Homeless Count (Homeless Count) could be reflected in the future allocation of funding for the Measure H Strategies. The report back included a final report from CEO Research and Evaluation Services Unit (RES), which used administrative data from the Los Angeles Homeless Services Authority (LAHSA), Sheriff's Department, Los Angeles County Office of Education, and the Departments of Public Social Services (DPSS), Children and Family Services, Health Services (DHS), Mental Health, and Workforce Development, Aging and Community Services (WDACS), to formulate a CEO Homeless Population Estimate (CEO Estimate). The report back also includes the CEO Homeless Initiative's recommended methodology for utilizing the CEO Estimate for the future allocation of a subset of Measure H-funded strategies. The recommended methodology would use the CEO Estimate in combination with the LAHSA Countywide Point-In-Time Homeless Count for strategies where: (1) some or all of the Measure H funding is allocated geographically by Service Planning Area (SPA) *and* (2) the service population is not limited to those who fit the U.S. Department of Housing and Urban Development (HUS) definition of literally homeless.

- **Motion on Child Care for Homeless Families (Item No. 26, Agenda of June 13, 2017)**

On February 26, 2018, the CEO provided an interim report to the Board on child care access for homeless families. The CEO previously submitted two interim responses highlighting the formation of the Child Care Workgroup and reporting on an assessment of barriers and potential strategies to enhance access to child care for families experiencing homelessness. This third report documents progress made in implementing the previously identified strategies to enhance access to child care for families experiencing homelessness. Strategies that are implemented or in the process of being implemented include:

- Policy reinforcement for DPSS Eligibility and Greater Avenues for Independence (GAIN) Services Workers: DPSS will issue reinforcement policy to case management staff reminding them of the availability of the myriad of DPSS programs and services specifically tailored to support and assist CalWORKs families who are experiencing homelessness.

- SPA 7 DPSS Welfare-to-Work Co-Location Pilot: This DPSS pilot involves co-locating Welfare-to-Work staff at The Whole Child, the Family Coordinated Entry System (CES) Lead Agency.
- Resource and Referral (R&R) Co-location/Partnership: R&R Agencies are working with their SPA Family CES Lead to connect families in need of child care to the appropriate child care resources.
- Cross training and sharing of information between Homeless Service Delivery System and R&R Agency staff.
- Child Care as an allowable expense: Beginning July 2017, the Los Angeles Homeless Services Authority included licensed child care as an allowable expense within its Family CES Rapid Rehousing contracts.

As the Child Care Workgroup moves forward with the above strategies, it will work with the relevant agencies to collect data on the number of families experiencing homelessness who are not eligible or able to be connected to child care entitlement programs on a timely basis. If a need is identified, the CEO will come back to the Board with a recommendation.

- **Motion on Crisis Housing for Women (Item No. 6, Agenda of June 13, 2017)**

On March 9, 2018, the CEO submitted a final report to the Board, examining whether funding in Homeless Initiative Strategies, aside from Strategy E8, should be set aside to specifically address the needs of women experiencing homelessness. The report informs the Board of the results of a survey of Homeless Initiative (HI) Strategy leads, in which leads were asked to share information about their current practices in meeting the needs of women experiencing homelessness. The survey was designed in consultation with DHS, LAHSA, and the Women and Girls Initiative (Workgroup), and was based on a review of LAHSA's August 25, 2017 report, "The Report and Recommendations of the Ad Hoc Committee on Women and Homelessness." The Workgroup reviewed the survey responses and, based on the information provided, developed three recommendations. The Workgroup recommends requiring Strategy leads to establish gender-based performance metrics; ensure providers complete training on best practices for meeting the needs of women experiencing homelessness; and include language in their Scope of Required Services for contracted providers to establish policies that support their ability to meet the needs of women served through their programs. Upon receiving Board direction, the CEO will implement these recommendations.

- **Motion on Tracking Measure H Progress (Item No. 77A, Agenda of June 13, 2017)**

On March 16, 2018, the CEO provided a report back to the Board on progress toward Measure H targets, which the Board directed the CEO to provide in writing every six months. The report provides the first of the six-month progress reports. It consists of the following:

- Homeless Initiative evaluation framework;

- Full list of metrics for each HI Strategy;
- Data from selected Strategy metrics for July-December 2017;
- Screenshots of the first iteration of the Homeless Initiative dashboard; and
- A detailed breakdown of expenditures of the one-time funds allocated to the HI action plan in February 2016.

The report highlights the placement of 8,220 individuals in permanent housing countywide from July – December 2017, approximately 3,350 of whom were placed in permanent housing as a direct result of Measure H.

- **Motion on Sustainable Solutions to Assist Homeless People Living in Recreational Vehicles (Item Number 32, Agenda of January 30, 2018)**

On March 30, 2018, the CEO provided a report back to the Board on options to establish safe parking in the unincorporated areas of Los Angeles County and/or on County-owned properties countywide. The report provides an overview of vehicular homelessness in the County, reviews existing safe parking programs in Los Angeles and elsewhere in California, provides recommendations on necessary components for a safe parking program, describes options for siting safe parking programs, and includes estimated costs and potential funding sources for programs. If the Board directs the CEO to move forward with the development of a safe parking program, the CEO will engage in a planning process involving key stakeholders to determine ideal program design. Further assessment of possible sites, both County and non-County, would occur in consultation with Board Offices. Additionally, County Counsel and CEO Risk Management would engage in further review of the program. Once the program is developed, the CEO would return to the Board for approval to proceed with implementation.

- **Motion on Community Homelessness Education and Engagement Effort (Item No. 11, Agenda of December 20, 2016)**

On April 30, 2018, the CEO submitted the final quarterly report on the progress made toward achieving the Board directives outlined in the Community Homelessness Education and Engagement Effort. Since the last report on March 13, 2017, the CEO and its consultant, Fenton Communications, completed the following activities:

- Fenton finalized the messaging and outreach Toolkit based on feedback from the CEO, Board Offices, the United Way of Greater Los Angeles, supportive housing developers, City of Los Angeles, and County departments;
- Fenton developed the following community engagement materials:
 - Two one-hour webinar presentations on the Toolkit (one geared toward city staff and one geared toward community partners and supporters);
 - Two in-person training modules (one on Messaging and one on Community Outreach) to reinforce the Toolkit recommendations with developers, cities and County staff, and others involved in siting housing;

- One-page summary of the Toolkit in various languages; and
- Additional one-page fact sheets on Supportive Housing, Bridge Housing, and Safe Parking.

The final Toolkit and associated materials will be shared broadly with public and community partners in the ongoing effort to provide education, increase engagement, and maximize support for Permanent Supportive Housing.



CONFERENCE REPORT

2ND Annual Homeless Initiative Conference

*Partnership and Innovation to
Prevent and Combat Homelessness*

February 8, 2018



On February 8, 2018, with the theme of *Partnership and Innovation to Prevent and Combat Homelessness*, over 500 stakeholders, including elected officials, County departments, cities, homeless service providers, business sector, faith-based organizations, academics, foundations, and formerly homeless residents, came together at the 2nd Annual Homeless Initiative Conference. At the event, we reflected on our collective achievements, discussed on-the-ground experiences related to the implementation of Measure H, and planned for the future, recognizing that it will require a sustained collaboration to prevent and combat homelessness.

This Conference Report highlights key activities and discussions that took place at the Conference.

Many community members have stated that participating in efforts to pass and implement Measure H genuinely feels like being part of a “movement.” Our partnerships continue to diversify, as a growing number of jurisdictions, sectors, and coalitions contribute to addressing the human crisis of homelessness. Our collective efforts are demonstrating real results: thousands of people have already accessed help through Measure H-funded outreach and services, which are moving them out of homelessness into more stable housing.

Looking ahead into the second year of Measure H, as increased resources continue to flow into a system that prioritizes a Housing First approach, multi-jurisdictional and sectoral coordination increases, communities mobilize, and as our collective sense of urgency continues to grow, we will prevent and combat homelessness across Los Angeles County jurisdictions and neighborhoods - one family and one individual at a time.



Photo by David Blumenkrantz, MFA



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"The theme of the conference focuses on partnership and innovation... [O]ver the span of my 30 years here in the County, I can't think of another time where we have all come together, the County and all of its departments, the cities, service providers, nonprofits, faith-based organizations, philanthropy, the business community, and many others who are working and continue to work on one issue, and that is, homelessness."

Sachi Hamai,
Los Angeles County CEO



On March 7, 2017, Los Angeles County voters resoundingly approved Measure H, a ¼ cent special sales tax dedicated to combatting and preventing homelessness. On June 13, 2017, the Board of Supervisors authorized the expenditure of the first three years of Measure H funds, unanimously approving the funding recommendations originating from a 50-person consensus-based stakeholder group. Just over six months after implementation of Measure H began, providers, communities, and County departments are making the most of the resources that the voters of Los Angeles County have provided. The data already shows the major impact of Measure H. Within the first six months of implementation from July 2017 – December 2017:

- Outreach teams contacted more than 4,000 individuals experiencing homelessness;
- More than 3,300 homeless families and adults were placed in permanent housing; and
- More than 7,000 participants entered crisis, bridge, and/or interim housing.

The funding that Measure H is providing to community-based homeless service providers throughout the County has created a need to hire over 1,000 new staff to assist homeless families and adults. On February 7, 2018, the County of Los Angeles launched a new Website (<http://jobscombattinghomelessness.org>) which provides links to employment opportunity webpages of over 60 community-based homeless service providers around the County, sorted geographically by Service Planning Area (SPA). Those interested in working to combat homelessness should visit the website and explore many exciting employment opportunities.

Thanks to the incredible synergy that has been developed through partnerships with various faith organizations, cities, County departments, Councils of Governments and homeless services providers, implementation of Measure H is moving quickly. We must continue to collaborate and build these relationships, as we continue to combat homelessness throughout the County of Los Angeles.



- **Homeless Prevention Program for Families (Strategy A1)**

From July 2017 – December 2017, 658 families were assisted with prevention services through Family Solutions Centers. Of those 658 families, 143 families exited the program, 92 (64%) of whom, either retained their housing or transitioned into other permanent housing.



- **Partner with Cities to Expand Rapid Re-Housing (Strategy B3)**

From July 2017 – December 2017, 6,110 new participants were enrolled into the Rapid Re-housing (RRH) program, 1,385 RRH participants were placed in permanent housing, and 423 participants obtained employment. A total of 13,716 participants participated in the RRH program (including both new enrollees and those enrolled prior to July 2017).

- **Facilitate Utilization of Federal Housing Subsidies (Strategy B4)**

From July 2017 – December 2017, Housing Authority of the County of Los Angeles (HACoLA) received 193 requests to participate in the Homeless Incentive Program (HIP). Since 2016, HIP has secured 374 rental units and housed 234 homeless individuals and families. The Public Housing Authorities of LA County, LA City, Pomona, Burbank, Pasadena, Redondo Beach, Glendale, Long Beach, and Compton have dedicated 2,089 tenant-based subsidies for permanent supportive housing this fiscal year. HACoLA executed agreements with LA City and Long Beach to provide Measure H funding for landlord incentives; similar agreements are pending with the other participating housing authorities.



- **Interim/Bridge Housing for Those Exiting Institutions (Strategy B7)**

From July 2017 – December 2017, the Department of Health Services (DHS) provided interim housing to 811 individuals who were discharged from institutions, including 378 from jail/prison and 155 from hospitals; 81 participants exited to a permanent housing destination.



- **Countywide Supplemental Security Income (SSI)/Social Security Disability Income (SSDI) and Veterans Benefits Advocacy (Strategy C4/5/6)**

From July 2017 – December 2017, Countywide Benefits Entitlement Services Teams (CBEST) assisted 4,261 disabled individuals with applications for SSI/SSDI and Veterans Benefits, 1,052 individuals were linked to and now have access to mental health services, and 1,212 participants were linked to and now have access to health services.

- **Expansion of Jail In Reach (Strategy D2)**

From July 2017 - December 2017, 2,556 inmates received D2 Jail In-Reach services, and 2,196 inmates were assessed with the VI-SPDAT. From September - December 2017, 139 participants were placed in bridge housing upon release.





- **Provide Services and Rental Subsidies for Permanent Supportive Housing (Strategy D7)**

From July 2017 - December 2017, 1,280 clients were linked to new Intensive Case Management Services (ICMS) slots, 637 clients were approved for federal rental subsidies, 354 clients received local rental subsidies, and 248 clients were placed in permanent housing.



- **First Responders Training (Strategy E4)**

From October 2016 – December 2017, 948 Sheriff's deputies and sergeants were trained and 251 County non-law enforcement first responders were trained, including the Departments of Parks and Recreation, Animal Care and Control, Fire, and Vector Control District. Training for police officers in other municipalities is ongoing.

- **Countywide Outreach System (Strategy E6)**

From July 2017 – December 2017, County outreach teams connected 2,738 individuals to services, placed 441 individuals into interim housing, and linked 359 individuals to a permanent housing program. New program components include a Countywide Web Portal for Outreach Requests and Coordinated Entry System (CES) Outreach Coordinators.



- **Enhance the Emergency Shelter System (Strategy E8)**

From July 2017 – December 2017, contracts were awarded to service providers for 302 new crisis and bridge housing beds for youth and single adults; 7,297 individuals entered crisis housing, bridge housing, and interim housing; and 1,064 individuals were placed in permanent housing. Data includes all participants served in programs funded in whole, or in part by Measure H.

- **Enhanced Services for Transition Age Youth (Strategy E14)**

From July 2016 - December 2017, 3,143 youth were assessed using the Next Step Tool; 308 transitional housing beds for youth became operational under Measure H, and 297 more beds will become available in year two. CES Education Liaisons are being established in all eight SPAs, the Homeless Youth Forum of Los Angeles (HYFLA) is advising the Los Angeles Homeless Services Authority (LAHSA), and a Youth Family Reconnection program is rolling out.





Experiences Implementing Measure H

Moderator: Phil Ansell, *Homeless Initiative*

Panelists: Peter Lynn, *LAHSA*
Cheri Todoroff, *DHS*
Benita De Frank, *City of Pomona*
Va Lecia Adams Kellum, PhD., *St. Joseph Center*
Veronica Lewis, *SSG/HOPICS*

Representatives from provider agencies and city and County departments shared their on-the-ground experiences related to the ramp-up and roll-out of Measure H.

Key Discussion Points

- The importance of relationships – providers, cities, and County departments are building upon the fabric of relationships that developed in the County prior to the launch of the Homeless Initiative and during the initial period of the Homeless Initiative.
- The challenges of scaling up, both with regard to logistics and mission. All entities that are growing with Measure H must establish new processes and structures within their organizations, hire at a very rapid rate, and do so without losing sight of their mission and organizational culture.

Implications and Next Steps

- Continue to harness relationships with various entities within the County who are also working to combat homelessness; collaborate to maximize our effectiveness as we grow.
- Be open to new team members who may transform the organization as they become a part of it.
- Make thoughtful and intentional decisions as growth takes place, and frequently assess and evaluate our progress.



“‘Movement’ has a connotation of going somewhere, taking action, and that is what we’re really doing. We are ending homelessness for people, one person at a time, and that is ending homelessness.”
**Supervisor Sheila Kuehl,
District 3, Chair of the Board**



Innovating Our Way Through the Housing Crisis

Moderator: Monique King-Viehland, CDC/HACoLA

Panelists: Bill Huang, *City of Pasadena*
Heather Anderson, *Department of Regional Planning,
County of Los Angeles*
Justin Dae, *Brilliant Corners*
Kris Freed, *LA Family Housing*
Rushmore Cervantes, *Housing & Community Investment Dept.,
City of Los Angeles*



"We are not in a place that we can leave anything behind, and if we need to do more, we should... I'm really here to say we are with you, we're partners, and we have a long road ahead of us."
Supervisor Hilda Solis, District 1

In Los Angeles County, there is a shortfall of over 500,000 affordable units for low-income households. The challenges associated with creating affordable and supportive housing are greater than ever, but with those challenges come great opportunities to explore innovative solutions.

Key Discussion Points

- Most pressing challenges to affordable/supportive housing development involve siting of projects, reductions in federal funding sources, increasing rents, and difficulties with finding landlords willing to accept vouchers.
- Innovative strategies to help overcome challenges to supportive housing include:
 - Jurisdictions acting and developing a game plan in response to a series of State bills enacted in 2017.
 - Streamlining the development process with ordinances to expedite the approval process.
 - City of Los Angeles and County exploring modular construction and motel conversion for permanent supportive housing and interim housing.
- Existing financing/funding mechanisms for alternative housing models include Flexible Housing Subsidy Pool, which connects chronically homeless individuals to a rental subsidy for housing and intensive case management.
- Partnerships must be forged with the private sector, as well as the public and non-profit sector, to advance innovative housing solutions.
- Government should listen to direct service providers to understand what is happening and where innovation can take place.
- Government needs to communicate outwardly and message regionally, as well as talk to state legislators to advocate for further change.

Implications and Next Steps

- Provide education about homelessness to elected officials, local mayors, and councilmembers to gain support for Permanent Supportive Housing (PSH).
- Remove barriers for housing developers and shorten length of time it takes to complete a project.
- Embrace new types of relationships and partnerships outside of non-profits and social service sector.
- Explore multiple financing mechanisms and offer incentives for the private sector to partner with public sector and contribute their resources.
- Incentivize and streamline development of PSH by supporting innovative design/nontraditional housing models, and preserve existing PSH units.



A Dialogue with Youth Advocates with Lived Experience

Moderator: Will Lehman, LAHSA

Panelists: Erika Herod, *Safe Place for Youth*
Holly Salmon, *LA LGBT Center*
Miracle Spicer, *Homeless Youth Forum of Los Angeles, LAHSA*
Alison Hurst, *Safe Place for Youth*
Simon Costello, *LA LGBT Center*
Andrea Marchetti, *Jovenes, Inc.*

On a daily basis, homeless youth confront harrowing circumstances related to survival. Drawing on their personal experiences living with homelessness, youth advocates focused on: unique needs of this vulnerable population; successful Youth Coordinated Entry System (CES) enhancements and expansion; resource needs; and what it takes to effectively combat youth homelessness.

Key Discussion Points

- Youth CES was successfully established and expanded with an infusion of Measure H funding for stronger outreach, resulting in an increase in youth being assessed; however, there is a need for more case management and housing.
- Transition aged youth (TAY) and minors have different experiences with homelessness compared to adults: how the current system measures access to services does not apply to TAY and youth.
- A stable home with a strong support system is vital for homeless TAY to achieve self-sufficiency and reach their optimal potential. For example, without a home, it is very difficult to stay in school.
- Homeless TAY are not aware of the resources available to them; these resources could have expedited their housing or even prevented homelessness in the first place.
- Homeless TAY lack resources to strengthen their job readiness to secure a meaningful job that pays the bills and helps them to be on a career path of their choice.
- Sense of empowerment is vital for homeless TAY. For example, being involved in advocacy helps the homeless TAY to continue to strive for stability and success.
- Homeless LGBTQ TAY face even greater stigmatization; gender identity is a significant barrier to accessing services and feeling accepted.

"Homelessness is a moral crisis which will define our civic legacy in the eyes of future generations. There can be no conscientious objectors in this fight. With Measure H, we can scale up our compassion, our innovation. We cannot be timid in the face of this crisis."

Supervisor Mark Ridley-Thomas, District 2



Implications and Next Steps

- Expand housing and case management capacity in the youth system. Continue to promote the Housing First Model to serve homeless TAY.
- When outreaching to TAY, be cognizant of their unique situations in order to effectively serve them.
- Strengthen coordination to increase awareness among homeless TAY, so they can better access services. In particular, seek opportunities to strengthen and expand services that focus on job readiness and creating more jobs for homeless youth.
- Community engagement is important to increase awareness of youth homelessness. Social media/apps can be effective in 1) reaching homeless TAY, and 2) can be used to educate the community that homeless TAY are not lazy, but are trying every day to achieve self-sufficiency. Consider sharing progress of how young people succeed, including photos.





Outreach and Engagement: Lessons Learned from Street to Home

Moderator: Colleen Murphy, LAHSA

Panelists: Lt. Geoff Deedrick, *Sheriff's Department*
 Maria Funk, PhD, *Department of Mental Health*
 Meredith Berkson, *People Assisting the Homeless*
 Shari Weaver, *Harbor Interfaith*
 Zue Villareal, *Whittier Area First Day Coalition*

A coordinated outreach and engagement system is vital for connecting people living on the street, with permanent homes. The discussion focused on how the model for the implementation of Homeless Initiative Strategy E6, *Countywide Outreach System*, strengthens coordination and serves as the "Air Traffic Controller" for deployment of the right outreach teams to respond to particular community needs.



"At the end of the day, homelessness impacts each and every one of us, whether it be through a family member, or through living in our community, through quality of life."
Supervisor Katherine Barger, District 5

Key Discussion Points

- Strong coordination of the various street-based outreach teams is critical to the success of this strategy.
- Extensive efforts have been made in the rapid and large-scale expansion of outreach teams and their training.
- The collection of data from outreach teams, including evaluating the impact of outreach teams, is essential.
- Relationship building, which takes time and patience, is a key component of outreach.
- Having specialized disciplines on the Multidisciplinary Teams (MDTs) has been very successful.
- Law enforcement's involvement with outreach teams is to ensure staff safety, set the tone for trust and engagement, and help build bridges to needed County services.
- Strong community collaboratives are vital to being able to serve the complex needs of people experiencing homelessness.
- Centralized coordination of outreach teams need to navigate the fine line between "proactive" outreach and "reactive" outreach to make a meaningful impact on street-based homelessness. More "proactive" outreach will result in less "reactive" outreach.
- There is a significant need for additional resources. The reality is that even if a person agrees to shelter, there often aren't sufficient beds available. When resources are not available, people experiencing homelessness may lose faith in the system which can jeopardize relationships that have been built.

Implications and Next Steps

- Create opportunities for community education and active engagement. Many community members want to know how they can volunteer to support the efforts.
- Need to be creative and nimble in bringing on additional resources. Partnerships with faith community should be encouraged.
- Need to be able to adjust and make enhancements to the outreach system based on ongoing experience. LAHSA and the Health Agency are working together to establish combined training modules to support ongoing training needs.
- Encourage transparency in data collection.



Prevention and Diversion: Let's Dive In!

Moderator: Maia Eaglin, *St. Joseph Center*

Panelists: Luther Evans, *Department of Public Social Services*
Josh Hall, *LAHSA*
Greg Spiegel, *Inner City Law Center*
Alynn Gausvik, *LA Family Housing*

Prevention and diversion are important components of a community's crisis response to homelessness. Los Angeles County has historically used its limited resources to combat homelessness by assisting the "literally homeless" population. With Measure H, we now have significantly more resources to put behind these two critical strategies. As providers around the County ramp up their efforts on prevention and diversion, this session focused on deepening participants' understanding of each strategy; distilling best practices based on participants' experiences, including methods for prioritization and targeting; and meeting providers' needs to ensure effective implementation.

Key Discussion Points

- It is important to prioritize and target prevention/diversion services. Panelists believed that, in some cases, the poorest participants may have the best chance of keeping their housing if provided with prevention resources.
- Intervention after an individual becomes homeless is much costlier for the individual and society.
- Fair housing, employment, and racism must be addressed as prevention and diversion processes are implemented.
- Collaboration between legal teams and case managers is critical to avoid evictions.
- Private funding, e.g., philanthropy, can be used to create more flexible funds.
- Challenge of data collection; particularly for diversion services; difficult to measure outcomes because diversion participants are not entered into the homeless delivery system. Systematic reporting of legal intervention and barriers to prevention and diversion is needed.

Implications and Next Steps

- Protect people in rent-stabilized housing from losing their housing and avoid the elimination of such housing from the market.
- Need to have funding behind diversion to ensure there are resources ready for participants to get housed.
- As of February 1, 2018, LAHSA has launched a Measure H-funded prevention program for individuals, in addition to the existing family prevention program.
- In an effort to have more robust legal services, LAHSA has awarded and enhanced legal services contracts.
- LAHSA is continuing to provide training to DPSS case workers on best practices.
- Data collection techniques are being refined and improved.



Breaking the Cycle of Homelessness and Incarceration

Moderator: Corrin Buchanan, *Office of Diversion and Reentry, DHS*

Panelists: Chief Jim Hellmold, *Sheriff's Department*
Detective Chris Zamora, *City of Long Beach*
Michael Graff-Weisner, *Chrysallis*
Chauntee Coleman, *SOG/HOPICS*

Homeless individuals face serious barriers to housing, services, and employment when they have criminal records and/or when their behavior is criminalized for low-level activities. The County Homeless Initiative strategies, as well as the work of the County's Office of Diversion and Re-entry (ODR), are designed to help justice-involved homeless adults overcome these barriers and achieve self-sufficiency. The questions that guided this breakout session focused on how the Homeless Initiative justice-related strategies are currently working and the opportunities to combat homelessness among people involved in the criminal justice system.

Key Discussion Points

- Homelessness and incarceration are mutual risk factors and LA County administers several innovative programs that aim to reduce recidivism and improve health outcomes for vulnerable homeless individuals.
- Twenty-percent of those incarcerated in LA County jails are homeless, and thirty-percent of these are mentally ill.
- Sheriff deputies are trained to work with DMH, DHS, and LAHSA in crisis intervention and de-escalation with a goal of not arresting homeless persons; homelessness is not a crime.
- Law Enforcement Assisted Diversion (LEAD) approach is used by officers to contact a case manager for homeless persons under the influence. The narcotics are booked as evidence, but after a court-appointed program is completed by the homeless individual, all charges are dropped.
- Service providers use a "client driven services approach" to meet clients "where they are" and connect them to needed services, with the housing placement as the core goal of the program.
- The Jail In-Reach (JIR) program connects those who identify as homeless while jailed to the CES upon release from jail, with the goal of releasing inmates to shelter or other housing in lieu of the streets.
- The ODR utilizes a "coordinated release" process to house inmates upon release from the County jail system. Over 1,000 inmates have been housed; the target goal is to house 500 per year.
- Breaking Barriers is a program focused on skill building, job readiness, and scholarship/stipend funding, with the ultimate goal of providing permanent housing. The program currently has 200 participants.

Implications and Next Steps

- Housing placement is a core goal for service providers.
- Law enforcement professionals must be trained in crisis intervention and de-escalation with the goal of not arresting homeless persons.
- The "coordinated release" from jail process is possible due to the involvement from judges, the Public Defender, and Alternate Public Defender.



Supportive Housing: How We'll Built It Everywhere

Moderator: Frank Romero-Crockett, *Home for Good*
United Way of Greater Los Angeles

Panelists: Dora Leong Gallo, *A Community of Friends*
Helmi Hisserich, *Housing and Community Investment Dept., City of Los Angeles*
Lisa Gritzner, *LG Strategies*
Richard Bernard, *FM3*

Securing the funding to build supportive housing is a critical piece of the puzzle, but it is not the only necessary piece to be successful. Political and community support are key to successfully siting and developing supportive housing, but often the absence of information creates a storm of confusion and fear that can delay or even halt a project.

This session focused on research-tested messaging and public engagement strategies to build support for developing supportive housing projects, as well as a discussion of strategies and tactics for securing the political support that these projects need to be built.

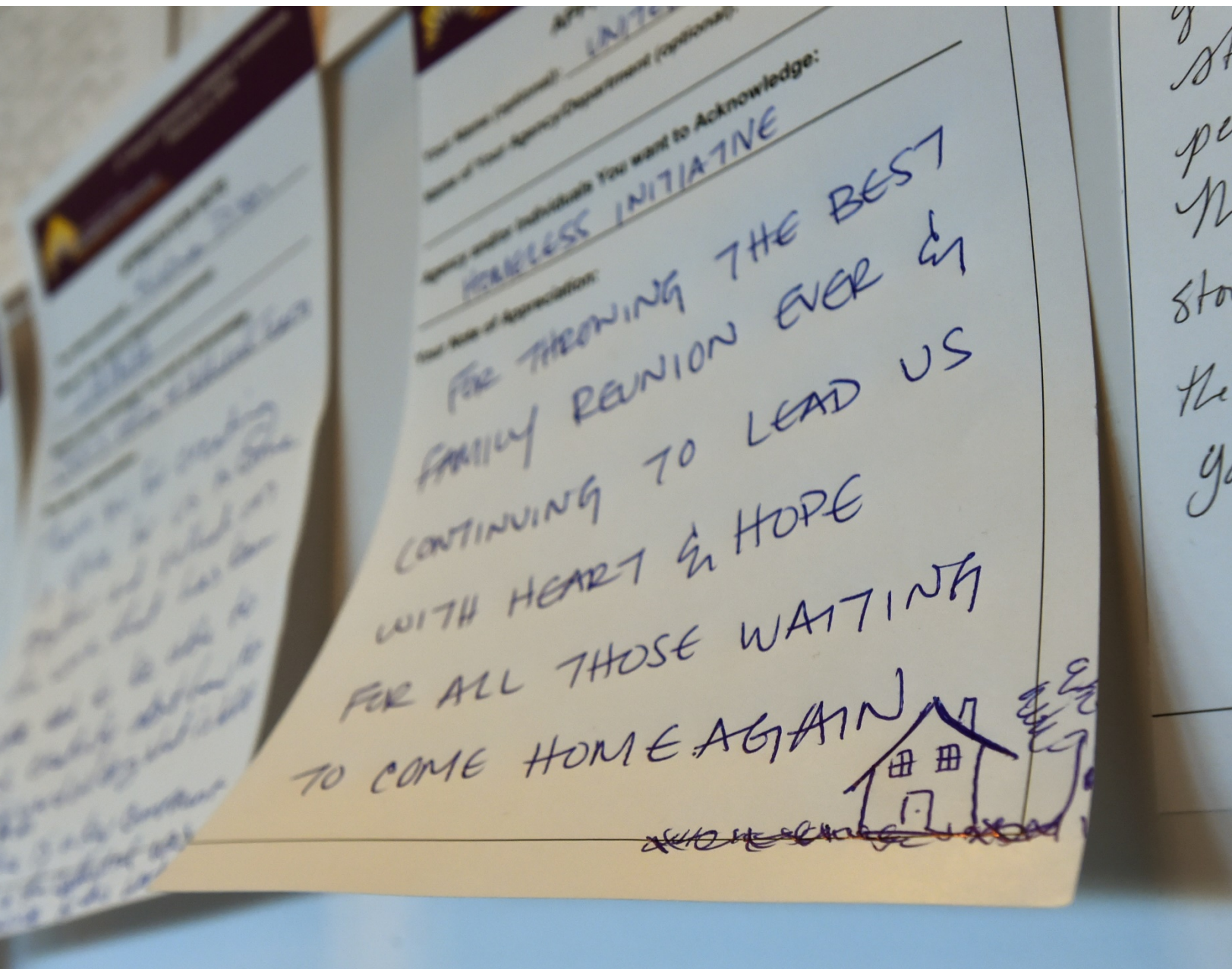
Key Discussion Points

- The significant challenges in siting permanent housing:
 - Finding vacant/suitable land in the County's housing market.
 - Political will has shifted in favor of siting supportive and affordable housing, but each jurisdiction still must do its part.
 - Strategic communication with the community is imperative if progress is to be made.
- First steps toward securing approvals:
 - To avoid misinformation and confusion in the community, developers, advocates, and the public sector must ensure strong messaging and thoughtful building designs are in place and communicated to the community.
- Key issues that address misperceptions:
 - Focusing on public safety, accountability, and sensitivity to the community.
 - The appearance of the buildings and the packaging of housing to include vocational, mental health, substance abuse, and other services to aid with transition into new housing.
 - Rethink the use of the word "permanent" and avoid framing housing construction as the only solution to homelessness.
- Strategies for constructing supportive housing on public land:
 - Working in partnership with City of Los Angeles looking at publicly-owned opportunity sites - i.e. public parking lots, lands in foreclosure, donations from banks, etc.
 - Addressing the difficulty of managing rapidly growing programs and city bureaucracy, using advanced technology solutions.
 - Developing partnerships with foundations to aid with funding for pre-development work and housing developers.
- Addressing challenges in creating political will:
 - Use data to understand the community and communicate with key community representatives who can help bring support from many groups.
 - Acknowledge representatives who have helped with creating political will.
 - Lead with communication about why supportive housing is needed and repeat messaging in different formats.



Implications and Next Steps

- Need to fill knowledge gaps and address community concerns in a consistent and tenacious manner.
- Need to get all parties (e.g. architect, case managers, organizers) to be on the same message.
- General public does not understand terms such as “supportive services” and “non-profit developer” so we need to clearly and consistently define these terms to prevent misinformation.
- The word “permanent” connotes to the public that this will be paid for, forever; it’s a handout, there’s no incentive to leave.
 - Supportive housing is a permanent solution to get someone from homelessness to home.
- Never turn your back on the community – build consistent messaging and engage community partners throughout process.
- Develop and implement strategies to keep community relationships strong to address any future concerns as quickly as possible.



Scaling Up: Capacity-Building for Measure H

Moderator: Phil Ansell, *County Homeless Initiative*

Panelists: Emily Bradley, *Home for Good, United Way of Greater Los Angeles*
Hazel Lopez, *The People Concern*
Ryan Izell, *Union Station Homeless Services*
Sarah Mahin, *LAHSA*

Measure H has provided an unprecedented amount of funding for homeless services and programs, putting tremendous pressure on service providers to rapidly ramp up and build capacity. How are providers building the infrastructure to appropriately address the influx of funding and clients, and the associated need for staff and space?

Key Discussion Points

- Subcontracting has been a challenge. Risk assessment, monitoring and compliance are areas of concern for providers who have subcontractors.
- Expansion/New Office Space – Agencies are experiencing space issues due to influx of new staffing. Telecommuting and hoteling for staff who spend substantial time in the field were discussed as options. Some property owners are reluctant to lease to homeless service providers because they are concerned about people experiencing homelessness coming to their property.
- Capacity Building Consultants – LAHSA and United Way are funding current and prospective providers to bring on consultants to help build capacity.
- Staff recruitment has been difficult because of the substantial number of positions that need to be filled. Solutions include job fairs and the new County Homeless Initiative website (JobsCombatingHomelessness.org).
- New Staff Training – Homeless Healthcare Los Angeles provides standardized training for new staff from any agency in the homeless services delivery system. This allows for consistent training for all new employees in the system.
- Actions taken to broaden network of providers:
 - DHS - ICMS Master Agreement: Qualifying new providers can be added to this list at any time.
 - LAHSA – Simplified RFSQ process: New agencies can apply to become authorized LAHSA contractors, which then allows them to respond to future procurement opportunities. Agencies that initially fail to qualify can receive assistance from LAHSA and from LAHSA-funded technical assistance providers.

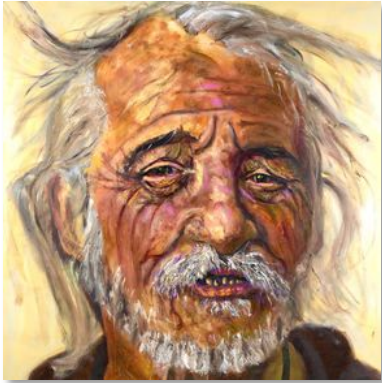
Implications and Next Steps

- Coordination of capacity building efforts for smaller homeless service providers (subcontractors) including:
 - Coordinated homeless service provider staff trainings;
 - Continued support in homeless services recruiting efforts.
- Assessment of existing contract opportunities for smaller homeless service providers (subcontractors) to evaluate where barriers exist.

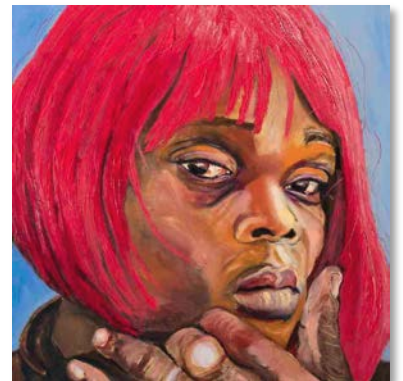


FACES OF HOMELESSNESS

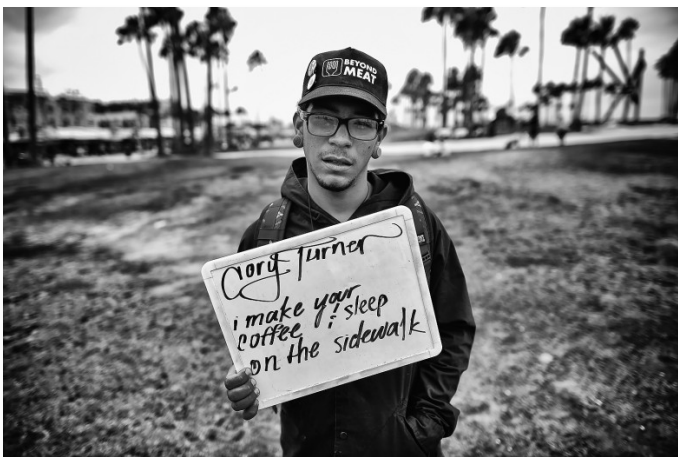
Thank You for Your Contribution



*“We are all just one thin
experience away from
ending up on the
streets.”*



Stuart D. Perlman, PhD
Artist with compassion and
determination to combat
homelessness through
compelling, humanizing
portraits of people
experiencing homelessness.



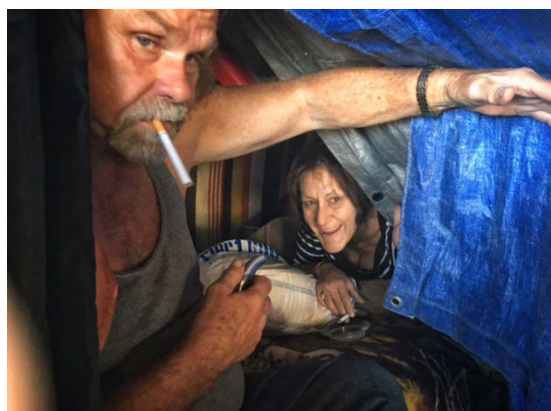
“If you could say something about yourself to anybody, what would it be?”

Hans Gutknecht
Los Angeles Daily News
photographer driven by a
need to show the
humanity of the thousands
of people who sleep on
L.A. County streets.



FACES OF HOMELESSNESS

Thank You for Your Contribution



David Blumenkrantz, MFA
A photography and visual communication educator for more than 20 years, David is presently involved in the One of Us project which aims to humanize homelessness through advocacy, portraiture and oral histories.

FACES OF HOMELESSNESS

Thank You for Your Contribution

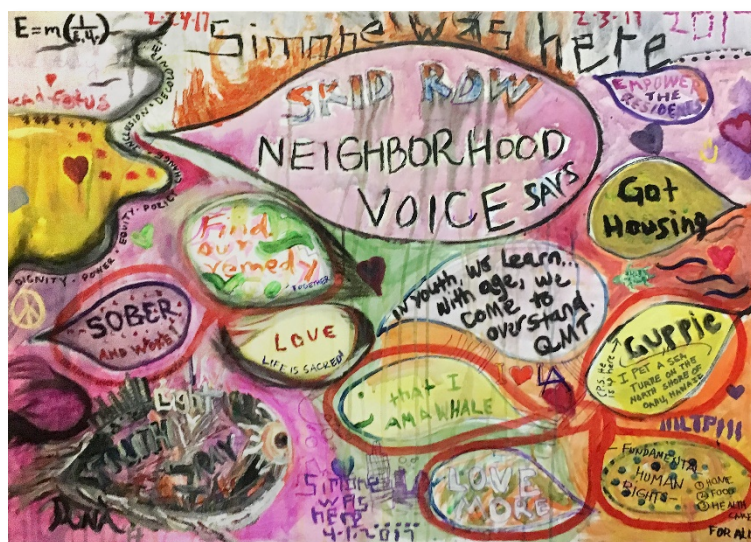


Welcome to Skid Row



Various Artists from The People Concern's Studio 526

A provider of integrated services to the most vulnerable and traumatized members of the community in need of assistance.



Skid Row Neighborhood Voice



Sam Randolph
Speak Up!
Corporation for
Supportive Housing

"I appreciate the determination you had to want to do better for not only yourself, but your child as well. I'm inspired by your efforts and achievements. I appreciate that you continue to thrive and go for what brings you peace. I admire the fact that you never gave up and you made a role model of yourself for your son but others as well who will look and see the accomplishments and it will motivate them.

He has powerful words and words of wisdom. I hope to be as outspoken as you are. Your words and story showed me that anything is possible as long as you try and have your heart set on it."

- Erika Herod, *Safe Place for Youth*

Will Lehman
LAHSA

"Will stepped in as the Youth CES Manager at a time of immense activity and change. Will's dedication to serving youth, to partnering with agencies, and to sustaining the momentum built in the 100-day challenge and first year of YCES is inspiring and helps our entire system during this fast paced, at times frenetic, chapter."

- Anonymous, *Safe Place for Youth*

Holman United
Methodist Church

"I have an overwhelming gratitude to Pastor Kevin Sauls, Rev. Buie, Jennifer Blannon, and the Holman UMC congregation for always supporting SOH and our vulnerable and resilient TAY. I know that I can always count on the church leadership and congregation for your moral guidance, activism, and mobilization to create a better community for our TAY that is filled with love, hope, and wholeness. I love you and give you a great big hug."

- Janet Denise Kelly, *Sanctuary of Hope*

CEO's Office &
Cathedral Team

"Thank you for creating a space for us to come together and reflect on the work that has been done and to be able to think creatively about how to move forward with doing what is left to do.

The space is a key component of that and the cathedral was very conducive for this work."

- Krisina Dixon, *LAHSA*

Libby Boyce
Department of Health Services

"We go way, way back when working on the homeless issue was not popular. Thank you for your patience and for teaching me so much. Your passion is contagious so please continue to inspire us!"

- Margarita Lares, *CDC/HACoLA*



Phil Ansell
County Homeless Initiative

"Listening to Phil address the state of the Homeless Initiative was so inspiring. Obtaining consensus between so many agencies was unprecedented, but you and your team proved it's possible. There are countless moving pieces to this initiative, and they are continuing to move – nothing is stalled. I particularly liked your switching of mindset from "yes, but" to "yes, and" I will aspire to do the same. Thank you."

- Anonymous, *County of Los Angeles, Department of Parks and Recreation*

St. Joseph Center Team

"Thanks for your commitment to advancing the goals of Measure H and for maintaining a 'Heart' for the work."

- Va Lecia Adams Kellum, *St. Joseph Center*

CSH + The Speak-Up Program
Conrad N. Hilton Foundation

"Thank you for continuing to give voice to the most profound stories. Thank you to the brave people who participate in the program. Thank you for being vulnerable. Your stories inspire people to do better in the work to prevent and end homelessness. You are all so appreciated."

- Amy Turk, *Downtown Women's Center*

Maria Funk, PhD
Department of Mental Health

"It's been a wonderful journey working with you and DMH! You have provided priceless training and emotional support to our staff. You are always there for us, and have made our work so much more rewarding. Let's keep it going!"

- Margarita Lares, *CDC / HACoLA*

LA County Board of Supervisors,
Chief Executive Office,
Homeless Initiative, and
All of Our Outreach Partners

"Thank you for your support and the opportunity to serve those Angelenos most in need! The past 7 months of my 27-year County career have been the most challenging but also the most rewarding!"

LASD – HOST is dedicated to combatting homelessness, one homeless person at a time. God Bless!"

- Deputy Rodney Gutierrez,
LA County Sheriff's Homeless Outreach Services Team



**Joey
Allison
Maria
Anita**

"Thank you for being an amazing staff and giving so much of yourself to end youth homelessness. You are all amazing individuals. Keep up the fantastic work."

- Janet Denise Kelly, *Sanctuary of Hope*

**Reese McCants
Kedren Acute
Psychiatric Hospital
and Community
Mental Health
Center**

"Mr. McCants works tremendously hard for all of the clients he speaks to. He makes sure, not only are they prepared for applying, qualifying, and successfully getting housing, BUT informs our providers (e.g. therapist) about housing changes. He's been so dedicated for so many years to Kedren, I have to acknowledge him of his hard work and dedication."

- Ashley V. Scott, *Kedren Community Health Center*

**Colleen Murphy
LAHSA**

"I appreciate Colleen's passion to help our community take advantage of the arrival of E6 resources, and to take her time to physically attend meetings in Hollywood to help all the entities who do outreach start to work collaboratively."

- Kelly Morrison, *Hollywood 4WRD*

Boots on the Ground at SPY

"I am deeply grateful for the passion and commitment the team at SPY shows every individual young person that walks into our 'Hub of Hope' in Venice; and inspired by the young people that endure unimaginable experiences while unhoused, but show incredible resiliency and ability to transform their lives."

- Alison Hurst, *Safe Place for Youth*

**All of our resilient
South LA TAY**

"We appreciate the resiliency you demonstrate every day despite the devastating circumstances you encounter socially and environmentally."

Your hard work and determination to better your lives through education, employment, and mentorship does not go unnoticed.

We are here to uplift you and acknowledge your courage and strength. HARAMBEE"

- Anonymous, *Sanctuary of Hope*



***Corporation for Supportive Housing,
Department of Mental Health and
LA Family Housing***

"Without the help of DMH and LAFH, I would still be on the streets. DMH, over 5 years ago, gave me the opportunity to heal at my own pace. Supportive Housing allowed me to heal in a safe place.

CSH gave me a voice for my story of homelessness.

Thank you everyone who helped me, again thank you!"

- Emily M., CSH – Corporation Supportive Housing

***Cheri Todoroff
Department of Health Services***

"Congratulations on the success of your Housing for Health Program. This is a true example of, 'Where there is a will, there is a way.' Also, thank you for the many years of partnering with us, and looking forward to many more."

- Margarita Lares, CDC/HACoLA

***Jan Cicco
San Gabriel Valley
Council of Governments***

"Jan has been a leader and champion in addressing homelessness in Pomona and has taken on the role of bringing her ideas and organization to all the cities in SPA3. She is smart, talented and kind, and I am so glad to see her address homelessness not just in Pomona but in all of the SGV."

- Anonymous

***Pamela Griffin
Valley Oasis***

"Pam is our champion in Service Area 1. We have so many challenges that are unique to the AV. She works incredibly hard and always has a smile. She is also always available to collaborate and help other initiatives. She must work 22 hours a day!"

- Michele Archambeault, Los Angeles County, Department of Mental Health

Thank you for taking the time to write an appreciation note! They help provide motivation and encouragement for everyone involved.



*Thank you all for your sustained support and creativity,
and for making the 2nd Annual Homeless Initiative
Conference possible.*

Invocation: Yolanda Brown, PhD., *Blessed Sacrament Parish Community*

Resource Tables Provided by:

Community Development Commission of the County of Los Angeles (LACDC)

Housing Authority of the County of Los Angeles (HACoLA)

Los Angeles County Department of Children and Family Services (DCFS)

Los Angeles County Department of Mental Health (DMH)

Los Angeles County Department of Regional Planning (DRP)

Los Angeles County Sheriff's Department – Homeless Outreach Services Team (LASD - HOST)

Valley Oasis – SPA 1 CES

LA Family Housing – SPA 2 CES

Union Station Homeless Services – SPA 3 CES

The People Concern – SPA 4 CES

St. Joseph Center – SPA 5 CES

Homeless Outreach Program Integrated Case System (HOPICS) – SPA 6 CES

People Assisting the Homeless (PATH) – SPA 7 CES

Harbor Interfaith Services – SPA 8 CES



Event Sponsors:

**United Way Greater Los Angeles
Conrad N. Hilton Foundation**







Los Angeles County Homeless Initiative Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



All



People in Families



Single Adults



Veterans



Youth

Outcomes Funded by
Measure H

Interim Housing¹



12,248

people were sheltered /
served in interim housing

Permanent Housing



8,220

people were
permanently housed

Homelessness Prevention^{2 3}

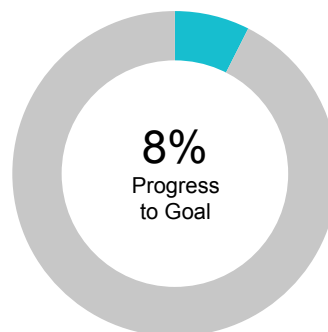


5,870

people in families were prevented
from becoming homeless

Measure H Goal:

House 45,000 People in 5 Years (All Populations)



Methodology and Notes

Outcomes presented on this dashboard are for the Los Angeles County Homeless Service Delivery System as a whole. To see what portion of these outcomes are the result of Measure H, click on the "Outcomes funded by Measure H" icon above.

[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:





Los Angeles County Homeless Initiative

Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



People in Families



Single Adults



Veterans



Youth



Outcomes Funded by
Measure H

Interim Housing¹



2,411

people were sheltered /
served in interim housing

Permanent Housing



2,619

people were
permanently housed

Homelessness Prevention^{2 3}



5,870

people in families were prevented
from becoming homeless

Methodology and Notes

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[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:





Los Angeles County Homeless Initiative

Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



Interim Housing¹



9,837

people were sheltered /
served in interim housing

Permanent Housing



5,601

people were
permanently housed

Homelessness Prevention^{2 3}



(See Note 2)

Methodology and Notes

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[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:





Los Angeles County Homeless Initiative

Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



Interim Housing¹



1,313

people were sheltered /
served in interim housing

Permanent Housing



1,301

people were
permanently housed

Homelessness Prevention^{2 3}



363

people in families were prevented
from becoming homeless

Methodology and Notes

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[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:





Los Angeles County Homeless Initiative

Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



People in Families

Single Adults

Veterans

Youth

Outcomes Funded by
Measure H

Interim Housing¹



1,257

people were sheltered /
served in interim housing

Permanent Housing



733

people were
permanently housed

Homelessness Prevention^{2 3}



419

people in families were prevented
from becoming homeless

Methodology and Notes

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[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:





Los Angeles County Homeless Initiative

Impact Dashboard

July - December 2017

Click on an icon to see
population / funding
specific results:



People in Families



Single Adults



Veterans



Youth

Outcomes Funded by
Measure H



Interim Housing¹



7,297

people were sheltered /
served in interim housing

Permanent Housing



3,350

people were
permanently housed

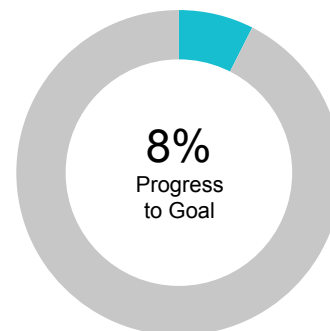
Homelessness Prevention^{2 3}



(See Note 3)

Measure H Goal:

House 45,000 People in 5 Years (All Populations)



Methodology and Notes

Outcomes presented on this dashboard are for the Los Angeles County Homeless Service Delivery System as a whole. To see what portion of these outcomes are the result of Measure H, click on the "Outcomes funded by Measure H" icon above.

[Link to LA City Dashboard \(coming soon\)](#)

Developed in
partnership with:

