

**Measure H Citizens' Oversight Advisory Board
Listening Session Meeting Minutes
Tuesday, August 14, 2018
Century Villages at Cabrillo Social Hall,
2001 River Avenue, Long Beach, CA 90810**

ATTENDEES

Advisory Board: Christine Margiotta (Chair), Andrew Kerr

Homeless Initiative Staff: Phil Ansell, Rowena Magaña, Ani Yeghiyan

I. Welcome and Introductions

- a. Ms. Margiotta called the meeting to order at 2:07 p.m. Quorum was not met at the time the meeting was called to order; with two of the five members present.
- b. Ms. Margiotta stated that the goal of the listening session was to hear from the local community, which will inform the work moving forward.
- c. Kim Wee, Director of Residential Services at the Century Villages at Cabrillo, provided an overview of the services available on the campus.
- d. Theresa Chandler from the Department of Health and Human Services of the City of Long Beach also gave an overview of the Long Beach Continuum of Care.

II. Description of Charrette Activity

- a. Ms. Margiotta described the four questions for the charrette activity. The audience was divided into two groups (Group 1 with Ms. Margiotta and Group 2 with Mr. Kerr) to discuss each of the questions. The audience was invited to write responses on post-it notes and to discuss the questions within the two smaller groups.
- b. Mr. Ansell provided a brief overview of Measure H.
- c. Public Comment: Each speaker was allowed two minutes for public comment. One individual provided comments.

III. Listening Session Questions (Charrette Style)

- a. What is your greatest hope for Measure H over the next nine years? The following are some of the major themes that came out of the group discussions:

Group 1

- Visible reduction and the end of homelessness
- Adequate housing and services to help make that happen

Group 2

- A comprehensive approach to provide services to help people stay housed
- Additional collaboration within certain sectors; for example, families with children and the justice system

- b. What is your greatest concern about Measure H implementation?

Group 1

- Misuse and/or misallocation of funds
- Misrepresentation of outcomes or a lack of transparency

- Not addressing the root causes of homelessness
- Ineffective implementation and politics

Group 2

- Provider capacity issues
 - Decreased quality of services due to the increase of capacity
 - Struggles dealing with property owners and property management, specifically around the need of intensive case management services for people experiencing homelessness
 - Ensuring transparency and accountability
- c. What information would be helpful for you to know as Measure H is implemented?

Group 1

- How, what, and where is the funding being spent?
- What is the effectiveness and results of the funding being spent?
- Honesty around the challenges and successes of implementation
- The funding opportunities that are available to the community

Group 2

- Educating the public about issues leading up to homelessness and who the people experiencing homelessness are
 - Greater understanding of the effort and time it takes to provide intensive case management services well
- d. What advice or requests do you have for the County and local providers about the implementation process?

Group 1

- Encouraging local providers to apply for funding and encouraging new ideas
- Consistent and strong public messaging
- More transparency
- Look for the people that are not being served

Group 2

- Getting funding allocations as early as possible
- More information on how to access funds
- Collaboration with faith community
- Encouraging employment development and knowing that is part of the strategies and how it can be done best
- Peer support services, for example, people with lived experience are often the greatest asset in this work

IV. Public Comment

Each speaker was allowed one minute for public comment. One individual provided comments.

V. Adjournment

The meeting was adjourned at 3:37 p.m.