

TABLE OF CONTENTS

| STRATEGY A1: HOMELESS PREVENTION PROGRAM FOR FAMILIES | 1 |
|---|-----|
| STRATEGY A5: HOMELESS PREVENTION PROGRAM FOR INDIVIDUALS | 8 |
| STRATEGY B1: PROVIDE SUBSIDZED HOUSING TO HOMELESS DISABLED INDIVIDUALS PURSUING SUPPLEMENTAL SECURITY INCOME | 17 |
| STRATEGY B3: EXPAND RAPID REHOUSING | 19 |
| STRATEGY B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES | 30 |
| STRATEGY B6: FAMILY REUNIFICATION HOUSING SUBSIDIES | 34 |
| STRATEGY B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS | 37 |
| STRATEGY C2/C7: INCREASE EMPLOYMENT FOR HOMELESS ADULTS | 40 |
| STRATEGY C4/C5/C6: COUNTYWIDE SUPPLEMENTAL SECURITY/SOCIAL SECURITY DISABILITY INCOME AND VETERABENEFITS ADVOCACY | 50 |
| STRATEGY D2: JAIL IN-REACH | 53 |
| STRATEGY D4: REGIONAL INTEGRATED RE-ENTRY NETWORK | 55 |
| STRATEGY D6: CRIMINAL RECORD CLEARING PROJECT | 57 |
| STRATEGY D7: PROVIDE SERVICES AND RENTAL SUBSIDIES FOR PERMANENT SUPPORTIVE HOUSING | 60 |
| STRATEGY E6: EXPAND COUNTYWIDE OUTREACH SYSTEM | 65 |
| STRATEGY E7: STRENGTHEN THE COORDINATED ENTRY SYSTEM | 72 |
| STRATEGY E8: ENHANCE THE EMERGENCY SHELTER SYSTEM | |
| STRATEGY E14: ENHANCE SERVICES FOR TRANSITION AGE YOUTH | 113 |
| STRATEGY F7: PRESERVE AND PROMOTE THE DEVELOPMENT OF AFFORDABLE HOUSING FOR HOMELESS FAMILIE | _ |
| AND INDIVIDUALS | |
| CENTRAL MEASURE H ADMINISTRATION | |
| GENERAL / OTHER | 130 |

STRATEGY A1: HOMELESS PREVENTION PROGRAM FOR FAMILIES

| COMMENT | RESPONSE |
|---|--|
| No, because of rising taxes | Thank you for your comment. Measure H is a ¼ cent sales tax that was approved by nearly 70 percent of LA County voters in 2017. These funding recommendations do not raise taxes above what is already allocated and approved by the voters. |
| | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Lacks appropriate outreach from school and communities. | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| We applaud the County's efforts to invest in prevention efforts for Families and Individuals and consider "special populations" such DV Survivors. However, we urge LAHSA to allocate funding within these strategies for unique and expert DV services including Prevention/Crisis Intervention, Diversion, Legal Services, and Mobile Case Management. We also recommend providing DV field based supportive services at all regional Access Centers to ensure Survivors are provided trauma-informed/survivor-driven care and support. | Thank you for your suggestion. Measure H currently provides funding for a Domestic Violence (DV) coordinator in each Service Planning Area (SPA) to support alignment between the Coordinated Entry System (CES) and DV providers within their SPA. LAHSA also funds a DV Coordinator to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed to stabilize. In the 2018-19 funding year, LAHSA has added 100 trauma informed shelter beds to the |

system, including 20 beds specifically for DV survivors. As the new problem-solving assistance funds and shallow subsidy program roll out, special considerations were made in their development to encompass the unique needs of the DV population. LAHSA is also actively recruiting additional providers to facilitate trauma-informed trainings to increase trauma-informed/survivor-driven care and support.

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|---|--|
| Yes please if I'm eligible I'd really appreciate it. Hardships is needed. | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |

As health providers, community clinics appreciate the resources that are available to assist patients with homelessness prevention. However, accessing these resources could feel complex for health providers who are not familiar with the homeless systems in Los Angeles County. To increase the utilization of these resources, we recommend LAHSA to develop a webinar training for health providers and clinic staff (case workers, care coordinators, case managers, social workers) that provides instructions on how to access these valuable resources for patients who are at-risk of being homeless. In addition, community clinics are interested in learning more about any collaborative opportunities regarding the new Centralized Diversion Fund.

Diversion funds for DV victims needs to be specifically allocated to DV agencies, who understand how to assess for safety and power dynamics in relationships.

I applaud the County's efforts to invest in prevention efforts for Families and Individuals and consider "special populations" such DV Survivors. However, I urge LAHSA to allocate funding within these strategies for unique and expert DV services including Prevention/Crisis Intervention, Diversion, Legal Services, and Mobile Case Management. We also recommend providing DV field based supportive services at all regional Access Centers to ensure Survivors are provided trauma-informed/survivor-driven care and support require training of all staff and grant recipients on the identification of all forms of human trafficking and the dynamics of human trafficking.

Thank you for your suggestion on developing a webinar training for health providers and clinic staff to assist patients with homeless prevention. We will take this into consideration.

A total of \$500,000 is proposed to be allocated for the centralized diversion fund for families through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request For Proposals on March 21, 2019 for interested non-profits, forprofits, and government agencies. More information on how community providers (including clinics) can access the funds will be provided once the program starts. The program is anticipated to start September 1, 2019.

Thank you for your suggestion. A total of \$500,000 is proposed to be allocated for the centralized diversion fund through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request for Proposals on March 21, 2019 for interested non-profits, forprofits, and government agencies. More information on how community providers (including DV agencies) can access the funds will be provided once the program starts. The program is anticipated to start September 1, 2019.

Thank you for your comment. Staff training is an ongoing effort. We will soon be recruiting trainers to provide training on the dynamics of human trafficking going forward.

| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|--|--|
| While there is immense need for more comprehensive prevention, current targeting and administration of these funds for prevention are inconsistent and potentially ineffective in actually preventing homelessness. I recommend looking at how to better leverage county resources rather than increasing this strategy by 5 million dollars. I also recommend that the enhancement in diversion be rigorously evaluated, to determine efficacy of this strategy, how it either does or does not prevent homelessness short and long term, in partnership with academic researchers. | Thank you for your suggestion. The Homeless Initiative has recently procured an evaluation team to assess the A1 strategy; the evaluation will touch on many of these questions. |
| The City of Claremont supports the funding recommendations for Strategy A1. With the increase in families experiencing homelessness, putting more resources towards providing more services and successfully diverting families from becoming homeless, is key to the success of the overall homeless initiative and particularly families experiencing homelessness in the SGV. The City of Claremont continues to work closely with CUSD to address these issues in our City. | Thank you for your comment. The HI appreciates the on-going partnership with cities within LA County. |
| Currently, we are serving more individuals that we are funded to serve. Therefore, we are concerned that the funding level for A1 could remain unchanged for FY 19-20. The program is in need of improved, more defined parameters, as well as improved publicity and community accessibility. Those improvements will be difficult to accomplish as providers will be expected to serve more individuals with the same amount of funding. | We appreciate your work with this population. The proposed budget for A1 includes an increase of \$5.5M to help meet this immense need. |

A1: Homeless Prevention Program for Families and A5: Homeless Prevention Program for Individuals. It is important to increase the reach of this program whenever possible as the prevention of homelessness is as important as providing housing to the unhoused. We concur with the Community Clinic Association of LA's recommendation of having LAHSA develop a webinar training for health providers and clinic staff (case workers, care coordinators, case managers, social workers) that provides instructions on how to access these valuable resources for patients who are at-risk of being homeless.

Thank you for your suggestion on developing a webinar training for health providers and clinic staff to assist patients with homeless prevention. We will take this into consideration.

A total of \$500,000 is proposed to be allocated for the centralized diversion fund through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request for Proposals on March 21, 2019 for interested non-profits, for-profits, and government agencies. More information on how community providers can access the funds will be provided once the program starts. The program is anticipated to start September 1, 2019.

As a community clinic, we are often working with families in crisis and have integrated screening tools that determine if there are housing issues, since it has a huge impact on people's health. We would like the opportunity to directly connect with prevention programs. We would recommend ongoing training for staff to best connect and utilize these resources. We would also recommend that as part of the strategy that connecting clients to health coverage (like Medi-Cal) be a part of the services. Unmet health needs (and fear of costs of health care) create unnecessary instability and both connecting and helping them navigate the program can be a big key in stability. We are interested in learning more about any collaborative opportunities regarding the new Centralized Diversion Fund.

Thank you for your comment. LAHSA regularly hosts "meet and greet" sessions between different funded providers. The most recent "meet and greet sessions" were between rapid rehousing providers and the County's Workforce Development Aging, and Community Services (WDACS) LA: Rise program, as well as RRH and prevention providers with legal services programs. LAHSA is available to host additional sessions between interested community clinics and prevention providers in the coming year, to assist in the facilitation of increase learning and referrals.

LAHSA is currently working on the logistics of Diversion/Problem-Solving trainings, as well as the logistics around access to Problem-Solving assistance funds.

In terms of the county's ending the HIV epidemic strategy, we know from studies for someone living with H.I.V. stable housing it is one of the number one ways to make sure somebody is maintained in care, be virally suppressed, means they're unlikely to express the virus. You're helping reduce housing problems and helping reduce transmissions. This is why we're so vocal about trying to find a place within measure h about getting people with H.I.V. into housing. The a1 prevention, there are people that are not chronically homeless, but on the cusp, those are folks we are trying to make sure they don't go into homelessness or go off medication or engage in various risk factors that could either be transmissions or have them be sicker. So something else that I wanted to clarify. Thank you.

Thank you for your comment. The HI is working along with the Department of Health Services and the Department of Public Health to provide housing linked to supportive services to our most vulnerable populations. Access to community-based housing options is an important element of our evolving county healthcare system, particularly in response to the number of homeless people living with HIV/AIDS.

STRATEGY A5: HOMELESS PREVENTION PROGRAM FOR INDIVIDUALS

| COMMENT | RESPONSE |
|---|--|
| No, I do not want taxes to rise | Thank you for comment. Measure H is a ¼ cent sales tax that was approved by nearly 70 percent of LA County voters in 2017. These funding recommendations do not raise taxes above what is already allocated and approved by the voters. |
| | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| The funding recommendations, provide too much centralized authority at the County level and unacceptable levels of funding for cities. As agencies begin to explain to their constituents that funding is being controlled by LA County and not allocated to the communities that fund the initiative, the groundswell for the repeal of Measure H grows. It's embarrassing that LA County | Thank you for your comment. The County has worked closely with a broad range of stakeholders in a highly collaborative and consensus-driven process to determine how best to structure efforts to combat and prevent homelessness and the ideal allocation of Measure H funds regionally. |
| has hired more than 1,200 employees, many from the non-profits that Measure H was supposed to fund. Cities are not provided a direct allocation to best serve their own communities, yet their roads and shopping centers are funding the campaign. LA County continues to provide that the most at-risk are assisted first, loosing focus that these cases have little chance of success. Focus should be changed to assisting those with the highest chance of success. Finally, funding from Measure H, largely means that larger cities will offload their homeless individuals to any cities that accept money for housing. Cities should be able to assist their own first, as they are best equipped to know the needs of these individuals. | Measure H funds flow to County departments and agencies that administer HI strategies, who in turn contract with community-based organization to provide services throughout the County in a manner proportional to need. Funds do flow directly into communities through these providers who provide a range of services and rental assistance in the regions where they are located and with which they are most familiar with limited resources, providers must often prioritize the most vulnerable individuals experiencing homelessness; however, there are resources and programs available to those with lower levels of acuity. |

Measure H is responsible for the creation of over 1,000 jobs, with most by homeless service providers. The County of Los Angeles has hired approximately 100 employees as a result of Measure H.

Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

In recognition of the pivotal role of cities, on June 13, 2017, the Los Angeles County Board of Supervisors allocated \$2,075,000 in one-time funding to support a grant program to support the cities' homelessness planning efforts, and \$500,000 annual multi-year funding to support the Councils of Governments' regional coordination efforts. The purpose of the planning grant was to assess the challenges that cities face and to create opportunities for them to meaningfully participate in preventing and combatting homelessness on a local level. Cities' planning efforts resulted in total of 43 cities developing Homelessness Plans. Due to the success of this endeavor, in September 2018, the Board of Supervisors approved \$9 million of Measure H funds to support the Cities' Homelessness Plan Implementation efforts that aimed to (1) increase the supply permanent and interim housing and/or (2) enhance County service systems for people at risk or experiencing homelessness. This increased investment is intended to bolster locally-driven efforts to strengthen the collaboration between the County and cities in the region, which are united in the commitment to address this complex humanitarian crisis. Homeless Initiative is currently working with the awarded cities on contract development (those that were awarded) and resubmission (those resubmitting their applications).

We applaud the County's efforts to invest in prevention efforts for Families and Individuals and consider "special populations" such DV Survivors. However, we urge LAHSA to allocate

In the 2018-19 funding year, LAHSA has added 100 trauma informed shelter beds to the system, including 20 beds specifically for DV survivors. As the new problem-solving

| funding within these strategies for unique and expert DV services including Prevention/Crisis Intervention, Diversion, Legal Services, and Mobile Case Management. We also recommend providing DV field based supportive services at all regional Access Centers to ensure Survivors are provided trauma-informed/survivor-driven care and support. | assistance funds and shallow subsidy program roll out, special considerations had been made in their development to encompass the unique needs of the DV population. LAHSA is actively recruiting additional providers to facilitate trauma informed trainings to increase trauma-informed/survivor-driven care and support. As existing programs grow and new programs become operational, special considerations will be made ensure survivors are provided trauma-informed/survivor-driven care and support. |
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| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| As health providers, community clinics appreciate the resources that are available to assist patients with homelessness prevention. However, accessing these resources could feel complex for health providers who are not familiar with the | Thank you for your suggestion on developing a webinar training for health providers and clinic staff to assist patients with homelessness prevention. We will take this into consideration. |
| homeless systems in Los Angeles County. To increase the utilization of these resources, we recommend LAHSA to develop a webinar training for health providers and clinic staff (case workers, care coordinators, case managers, social workers) that provides instructions on how to access these valuable resources for patients who are at-risk of being homeless. In addition, community clinics are interested in learning more about any collaborative opportunities regarding the new Centralized Diversion Fund. Again, I insist that LAHSA allocate funding within these strategies for unique and expert DV services including Prevention/Crisis Intervention, Diversion, Legal Services, and Mobile Case Management. I also recommend providing DV field based supportive services at all regional Access Centers to ensure Survivors are provided trauma-informed/survivor-driven care and support. | A total of \$500,000 is proposed to be allocated for the centralized diversion fund through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request for Proposals on March 21, 2019, for interested non-profits, for-profits, and government agencies. more information on how community providers access the funds, will be provided once the program starts. The program is anticipated to start September 1, 2019. Thank you for your suggestion. Measure H currently provides funding for a Domestic Violence (DV) coordinator in each Service Planning Area (SPA) to support alignment with the Coordinated Entry System (CES) and DV providers within their SPA. LAHSA also funds a DV Coordinator to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors |
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| Require training of all staff and grant recipients on the identification of all forms of human trafficking and the dynamics of human trafficking. | been made in their development to encompass the unique needs of the DV population. LAHSA is actively recruiting additional providers to facilitate trauma informed trainings to increase trauma-informed/survivor-driven care and support. Thank you for your comment. Staff training is an ongoing effort and we will consider including further training on the dynamics of human trafficking going forward. |
|--|--|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| The City of Claremont is pleased to see a decrease in the number of homeless single adults through the work of the Homeless Initiative and support strongly the continued increase funding to stem the tide of those becoming homeless due to increasing rents and housing shortages. In Claremont, we are particularly interested in senior homeless prevention and continue to fund senior case management services out of our Joslyn Senior Center as well as support local programs like the Claremont Homeless Advocacy Program (CHAP). | Thank you for your comment. The Homeless Initiative convened a workgroup to identify opportunities to assist homeless older adults. Please click on the following link for a copy of the most recent homeless older adults report: http://file.lacounty.gov/SDSInter/bos/bc/1052859_03.15.19BMH_omelessOlderAdults.pdf |
| Similar to A1, we are concerned that funding could remain unchanged for A5 while the program is in need of improved definitions, publicity, and community accessibility. We are also concerned that providers could be expected to serve more individuals at the same funding level as the previous year. The legal services funded through prevention have been extremely helpful as they allow for great partnerships and provide integral resources to the community. | Thank you for your comment. We appreciate your work with this population. LAHSA is currently procuring A5 providers and will be providing information sessions and training on targeting and definitions once the new contracts are in place. |

A1: Homeless Prevention Program for Families and A5: Homeless Prevention Program for Individuals.

It is important to increase the reach of this program whenever possible as the prevention of homelessness is as important as providing housing to the unhoused. We concur with the Community Clinic Association of LA's recommendation of having LAHSA develop a webinar training for health providers and clinic staff (case workers, care coordinators, case managers, social workers) that provides instructions on how to access these valuable resources for patients who are at-risk of being homeless

As a community clinic, we are often working with individuals in crisis and have integrated screening tools that determine if there are housing issues since it has a huge impact on people's health. We would like the opportunity to directly connect with prevention programs. We would recommend ongoing training for staff to best connect and utilize these resources. We would also recommend that as part of the strategy that connecting clients to health coverage (like Medi-Cal) be a part of the services. Unmet health needs (and fear of costs of health care) create unnecessary instability and both connecting and helping them navigate the program can be a big key in stability. We are interested in learning more about any collaborative opportunities regarding the new Centralized Diversion Fund.

Comment #1:

Many older adults, especially those who become more frail in later life, need an advocate to help them navigate the dynamic systems and processes of housing, healthcare, immigration and social services. This is outside the scope of many existing case management programs, and could be incorporated into the budgeting of Measure H prevention/diversion funding.

Recommendation #1:

-There are a variety of strategies that could be incorporated into

Thank you for your suggestion on developing a webinar training for health providers and clinic staff to assist patients with homelessness prevention. We will take this into consideration.

A total of \$500,000 is proposed to be allocated for the centralized diversion fund through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request for Proposals on March 21, 2019, for interested non-profits, for-profits, and government agencies. more information on how community providers access the funds, will be provided once the program starts. The program is anticipated to start September 1, 2019.

Thank you for your suggestion on providing on-going training for staff. We will take this into consideration.

Thank you for your suggestion. A total of \$500,000 is proposed to be allocated for the centralized diversion fund for individuals through Measure H. Additional funds will be leveraged, such as State Homeless Emergency Assistance Program and California Emergency Solutions and Housing. LAHSA released a Request for Proposals on March 21, 2019 for interested non-profits, for-profits, and government agencies. More information on how community providers (including clinics) can access diversion funds will be provided once the program starts. The program is anticipated to start September 1, 2019.

Thank you for your comments and recommendations. We will share your comments and recommendations with the Homeless Older Adults Workgroup convened by the Homeless Initiative to identify opportunities to assist homeless older adults. The workgroup consists of members from Workforce Development and Community Services, Health Services, Mental Health, the Housing Authority of the County of Los Angeles, City of Los Angeles, LAHSA, homeless service providers and senior service providers.

the prevention/diversion budgeting that would protect older adults from falling into homelessness when navigating between complex systems of care:

- LAHSA should identify best practices and train outreach and engagement staff on how to divert homeless older adults from skilled nursing facilities (SNFs) to less-intensive alternatives when their medical needs do not require an SNF.
- Conduct a needs assessment for households that receive vouchers not tied to service provision (such as shallow subsidy and Section 8) to assess how many heads of household are aging in place and need supportive services and/or retrofits to avoid nursing home placement or homelessness.
- Coordinate with Medicaid, the VA, LA Care, and other large healthcare providers to give service providers basic information about the different types of long-term care and the process for placing a homeless resident in each. This should include if there are any restrictions on guests, vehicle ownership, support animals, or mobility.
- LAHSA should dedicate Prevention funding to ensure that assisted living and skilled nursing facilities do not dump homeless patients on the street, or in places unfit for human habitation. This could include:
- o Public outreach events at long-term care facilities so patients and their loved ones are aware of patient legal protections o Coordination with the CA Department of Public Health Licensing and Certification Program and/or Health Facilities Consumer Information System
- o Legal services to prevent patient dumping
- o Requiring long-term care facilities and hospitals that settle with the DA or a City Attorney's office (or are found liable in court) for patient dumping to contribute funds to LAHSA's Prevention programs

Please click on the following link for a copy of the most recent homeless older adults report:

http://file.lacounty.gov/SDSInter/bos/bc/1052859_03.15.19BMH omelessOlderAdults.pdf

One of the recommendations identified in the report is for LAHSA to hire a gerontologist, which is being requested through Strategy E7. If this funding is approved, the gerontologist will coordinate efforts to enhance services to older adults.

- Establish a standardized and practical referral process under which hospitals and long-term care facilities notify homeless service providers and/or outreach teams when they plan to discharge a patient who will become literally homeless or is at risk of homelessness.

Comment #2:

A recent study by the University of Pennsylvania on older adult homelessness (https://www.aisp.upenn.edu/wp-content/uploads/2019/01/LA-County-Report.pdf) found that 33% of low-acuity older adults in LA County (approximately 82% of all homeless older adults) will self-resolve their homelessness and thus produce considerable cost savings.

Recommendation #2:

Invest additional funding for diversion targeted at older adults. Include funding to train key departments interacting with older adults (e.g., WDACS, Libraries, Parks and Rec) on diversion strategies.

Comment #3:

The current prevention/diversion program is set up to provide rental assistance and/or arrears to roughly 125 households per SPA per year, while some SPAs have roughly 2 million residents. Likewise, LAHSA anticipates funding to divert 108 individuals per SPA per year (p. 9). This level of funding is not meeting the current need.

Recommendation #3:

The County should consider allocating a small amount of funding out of the overall strategy budget to research how to prevent homelessness for a greater number of individuals for the same funds or less. This could include piloting a mediation service similar to the one the San Francisco Bar sponsors:

| https://blog.sfbar.org/2018/09/26/conflict-intervention-service- |
|--|
| how-an-innovative-mediation-program-prevents-evictions/ |
| Comment #4: |
| There is a lack of transparent data on prevention/diversion |
| · · · · · · · · · · · · · · · · · · · |
| programming related to age. |
| Recommendation #4: |
| |
| Although some data was released via recent reports to the |
| Board of Supervisors, we request that LAHSA regularly report |
| on: 1) the median age of the individuals who receive services |
| through Prevention and Diversion, and/or 2) the percentage of |
| persons who receive Prevention and Diversion services who are |
| at least 62 years old and/or 3) what percentage of individuals |
| who request services are diverted. |

STRATEGY B1: PROVIDE SUBSIDZED HOUSING TO HOMELESS DISABLED INDIVIDUALS PURSUING SUPPLEMENTAL SECURITY INCOME

| COMMENT | RESPONSE |
|---|--|
| I'm Marsha Temple, the executive director of the Integrated Recovery Network. I do not know how much DPSS is allocating for rent, but in my experience, it is way too low. This is critically important. People who are mentally disabled and eligible for SSI could get it if we could put them in housing while they're applying. And we need to put them in licensed Board and Care facilities because they need treatment. So let us be clear, people in Twin Towers, after they have served their sentence, the Sheriff opens the door at midnight, lets them out, says see ya', with no meds, no plan, no help. These people are sick, they need help immediately. Before they are released. This should be done while they're incarcerated, and we can't put them in housing with a low amount allocated for rent. We need at least \$1,025 a month, with that, we can get them in housing, get them on SSI, they will be stable in a place where well cared for and they can get well. And our shop, we help people who have been have histories of mental disabilities, homelessness and | Thank you for your comment. Strategy B1 provides a housing subsidy of up to \$475 per month, with an additional \$100 contribution from the individual's General Relief grant, for a total maximum subsidy of \$575. We believe that this is the maximum rent amount sustainable for an individual receiving SSI benefits. Homeless Initiative Strategies C6 and D2 focus on providing services to incarcerated individuals to ensure that case management and necessary support services are provided prior to release, including support in applying for, or getting SSI or Veterans benefits reinstated upon release from incarceration. Additionally, Strategy B7 provides bridge housing to enable individuals to not be discharged from jails into homelessness. |
| incarceration gets jobs. We're up to 282 jobs for people within that category. Thank you. | |
| No, I lived in the projects in East La as a child in the 70's and we do not need project housing anymore. | Strategy B1 provides a subsidy to pay for housing anywhere an individual can secure housing, including shared housing with friends or family. |
| Yes please if I'm eligible | To be eligible for a housing subsidy through Strategy B1, an individual must be receiving General Relief benefits, disabled, pursuing SSI and a housing subsidy slot must be available. For information on applying for General Relief benefits, you may visit http://dpss.lacounty.gov . |
| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |

| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|--|--|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| The City of Claremont supports staff recommendation. | The Homeless Initiative thanks the City of Claremont for its support |

STRATEGY B3: EXPAND RAPID REHOUSING

| COMMENT | RESPONSE |
|--|---|
| Good afternoon, everyone. Thank you for hearing me opinions. My name is Marilyn Sanabria. I work with Health Line as a specialist and worked in the homeless field as a case manager. One thing that is important to bring up, case managers and individuals are struggling to have the money to even apply for housing. Sometimes it takes three or four times to get a landlord to accept it. When you talk about an individual that is in GR, \$21, \$80 or \$40 for an application fee is a barrier. I think this board should recommend or have some ability for us to have funds to help the individuals with application fees and so forth. Because it is very difficult for an agency or nonprofit to come up with the funds or assist the individual to do so. This is a barrier in looking for housing, especially in this housing crisis that we're facing. Landlords, it takes longer for us to engage a landlord for them to accept the voucher. I would really want you to consider that. As long as also we have other funding available, because some of the barriers they do have is not necessarily just applications, it could be parking tickets, so forth. All of the barriers are the reasons we continue to struggle with homelessness. | Thank you for your comment. Rapid re-housing providers have the flexibility to utilize their funding for both landlord incentives and tenant move-in fees, which can include application fees. No limits are placed on application fees, thus rapid re-housing contractors are not inhibited from covering these fees, but we will consider whether there are sufficient resources to support these costs. We understand that our ability to effectively serve rapid re-housing participants hinges on landlords' willingness to rent to subsidy holders, and on tenants' ability to secure a unit, which may require a move-in fee. We will also ensure providers have been adequately informed about their ability to use their funding for these purposes. |
| Alynn Gausvik with LA Family Housing. Looking at the encumbered rapid rehousing, we believe this means we need to increase the strategy but we want to emphasize the need for restabilization and increasing [RRH] to match the front end work, through outreach, and engagement and ensuring as many as we engage and housing we have the right resources to help them maintain housing and eventually be self-sufficient without our dollars. | Thank you for your comment. The average allowable cost per household will increase next year to allow longer rapid re-housing assistance when needed. This will allow increased stabilization efforts after households have been placed in housing. |
| No, not if my taxes are gonna rise | Thank you for comment. Measure H is a ¼ cent sales tax that was approved by nearly 70 percent of LA County voters in 2017. These funding recommendations do not raise taxes above what is already allocated and approved by the voters. |

Provide funding for a twice-yearly housing fair (at minimum) to bring together landlords, property owners, property managers and homeless service providers. The goal is to recruit and educate property owners, property managers, and landlords about the program as there is currently a lot of misinformation and misunderstandings about rrh. Furthermore, many property owners participating in the LIHTC program could have homeless families and individuals on their waiting lists that they could prioritize for housing when units become available. This is currently an untapped resource that could be especially useful in high rent communities where these are the primary source of affordable housing.

County, RRH is the most effective and efficient intervention for more than 50 percent of homeless individuals and families. In addition, the success rate for a permanent placement is higher and recidivism rates are lower than they are for other forms of housing intervention. RRH is a critical component to end youth homelessness, especially since the number of homeless youth increased from 2017 to 2018. RRH programs are extremely important to prevent youth from becoming chronically homeless.

If Los Angeles County truly desires to achieve its goal to reduce and prevent youth homelessness, it must bridge the systems that youth experience most significantly, the child welfare system. For youth in extended foster care, supervised independent living programs (SILP) are a critical placement. In Los Angeles County, 38.4% of youth ages 18 to 21 with open foster care cases are

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Thank you for this suggestion. We understand the importance of landlord engagement for the success of rapid re-housing. We will consider how to implement this recommendation.

The housing location program has currently hosted five landlord events/fairs and feedback sessions. The housing location program will continue to provide these much-needed outreaching events to our Landlord community. Further, each rapid re-housing contractor develops strategies for engagement of landlords in their individual communities, including landlord education sessions. In addition, the Public Housing Authorities and Brilliant Corners engage landlords through individual recruitment and through community events.

On November 20, 2018, the Board of Supervisors adopted a Motion focused on re-orienting Transition Age Youth systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth. Additionally, housing is continuing to be expanded through Strategy E14.

We will ensure that your recommendations regarding housing navigation assistance and first and last month's rent subsidies are considered as a part of the process of responding to the Board Motion and implementing any ensuing recommendations.

living in SILPs.

Although SILP is critical program, youth living in SILPs experience significant challenges. They often face housing instability and become homeless due to the lack of support they receive while in a SILP. Over the last year, a pilot program, spearheaded by LAHSA, in collaboration with public agencies and nonprofit organizations, reduced these problems for those who participated. Specifically, the pilot provided youth with two otherwise unavailable supports in SILPs: (1) housing navigation assistance and (2) first/last month's rent and a security deposit.

In our casework, we serve many youth harmed by the lack of support the pilot provided. Many youth find their own apartments and, often after signing a lease, they are told the apartment cannot be approved as a SILP. Even more common, youth have to pay for their own start-up costs, often exacerbating their financial situation and straining their ability to be self-sufficient from the beginning.

The pilot not only relieved financial strain and improved overall well-being for youth but also streamlined access to housing.

As a result, the Alliance recommends that Los Angeles County expand the pilot countywide to provide youth in extended foster care with (1) housing navigation assistance and (2) first/last month's rent and a security deposit when a SILP is determined an appropriate placement for that youth. Doing so will prevent youth homelessness in many situations and further several homeless strategies, including strategy A4 to reduce discharges from foster care to homelessness.

Cities should be provided funds to work with their local communities directly. Too many local agencies have developed homelessness strategic plans and declared shelter emergencies, only to be denied requested rapid rehousing funding.

The Homeless Initiative is working closely with cities that applied for city homeless plan implementation grants to ensure that they are able to successfully resubmit their proposals, including those for rapid re-housing. We recommend that cities work with their Homeless Initiative liaisons prior to resubmitting their proposals to maximize their chances of receiving funding.

Aside from the funding that is being provided directly to cities, the vast majority of Measure H funds are provided to homeless services providers through contracts with County departments and/or LAHSA; these community-based organizations often have deep roots in their communities and are well equipped to meet local needs. There is evidence that Rapid Rehousing works particularly well Thank you for your comment. The County and LAHSA recognize the for domestic violence survivors who become homeless. importance and value of providing rapid re-housing to domestic Supporting the use of integrating the Domestic Violence Housing violence survivors. We have implemented a pilot program to provide First model with Rapid Rehousing in order to address the specialized rapid re-housing services to survivors of domestic expressed need for DV survivors mentioned throughout a violence. This two-year pilot program is ongoing, and the outcomes majority of the Countywide Measure H listening sessions. will be assessed at the conclusion of the pilot period. At that time, Recommended response is to set aside dedicated Rapid we expect to be able to make recommendations regarding ongoing Rehousing funds for DV survivors and implement the Domestic funding for this program. Violence Housing First model. There are over 11,000 homeless DV Survivors in the City of Los Thank you for your comment. The County and LAHSA recognize the Angeles. DV victims make up 39% of the city's homeless importance and value of providing rapid re-housing to domestic population, continuing to be the highest reported demographic violence survivors. We have implemented a pilot program to provide characteristic of persons experiencing homelessness in 2018. specialized rapid re-housing services to survivors of domestic The recommendation to shift funding within the B3 strategy to violence. This two-year pilot program is ongoing, and the outcomes support costs for an increase of LAHSA's family Rapid will be assessed at the conclusion of the pilot period. At that time, Rehousing slots continues to demonstrate LAHSA's we expect to be able to make recommendations regarding ongoing unwillingness to consider DV Survivors within their policy. funding for this program. Additionally, DV survivors may access Projections for families/individuals served under this strategy rapid rehousing that is not specifically dedicated for DV survivors, if report DV Survivors represent just 1% of total populations to they meet the applicable eligibility criteria. receive rapid rehousing support (TAY 8%; Adults 34%; Families 57%). Serving DV survivors begins with availability and access to safe, physical spaces. We urge LAHSA to grow the existing DV-RRH program and adopt and fund a larger rapid rehousing housing program such as the Domestic Violence Housing First Program (DVHF) to ensure survivors experiencing homelessness and housing insecurity have increased pipelines to permanent housing and mobile supportive services. There are over 11,000 homeless DV Survivors in the City of Los Thank you for your comment. The County and LAHSA recognize the Angeles. DV victims make up 39% of the city's homeless importance and value of providing rapid re-housing to domestic population, continuing to be the highest reported demographic violence survivors. We have implemented a pilot program to provide

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| domestic violence survivors who become homeless. We support | importance and value of providing rapid re-housing to domestic |
| the use of integrating the Domestic Violence Housing First model | violence survivors. We have implemented a pilot program to provide |
| with Rapid Rehousing in order to address the expressed need for DV survivors mentioned throughout a majority of the Countywide | specialized rapid re-housing services to survivors of domestic |
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| implement the Domestic Violence Housing First model. | funding for this program. |
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| support costs for an increase of LAHSA's family Rapid Rehousing slots continues to demonstrate LAHSA's unwillingness to consider DV Survivors within their policy. Projections for families/individuals served under this strategy report DV Survivors represent just 1% of total populations to receive rapid rehousing support (TAY 8%; Adults 34%; Families 57%). Serving DV survivors begins with availability and access to safe, physical spaces. I urge LAHSA to grow the existing DV-RRH program and adopt and fund a larger rapid rehousing housing program such as the Domestic Violence Housing First Program (DVHF) to ensure survivors experiencing homelessness and housing insecurity have increased pipelines to permanent housing and mobile supportive services. | will be assessed at the conclusion of the pilot period. At that time, we expect to be able to make recommendations regarding ongoing funding for this program. |
|--|---|
| We recommend to set aside dedicated Rapid Rehousing funds for Domestic Violence survivors and implement the Domestic Violence Housing First model. We recommend an additional set aside dedicated to Rapid Rehousing funds for human trafficking survivors. | Thank you for your comment. The County and LAHSA recognize the importance and value of providing rapid re-housing to domestic violence survivors. We have implemented a pilot program to provide specialized rapid re-housing services to survivors of domestic violence. This two-year pilot program is ongoing, and the outcomes will be assessed at the conclusion of the pilot period. At that time, we expect to be able to make recommendations regarding ongoing funding for this program. While there is currently no set aside specifically for human trafficking survivors, we will consider this recommendation when assessing next steps following the pilot. |
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| Transition-Age Youth that have touched the justice system, are | Thank you for your comment. Transition-Age Youth are eligible for |
| accessing or need to access mental health services, or have a | all rapid re-housing programs funded by Measure H as well as the |
| serious health condition need interim housing with Intensive | Breaking Barriers program funded by the Office of Diversion and Re- |
| Case Management Services such as the Housing and Job | Entry. All rapid re-housing providers serving TAY in Los Angeles |

Collaborative (HJC). The HJC program has provided an avenue to move TAY that have touched the justice system living with a mental illness or health condition an expedient way to move from being homeless to housed within days, currently less than two weeks.

The new budget changes will drastically change that to months. The current CES system is not functioning well. We have been involved prior to CES being implemented to where it is now. We are glad to see funding is being allocated to improve the CES system. However, we are concerned about the numerous TAY who are currently housed and are going to linger on the streets, and cycle in and out of institutions until it is resolved and improved. We know the health implications the street exposes young adults such as exposure trauma in the form of violence in all forms, increased risk of substance abuse, incarceration, and more.

Except for Shelter + Care through DMH and DHS, as well as the Section 8 vouchers made available, DPSS pilot program, and emergency housing made available through the DMH TAY Enhanced Emergency Shelter Program we have not been able to have more than small number of TAY matched over the past year. Our Drop-In Center case managers are discouraged, and simply advise our TAY after completing the CES to not expect anything soon. This is sad message to relay, reducing one of the few working avenues only makes our jobs that much more difficult.

Continue to work with DHS, until CES and payments are working at a basic level via a provider survey. DHS has been responsive, no complaints of payment issues from property owners or providers, and homeless individuals are able to move into housing within DAYS not months. county work to locate housing as expeditiously as possible. However, the extremely low vacancy rate in Los Angeles County creates some challenges in providing housing in a timely manner. The proposed Measure H budget does not prescribe any limits to the readiness with which TAY can be placed into housing; placement rate is contingent upon the availability of housing. LAHSA is currently working to streamline the rapid re-housing matching process, to make linkage to the subsidy as efficient as possible.

WELFARE

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impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. Thank you for your comment. The County and LAHSA recognize the The Rapid Rehousing model has shown to be particularly effective for people who become homeless due to domestic importance and value of providing rapid re-housing to domestic violence survivors. We have implemented a pilot program to provide violence: the need for additional housing services for domestic violence survivors was expressed across the majority of specialized rapid re-housing services to survivors of domestic Countywide Measure H listening sessions. Please consider violence. This two-year pilot program is ongoing, and the outcomes earmarking specific Rapid Rehousing funds towards supporting will be assessed at the conclusion of the pilot period. At that time, survivors of domestic violence, to work towards integrating the we expect to be able to make recommendations regarding ongoing Domestic Violence Housing First and Rapid Rehousing Models. funding for this program. We know that Rapid Rehousing works well for some domestic Thank you for your comment. The County and LAHSA recognize the violence survivors who become homeless. We support the use of importance and value of providing rapid re-housing to domestic integrating the Domestic Violence Housing First model with violence survivors. We have implemented a pilot program to provide Rapid Rehousing in order to address the expressed need for DV specialized rapid re-housing services to survivors of domestic survivors mentioned throughout a majority of the Countywide violence. This two-year pilot program is ongoing, and the outcomes Measure H listening sessions. We recommend to set aside will be assessed at the conclusion of the pilot period. At that time, dedicated Rapid Rehousing funds for DV survivors and we expect to be able to make recommendations regarding ongoing implement the Domestic Violence Housing First model. funding for this program. More funding for this strategy, and flexible targeting for more and Thank you for your comment. The County is working closely with less vulnerable people. Also, ensure that providers are LAHSA and other stakeholders on the prioritization of rapid rehousing funds. We appreciate your feedback. calculating rental assistance in a consistent way to ensure agencies aren't overspending relative to an individual need. LAHSA is developing an enrollment tool for providers to monitor and manage their rental assistance for the purpose of moving towards a slot-based system to assist in preventing overspending and overenrollments. RRH programs are expected to utilize a progressive assistance (subsidy would taper off as time goes by) approach to financial assistance. As each household has unique needs, a prescribed approach to calculation of rental assistance can neglect to take into account unforeseen needs that must be met in order to assist in housing stabilization.

| We need to fund organizations that will prepare the individuals to maintain their housing and employment by building relationships with employers to ensure they do not get discriminated against and then loose hope. We need to treat them like they are worth the investment not just for the providers and an overview committee. | Thank you for your comment. The Homeless Initiative established an Employment and Homelessness Taskforce in August 2018, which brought together the Departments of Workforce Development, Aging, and Community Services; Public Social Services; and LAHSA to strategize about effective approaches to supporting people experiencing homelessness to access employment opportunities. As a part of this process, a wide range of stakeholders have been engaged and comprehensive set of recommendations was presented to the homelessness policy Deputies earlier this year. One of the recommendations focuses on employer engagement. In addition, LAHSA's Ad Hoc Committee on Black People Experiencing Homelessness included a set of recommendations regarding employment, with an emphasis on the impact of racial discrimination on access to employment. The County is working closely with LAHSA to implement the recommendations made by the Ad Hoc Committee, including those related to employment discrimination. |
|---|--|
| The City of Claremont looks forward to working closely with Los Angeles County to expand permanent supportive housing and support interim housing in our region. We support Staff's recommendation in fully serving clients who are already working with DHS because it matches more families who are falling into homelessness and we support LAHSA's rapid rehousing slots. | Thank you for your support. |
| Downtown Women's Center (DWC) supports this funding, and we know it works particularly well for domestic violence survivors who become homeless. DWC supports the use of integrating the Domestic Violence Housing First model with Rapid Rehousing in order to address the expressed need for DV survivors mentioned throughout a majority of the Countywide Measure H listening sessions. | Thank you for your support. |
| We recognize that there is not enough affordable/supportive housing available and that rapid rehousing will be used as an intervention for more vulnerable individuals experiencing homelessness. Therefore, it is possible that rapid rehousing is not a long-term solution for everyone, as some individuals will not be able to take over the full rent at the end of the program. | Thank you for your comment. The County is working closely with LAHSA to assess and finalize the implementation plan for the new prioritization policy. We will be carefully monitoring the impact of changes to the program and will make decisions regarding funding for rapid re-housing for future fiscal years that are based on the available data. |

We appreciate that there is an increase in funding proposed for FY 19-20, but we are concerned that the increase does not fully reflect the reality of smaller caseloads and increased enrollment.

Rapid Rehousing works particularly well for domestic violence survivors who become homeless. I wish it had been available for me when I found myself homeless as a direct result of domestic violence. After the trauma of 3 years of domestic violence I then lived through a year of additional trauma experiencing homelessness until I was categorized as chronically homeless and could have access to housing services. I support the use of integrating the Domestic Violence Housing First model with Rapid Rehousing in order to address the expressed need for DV survivors mentioned throughout a majority of the Countywide Measure H listening sessions. We recommend to set aside dedicated Rapid Rehousing funds for DV survivors and implement the Domestic Violence Housing First model.

Thank you for your comment. The County and LAHSA recognize the importance and value of providing rapid re-housing to domestic violence survivors. We have implemented a pilot program to provide specialized rapid re-housing services to survivors of domestic violence. This two-year pilot program is ongoing, and the outcomes will be assessed at the conclusion of the pilot period. At that time, we expect to be able to make recommendations regarding ongoing funding for this program.

Comment #1:

The Policy Action Team is concerned with the intent to reallocate Rapid Rehousing funding away from single adult system and into the family system (e.g., SPA 2 data suggests that families are finding housing placement more rapidly than before, while individuals are taking longer) because of the impact it may have on the ability to serve older adults experiencing homelessness.

Recommendation #1:

In order to fully understand any unintended consequences of this reallocation, we request LAHSA publish median length of stay for TAY, adults, and older adults within Rapid Rehousing, and calculate year-on-year changes in the percentage of each age group who exit Rapid Rehousing to permanent housing. They already provide this information for TAY (p. 24) and adults (p. 25). Alternatively, LAHSA could measure and release the percentage of persons who receive B3 subsidies who are at least 62 years old (in both the individual and family systems).

Thank you for your feedback. In a recent Report to the Board on Homeless Older Adults, the CEO included data from LAHSA on the percentage of older adults who have been placed in permanent housing through rapid-rehousing (the vast majority of whom are receiving RRH subsidies). The report indicates that of those placed in housing, 11 percent were 55 or over and 89 percent were under 55. In the 2018 point-in-time homeless count, 26% of homeless individuals in the LA Continuum of Care were over 55 years old. In contrast to rapid re-housing where the percentage of older adults served is lower than those experiencing homelessness, older adults make up 42% of new enrollments in permanent supportive housing. This may be indicative of the level of need among older adults, which may be more effectively met with PSH. You can find the most recent older adults report at this URL:

http://file.lacounty.gov/SDSInter/bos/bc/1052859_03.15.19BMHomelessOlderAdults.pdf

STRATEGY B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

| COMMENT | RESPONSE |
|--|--|
| Absolutely not!!! I work with the homeless and they are still | Thank you for comment. Measure H is a ¼ cent sales tax that |
| waiting for you to keep your promises and commitments from the | was approved by nearly 70 percent of LA County voters in |
| last 10 or so years. It's a faurs you just want to raise our taxes | 2017. These funding recommendations do not raise taxes |
| | above what is already allocated and approved by the voters. |
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| | the efforts of County Departments and agencies, cities, faith- |
| | based organizations, and community-based service providers |
| | in our commitment to combatting and preventing |
| | homelessness throughout the County. |
| Yes please if I'm eligible. | Thank you for your comment. To obtain information or share |
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| | homelessinitiative@lacounty.gov. We will be happy to answer |
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| is needed! | Thank you for your comment. To obtain information or share |
| | concerns, please contact the Homeless Initiative at |
| | homelessinitiative@lacounty.gov. We will be happy to answer |
| | any questions or connect you to the right person who can |
| | answer your questions. |
| WELFARE | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the |
| | ability to combat homelessness on their own. But together, we |

| | can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|--|--|
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| We need to inve | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| The City of Claremont supports staff recommendation. | Thank you for your support. |
| Comment #1: | Thank you for your comments. Strategy B4 is administered by |
| There is a lack of transparent data on the age of persons receiving federal housing subsidies. | the Housing Authority of the County of Los Angeles (HACoLA); LAHSA does not collect data for B4. Further, B4 provides landlord incentives and tenant move-in supports for those |
| Recommendation #1: LAHSA should calculate and release the median age of people | receiving federal subsidies – it does not fund the subsidies themselves, which are federally funded. |

using B4 subsidies at least yearly. Alternatively, LAHSA could measure and release the percentage of persons who receive B4 subsidies who are at least 62 years old.

Comment #2:

Older adults often have fixed incomes and cannot weather extreme rent increases or other high costs associated with obtaining and remaining housed.

Recommendation #2:

How does LAHSA plan to prevent cost escalation when they note that owners are asking for the maximum allowable security deposit more frequently (p. 31)? What is preventing landlords from raising prices across the board and making housing less affordable?

Comment #3:

There is a lack of ADA or accessible units that will be required by many older adults experiencing homelessness. The reasonable accommodation process may not provide enough support to older adults who need accessibility and other design modifications to their units.

Recommendation #3:

Fund disability retrofits (ramps, shower handles) for units landlords who commit to offering homeless disabled voucher holders (this could be through the Homeless Incentive Program)/ This would increase the number of units available to PSH recipients who need accessibility or other design modifications.

In the most recent data provided to the Homeless Initiative by HACoLA, the agency indicated that in the first two quarters of fiscal year 2018-19, 96 of the individuals or households served by B4 were 62 or older. This represents about 14 percent of the total households served by the program during that time period. This includes B4 funds allocated to other housing authorities in the County.

HACoLA submits demographic data on individuals housed by all PHAs participating in B4 as part of the Measure H quarterly report. Median age may not be derived from this data as age is reported in the following ranges, under 18 (in a family), under 18 (unaccompanied), 18-24, 25-54, 55-61, 62 and older.

HACoLA and participating PHAs review and approve each tenancy in accordance with Federal regulations and state law. Under state law, security deposits up to two times the rent are allowable and as such are approvable under B4. Additionally, PHAs ensure that the rent requested by the owner is reasonable by 1) comparing the subject unit to similar units in the area, 2) ensuring the owner is not charging an assisted client more than non-assisted clients for similar units in the same building, and 3) ensuring that the rent is affordable for the client based on their income. Finally, each PHA has a set payment standard that caps the amount of subsidy that an owner can receive for a unit.

Currently, the Homeless Incentive Program does not have a provision that allows for its funding to support making a unit ADA accessible; however, as clients are assisted in their

| housing search factors like location and accessibility needs are |
|--|
| considered. Funding for the installation and removal of |
| accessibility features can be discussed further for possible |
| funding in the future. |

STRATEGY B6: FAMILY REUNIFICATION HOUSING SUBSIDIES

| COMMENT | RESPONSE |
|---|---|
| | Thank you for comment. Measure H is a ¼ cent sales tax that |
| | was approved by nearly 70 percent of LA County voters in |
| | 2017. These funding recommendations do not raise taxes |
| | above what is already allocated and approved by the voters. |
| | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the |
| | ability to combat homelessness on their own. But together, we |
| | can maximize the impact of Measure H-funded strategies and |
| | programs so that thousands of our neighbors can get the |
| | housing and services they need. We hope that you will support |
| | the efforts of County Departments and agencies, cities, faith- |
| | based organizations, and community-based service providers in |
| No!!! Just more money taken out of my check. I do not | our commitment to combatting and preventing homelessness |
| condone wealth distribution | throughout the County. |
| Strategy B6 provides rapid re-housing and case management to | Thank you for your comment and support of funding |
| families in the child welfare system where parental | recommendations for Strategy B6. |
| homelessness is the sole barrier to reunification with their | |
| children. While the goal of strategy B6 is to serve 200 families in | Strategy B6 focuses exclusively on reunifying families who have |
| FY 2018-19, a report by the California Child Welfare Co- | children in out-of-home placement where homelessness is the |
| Investment Partnership found that only 5 of the 155 qualified | only issue preventing reunification. |
| families referred were successfully housed. | |
| · | However, the issue you identified is being further explored. On |
| The Alliance for Children's Rights supports the increased | November 20, 2018, the Board of Supervisors adopted a Board |
| funding for strategy B6 from \$2,000,000 to the tentative FY | Motion focused on re-orienting Transition Age Youth systems of |
| 2019-20 recommendation of \$4,500,000.10 The new allocation, | care to support housing stability. Through this work, various |
| however, must expand the availability of FUP to the other | agencies are collaborating to identify opportunities to enhance |
| eligible population the federal government allows. Specifically, | services and housing opportunities for youth, including |

| FUP vouchers can be provided to youth ages 18 to 24 who have exited or will exit foster care within 90 days for a period not to exceed 36 months. However, presently, this eligible population seldom receives FUP vouchers. Instead, youth ages 21 to 24 who have exited foster care only qualify for Transitional Housing Program Plus (THP+),of which there are only 82 beds to provide for the approximately 1,700 youth who exit foster care annually in Los Angeles County and are eligible for transitional housing support. | expanding FUP vouchers available for youth. Additionally, housing is continuing to be expanded through Strategy E14. |
|---|--|
| The small number of THP+ beds is even more troublesome given that youth who are unable to access THP+ are often left with no support and services when they exit foster care. Providing FUP vouchers to this population will create a broader array of support for youth who are otherwise left to their own devices when they exit the foster care system. For that reason, the Alliance for Children's Rights recommends that strategy B6 be amended to maximize FUP eligibility and expand its use to youth ages 18 to 24 who have exited or will exit foster care within 90 days. | |
| • | Strategy B6 focuses exclusively on reunifying families who have |
| | children in out-of-home placement where homelessness is the |
| | only issue preventing reunification. If you are not connected with the Department of Children and Family Services (DCFS) and |
| | have children in out-of-home placement, then you would not be |
| | eligible for services through Strategy B6. If you are connected |
| | to DCFS and have children in out-of-home placement, you |
| Yes please if I'm eligible. | should speak to your case worker about this opportunity. |
| | Thank you for your comment. To obtain information or share |
| | concerns, please contact the Homeless Initiative at |
| is needed! | homelessinitiative@lacounty.gov. We will be happy to answer |

| | any questions or connect you to the right person who can |
|--|--|
| | answer your questions. |
| | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the |
| | ability to combat homelessness on their own. But together, we |
| | can maximize the impact of Measure H-funded strategies and |
| | programs so that thousands of our neighbors can get the |
| | housing and services they need. We hope that you will support |
| | the efforts of County Departments and agencies, cities, faith- |
| | based organizations, and community-based service providers in |
| | our commitment to combatting and preventing homelessness |
| WELFARE | throughout the County. |
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| | based organizations, and community-based service providers in |
| | our commitment to combatting and preventing homelessness |
| WELFARE | throughout the County. |
| | The Homeless Initiative thanks the City of Claremont for its |
| The City of Claremont supports staff recommendation. | support. |

STRATEGY B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

| COMMENT | RESPONSE |
|------------------------------|---|
| | Thank you for comment. Measure H is a ¼ cent sales tax that |
| | was approved by nearly 70 percent of LA County voters in |
| | 2017. These funding recommendations do not raise taxes |
| | above what is already allocated and approved by the voters. |
| No, I do not want more taxes | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness |
| No, i do not want more taxes | throughout the County. |
| | Thank you for your comment. To obtain information or share |
| | concerns, please contact the Homeless Initiative at |
| | homelessinitiative@lacounty.gov. We will be happy to answer any questions or connect you to the right person who can |
| Yes please if eligible | answer your questions. |
| is needed! | Thank you for your support. |
| is needed: | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness |
| WELFARE | throughout the County. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the |

Hospitals and Federally qualified health centers are key stakeholders throughout the County. Please consider an increase or redirection of available funding in strategy B7 for medical respite programs where community partnerships currently exist. The availability of funding will allow hospitals to discharge people experiencing homelessness with complex health needs to medical respite programs that can help stabilize their medical conditions and assist them to access or return to a safe and stable housing environment.

ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County.

Thank you for your comment. The model you describe is part of B7 where beds are also available to people experiencing homelessness who are exiting jail, substance use disorder treatment, and mental health treatment facilities. The current program funds community-based organizations to administer the system of B7 beds.

Strategy B7 funding is being increased and more beds are being brought on line in FY 2019-20.

As a university honors student who is also a formerly incarcerated, homeless, domestic violence survivor, I know firsthand that the most vulnerable time for me, and the point at which positive support and intervention would have been most effective, was upon release from jail and from rehab. These were also times that I would be released with nowhere to go but back to my abuser (whose blows I was often still wearing the bruises from). Having no options upon release is a sure recipe for a return to exactly the circumstances that contributed to institutionalization in the first place.

The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County.

B7-funded Bridge Housing beds are for persons exiting institutions and is designed to provide safe, stable, short-term housing interventions paired with a robust suite of targeted, tailored, and intentional services in order to ensure many of our community's most vulnerable minimize or prevent returns to the traumatic experiences of homelessness and/or reinstitutionalization.

| The City of Claremont supports staff recommendation. | Thank you for your support. |
|---|---|
| Although an increase in Interim/Bridge Housing is important to | Thank you for your comment. The Homeless Initiative, along |
| address the immediate need of the unhoused, there needs to be | with our partners, is working to increase the availability of |
| a concurrent increase for PSH and other permanent solutions in | affordable and homeless housing. For example, Strategy D7, |
| order to ensure positive exits from homelessness from shelter | Permanent Supportive Housing, currently funds 5,450 units and |
| settings. | will increase that number by 2,400 units in FY 2019-20. |
| | Thank you for your comment. New Measure H |
| | funding/resources has been infused in FY 2018-19 to expand |
| While there is a need for B7 beds, funding could be less | shelter capacity and infrastructure and the increase in resources |
| restrictive to meet SPA specific needs. Example, SPA 7 may | will continue in FY 2019-20. In addition, other relevant |
| need funding that allows for infrastructure costs, buying space | resources include the County Interim Housing Capital Funding |
| for expansion, etc. | Pool and the State Homeless Emergency Aid Program. |

STRATEGY C2/C7: INCREASE EMPLOYMENT FOR HOMELESS ADULTS

| COMMENT | RESPONSE |
|--|---|
| No, more TAXES | The crisis of homelessness affects every community in LA County. No single community, agency, nor individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Eligible | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| We enthusiastically join the recognition that providing opportunities to increase income and job opportunities is critical to ending homelessness. We strongly urge that some of this new funding be available for vocational educational stipends as well as to traditional educational institutions. In SPA 8, Southern California Regional Occupational Center (So Cal ROC) is reaching out to TAY experiencing homelessness. They also has a working relationship with the local South Bay WIBs, but are finding that the lack of tuition is a huge barrier for individuals seeking their vocational training. Investments of a few thousand per student will set them up for well paying, plentiful jobs in our region. | Thank you for your comment. We agree that vocational training and continued education is key to helping some people experiencing homeless enter the workforce and progress along career paths. The County is committed to leveraging its public workforce development system of America's Job Centers of California (AJCCs) to assist the homeless into employment. All of the County's AJCCs enjoy close partnerships with local community colleges, Adult schools, and occupational centers. Eligible job seekers enrolled in AJCC programs can receive assistance to help pay for vocational training. Additionally, FY2019-20 C2/C7 funding recommendations include recommendations to provide some homeless-impacted |

| | individuals a stipend to support them while they are completing vocational training. Please see https://workforce.lacounty.gov/job-seekers/ to connect job seekers to their local AJCC. |
|---|---|
| Require training of all staff and grant recipients on the identification of all forms of human trafficking and the special barriers to employment this creates. | Thank you for your comment. The Workforce Development, Aging, Community Services (WDACS) County's America's Job Centers of California's (AJCC) staff have participated in LAHSA's 5-day, 35-hour Centralized Training Academy in which they were trained on the most current evidence-based practices in the homeless service field, and how to apply these practices to the various subpopulations within the homeless community, including survivors of human trafficking. One day of this training specifically focuses on the importance of Trauma Informed Care, including understanding the effects of human trafficking experiences on the survivor. WDACS continues to build staff capacity by offering continued training to their AJCC staff such as on Rental Housing Rights of Survivors of Domestic Violence, Sexual Assault, and Human Trafficking provided by LAHSA and the City of Los Angeles Workforce Development Board's Domestic Violence Survivor Training. |
| | Further, WDACS AJCC staff have been provided guidance to help recognize the characteristics of human trafficking, refer individuals to the proper authorities and resources, and provide employment and training services. Some organizations with whom AJCCs work to assist victims of human trafficking include the National Human Trafficking Resources Center, the U.S. Department of Justice Trafficking in Persons and Worker Exploitation Task Force, the Department of Labor (DOL) Wage and Hour Division (for cases where labor exploitation may be present), the Equal Employment Opportunity Commission to assist trafficking victims in filing a charge of employment discrimination, and the National Center for |

| | Missing & Exploited Children's CyberTipLine, to report crimes |
|---------|--|
| | against children. Additionally, LA County established a |
| | countywide response to better identify and serve child victims |
| | of sexual exploitationthe LA County Law Enforcement First |
| | Responder Protocol for Commercially Sexually Exploited Chil- |
| | dren, (https://www.lacounty.gov/residents/public-safety/first- |
| | responder-protocol/) wherein law enforcement officers can |
| | identify victims of sexual exploitation and work collaboratively |
| | with County agencies and community-based organizations, |
| | including WDACS AJCC staff, to help child victims avoid |
| | arrest, stay safe, and be connected to services necessary to |
| | escape exploitation. |
| | WDACS intends to partner with DHS' Domestic Violence |
| | Council and DPSS' Domestic Violence Supportive Services |
| | Providers to arrange further training on Human Trafficking for |
| | WDACS' AJCCs. These entities are professionals that have |
| | existing curriculum in this area. WDACS is also circulating a |
| | draft policy that addresses services and referrals for |
| | individuals affected by human trafficking. |
| WELFARE | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the |
| | ability to combat homelessness on their own. But together, we |
| | can maximize the impact of Measure H-funded strategies and |
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| | the efforts of County Departments and agencies, cities, faith- |
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| | can maximize the impact of Measure H-funded strategies and |
| | programs so that thousands of our neighbors can get the |
| | housing and services they need. We hope that you will support |

| Focused attention (via funding, training, and/or monitoring) towards technical assistance and oversight of potential employers, to address and combat implicit bias and discrimination in hiring and promotion decisions, or providing guidance and best practices in weighing equivalent experience and paraprofessional training in addition to degrees/certifications. | the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. Thank you for your comments. LAHSA's Ad Hoc Committee on Black People Experiencing Homelessness report includes a set of recommendations regarding employment, with an emphasis on the impact of racial discrimination on access to employment. The County is working closely with LAHSA to implement the recommendations made by the Ad Hoc Committee, including those related to employment discrimination. Further, as a part of the Employment and Homelessness Taskforce launched last August, the County is working on a range of strategies to increase access to employment for homeless individuals. As a part of this effort, we are working to align with the Ad Hoc Committee's' recommendations regarding implicit bias. We appreciate your comments regarding best practices for weighing equivalent experience and training and will consider it carefully. |
|---|---|
| Unemployment and underemployment are key contributors for homelessness and housing instability. Training up and providing employment opportunities as people are moving out of homelessness restores their dignity and allows them to become contributing members of society. The City of Claremont is pleased to see the County's projection of increasing the number of individuals served in both the WDACS program and LA Lives. The City of Claremont strongly supports staff's recommendation and is particularly pleased to see union apprenticeships as a way to sustain high quality and high paying employment. | Thank you for your support. |
| Downtown Women's Center supports this funding; we know from our positive outcomes with the LA:RISE program that social enterprises leads to positive mainstream employment opportunities. DWC recommends intentional paring of employment support funding with Rapid Rehousing programs in order to help people maintain permanent housing once Rapid Rehousing funds have decreased or ended. | Thank you for your support. The Homeless Initiative established an Employment and Homelessness Taskforce in August 2018, which brought together the Departments of Workforce Development, Aging, and Community Services; Public Social Services, and LAHSA to strategize about effective approaches to supporting people experiencing homelessness to access employment opportunities. As a part of this process, a wide range of stakeholders have been engaged and comprehensive |

| Why is the budget low compared to other sections in this report? Providing more employment opportunities through improving skills and improving connections with employers is a very important step to reducing homelessness. | set of recommendations was presented to the homelessness policy Deputies earlier this year. The Taskforce was formed with the explicit intention of linking rapid re-housing participants to employment given the major investment the County is making in rapid re-housing and the need for participants to take over payment of their rent upon exit from the program. Therefore, implementation of the Taskforce recommendations will include a focus on pairing employment supports with rapid re-housing programs. Thank you for your comment. The recommended funding for C2/C7 for FY 2019-20 reflects a significant increase from previous years and from the tentatively approved recommendations. We share your view that employment is a critical aspect of overcoming homelessness and for this reason have proposed to increase our investment. Moreover, the County leverages other non-Measure H resources to support people experiencing homelessness in accessing employment services and supports. |
|--|---|
| Good afternoon my name is Carrie McKellogg. I'm the Chief Programming Officer of REDF. We're a venture philanthropy providing about \$1 million to social enterprises in Los Angeles County and the co-founder and program manager of the L.A. Regional Initiative for Social Enterprise (LA:RISE) with our partners at EWDD and WDACS, we're supportive of the increase in employment strategies for people that face homelessness. More than 2,500 people have secured subsidized employment - through LA:RISE and nearly a thousand participants secured permanent employment. We're supportive of the \$7.1 million allocated for LA:RISE in the coming fiscal year and the other employment strategies and we know that will help place at least a thousand new Angelenos facing barriers to employment in subsidize employment. We have a number of people that would like to speak about their experience in the program. | Thank you for your support and for your leadership in the LA:RISE program. |
| Hello, thank you, my name is Simon Lopez with Goodwill Southern California. We're supportive of the LA:RISE program | Thank you for your support and leadership in the LA:RISE program. |

and funding. The organization is bringing resources to bear to help make sure that program is successful. Our CEO Patrick McClanahan is here in support of that as well. There are inherent challenges with the public workforce system. That is not just L.A., but federal law. It is a performance-based system, with performance-based systems that sometimes squeezes out communities with multiple barriers to employment. This is why LA:RISE it is complementary to the workforce system and bridges the gap for individuals with multiple barriers to prepare them to enter into the system and receive more opportunities. The model connects social enterprises and AJCCs to bridge the gap, provides traditional employment to allow individuals to get back into the habit of work, earn money, learn valuable life skills to prepare them for the future. It is an employment strategy and community engagement strategy. It brings out people that have been hesitant to go to a government-funded center, that feel like they're invisible and have been left out. It makes them feel like a human. If we can help them get the first transitional job, they feel like, I did this, I did get this job, I can get a better job. If I get a better job, I can get employment, training, get a career, be economically self-sufficient with dignity and respect. Good afternoon. Thank you for giving me the opportunity to Thank you for your support and leadership in the LA:RISE speak. I'm Simon Costello. We run a program for experiencing program homelessness in Hollywood. We are the regional coordinator for the Service Planning Area 4. I'm here to talk about the impact of C2 and C7. In our program in Hollywood we serve 1,500 young people a year experiencing homelessness, the majority are young LGBT people and people of color. We ask what is the first reason to keep them from stable housing, 68% say they don't have a job. We have to unpack that many young people don't have experience to get a job, many don't have an opportunity to get a job. LA:RISE has an opportunity to help with them. We placed many people into employment and many have self-resolved or managed with the help of rapid rehousing to self-resolve. We're supportive and happy to be here. Thank you

very much.

| I'm Sarah Glenn-Leistikow. I am with CEO a re-entry provider, exclusively work with people re-entering the community after incarceration, high number of participants overwhelming majority are returning unhoused or at risk for homelessness that risk is imminent and ever present. They're precariously situated with employment and income. There is very little chance of them stabilizing without opportunities like ours, where they can immediately engage in employment. Measure H and C2/C7 are important to immediately connect people to employment, which is an immediate pathway towards stabilizing their housing. Without this funding, similar to what the other gentlemen have said, there is often a conflict with the workforce system, it is challenging for participants to qualify for the traditional funding because they have various barriers that by definition don't meet requirements for that funding. We're supportive of the increase in funding. We believe employment is inextricably intertwined with housing. Without the opportunity to stabilize employment and for people that never had a job to get employment training with wrap around case management, it is very difficult for them to enter the workforce and become self-sufficient in a way to address their housing needs as well. Thank you. | Thank you for your support and leadership in the LA:RISE program. |
|--|--|
| I am Jennifer Bryden, an LA:RISE participant graduate. I work at the Center for Living and Learning now. When I came through the program I had all the barriers, homelessness, incarceration, I was a drug addict, been clean for 11 months, searching for work on my own, couch surfing with three kids, found out about LA:RISE, now I'm currently employed with them, doing great, I get to actually see this go on time after time with women and men that come through like I did. I fully support this. That's it. | Thank you for your support and congratulations on all of your hard work and success in the LA:RISE program. We appreciate your comments. |
| Maria Alexander with Center for Learning and Living. I'm here for the Measure H and LA:RISE. They're all graduates of the paid work experience program that focuses on those transitioning from treatment, incarceration, welfare, homelessness including myself. We know firsthand how crucial the employment component of LA:RISE program is to getting | Thank you for your support and leadership in the LA:RISE program. |

our people into work before most employers would say we are work-ready and give us that work readiness while we're collecting a paycheck so we can get housing, pay our rent, get our children back or not lose our children to DCFS and because of the program we have been able to double the numbers we serve and hire 10 of the graduates to work on the LA:RISE program or work in another County-contracted peer navigator position. So we fully support C2/C7 and LA:RISE. Hello. Thank you for the opportunity to speak before you today. Thank you for your support and leadership in the LA:RISE My name is Michael Graph-Weisner. I work at Chrysalis, an program. organization that has been providing for people that experience homelessness for 35 years. We have seen the critical role employment can play and must play in the collective efforts to end homelessness. We have seen how a job provides income to pay for housing and life necessities, but a job can support a sense of dignity, self-self-confidence and hope. I am here to speak in support of the proposed funding recommendations on C2 and C7, these funds support LA:RISE, investments in alternative staffing, new career pathways program, all of which will lead to increased incomes for those experiencing homelessness in L.A. County. We need the investments and more. Chrysalis is a part of LA:RISE since the program inception. It has an impact on those enrolled, served, also the integration, coordination across social enterprises like ours and mainstream workforce development system, AJCCs and beyond, which is critical. We have a tradition at Chrysalis, when one of the clients gets a job, they ring the success bell, everybody stops, comes around, they say their name, where they got a job and words of advice. The advice is to continue investing into employment services as a key piece of the puzzle to ending homelessness. Thanks for your consideration. Hello. My name is Lavena Lewis. I'm the owner of Vinna-Vinna Thank you for your support and congratulations on the success Hand Crafted. I'm coming here today to speak about C2 and C7 of your business. As a part of our recommendations for strategy funding. The LA:RISE program took me in. I became homeless C2/C7, we are proposing to launch a high road employer due to lack of employment. And the wrap around services that I partnership that will help homeless participants to train for and got through the LA:RISE program encouraged me, pushed me secure union jobs that pay a living wage. We hope to expand

forward, let me know I could own my own business and work. I these efforts as we implement the recommendations of the chose the business route, it has been wildly successful. The Employment and Homelessness Taskforce. Mayor even loves my bags. I'm a big fan. I want you to keep funding the program. It is important. People come to you from all walks of life and we really need help. We just need more positive role models to gain through the LA:RISE program. It is great with the housing help and healthcare services as well. The only thing I have to say is I feel they need to be paid a living wage. There are certain programs that do pay a living wage, around \$20 an hour. You can keep your housing, support your children. I have a daughter in college, studying in Europe. It is expensive. So I have to make certain sacrifices to make that happen. The LA:RISE program helped me get a leg up. They introduced me to social enterprises like freephone.org. They're a company that pays a living wage. The only thing I can say is keep the funding going, but just the living wage. Good afternoon, my name is Carlos Vasquez. I work for Thank you for your support and leadership in the LA:RISE Coalition for Responsible Community Development. We are program. located in South L.A. and we basically are in full support of Measure H C2/C7 funding allocation. We started with the LA:RISE program when it began as a study. We have seen incredible results as the participant who just spoke earlier, she's connected with our program. We're also seeing a lot of great individuals who were given the opportunity to retool themselves to be able to receive additional support and training through our social enterprise, CRCD enterprises, and connect them with the workforce center and connecting them to other organizations that are connected to the program. So we want you to continue to support the program and if possible, increase the funding. Because we see that instead of having individuals live on the streets or even sometimes in incarceration, which is very expensive, to be able to invest a little bit of money goes a long way. Thank you, we appreciate the help and support. Good afternoon, Sharon Shelton, Vice President of YWCA of Thank you for your support and leadership in the LA:RISE Greater Los Angeles. We're a grantee of the LA:RISE program. program. My LA:RISE program persons did an awesome job in support of

| C2 and C7. I wanted to support them and also all the participants that we serve. I wanted to say thank you. The | |
|---|--|
| YWCA, through our social enterprise, has been able to make so | |
| many successful through this opportunity and funding. I wanted | |
| to state that. Thank you so much. | |

STRATEGY C4, C5, C6: COUNTYWIDE SUPPLEMENTAL SECURITY/SOCIAL SECURITY DISABILITY INCOME AND VETERANS BENEFITS ADVOCACY

| COMMENT | RESPONSE |
|---|--|
| No, get them healthy treat them with respect and educate them and give them jobs as soon as the get out of the Military | Thank you for your comment. Countywide Benefits Entitlement Services Teams (CBEST) assess individuals for potential eligibility to Supplemental Security Income (SSI) or Veterans Benefits and/or other service needs. |
| County worker to be placed at Whittier library twice a week for referral work | Thank you for your comment. Countywide Benefits Entitlement Services Teams (CEST) are available in each Service Planning Area (SPA) of the county and often co-locate in community-based locations. Information will be shared with the team in SPA 7 for consideration. |
| If Eligibility applies to me yes I'd appreciate it. | Strategy C4 is for individuals who are disabled, and homeless, or at risk of homelessness, and interested in applying for Supplemental Security Income (SSI) Strategy C5 is for Veterans who are disabled, and homeless, or at risk of homelessness and interested in applying for SSI or Veterans Benefits Strategy C6 is for disabled individuals who are incarcerated and need support to apply for or get SSI or Veterans benefits reinstated If you believe you may be eligible, please contact the Homeless Initiative at homelessinitiative@lacounty.gov with your location in the county and we will be happy to connect you to the Countywide Benefits Entitlement Services Team in your area |
| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |

| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|---|--|
| WELFARE | . The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| The City of Claremont supports staff recommendation. | The Homeless Initiative thanks the City of Claremont for its support. |
| We believe that this should also include connecting clients to Medi-Cal and assistance with navigating the system. This would include connecting them to a primary care provider that is cultural competent to meet their needs. | This is a core duty for the Countywide Benefits Entitlement Services Teams (CBEST). CBEST are specially-trained staff who focus on ensuring that individuals with whom they are working are connected to needed support services, including Medi-Cal, primary health care and mental health. They provide support navigating the entire SSI/Veterans Benefits process. |
| Comment #1: A recent study by the University of Pennsylvania on older adult homelessness (https://www.aisp.upenn.edu/wp-content/uploads/2019/01/LA-County-Report.pdf) found that considerable cost savings will occur by investing in various | Response to Recommendation #1: Thank you for your comment. Countywide Benefits Entitlement Services Teams (CBEST) are available in each Service Planning Area (SPA) of the county and are often co-located at each DPSS |

housing interventions for this population. However, in order for these housing interventions to be successful and create the anticipated cost savings, older adults must be enrolled in SSI (or some other form of benefits).

General Relief office. CBEST prioritizes all older adults that are referred to us from General Relief and community providers.

Department of Health Services is currently coordinating with its interim housing resources and is very interested in any

Recommendation #1:

CBEST should be funded to co-locate at sites that are targeted at older adults, such as senior centers or the interim housing beds for older adults that will be funded by DHS and LAHSA.

Comment #2:

There is a lack of transparent data on the age of persons benefits assistance

Recommendation #2:

LAHSA should calculate and release the median age of persons who receive CBEST assistance at least yearly. Alternatively, LAHSA could measure and release the percentage of persons who receive CBEST who are at least 62 years old.

General Relief office. CBEST prioritizes all older adults that are referred to us from General Relief and community providers. Department of Health Services is currently coordinating with its interim housing resources and is very interested in any opportunities to better coordinate with senior programs. In some SPAs, senior centers are locations where CBEST has a presence. Your comment will be shared with CBEST Leadership for further exploration on opportunities to target older adults.

Response to Recommendation #2:

Thank you for your comment. The Department of Health Services is the strategy lead for Strategy C4/C5/C6; as such, LAHSA has no information on this strategy. Data is available on the age of persons supported by this strategy. For strategy C4, 5% of those served in the first half of fiscal year 2018-19 were 62 or older; for C5, 14% were 62 or older; and for C6, 4% were 62 or older.

STRATEGY D2: JAIL IN-REACH

| COMMENT | RESPONSE |
|--|--|
| No, No, No!!! Utilize the executive orders our President just signed. (Prison reform bill) | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| 547137589 E 1166780 | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| Yes I'd appreciate it | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| is needed! | Thank you for your support. |
| Ensure staff and grant recipients are trained on identification of human trafficking, the dynamics of forced criminality and human trafficking, and the specific criminal vacatur available for human trafficking survivors convicted of crimes their traffickers forced them to commit. | Thank you for your comment. The DHS Housing for Health (HFH) division and the Sheriff's Department will work together to ensure that Intensive Case Management Services (ICMS) providers conducting in reach in the jails, providing ICMS in the community, multi-disciplinary teams that are conducting street-based engagement, and HFH interim housing providers will receive training on human trafficking in fiscal year 19-20. We agree that training on human trafficking would be valuable for D2 case managers and will look arranging such training. |

| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|---|--|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Additional funding and training to build in-reach workers' capacity to assess for complex trauma, including domestic violence/sexual assault, and provide immediate support. Funding to expand DV/SA service agencies' capacities to provide support to currently incarcerated survivors. | We agree that training on these topics would be valuable for D2 case managers and will look into arranging such training. Providing more extensive trauma-informed support for incarcerated DV/SA survivors is an important goal but, may be better offered through programs other than D2. |
| The City of Claremont supports staff recommendation. Allow SPAs to design or improve existing models. | Thank you for your support. Thank you for your comment. D2 is not a regional/SPA based strategy. It is administered inside County jail facilities. |

STRATEGY D4: REGIONAL INTEGRATED RE-ENTRY NETWORK

| COMMENT | RESPONSE |
|--|--|
| No, more money for ca top talking heads. | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Yes if Eligibility applies more info to cc241996@gmail.com | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. to the right person who can answer your questions. |
| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the |

| | ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|--|--|
| The City of Claremont supports staff recommendation. | Thank you for your support. |

STRATEGY D6: CRIMINAL RECORD CLEARING PROJECT

| COMMENT | RESPONSE |
|--|---|
| No, I want to know where the pedophiles, murders, wife abusers and thief's are at as an employer I would want to know who I am dealing with. | Thank you for your comment. Strategy D6 mobile record clearing services are provided directly to people experiencing homelessness at organized events, in collaboration with housing services providers, shelters and community-based organizations. While there are currently over 100 statutes pertaining to criminal record clearing, our mobile record clearing unit has found that the homeless clients served are primarily cited with public nuisance, sidewalk blocking, fare dodging, shopping cart and other quality-of-life misdemeanors and infractions which impact their ability to gain housing, education and employment. |
| Yes I'd love it. ASAP!! More info to cc241996@gmail.com | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions. |
| is needed! | Thank you. |
| Fund specialized legal services for victims of human trafficking seeking to clear criminal records | Thank you for your comment. The Homeless Mobile Unit strives to assist the most vulnerable people affected by the criminal justice system, and survivors of trafficking have a number of options available to them from a Restorative Justice perspective. In response to recent criminal justice reforms, our staff have been trained on many new record clearing options including different motions which can be filed on behalf of trafficking victims. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support |

| | the efforts of County Departments and agencies, cities, faith- based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|--|---|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Record-clearing services, via cross-training or co-located services, need to include a trauma-informed lens to their services, and familiarity with the ways survivors of domestic violence are often criminalized and appropriate legal remedies: survivors may be charged as accessories to their abusive partner's criminal acts, mistakenly arrested or falsely accused by their abusive partner as the perpetrator of violence, or unfairly criminalized for "failure to protect" children who were endangered by the abusive partner. | Thank you for your comment. Training for our mobile record clearing team is a critical component to effective service for our homeless clients, and many in our client population have experienced trauma. Taking a trauma-informed approach to speaking to clients during screening and having difficult conversations about life experiences which make them eligible for restorative relief is all part of the service we strive to provide. Each team member will receive a comprehensive set of trainings specifically designed to make our interactions trauma-informed including motivational interviewing training provided by mental health professionals. |
| The City of Claremont supports staff recommendation. So first, I want to acknowledge what a great program it is. And that I had the privilege of experiencing it by way of those who are being served over at Mount Tabor Missionary Baptist Church weekly day of dignity program. So, I was so excited that I wanted to know more about how far are we reaching? All 88 cities in the county of Los Angeles for this? Because of what this program has to offer. You know, it is one walk into spaces needing support, not knowing that the support that you're going to receive is something that perhaps you that has been haunting you for some time because of a result of your criminal | Thank you for your support. Thank you for your comment and support. Yes, per our 3-year plan, the Public Defender is expanding our staffing to strive to meet the goal of conducting record clearing clinics in all 88 cities of the County. The Public Defender is willing to host clinics wherever a venue is offered. |

| record. But the way that this is introduced is with dignity. And all |
|--|
| you have to have is a name. And so I'm hoping that we would |
| do more with our all of our cities and the community-based |
| programs as well as with our faith-based to get this to get the |
| word out. Even if it is that we don't have the capacity to be |
| everywhere. If we can just advertise where we are, so that folks |
| can go into those spaces or places that may be near to them. |
| When we're homeless, we don't even know that you exist. It is |
| important that we be very creative and thoughtful about those |
| who may not walk into those doors. Anyway, the last thing I |
| want to say is excellent program, excellent program, excellent |
| program. More of it. Thank you. |

STRATEGY D7: PROVIDE SERVICES AND RENTAL SUBSIDIES FOR PERMANENT SUPPORTIVE HOUSING

| COMMENT | RESPONSE |
|---|---|
| No!!! Why should I have to pay for a program you do not plan on completing | Thank you for your comment. Please elaborate on your comments. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer additional questions you may have or connect you to the right person who can answer your questions. |
| expand housing options to increase beds | In an effort to increase permanent housing for people experiencing homelessness, (1) DHS is working closely with all interested developers (e.g., affordable housing, private rental market, etc.), Brilliant Corners, the Apartment Association of Greater Los Angeles, and any others willing to provide permanent housing units that can be matched with federal voucher holders through D7, and (2) DHS is also working closely with motel owners interested in entering master leases with homeless service providers to create more ways to quickly permanently house more people through D7. |
| Yeas pleasssssss! I belive in myself and the world. NIH, data analyst, homeless student reaseacher. | Thank you for your support. |
| is needed! | Thank you for your support. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |

| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
|---|--|
| More funding here, especially as the funding for B3 shifts to serve more vulnerable people, and some of these vulnerable individuals Will need to be upstreamed to PSH. | Thank you for your comment. We agree that investments in permanent housing are the key to ending homelessness. The recommended budget takes into consideration that the need for permanent supportive housing subsidies will increase each year as more people move from homelessness into housing. Recommended funding for Fiscal Year 2019-20 represents a 44% increase in new PSH beds (5,450 existing beds plus 2,400 new beds) enabled by an increase in Measure H funding, braided funding from the Whole Person Care program, and federal subsidies. |
| The City of Claremont strongly supports increased funding to Strategy D7 and supports the County's efforts in providing both rental subsidies and move-in assistance to those transitioning from being unsheltered to being sheltered and particularly that this assistance is provided to qualifying families and children. | Thank you for your support. |
| Downtown Women's Center supports the increase in D7 to provide additional permanent solutions to homelessness. We notice the recommendations do not spell out the funding amount that would go to *existing* PSH under this strategy, and would like to see that line item included. We know that once people are housed, they need services such as adequate | Thank you for your support. Recommended funding for Fiscal Year 2019-20 represents a 44% increase in new PSH beds (5450 existing beds plus 2400 new beds) enabled by increase in Measure H funding, braided funding from the Whole Person Care program, and federal subsidies. |
| mental health support, nursing, and occupational therapy, especially for the aging population in order to maintain their housing stability. | D7 includes an annual flexible allocation (\$7.5 million) that can fund services in existing permanent supportive housing that have had insufficient services funding. This funding began rolling out to existing project-based sited in June 2018 and is currently in the process of being rolled out to clients in existing tenant-based |

housing. So far 12 developers/providers in over 40 project-based buildings across the County have received funding. Although the funding was implemented at a low acuity rate, Intensive Case Management Service (ICMS) agencies providing services at these sites are encouraged to reassess clients who may need more intensive services. All ICMS agencies are able to move clients to a high acuity rate so these more complex needs can be addressed

Comment #1:

As tenants age in place, increased medical needs become more visible and often constrict ICMS field staff's ability to provide equitable care across their caseloads.

People experiencing chronic homelessness present with geriatric conditions, such as frailty or incontinence, 10 to 20 years earlier than the housed population. Homeless older adults, even after they access PSH and achieve housing stability, often require intensive services on an ongoing basis and a system that assumes the typical PSH tenant will decrease in acuity and service needs is becoming less sustainable as the PSH population ages.

In addition to intensivity, moreover, service packages targeted specifically at older adults will become more and more important as tenants age in place in PSH.

Recommendation #1:

The use of more flexible money that is neither restricted in use nor time-limited would allow ICMS providers to overcome this barrier and fulfill their mission more effectively. Supplemental funding for existing PSH should be used both to increase the level of services, lower case management ratios and to broaden the mix of service models available for a tenant population that is aging in place (e.g., cognitive/dementia screening, end of life care, nursing care, help with ADLs, adult day care, medication

Thank you for your comment. D7 includes an annual flexible allocation (\$7.5 million) that can fund services in existing permanent supportive housing that have had insufficient services funding. This funding was initially made available in July 2018 and reached 12 developers/providers in over 40 project-based buildings across the County. Although the funding was implemented at a low acuity rate, Intensive Case Management Service (ICMS) agencies providing services at these sites are encouraged to reassess clients who may need more intensive services. All ICMS agencies are able to move clients to a high acuity rate so these more complex needs can be addressed. If you are interested in securing these funds for your project, please reach out to Leepi Shimkhada at lshimkhada@dhs.lacounty.gov to discuss.

management, transitions to higher level of care, hospice/palliative care).

Good afternoon everyone. My name is Katja Nelson. I'm in the government affairs department at APLA Health. I'm working with Supervisor Kuehl. I'm here with comments and speak specifically on D7, that is the strategy under which Housing for Health has what I call an H.I.V. track, DHS funds a couple of agencies to do that. You know, I am really happy that they're doing that, we have been watching Measure H since the beginning. I want to, you know, comment again, as LA County is trying to end the H.I.V. epidemic, it is important to continue looking at opportunities where we can work on prioritizing people living with H.I.V. into housing through Measure H dollars, whether that is doing a study, whether that is holding some sessions with agencies that provide the services to figure out. you know, what opportunities are available and how to work with things like the HOPWA program. And so, you know, we would be happy to work with you guys on that. I wanted to say that again. And also, as a separate health hat, I know you will see written comments from the community clinic association on strategies and we also support those comments. Thank you.

Thank you for your comment. The Coordinated Entry System (CES) Triage Tools look at the combined vulnerabilities and lived experience of an individual to generate a composite acuity score. There is a question that is an indicator that a person may have HIV/AIDS; however, legally there are fair housing implications with using disability as a standalone prioritization factor within coordinated entry. Furthermore, Dept. of Public Health (DPH)-Substance Abuse Prevention and Control includes HIV-positive status in its prioritization criteria for Recovery Bridge Housing (under Strategy B7).

The Department of Housing and Urban Development created the Hosing Opportunities for People with Aids (HOPWA) program to specifically serve persons with HIV/AIDS. According to the 2018 Housing Inventory Count, there are 119 Permanent Supportive Housing units and 34 Transitional Housing units in LA County specifically for people with HIV/AIDS.

The Department of Health Services in Collaboration with DPH's Division of HIV and STD Programs (DHSP) created 125 permanent supportive housing units for HIV+ homeless clients throughout Los Angeles County. Through the partnership with DHSP. DHS subcontracts with Alliance for Housing and Healing, Tarzana Treatment Center, LA LGBT Center and Brilliant Corners to provide intensive case management services and housing location services to homeless individuals living with HIV/AIDS. DHSP also funds several transitional housing programs focused on HIV+ homeless clients: a) 20 transitional housing beds for homeless clients, up to 24 months; b) 67 transitional housing beds for homeless clients who are also receiving substance use treatment services, up to 12 months; and c) 75 transitional housing beds for homeless clients in need of assistance with activities of daily living, up to 24 months.

Good afternoon, my name is Darren Hendon, I'm a former homeless veteran. I happen to be the executive director of Veteran Social Services, Inc., which is a state-certified nonprofit veteran service agency in California. And I work with various populations of people experiencing homelessness. I work with the ta population. My heart is dear with my veterans. One of the things that I experienced as a housing navigator and case manager is that there is a lot of untapped, existing housing available for people experiencing homelessness. And I get calls all the time from existing homeowners who would like to utilize their existing residential homes. Currently, most of the subsidies and vouchers are for SROs, studios, or one-bedrooms, there is a lack of one-bedrooms. Obviously, the Measure H funding is supposed to increase affordable housing. One disturbing thing I saw last week. A lady on the side of the freeway, a college student. I'm a homeless college student. On the right side of me I saw luxury apartments. And that's what I see being built around this city. Luxury apartments. And not enough affordable housing. So I would just like to state that the measure h funding be accessible for existing housing for landlords that would like to offer their resident residents -- residence or rooms for permanent housing and transition. Thank you.

strengthening services for homeless people living with HIV.

Thank you for your comment. Measure H funds support existing housing. Effective landlord engagement is vital to both secure and retain housing (for example, Homeless Incentive Program (HIP) targeting the landlords in Strategy B4). It is important to maximize all housing options to address homelessness. Housing options are being expanded to maximize the housing capacity for various homeless populations including Host Home Program that connects young people ages 18-24 who need a temporary place to stay with hosts who have a spare room in

their home. We welcome the community's recommendations on

furthering these efforts.

The Homeless Initiative welcomes the community's insight in

STRATEGY E6: EXPAND COUNTYWIDE OUTREACH SYSTEM

| COMMENT | RESPONSE |
|--|---|
| No, that is what the House of God is for we outreach, we mobilize and we feed, provide shelter and showers throughout our communities. That is what the house of God is for. | Thank you for your input. We truly appreciate the support from the faith community. |
| Whittier needs a dedicated E6 team - in fact each city should have a dedicated E6 team. | The E6 teams are allocated regionally by Service Planning Area based of homeless count data. Today we have over 350 outreach workers across the County funded under E6, more than ever in the County, and over 700 outreach workers in total. Dedicating an outreach team to each city is not economically feasible. |
| Yes please | Thank you for your comment. |
| is needed! | Thank you for your comment. |
| Community clinics support outreach efforts that assist people experiencing homelessness with linkages to housing and services. Many of the multidisciplinary teams (MDT) are staffed with health providers from community clinics. Community clinics on MDTs increase the street medicine capacity that has been useful in engaging people experiencing homelessness. However, the funding for the health providers on MDTs is limited. We recommend Measure H E6 should augment their funding allocation to adequately support MDTs. In addition, community clinics recommend for additional funding under E6 that will support innovative street medicine efforts such as mobile electronic health records applications and medication delivery. | Thank you for your comment. We agree that the E6 MDTs are very effective. An increase in MDT funding for health providers is something we will continue to explore; however, Measure H funds are limited. |
| Require training of all staff and grant recipients on the identification of all forms of human trafficking and the dynamics of human trafficking. | Thank you for your comment. Human Trafficking training has been provided to E6 outreach teams during Learning Collaboratives on both June 5, 2017 and July 17, 2018. Staff training is an ongoing effort and we will continue to provide training on the dynamics of human trafficking going forward. Additionally, LAHSA continues to seek qualified trainers to provide specific trainings, such as the identification and dynamics of human trafficking. For additional information see: https://www.lahsa.org/news?article=443-req-for-training- |

| | provider-qualifications-centralized-training- |
|---|--|
| | academy&ref=funding |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Please consider an increase in funding for mobile showers under Strategy E6. During Homeless Service Connection Days occurring throughout the County, mobile showers are key service. However, Mobile Shower vendors cannot accommodate service requests much of the time. Mobile showers are also beneficial when strategically coordinated when addressing homeless encampments and at homeless feeding events. | Thank you for your comment. We have increased funding for the shower program under E6 for FY 2019-20. Discussions to consider additional funding for the program will be ongoing and revisited next fiscal year. |
| Outreach is only effective if there are resources to connect people to. I recommend cutting weekend outreach teams, given that most housing and clinical providers don't operate on the weekends. I generally recommend cutting this strategy in general to shift more funding to permanent housing. | Thank you for your comment. Weekend outreach is a pilot effort under E6 and we will be looking at outcomes in the near future. A report will be submitted to the Board of Supervisors in April 2019 on the weekend outreach efforts. |

| Engagement is ineffective if we dealtheave recovered to come of | We caree that a look of recourses makes weakend autre ask |
|--|--|
| Engagement is ineffective if we don't have resources to connect people to. | We agree that a lack of resources makes weekend outreach |
| people to. | difficult and we are working to identify ways to make resources |
| The City of Olegan and a second of the inches | more readily available after regular business hours. |
| The City of Claremont supports staff recommendation in hopes | Thank you for your comment. We greatly value the E6 MDTs |
| that the County will continue to look at multi-disciplinary | and will continue to explore ways to increase their efficacy. |
| outreach teams to support the County's homelessness effort | |
| and providing them the tools that they need to move homeless | |
| individuals into housing. | T |
| It is important to note that the majority of individuals | Thank you for your comment. Measure H has provided the |
| experiencing homelessness in Los Angeles are unsheltered, so | funding mechanism to hire street-based providers at a rate |
| we need the tools to be able to go to them and provide services | never seen in LA County or the nation. We continue to work to |
| directly on the street. | identify tools/resources to make their efforts as fruitful as |
| | possible. |
| "Additional outreach coordinator/maintain staffing levels" for | The goal of E6 is to conduct "coordinated" outreach across the |
| SPA Leads not LAHSA's own outreach teams. Increase funding | County. Service Planning Area-based teams are encouraged to |
| to SPA lead outreach teams. Allow SPAs to design or improve | utilize best practices and share what is working and not working |
| systems that are already in place | with County-wide coordinators at LAHSA. For fiscal year 2019- |
| | 20, the level of LAHSA staff will remain as it was for the current |
| | fiscal year. |
| E6: Expand Countywide Outreach System | Thank you for your comment. We agree that the E6 MDTs are |
| Venice Family Clinic's Street Medicine outreach teams work | very effective, and we appreciate your efforts to encourage |
| directly with County E6 teams. Our outreach teams are funded | County-CBO collaboration. MDTs are funded via DHS |
| through contracts we have with The People Concern and St. | contracts, which are executed on a three-year basis. DHS |
| Joseph's Center. I ask that these agencies and Venice Family | Housing for Health (HFH) can provide information on how to |
| Clinic work closely with appropriate County staff to allow a | become an E6 funded agency. |
| better understanding of how community clinics might be | |
| adequately reimbursed for the services provided by physician's | The E6 funding allocation is done across the County based on |
| assistants and nurse practitioners who are a critical part of | homeless count data and at this time we are not recommending |
| medical street outreach teams. We recommend Measure H E6 | additional funding. This could change over time as the data |
| should augment their funding allocation to adequately support | changes. Further, E6 funds various components and we have |
| MDTs. In addition, we recommend that additional funding under | to ensure the funds are distributed in a way that covers all the |
| E6 be used to support innovative street medicine efforts such as | E6 components. Another issue we face is the range of |
| mobile electronic health records applications and medication | demands for Measure H funding overall. |
| delivery. The \$200,000 allocated for mobile showers is much | |
| needed and critical to providing services. Ideally, more funds | |
| should be available for this service. | |

We provide medical staff for two multidisciplinary teams (MDT). Providing health care is often the link that helps someone decide to be engaged in services. However, the funding for the health providers on MDTs is limited. We recommend Measure H E6 should augment their funding allocation to adequately support MDTs to include infrastructure costs. We also recommend that additional funding under E6 that will support innovative street medicine efforts such as mobile electronic health records applications, mobile blood draws and medication delivery.

The E6 funding allocation is done across the County based on homeless count data and at this time we are not recommending additional funding. This could change over time as the data changes. Further, E6 funds various components, so we must ensure the funds are distributed in a way that covers all E6 components. Another issue we face is the range of demands for Measure H funding overall.

Comment #1:

Older adults are more likely to have mobility limitations, which prevents them from getting verification of disability statements from psychiatrists, psychiatric social workers, or doctors. Service providers that offer clients transportation often require scheduling days or weeks in advance due to limited availability, which is not a low-barrier means to connect people with behavioral, cognitive, and/or mental health challenges to support services.

Recommendation #1:

There are a variety of field-based strategies to address this issue:

- 1 Create a directory of physicians, psychiatric social workers, and psychiatrists who are able and willing to come into the field to complete a disability verification for each SPA. Design and fund a pilot program connecting high acuity unsheltered residents to service providers who will meet them in the field and automatically forward a verification, if one is appropriate, to a designated point of contact--such as a case manager or outreach.
- 2 Explore subsidizing rides with Via for unsheltered residents. If and when they indicate they want to receive services such as disability verification, they can go right away and free up outreach teams for real-time mental and physical health crises.

Thank you for your input. The Homeless Initiative (HI) and its partner agencies are constantly exploring ways to increase street-based engagement. We are also aware of the aging homeless population in need of specialized services and care and we are working to address those needs. In addition, we are currently exploring ways to make transportation services easier to access.

E6 teams are field-based with the mission of engaging street - based individuals experiencing homelessness. The goal of the engagement is to identify needs and evaluate client acuity, and then ensure that the person gets to the proper providers; for example, for disability verification, E6 teams refer a person to the County's CBEST program, which conducts disability verification and assists with connecting the person to the benefits that they are eligible to receive.

Your recommendations are greatly appreciated and some are already being addressed by the Homeless Initiative and as part of other County work/initiatives. We've shared your recommendations with our partner agencies and will be taken into consideration as we forward.

3 — LAHSA should identify and designate a coordinator who will design and implement a process for homeless liaisons and outreach teams to request disability verification documents (such as diagnosis documentation) from local hospitals, residential facilities, and clinics.

Comment #2:

Outreach is critical to engaging harder to reach populations. How is outreach to older adults being targeted? Are there resources specific to homeless older adults that are part of multi-disciplinary outreach teams? Older adults experiencing homelessness may have a harder time accessing services at brick and mortar locations because of mobility issues.

Recommendation #2

There needs to be more field based services targeted specifically at the needs of older adults, such as:

- 1 LAHSA or SPA lead agencies should contract with local gerontologists or LCSW's with specialty in aging who can meet with and evaluate unsheltered individuals for early signs of dementia, Parkinson's, and other conditions related to aging
- 2 Increase funding for nurse practitioners and medical case managers embedded within E6 teams. A nurse practitioner, enrollment coordinator, benefits counselor, or medical case manager from a Federally Qualified Health Clinic should be embedded within each E6 team each day they are in the field; currently, medical workers rotate between multiple E6 teams and are only available 1-2 days a week for each team
- 3 We also recommend increased funding to embed or contract with local providers who will accompany E6 teams to encampments and screen for previously undiagnosed autism, dementia, Parkinson's, and other cognitive and neurological conditions. LA GENESIS, funded by the Department of Mental Health, could be a role model.
- 4 Increase funding for service providers to purchase and

| operate more vans to transport unsheltered residents to help | |
|---|---|
| transport older adults with mobility issues. | |
| Becky Lee with Community Clinic Association of LA County. Community clinics support the outreach efforts that assist people experiencing homelessness with linkages to housing and services. Many of the multidisciplinary teams are staffed with health providers from community clinics and community clinics on the teams increase the street medicine capacity that has been useful in engaging people experiencing homelessness, however, the funding for the health providers on | Thank you for your comment. Funding levels for all Measure H funded strategies are evaluated annually. At this time, the County is allocating more funding to street-based outreach than ever before and at levels not seen anywhere else in the nation. |
| these teams is extremely limiting. We recommend Measure H E6 to augment the funding allocation to adequately support MDTs, in addition community clinics recommend for additional funding under e6 that will support innovative street medicine | |
| efforts such as mobile health records, applications and | |
| medication delivery. Thank you for your consideration. | |
| Hi, my name is Chrissy. Thank you, we have seen an increase in outreach, we see teams from L.A.H.S.A. and various providers and are doing our best to coordinate. We are seeing a clog in the system where we see a ton of outreach and not the long-term case management and housing navigation. Due to the lack of permanent housing especially in Southeast LA County, that means we're getting people into the Coordinated Entry System but don't have the staffing to stick with the people we're bringing in to do the long-term case management needed. My recommendation is consider allowing E6s to provide case management, not just the initial outreach and housing navigation or define funding to fund the long-term case management housing navigation and potential retention case management positions as well. Thank you. | Thank you for your comment. E6 generalist outreach teams do not conduct case management; however, E6 funded MDTs do include a case manager on each team. If you are aware of a person experiencing homelessness on the streets that needs more intensive engagement than what can be provided by a generalist outreach team, please make a report on the LA-HOP (LA-HOP.org) web-based portal and provide as much information as possible to facilitate engagement. |
| One thing I want to say is I'm excited, too, about the expansion of the outreach teams. I want to say, too, there has to be equal resources with the front end that has grown incredibly, to have the housing resources and continuing relationship and rapport with those being outreached. The other thing to comment on is the expansion of weekend hours. We need to consider, is there | Thank you for your comment. The Homeless Initiative is always exploring opportunities to increase interim and permanent housing. |

| geographic resources for a weekend team, to be a shelter or other resources to offer them on Saturday and Sunday. | With regard to weekend outreach, the County is currently exploring efficacy and will release a report on weekend outreach in April 2019. |
|--|---|
| I work as a youth specialist counselor. We have religious leaders that would like to open their doors to the mobile showers but don't have the ability to finance it. We have a church that does a weekly shower on their own every Thursday. They see roughly 70 to 100 individuals every week. This is a financial hardship. The water bill is \$500. The other leaders around the community would like to have the mobile showers but the financial burden is something that is difficult. I recommend for a way for these individuals that want to open the doors and provide services for them to be able to apply for the services for the money for them to service the community. Thank you. | Thank you for your comments. This year, the Homeless Initiative was able to provide a limited number of "mini grants" to organizations that provide services (e.g., meals, clothing, etc.) that support mobile showers. The HI will assess the efficacy of these grants and may be able to provide continued support for these purposes in the next fiscal year. Such grants could support the needs you have identified. |
| Good afternoon, Genevieve Clavreul. I'm concerned on the weekend, nobody is there. I'm concerned on the way (indiscernible) in particular, schedule the training. I'm all in favor of the training, but to have everything closed from Friday noon to next Monday is not a good thing. The reason was a number to call, but when you call the number, nobody is at the end of the line. So I would really like a change of that habit. | Thank you for your comment. We are currently exploring ways to address weekend hours and the ability to improve our work with clients during those times. |

STRATEGY E7: STRENGTHEN THE COORDINATED ENTRY SYSTEM

| COMMENT | RESPONSE |
|---|--|
| No | Thank you for your comment. To obtain information or share |
| | concerns, please contact the Homeless Initiative at |
| | homelessinitiative@lacounty.gov. We will be happy to answer |
| | any questions or connect you to the right person who can |
| | answer your questions. |
| Easier access for cities to obtain stats for City Council | Thank you for your comment. The Homeless Initiative is |
| | working closely with LAHSA and other lead agencies to |
| | identify opportunities to provide cities with more granular data |
| | to meet their needs. In May, we will be reporting back to the |
| | Board of Supervisors on the feasibility of providing such data. |
| The funding recommendations, provide too much centralized | Thank you for your comment. The County has worked closely |
| authority at the County level and unacceptable levels of funding | with a broad range of stakeholders in a highly collaborative |
| for cities. As agencies begin to explain to their constituents that | and consensus-driven process to determine how best to |
| funding is being controlled by LA County and not allocated to the | structure efforts to combat and prevent homelessness and the |
| communities that fund the initiative, the groundswell for the repeal | ideal allocation of Measure H funds regionally. |
| of Measure H grows. It's embarrassing that LA County has hired | |
| more than 1,200 employees, many from the non-profits that | Measure H funds flow to County departments and agencies |
| Measure H was supposed to fund. Cities are not provided a direct | that administer HI strategies, who in turn contract with |
| allocation to best serve their own communities, yet their roads and | community-based organization to provide services throughout |
| shopping centers are funding the campaign. LA County continues | the County in a manner proportional to need. Funds do flow |
| to provide that the most at-risk are assisted first, loosing focus that | directly into community through these providers who provide a |
| these cases have little chance of success. Focus should be | range of services and rental assistance in the regions where |
| changed to assisting those with the highest chance of success. | they are located and which they are most familiar with. With |
| Finally, funding from Measure H, largely means that larger cities | limited resources, providers must often prioritize the most |
| will offload their homeless individuals to any cities that accept | vulnerable individuals experiencing homelessness; however, |
| money for housing. Cities should be able to assist their own first, | there are resources and programs available to those with |
| as they are best equipped to know the needs of these individuals. | lower levels of acuity. |
| | |

Measure H is responsible for the creation of over 1,000 jobs, with most by homeless service providers. The County of Los Angeles has hired approximately 100 employees as a result of Measure H.

Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

In recognition of the pivotal role of cities, on June 13, 2017, the Los Angeles County Board of Supervisors allocated \$2,075,000 in one-time funding to support a grant program to support the cities' homelessness planning efforts, and \$500,000 annual multi-year funding to support the Councils of Governments' regional coordination efforts. The purpose of the planning grant was to assess the challenges that cities face and to create opportunities for them to meaningfully participate in preventing and combatting homelessness on a local level. Cities' planning efforts resulted in total of 43 cities developing Homelessness Plans. Due to the success of this endeavor, in September 2018, the Board of Supervisors approved \$9 million of Measure H funds to support the Cities' Homelessness Plan Implementation efforts that aimed to (1) increase the supply permanent and interim housing and/or (2) enhance County service systems for people at risk or experiencing homelessness. This increased investment is intended to bolster locally-driven efforts to strengthen the collaboration between the County and cities in the region, which are united in the commitment to address this complex humanitarian crisis. Homeless Initiative is currently working

Recommendation to add funding for co-located specialty trauma services within homeless and domestic violence services. Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector.

Funding for field based supportive services is recommended, including mobile case management supports (beyond Housing Navigation), mental health treatment, and nursing/occupational therapy to support a Survivors' stabilization efforts and prevent repeat homelessness.

Support of the implementation of the recommendations from the Black People Experiencing Homelessness Committee and it is strongly recommended that a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently. Representations of the voices of The Women's Committee was not mentioned at all in the new funding recommendations, and there is a need to reassess priorities in the communities we serve.

Additionally, support of enhancements, training, and support to ensure that survivors of DV can access Coordinated Entry.

with the awarded cities on contract development (those that were awarded) and resubmission (those resubmitting their applications).

Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support trauma-informed, client-centered, and housing-focused services. LAHSA is working with subject matter experts on the development of trauma- informed services for homeless case managers.

E6 Outreach teams and Housing Navigation are both field-based interventions with the mission of engaging those participants where they are. With the addition of HUD Continuum of Care (CoC) Domestic Violence (DV) Navigators, there will be additional support to meet survivors where they are and provide the appropriate stabilization efforts. In addition to increased field base supports, DMH will be increasing the mental health services provided within interim housing facilities throughout the county.

The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness. As LAHSA and its partners begin

Although the HUD Bonus money was awarded to implement a database, sensitive to Survivor confidentiality, to assess needs and prioritize survivors to access resources more quickly through CES, additional support is needed/required to ensure survivors have fair and equal access to housing opportunities through the CES system.

implementation of the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees.

Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the CoC DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

As DV Coordination efforts continue to align CES and DV Providers, Survivors continue to be adversely affected by current policies and practices that do not support their needs. Most notable, Survivor's continuing to face barriers in accessing housing resources, mainly due to assessment practices that do not consider or prioritize their unique experiences. We applaud the County's efforts to address confidentiality needs within the CES, however, there is a stark need for a system and tools to serve this population.

- We urge the County to include funding to develop and implement

Thank you for your comment. Domestic Violence (DV) Coordination is recommended for funding in FY 2019-20. This component provides each Service Programming Area (SPA) with a DV coordinator to support the alignment of the Coordinated Entry System (CES) and DV providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase case manager knowledge and understanding of

an assessment tool that appropriately triages and assess Survivors' unique experiences and needs; and

- Develop and implement a robust database that considers confidentiality and safety needs; supports timely and efficient service delivery; and supports reporting and evaluation needs to ensure Survivors are being served adequately.

services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the Continuum of Care DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

LAHSA is engaging in an extensive research and analysis process to examine the CES Triage Tools through the lens of racial, gender-based, and age-based equity. The core aims of this research are to 1) evaluate the effectiveness of CES Triage Tools at mitigating implicit bias, 2) better understand whether or not the existing CES Triage Tools appropriately measure and account for unique vulnerabilities of target populations, and 3) evaluate the tools' effectiveness at connecting participants to appropriate housing and services to end their homelessness. This will be a continual improvement process over multiple years to ensure any changes made to the tools, or new tools that are developed, are creating desired results.

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an assessment tool that appropriately triages and assess services available to survivors to ensure that survivors have Survivors' unique experiences and needs; and access to and receive the housing and services needed in - Develop and implement a robust database that considers order to stabilize. Additionally, the Continuum of Care DV confidentiality and safety needs; supports timely and efficient Bonus will support additional staff within each SPA to ensure service delivery; and supports reporting and evaluation needs to assessments are appropriately conducted and support the ensure Survivors are being served adequately. unique needs of survivors. LAHSA is engaging in an extensive research an analysis process to examine the CES Triage Tools through the lens of racial, gender-based, and age-based equity. The core aims of this research are to 1) evaluate the effectiveness of CES Triage Tools at mitigating implicit bias, 2) better understand whether or not the existing CES Triage Tools appropriately measure and account for unique vulnerabilities of target populations, and 3) evaluate the tools' effectiveness at connecting participants to appropriate housing and services to end their homelessness. This will be a continual improvement process over multiple years to ensure any changes made to the tools, or new tools that are developed, are creating desired results. Yes please. Thank you for your support. Thank you for your comment. To obtain information or share is needed! concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov. We will be happy to answer any questions or connect you to the right person who can answer your questions. Community clinics are partners in combatting homelessness and Thank you for your comment. Ongoing training opportunities provide comprehensive health and supportive services to people are being scheduled with community clinics to increase experiencing homelessness or at-risk of being homeless. One clinics' knowledge and meaningful involvement in the challenge in the Coordinated Entry System environment is referral homeless system. Furthermore, LAHSA's capacity building relationships between clinics and CES leads. Clinics want to be and technical assistance may be used for infrastructure

strong partners in CES and work with leads. Under Measure H E7, clinics recommend for county agencies and LAHSA to host service planning area (SPA) events where various providers (health, mental health, substance use, housing, CES leads, and homeless providers) can network and build collaborative relationships. These relationships can lead to better coordination of services for people experiencing homelessness. In addition, Measure H funding could help with piloting programs that improve collaboration between health, housing, and homeless services providers.

Another challenge to coordinated services is the lack of infrastructure to communicate between clinics and CES leads. By referring a patient out to a CES lead, a clinic may run the risk of losing contact with the patient and not know if their patient completed the referral. Therefore, clinics are in support of the additional funding for HMIS licenses under Measure H E7. Clinics would like to have access to HMIS licenses for care coordination and health planning purposes.

Clinics have experienced the challenges in getting their patients prioritized for permanent supportive housing when the VI-SPDAT score is used. Clinics will work with patients with low VI-SPDAT scores and help them become "match ready." However, those patients with low scores remain on the waiting list. Clinics recommend programs that could provide housing assistance to patients who have may have low VI-SPDAT scores and high acuity health conditions.

Clinics are appreciative of LAHSA's Centralized Training Academy. Clinics recommend LAHSA to develop a webinar

improvements, such as new software systems. Please visit LAHSA's website to see the procurement schedule and details for each solicitation (www.lahsa.org).

LAHSA's intention is to be able to create an HMIS policy that supports access to HMIS for key stakeholders - healthcare related and otherwise - to optimize care coordination that is cost effective as well as supportive of local partnerships. LAHSA underwent a thorough analysis of its HMIS policies, which included a cost analysis for licenses as well as a review of the HMIS policies of other Continuums of Care. The purpose of this analysis was to determine a cost estimate for HMIS utilization as well as potential tiered user access, in order to increase access to HMIS as possible. Currently, some hospitals and clinics have access to HMIS, and LAHSA continues to evaluate requests on a case -by -case basis, with preference given to hospitals and clinics having existing working partnerships with Coordinated Entry System (CES) lead agencies. Current HMIS training can be accessed via LAHSA's HMIS training

site: https://www.lahsa.org/training/home

LAHSA will also be funding Hospital Liaisons throughout the county, bringing to scale successful pilots that have strengthened the coordination of services between the healthcare system (community clinics, hospitals, and Managed Care Organizations) and the homeless system. These positions will become operational in July 2019.

training that assists front line staff with working with the homeless population.

We recommend additional funding for co-located specialty trauma services within homeless and domestic violence services.

Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector.

Funding for field based supportive services is recommended, including mobile case management supports (beyond Housing Navigation), mental health treatment, and nursing/occupational therapy to support a Survivors' stabilization efforts and prevent repeat homelessness.

We support implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently. The Women's Committee was not mentioned at all in the new funding recommendations.

Additionally, we support enhancements, training, and support to ensure that survivors of DV can access Coordinated Entry.

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Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support traumainformed, client centered, and housing focused services. LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

E6 Outreach teams and Housing Navigation are both field-based interventions with the mission of engaging those participants where they are. With the addition of HUD Continuum of Care (CoC) Domestic Violence (DV) Navigators there will be additional support to meet survivors where they are and provide the appropriate stabilization efforts. In addition to increased field base supports, DMH will be increasing the mental health services provided within interim housing facilities throughout the county.

The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness. As LAHSA and its partners begin implementation of the recommendations of the Ad Hoc

CES, additional support may be needed to ensure survivors have fair and equal access to housing opportunities through CES.

Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees.

Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the CoC DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

- * We recommend additional funding for co-located specialty trauma services within homeless and domestic violence services. Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector.
- * Funding for field based supportive services is recommended, including mobile case management supports (beyond Housing

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E6 Outreach teams and Housing Navigation are both fieldbased interventions with the mission of engaging those participants where they are. With the addition of HUD

Navigation), mental health treatment, and nursing/occupational therapy to support a Survivors' stabilization efforts and prevent repeat homelessness.

- * We support implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently. The Women's Committee was not mentioned at all in the new funding recommendations.
- * Additionally, we support enhancements, training, and support to ensure that survivors of DV can access Coordinated Entry.

 Although the HUD Bonus money was awarded to implement a database, sensitive to Survivor confidentiality, to assess needs and prioritize survivors to access resources more quickly through CES, additional support may be needed to ensure survivors have fair and equal access to housing opportunities through CES

Continuum of Care (CoC) Domestic Violence (DV) Navigators there will be additional support to meet survivors where they are and provide the appropriate stabilization efforts. In addition to increased field base supports, DMH will be increasing the mental health services provided within interim housing facilities throughout the county.

The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness. As LAHSA and its partners begin implementation of the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees.

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We recommend additional funding for co-located specialty trauma services within homeless and domestic violence services.

Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector.

Funding for field based supportive services is recommended, including mobile case management supports (beyond Housing Navigation), mental health treatment, and nursing/occupational therapy to support a Survivors' stabilization efforts and prevent repeat homelessness.

We support implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently. The Women's Committee was not mentioned at all in the new funding recommendations.

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available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the CoC DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support trauma-informed, client centered, and housing focused services. LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

E6 Outreach teams and Housing Navigation are both field-based interventions with the mission of engaging those participants where they are at. With the addition of HUD Continuum of Care (CoC) Domestic Violence (DV) Navigators there will be additional support to meet survivors where they are at and provide the appropriate stabilization efforts. In addition to increased field base supports DMH will be increasing the mental health services provided within interim housing facilities throughout the county.

The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing

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equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness. As LAHSA and its partners begin implementation of the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees.

Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the CoC DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

Concerned that budget has decreased for next fiscal year when additional services will be provided. Access Centers and Access Points have been developed that will increase the flow of individuals entering CES. I believe the issue is not accessing services but, not having the capacity to assist all individuals filtering into the system.

Thank you for your comment. Recommended overall funding for E7 represents a slight increase from last fiscal year. Funding for Access Centers has remained the same. Funding for technical assistance has been reduced slightly, while Regional Coordination funding has been increased. Funding to support the implementation of the Ad Hoc Committee on Black People's recommendations and to add an Aging and

As DV Coordination efforts continue to align CES and DV Providers, Survivors continue to be adversely affected by current policies and practices that do not support their needs. Most notable, Survivor's continuing to face barriers in accessing housing resources, mainly due to assessment practices that do not consider or prioritize their unique experiences. I applaud the County's efforts to address confidentiality needs within the CES, however, there is a stark need for a system and tools to serve this population.

- I urge the County to include funding to develop and implement an assessment tool that appropriately triages and assesses Survivors' unique experiences and needs; and
- Develop and implement a robust database that considers confidentiality and safety needs; supports timely and efficient service delivery; and supports reporting and evaluation needs to ensure Survivors are being served adequately.

Older Adults Coordinator (Gerontologist) have also been incorporated into the recommended funding.

Thank you for your comment. Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize.

Additionally, the Continuum of Care DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

LAHSA is engaging in an extensive research and analysis process to examine the CES Triage Tools through the lens of racial, gender-based, and age-based equity. The core aims of this research are to 1) evaluate the effectiveness of CES Triage Tools at mitigating implicit bias, 2) better understand whether or not the existing CES Triage Tools appropriately measure and account for unique vulnerabilities of target populations, and 3) evaluate the tools' effectiveness at connecting participants to appropriate housing and services to end their homelessness. This will be a continual improvement process over multiple years to ensure any changes made

We recommend additional funding for co-located specialty trauma services within homeless and domestic violence services. Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector. A similar pilot program for survivors of human trafficking should be implemented.

Additionally, we support enhancements, training, and support to ensure that survivors of Domestic Violence and Human Trafficking can access Coordinated Entry. Although the HUD Bonus money was awarded to implement a database, sensitive to Survivor confidentiality, to assess needs and prioritize survivors to access resources more quickly through CES, additional support may be needed to ensure survivors have fair and equal access to housing opportunities through CES.

to the tools, or new tools that are developed, are creating desired results.

Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support traumainformed, client centered, and housing focused services. LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

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The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness, including women and girls' victims of sex trafficking.

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| WELFARE | The crisis of homelessness affects every community in LA |
| | County. No single community, agency, or individual has the |
| | ability to combat homelessness on their own. But together, we |
| | can maximize the impact of Measure H-funded strategies and |
| | programs so that thousands of our neighbors can get the |
| | housing and services they need. We hope that you will support the efforts of County Departments and agencies, |
| | cities, faith-based organizations, and community-based |
| | service providers in our commitment to combatting and |
| | preventing homelessness throughout the County. |
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Cities continue to play a vital role in addressing homelessness in the region. In an effort to support the 41 cities with implementation of local Homelessness Plans, a larger allocation of funding is required for Strategy E7 "Strengthen the Coordinated Entry System" (Chief Executive Office). The proposed rollover of \$3 million of unspent funding from FY 2018-19 is inadequate. In FY 2018-19, a total \$3.8 million was approved in Measure H funds for Cities to start to Implement Homelessness Plans. As cities continue to roll out programs in FY 2019-20, additional funding will be needed to implement strategies in FY 2019-20 and subsequent years. Please consider an increase of funding for Cities' Homelessness Plan implementation of \$6 to \$9 million annually.

housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County.

Thank you for your comments. Cities are vital partners in preventing and combating homelessness.

Homelessness continues to be a regional crisis that demands a focused, sustained, and coordinated response from the County, the 88 cities in the County, and the community. Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

In recognition of the pivotal role of cities, on June 13, 2017, the Los Angeles County Board of Supervisors allocated \$2,075,000 in one-time funding to support a grant program to support the cities' homelessness planning efforts, and \$500,000 annual multi-year funding to support the Councils of Governments' regional coordination efforts. The purpose of the planning grant was to assess the challenges that cities face and to create opportunities for them to meaningfully participate in preventing and combatting homelessness on a local level.

Cities' planning efforts resulted in total of 43 cities developing Homelessness Plans. Subsequently, in September 2018, the Board of Supervisors approved \$9 million of Measure H funds to support the Cities' Homelessness Plan Implementation

We need additional funding to cross-train and co-locate domestic violence and homeless service providers, to share the unique training and expertise across both domains: this will allow for knowledge of trauma and trauma-informed care (DV) to collaborate with the knowledge of Housing First models and accessing permanent housing (homeless).

Funding for mobile advocacy and care services is needed to provide in-field, accessible case management, medical care, mental health, and other services to support and stabilize survivors of domestic violence and prevent repeat homelessness.

Implement the recommendations from the Black People Experiencing Homelessness Committee as well as the LAHSA-supported Ad Hoc Committee on Women Experiencing Homelessness, including the funding needed to fully fulfill those recommendations.

efforts that aimed to (1) increase the supply of permanent and interim housing and/or (2) enhance County service systems for people at-risk or experiencing homelessness. This increased investment is intended to bolster locally-driven efforts to strengthen the collaboration between the County and cities in the region, which are united in the commitment to address this complex humanitarian crisis. The Homeless Initiative is currently working with the awarded cities on contract development (those that were awarded) and resubmission (those resubmitting their applications).

The level of funding to support the ongoing implementation of city homelessness plans will be addressed in the FY 2020-21 Measure H funding recommendations.

Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support traumainformed, client centered, and housing focused services. LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

E6 Outreach teams and Housing Navigation are both field-based interventions with the mission of engaging those participants where they are at. With the addition of HUD Continuum of Care (CoC) Domestic Violence (DV) Navigators there will be additional support to meet survivors where they are at and provide the appropriate stabilization efforts. In addition to increased field base supports DMH will be increasing the mental health services provided within interim housing facilities throughout the county.

Additional training and enhancements to infrastructure are needed to ensure that survivors of domestic violence can safely access Coordinated Entry: this requires additional attention to ensuring survivor confidentiality while providing fair and equal opportunities for survivors to access housing placements.

The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provision, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provision for women experiencing homelessness. As LAHSA and its partners begin implementation of the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees.

Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. Additionally, the CoC DV Bonus will support additional staff within each SPA to ensure assessments are appropriately conducted and support the unique needs of survivors.

We recommend additional funding for co-located specialty trauma services within homeless and domestic violence services.

Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would improve quality of care and access to needed services within each sector.

Funding for field based supportive services is recommended, including mobile case management supports (beyond Housing Navigation), mental health treatment, and nursing/occupational therapy to support a Survivors' stabilization efforts and prevent repeat homelessness.

We support implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently. The Women's Committee was not mentioned at all in the new funding recommendations.

Additionally, we support enhancements, training, and support to ensure that survivors of DV can access Coordinated Entry. Although the HUD Bonus money was awarded to implement a database, sensitive to Survivor confidentiality, to assess needs and prioritize survivors to access resources more quickly through CES, additional support may be needed to ensure survivors have fair and equal access to housing opportunities through CES.

Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support traumainformed, client centered, and housing focused services. LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

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| Increase housing navigation or allow E6 outreach teams to play a hybrid roll | Thank you for your comment. There is no change in the recommended funding for Housing Navigation. Housing Navigation bridges a critical gap in services in the Los Angeles Continuum of Care. Housing Navigation attaches to homeless participants that do not yet have a primary case manager or point of contact, in order to help move them along the path to permanent housing. E6 Multi-Disciplinary Teams play a different role that complements housing navigation and case management services, but their role is vital in engaging those living on the streets. |
| The City of Claremont supports an increase in funding for E7 and is pleased with housing navigation and the creation of individualized housing plans as well as the delivery of | Thank you for your comment and your support. |

individualized case management. We hope to continue to see more of these services realized in the East San Gabriel Valley. The City of Claremont, having a large senior population, strongly supports the recommendation for LAHSA to hire a gerontologist, who will work with the aging and older adult coordinator, in creating specific support programs and services for older adults that are both appropriate and inclusive.

Downtown Women's Center supports an increase of services and coordination for older adults. Adding a gerontologist as listed in the funding recommendations at LAHSA could help with identifying needs of an aging population and overall coordination of care. This increased attention to the needs of older adults will result in the need for additional funding to support their unique health needs while unhoused. It also requires more funding to help older adults "age in place" once they are in permanent housing. This requires additional specialty care, including nursing and occupational therapy support.

Regarding the regional domestic violence liaisons, right now they run through family CES; we'd like to see additional funding so that individual CES leads also have those positions, or an opportunity to subcontract these positions with experts in the Service Provider Area. This was mentioned throughout some of the County listening sessions.

DWC supports implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that Committee concurrently.

Thank you for your comments. We understand that additional funding may be necessary to address the specific needs of older adults within the homelessness system. LAHSA and DHS are identifying interim housing beds specific to older adults, and approximately 20% of the Shallow Subsidy program will be targeted to older adults enrolled in prevention that may need additional resources to ensure stability. LAHSA expects the Older Adult Coordinator (Gerontologist) to help identify where additional investments may be needed to address the growing population

Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize.

| Additionally, DWC supports enhancements, training, and support to ensure that survivors of DV can access Coordinated Entry. | |
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| We support the implementation of the recommendations from the Black People Experiencing Homelessness Committee and would like to recommend a cross-walk with the LAHSA supported Ad Hoc Committee on Women Experiencing Homelessness and funding fulfilling the recommendations made in that committee concurrently. The Women's Committee was not mentioned at all in the new funding recommendations. | Thank you for your comment. The report of LAHSA's Ad Hoc Committee on Women & Homelessness highlighted the unique and diverse needs of this population and identified several recommendations to more effectively serve women experiencing homelessness. Since the release of the report, significant progress has been made in elevating service provisions, building training and capacity, increasing funding opportunities, and advancing equitable policies to increase gender equity and address barriers in service provisions for women experiencing homelessness. As LAHSA and its partners begin implementation of the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness, we are mindful that there are many key themes in alignment across the recommendations of both committees. |
| We appreciate the proposed increase for regional coordination, as we've seen the need for increased coordination throughout the County. Previously required care coordination meetings are no longer required, so increased effort is needed to keep providers involved and onboard new providers. Furthermore, for unincorporated areas and contract cities, coordination can consume a significant amount of capacity as providers coordinate among many local governing structures (local governments, city officials, Sheriff's department, etc.). | Thank you for your comment. |
| Increase funding to allow homeless service provides to have quality assurance teams at the organizational level. | Thank you for your comment. E7 funding supports Regional Coordination (RC) for Single Adults, Families and Youth. This strategy provides each SPA with a CES Director, CES Data |

Increase funding to allow homeless service to have modernized technology (upgrade servers, hotspots, etc.).

Director, regional coordinator, matcher, quality assurance/ subcontractor support and data/outcome support.

E7 also includes funding for technology investment that aims to improve data collection and communication between agencies and systems. Areas identified for investment include, but are not limited to, tablets for outreach teams for real-time data entry, and computers with encryption technology to ensure data safety and security

E7: Strengthen the Coordinated Entry System Although everyone is very proud of the Coordinated Entry System it is a challenging system to navigate. One challenge in the Coordinated Entry System environment is referral relationships between clinics and CES leads. Clinics want to be strong partners in CES and work with leads. Under Measure H E7, we recommend for county agencies and LAHSA to host service planning area (SPA) events where various providers (health, mental health, substance use, housing, CES leads, and homeless providers) can network and build collaborative relationships. These relationships can lead to better coordination of services for people experiencing homelessness. In addition, Measure H funding could help with piloting programs that improve collaboration between health, housing, and homeless services providers. With the large expenditure needed for CES it is important to recognize that there is available software that can track in real time the places that homeless people receive their services and allow all partners to identify how many agencies are serving one person. It is imperative that we work together to seek software that can truly help all providers do their work and help us find our clients in real time.

Thank you for your comment. Ongoing training opportunities are being scheduled with community clinics to increase clinics' knowledge and meaningful involvement in the homeless system.

Los Angeles Homeless Services Authority's (LAHSA) intention is to be able to create an HMIS policy that supports access to Homeless Management Information System (HMIS) for key stakeholders - healthcare related and otherwise - to optimize care coordination that is cost effective as well as supportive of local partnerships. LAHSA underwent a thorough analysis of its HMIS policies, which included a cost analysis for licenses as well as a review of the HMIS policies of other Continuums of Care. The purpose of this analysis was to determine a cost estimate for HMIS utilization as well as potential tiered user access, in order to increase access to HMIS as possible. Currently, some hospitals and clinics have access to HMIS, and LAHSA continues to evaluate requests on a case -by -case basis, with preference given to hospitals and clinics having existing working partnerships with Coordinated Entry System lead agencies. Current HMIS

| Venice Family Clinic is in support of the additional funding for | training can be accessed via LAHSA's HMIS training |
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| HMIS licenses under Measure H E7. Clinics need to have access to HMIS licenses for care coordination and health planning purposes. | site: https://www.lahsa.org/training/home |
| Clinics are appreciative of LAHSA's Centralized Training Academy. Clinics recommend LAHSA to develop a webinar training that assists front line staff with working with the homeless population. | |
| - Domestic Violence service staff are uniquely trained in empowerment models and trauma services. Homeless Services staff are uniquely trained in Housing First and accessing permanent housing. Additional funding to co-locate these specialties would impr | Thank you for your comment. |
| As a community clinic we would encourage standardization on how to engage CES. We work in two different SPAs and our experience in each one is very different with one being much easier to connect to. We support Measure H funding that could help with piloting programs that improve collaboration between health, housing, and homeless services providers. | Thank you for your comment. Ongoing training opportunities are being scheduled with community clinics to increase clinic's knowledge and meaningful involvement in the homeless system. Furthermore, LAHSA's capacity building and technical assistance may be used for infrastructure improvements, such as new software systems. Please visit LAHSA's website to see their procurement schedule and |
| We also support of the additional funding for HMIS licenses under Measure H E7. We currently are allocated 2 licenses and serve over 4000 homeless patients. This makes it extremely difficult to access effectively and timely. | details for each solicitation (www.lahsa.org). LAHSA's intention is to be able to create an HMIS policy that supports access to HMIS for key stakeholders - healthcare related and otherwise - to optimize care coordination that is |
| We have experienced the challenges in getting their patients prioritized for permanent supportive housing when the VI-SPDAT score is used. We will work with patients with low VI-SPDAT scores and help them become "match ready." However, those | both cost effective as well as supportive of local partnerships. LAHSA underwent a thorough analysis of its HMIS policies, which included a cost analysis for licenses as well as a review of the HMIS policies of other Continuums of Care. The |

patients with low scores remain on the waiting list. We recommend programs that could provide housing assistance to patients who have may have low VI-SPDAT scores and high acuity health conditions.

Training is always a continual need and recommend LAHSA to develop a webinar training that assists front line staff with working with the homeless population.

Comment #1:

The first barrier to entry for services is obtaining correct documentation in order to get a state issued identification card. AB 1733 waived the cost of the DMV ID as well as the fees associated with obtaining a new birth certificate. This waiver does not apply to those that were born outside of California or for those who are mentally disabled and do not remember which county they were born in. An affidavit is still required proving homelessness. Different counties have different requirements for this. The barrier of cost has been removed for some, but accessing these services is still a time consuming challenge for social service case managers.

- How will the Centralized Training Academy address these entry system issues for older adults whose birth certificates often take more time to research and locate at the state and county levels? Will all additional fees be waived?
- How will the Centralized Training Academy, Social Services, Senior Services & Homeless Services address further barriers to entry surrounding the required homeless affidavit, those that were

purpose of this analysis was to determine a cost estimate for HMIS utilization as well as potential tiered user access, in order to increase access to HMIS as possible. Currently, some hospitals and clinics have access to HMIS, and LAHSA continues to evaluate requests on a case -by -case basis, with preference given to hospitals and clinics having existing working partnerships with Coordinated Entry System (CES) lead agencies. Current HMIS training can be accessed via LAHSA's HMIS training

site: https://www.lahsa.org/training/home

Thank you for your comment and suggestions. LAHSA realizes that accessing ID can be a significant barrier to housing and services. Our programs are funded to provide support with the time-consuming process of accessing an ID and other documents, including the costs associated with obtaining new IDs.

The Centralized Training Academy is actively seeking qualified trainers to conduct trainings on various topics, for more information on becoming a certified trainer or the topics available, please see:

https://www.lahsa.org/news?article=443-req-for-training-provider-qualifications-centralized-training-academy&ref=funding

DMV has participated in homeless connect days, community events which aim to provide free services to individuals and families experiencing homelessness, to connect them to services and provide a holistic approach to ending homelessness. LAHSA will connect with the DMV and County

| born outside of California or those who do not recall where they are born? | Registrar-Recorder/County Clerk's Office to evaluate opportunities to further strengthen alignment with CES. |
|--|--|
| - How will the Centralized Training Academy train and support case managers to navigate these systems more efficiently with partnerships with state agencies? | |
| - How can the DMV be more incorporated into CES? | |
| Recommendation #1: We request The Centralized Training Academy include representatives from California DMV and the Vital Records Department in this process. We recommend that we train case managers how to better navigate these systems with an older homeless adult specifically. Closer partnerships with these state agencies will aid in a more coordinated entry system. We recommend that the Centralized Training Academy consult | |
| with LAHSA's future gerontologist on how to develop a process for obtaining out-of-state birth certificates for homeless residents with little to no computer literacy, or alternately, offer incentives for case managers to complete these requests on behalf of the client when they face multiple competing demands for attention on issues that may have faster resolutions. | |
| Additionally, the DMV should be included in homelessness resource events (e.g., homeless connect days). | |
| My name is Carielle Escalante. I'm with Rainbow Services, domestic violence services in the south bay. I work as a domestic violence service provider for area eight. We would like to recommend additional funding for co-located specialty trauma | Thank you for your comment. Measure H funded services aim to deliver services in accordance with Housing First and Harm Reduction principles, and to promote and support |

services in the homeless community and domestic violence. In my role, I have seen that although there are some agencies that are currently working with the homeless service providers there are so many agencies short staffed and don't have the capacity to have that. An additional person would help that additional funding to colocate specialties to provide quality of cares, access to services in each sector. That is exactly what the purpose of my position was for this -- creative forum -- I'm sorry. Thank you.

trauma-informed, client centered, and housing focused services.

LAHSA is working with subject matter experts on the development of trauma informed services for homeless case managers.

This will be my last comment for the day. So Becky Lee, with Community Clinic Association of L.A. County. Community clinics are partners in combating homelessness and providing comprehensive health and human services to people experiences homelessness. One challenge in the coordinated entry system environment is referrals between clinics and CES leads, clinics want to be strong partners and work with leads, under measure h e7 clinics recommend for county agencies and L.A.H.S.A. to host service area events and meetings where various providers, health, mental health, substance abuse, and others can network and provide collaborative relationships. We think the relationships can lead to better coordination of services. In addition, Measure H could help with piloting programs that could improve collaboration between health, housing, and homeless services provider. Another challenge to coordinated services to the lack of infrastructure to communicate between clinics and CES leads by referring a patient out to a CES lead, the clinic may run the risk of losing contact with the patient and not know if the patient completed the referral. Therefore, clinics are in support of the additional funding for HMIS licenses under measure E7. Clinics would like access to the licenses for a care coordination purposes. Thank you for your consideration.

Thank you for your comment. Ongoing training opportunities are being scheduled with community clinics to increase clinic's knowledge and meaningful involvement in the homeless system.

Los Angeles Homeless Services Authority's (LAHSA) intention is to be able to create an HMIS policy that supports access to HMIS for key stakeholders - healthcare related and otherwise - to optimize care coordination that is both cost effective as well as supportive of local partnerships. LAHSA underwent a thorough analysis of its HMIS policies, which included a cost analysis for licenses as well as a review of the HMIS policies of other Continuums of Care. The purpose of this analysis was to determine a cost estimate for HMIS utilization as well as potential tiered user access, in order to increase access to HMIS as possible. Currently, some hospitals and clinics have access to HMIS, and LAHSA continues to evaluate requests on a case -by -case basis, with preference given to hospitals and clinics having existing working partnerships with Coordinated Entry System (CES) lead agencies. Current HMIS training can be accessed via LAHSA's HMIS training

site: https://www.lahsa.org/training/home

STRATEGY E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

| COMMENT | RESPONSE |
|--|--|
| Only if you work with CHURCH'S that are already providing these serveses. | Thank you for your comment. We are working to strengthen our partnership with the faith-based sector which provides vital services to people experiencing homelessness. We are also working with the churches who indicated interest in |
| Variables for city police and more funding for cities to get | providing their land and buildings to use for interim and permanent housing. |
| Vouchers for city police and more funding for cities to get encampments cleaned out in city parks | Thank you for your comment. Cities play a vital role in preventing and combating homelessness. Cities are eligible to apply for motel vouchers if they contribute to securing new motel units dedicated for homeless referrals; supportive services need to accompany motel vouchers to assist people experiencing homelessness with a Housing First approach. |
| | Measure H was passed by the voters to provide housing and services to people experiencing homelessness. Encampment clean up in city parks is not within the scope of the services that can be funded with Measure H. |
| The funding recommendations, provide too much centralized authority at the County level and unacceptable levels of funding for cities. As agencies begin to explain to their constituents that funding is being controlled by LA County and not allocated to the communities that fund the initiative, the groundswell for the repeal of Measure H grows. It's embarrassing that LA County has hired | Thank you for your comment. The County has worked closely with a broad range of stakeholders in a highly collaborative and consensus-driven process to determine how best to structure efforts to combat and prevent homelessness and the ideal allocation of Measure H funds regionally. |
| more than 1,200 employees, many from the non-profits that Measure H was supposed to fund. Cities are not provided a direct allocation to best serve their own communities, yet their roads and shopping centers are funding the campaign. LA County continues to provide that the most at-risk are assisted first, loosing focus that these cases have little chance of success. Focus should be | Measure H funds flow to County departments and agencies that administer HI strategies, who in turn contract with community-based organization to provide services throughout the County in a manner proportional to need. Funds do flow directly into community through these providers who provide a range of services and rental assistance in the regions where |
| changed to assisting those with the highest chance of success. Finally, funding from Measure H, largely means that larger cities will offload their homeless individuals to any cities that accept | they are located and which they are most familiar with. With limited resources, providers must often prioritize the most vulnerable individuals experiencing homelessness; however, |

money for housing. Cities should be able to assist their own first, as they are best equipped to know the needs of these individuals.

there are resources and programs available to those with lower levels of acuity.

Measure H is responsible for the creation of over 1,000 jobs, with most by homeless service providers. The County of Los Angeles has hired approximately 100 employees as a result of Measure H.

Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

In recognition of the pivotal role of cities, on June 13, 2017, the Los Angeles County Board of Supervisors allocated \$2,075,000 in one-time funding to support a grant program to support the cities' homelessness planning efforts, and \$500,000 annual multi-year funding to support the Councils of Governments' regional coordination efforts. The purpose of the planning grant was to assess the challenges that cities face and to create opportunities for them to meaningfully participate in preventing and combatting homelessness on a local level. Cities' planning efforts resulted in total of 43 cities developing Homelessness Plans. Due to the success of this endeavor, in September 2018, the Board of Supervisors approved \$9 million of Measure H funds to support the Cities' Homelessness Plan Implementation efforts that aimed to (1) increase the supply permanent and interim housing and/or (2) enhance County service systems for people at risk or experiencing homelessness. This increased investment is intended to bolster locally-driven efforts to strengthen the collaboration between the County and cities in the region, which are united in the commitment to address this complex humanitarian crisis. Homeless Initiative is currently working with the awarded cities on contract development (those that

Funding increase is needed for additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing DV. The rates per night for the shelters need to be at minimum \$60 in order to support the needs of individuals and families with the complex traumatization they present with.

were awarded) and resubmission (those resubmitting their applications).

Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County to incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy.

Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20.

Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested.

Thank you for your comment. Additional DV beds are funded in this strategy under the general categories of "Crisis Housing" or "Bridge Housing." These beds are programmed across all CES population systems: Adults, Youth, and Families.

Families.

Additional funding for Interim Housing programs for persons fleeing/attempting to flee domestic violence and/or human trafficking is made available through other funding sources outside of this strategy.

Safe housing is a critical need for women who are seeking to have or have recently left an abusive household. In addition to all of the hardships suffered by homeless individuals, homeless women are at even greater risk. Homeless women are repeatedly victimized while living on the streets or in shelters. Although they are fleeing danger, we are failing to provide a pathway to safety. Women are therefore faced with an untenable dilemma: stay in a violent relationship or flee into danger on the streets. We urge the County to directly address the needs of Survivors by adding additional Emergency Shelter Beds for DV Survivors for families and single women, in addition to the \$662,256 for 25 units of Transitional Housing and \$5 Million "Bonus" award from HUD. While the

| gesture to add Transitional Housing for DV survivors is | |
|---|--|
| commendable, this figure represents less than 1% of total funding, | |
| significantly less than 8 of the other components of this strategy. | |
| Safe housing is a critical need for women who are seeking to have | Thank you for your comment. Additional DV beds are funded |
| or have recently left an abusive household. In addition to all of the | in this strategy under the general categories of "Crisis |
| hardships suffered by homeless individuals, homeless women are | Housing" or "Bridge Housing." These beds are programmed |
| at even greater risk. Homeless women are repeatedly victimized | across all CES population systems: Adults, Youth, and |
| while living on the streets or in shelters. Although they are fleeing | Families. |
| danger, we are failing to provide a pathway to safety. Women are | |
| therefore faced with an untenable dilemma: stay in a violent | Additional funding for Interim Housing programs for persons |
| relationship or flee into danger on the streets. We urge the County | fleeing/attempting to flee domestic violence and/or human |
| to directly address the needs of Survivors by adding additional | trafficking are made available through other funding sources |
| Emergency Shelter Beds for DV Survivors for families and single | outside of this strategy. |
| women, in addition to the \$662,256 for 25 units of Transitional | |
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| Safe housing is a critical need for women who are seeking to have | Thank you for your comment. Additional DV beds are funded |
| or have recently left an abusive household. In addition to all of the | in this strategy under the general categories of "Crisis |
| hardships suffered by homeless individuals, homeless women are | Housing" or "Bridge Housing." These beds are programmed |
| at even greater risk. Homeless women are repeatedly victimized | across all CES population systems: Adults, Youth, and |
| while living on the streets or in shelters. Although they are fleeing | Families. |
| danger, we are failing to provide a pathway to safety. Women are | |
| therefore faced with an untenable dilemma: stay in a violent | Additional funding for Interim Housing programs for persons |
| relationship or flee into danger on the streets. We urge the County | fleeing/attempting to flee domestic violence and/or human |
| to directly address the needs of Survivors by adding additional | trafficking are made available through other funding sources |
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| women, in addition to the \$662,256 for 25 units of Transitional | |
| Housing and \$5 Million "Bonus" award from HUD. While the | |
| gesture to add Transitional Housing for DV survivors is | |
| commendable, this figure represents less than 1% of total funding, | |
| significantly less than 8 of the other components of this strategy | |
| Yes please. | Thank you for your comment. |
| is needed! | Thank you for your comment. To obtain information or share |
| | concerns, please contact the Homeless Initiative at |

homelessinitiative@lacounty.gov. We will be happy to answer any questions or connect you to the right person who can answer your questions. Thank you for your comment. During FY 2018-19, LAHSA We need to increase funding for additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve and the Los Angeles County Health Agency jointly adopted families and individuals fleeing DV. The rates per night for the Countywide Minimum Services and Operations Standards for shelters need to be minimum \$60 in order to support the needs of Interim Housing. These Standards require all publicly funded individuals and families with complex traumatization. Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy. Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20. Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested Thank you for your comment. During FY 2018-19, LAHSA We need to increase funding for additional trauma informed, and the Los Angeles County Health Agency jointly adopted emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing DV. The rates per night for the Countywide Minimum Services and Operations Standards for shelters need to be minimum \$60 in order to support the needs of Interim Housing. These Standards require all publicly funded individuals and families with complex traumatization. Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to

| | We need to increase funding for additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing DV. The rates per night for the shelters need to be minimum \$60 in order to support the needs of individuals and families with complex traumatization. | incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy. Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20. Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy. Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested. Recommended funding will increase the shelter capacity by |
|--|--|--|
| | year 2019-20. Will the family system move towards a slot driven | expanding the Family System. This includes sustaining the |
| system due to limited funding? 187 motel vouchers created during mid-year amendments to | | |

Safe housing is a critical need for women who are seeking to have or have recently left an abusive household. In addition to all of the hardships suffered by homeless individuals, homeless women are at even greater risk. Homeless women are repeatedly victimized while living on the streets or in shelters. Although they are fleeing danger, we are failing to provide a pathway to safety. Women are therefore faced with an untenable dilemma: stay in a violent relationship or flee into danger on the streets. I urge the County to directly address the needs of Survivors by adding additional Emergency Shelter Beds for DV Survivors for families and single women, in addition to the \$662,256 for 25 units of Transitional Housing and \$5 Million "Bonus" award from HUD. While the gesture to add Transitional Housing for DV survivors is commendable, this figure represents less than 1% of total funding, significantly less than 8 of the other components of this strategy.

CAST supports the designation of 662,256 for 25 units of transitional housing for persons fleeing or attempting to flee domestic violence and/or human trafficking. However, CAST has provided comments in the past that victims of domestic violence and human trafficking have different specialized needs. Therefore, CAST recommends that there be separate designated units for human trafficking victims from domestic violence victims.

Additionally given the data showing the number of those currently homeless in Los Angeles who have experienced domestic violence or human trafficking we need to increase funding for

cover emergent funding and services within the Families system in FY 18-19, and create an additional 50, for a total of 237 new annualized Family Crisis Housing Motel Voucher slots.

Recommended funding also includes supporting increased Safe Parking opportunities. Safe Parking continues to provide a much-needed intervention for individuals and families who may not seek or access traditional Interim Housing programs due to possession of personal vehicles.

Thank you for your comment. Additional DV beds are funded in this strategy under the general categories of "Crisis Housing" or "Bridge Housing." These beds are programmed across all CES population systems: Adults, Youth, and Families.

Additional funding for Interim Housing programs for persons fleeing/attempting to flee domestic violence and/or human trafficking are made available through other funding sources outside of this strategy.

The City of Los Angeles' Housing and Community Investment Department, alone, projects to fund \$5 million in shelter beds within the DV system in FY 2019-20.

Thank you for your comment. LAHSA and its County partners appreciate the informed comments and requests submitted regarding the human trafficking population. LAHSA and its County partners welcome additional research in order to better understand the community's needs for such programming and to determine if funding for such programming in FY 2019-20 is feasible within the Measure H funding allocated for relevant, individual strategies.

| additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing domestic violence or human trafficking. The rates per night for the shelters need to be minimum \$60 for domestic violence specialized services and \$73 for human trafficking specialized services in order to support the needs of individuals and families with complex traumatization. Finally we recommend Measure H Funding support opening the first emergency specialized shelter for trafficked men. No such service currently exists in all of LA County. | |
|---|--|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| More funding is required for additional crisis housing (emergency/transitional/bridge housing) to provide trauma-informed support to individuals and families fleeing domestic violence. The rates per night for he shelters need to be minimum | Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County incorporate |

\$60 in order to support the needs of individuals and families with complex traumatization.

Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy.

Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20.

We need to increase funding for additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing DV. The rates per night for the shelters need to be minimum \$60 in order to support the needs of individuals and families with complex traumatization. We recommend a specific allocation for survivors of domestic violence.

Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested.

Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy.

Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20.

| Decrease funding here, and balance funding for this strategy between Los Angeles city and county, as currently it seems that A Bridge Home initiative is driving shelter resources to L.A. City, while there are many other cities/ regions that have very little shelter infrastructure. While we need more shelter, this needs to be balanced with permanent housing so that we have flow out of shelters into housing. | Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested. Thank you for your comment. We agree that investments in permanent housing are the key to ending homelessness. The FY 2019-20 Measure H funding recommendations take into consideration that permanent housing will increase each year as more people move from homelessness into housing. We are working with cities throughout the County to site shelters outside of City of LA jurisdiction. <i>Every</i> City has a responsibility and role to play in preventing and combating homelessness. |
|---|--|
| The City of Claremont supports staff recommendation for E8 in hopes that additional shelter beds will include shelter beds in SPA 3 as well as cover costs for transportation to available shelter beds. With our support of additional motel vouchers, we hope that there will be a review of LA County 211 and services provided there to make sure that those seeking vouchers can use them efficiently and effectively. The City of Claremont is pleased with the Winter shelter program this year and has worked with the Pomona Valley Transportation Authority (PVTA) to provide our own transportation to and from winter shelters for those residents who are unsheltered. | Thank you for your comment. |
| If funding is increasing for shelters, the Downtown Women's Center maintains you need a concurrent increase in funding for permanent supportive housing. | Thank you for your comment. |
| Funding needs to be increased to allow for additional trauma informed emergency shelter and transitional housing beds to serve families fleeing domestic violence. The rates per night should be (at a minimum) \$60 in order to support the needs of individuals and families experiencing trauma. | Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic |

violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy.

Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20.

Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested.

We need to increase funding for additional trauma informed, emergency shelter, bridge housing, and transitional beds to serve families and individuals fleeing DV. The rates per night for the shelters need to be minimum \$60 in order to support the needs of individuals and families with complex traumatization.

Thank you for your comment. During FY 2018-19, LAHSA and the Los Angeles County Health Agency jointly adopted Countywide Minimum Services and Operations Standards for Interim Housing. These Standards require all publicly funded Interim Housing programs within the County incorporate Trauma-Informed Care into their program design. These standards also include requirements for Interim Housing programs to adopt policies and procedures to ensure additional safety, security, and privacy measures are in place to support persons fleeing/attempting to flee domestic violence and/or human trafficking. Additional trainings to incorporate these elements into the Countywide Interim Housing system will be made available through LAHSA's Centralized Training Academy.

Additionally, LAHSA projects to expand its portfolio of Enhanced Bridge Housing for Women, as well as Crisis and Bridge Housing for Families programs in FY 2019-20.

Funding for LAHSA's Enhanced Bridge Housing for Women program and Crisis and Bridge Housing programs for Families are all funded at or above the \$60 per night level requested.

Comment #1:

The first barrier to entry for services is obtaining correct documentation in order to get a state issued identification card. AB 1733 waived the cost of the DMV ID as well as the fees associated with obtaining a new birth certificate. This waiver does not apply to those that were born outside of California or for those who are mentally disabled and do not remember which county they were born in. An affidavit is still required proving homelessness. Different counties have different requirements for this. The barrier of cost has been removed for some, but accessing these services is still a time consuming challenge for social service case managers.

- How will the Centralized Training Academy address these entry system issues for older adults whose birth certificates often take more time to research and locate at the state and county levels? Will all additional fees be waived?
- How will the Centralized Training Academy, Social Services, Senior Services & Homeless Services address further barriers to entry surrounding the required homeless affidavit, those that were born outside of California or those who do not recall where they are born?
- How will the Centralized Training Academy train and support case managers to navigate these systems more efficiently with partnerships with state agencies?
- How can the DMV be more incorporated into CES?

Recommendation #1:

We request The Centralized Training Academy include representatives from California DMV and the Vital Records Department in this process. We recommend that we train case managers how to better navigate these systems with an older homeless adult specifically. Closer partnerships with these state

Thank you for your comment. LAHSA, along with the Public Housing Authorities and County partners, have developed Countywide certifications of homelessness, as well as guidance and training on best practices for completion and retention of these forms. Recommendations for enhancements to the training and guidance on the universal documents is appreciated and will be taken into consideration for the FY 19-20 program year.

Accessing ID can be a significant barrier to housing and services. All our programs are funded to provide support with the time-consuming process of accessing an ID and other documents, including the costs associated with obtaining new IDs.

The Centralized Training Academy is actively seeking qualified trainers to conduct trainings on various topics, for more information on becoming a certified trainer or the topics available, please see:

https://www.lahsa.org/news?article=443-req-for-training-provider-qualifications-centralized-training-academy&ref=funding

DMV has participated in homeless connect days, community events, which aim to provide free services to individuals and families experiencing homelessness, to connect them to services and provide a holistic approach to ending homelessness. LAHSA will connect with the DMV and County Registrar-Recorder/County Clerk's Office to evaluate opportunities to further strengthen alignment with CES.

agencies will aid in a more coordinated entry system.

We recommend that the Centralized Training Academy consult with LAHSA's future gerontologist on how to develop a process for obtaining out-of-state birth certificates for homeless residents with little to no computer literacy, or alternately, offer incentives for case managers to complete these requests on behalf of the client when they face multiple competing demands for attention on issues that may have faster resolutions.

Additionally, the DMV should be included in homelessness resource events (e.g., homeless connect days).

Hello, I'm Christina Ramirez. I'm with Helpline Youth Counselling in SPA 7. What I would like to speak on, on E8, Strategy E8 is to consider having the funding for increasing interim housing across noncity cities. Having a balance between City of LA and county cities. We in SPA 7 see that we are struggling to have an increase in interim housing options for our individuals that we work with. And in order to have a more balance balanced bed count to spread the budget across LA City and also County.

Thank you for your comment. We agree that investments in permanent housing are the key to ending homelessness. Recommended budget takes into consideration that permanent housing will increase each year as more people move from homelessness into housing. We are working with cities throughout the County to cite shelters outside of City of LA jurisdiction. *Every* City has a responsibility and role to play in preventing and combating homelessness.

STRATEGY E14: ENHANCE SERVICES FOR TRANSITION AGE YOUTH

| COMMENT | RESPONSE |
|--|---|
| No, only if you involve the churches | Thank you for your comment. The Homeless Initiative is very interested in expanding partnerships with the faith community. We encourage all faith organizations to go through the Los Angeles Homeless Services Authority's Request for Statement of Qualifications (RFSQ) Process to be able to participate in contracting opportunities. Faith organizations interested in learning more may contact the Homeless Initiative at homelessinitiative@lacounty.gov |
| Strategy E14 directs LAHSA and the Los Angeles County CEO Homeless Initiative to enhance services for transition age youth by expanding the Coordinated Entry System for Youth (YCES) and increasing programs that provide housing navigation, access/drop-in centers, shelter, aftercare, case management, and transitional housing for youth. According to Los Angeles County, enhancing services for youth experiencing homelessness and housing instability requires a multi-pronged approach to build resource capacity and develop a coordinated community response that leverages new as well as existing resources to ensure experiences of youth homelessness become rare, brief, and/or non-recurring. | Thank you for your comment. Funding and services for Transition Age Youth are being further explored. As you referenced, on November 20, 2018, the Board of Supervisors adopted a Motion focused on re-orienting Transition Age Youth systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing Departmental resources or leveraging other resources. Your comments will be shared with the leadership developing a response to the Board's directives. |
| The FY 2018-19 budget for strategy E14 was \$19,000,000 and the tentative FY 2019-20 recommendation is \$19,200,000. The recommended spending for strategy E14 is roughly a 1 percent increase from FY 2018-19, compared with an overall 5 percent increase in recommended spending for FY 2019-20. The Alliance believes that the recommended spending for strategy E14 in FY 2019-20 should be increased to at least reflect the overall increase in spending for Measure H as a whole. With youth homelessness rising, it is critical for strategy E14 to receive more funding because the population most susceptible to homelessness are transition age youth. In addition, this strategy is aligned with the Board's unanimous approval of a | Through Strategy A4, discharge planning for youth being discharged from foster care and probation is continuing to be strengthened. Additionally, aside from Strategy E14, Strategies B3, E7 and E8 fund TAY-specific Rapid Re-Housing, Housing Navigation, Crisis Housing, and Bridge Housing. Youth CES Regional Coordination is also funded under strategy E7. TAY also access Permanent Supportive Housing funded through Strategy D7. |

motion in November 2018 directing DCFS, the Probation Department, and LAHSA to address structural challenges to increase the effectiveness of the ILP program.

ILP housing is dedicated to serve youth ages 18 to 21 with closed foster care cases. 30% of homeless young adults in Los Angeles County report that they were in foster care and, in 2015, 40% of former foster youth in Los Angeles County reported couch-surfing in the previous year. Yet 33.1% of ILP beds were vacant on January 14, 2019.

At a time when youth homelessness in Los Angeles County is at crisis levels, it is unacceptable that existing resources remain underutilized. Accordingly, we first recommend that strategy E14 be allocated to implement a 12-month, targeted outreach plan to identify youth who are eligible for and in need of ILP housing. Specifically, we recommend that (1) DCFS and Probation each cross-reference their data on ILP-eligible youth with their data on youth with open dependency or delinquency cases to identify 18 to 21-year-old youth with closed cases who are eligible for ILP housing, (2) LAHSA, in collaboration with DCFS and Probation, identify and retain an individual to train local homeless education liaisons, Guardian Scholars staff, and community based organizations on how to screen and refer eligible youth for ILP housing, and (3) DMH, LAHSA, DCFS, and Probation conduct training for staff at DMH-administered drop-in centers and shelters on how to screen youth for ILP eligibility. Second, we recommend that YCES and ILP housing providers expedite the intake process for youth who are ILPeligible, when there are available ILP beds in their service planning area.

Young people are utilizing extended foster care and remaining in care until 21. However, it is misinformed to say that there is less or no need for ILP housing (which requires that a young person no longer be in foster care). There are many former foster youth who do not qualify for or choose not to remain in

| extended foster care. ILP housing is critical for them â€' it must remain intact and the above concerted efforts should be adopted to improve its usage. | |
|--|--|
| Yes please. | Thank you for your support |
| Many transition age youth have suffered sex or labor trafficking. CAST believes beds for only 553 youth and 55 home slots is insufficient to cover the need In Los Angeles and it is these same youth who then end up trafficked due to lack of access to stable shelter. CAST recommends that the number of available beds be increased to 1000 or more and that some of these beds be specific for those who have suffered sex and/or labor trafficking. | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov. We will be happy to answer any questions or connect you to the right person who can answer your questions. Thank you for your comment. Through Strategy E14, additional housing resources are continuing to come on-line. Funding and services for Transition Age Youth (TAY) are being further explored. Aside from Strategy E14, Strategies B3, E7 and E8 fund TAY-specific rapid re-housing, housing navigation, access centers, crisis housing, and bridge housing. Youth CES Regional Coordination is also funded under strategy E7. TAY also access Permanent Supportive Housing funded through Strategy D7. One-time funding through the State of California Homelessness Emergency Assistance Program for the Los Angeles Continuum of Care will also be used for myriad TAY-specific programs and services including housing navigation, access centers and access points, and rapid re-housing. Also, on November 20, 2018, the Board of Supervisors adopted a Board Motion focused on re-orienting TAY systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing departmental resources or leveraging other resources. Your |
| | comments will be shared with the leadership developing a response to the Board's directives. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and |

Transition-Age Youth that have touched the justice system, are accessing or need to access mental health services, or have a serious health condition need interim housing with Intensive Case Management Services such as the Housing and Job Collaborative (HJC). The HJC program has provided an avenue to move TAY that have touched the justice system living with a mental illness or health condition an expedient way to move from being homeless to housed within days, currently less than two weeks.

The new budget changes will drastically change that to months. The current CES system is not functioning well. We have been involved prior to CES being implemented to where it is now. We are glad to see funding is being allocated to improve the CES system. However, we are concerned about the numerous TAY who are currently housed and are going to linger on the streets, and cycle in and out of institutions until it is resolved and improved. We know the health implications the street exposes young adults such as exposure trauma in the form of violence in all forms, increased risk of substance abuse, incarceration, and more.

Except for Shelter + Care through DMH and DHS, as well as the Section 8 vouchers made available, DPSS pilot program, and emergency housing made available through the DMH TAY Enhanced Emergency Shelter Program we have not been able to have more than small number of TAY matched over the past year. Our Drop-In Center case managers are discouraged, and simply advise our TAY after completing the CES to not expect anything soon. This is sad message to relay, reducing one of

programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County.

Thank you for your comment. The Housing and Jobs Collaborative (HJC), administered through the Department of Health Services, will transition during Fiscal Year 2019-20 to be a part of the Los Angeles Homeless Services Authority's Rapid Rehousing Program. This change in program administration has not impacted program funding, DHS will continue to administer Rapid Re-housing for its current clients, but will not enroll any new participants.

Aside from Strategy E14, Strategies B3, E7 and E8 fund TAY-specific rapid re-housing, housing navigation, access centers, crisis housing, and bridge housing. Youth CES Regional Coordination is also funded under strategy E7. TAY also access Permanent Supportive Housing funded through Strategy D7. One-time funding through the State of California Homelessness Emergency Assistance Program for the Los Angeles Continuum of Care will also be used for myriad TAY-specific programs and services including housing navigation, access centers and access points, and rapid re-housing.

Additionally, on November 20, 2018, the Board of Supervisors adopted a Board Motion focused on re-orienting Transition Age Youth systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing departmental resources or leveraging other resources. Your comments and recommendation will be shared with the leadership developing a response to the Board's directives. Additionally, a community meeting is

| the few working avenues only makes our jobs that much more difficult. | tentatively scheduled for May 20, 2019 to obtain input on the directives of the board motion. Please email homelessinitiaitve@ceo.lacounty.gov to provide more specific concerns around the current CES system for youth and for more details on the upcoming community meeting. |
|---|---|
| Additional funding to assist domestic violence shelters to accommodate under-18 TAY and their children; many shelters can only accept survivors 18 and up. Co-locate services or cross-train with TAY shelter staff to provide support on trauma-informed services, domestic/dating violence/sexual assault awareness and services on site. | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. Thank you for your comment. All TAY-specific programs require contracted providers to deliver services in alignment with the principles of trauma-informed care. Funding and services for TAY are being further explored. On November 20, 2018, the Board of Supervisors adopted a Board |
| | Motion focused on re-orienting TAY systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing Departmental resources or leveraging other resources. Your concerns around domestic violence services will be shared with the leadership developing a response to the Board's directives. |
| The City of Claremont supports staff recommendation. | The Homeless Initiative thanks the City of Claremont for its support. |
| Thank you so much. Transition Age Youth that touched the justice system are accessing or need to access mental health services, have chronic health service need services. The jobs program has created an avenue to help them with mental health | Thank you for your comment. The HJC is the Rapid Rehousing program operated by the Department of Health Services. In Fiscal Year 2019-20, the program is transitioning to the Los Angeles Homeless Services Authority and will be integrated into |

condition or chronic health condition to an expedient way to obtaining within days, currently less than two weeks. The CES system is not functioning well. We have been involved with it since the beginning to where it is at the present. I'm glad to see funding is being allocated to improve the system, however I'm concerned about the numerous teen that will linger on the streets or cycle in and out of institutions until it is resolved. Except for shelter plus care through DHS and other partnerships and section 8 vouchers allocated and made available and the enhanced emergency shelter program, we have not been able to move ta through CES quickly. And they're lingering for months. Some of the case managers are becoming discouraged and advise TAY to not expect anything and just wait. So we're asking that resources be allocated from E14 to continue to fund the HJC program, until service providers are surveyed and feel that CES is functioning and sufficiently move clients into rehousing in an expedient way.

LAHSA's Rapid Rehousing Program. DHS will continue serving its current clients, but will not enroll any new clients.

Funding and services for Transition Age Youth (TAY) is being further explored. Aside from Strategy E14, Strategies B3, E7 and E8 fund TAY-specific Rapid Re-Housing, Housing Navigation, Access Centers, Crisis Housing, and Bridge Housing. Youth CES Regional Coordination is also funded under strategy E7. TAY also access Permanent Supportive Housing funded through Strategy D7. One-time funding through the State of California Homelessness Emergency Assistance Program (HEAP) for the Los Angeles Continuum of Care will also be used for myriad TAY-specific programs and services including Housing navigation, access centers and access points, and rapid re-housing.

On November 20, 2018, the Board of Supervisors adopted a Board Motion focused on re-orienting TAY systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing departmental resources or leveraging other resources. Your comments and recommendation will be shared with the leadership developing a response to the Board's directives. Additionally, a community meeting is tentatively scheduled for May 20, 2019 to obtain input on the directives of the board motion.

Please email homelessinitiaitve@ceo.lacounty.gov to provide more specific concerns around the current CES system for youth and for more details on the upcoming community meeting.

My name is Elana Fray, I work for SPA? but one month ago I was a member. There is a huge rise in the teen homelessness, when getting out of the foster home, it was hard to find a job, let alone keep a job. When I went to the Safe Place for Youth for

Thank you for your comment. We are glad that the youth system was able to support you. Congratulations on your accomplishments and it is awesome that you are giving back.

youth, that is where I felt like I belonged and got help. They helped me with clothes, graduating from high school. One year ago, I finally pushed through all obstacles, land on my feet, get a job. To come back to work for spa, I want other youth to have the opportunity I did. I hope there is more TAY housing and shelter, thanks for listening to me.

Funding and services for Transition Age Youth are being further explored. Aside from Strategy E14, Strategies B3, E7 and E8 fund TAY-specific rapid re-housing, housing navigation, access centers, crisis housing, and bridge housing. Youth CES Regional Coordination is also funded under strategy E7. TAY also access supportive housing funded through Strategy D7. One-time funding through the State of California Homelessness Emergency Assistance Program for the Los Angeles Continuum of Care will also be used for myriad TAY-specific programs and services including housing navigation, access centers and access points, and rapid re-housing.

On November 20, 2018, the Board of Supervisors adopted a Board Motion focused on re-orienting TAY systems of care to support housing stability. Through this work, various agencies are collaborating to identify opportunities to enhance services and housing opportunities for youth through existing Departmental resources or leveraging other resources.

Hello, again, Simon Costello with the Los Angeles LGBT center and youth coordinated system in spa 4. I think Elana said it very well. Youth experiencing homelessness have different pathways into homelessness and have different experience while homeless and have different offramps or different pathways out of homelessness we're supportive of E14, working with E14, I respect what Jonathan says, I know there are sticky points, I think we're having a better experience than that. I think we're working to get rid of the sticky points. I want to say I appreciate we have a strategy that focuses on youth, transition age youth should be transitional homeless we work to ensure youth experiencing homelessness it is one time and it is brief. That strategy is specifically designed to do that. We're supportive of it. Thank you.

Thank you for your comment and support.

STRATEGY F7: PRESERVE AND PROMOTE THE DEVELOPMENT OF AFFORDABLE HOUSING FOR HOMELESS FAMILIES AND INDIVIDUALS

| COMMENT | RESPONSE |
|---|---|
| No, more TAXES build more homes quickly | Thank you for comment. Measure H is a ¼ cent sales tax that was approved by nearly 70 percent of LA County voters in 2017. These funding recommendations do not raise taxes above what is already allocated and approved by the voters. The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. Thank you for your comment. We agree that affordable and |
| build more nomes quickly | supportive housing must be built faster than the current rate of housing production. To this end, the Homeless Initiative put out a call for innovative construction and finance methods to build housing faster and at a lower cost. You can see the selected proposals at: www.housinginnovationchallenge.com . |
| It was extremely discouraging to see this funding decline from \$15.000 to \$0. Especially since \$92,822 is being dedicated to enhancing our emergency shelter system, therefore adequate support is needed to ensure that a significant amount of funding is also dedicated to additional permanent housing solutions for the communities we serve. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |

| Yes please I'd love it. | Thank you for your comment and your support. |
|---|--|
| is needed! | Thank you for your comment. |
| We were discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| We were discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| We were discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and |

| WELFARE | programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we |
|---|--|
| | can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| We were discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| We were discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |

| The City of Claremont supports staff recommendation for F7 and is particularly interested in the County's efforts to preserve the units of affordable housing that currently exist in the County as well as the development of permanent and affordable housing. The city hopes to break ground in FY 19-20 on 18 permanent housing units within its municipal boundaries for older adults. | Thank you for your support and your efforts to create permanent housing units in your city. |
|---|--|
| DWC was discouraged to see this funding decline from \$15.000 to \$0. We understand that there are additional resources through the Affordable Housing Trust Fund and No Place to Like Home, but that does not abdicate the County Initiative to End Homelessness from doing everything possible to increase funding for permanent solutions to homelessness. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| We need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. Fortunately, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| I was extremely discouraged to see this funding decline from \$15.000 to \$0. Especially since we are dedicating \$92,822 to enhancing our emergency shelter system, we need to ensure that a significant amount of funding is dedicated to additional permanent housing solutions. | Thank you for your comment. \$3.3 million is being recommended to fund some of the honorable mentions of the Housing Innovation Challenge (www.housinginnovationchallenge.com). Additionally, a significant amount of funding will be coming online during this fiscal year for the development of permanent supportive housing. One example is the Department of Mental Health's call for alternative housing models. We thank you for your support and hope you will continue advocating for more permanent supportive housing. |
| Hello, I'm Rachel Feldstein from A Community of Friends. I want to talk about permanent housing. The best way to end homelessness is to provide homes for people. I want to thank | Thank you for your comment. We agree that providing homes is the best way to end homelessness and that preserving the stock of existing housing is a critical piece. As a result, the |

you for supporting homes for people and a challenge that will provide more homes, faster, less expensive. That is a great piece that you are adding to this measure. I'm a little concerned about losing the funding for preservation. I do know that there is other funding for development. There is really little or no funding available for preservation. That is something important for those of us who have stock that is old and deteriorating. The preservation piece is an important piece. I was hoping you would consider that lack of funding for the preservation piece.

County Chief Executive Office will continue to work with the Community Development Commission to identify and fund preservation strategies such as capital subsidies for preservation projects as well as rental assistance for tenants atrisk of displacement. In addition, on April 9, 2019, the Board of Supervisors extended the Interim Rent Stabilization Ordinance for the unincorporated areas through December 31, 2019. The ordinance not only prohibits residential rent increases in excess of three percent above the monthly rent, but the ordinance also expands Just Cause eviction protections to all rental units in the unincorporated areas.

CENTRAL MEASURE H ADMINISTRATION

| COMMENT | RESPONSE |
|---|---|
| ABSOLUTELY NOT!!! Unless your admin has entry level jobs | Thank you for your comment. Measure H administration funding |
| for those who are trying to get off welfare | is very limited and reflects the need for staffing to support |
| , , , | oversight and policy analysis to ensure that Measure H is |
| | implemented effectively. As a part of our employment efforts to |
| | support people experiencing homelessness (strategies C2/C7), |
| | we work closely with the Department of Public Social Services |
| | to ensure that people receiving CalWORKS or GR have access |
| | to employment services. |
| make it easier for cities to obtain H funding rather than bidding | Thank you for your input. Cities are a critical partner in the effort |
| through grants every so often and then negotiating why \$28,000 | to combat and prevent homelessness in LA County. As we |
| is not provided. Allocated \$500,000 to each city with plan each | move forward with the award process for the city homelessness |
| year | plan implementation grants, we are examining ways to |
| | streamline the funding process in the future and ensure that |
| | cities can move forward in a way that alights with regional and |
| | county-wide efforts. |
| The funding recommendations, provide too much centralized | Thank you for your comment. The County has worked closely |
| authority at the County level and unacceptable levels of funding | with a broad range of stakeholders in a highly collaborative and |
| for cities. As agencies begin to explain to their constituents that | consensus-driven process to determine how best to structure |
| funding is being controlled by LA County and not allocated to | efforts to combat and prevent homelessness and the ideal |
| the communities that fund the initiative, the groundswell for the | allocation of Measure H funds regionally. |
| repeal of Measure H grows. It's embarrassing that LA County | |
| has hired more than 1,200 employees, many from the non- | Measure H funds flow to County departments and agencies that |
| profits that Measure H was supposed to fund. Cities are not | administer HI strategies, who in turn contract with community- |
| provided a direct allocation to best serve their own communities, | based organization to provide services throughout the County in |
| yet their roads and shopping centers are funding the campaign. | a manner proportional to need. Funds do flow directly into |
| LA County continues to provide that the most at-risk are | community through these providers who provide a range of |
| assisted first, loosing focus that these cases have little chance | services and rental assistance in the regions where they are |
| of success. Focus should be changed to assisting those with | located and which they are most familiar with. With limited |
| the highest chance of success. Finally, funding from Measure | resources, providers must often prioritize the most vulnerable |
| H, largely means that larger cities will offload their homeless | individuals experiencing homelessness; however, there are |
| individuals to any cities that accept money for housing. Cities | resources and programs available to those with lower levels of |
| should be able to assist their own first, as they are best | acuity. |
| equipped to know the needs of these individuals. | |

Measure H is responsible for the creation of over 1,000 jobs, with most by homeless service providers. The County of Los Angeles has hired approximately 100 employees as a result of Measure H.

Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

In recognition of the pivotal role of cities, on June 13, 2017, the Los Angeles County Board of Supervisors allocated \$2,075,000 in one-time funding to support a grant program to support the cities' homelessness planning efforts, and \$500,000 annual multi-year funding to support the Councils of Governments' regional coordination efforts. The purpose of the planning grant was to assess the challenges that cities face and to create opportunities for them to meaningfully participate in preventing and combatting homelessness on a local level. Cities' planning efforts resulted in total of 43 cities developing Homelessness Plans. Due to the success of this endeavor, in September 2018, the Board of Supervisors approved \$9 million of Measure H funds to support the Cities' Homelessness Plan Implementation efforts that aimed to (1) increase the supply permanent and interim housing and/or (2) enhance County service systems for people at risk or experiencing homelessness. This increased investment is intended to bolster locally-driven efforts to strengthen the collaboration between the County and cities in the region, which are united in the commitment to address this complex humanitarian crisis. Homeless Initiative is currently working with the awarded cities on contract development (those that were awarded) and resubmission (those resubmitting their applications).

Yes . I can't get there. Can I Skype the world with you some how or make my fundings Nationwide over a news broadcast ?

Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov. We will be happy to answer

| | any questions or connect you to the right person who can answer your questions. |
|--|--|
| is needed! | Thank you for your comment. To obtain information or share concerns, please contact the Homeless Initiative at homelessinitiative@lacounty.gov . We will be happy to answer any questions or connect you to the right person who can answer your questions |
| The needs of Domestic Violence survivors were discussed in five of the eight SPA wide listening sessions; however, the recommendations of the Los Angeles DV Alliance, Domestic Violence Homeless Services Coalition, and other advocates were not reflected in the current draft Measure H funding recommendations. | Thank you for your comment. Domestic Violence Coordination is recommended for funding. This component provides each SPA with a DV coordinator to support the alignment of the CES and Domestic Violence providers within their SPA, and a DV Coordinator within the LAHSA to manage the overall alignment. The past year has demonstrated increased partnerships |
| | between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed in order to stabilize. |
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| Continue to work with DHS, until CES and payments are working at a basic level via a provider survey. DHS has been responsive, no complaints of payment issues from property owners or providers, and homeless individuals are able to move into housing within DAYS not months. | Thank you for your comment. We appreciate your positive feedback of DHS, a department that has been and will continue to be integral to the implementation of Measure H-funded services and programs. |

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| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
| The City of Claremont thanks Supervisor Hilda Solis, Phil Ansell, and staff for your time and attention to the unique needs of the San Gabriel Valley. We hope to continue to collaborate together and find solutions for our unsheltered residents as a community and as a whole. | Thank you. We appreciate the opportunity to collaborate with partners in the San Gabriel Valley. |
| During the October 2018 public input sessions, discretionary funding for cities was suggested. This input was reflected in the Webinar held by the County on March 7, 2019. Yet, discretionary funding for cities was not included in the 2019-20 budget. Without discretionary funding for this fiscal year, two years will pass before our city can seek additional funding, | Thank you for your comments. Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement. |
| which will create a gap in the momentum of our homeless plan implementation. Furthermore, citizens that voted for Measure H expect to see funding allocated locally to address the needs of the homeless in our immediate community. As we approach the mid-point of Measure H funding, citizen expectation on a local level must be considered if the County hopes for a renewal of Measure H. | Consistent with the critical role of cities, the County allocated funding for cities to develop city homelessness plans and then allocated \$9 million to support implementation of those plans for an initial 18-month period. The funding requests from cities totaled slightly less than the available \$9 million. The FY 2020-21 Measure H funding recommendations will address additional funding to support implementation of the city homelessness plans. Based on feedback from cities regarding the process for |
| The HI strategies reflect the County's interpretation of the input provided by stakeholders who participated in the 18 strategic planning sessions. Countywide, the County departments implement the HI strategies. Countywide and Regionally, CES providers implement much of the work. Local implementation of the HI strategies is the weak element in this structure, not because our city has failed to participate but, because we have | distributing this initial \$9 million, the County will work to streamline future processes, in collaboration with cities and Councils of Government. LA County voters supported a regional solution to combat and prevent homelessness in the County when they supported Measure H. Passage of the Measure placed responsibility with |

not been fully embraced as a partner in the system. The City of South El Monte has aligned our homeless plan with the HI strategies, but the missing element is appropriate funding for our efforts. This lack of discretionary funding, and respect as a partner, creates a serious gap in the HI service and housing network.

It is highly recommended that, 1) a minimum of \$15M be allocated to cities directly 2) access to this funding be exclusive to cities and, 3) the process to access these funds be streamlined and simplified and reflect a trusting partner relationship mirroring the process that County Departments have with the CEO in obtaining funds.

the County to ensure that the revenue is spent most effectively to deliver optimal outcomes. A coordinated, countywide homeless services delivery system allows for thorough oversight and evaluation of outcomes as required by the Measure H Ordinance. The County uses the Point-In-Time homeless count results, along with administrative data, to allocate Measure H resources, where it is reasonable to do so. Both data sets are used to measure the number of people experiencing homelessness within each of the County's eight Service Planning Area (SPA). Using the SPA-based system, the County is best able to meet a wide range of specialized needs of people experiencing homelessness throughout the County and to allocate resources proportionately.

GENERAL / OTHER

COMMENT **RESPONSE** Create a marketing campaign to change the face of Thank you for your comment. The United Way of Greater LA homelessness and showcase the wide range of people who launched the Everyone In campaign one year ago to galvanize actually need low income/affordable housing. One of the biggest support for permanent supportive housing and to change the hurdles to addressing homelessness is the incredible stigma narrative around homelessness. As you recommended, the and stereotypes attached to the homeless and people who are Everyone In campaign features stories from individuals with poor, working class, and low income. NIMBY - Not In My Back diverse backgrounds and experiences. Please visit Yard should actually be AIMBY Already In My Back Yard everyoneinla.org to learn more and to get involved. because there are so many people whom we encounter on an every day basis, who are already our neighbors, and fall into these categories that people do not make the connection that they are poor, working class, low income, and even homeless. This campaign should make it a point to showcase people who do not meet the stereotype - college graduates (and higher), teachers and college professors, public service workers, retail workers, fast food workers, low wage health service workers, entertainment workers, retirees, single moms, etc,. These people work/worked hard but are still extremely rent burdened and one emergency, change in household income, or rent increase, can and DOES send them into homelessness. This campaign will have long-range and wide effects because it will shift the public's attitude towards the homeless and low income workers making them more sympathetic towards public policy changes aimed at helping them in the future. Please solve housing crisis. We have lots of funds for teams to Thank you for your comment. The homelessness crisis is engage but we have been engaging with people in Parnell daily inextricable from the housing crisis, and we know that more for a year and they are still in the park. Engagement needs to housing needs to be available faster to people experiencing be replaced with immediate housing. homelessness. Thankfully, there are many sources of funding coming online for housing, including the State's No Place Like Home program which will be administered by the Department of Mental Health and the Community Development Commission. These funds will be used to develop housing for those experiencing homelessness and a severe mental illness.

We would like to see funding available for the reimbursement of emergency services related to homelessness. For example, our Police and Fire Departments get sent on several calls and utilize resources related to homeless encampments and individuals (i.e. fires at encampments; mental/medical emergency response; posting signage regarding overnight parking, etc.) and it would be beneficial if reimbursement from the County were made available to cities who are handling the emergency response aspects with City resources.

Thank you for your comment. Measure H funding can only be used to provide services to assist families and individuals to prevent and end their homelessness. Municipal responsibilities, such as law enforcement, zoning enforcement, and street cleanup are not allowable uses of Measure H funding.

For any housing you build or provide for these folks who need it so desperately, please do not make it "award winning" and each apartment/unit costing over \$300,000. Keep the projects affordable, not something that pays and architect and construction contractors a lot of money. Make sure it is for the community and not enriching someone's pockets.

Thank you for your comment. Last year we launched a Housing Innovation Challenge to spur creative and scalable permanent housing solutions for people experiencing homelessness. The impetus for this Challenge was the fact that affordable housing units typically cost around \$500,000 per unit and take years to build. The Board of Supervisors wanted developers and other potential partners to become part of the solution to building housing faster and at a lower cost, as well as generating creative ways to finance supportive housing. Each of the winning proposals of the Housing Innovation Challenge will produce real housing for people experiencing homelessness and, if the model is successful, can be replicated and scaled across the County. More information on the Housing Innovation Challenge and the winning projects can be found at www.housinginnovationchallenge.com.

Good day,

I sit on the board as a civilian advisor of Prop H. Since, so this is just a few of the issues I have seen firsthand after being on the street for two years and after being approached by a LAHA weekend worker; First as a homeless veteran. Second as a Civilian advisor for Prop H. Third as a Homeless Phi Theta Kappa Honor student that watched his 3.35 GPA slip to under 3.0 just because the people working the housing system can't understand that this veteran that worked as a part-time student year-round for 18 years on an AA degree as a disabled student battling first Hep-C and now Chronic Myeloid Leukemia all the while sleeping on the sidewalk. when the weekend crew

Thank you for your comment. You brought up many good points, and we want to make sure that each is addressed.

To your comment regarding the VA rapid rehousing program, we will share your concern with leadership from the Veterans Administration.

To your question regarding the Housing Innovation Challenge winners, some of the teams already have land and some are using the Challenge funds to acquire property.

contacted me I was told that my intelligence could get me in trouble. I take much offense to that comment as a PTK honor student who is now doing research work for IARPA to help the gov. (I do not get payed for the research which will last over the next 4 years). The position or ranking I have placed in even surprised me as I currently am in sixth place overall and in one challenge (SCOUS challenge I currently sit in first place). The VA rapid rehousing program is taking too long to house veterans and the paperwork is not done properly therefore the veteran is back on the street within the year due to lack of supportive care. When I travel the streets I see the same people on the streets not housed. yet through the emails I have received two dismemberment of funding has been issued to parties that are involved with prop H. the four dismemberment that caught my eye were to developers that had prefab Ideals. Question, where is the land that the four entities that won the awards going to locate the housing? From what one sees they received the funding for a product but nowhere to place the building materials. the rapid rehousing for the fire victims of Malibu took the funding this year instead of the chronic homeless while the word on the street one could go to Malibu and sit and people would come up-to you and try to get you house in the valley if you were homeless but if you were in Santa Monica you were treated like a criminal and Called a "Target by the local newspapers". I wonder what effect this type of reporting has on the local population when it comes to people that are without housing, the worst part is having to wake up in the morning and open a newspaper not to read it but so II can take a Shit. instead of on the sidewalk on private property then I place it in a bag like the dog walkers do so as not to spread disease or illness like one of the Santa Monica newspaper writer published. Now let me comment on that subject; Open the Dam Bathrooms and not just two so as one needs to be closed as soon as it opens up because a mess was made in it. I grewup in Miami and to treat the public let alone any guest of Los Angles to no public bathrooms and use such a poor excuse as

To your comment regarding bathrooms and showers, \$200,000 was added to the E6 Countywide Outreach System proposed budget to expand the mobile shower program.

We agree that lived experience provides an invaluable perspective, and we thank you for sharing that with us. Please consider joining one of the Lived Experience Advisory Boards operated by the Los Angeles Homeless Services Authority. To get move information on the next application period, please email Clementina Verjan at CVerjan@lahsa,org.

the drugs will be use in the bathrooms. One is sure we can find a solution to the issue of people use the public restrooms a shooting galleries for drugs. LA has portable showers for homeless I have not had a shower in too long but at 59 I want privacy when I take a shower I don't want others sitting there staring at my imperfect body! This is the people's money This homeless veteran understands this but the issue still cannot be addressed as Homeless as "Criminals" in one breath as the situation cause this issue to compound. I have seen firsthand elements cause conflict with homeless just to get the individual in trouble as the homeless are treated as outcasts yet they are ones with some of the best Ideals to solve the issue. Thank-you for helping the homeless LA you rock! Sincerely. Brian Helip Asap I can really use all additional information please I'm very Thank you for your comment. Please contact us at competent. I can do it all.. test me and I'll walk with Lint I'm my homelessinitiative@lacounty.gov and we would be happy to have further discussion with you. pocket to research it for you, me and Humanity. The lack of emergency beds available to families with children is Thank you for your comment. The FY 2019-20 Measure H shameful, in our community. We must begin focusing on helping funding recommendations include increased funding to expand children end the cycle of poverty by investing in trauma capacity to serve families by creating an additional 237 Family informed shelters that will help a child experiencing Crisis Housing Motel vouchers, and a shift of Rapid Re-housing homelessness understand their situation and offer them funding to increase slots for families. opportunities see a future for themselves. WE HAVE TO INVEST IN OUR CHILDREN! During the October 2018 public input sessions, funding for cities Thank you for your comments. Cities play a critical role in was suggested. This input was reflected in the Webinar held by

During the October 2018 public input sessions, funding for cities was suggested. This input was reflected in the Webinar held by the County on March 7, 2019. Yet, funding for cities was not included in the 2019-20 budget. Without funding for this fiscal year, two years will pass before cities can seek additional funding, which will create a gap in the momentum of cities' homeless plan implementation. Furthermore, citizens that voted for Measure H expect to see funding allocated locally to address the needs of the homeless in their communities. As we approach the mid-point of Measure H funding, citizen expectation on a local level must be considered if the County

Thank you for your comments. Cities play a critical role in ensuring that Homeless Initiative strategies are maximized and can take complementary actions in areas where the County has no or limited jurisdiction, such as land use, housing, and law enforcement.

Consistent with the critical role of cities, the County allocated funding for cities to develop city homelessness plans and then allocated \$9 million to support implementation of those plans for an initial 18-month period. The funding requests from cities totaled slightly less than the available \$9 million. The FY 2020-

hopes for a renew of Measure H.

The HI strategies reflect the County's interpretation of the input provided by stakeholders who participated in the 18 strategic planning sessions. Countywide, the County departments implement the HI strategies. Countywide and Regionally, CES providers implement much of the work. Local implementation of the HI strategies is the week element in this structure, not because the cities fail to participate but, because they have not been fully embraced as partners in the system. Cities have aligned their homeless plans with the HI strategies. The missing element is appropriately funded local efforts. This lack of funding, and respect as partners, creates a serious gap in the HI service and housing network.

It is highly recommended that, 1) a minimum of \$15M be allocated to cities directly 2) access to this funding be exclusive to cities and, 3) the process to access these funds be streamline and simplified and reflect a trusting partner relationship mirroring the process that County Departments have with the CEO in obtaining funds.

CAST discussed the needs of all trafficking survivors at a listening session. However, the recommendations were not reflected in the current draft Measure H funding recommendations. In fact the only comments recorded focused on sex trafficking or Commercial Sexual Exploitation of Children (CSEC).

CAST is concerned that discussion often focuses on sex trafficking and commercial sexual exploitation (CSEC) only when human trafficking includes both sex and labor trafficking. Those fleeing any form of human trafficking, both sex or labor, are considered homeless by definition and CAST hopes LAHSA will ensure that training, services, and resources are provided

21 Measure H funding recommendations will address additional funding to support implementation of the city homelessness plans. Based on feedback from cities regarding the process for distributing this initial \$9 million, the County will work to streamline future processes, in collaboration with cities and Councils of Government.

LA County voters supported a regional solution to combat and prevent homelessness in the County when they supported Measure H. Passage of the Measure placed responsibility with the County to ensure that the revenue is spent most effectively to deliver optimal outcomes. A coordinated, countywide homeless services delivery system allows for thorough oversight and evaluation of outcomes as required by the Measure H Ordinance. The County uses the Point-In-Time homeless count results, along with administrative data, to allocate Measure H resources, where it is reasonable to do so. Both data sets are used to measure the number of people experiencing homelessness within each of the County's eight Service Planning Area (SPA). Using the SPA-based system, the County is best able to meet a wide range of specialized needs of people experiencing homelessness throughout the County and to allocate resources proportionately.

Thank you for your comment. Please contact us at homelessinitiative@lacounty.gov so we can discuss further and get you connected to the right people.

| for all victims of human trafficking in need of support. This includes men, women and children. Further we again recommend specialized training for all homeless service providers on identification of victims of all forms of human trafficking. | |
|---|--|
| WELFARE | The crisis of homelessness affects every community in LA County. No single community, agency, or individual has the ability to combat homelessness on their own. But together, we can maximize the impact of Measure H-funded strategies and programs so that thousands of our neighbors can get the housing and services they need. We hope that you will support the efforts of County Departments and agencies, cities, faith-based organizations, and community-based service providers in our commitment to combatting and preventing homelessness throughout the County. |
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| The City of Burbank would be interested in becoming a pilot City for Housing for Public Health program. On October 16, 2018, the BOS directed the Homeless Initiative to develop a pilot Housing for Public Health Program to include elements of outreach, vaccinations, health education and assessments, supportive services, public hygiene and shower facilities to improve encampment conditions. | Thank you for your comment. The Homeless Initiative liaison to the City of Burbank will contact the Burbank homeless lead have further discussions related to the Housing for Public Health program. |
| The needs of Domestic Violence survivors were discussed in five of the eight SPA wide listening sessions; however, the | Thank you for your comment. Measure H currently provides funding for a Domestic Violence (DV) coordinator in each |

recommendations of the Los Angeles DV Alliance, Domestic Violence Homeless Services Coalition, and other advocates were not reflected in the current draft Measure H funding recommendations. Survivors of DV and Women in general continue to be an afterthought when it comes to funding and allocations and strategies to address homelessness in LA County. In my SPA's listening session, DV was one of the top 2 topics across the various subjects. Why are survivors and the organizations that serve them continuing to be overlooked?

Service Planning Area (SPA) to support alignment with the Coordinated Entry System (CES) and DV providers within their SPA. LAHSA also funds a DV Coordinator to manage the overall alignment. The past year has demonstrated increased partnerships between CES agencies and DV agencies. DV Coordinators have strengthened warm handoffs between systems and are training both systems to increase their knowledge and understanding of services available to survivors to ensure that survivors have access to and receive the housing and services needed to stabilize.

In the 2018-2019 funding year, LAHSA has added 100 trauma informed shelter beds to the system, including 20 beds specifically for DV survivors. As the new problem-solving assistance funds and shallow subsidy program roll out, special considerations had been made in their development to encompass the unique needs of the DV population. LAHSA is also actively recruiting additional providers to facilitate trauma-informed trainings to increase trauma-informed/survivor-driven care and support.

Please consider having annual individual strategy "Operational" meetings, like were held during Year 1. These can be a way to provide more detailed feedback on individual strategies and more importantly, inform new stakeholders on the specifics of what's being done per initiative and how they can align with them. As Measure H continues, we have new stakeholders who are very interested in engaging, such as the COG, cities, and law enforcement.

Thank you for your comment. The Homeless Initiative was built on partnerships and collaboration, and we could not successfully implement the strategies without our wide network of partners. We are always open to new partners and stakeholders and welcome their feedback. Please contact homelessinitiative@lacounty.gov to discuss further.

We are concerned that with the impending changes to rapid rehousing from LAHSA, there will be a subpopulation of individuals experiencing homelessness who are no longer able to access rapid rehousing or housing navigation (those with acuity scores of 5, 6, and 7). The resources created by Measure H are meant to serve all individuals experiencing homelessness, therefore we would appreciate intentional goals

Thank you for your comment. Prioritization policy for rapid rehousing and other services continues to be discussed as we work to maximize the effectiveness of services provided with available Measure H funds. The specific issue of rapid rehousing prioritization was discussed recently by the Board of Supoervisors' Homeless Policy Deputies and will be discussed

| related to service accessibility for individuals of all levels of | again in May 2019. The policy and associated implementation |
|---|---|
| acuity. | plan have not yet been finalized. |
| A big suggestion would be, as previously stated), funding to | Thank you for your comment. The Homeless Initiative is |
| support and improve existing infrastructures. This would help | continuously looking at ways to improve the existing |
| increase efficiency among current SPA leads and partners, | infrastructure of the homeless service delivery system. We |
| prevent duplicating services, prevent alienating community | appreciate your feedback and strive to achieve the goals that |
| members and client base and non-HSP partners, and finally | you articulated. |
| having to "reinvent the wheel". | |