I. Welcome and Introductions
   a. Ms. Margiotta called the meeting to order at 2:07 p.m. Quorum was not met at
      the time the meeting was called to order; with two of the five members present.
   b. Ms. Margiotta stated that the goal of the listening session was to hear from the
      local community, which will inform the work moving forward.
   c. Kim Wee, Director of Residential Services at the Century Villages at Cabrillo,
      provided an overview of the services available on the campus.
   d. Theresa Chandler from the Department of Health and Human Services of the
      City of Long Beach also gave an overview of the Long Beach Continuum of Care.

II. Description of Charrette Activity
   a. Ms. Margiotta described the four questions for the charrette activity. The
      audience was divided into two groups (Group 1 with Ms. Margiotta and Group 2
      with Mr. Kerr) to discuss each of the questions. The audience was invited to
      write responses on post-it notes and to discuss the questions within the two
      smaller groups.
   b. Mr. Ansell provided a brief overview of Measure H.
   c. Public Comment: Each speaker was allowed two minutes for public comment.
      One individual provided comments.

III. Listening Session Questions (Charrette Style)
   a. What is your greatest hope for Measure H over the next nine years? The
      following are some of the major themes that came out of the group discussions:
      Group 1
      • Visible reduction and the end of homelessness
      • Adequate housing and services to help make that happen
      Group 2
      • A comprehensive approach to provide services to help people stay
        housed
      • Additional collaboration within certain sectors; for example, families with
        children and the justice system
   b. What is your greatest concern about Measure H implementation?
      Group 1
      • Misuse and/or misallocation of funds
      • Misrepresentation of outcomes or a lack of transparency
• Not addressing the root causes of homelessness
• Ineffective implementation and politics

**Group 2**
• Provider capacity issues
• Decreased quality of services due to the increase of capacity
• Struggles dealing with property owners and property management, specifically around the need of intensive case management services for people experiencing homelessness
• Ensuring transparency and accountability

c. What information would be helpful for you to know as Measure H is implemented?

**Group 1**
• How, what, and where is the funding being spent?
• What is the effectiveness and results of the funding being spent?
• Honesty around the challenges and successes of implementation
• The funding opportunities that are available to the community

**Group 2**
• Educating the public about issues leading up to homelessness and who the people experiencing homelessness are
• Greater understanding of the effort and time it takes to provide intensive case management services well

d. What advice or requests do you have for the County and local providers about the implementation process?

**Group 1**
• Encouraging local providers to apply for funding and encouraging new ideas
• Consistent and strong public messaging
• More transparency
• Look for the people that are not being served

**Group 2**
• Getting funding allocations as early as possible
• More information on how to access funds
• Collaboration with faith community
• Encouraging employment development and knowing that is part of the strategies and how it can be done best
• Peer support services, for example, people with lived experience are often the greatest asset in this work

**IV. Public Comment**
Each speaker was allowed one minute for public comment. One individual provided comments.

**V. Adjournment**
The meeting was adjourned at 3:37 p.m.