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November 15, 2018

To: Supervisor Sheila Kuehl, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Sachi A. Hamai
Chief Executive Officer

Board of Supervisors
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First District

MARK RIDLEY-THOMAS
Second District

SHEILA KUEHL
Third District

JANICE HAHN
Fourth District

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Fifth District

HOMELESS INITIATIVE QUARTERLY REPORT #11

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance and they are also included in the CEO's quarterly reports.

Attached is the HI's eleventh quarterly report for the period starting July 1, 2018 through September 30, 2018. The report shows that we are continuing to make measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such magnitude and complexity will require sustained focus and collaboration with the County's partners and stakeholders. The County is committed to continue to work closely and build capacity with a diverse and ever-growing network of partners and stakeholders to serve many more of our homeless neighbors.

Each Supervisor
November 15, 2018
Page 2

If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at 213-974-1752 or pansell@ceo.lacounty.gov.

SAH:JJ:PA
JR:AY:tv

Attachment

c: Executive Office, Board of Supervisors
 County Counsel
 Alternate Public Defender
 Animal Care and Control
 Arts Commission
 Beaches and Harbors
 Child Support Services
 Children and Family Services
 Community Development Commission
 Consumer and Business Affairs
 District Attorney
 Fire
 Health Agency
 Health Services
 Human Resources
 Mental Health
 Military and Veterans Affairs
 Parks and Recreation
 Probation
 Public Works
 Public Social Services
 Public Health
 LA County Library
 Registrar-Recorder/County Clerk
 Regional Planning
 Sheriff
 Superior Court
 Workforce Development, Aging and Community Services
 Los Angeles Homeless Services Authority














QUARTERLY REPORT #11

NOVEMBER 2018



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.

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HOMELESS INITIATIVE: INTRODUCTION

Three years ago, the **County Board of Supervisors** made a bold move and created the LA County Homeless Initiative, which underscored homelessness as a **top regional priority**. With the creation of the Homeless Initiative and passage by voters of the landmark Measure H sales tax last year – which is generating an estimated \$355 annually - we have accelerated our critical work to **improve the lives of homeless individual and families**.

While movements take time to build, **thousands of individuals and families** already have been helped through a **major expansion** of outreach, emergency shelter, rapid rehousing, permanent supportive housing and benefits advocacy for homeless disabled adults – **in all parts of the County**.

This is a **community-wide undertaking** made possible only through **sustained collaboration** among dedicated service providers, County departments, civic leaders, cities, business, labor, faith-based institutions and community coalitions —and a galvanized public—who **share the mission to prevent and combat homelessness** in L.A. County.

The Homeless Initiative's **11th quarterly report** – covering the period from July 1, 2018, through September 20, 2018, includes **15 months of Measure H outcomes** and shows that we are making measurable progress across the full scope of the County's commitment to combat and prevent homelessness.

As the critical work continues, there is a **powerful sense of community and hope** across Los Angeles County that, together, we can bring our homeless neighbors home and **enact lasting change**.



HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, **46 have been fully or partially implemented**, as reflected in Exhibit I. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Exhibit II.

STRATEGY HIGHLIGHTS*

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of **9,635 families and individuals** were **permanently housed** through specific Measure H strategies since July 1, 2017. In the first quarter of FY 2018-19, 2,187 families and individuals were permanently housed.

A1 AND A5: HOMELESS PREVENTION PROGRAM FOR FAMILIES AND INDIVIDUALS

In the first quarter of Fiscal Year (FY) 2018-19, **277 new families** were assisted with prevention services through the Family Solutions Centers. During the first quarter, **53 families exited the program** and 36 (68 percent) either retained their housing or transitioned into other permanent housing. In the first quarter, **330 new individuals were assisted with prevention services**. During that time period, **139 individuals exited the program** and 128 either retained their housing or transitioned into other permanent housing.

*All highlights feature the first quarter of Fiscal Year (FY) 2018-19 unless noted otherwise.

9,635

**PERMANENTLY HOUSED
THROUGH MEASURE H
STRATEGIES SINCE JULY 1, 2017**



HOMELESS INITIATIVE IMPLEMENTATION

B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

603 RRH participants moved into housing and **448** participants exited the program to permanent housing.

448

**PARTICIPANTS EXITED
RRH INTO PERMANENT
HOUSING THROUGH B3**

B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The Housing Authority of the County of Los Angeles provided **\$517,771 in incentives** to landlords to help secure **259 units** for housing voucher recipients.

990

**INDIVIDUALS RECEIVED
INTERIM HOUSING
THROUGH B7**

B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

990 individuals discharged from institutions were provided interim housing.

C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams enrolled **1,246** individuals into a program that will help them access SSI and Veterans Disability Benefits programs.

1,247

**DISABLED INDIVIDUALS
ENROLLED IN C4/C5/C6
PROGRAMS**

*All highlights feature the first quarter of Fiscal Year (FY) 2018-19 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION



D2: EXPANSION OF JAIL IN-REACH

352 inmates received D2 Jail In-Reach services.

D6: CRIMINAL RECORD CLEARING PROJECT

There were **33 Countywide record clearing clinics convened during this reporting period with participation from the** Public Defender (PD) and the Los Angeles City Attorney (CA) (due to program “ramp-up” the CA participated in 7 of the clinics). The PD engaged **257 clients with non-violent/non-serious crimes** and filed **205 petitions** for dismissal or reduction; **153** petitions filed by the PD (including some filed last FY) have been granted so far. The CA engaged **264 clients** with citations/infractions and filed **189 petitions** for dismissal or reduction; **370 petitions** filed by the CA (including some filed last FY) have been granted to date.

D7: PROVIDE SERVICES FOR PERMANENT SUPPORTIVE HOUSING AND RENTAL SUBSIDIES

1,323 clients were linked to new Intensive Case Management Services slots, **400 clients** received federal rental subsidies, **375 clients** received local rental subsidies, and **817 clients** were placed in permanent housing.

*All highlights feature the first quarter of Fiscal Year (FY) 2018-19 unless noted otherwise.

HOMELESS INITIATIVE IMPLEMENTATION

E4: FIRST RESPONDERS TRAINING

During this reporting period, **146 Sheriff** personnel, **13 non-Sheriff law enforcement** personnel, and **139 non-law enforcement** first responders received Homeless First Responder Training.

E6: COUNTYWIDE OUTREACH SYSTEM

2,432 individuals were **newly engaged** by Countywide Outreach Teams and **7,507** individuals were engaged by Countywide Outreach Teams (including some that had also been engaged in previous reporting periods). Teams connected **3,052** individuals to services, placed **300** individuals into interim housing, and linked **263** individuals to a permanent housing program.

E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

4,200 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, **786** individuals exited interim housing to permanent housing.

E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH

26 TAY participants exited transitional housing to permanent housing and **72 TAY participants** obtained employment.

*All highlights feature the first quarter of Fiscal Year (FY) 2018-19 unless noted otherwise.

263

**INDIVIDUALS PLACED INTO
INTERIM HOUSING OR PERMANENT
HOUSING THROUGH E6**

4,200

**INDIVIDUALS ENTERED CRISIS,
BRIDGE, AND INTERIM HOUSING
THROUGH E8**

26

**YOUTH EXITED TRANSITIONAL
HOUSING TO PERMANENT
HOUSING**



SUCCESS STORIES



KAMESHA CHRISTOPHER

Kamesha Christopher **had been homeless for 2 years**. She is a 45-year old single mother with an 11-year old son. Kamesha lost her job one day and with no safety net, she could no longer afford to pay rent.

Luckily, Kamesha was on the Los Angeles County Section 8 waiting list, and because she was homeless, received a **Housing Choice Voucher**.

The Homeless Incentive Program (HIP) was able to step in and provide Kamesha with housing listings through their **housing navigation services** staff. In addition, HIP also provided Kamesha with financial assistance for a **security deposit**. With HIP's assistance, Kamesha was able to find a unit in her desired area of Lakewood, California.

On September 5, 2018, Kamesha leased and moved into her **new home**.

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

SUCCESS STORIES

RAPID REHOUSING AIDS DOMESTIC VIOLENCE SURVIVOR

The client is a female, 61 years of age. During her enrollment, she was fleeing a **long domestic violence relationship** that resulted in her residing in an **emergency confidential shelter**.

Although she was **employed**, she had **no savings** to obtain housing for herself and was in need of housing assistance. She was **provided rental listings** to contact landlords and view available housing.

After identifying a suitable home, she was provided with **security deposit assistance**, as well as **rental assistance for move-in costs**.

The client moved into her home in **September 2018**, and expressed how grateful and thankful she was for the Rapid Rehousing Program to assist her during this difficult time.

STRATEGY B3 – PARTNER WITH CITIES TO EXPAND
RAPID RE-HOUSING

GERARDO: THRIVING IN A NEW HOME

Gerardo is a 46-year-old, single father of three children who **became homeless in January 2016** due to separation from his spouse.

Initially, he shared custody of children with his ex-spouse, but was later granted sole custody when DCFS removed the children from their mother. They **lived in a hotel in Inglewood for two years**.

While the children were safe and happy, Gerardo wanted to give his children a **permanent home**. He received assistance to apply for the **Bringing Families Home** program in March and went to Harbor Interfaith Services once a week to meet with staff, contact property owners, and pick up emergency food and hygiene supplies.

Gerardo found a landlord who was willing to accept support from the program and moved into permanent housing in May 2018.

Currently, Gerardo is working full time and earning enough to pay rent on his own once rental assistance ends. The family is flourishing in their new home and the children are enjoying all the normal things they missed out on while in the hotel, such as hanging out in their bedroom, sitting at the kitchen table to complete homework, and having friends over on weekends.

STRATEGY B6 – FAMILY REUNIFICATION HOUSING SUBSIDY



SUCCESS STORIES

DOROTHY COVE: SINGLE MOM GAINS NEW LEASE ON LIFE

Dorothy Cove is a single **mother of three**. She **applied for CalWORKs after losing her job**. Her kids had just been returned to her from foster care and she **needed help**.

She had been living in a shelter in the City of Bell. When she went to Greater Avenues for Independence, she had very **little work experience**, so the program referred her to **Job Club**, until they discovered that she was homeless. Based on her situation, it was determined that the **Enhanced Transitional Subsidized Employment Program (E-TSE)** was going to be a better fit for her, where she so could **start earning an income and gaining valuable work experience**.

Through the program, Dorothy learned a great deal about working at a community-based organization. She is currently on her **fifth month of subsidized placement** and looks forward to landing unsubsidized employment after her subsidized employment assignment is complete. Dorothy states that **her life has completely changed for the better**. She is ecstatic because she recently bought her own car and is also getting ready to move into her new apartment.

"The E-TSE program rocks!"

- Dorothy Cove



STRATEGY C1 – ENHANCE THE CALWORKS SUBSIDIZED EMPLOYMENT PROGRAM FOR HOMELESS FAMILIES

SUCCESS STORIES

DISABILITY BENEFITS BRING RELIEF AND STABILITY

Mr. X is 48 years-old and diagnosed with Schizophrenia/Paranoid Type and Delusional Disorder. Due to his **mental impairment** including delusions and paranoia, he has **difficulty maintaining relationships** with family, friends, and coworkers, which has impaired his ability to secure employment and income. He **isolated himself** for three years and during this time, his mother moved to California to care for him. He had poor insight into his mental health diagnosis and **did not seek care**, resulting in behavior that put himself and others at risk. Ultimately, Mr. X **lost his social support system and began living on the streets**.

Mr. X was **referred to Countywide Benefits Entitlement Services Team (C-BEST)** and began the process of applying for SSI/SSDI. The USC Eisner Clinic addressed his physical health, and while he **refused referrals to treat his mental health**, CBEST worked to plan his case and maximize his chances of obtaining benefits.

His history, including multiple 5150 holds, established the severity of his mental health condition and supported his SSDI application. Mr. X was presented with many challenges, but CBEST Peer Support from E6 outreach teams helped **transport him to check-ins and medical appointments with DMH-CARES**. During this time, Mr. X was **referred to interim and permanent housing** through DHS and Volunteers of America Los Angeles Intensive Case Management Services (ICMS). He is currently participating in **ongoing mental health treatment**, was **awarded disability benefits** in September 2018 and will be receiving retroactive benefits.

Finally, Mr. X was **successfully placed in permanent housing** at the Chelsea Apartments, funded by the Housing and Disability Advocacy Program. He has been able to recover a portion of his old vinyl collection and spends his free time re-visiting his love for music and fixing his old stereo components.

STRATEGY C4 – COUNTYWIDE SSI AND VETERANS BENEFIT ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

SUCCESS STORIES



ELIZABETH HERNANDEZ: FAMILY EMBRACES NEW HOME

Elizabeth Hernandez is a **single mother of four children**. Not having a stable job affected her finances and ability to obtain daycare for her children, factors that put her **at risk of being homeless**.

Elizabeth battles with **stress and anxiety** when things do not seem to be working out. The greatest **challenge** she faced was locating a suitable home for her family in a safe area, especially since she **lacked income** to pay a security deposit and application fees.

Elizabeth received supportive services through Los Angeles Family Housing, and with their assistance, ultimately **obtained a Section 8 voucher**. Additionally, she utilized the **housing locator services** provided through CDC/HACoLA's Homeless Incentive Program (HIP).

Elizabeth was very pleased with the **efficiency** of the staff, the **personal assistance** she received, and the availability of units through the HIP program. **She leased an apartment in June 2018.**

"My children and I are blessed to be in a safe, wonderful, new environment!"

- Elizabeth Hernandez

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

SUCCESS STORIES

YOUTH LEAD PROGRESS AND ENGAGEMENT

Youth collaboration has dramatically changed over the last 2 years, largely due to a substantial increase in program, community, and system-level **buy-in** for authentically partnering with young people to design programs, policies, and practices for preventing and ending youth homelessness. Youth and young adults with **lived experience** have led this progress, including 25 members of **LAHSA's Homeless Youth Forum of LA (HYFLA)**. These young people have leveraged their expertise, passion, drive, and resilience to advocate for the needs of youth experiencing or at risk of homelessness in countless ways, including giving **community presentations**, engaging in **policy creation and implementation**, and participating in **program design and advocacy**.

For one member, HYFLA has opened up numerous opportunities both personally and professionally. Working with HYFLA inspired this youth to apply for, and was accepted on a **national advocacy board focusing on youth homelessness issues nationwide**. Furthermore, the youth gained confidence to attend and present at several conferences, and **advocate for the needs of young people at adult-dominated tables**. Most significantly, the youth has considerably increased self-confidence, strengthened public speaking and project management skills, and increased knowledge on systems and youth homelessness issues. This member, who joined HYFLA when it was first launched, continues to play a **key leadership role in the Forum**.

STRATEGY E14 – ENHANCED SERVICES FOR TRANSITION AGE YOUTH

SUCCESS STORIES

A FRESH START FROM JAIL IN REACH

The client is a 31-year old Hispanic male, who had been **homeless for 15 years with no social support**. He had been in and out of Juvenile Hall as a youth and had **multiple incarcerations** as an adult and a history of ADHD, PTSD, Bipolar disorder and methamphetamine use.

During his latest incarceration at Men's Central Jail, he was provided with **Project 180** services, which included a thorough assessment and a **client-centered care plan** that included arranged **interim/bridge housing upon release**.

Upon his release from jail in September 2018, the client was transported to the parole office and then to a Volunteers Of America shelter. At the shelter, he was **connected with employment services and mental health and substance abuse treatment**, and was provided clothing and weekly bus passes to seek **additional community resources**. Additionally, his case manager assisted the client with obtaining his **California I.D. and DPSS benefits**.

As a result of this assistance, the client **obtained employment** in September through a training program and is now a **permanent full-time employee**. He has moved from the VOA shelter to Victory Starts First, a sober living unit in South Los Angeles. The client continues to go to substance use and mental health treatment on a weekly basis and has been **clean since being released from jail**.

*"I've never heard of a program that assists people like me. I recommend this to any inmates in L.A. county jail that are serious about recovery and one more chance.
Project 180 will be there for you."*

STRATEGY D2 – EXPANDING JAIL IN REACH



PUBLIC ACCOUNTABILITY

PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for the first quarter of FY 2018-19:

- **EXHIBIT III** – Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report.
- **EXHIBIT IV** – Data for five key strategies by Service Planning Area (SPA).
- **EXHIBIT V** – Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.

Additionally:

- Dashboards to track Measure H progress can be accessed using the following link: <http://homeless.lacounty.gov/impact-dashboard/> (data for the first quarter FY 2018-19 will be included in the dashboards by November 30, 2018).
- A data visualization page highlighting key measures can be found at <https://data.lacounty.gov/stories/s/7xtx-jbvj>.

FISCAL YEAR 2017-18 EXPENDITURE SUMMARY CHART

FY 2017-18 was the first year of Measure H funding. At the close of the FY, the County collected approximately **\$260 million in Measure H revenue** (this was due to the October 2017 start of revenue collection by the State of California, rather than the expected revenue collection start date of July 2017). For FY 2017-18, **expenditures totaled approximately \$177 million**. Please use the following link, <https://bit.ly/2JJSAgT>, for a more detailed account of the FY 2017-18 Measure H expenditures by strategy.

PUBLIC ACCOUNTABILITY

MEASURE H CITIZENS' OVERSIGHT ADVISORY BOARD

The Measure H Citizens' Oversight Advisory Board (COAB) was established to review all expenditures from the special sales tax, which Los Angeles County voters approved in 2016 to fund a broad-based, **10-year campaign** to **prevent and combat homelessness**.

In addition to their regularly-scheduled meetings, the COAB has been hosting **Service Planning Area Listening Sessions** to solicit input from persons with lived experience, homeless service providers, the faith-based community, and members of the public.

The COAB:

- Has held regular meetings on September 26, 2017, December 7, 2017, March 8, 2018, June 7, 2018, and September 6, 2018.
- Has held Listening Sessions at Special Services for Groups – Homeless Outreach Program Integrated Care System Office in SPA 6 on May 3, 2018 and the Villages at Cabrillo in SPA 8 on August 14, 2018.
- Has scheduled their next regular COAB meeting for December 6, 2018.



FOR ADDITIONAL INFORMATION, PLEASE VISIT:

[HOMELESS.LACOUNTY.GOV/COAB](https://homeless.lacounty.gov/coab)

RESPONSES TO BOARD DIRECTIVES

AUGUST 8, 2018 TO OCTOBER 31, 2018

During the last quarter, CEO responded to **eight** Board motions related to homelessness. Summaries of these reports follow.

Mobile Shower Pilot Near Homeless Encampments (Item No.11, Agenda of February 13, 2018) Submitted on August 8, 2018

On February 13, 2018, the Board of Supervisors (Board) directed the Chief Executive Office (CEO), in collaboration with the Department of Public Health (DPH), the Department of Parks and Recreation (DPR), the Los Angeles Homeless Services Authority (LAHSA), and other County departments as needed, to work with Lava Mae to establish a mobile shower pilot program at **Whittier Narrows Recreation Area** and with the **Shower of Hope** to establish a **mobile shower pilot program in East Pasadena**. An earlier report back described the outcomes of the Whittier Narrows pilot.



The **East Pasadena pilot** launched on May 9, 2018 and operated until June 13, 2018.

During the **six-week pilot**, the number of individuals utilizing Shower of Hope's showers in East Pasadena steadily increased to **nearly full utilization**, serving up to **18 individuals per weekly shower event**. Participants were also able to access services provided by outreach teams, the Department of Public Social Services (DPSS), the Public Defender's Criminal Record Clearing Clinic, the Department of Public Health, the Sheriff's Department's Homeless Outreach Services Team, and a range of other providers.

The program met a **significant need in the area**, but was challenged by limited shaded areas for participants to congregate and potentially be engaged with services, lower participation than expected, and difficulty tracking outcomes for participants. The CEO is considering **alternative locations** in East Pasadena, **variations in the frequency** of shower events, **variations in the types and number of services offered** at each shower event, and more comprehensive data collection strategies.

RESPONSES TO BOARD DIRECTIVES

Addressing the Needs of Homeless Older Adults (Item No. S-1, Agenda of May 15, 2018) Submitted on August 15, 2018

On May 15, 2018, the Board directed the CEO, in collaboration with LAHSA; the Departments of Workforce Development, Aging and Community Services (WDACS), Health Services (DHS), Mental Health (DMH), Public Social Services (DPSS); the Community Development Commission/Housing Authority of the County of Los Angeles (CDC/HACoLA); and the Los Angeles City Department of Aging (LADOA) to report back to the Board in 90 days with the following information:

1. A description of what has been done to **address the needs of older adults** experiencing homelessness;
2. An **assessment** of the ways in which Measure H-funded strategies are addressing the needs of older adults; and
3. Any opportunities to **strengthen the response** to the needs of older adults in the future

The report contains demographic information on homeless older adults and programs currently in place, and describes **opportunities wherein the needs of homeless adults can be more effectively addressed**. The CEO and collaborating County departments and agencies are currently assessing these opportunities and will provide another **report on November 15, 2018 with a status report on plans** to further enhance services for older adults experiencing homelessness.

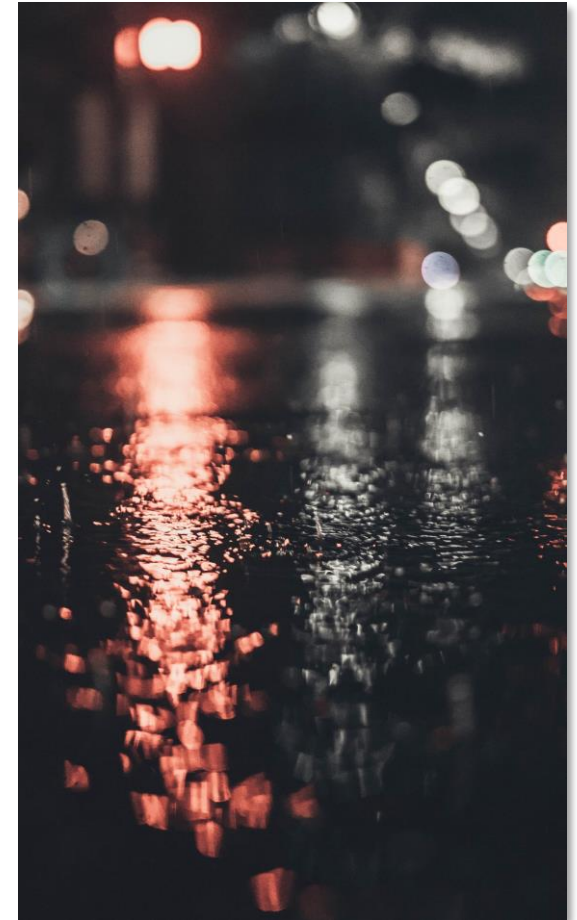


RESPONSES TO BOARD DIRECTIVES

Extreme Weather and Emergency Response (Item No. 2, Agenda of July 31, 2018) Submitted on August 31, 2018

On July 31, 2018, the Board of Supervisors (Board) directed the Chief Executive Office's (CEO) Homeless Initiative (HI) and the Office of Emergency Management (OEM) to work with LAHSA and other relevant agencies to report back in 30-days on the following: 1) Develop a **pre-planned and coordinated emergency response to significant heat events** that will address the needs of people experiencing homelessness; 2) Determine the feasibility of using LAHSA HETs, as well as other funded outreach teams, to **transport clients in need of cooling centers** (when centers are activated); and, 3) Coordinate a multi-agency effort to develop a plan to address at-risk homeless **encampments in wild-land interface and riverbeds** to provide assistance to our homeless neighbors after regular business hours during **fires, inclement weather or other disasters**. As reported in the August 31st Board response, two groups have been created, the **Extreme Weather and Emergency Response Steering Committee** and the **24/7 Emergency Response Work Group**; both bodies continue to meet to finalize the plan to address these mandates.

To date surveys have been conducted by County Fire, LASD Homeless Outreach Services Team, and LA Homeless Services Authority to identify homeless encampments and individuals living in Fire Hazard Severity Zones (FHSZ). **Pro-active outreach is ongoing** in the FHSZ's to engage and relocate persons living in said area. In addition, a plan for an **emergency response to be activated during extreme weather and fire emergencies** is being finalized. The plan will include: 1) the identification of **shelters** that can intake clients during after-hours; 2) **transportation** component for getting persons to the shelters; 3) protocol to move clients to cooling centers during extreme heat episodes; and 4) the utilization of the **County Winter Shelter Program** (WSP) and Augmented WSP for use during extreme cold and wet weather. The CEO-HI will continue to provide periodic updates to the Board until all plans are finalized.



RESPONSES TO BOARD DIRECTIVES

Cities' Homelessness Plan Funding and Solicitation Process (Item Nos. S-1 and 19, Agenda of May 15, 2018) Submitted on September 4, 2018

At the May 15, 2018 Board meeting, the CEO was directed to provide a funding recommendation and an associated plan to **support the implementation of Cities' Homelessness Plans**.

On September 4, 2018, the Board approved **\$9 million** of Measure H funds through a **Request For Proposals** (RFP) process. The RFP will support cities to implement **innovative solutions** that are aligned with the County's Homeless Initiative Strategies.

The United Way Funders Collaborative in partnership with the CEO-HI released the RFP on September 14, 2018 and **responses were due on November 7, 2018**.

The graphic is divided into two main sections. The top section has a dark background with a photo of people working together and a red circle with a white house icon. It contains the text '2018-2019 FUNDERS COLLABORATIVE RFP OPPORTUNITIES' and 'Scroll down for information on the Capacity Building RFP!'. The bottom section is solid orange and contains the text '2018 CITIES IMPLEMENTATION RFP', a paragraph of text, and two buttons: 'DOWNLOAD RFP' and 'Updated FAQs'.

2018-2019 FUNDERS COLLABORATIVE RFP OPPORTUNITIES

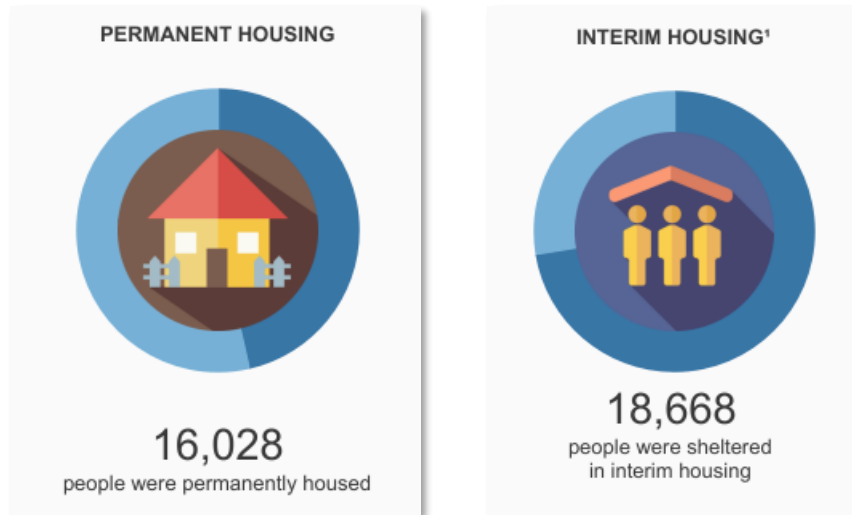
Scroll down for information on the Capacity Building RFP!

2018 CITIES IMPLEMENTATION RFP

We are excited to announce that the Los Angeles County Homeless Initiative and the Home For Good Funders Collaborative have teamed up to release a new, competitive funding opportunity for cities that are ready to take the next step in ending homelessness in their communities.

[DOWNLOAD RFP](#) [Updated FAQs](#)

RESPONSES TO BOARD DIRECTIVES



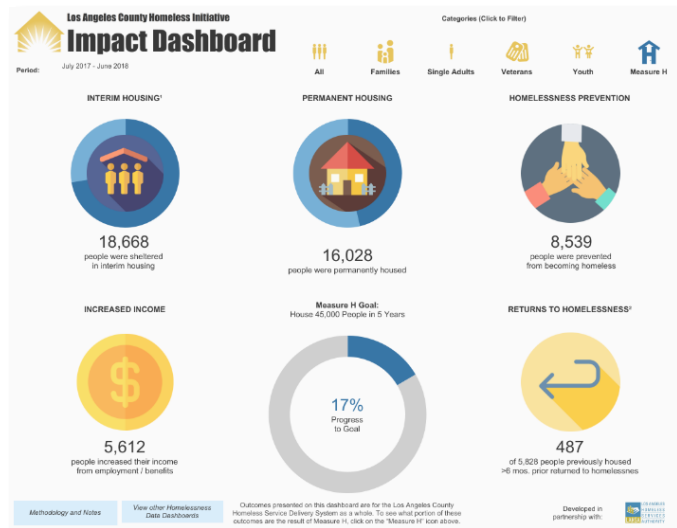
Tracking Measure H Progress (Item No. 77A, Agenda of June 13, 2018) Submitted on September 18, 2018

On June 13, 2017, the Board directed the CEO to report back to the Board in writing every six months on progress towards Measure H targets. The Board directed the CEO to work with partner organizations that might assist with the creation of **dashboards, metrics, and six-month progress reports**.

In addition, the Board directed the CEO to provide an **analysis of expenditures** related to the one-time funds that were set aside for the February 2016 action plan. This report back includes screen shots of the updated Measure H dashboards, which show that between July 2017 and June 2018, **16,028 people experiencing homelessness in the County were placed in permanent housing**, including 7,448 placements attributable to Measure H.

The dashboards also show that between July 2017 and June 2018, 18,668 individuals were sheltered in interim housing and 8,539 people were prevented from becoming homeless. Outcomes can be filtered by population or Measure H funding on the dashboard. The dashboards can be found at the following URL: <http://homeless.lacounty.gov/impact-dashboard/>.

In addition to the dashboards, the report indicates that of the **\$109 million one-time funds** set aside by the Board for the HI, \$72 million have been expended.



RESPONSES TO BOARD DIRECTIVES

Mobile Shower Pilot Program Expansion (Item No. 13, Agenda of August 14, 2018) Submitted On October 15, 2018

On August 14, 2018, the Board directed the CEO to work in collaboration with the Department of Parks and Recreation (DPR) and Parks Sheriff Bureau to identify County **parks and recreational facilities** equipped with unutilized showers during the off season and report back to the Board with recommendations, including but not limited to program, operational, and maintenance costs, to **pilot a program** by making showers in certain identified facilities available to individuals experiencing homelessness.

The CEO reported that the County operates swimming pools at 30 locations, eight of which are in use year-round, and therefore unavailable for the pilot. To determine ideal locations for a shower pilot to serve people experiencing homelessness, the CEO analyzed data from the 2018 Point-in-Time (PIT) homeless count, conducted by the Los Angeles Homeless Services Authority (LAHSA), and examined the **relationship between County pool locations and areas of the County where unsheltered people experiencing homelessness reside**. A map highlighting the number of unsheltered homeless individuals living within a one-mile radius of each County pool was attached to the memo. The CEO also provided **cost estimates** for janitorial services, program operators, and DPR staffing needs.

If the Board directs the CEO to move forward with the pilot, the CEO recommended **continued collaboration** with County departments and the Los Angeles Homeless Services Authority (LAHSA), as well as community-based organizations serving people experiencing homelessness.



RESPONSES TO BOARD DIRECTIVES



Installing Public Hygiene Facilities Near Homeless Encampments (Item No. 15, Agenda of November 28, 2017) Submitted on October 18, 2018

In response to a **hepatitis A outbreak**, on January 29, 2018, the Department of Public Works (DPW) deployed **public hygiene facilities** (PHFs) at four sites within the County. Three of these sites are located in the Los Angeles County Flood Control District (LACFD) and one is in the unincorporated area of the County. The PHFs, which consist of **portable toilets and handwashing facilities**, have been heavily used at all four locations, with average weekly usage at the sites ranging from **65 to 468 uses**.

Initially, **24-hour unarmed security** was deployed at each site; security was **reduced to overnight coverage** only as of August 20, with no ensuing security incidents. While the hepatitis A outbreak has ended, the PHF working group recommends keeping the sites open to meet the hygiene needs of people residing in nearby encampments and facilitate outreach efforts to these individuals.

DPW will **continue to fund** the PHFs located in LACFCD **through the end of the fiscal year**, utilizing the Flood Control District fund. CEO will fund the PHF in the unincorporated area through the end of the fiscal year using one-time FY 2018-19 unobligated Homeless Prevention Initiative funds.

RESPONSES TO BOARD DIRECTIVES

Implementing Sustainable Solutions to Assist People Living in Vehicles – Safe Parking Lots (Item No. 5, Agenda of August 7, 2018) Submitted on October 31, 2018

On August 7, 2018, the Board directed County Counsel, in consultation with the Directors of the Chief Executive Office's Homeless Initiative (CEO-HI) and the Department of Regional Planning (DRP), and other key stakeholders to report back with a recommendation for how to proceed with allowing **safe parking programs** on County property in cities which have adopted **Safe Parking ordinances**, and on public and private land in unincorporated County. The Board also directed CEO-HI to develop recommendations on available funding to support the expansion of **safe parking programs**, as well as metrics for evaluating the effectiveness of safe parking, cost-effective models of providing security at safe parking sites, and strategies to involve **the faith community** in safe parking programs, including providing sites.

The report included the following next steps:

- As a part of the FY 2019-20 Measure H funding recommendations process, CEO will consider recommending funding for **safe parking** in the Strategy E7 and/or E8 funding allocations.
- LAHSA will allocate **\$500,000** in State Homeless Emergency Aid Program (**HEAP**) funding.
- CEO will work with LAHSA to analyze the results of the **Safe Parking Request for Information** released on September 26, 2018, and make further funding and programmatic determinations.
- CEO will continue to work with CEO Asset Management and Board Offices to identify **available County-owned parking lots and private parking lots** on which overnight safe parking would be feasible.
- CEO will work with Board Offices and other stakeholders to **identify faith partners to support implementation of overnight safe parking** programs.

OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES

County-sponsored AB 210 was signed into law by the Governor on October 7, 2017, and became effective January 1, 2018. AB 210 authorizes counties to establish homeless adult and family multidisciplinary teams to facilitate the **expedited identification, assessment, and linkage of homeless individuals and families to housing and supportive services** within the County. It allows participating agencies to **share confidential information** to coordinate housing and supportive services, ensure continuity of care, and reduce duplication of services.

In August 2018, the **AB 210 online training was launched**. Employees from agencies participating in the first phase of AB 210 implementation were able to access the training and sign the employee participation and confidentiality agreement upon completion. These agencies include: Department of Health Services; Department of Mental Health; Department of Public Health; Department of Public Social Services; Public Defender; Los Angeles Homeless Services Authority, and their contractors. Since its launch, approximately **500 employees have completed training and are eligible to share information** utilizing authority conferred by AB 210. **29 agencies/contractors** and all eligible County Departments have signed Participating Agency Agreements.

In September 2018, AB 210 information sharing began. Employees who would like to share information with another employee are able to verify the other employee's eligibility by logging in to a secure site.



OTHER KEY ACTIVITIES

AB 210 - IMPLEMENTATION AND PRIORITIZATION OF HOUSING AND SERVICES FOR HEAVIEST USERS OF COUNTY SERVICES (continued)



Additional participating agencies will be included in the 2nd phase, which will launch after the completion of development of an automated system to facilitate information sharing authorized by AB 210. The Chief Information Office is drafting a solicitation for the development of an automated system to facilitate information sharing authorized by AB 210.

The new law will considerably aid in the County's efforts to **prioritize the care of high-cost homeless single adults**. Since December 2016, the CEO has made available to eligible County departments files with the names of their clients who are among the 5% of homeless single adults identified as the **heaviest users of County services**. These files have not included any past or current service information due to confidentiality restrictions. However, with the authority granted under AB 210, the CEO will release the next version of the 5% list with past and current service information included; as a result, participating County departments will be able to share critical information that greatly **enhances the County's ability to prioritize housing and related services** for heavy users of County services, as directed by the Board on February 9, 2016.

OTHER KEY ACTIVITIES

JOB FAIRS / JOBS COMBATTING HOMELESSNESS WEBSITE

The webpage, www.jobscombattinghomelessness.org, is dedicated to connecting homeless service providers in all eight Service Planning Areas to job seekers. The next Homeless Services Professionals Job Fair will take place in January 2019 and be co-hosted by CEO-HI, City of Los Angeles, and LAHSA.

300+

INDIVIDUALS ATTENDED THE
SEPTEMBER 26, 2018 JOB FAIR
AT LOS ANGELES VALLEY
COLLEGE

1,488

POSITIONS FILLED BETWEEN
DECEMBER 2017
AND SEPTEMBER 2018

JANUARY 2019

NEXT HOMELESS SERVICES PROFESSIONALS JOB FAIR



FOR A PAYCHECK WITH A PURPOSE, PLEASE VISIT:

JOBSCOMBATTINGHOMELESSNESS.ORG

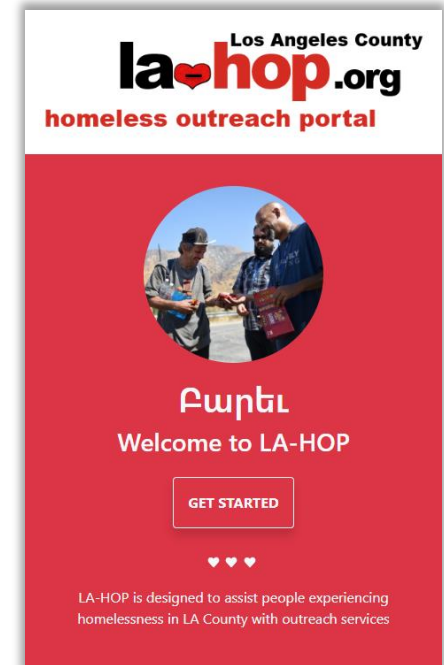
OTHER KEY ACTIVITIES

LOS ANGELES HOMELESS OUTREACH PORTAL (LA-HOP)

The Los Angeles Homeless Outreach Portal (LA-HOP) is a web-based portal (www.la-hop.org) for County constituents, first responders, business owners, and elected officials/government employees to request outreach services for homeless people they encounter in their communities. The goal of outreach efforts is to assess the need of unsheltered homeless persons and connect them to vital resources with the goal of ending their homelessness.

There are 626 outreach workers on 167 outreach teams across the County utilizing LA-HOP to guide their daily efforts to engage the unsheltered homeless population of LA County. As of July 19, 2018, the Countywide launch date of the portal, **3,125 requests** were submitted via the portal.

In addition, the County Homeless Initiative created a two-minute animated video to raise awareness of LA-HOP and encourage utilization of the online tool. The video is being promoted and shared widely; additional versions of the video with on-screen text and translated voiceover in Spanish, Chinese and Korean are being developed.



LA-HOP REQUESTS BY REQUESTOR TYPE



- Concerned Resident - 37%
- Homeless/Social Service Provider - 18%
- First Responder - 4%
- Business Owner - 4%
- Government Employee - 22%
- Self-Referral - 8%
- Other - 7%

EXHIBITS

EXHIBIT I:

APPROVED COUNTY STRATEGIES TO COMBAT HOMELESSNESS
IMPLEMENTATION STATUS AT-A-GLANCE

EXHIBIT II:

STATUS OF STRATEGIES TO COMBAT HOMELESSNESS

EXHIBIT III:

HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY

EXHIBIT IV:

SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)

EXHIBIT V:

DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT
HOMELESS INITIATIVE STRATEGIES



Approved County Strategies to Combat Homelessness

Implementation Status At-A-Glance

November 2018

LEGEND

Fully Implemented

Partially Implemented

Implementation targeted by
January 2019Implementation targeted by
March 2019Implementation targeted
by July 2019

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of LA County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

B. Subsidize Housing

B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
B3 – Partner with Cities to Expand Rapid Re-Housing (H)
B4 – Facilitate Utilization of Federal Housing Subsidies (H)
B5 – Expand General Relief Housing Subsidies
B6 – Family Reunification Housing Subsidy (H)
B7 – Interim/Bridge Housing for those Exiting Institutions (H)
B8 – Housing Choice Vouchers for Permanent Supportive Housing

(H) – Strategies eligible to receive Measure H Funding

A. Prevent Homelessness

A1 – Homeless Prevention Program for Families (H)
A2 – Discharge Planning Guidelines
A3 – Housing Authority Family Reunification Program
A4 – Foster Care Discharges
A5 – Homeless Prevention Program for Individuals (H)

D. Provide Case Management and Services

D1 – Model Employment Retention Support Program
D2 – Expand Jail In-Reach (H)
D3 – Supportive Services Standards for Subsidized Housing
D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
D5 – Support for Homeless Case Managers
D6 – Criminal Record Clearing Project (H)
D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

C. Increase Income

C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
C6 – Targeted SSI Advocacy for Inmates (H)
C7 – Subsidized Employment for Adults (H)

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

Homeless Initiative Quarterly Report No. 11 – As of September 30, 2018

Status of Strategies to Combat Homelessness

(H) after strategy name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

STRATEGY IMPLEMENTATION DATE (ACTUAL OR TARGET)	STATUS	NEXT STEPS
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016	<ul style="list-style-type: none"> July 2018: LAHSA held conference calls with Prevention and Diversion providers to provide guidance on updated program documents and forms, as well as additional training on implementation and utilization of the Prevention targeting tool. September 2018: LAHSA presented about Prevention and Diversion to different county agencies at Strategy D5 Workgroup meeting. September 2018: LAHSA held a kick-off for CoC funded Permanent Supportive Housing (PSH) providers. Prevention program services were included as part of the PSH kick-off agenda. LAHSA continues to provide support and programmatic guidance to Prevention providers via phone call, emails and in person. 	<ul style="list-style-type: none"> LAHSA will continue to work with HUD TA on Diversion screening tool. LAHSA will also continue to work with HUD TA to create trainings on Diversion. LAHSA plans to develop and implement learning communities for prevention providers to offer strengthened guidance and support.
A2: Discharge Planning Guidelines <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> The Discharge Planning Guidelines have been finalized and are available for use by institutions across the County, i.e., hospitals (public and private), jails, drug/alcohol treatment facilities, and mental health treatment facilities. 	<ul style="list-style-type: none"> CEO-HI will analyze SB 1152 regarding hospital patient discharge process, and revise the Guidelines based on the analysis. SB 1152 was enacted on September 30, 2018.

		<ul style="list-style-type: none"> The revised Guidelines will be distributed for review to County partner agencies and the Hospital Association of Southern California.
A3: Housing Authority Family Reunification Program <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> LASD continues to make referrals from the in-custody population prior to release. Probation continues screening for homeless individuals who fit the criteria for participation. During this quarter, LASD made 11 referrals for Program participation and Probation screened 966 clients for Program eligibility. 	<ul style="list-style-type: none"> Lead agencies will continue to extend outreach efforts to identify persons who can qualify for and benefit from the program.
A4: Discharges from Foster Care and Juvenile Probation <u>Actual Implementation Date:</u> Phase 1: January 2018 <u>Actual Implementation Date:</u> DCFS - Phase 2: August 2018 Target Implementation Date Probation – Phase 2: January 2019	<ul style="list-style-type: none"> Pilots testing the service delivery models for serving AB12 and Probation Youth in SPAs 2 and 3 have concluded. Outcomes are being assessed and recommendations developed. Co-location of Youth Coordinated Entry System (YCES) providers in DCFS Regional Offices is continuing but being refined to meet the needs of each Regional Office and to ensure most effective use of YCES staff. Department of Children and Family Service (DCFS) policy on development of a comprehensive discharge plan, 6 months prior to exiting the foster care system was released for implementation. DCFS began distribution of the Foster Care Exit Survey to recently-discharged Transition Age Youth. Probation's discharge policy was established, and training has been certified. <p>DCFS and Probation are continuing to fill vacancies and explore additional staffing needs for both administrative and regional office staff to ensure most effective implementation of this strategy.</p>	<ul style="list-style-type: none"> Pilot debriefing and discussion with leaders from DCFS, Probation, CEO, Board Offices, and Philanthropy around next steps scheduled for November 30, 2018. DCFS will continue to monitor implementation through collection of data and case reviews. Probation will continue to prepare for implementation by establishing metrics, formulating staff roles and responsibilities and continuing internal discussion, as necessary. Chief Executive Office (CEO) will continue to work with DCFS and Probation to support implementation. Monthly implementation meetings between DCFS, Probation and CEO are being scheduled.

<p>A5: Homeless Prevention Program for Individuals (H)</p> <p><u>Actual Implementation Dates:</u> Homeless prevention services: February 2018</p> <p>Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> July 2018: LAHSA held conference calls with Prevention and Diversion providers to provide guidance on updated program documents and forms, as well as additional training on implementation and utilization of the Prevention targeting tool. September 2018: LAHSA presented about Prevention and Diversion to different county agencies at Strategy D5 Workgroup meeting. September 2018: LAHSA held a kick-off for CoC funded supportive housing providers. Prevention program services were included as part of the PSH kick-off agenda. LAHSA continues to provide support and programmatic guidance to Prevention providers via phone call, emails and in person. 	<ul style="list-style-type: none"> LAHSA will continue to work with HUD TA on Diversion screening tool. LAHSA will also continue to work with HUD TA to create trainings on Diversion. LAHSA plans to develop and implement learning communities for prevention providers to offer strengthened guidance and support.
<p>SUBSIDIZE HOUSING</p>		
<p>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: June 2016 Phase 2: October 2016</p>	<ul style="list-style-type: none"> Department of Public Social Services is working with the Los Angeles Homeless Services Authority (LAHSA) to secure access to the Homeless Management Information System (HMIS) for identified users to serve homeless participants more effectively and to better connect participants to homeless services. Continuing to monitor approved Strategy B1 subsidies and disengagements. 	<ul style="list-style-type: none"> Finalizing access to HMIS. Ensure HMIS users have completed training
<p>B2: Expand Interim Assistance Reimbursement to additional County Departments and LAHSA</p> <p><u>Target Implementation Date:</u> Phase 1: December 2018 Phase 2: July 2019</p>	<ul style="list-style-type: none"> Implementation of Phase 1 delayed due to a delay in the Amendment to the Memorandum of Understanding between the Departments of Health Services (DHS) and Public Social Services (DPSS). Phase 1 targets DHS Countywide Benefit Entitlement Services Team (CBEST) clients where subsidies and services are being provided through both Measure H and the Housing and Disability Advocacy Program (HDAP) funding from the California Department of Social Services. CEO drafting requirements to assess the feasibility of automated claiming and documentation process between departments claiming Interim 	<ul style="list-style-type: none"> Monitor for implementation of Phase I. Assess need for additional resources that will be needed to proceed with implementation of Phase 2.

	Assistance Reimbursement (IAR) and DPSS who will process IAR claims on their behalf.	
<p>B3: Partner with Cities to Expand Rapid Re-Housing (H)</p> <p><u>Actual Implementation Dates:</u> DHS Housing and Jobs Collaborative (HJC): January 2016 LAHSA's Family and Youth Rapid Re-housing: September 2016 LAHSA's Single Adult Rapid Re-housing: July 2017</p>	<ul style="list-style-type: none"> Throughout the month of August, LAHSA's Rapid Re-Housing (RRH) Coordinator scheduled in depth one-on-one calls with each of LAHSA's RRH providers to discuss any questions providers had regarding Scope of Required Services, new documentation forms, or other issues. RRH Learning Communities continue to provide support to providers. The most recent meeting focused on tenant screening and housing retention barriers. RRH domestic violence (DV)/intimate partner violence (IPV) learning communities also continue to meet monthly. For both learning communities, upcoming sessions will be oriented toward supporting direct line staff. LAHSA and the Workforce Development, Aging, and Community Services (WDACS) Department held a launch event for the "Home 2 Work" pilot project which partners RRH providers in Service Planning Areas (SPAs) 1, 3, and 7 with America's Job Centers of California (AJCCs) to provide RRH clients with employment services. The pilot began on October 1, 2018. Weekly technical assistance (TA) visits and calls were held with providers, where necessary. LAHSA's RRH Boot Camp for providers, led by Abt Associates, took place on November 8 and 9, 2018. 	<ul style="list-style-type: none"> LAHSA is drafting a RRH frequently asked questions (FAQ) document, based on questions raised by providers during one-on-one calls. DHS is finalizing agreements with Culver City and the City of Burbank, and will launch RRH partnerships with those cities.
<p>B4: Facilitate Utilization of Federal Housing Subsidies (H)</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> HACoLA utilized the following marketing strategies to raise awareness of the Homeless Incentive Program: Google advertisements, postings on Owner Portal login page, radio interview and commercials on ESPN Deportes, and mass emails sent to all registered landlords. 	<ul style="list-style-type: none"> HACoLA and other housing authorities receiving Measure H funds will continue to schedule events with Supervisors and other partners in order to promote the program. Other marketing options are being explored to further increase awareness of the program.

<p>B5: Expand General Relief Housing Subsidies</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> Approximately \$4.4 million in savings have been realized from the Mandatory Substance Use Disorder Recovery Program. As such, the Department of Public Social Services (DPSS) is preparing to implement component 2 of Strategy B5 Enhance and expand the General Relief Housing Subsidy and Case Management Program (HSCMP) by incorporating a Rapid Rehousing (RRH) Model. 	<ul style="list-style-type: none"> Finalize RRH model program design and integration into HSCMP Performance Metrics will be enhanced to include metrics around integration of RRH model. Stakeholder input process around program design for RRH model integration into HCMSP. Staff training. Implementation targeted for January 2019.
<p>B6: Family Reunification Housing Subsidy (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> Continued monthly B6 and Bringing Families Home (BFH) collaborative meetings at Children's Court that include all contracted housing agency managers, CDC, 211, LAHSA, DPSS, and DCFS Court liaison. Continued monthly meetings with Corporation for Supportive Housing (CSH), LAHSA, Office of Child Protection, and Southern California Grant Makers as part of One Roof to streamline support for all homeless DCFS youth and families. DCFS formed a committee, inclusive of staff from LAHSA, DPSS, Union Rescue Mission, and DPH, to streamline and expedite housing services for families exiting the Mission. This committee will have an ongoing monthly meeting. DCFS formed a committee with DPSS staff to streamline housing services for mutual homeless DCFS and DPSS families. This meeting will occur monthly. DCFS participates in ongoing monthly CDSS conference calls for the BFH program. 	<p>DCFS will continue efforts to increase the number of families housed.</p>
<p>B7: Interim/Bridge Housing for Those Exiting Institutions (H)</p>	<ul style="list-style-type: none"> On September 25, 2018, DPH-SAPC, the Corporation for Supportive Housing and LA Care convened a training on homeless cultural competency and humility for Recovery Bridge Housing (RBH) providers. 	<ul style="list-style-type: none"> DPH-SAPC to convene contracted RBH providers to discuss key implementation

<p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> • DPH-SAPC continued to provide TA to RBH providers on bed expansion requests, providing updates on policy changes and discussing ways to further improve the RBH benefit. • LAHSA and the County Health Agency are working to develop inter-agency facility and practice standards that will be implemented by crisis, bridge and interim housing providers Countywide. • LAHSA and the County Health Agency convened joint training sessions/presentations, including an Interim Housing kick-off meeting on September 19th for LAHSA crisis and bridge housing providers. The universal referral form for Interim Housing was introduced to LAHSA's providers at this meeting. • DHS continued to meet with representatives from the County jail who provide referrals through strategy D2 to access HFH interim housing for persons being released from jail with complex medical and/or behavioral health concerns. • DHS continued efforts to build capacity and provide assistance with staff development by conducting 13 trainings covering 8 topics for contracted interim housing providers. • During this quarter, the lead agencies continued to convene trainings, learning sessions, TA sessions, etc., to support the efforts of their contracted partners. • A total of 42 additional RBH beds across 6 new sites were processed for approval within the first quarter of FY 2018-19, with the capacity to use these beds for Strategy B7 clients as the need arises. • During this quarter, the lead agencies continued to operate as a collaborative in the administration of Strategy B7; staff was onboarded to ensure coordination across agencies. Facility standards were standardized across agencies and coordinated with private hospitals. • Lead agencies continued efforts to engage stakeholders via various forums. 	<p>issues and bed expansion targets.</p> <ul style="list-style-type: none"> • Lead agencies will continue to work closely to formalize a centralized referral system to ensure clients are referred to the most appropriate bed given their level of care needs. • Lead agencies will continue to work on the universal facility and practice standards and have them finalized by November 2018.
<p>B8: Housing Choice Vouchers for Permanent Supportive Housing</p>	<ul style="list-style-type: none"> • HACoLA and LAHSA continued weekly conference calls to share status reports on all referrals and applications received from LAHSA-referred clients and provide responses to any inquiries submitted by participating agencies. 	<ul style="list-style-type: none"> • HACoLA will continue to refer voucher holders to the Housing Advisory Unit (related to HI Strategy B4) for housing locator

<p><u>Actual Implementation Date:</u> June 2016</p>		<p>assistance and for available resources.</p> <ul style="list-style-type: none"> • HACoLA will continue to expeditiously process new contracts for voucher holders who have located housing.
<p>INCREASE INCOME</p>		
<p>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</p> <p><u>Actual Implementation Date:</u> December 2016</p>	<ul style="list-style-type: none"> • In the first quarter of FY 2018-19, 95 individuals were referred to the C1 program and 65 subsidized placements were made. 	<ul style="list-style-type: none"> • DPSS will conduct training with a newly -contracted community-based organization (CBO) in the Antelope Valley.
<p>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</p> <p><u>Implementation Dates:</u> Phase 1 (County adoption of Social Enterprise Preference Program): Actual – October 2016</p> <p>County adoption of Social Enterprise Sub-contractor Preference Program: Target – November 2018</p>	<ul style="list-style-type: none"> • As of August 2018, LA:RISE expanded to include three additional Social Enterprises (SE) and 10 additional America's Job Centers of California (AJCCs). In total, 1,400 homeless individuals are expected to be served by the LA:RISE program in FY 2018-19. • Staff from new LA:RISE social enterprises and AJCCs underwent 1.5 months of training on the LA:RISE model, program goals, performance outcomes, required programming and services, data/tracking requirements, understanding the homeless population, trauma-informed service delivery strategies, and other topics. Monthly LA:RISE Academy meetings will provide continued training and technical assistance. • To date, 40% of WDACS AJCC staff have enrolled in additional training on serving people experiencing homelessness via LAHSA's Centralized Training Academy. • On October 4, 2018, WDACS co-hosted the <i>LA:RISE Policy Summit</i> with LA City Economic and Workforce Development Department (EWDD), the LA Mayor's Office and Roberts Enterprise Development Fund (REDF). The event brought together more than 200 people to hear the results of the 	<ul style="list-style-type: none"> • Continue enrollment of AJCC staff into training via the LAHSA Centralized Training Academy. • Monthly technical assistance meetings with LA:RISE Social Enterprises and AJCCs. • Continue to coordinate incorporation of restorative legal services, which address legal barriers to homeless participants entering the workforce, into LA:RISE program.

<p>Phase 2 (Complete Feasibility Study assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs): Actual – September 2018.</p> <p>Phase 3 (Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs): Target – February 2019</p> <p>C7: Subsidized Employment for Homeless Adults (H)</p> <p><u>Implementation Dates:</u></p> <p>Phase 1 (Expand LA:RISE model): Actual – July 2017 - June 2018</p> <p>Phase 2 (Scale LA:RISE Countywide): –Actual August 2018</p>	<p>interim evaluation of LA:RISE and discuss additional efforts needed in the region to assist people experiencing homelessness with accessing employment.</p> <ul style="list-style-type: none"> While LA City and LA County WDBs are implementing the LA:RISE model, the five other workforce development boards (WDBs) in the L.A. County region (SELACO, Pacifica Gateway, Foothill, Verdugo and Long Beach) are utilizing C2/C7 funds to assist homeless individuals to secure employment through the Homeless Opportunity for Meaningful Employment (HOME) program, which combines transitional subsidized employment with employment services offered through AJCCs. In the last quarter, WDBs engaged in HOME have conducted outreach and recruitment with program partners and strengthened partnerships with homeless service agencies. South Bay WDB invited People Assisting the Homeless (PATH) to co-locate in their AJCCs (Torrance and Inglewood) to better facilitate referrals and co-case management of homeless job seekers. Verdugo WDB has begun providing its AJCC staff with additional training and resources (e.g., legal services, additional housing resources, tenant's rights and housing advocacy) to better equip them to serve homeless individuals. <p>The Robert Enterprise Development Fund (REDF) completed a report on the feasibility of utilizing ASOs to assist people experiencing homelessness in accessing employment. REDF presented report findings to WDACS and the CEO Homeless Initiative. The County is reviewing findings to determine next steps regarding utilization of ASOs.</p>	
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently</p>	<ul style="list-style-type: none"> The total number of previously homeless individuals in TempLA has increased this quarter from 34 to 36. The two new participants are on assignment in the Probation Department and Public Library. 	<ul style="list-style-type: none"> Continue to expand the network of partners and outreach to CBOs and SEAs to promote the County program, engage them in

<p>Homeless People to increase Access to County Jobs</p> <p><u>Actual Implementation Dates:</u> Phase 1: October 2016 Phase 2: May 2017</p>		<p>partnering with the County, and help more participants obtain permanent County employment.</p>
<p>C4, C5, C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p> <p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p><u>Actual Implementation Date:</u> April 2017</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> Countywide CBEST Refresher Training for all CBEST Contractor Staff has continued. Comprehensive Health and Accompaniment Management Platform (CHAMP) training provided by the Department of Health Services (DHS) for the Department of Mental Health (DMH) clinical staff has continued. Medical Legal Community Partnership Los Angeles (MLCP-LA) Training provided by MLCP staff for CBEST administration and contract providers. Case conferencing continues to occur on a weekly or bi-weekly basis. DHS met with the Department of Children and Family Services (DCFS) leadership and staff to establish a referral system for Transition Age Youth transitioning out of the foster care system who may be eligible for Supplemental Security Income (SSI) benefits. CBEST has successfully co-located CBEST benefits specialists at the Veteran Administration offices in Service Planning Areas (SPA) 2 and 5 to assist veterans with benefit applications. Military and Veterans Affairs continues to work and support (SPA) 3,4,6,7 and 8 providing on and off-site services to Homeless Veterans. Military and Veterans Affairs has secured \$12,178.47 in monthly compensation and pension benefits, \$54,448.37 in Lump Sum Awards assisted 295 homeless veterans by referral and walk in process. 	<ul style="list-style-type: none"> Continue to work with the Los Angeles Homeless Services Authority (LAHSA) to develop an assessment and referral pathway to CBEST and for other clients, who are determined ineligible for federal benefits.

PROVIDE CASE MANAGEMENT AND SERVICES		
<p>D1: Model Employment Retention Support Program</p> <p>Actual Implementation Dates: Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)</p>	<ul style="list-style-type: none"> • WDACS has been working to reinforce employment retention practices through training and partnership development. • New social enterprise and AJCC LA:RISE staff underwent 1.5 months of training to implement LA:RISE, which included training to provide employment retention supports. A crucial component of LA:RISE is the employment retention services built into the program. • Quarterly LA:RISE Academy Meetings launched in October 2018 and will provide ongoing supports and coaching to LA:RISE AJCCs and Social Enterprises to further identify model retention services and best practices. 	<ul style="list-style-type: none"> • WDACS continues to work closely with REDF, Social Enterprise partners, the City of Los Angeles, the seven Workforce Development Boards in the region, the Los Angeles Homeless Services Authority, and homeless service providers to implement, maintain, and improve LA:RISE.
<p>D2: Expand Jail In Reach (H)</p> <p>Actual Implementation Date: January 2017</p>	<ul style="list-style-type: none"> • 2 planning/collaboration meetings continued during this quarter. The meetings are held in conjunction with ODR service provider monthly meetings and include the 4 in-reach agencies and staff from Housing for Health, ODR, Sheriff's Department, and DHS Correctional Health Services. • CBO staffing: Each of the 4 contracted agencies is working to maintain a staffing level of 3 case managers each, 12 total staff for Strategy D2. At the end of this quarter, a total of 10 positions were filled, and 2 hires are pending jail clearance. • A draft protocol was created during this period for D2 collaboration with the WPC Reentry program, to minimize duplication of services and establish procedures for D2 clients to be co-enrolled in WPC when eligible. Such clients would then be eligible for 30 days of essential medications upon release from jail and an expedited Medi-Cal enrollment process. A preliminary training was held for CBO staff on July 26, 2018. The protocol is currently being further refined and is expected to be implemented by early 2019. • D2 case conference meetings continued during this period with each of the four in-reach agencies. 	<ul style="list-style-type: none"> • In-reach agencies to continue recruitment for vacant case manager positions. • DHS to continue recruitment for vacant Clinical Social Worker position at Pitchess Detention Center. • Finalize and implement WPC enrollment protocol. • D2 staff will continue to troubleshoot data tracking processes during transition to the Clarity data tracking system.

<p>D3: Supportive Service Standards for Subsidized Housing</p> <p><u>Target Implementation Date:</u> March 2019</p>	<ul style="list-style-type: none"> • LAHSA convened meetings with various County departments, HACLA, and CSH on August 20, 2018 and August 22, 2018 to gather input on possible standards. Stakeholders included DHS, DMH, HACoLA, DPH-SAPC, HACLA, Probation, LAHSA, and the Corporation for Supportive Housing (CSH). • Stakeholders discussed efforts to date to develop best practices, best practice standards, and potential models of care. In general, the stakeholders agreed that supportive services in permanent supportive housing should resemble DHS's Intensive Case Management Services (ICMS) model and caseloads should be 1:25 (or less) based on the acuity of the population being served. These standards will only apply for clients in permanent supportive housing. They will incorporate procedures and processes for transferring clients within and between projects based on the client's needs. Clients who are in a PSH project but no longer need the supportive services will be assisted in moving-on to permanent affordable housing (Housing Choice Voucher) without the intensive services. • It is anticipated that case management training will be standardized through LAHSA's Centralized Training Academy. • LAHSA has contracted with a HUD TA provider to help direct and further expand on the formulation of the final standards. 	<p>LAHSA staff and the HUD TA provider will schedule a meeting next quarter to bring community stakeholders together to gather additional input.</p>
<p>D4: Regional Integrated Re-entry Networks – Homeless Focus (H)</p> <p><u>Target Implementation Date:</u> January 2019.</p>	<ul style="list-style-type: none"> • In August 2018, a matrix containing information on existing efforts serving justice-involved individuals experiencing homelessness was completed by Housing for Health (HFH), Correctional Health Services (CHS), Office of Diversion and Reentry (ODR) and LAHSA, coordinated/compiled by CEO. • CEO convened a meeting with HFH, ODR, CHS and LAHSA on August 13, 2018 to further the discussion of reprogramming of D4 funds. The meeting included review of the matrix of existing efforts and discussion of high priority gap areas including bridge housing beds. • On October 11, 2018, the Homeless Policy Deputies approved the reprogramming of D4 funding to support interim/bridge housing for individuals exiting the jails. 	<ul style="list-style-type: none"> • HFH to implement additional interim housing beds in January 2019.

<p>D5: Support for Homeless Case Managers</p> <p><u>Implementation Dates:</u> Actual: December 2016-October 2018: Alternate Public Defender (APD), Chief Executive Office (CEO), Child Support Services Department (CSSD), Department of Animal Care & Control (DACC), Department of Public Health (DPH), Department of Public Social Services (DPSS), LA County Library, Public Defender (PD), and Workforce Development, Aging, & Senior Services (WDACS).</p> <p>Target: Winter 2018: Remaining co-location pilot between DPSS and LA Family Housing (LAFH) will be implemented.</p>	<ul style="list-style-type: none"> LAHSA conducted Strategy D5 Homeless Referral Trainings for County staff in September and October 2018. APD, CEO, CSSD, DACC, DPH, DPSS, Library, and PD submitted 224 referrals to homeless service providers during the past quarter. The Strategy D5 Full Group met monthly last quarter, which included an in-service on LA-HOP and the Prevention/Diversion Programs. <p><u>D5 Pilots:</u></p> <ul style="list-style-type: none"> LAHSA continues to assist WDACS and the City of Los Angeles Department of Aging with connecting older adults accessing meal programs with the homeless services delivery system. The Elderly Nutrition Pilot (ENP) is currently operating in SPA's 1,4,5, and 8. Homeless providers provide weekly in-reach to senior meal sites and have engaged an estimated 86 seniors since March 2018. The DPSS and Union Station Homeless Services Co-Location Referral Pilot started on July 31, 2018 at the DPSS San Gabriel Valley District. The pilot assists literally homeless employable individuals connect with a CES homeless case manager via the SPA 3 CES agency. WDACS-Adult Protective Services (APS) started a co-location pilot on September 21, 2018, whereby People Assisting the Homeless (PATH) and Volunteers of America Los Angeles (VOALA) are co-located at three APS offices. D5 referrals will be captured in the next quarterly report. The Home2Work Pilot Program launched on October 1, 2018, which includes WDACS America's Job Center of California (AJCC) staff and Homeless RRH providers. Monthly check-in calls will be conducted to monitor the progress of the pilot and implement any changes as needed. 	<ul style="list-style-type: none"> LAHSA will continue to provide D5 Homeless Referral Trainings, so new County department staff can make appropriate referrals for people experiencing homelessness. DPSS & LAFH Co-location Pilot: LAFH has agreed to place a staff person in the Glendale and San Fernando Districts one day per week. Staff will send homeless General Relief applicants who cannot work to LAFH staff for referral for housing and homeless services, beginning in November 2018. Training is scheduled for November 9, 2018. LAHSA will continue to provide technical assistance to support the D5 Pilots.
<p>D6: Criminal Record Clearing Project (H)</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<ul style="list-style-type: none"> The Public Defender conducted 33 record clearing events during this quarter. The LA County Homeless Court Program has established two regular ongoing monthly events in the community in conjunction with the Public Defender's D6 Teams: the Source at the Central Library, and the LA Family Housing Valley Connect Day. 	<ul style="list-style-type: none"> The Public Defender will continue the development of homeless assessment data field status in the Client Case Management System and continue to fill open positions.

	<ul style="list-style-type: none"> The County Homeless Court Program has successfully piloted a new model that gives individuals experiencing homelessness the opportunity to engage in services onsite at connect days and outreach events. 	<ul style="list-style-type: none"> The LA County Homeless Court Program will continue to work on hiring and filling its 2 open positions and work on establishing technology support for a case management system.
<p>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> DPH-SAPC conducted site visits at PSH locations with its CENS providers to check for available private space for SUD services, and to coordinate referrals with the corresponding Intensive Case Management Services (ICMS) providers. These visits led to co-locating three CENS providers at four additional PSH sites. DHS partnered with permanent housing developers and leased up five new projects and has attached ICMS services to 214 slots in project-based sites. DMH's Housing Full Service Partnership providers began implementing services at four PSH sites. DMH allocated Mental Health Services Act funds to implement (1) ICMS in 39 existing housing developments with MHSA units serving 1,055 clients and (2) Housing FSP services in 22 existing MHSA PSH projects. This reduced the need to fund ICMS and Housing FSP in those housing developments through Measure H. DHS, DMH and DPH continue to collaborate to ensure integrated services continue to be implemented seamlessly for referrals generated through the D7 strategy. 	<ul style="list-style-type: none"> DPH-SAPC will expand CENS co-location to existing PSH sites. DHS will lead an input session in Fall 2018 to obtain information on the need for services funding for current clients in PSH scattered site housing. DHS will continue to expand scattered site slots and attach ICMS to clients referred through the Coordinated Entry System
CREATE A COORDINATED SYSTEM		
<p>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</p>	<ul style="list-style-type: none"> No additional activity is underway since last report period: <ul style="list-style-type: none"> Chief Executive Office Homeless Initiative appointee to West Los Angeles Veterans Affairs (WLA VA) campus Oversight and Engagement Board continues to participate as ex-officio Board member and provide input into the development of the West LA VA campus to strengthen access and connection to homeless services. Countywide Benefits Entitlement Services Team (CBEST) continues collaboration with Social Security Administration (SSA) to streamline 	<p>Continue monitoring partnership with VA and SSA for opportunities to enhance services.</p>

<p><u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017 Advocacy with VA – December 2017</p>	<p>Supplemental Security Income (SSI) application process for disabled homeless individuals.</p>	
<p>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> • DPH continued to host treatment provider meetings, including Sage Provider Advisory Meetings, to deliver technical assistance and training on accessibility and cultural competency; disseminate system-level changes; describe pertinent treatment standards and expectations; and offer the provider network an opportunity to openly communicate successes and challenges regarding System Transformation to Advance Recovery and Treatment through an Organized Delivery System (START-ODS) operations. • The Service and Bed Availability Tool was revised to improve user-friendliness. • Services for perinatal and parenting women were expanded to include residential room and board to support children 0-16 who are in treatment with the mother (2) recovery bridge housing day rate for children 0-16 while the mother is residing within this transitional housing and concurrently enrolled in outpatient treatment; and (3) the age limit for case management, transportation, and child care for the children of mothers in treatment at Pregnant and Parenting Women designated treatment sites. 	<p>DPH-SAPC is partnering with L.A. Care Health Plan to develop and implement a 12-month pilot program to provide medically complex individuals with increased access to residential level substance use disorder treatment.</p>
<p>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</p> <p><u>Actual Implementation Date:</u> October 31, 2018</p>	<ul style="list-style-type: none"> • All 16 Whole Person Care (WPC) programs have been implemented: 5 for high-risk homeless populations, 3 for justice-involved populations, 3 for individuals with serious mental illnesses, programs for high-risk pregnant woman, individuals with substance use disorder and those with chronic medical conditions who have frequent hospital admissions, and a legal medical partnership program. • The Comprehensive Health Accompaniment and Management Platform, which contains WPC enrollments, demographics, screens and assessments, care plans, and program-related encounter information, continues to undergo design improvements with the goal of streamlining the 	<ul style="list-style-type: none"> • Continue to refine and enhance comprehensive training for new Community Health Workers (CHWs). Implement an intensive 6-week long training program for new hires that will introduce them to a wide range of topics they are likely to encounter on the job. • Continue program improvement efforts across all WPC programs

Strategies involving Health Home opportunities will be implemented in 2019.	<p>client platform to reduce barriers for program placement, improve client care, and increase data quality.</p> <ul style="list-style-type: none"> • In September, DHS launched the Balanced Scorecard initiative across all of its programs, which will outline goals for 2019 that tie directly back to WPC's larger strategic plan and vision. 	to build capacity, increase enrollments, and improve care coordination
<p>E4: First Responders training</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> • On July 2, 2018, a First Responders curriculum follow up meeting was convened with LAHSA. • During this quarter Lt. Geff Deedrick, Lead of the Sheriff's Homeless Outreach Services Team, presented at over 20 meetings/events and engaged local city staff and law enforcement agencies, County department staff, and community-based organization staff to inform them of, and provide the Sheriff's First Responders Training. 	<ul style="list-style-type: none"> • The Sheriff Department will continue to engage staff from cities, law enforcement, government, and community-based agencies to provide the First Responders Training as requested.
<p>E5: Decriminalization Policy</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • The Sheriff continued to disseminate the Department's Decriminalization Policy to all Department sworn officers and to other law enforcement entities across the County. 	<ul style="list-style-type: none"> • The Sheriff will continue to disseminate the Department's Decriminalization Policy to all Department sworn officers and to other law enforcement entities across the County as requested.
<p>E6: Countywide Outreach System (H)</p> <p><u>Actual Implementation Date:</u> March 2017</p>	<ul style="list-style-type: none"> • During this reporting period, Strategy E6 Lead agencies provided several presentations/training sessions at the national and local level covering various topics related to Countywide outreach coordination. • E6 staff participated in various meetings and technical assistance sessions with government and community-based agencies with the goal of improving outreach efforts and discussing outreach and care coordination plans for E6's highest need clients. • In July 2018, DMH's SB 82 teams transitioned to using the HMIS to collect outreach data which allows for increased outreach coordination. • During this reporting period, DMH launched its Homeless Full Service Partnership Program, providing specialty mental health services and case management to people experiencing street-based homelessness who are referred by the homeless outreach teams. 	<ul style="list-style-type: none"> • Continue hiring and onboarding of staff by E6 lead agencies and their contracted partner agencies. • Continue convening and/or supporting meetings, TA sessions, community engagement efforts, disseminating information, etc., all with the goal of improving E6 processes.

	<ul style="list-style-type: none"> Quarterly Street-Based Engagement Medical Support Outreach Meetings for health providers on the MDTs continued in this quarter. Outreach and care coordination meetings were convened during this reporting period in all SPAs with the goal of discussing how to best cover the SPA geography effectively, coordinating joint outreach collaboratives, discussing opportunities and barriers to doing the work, and to discuss the most complex clients and put together outreach and care coordination plans. LAHSA has been working with the CEOs office and other entities to coordinate placement of expanded shower facilities. As of September 30, 2018, 95% of the MDTs and 80% of the Public Space Generalist Teams were hired towards the goal of implementing 36 MDTs and 20 two-person Public Space Generalist Teams o by September 30, 2018. 	
<p>E7: Strengthen the Coordinated Entry System (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> CES Policies – The evaluation policy was passed by the CES Leadership Committee in September including the core set of CES Policies (Access, Assessment, Prioritization, Matching, and Evaluation) as identified by the HUD. Legal Services have been launched. Inner City Law Center and their subcontracted agencies have educated, built relationships and connections within each of their service areas. Centralized Training Academy – Hosted 72 training sessions that focused on direct service, HMIS, program administration for rapid re-housing and interim housing, fire safety, CES interim guidance, and civil rights. Rep Payee – Four providers began providing services in all 8 SPAs. First quarter reports are due at the end of October. Housing Location – Program became operational in September. PATH has developed and refined the unit availability website; marketed and provided training to various LAHSA- funded providers and D7 partners; and linked clients to housing assistance staff including bridge housing, transitional housing, navigation, rapid rehousing, and prevention. Technical Assistance RFP – LAHSA recruited 5 contracted temporary recruiters to assess hiring needs and proactively search for potential hires to fill current and future job openings in the nonprofit homeless service 	<ul style="list-style-type: none"> Develop process and protocols for new CES policies. Continue developing CES Operations Manual. Develop Violence Against Women Act (VAWA) taskforce to develop implementation and training for VAWA Policies. Host meetings with Rep Payee agencies to follow up on 1st quarter data and outcomes.

	<p>providers. The recruiters reached out to over 200 organizations and engaged with 56 providers that account for over 730 vacant positions in the homeless services industry.</p> <ul style="list-style-type: none"> • Full implementation of the providers' Core Capacity Assessment Tool began in September 2018. LAHSA has made the online self-assessment tool available to nonprofit homeless service providers. • LAHSA expanded the providers' capacity building cohort working with Social Action Partners that provide technical assistance to the providers. The cohort now consists of 15 provider organizations including 7 providers in SPA 6. LAHSA hosted a workshop focused on understanding common challenges related to financial management for providers operating in SPA 6. 	
<p>E8: Enhance the Emergency Shelter System (H)</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<ul style="list-style-type: none"> • To facilitate the "stepping up/stepping down," between levels of care for Interim Housing participants, a universal inter-agency authorization and referral form was developed for use by LAHSA and the County Health Agency to receive and route referrals for Interim Housing placements • LAHSA collaborated with HUD Technical Assistance providers, Abt. Associates and ICF, to devise trainings, learning communities, and program guides, and update program and facility standards. In July 2018, all LAHSA funded providers received program standards and facility standards in their new 2018-2019 contracts. • LAHSA and the County Health Agency continued to develop inter-agency facility and practice standards that are intended to be implemented with publicly-funded crisis, bridge and interim housing providers Countywide. • LAHSA and the Health Agency hosted training sessions/presentations, including the Interim Housing kick-off meeting on September 19, for LAHSA crisis and bridge housing providers. Introduced the universal referral form for Interim Housing. • DHS continued to provide assistance with staff development for LAHSA contracted interim housing programs working with participants who have complex medical and/or behavioral health issues. DHS hosted 13 trainings. DHS also started hosting a regular facilitated support group for interim housing case managers and other staff providing direct services to clients. 	<ul style="list-style-type: none"> • DHS, DMH, and LAHSA will continue to work closely to formalize a centralized referral system to ensure that each individual referred and appropriate for interim housing is admitted to the most appropriate bed. • LAHSA and County Health Agency will continue to work on the universal facility and practice standards. The standards will be finalized and introduced to all Interim Housing providers countywide by November 2018.

	<ul style="list-style-type: none"> • Shelter Bed Availability Web Application – To enhance data tracking for participants placed into Interim Housing via utilization of LAHSA's Shelter Bed Availability App, and to encourage warm-handoffs from referring party to Interim Housing facility, a referral check-in form was developed with the LAHSA Communications team. • On August 2, 2018, LAHSA, in conjunction with Housing Innovations, led the first Interim Housing Learning Community targeting the front-line staff and program managers to discuss best practices, share innovative strategies and promote peer-to-peer learning. 	
E9: Discharge Data Tracking System <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> • LAHSA is in the final stages of migration to Clarity HMIS, with two data sets remaining. LAHSA is working with vendor on reviewing the two data sets prior to migrating into the system. • All County departments that were previously assessed to require HMIS access now have at least one staff with access to Clarity. • Met in a working group with Managed Care Organizations (MCOs) where the group outlined some initial recommendations for coordinating and integrating healthcare and homeless services. Addressed questions around usage of the current system and formed a sub-working group that will compile use cases and address specific questions related to existing use cases and estimating volume of users in MCOs. • Continued review and revisions to HMIS policies with HUD TA to more clearly define participating organizations eligible to access HMIS. 	<ul style="list-style-type: none"> • Build flags into HMIS system to track 5% List of heavy users of County services and additional indicators necessary to better coordinate discharge. • Continue to engage hospitals/jails/LASD/DCFS/etc. to discuss opportunities for integration between data systems. • Continue to work on revising HMIS Policies to clarify HMIS access questions. • Continue working on implementing J-SPDAT, the vulnerability assessment specifically for justice-involved individuals into HMIS.
E10: Regional Coordination of Los Angeles County Housing Authorities <u>Actual Implementation Date:</u> May 2016	<ul style="list-style-type: none"> • Kern County Housing Authority agreed to enter into a VASH Interagency Agreement with HACoLA. • Future stakeholder meetings may include the Board of Supervisors, City officials, or others as needed based on future agenda items. 	<ul style="list-style-type: none"> • Implementation of the VASH Interagency Agreement with Kern County. • Next quarterly meeting scheduled for November 5, 2018. • Will continue to advocate for PHA participation in Permanent

		<p>Supportive Housing (B4/B8) commitments supported by Measure H funding.</p> <ul style="list-style-type: none"> • Continue regional coordination of PHAs within and outside of LA County. • Solicit the implementation of VASH Interagency Agreements with the remaining housing authorities within and outside of LA County.
<p>E11: County Specialist Support Team (Super Connect)</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • Continue to assess and link complex clients to appropriate services including Full Service Partnership and Board and Care. • Continue to assess/monitor the most recent 5% list of heavy utilizers of County services to identify service providers to offer assistance in securing housing and services to stabilize these clients. • Implemented the expedited coordinated action plans for clients on the 5% list, high user list. • Participated in ongoing SPA CES meetings to provide support and assistance for challenging cases. 	<ul style="list-style-type: none"> • Current vacancies in the SuperConnect Team need to be filled. • Develop and implement a tracking system to monitor the clients that have been housed and stabilized to better address retention rates and housing components for the most vulnerable severely mentally ill. • Continue to work with the respective departments in an effort to develop a flag for clients that SuperConnect is looking for, but cannot reach. • Serve the top utilizers that are identified on the 5% list.
<p>E12: Enhanced Data Sharing and Tracking</p> <p><u>Actual Implementation Date:</u></p>	<ul style="list-style-type: none"> • Phase one of AB 210 implementation has launched. More than 500 staff from core County departments and LAHSA, as well as their contractors, have completed the training and are eligible to share 	<ul style="list-style-type: none"> • The ELP Modernization effort is expected to be complete by December.

<p>June 2017</p>	<p>information under AB 210. This enhanced information sharing authority is being used to help connect clients to services and housing.</p> <ul style="list-style-type: none"> • The CIO executed a fixed price contract with a vendor for the Enterprise Linkages Project (ELP) modernization process in August, which will provide the data elements that will reside in the automated AB 210 query system which will be implemented in 2019 • CIO and the HI began working with AB 210 representatives at core departments on the data transfer process for the forthcoming AB 210 query system and additionally began exploring potential vendors to develop this system. • Research and Evaluation Services (RES) commenced efforts with County Counsel and UC Regents to execute the Data Use Agreement (DUA) with the University of Chicago Urban Lab and California Policy Lab (UL/CPL) that will provide the legal framework for the County to share the data to be used for predictive models developed in support of HI's prevention and prioritization efforts. • RES supported the contracted evaluator's (Public Sector Analytics) data collection efforts for the Year 2 HI performance evaluation. The Year 1 HI performance evaluation was submitted to the Board in September 2018. • RES worked with DHS and LAHSA in September and October to develop the research questions for more in-depth evaluations of several strategies. The solicitation process for these evaluations, which will be conducted in collaboration with the Homeless Policy Research Institute (HPRI), is scheduled to begin in November. • RES met with the HPRI to discuss a data sharing pilot for non-County researchers studying homelessness in Los Angeles County and California. 	<ul style="list-style-type: none"> • Initial Data flow tests and validations, conducted with the core departments, are expected to be complete by the end of November. • The no-cost contract and DUA with UL/CPL are expected to be executed before the end of November. • Data collection for the Year 2 HI performance evaluation is expected to be complete by the end of October. • Execution of contracts for the in-depth strategy evaluations is projected for the end of January 2019. • The Year 2 HI Performance Evaluation is scheduled for completion by the end of 2018.
<p>E13: Coordination of Funding for Supportive Housing</p> <p><u>Target Implementation Date:</u></p>	<ul style="list-style-type: none"> • LACDC and HCIDLA are coordinating on the development of a universal funding application for the creation of affordable housing, using the services of software developer 3Di. The LACDC-HCIDLA MOU that defines this collaboration and the contract with 3Di were approved at the October 24th City of LA Housing Committee meeting. The item is now referred to the 	<ul style="list-style-type: none"> • Execute MOU with HCID-LA. • Begin discussions with software developer to gather requirements for Universal Application.

Fall 2018	<p>Homelessness and Poverty Committee, after which it will be sent to City Council for approval. It is anticipated that the item will be approved by City Council by December. Once the item is approved, the City and County will reconvene to discuss the start of the project.</p> <ul style="list-style-type: none"> • Coordination of monitoring of affordable housing developments in the pipeline is under discussion, with a target implementation goal of early 2019. 	
<p>E14: Enhanced Services for Transition Age Youth (H)</p> <p><u>Actual Implementation</u> <u>Dates:</u> Phase 1: August 2016 Phase 2: September 2016 Phase 3: July 2018 Phase 4: October 2016</p>	<ul style="list-style-type: none"> • Continued partnership with the Los Angeles Coalition to End Youth Homelessness. • The Los Angeles Homeless Services Authority (LAHSA) continues to meet with the Departments of Children and Family Services (DCFS) and Probation, and the Youth Coordinated Entry System (YCES) lead agencies on the outcomes of three pilots focused on strengthening linkages between YCES and DCFS/Probation with the goal of preventing homelessness for youth exiting or exited from care. • LAHSA coordinated and executed Service Planning Area (SPA)-level convenings with the Higher Education and Homelessness Workgroup to focus on strengthening partnerships with colleges/universities and serving college students who are experiencing homelessness. • LAHSA released an Interim Housing RFP to expand Transitional Housing, Crisis Housing and Bridge Housing for Youth, as well as, to newly fund host homes. Contract Awards are targeted by December 2018. • Homeless Youth Forum of Los Angeles (HYFLA) expanded its membership to 25 members with representatives from all 8 SPAs. • LAHSA collaborated with the Los Angeles Unified School District and the Los Angeles County Office of Education to refine the scope of work for Education Coordinators collocated with the Family and Youth Coordinated Entry Systems. • Various youth stakeholder groups were engaged in a community feedback process as part the development of LAHSA's application for Homeless Emergency Assistance Program and California Emergency Solution and Housing Funding. 	<ul style="list-style-type: none"> • HYFLA will host its first Youth Empowerment Forum in Spring 2019. • Youth Housing Stability tool will be refined based on lessons learned from the Economic and Workforce Development Department (EWDD) Youth Source Center pilot. Upon tool refinement, the referral tool will be expanded system wide.

<p>E15: Homeless Voter Registration and Access to Vital Records</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in five Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information. • Responded to the Board Motion that created the civic engagement taskforce to offer voter registration opportunities to justice-involved individuals, including homeless clients. • Provided multiple trainings to Probation, Public Defender, Alternate Public Defender and Office of Diversion and Reentry 	<ul style="list-style-type: none"> • RR/CC will continue to promote voter education and civic engagement with homeless services agencies including Homeless Connect Days. • RR/CC will continue outreach to new community partners and explore more opportunities with current partners.
<p>E16: Affordable Care Act opportunities</p> <p><u>Implementation Dates:</u> Actual: July 2017</p> <p>Health Homes: Targeted for 2019</p>	<ul style="list-style-type: none"> • Cumulative enrollments in WPC program for Round I and II programs through June 2018 have reached 327,872 cumulative total member months of which 260,449 were eligible for funding through Medi-Cal. • The Performance Improvement team created the Balanced Scorecard initiative to streamline WPC strategic goals and vision. • Efforts aimed to strengthen partnerships and increase providers' skills continued including: <ul style="list-style-type: none"> ○ Partnerships with health plans, clinics, and hospitals to better serve WPC clients. ○ Implementation of Popular Education seminars for Community Health Workers (CHW) and internal WPC personnel. ○ Facilitation of the Medi-Cal working group to standardize Medi-Cal training for Community Health Workers. ○ Hosting skills-building workshop to continue investing in a culture of Continual Program Improvement. 	<p>Hiring will continue to be a focused activity for WPC, especially with an emphasis on the future CHW cohort.</p>
<p>E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination</p> <p><u>Actual Implementation Date:</u> February 2017</p>	<p>The RHAC met on September 6, 2018 and discussed data pertaining to permanent housing exits, discussed the State Homeless Emergency Aid Program funding availability and potential allocation, and reviewed the Los Angeles Homeless Outreach Portal (LA-HOP).</p>	<p>The RHAC will continue to meet quarterly. Next meeting is on December 6, 2018.</p>

INCREASE AFFORDABLE/HOMELESS HOUSING		
<p>F1: Promote Regional SB 2 Compliance</p> <p><u>Actual Implementation Date:</u> November 2016</p>	Completed as of January 31, 2018.	
<p>F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies</p> <p><u>Actual Implementation Date:</u> January 2018</p>	Completed as of January 31, 2018.	
<p>F3: Support for Inclusionary Zoning for Affordable Rental Units</p> <p><u>Actual Implementation Date:</u> March 2016</p>	Department of Regional Planning (DRP) continues to work on developing an Inclusionary Housing Ordinance as part of the housing ordinances initiated by the Board of Supervisors on February 20, 2018.	
<p>F4: Development of Second Dwelling Unit Pilot Project</p> <p><u>Actual Implementation Date:</u> October 2017</p>	<p><u>ADU Pilot Program:</u></p> <ul style="list-style-type: none"> • Department of Regional Planning (DRP), Community Development Commission (CDC), Department of Public Works (DPW), and CEO conducted meetings and conference calls to select candidates for participation in both tracks of the pilot program; new construction and rehabilitation of existing unpermitted ADUs track. • One applicant for the new construction track submitted their application for a planning permit to DRP. Staff met with the applicant to review and clarify application requirements. • In August and September 2018, 4 homeowners executed Letters of Intent (LOI) and submitted them to the CDC. LOIs reserve the loans for each homeowner. Initial loan amounts range from \$50,000 to \$75,000. 	<ul style="list-style-type: none"> • The ADU Ordinance was approved by the Board of Supervisors on May 22, 2018. Effective start date of the Ordinance is anticipated in late 2018 or early 2019. • Final selection of up to 3 owners for legalization of existing unpermitted ADUs for the pilot program. • Create permanent ADU Pilot Program webpage on CDC's website.

	<ul style="list-style-type: none"> October 22, 2018: CDC hosted the first ADU Pilot Program homeowner workshop to provide initial information about the two landlord homeless incentive programs sponsored by HACOLA and DMH. ADU homeowners must register and execute a contract with either program to meet the ADU Pilot Program requirements. <p><u>ADU Pilot Program Construction + Occupancy Timeline:</u></p> <ul style="list-style-type: none"> November/December 2018: Groundbreaking on ADU construction November 2018-October 2019: Construction + Inspections August-November 2019: Acquire certificate of occupancy + complete landlord training September 2019: Complete Section 8 landlord application with certification by HACOLA or DHS Flexible Housing Subsidy Pool application October 2019: Tenant Selection + Lease Agreements November-December 2019: Tenants Move In <p><u>YES TO ADU Design Competition:</u></p> <ul style="list-style-type: none"> Arts Commission coordinated biweekly calls to support development of the YES to ADU publication October 19, 2018- YES to ADU exhibition and announcement of publication at Inner City Law Center Weekend to End Homelessness, Bassett Park, La Puente. October 26, 2018- Announcement of publication at IDEC (Interior Design Educators Council) Regional Conference Homeless Panel, Woodbury University, Los Angeles. Nov 8, 2018- YES to ADU presentation and announcement of publication at Utah Housing Coalition Housing Matters Conference, Salt Lake City, Utah. YES to ADU Publication Launch Event and Exhibition scheduled for late 2018 – early 2019. 	<ul style="list-style-type: none"> Arts Commission to publish winning YES to ADU designs online, as well as limited number of printed booklets.
F6: Use of Public Land for Homeless Housing	For development of homeless housing on County property, the CEO is continuing to evaluate properties in collaboration with Board offices to determine which sites are feasible for development of permanent supportive housing.	Secure Board approval of potential homeless housing.

<p><u>Target Implementation Date:</u> Mid - 2018</p>		
<p>F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)</p> <p><u>Actual Implementation Date:</u> NOFA 23-A released in September 2017</p>	<p>Funding allocated through Notice of Funding Availability (NOFA) 24-A released in September 2018. Projects receiving Measure H funding through NOFA 24-A will be identified in January 2019.</p> <p><u>NOFA 23-A Updates:</u></p> <ul style="list-style-type: none"> • Kensington Campus (NOFA 23-A) has been awarded 4% tax credits and closed construction financing. • Spark at Midtown received allocation of 9% tax credits in September 2018. • Florence Apartments submitted their application for tax-exempt bonds and 4% tax credits in July 2018. <p><u>Implementation Challenges:</u> PATH Villas at South Gate property is currently in litigation and the project will be unable to move forward until the lawsuit is settled.</p>	<ul style="list-style-type: none"> • Florence Apartments anticipates closing construction financing in early 2019. • The Spark is anticipated to close construction financing in early 2019. • Kensington Campus is anticipated to complete construction mid-late 2019. • Sun Commons is expected to apply for 9% tax credits in mid-late 2019.
<p>F7: One-time Housing Innovation Fund (H)</p> <p><u>Implementation Dates:</u> Actual RFP release: June 2018 Target selection of winning proposals: December 2018</p>	<p><u>Housing Innovation Challenge (HIC) Timeline:</u></p> <ul style="list-style-type: none"> • September 5, 2018: Registration Deadline • September 7, 2018: Registrant Webinar • October 2, 2018: Application Deadline • October 2, 2018: Judges Training Webinar • October 2-10, 2018: Administrative Review • October 11-November 13: Evaluation Panel Review • November 14-December 3: Selection Committee Review <p><u>Updates:</u></p> <ul style="list-style-type: none"> • 36 applications are currently being reviewed by the Evaluation Panel. • Up to 10 of the highest scoring applications will be forwarded to the Selection Committee. 	<p><u>Next Steps:</u></p> <ul style="list-style-type: none"> • Need to determine when awardees will be announced. • CEO will work with County Counsel and CDC to develop final contract terms and Funding Agreement for contracts with awardees.

	<ul style="list-style-type: none"> Proposals include creative financing mechanisms and construction methods for faster, more cost-effective delivery of permanent housing for those experiencing homelessness. 	
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ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Services Authority
CEO	Chief Executive Office	LASD	Los Angeles Sheriff Department
CENS	Client Engagement and Navigation Services	MDT	Multidisciplinary Team
CoC	Continuum of Care	NOFA	Notice of Funding Availability
COG	Council of Governments	ODR	Office of Diversion and Re-entry
DCFS	Department of Children and Family Services	PD	Public Defender
DHR	Department of Human Resources	PH	Permanent Housing
DHS	Department of Health Services	PHA	Public Housing Authority
DMC-ODS	Drug Medi-Cal Organized Delivery System	PSH	Permanent Supportive Housing
DMH	Department of Mental Health	RBH	Recovery Bridge Housing
DMVA	Department of Military and Veteran's Affairs	RCB-ICMS	Reentry Community-Based Intensive Case Management Services
DPH	Department of Public Health	REDF	Roberts Enterprise Development Fund
DPSS	Department of Public Social Services	RES	Research and Evaluation Services
DPW	Department of Public Works	RHAC	Regional Homelessness Advisory Council
DRP	Department of Regional Planning	RRH	Rapid Re-Housing
DV	Domestic Violence	RR/CC	Registrar Recorder/County Clerk
E-TSE	Enhanced Transitional Subsidized Employment	SAPC	Substance Abuse Prevention and Control
FSC	Family Solutions Center	SPA	Service Planning Area
FSP	Full Service Partnership	SSA	Social Security Administration

GR	General Relief	SSI	Supplemental Security Income
HACLA	Housing Authority of City of Los Angeles	TAY	Transition Age Youth
HACoLA	Housing Authority of County of Los Angeles	TSE	Transitional Subsidized Employment
HCID-LA	Los Angeles Housing and Community Investment Department	VA	Veterans Administration
HCV	Housing Choice Voucher	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HET	Homeless Engagement Team	WDACS	Workforce Development Aging and Community Services
HIP	Housing Incentive Program	WIOA	Workforce Innovation and Opportunity Act
HJC	Housing and Jobs Collaborative		
HMIS	Homeless Management Information System		

Homeless Initiative Performance Data by Strategy

EXHIBIT III

July 2018 - September 2018 (unless otherwise noted)

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	68% (36/53)
A5: Homeless Prevention for Individuals	Percentage of A5 participant families that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) (data is for February 2018-June 2018)	92% (128/139)
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	1476	0**
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	42%	0
	Number of B1 participants approved for SSI	120	23
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	12,675	2,837
	Number of participants currently enrolled in B3	18,985	13,737
	Number of B3 participants that moved into housing during the reporting period	2,609	603
	Number of B3 participants that exited the Rapid Re-Housing (RRH) program to a permanent housing destination	3,336 (out of 1,184 exits from RRH in the reporting period) = 39%	448 (out of 1,184 exits from RRH in the reporting period) = 38%
	Number of B3 participants who obtained employment	508	287
	Number of B3 participants who obtained benefits	453	202

*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

**The B1 subsidy referral process and enrollment was suspended in March 2018.

**Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)**

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
B4: Facilitate Utilization of Federal Housing Subsidies (FY 2017/2018 data is for HACoLA only; FY 2018/2019 data is for all participating public housing authorities)	Number of landlord/community engagement events held	49	30
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	239
	Number of incentives provided to landlords	874	337
	Amount of incentives provided to landlords	\$1,285,217	\$517,771
	Number of units leased with HIP incentives (by bedroom size)	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 259 Bedroom sizes: SRO = 2 0 = 25 1 = 111 2 = 82 3 = 32 4 = 5 5 = 3
	Number of security deposits paid	361	251
	Amount of security deposits paid	\$780,476	\$616,188
	Number of utility deposits/connection fees paid	56	58
	Amount of utility deposits/connection fees paid	\$7,928	\$2,163
	Number of rental application and credit check fees paid	46	44
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	71 (Data for 1/1/17- 6/30/18)	18

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7-funded interim/bridge housing.	2,179	990
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged <i>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</i>	Hospitals: 386 Jail/Prison/ Juvenile Detention Center: 1,164 Other: 635	Hospitals: 330 Jail/Prison/ Juvenile Detention Center: 493 Other: 168
	Number of B7 participants who exit to a permanent housing destination	445	92
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	268	65
	Number of C1 participants who are placed in unsubsidized employment	34	0

**Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)**

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
C2/C7: Increase Employment for Homeless Adults by Supporting Social Enterprise	Number of C2/C7 participants enrolled in Transitional Employment	798	159
	Number of C2/C7 participants placed in unsubsidized employment	192	21
	Number of DPSS GR Participants served by C2/C7	165	22
C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were hired into county positions	34	2
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C4 program	6,824	936
	Number of individuals currently enrolled in C4 program	7,436	8,413
	Number of C4 participants approved for SSI benefits	99	35
	Number of C4 participants who are linked to and have access to mental health services	1,362	N/A
	Number of C4 participants who are linked to and have access to health services	1,457	N/A

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C5 program	409	59
	Number of individuals currently enrolled in C5 program	424	482
	Number of C5 participants approved for Veterans benefits	16	0
	Number of C5 participants approved for SSI benefits	2	1
	Number of C5 participants who are linked to and have access to mental health services	77	N/A
	Number of C5 participants who are linked to and have access to health services	73	N/A
C6: Targeted SSI Advocacy for Inmates	Number of individuals newly enrolled in C6 program	218	33
	Number of individuals currently enrolled in C6 program	220	252
	Number of C6 participants approved for SSI benefits	4	1
	Number of C6 participants who are linked to and have access to mental health services	26	N/A
	Number of C6 participants who are linked to and have access to health services	44	N/A

**Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)**

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	3,489	352
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	242
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17- 6/30/18)	106
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17- 6/30/18)	68
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17- 6/30/18)	0
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	119	2
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	16
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	3
	Number of D2 participant inmates referred to CTU for driver's license or birth certificate	53	0

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
D6: Criminal Record Clearing Project	Number of Public Defender homeless outreach events held regarding D6	54 (January - June 2018)	33
	Number of City Attorney homeless outreach events held regarding D6	N/A	7
	Number of homeless persons engaged by Public Defender regarding D6	577 (January - June 2018)	257
	Number of homeless persons engaged by City Attorney regarding D6	N/A	264
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	205
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	189
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	52
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants	N/A	370

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	2,842	1323 (includes 469 participants who were new to D7 but were previously receiving ICMS)
	Number of D7 participants receiving federal rental subsidies	1,317	400
	Number of D7 participants receiving local rental subsidies	1,229	375
	Number of D7 participants placed in housing	733	817 (includes 290 participants who were new to D7 in this data period but had moved in prior to the period, utilizing a different subsidy)
E4: First Responders Training	Number of LASD deputies and sergeants trained	1315 (from 10/2016 to 6/2018)	146
	Number of non-LASD law enforcement personnel trained	43	13
	Number of non-law enforcement first responders trained	389 (from 6/2017 to 6/2018)	139

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
E6: Countywide Outreach System (Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.)	Number of individuals initiated contact	17,929	6,009
	Number of individuals newly engaged during the reporting period	8,658	2,432
	Number of individuals engaged during the reporting period	9,257	7,507
	Number of individuals who received services or successfully attained referrals	6,833	3,052
	Number of individuals who were placed in crisis or bridge housing	1,164	300
	Number of individuals who were linked to a permanent housing resource	553	263
	Number of individuals who were placed in permanent housing	375	148
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households screened through CES	28,874	7,364
	Average length of time in days from assessment to housing match	208	197
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	82
	Average acuity score of persons or households who have obtained permanent housing	7.43	8
	Number of persons/households who have increased their income	5,937	1,417

Homeless Initiative Performance Data by Strategy
July 2018 - September 2018 (unless otherwise noted)

EXHIBIT III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants who entered crisis, bridge, or interim housing during the reporting period	13,524	4,200
	Number of participants who exited crisis, bridge, or interim housing to permanent housing during the reporting period	2,752	786
E14: Enhanced Services for Transition Aged Youth (TAY)	Percentage of E14 TAY participants who exit transitional housing to permanent housing destinations during the reporting period	34	30% (26/88)
	Percentage of E14 TAY participants who obtained employment during the reporting period	47	13% (72/539)
	Number of TAY participants who were assessed using the Next Step Tool	3,537	1,012

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)

Fiscal Year 2018/2019, Quarter 1 (July 2018-September 2018)

B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	Number of individuals currently enrolled	Number of B3 participants that were moved into housing	Number of B3 participants that exited to a permanent housing destination	Number of B3 participants that exited the program to any destination
Total	2,837	2,837	5,674	8,511	14,185
SPA 1	140	140	280	420	700
SPA 2	659	659	1,318	1,977	3,295
SPA 3	412	412	824	1,236	2,060
SPA 4	245	245	490	735	1,225
SPA 5	79	79	158	237	395
SPA 6	689	689	1,378	2,067	3,445
SPA 7	348	348	696	1,044	1,740
SPA 8	267	267	534	801	1,335

B7: Interim/Bridge Housing for Those Exiting Institutions*	Number of individuals who have been served with B7 funded interim/bridge housing	Number of B7 participants who exit to a permanent housing destination
Total	990	92
SPA 1	38	6
SPA 2	40	3
SPA 3	36	5
SPA 4	231	22
SPA 5	31	6
SPA 6	431	35
SPA 7	139	10
SPA 8	44	5

*B7 data does not include data from the Department of Public Health's Substance Abuse Prevention and Control contractors due to data migration issues.

D7: Provide Services and Rental Subsidies for Permanent Supportive Housing**	Number of D7 participants placed in housing***
Total	817
SPA 1	28
SPA 2	56
SPA 3	32
SPA 4	363
SPA 5	59
SPA 6	115
SPA 7	16
SPA 8	89
SPA Unknown	59

**D7 SPA data is based on location where participant is housed.

***These data include 290 participants who were new to D7 in this data period but had moved into permanent housing prior to the period, utilizing a different subsidy.

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)

Fiscal Year 2018/2019, Quarter 1 (July 2018-September 2018)

E6: Countywide Outreach System****	Number of unduplicated individuals initiated contact	Number of unduplicated individuals engaged during reporting period	Total unduplicated individuals engaged	Number of unduplicated individuals who received services or successfully attained referrals	Number of unduplicated individuals who are placed in crisis or bridge housing
Total	6,009	2,432	7,507	3,052	300
SPA 1	502	337	627	363	18
SPA 2	350	165	497	228	33
SPA 3	797	277	434	353	18
SPA 4	1,584	405	2,226	632	97
SPA 5	218	152	548	196	6
SPA 6	799	287	789	347	20
SPA 7	911	428	1,123	475	59
SPA 8	708	303	1,173	375	34
Multiple SPA/ No SPA Specified	171	86	148	93	16

E6: Countywide Outreach System****	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	263*	148*
SPA 1	37	9
SPA 2	25	8
SPA 3	24	19
SPA 4	43	52
SPA 5	2	8
SPA 6	49	23
SPA 7	48	14
SPA 8	31	12
Multiple SPA/ No SPA Specified	4	3

****Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service
Planning Area (SPA)**

Fiscal Year 2018/2019, Quarter 1 (July 2018-September 2018)

E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/b ridge housing programs in the reporting period	Number of individuals who have been served by E8 funded interim/crisis/b ridge housing beds	Number of E8 participants that exited to permanent housing during the reporting period
Total	12,835	15,018	2,489
SPA 1	827	855	115
SPA 2	1,278	1,683	332
SPA 3	485	593	236
SPA 4	2,284	2,630	611
SPA 5	506	582	264
SPA 6	5,785	6,857	437
SPA 7	1,025	1,145	182
SPA 8	1,020	1,155	314

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for July 2018 to September 2018

		B3: Rapid Re-Housing		B7: Interim Housing for Those Exiting Institutions		D7: Permanent Supportive Housing		E8: Emergency Shelter	
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		2,837	13,984	415	990	1,323	4,103	4,200	9,491
Age	Under 18 (unaccompanied)	-	-	-	-	-	-	37	46
	Under 18 (in a family)	1,085	5,534	-	-	1	4	1,482	2,404
	18-24	275	1,550	26	54	45	152	577	1,025
	25-54	1,206	5,644	272	625	744	2,135	2,017	4,347
	55-61	170	746	81	207	309	1,012	470	998
	62 & older	98	460	35	102	216	790	285	654
	Unknown	3	50	1	2	8	10	2	17
Ethnicity	Hispanic/Latino	1,113	5,107	120	297	328	1,114	1,417	3,171
	Not Hispanic/Latino	1,597	8,364	266	626	954	2,890	2,668	6,030
	Unknown	127	513	29	67	41	99	115	290
Race	White	1,176	5,223	150	373	491	1,670	1,561	3,666
	Black/African- American	1,269	6,909	157	362	620	1,801	2,036	4,598
	Asian	20	109	8	22	23	73	43	93
	American Indian/Alaskan Native	28	139	9	26	22	72	64	110
	Native Hawaiian/Other Pacific Islander	10	99	4	12	4	21	40	73
	Multi-Racial/Other	90	447	23	53	81	255	134	297
	Unknown	244	1,058	64	142	82	211	322	654
Gender	Female	1,590	7,790	115	239	569	1,605	1,855	4,391
	Male	1,226	6,073	291	732	743	2,464	2,288	5,000
	Transgender Male to Female	4	28	8	17	10	29	40	60
	Transgender Female to Male	4	16	1	2	-	3	6	10
	Other	3	6	-	-	-	1	5	10
	Unknown	10	73	-	-	1	1	6	20
Individuals at risk of Homelessness		-	-	-	-	-	-	-	-
Homeless Individuals		2,837	13,984	415	990	1,323	4,103	4,200	9,491
Chronically Homeless Individuals		387	1,903	298	736	1,142	3,435	1,038	2,083
Veterans		19	78	25	57	58	227	159	322
Individuals in Families with Minor Child(ren)		1,774	9,287	N/A	N/A	2	8	1,409	4,119
Families with Minor Child(ren)		513	2,744	N/A	N/A	1	4	402	1,167

		E6: Countywide Outreach System	
Demographic Category		Number Newly Enrolled	Number Served
Total individuals		6,009	15,439
Age	Under 18 (unaccompanied)	15	67
	Under 18 (in a family)	15	44
	18-24	331	774
	25-54	3,253	8,003
	55-61	850	2,109
	62 & older	520	1,375
	Unknown	1,025	3,067
Ethnicity	Hispanic/Latino	1,946	4,708
	Not Hispanic/Latino	3,460	8,620
	Unknown	603	2,111
Race	White	2,984	7,191
	Black/African- American	1,852	4,513
	Asian	59	142
	American Indian/Alaskan Native	84	237
	Native Hawaiian/Other Pacific Islander	44	95
	Multi-Racial/Other	104	254
	Unknown	882	3,007
Gender	Female	2,147	5,487
	Male	3,654	9,196
	Transgender Male to Female	54	128
	Transgender Female to Male	8	19
	Other	3	9
	Unknown	143	600
Individuals at risk of Homelessness			
Homeless Individuals		6,009	15,439
Chronically Homeless Individuals		843	2,318
Veterans		179	445
Individuals in Families with Minor Child(ren)		22	71
		6	20
Families with Minor Child(ren)		28	37

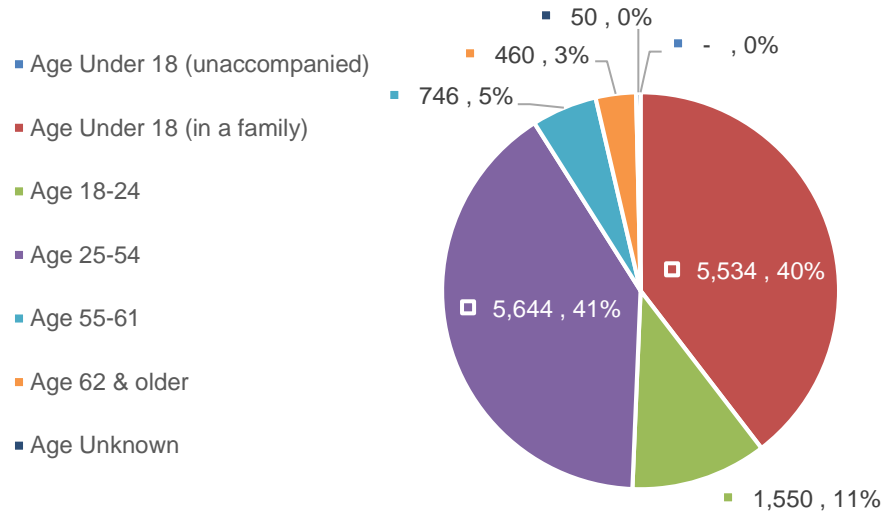
Notes:

- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2018-September 2018)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is deduplicated.

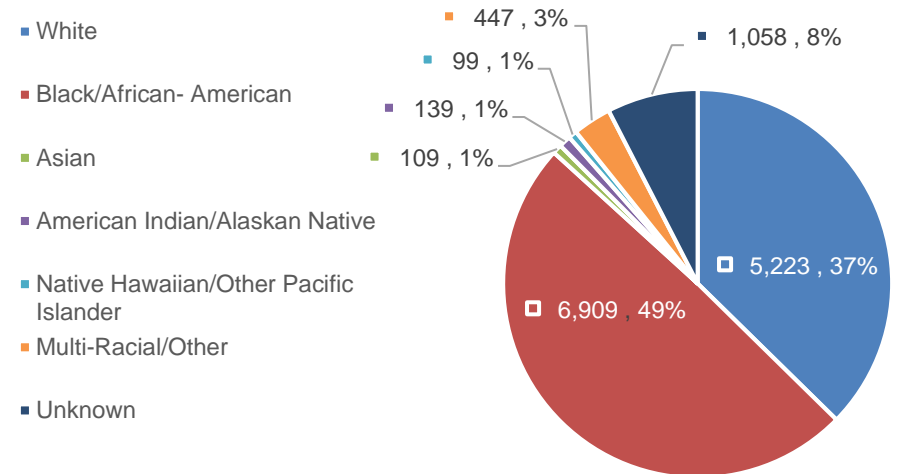
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 - September 2019

Strategy B3: Rapid Re-Housing

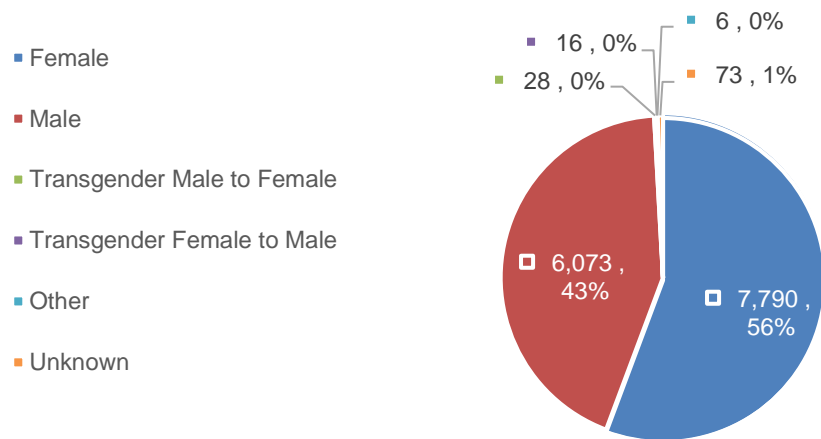
Number Served by Age Category



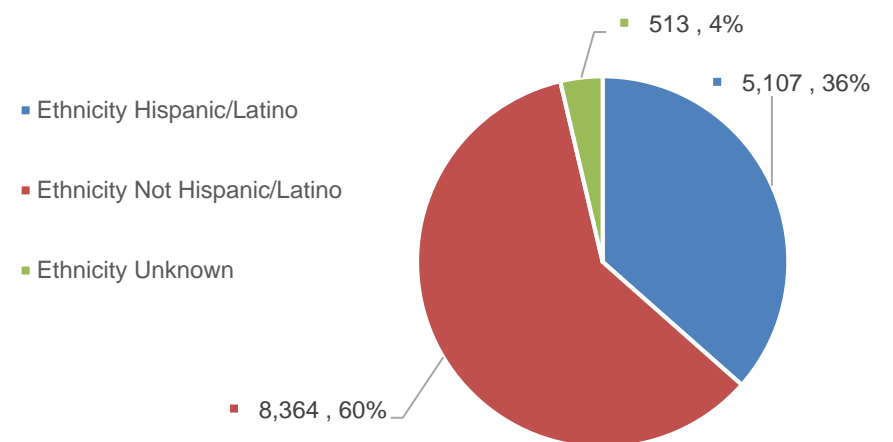
Number Served by Race



Number Served by Gender



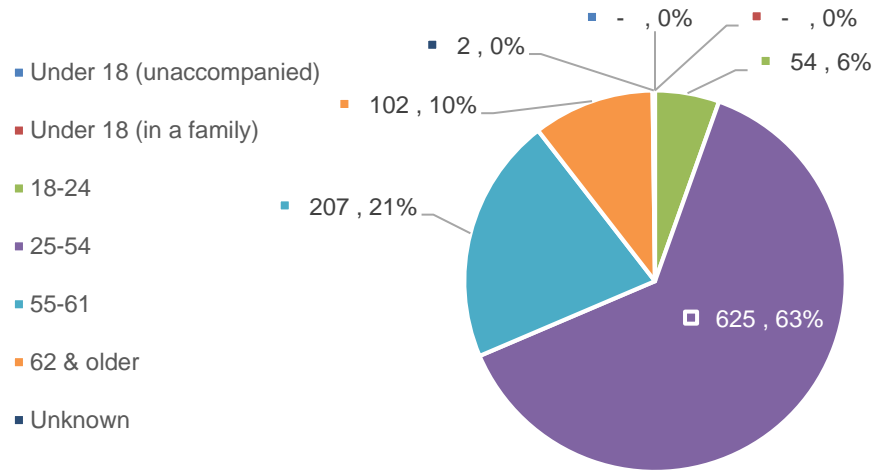
Number Served by Ethnicity



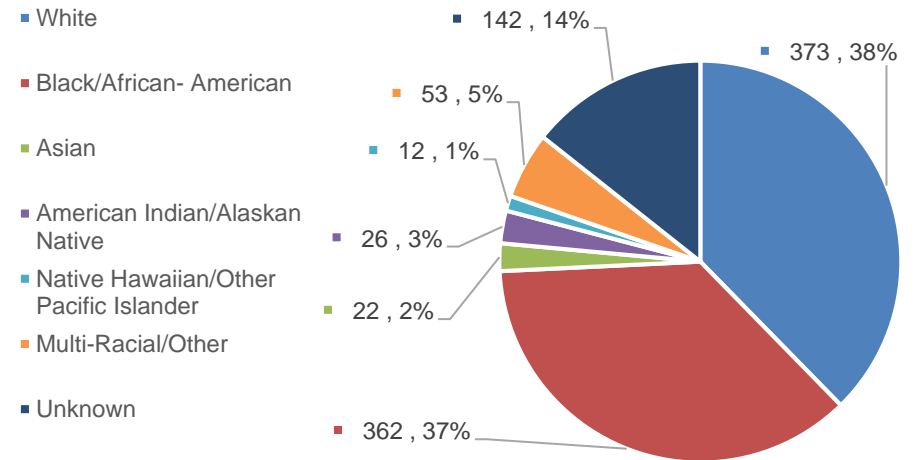
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 - September 2019

Strategy B7: Interim Housing for Those Exiting Institutions

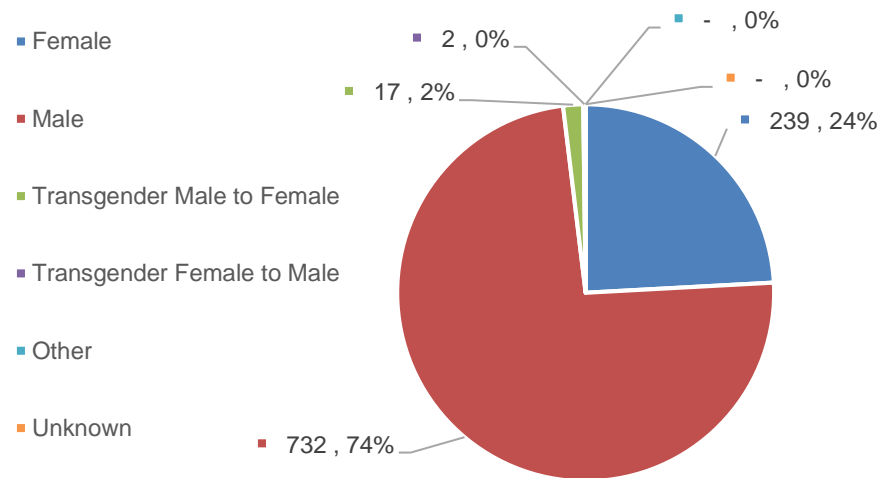
Number Served by Age Category



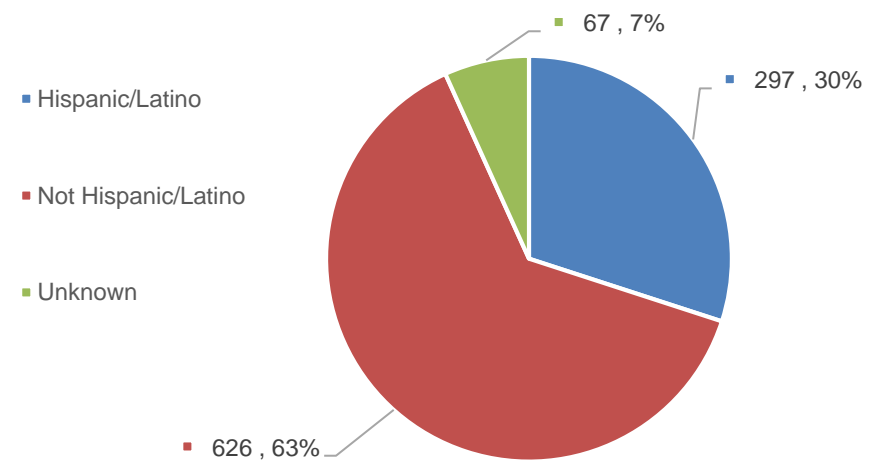
Number Served by Race



Number Served by Gender



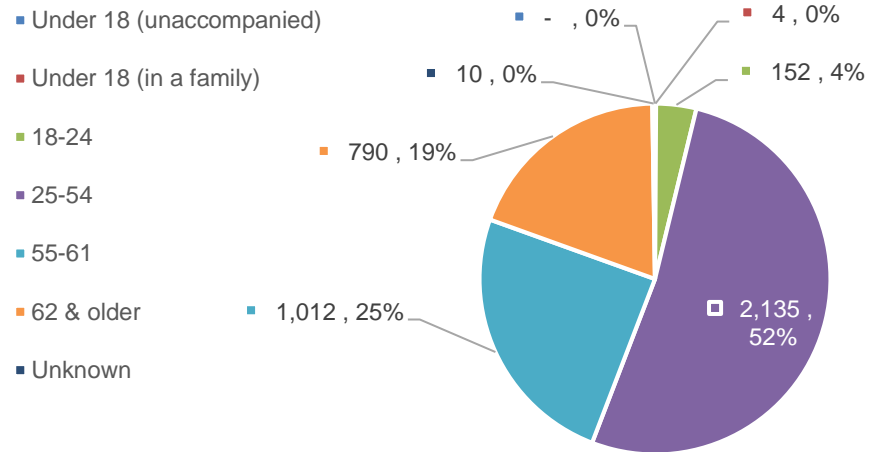
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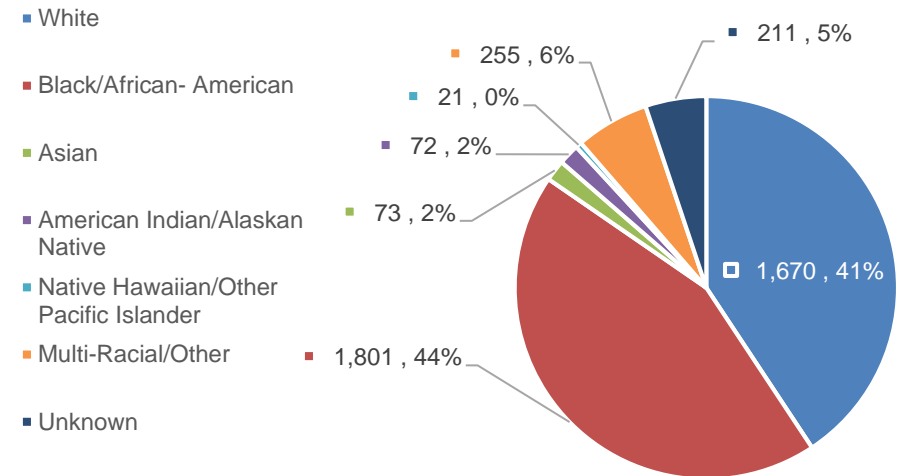
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 - September 2019

Strategy D7: Permanent Supportive Housing

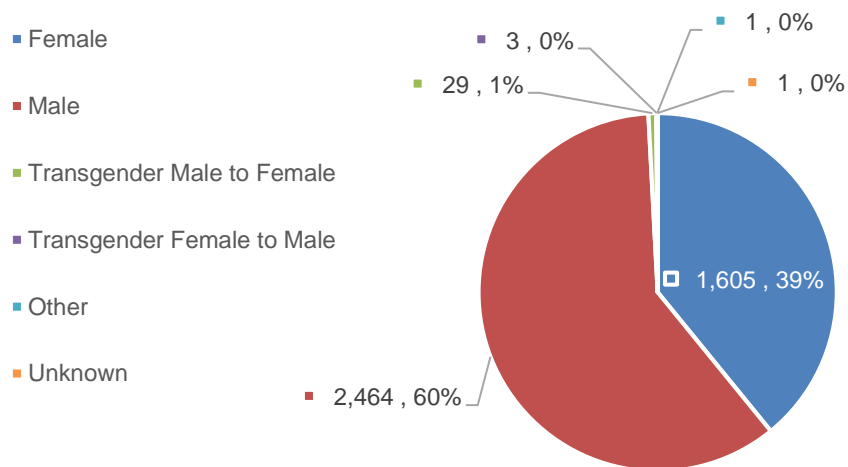
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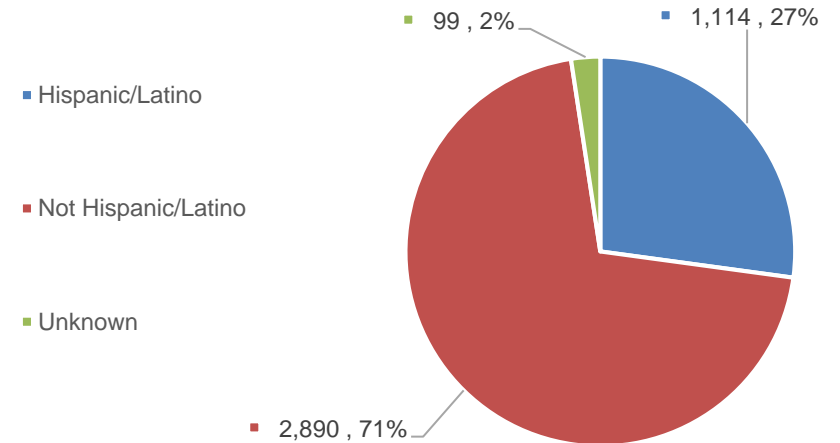
Number Served by Race



Number Served by Gender



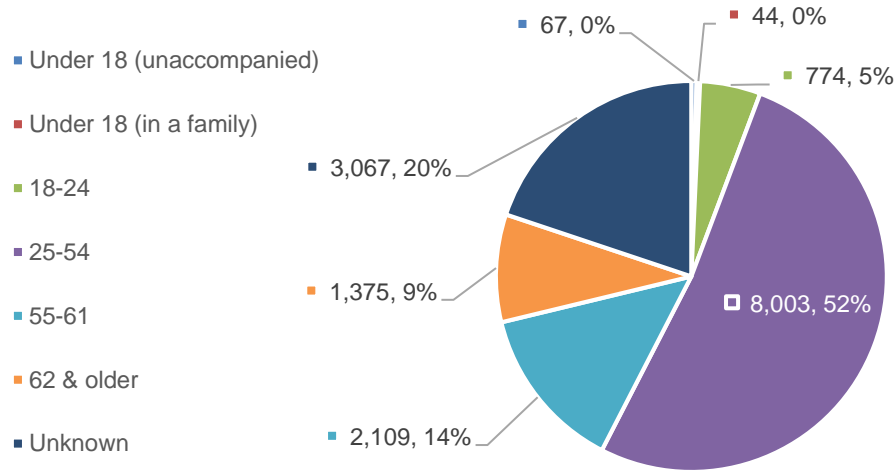
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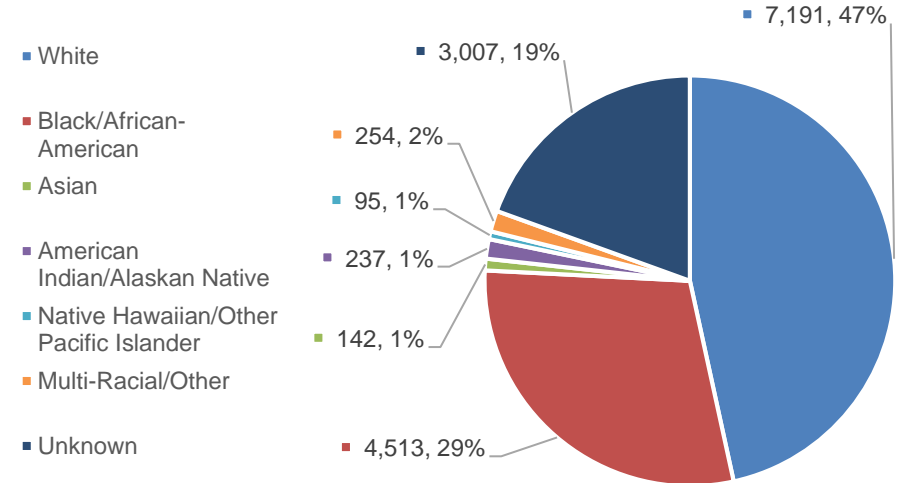
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 - September 2019

Strategy E6: Countywide Outreach System

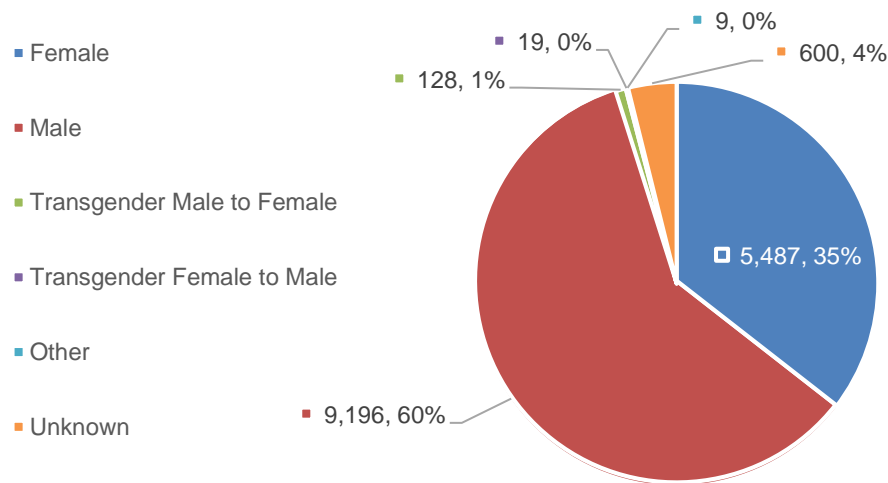
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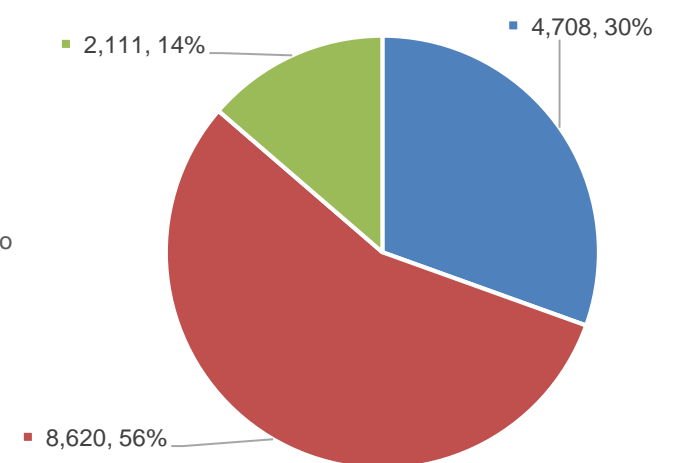
Number Served by Race



Number Served by Gender



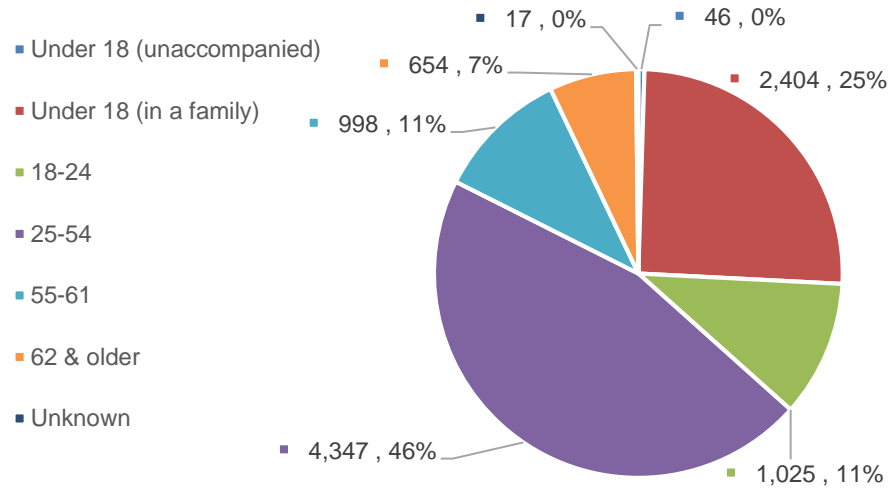
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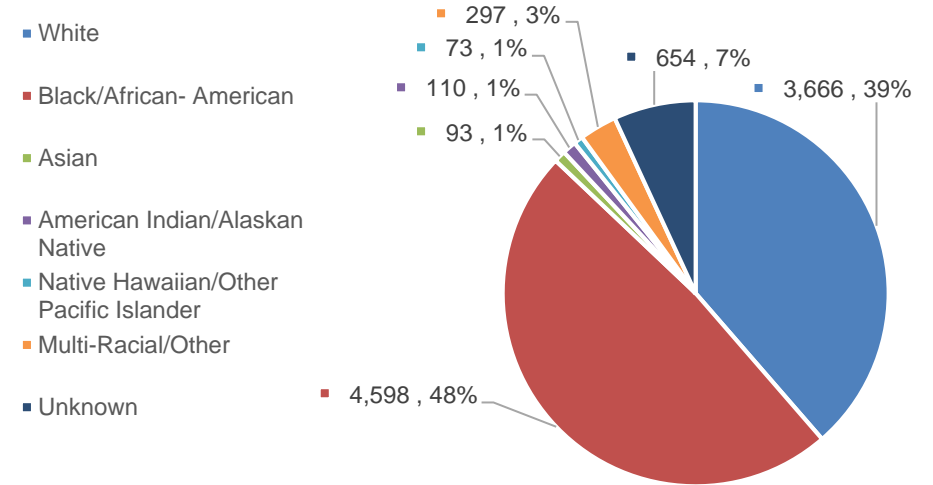
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 - September 2019

Strategy E8: Emergency Shelter System

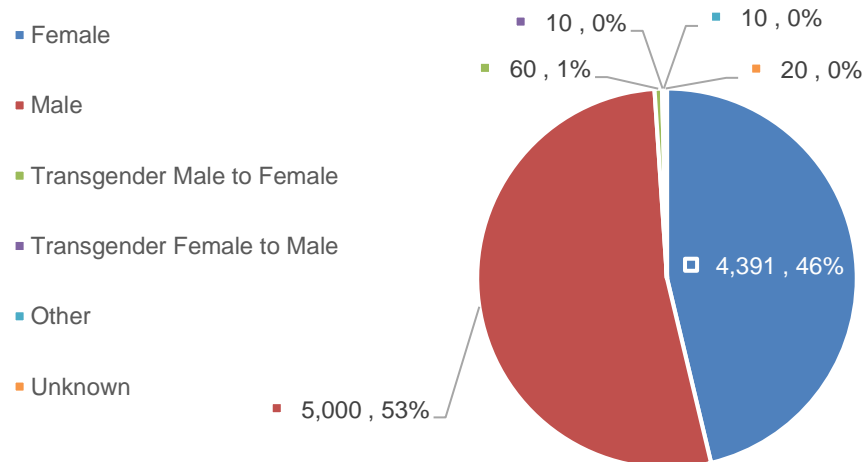
Number Served by Age Category



Number Served by Race



Number Served by Gender



Number Served by Ethnicity

