



MEASURE H

Citizens' Oversight Advisory Board

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 493, Los Angeles, California 90012

1st District Appointee
Mercedes Márquez

2nd District Appointee
Renata Simril

3rd District Appointee
Christine Margiotta

4th District Appointee
Andrew Kerr

5th District Appointee
Rabbi Marvin Gross

Director, Homeless Initiative
Phil Ansell

Advisory Board Liaison
Rowena Magaña

Measure H Citizens' Oversight Advisory Board Meeting

COUNTY OF LOS ANGELES

DATE: Thursday, March 7, 2019
TIME: 1:00 p.m.
PLACE: Kenneth Hahn Hall of Administration
500 West Temple Street, Room 140A
Los Angeles, CA 90012

AGENDA

- I. Welcome & Introductions
- II. Approval of Minutes for the December 6, 2018 Regular Board Meeting
- III. Fiscal Year (FY) 2017-18 Measure H Audit - Arlene Barrera, Auditor-Controller
- IV. Measure H Communications Plan Update - Phil Ansell and Naomi Goldman, Chief Executive Office - Homeless Initiative; and Shakari Byerly, Evitarus Consulting
- V. Measure H Funding and Outcomes - Phil Ansell, Chief Executive Office - Homeless Initiative
 - a) FY 2018-19 Measure H Expenditures
 - b) Measure H Outcomes to Date
 - c) FY 2019-20 Funding Recommendations Process
- VI. Public Comment
- VII. Next Meeting: Wednesday, June 12, 2019 at 1:00 pm
- VI. Adjournment

**MEASURE H CITIZENS' OVERSIGHT ADVISORY BOARD
MEETING MINUTES**

**Thursday, December 6, 2018
Kenneth Hahn Hall of Administration, 374A
500 W. Temple Street, Los Angeles, CA 90012**

ATTENDEES

Advisory Board: Christine Margiotta (Chair), Mercedes Márquez, Renata Simril, Andrew Kerr, and Rabbi Marvin Gross

Homeless Initiative Staff: Phil Ansell, Rowena Magaña, Tené Tate-Dickson, and Ani Yeghiyan

I. Welcome and Introductions

- a. Ms. Margiotta called the meeting to order at 1:11 p.m.
- b. Quorum was met at the time the meeting was called to order, with four members present. The remaining member arrived at 1:15 pm.

II. Approval of Meeting Minutes

- a. The meeting minutes from the September 6, 2018 meeting were approved.
- b. Public Comment: Each speaker was allowed two minutes for public comment; one individual provided public comment.

III. Fiscal Year (FY) 2018-19 Measure H Outcomes - Phil Ansell, Chief Executive Office-Homeless Initiative (CEO-HI)

- a. Mr. Ansell presented on the 2018-19 Measure H 15-Month Report Card, which included the following highlights:
 - 9,635 individuals entered permanent housing due to Measure H funding.
 - 18,714 people entered crisis, bridge and interim housing funded in part or in whole by Measure H.
 - 4,165 clients were linked to intensive case management services (ICMS) and about 3,300 have been assigned to either a federal or local rental subsidy.
 - 1,500 new positions in homeless delivery system filled since December 2017, the bulk of which have been funded by Measure H.
- b. Ms. Simril stated that numbers without the context of the overall goals, does not give enough information. It is necessary to talk about the numbers in very plain English, so that we may communicate effectively and show the public that progress is being made. Mr. Ansell responded that the Measure H Dashboard is almost ready for release and will reflect permanent housing placements and the percentage of permanent housing placements achieved based on the goal of 45,000 within the first five years.
- c. Mr. Gross asked if the outcomes can be broken down by Service Planning Area (SPA). Mr. Ansell responded that Exhibit IV of the HI Quarterly Report breaks down the most important outcomes for the primary strategies by SPA. This data

is not cumulative, but it was previously provided for the first year of Measure H, FY 2017-18.

- d. Ms. Margiotta recognized that 16,500 people were permanently housed last year County-wide and that the County is on track to house approximately 9,000 people per year. She wanted to know if Measure H funding has supplanted other funding. Mr. Ansell responded that Measure H is not intended to supplant any other funding and that he has consistently seen significant increases systemwide for permanent housing placements.
- e. Ms. Margiotta also asked if it is possible for the HI Quarterly Report to show both the Measure H and the Countywide housing placement data. Mr. Ansell said that unfortunately, it is not possible to do this for the quarterly report because it takes longer to compile the systemwide data. He noted that the Measure H Dashboard shows both the systemwide and the Measure H subset.
- f. Mr. Gross asked if there are any warning signs for strategies that are using their funding too quickly or are lagging? Mr. Ansell noted that there has been more spending than allocated for family crisis housing. There is a policy that no family should be unsheltered; however, the homeless system is seeing more and more families. The Los Angeles Homeless Services Authority (LAHSA) will be presenting a plan to the homeless deputies next week regarding this issue. In addition, it is too early to assess underspending based on the first quarter of Measure H spending, since most services are done by contractors and there is a lag time with invoicing. Another update will be provided at the next Advisory Board meeting.
- g. Mr. Ansell also discussed the Measure H Dashboard, which is located at the following website: <http://homeless.lacounty.gov/data-dashboards/>. He noted the following information:
 - The dashboard contains interwoven success stories; this is the first time that video success stories are available.
 - Prevention Strategies A1/A5 is heavily experimental because it is notoriously difficult to predict who will become homeless. There is a need to increase funding in FY 2019-20 due to the overwhelming demand for prevention assistance.
- h. Ms. Simril asked about how the information is communicated to the taxpayers, i.e. how is it explained to the everyday person? Mr. Ansell answered that the dashboard is in a user-friendly format; however, in an effort to be transparent, sometimes there is too much information available. The goal is to make the dashboard of maximum use for the public.
 - Ms. Marquez expressed that she did not have a criticism about how the money is being used; however, she said that it is time to get it right about how the data is reported.
 - Ms. Margiotta asked whether the HI Office has communications expertise in-house. Mr. Ansell stated that he will bring together the communications experts and the data experts within the County to see what more can be done to present the data in a way that is more user-friendly.

- The Advisory Board directed staff to add an item to the March 7, 2019 meeting that will address the communications plan.
- i. Public Comment: Each speaker was allowed two minutes for public comment; five individuals provided public comments.

IV. Ad hoc Committee on Black People Experiencing Homelessness - Jacqueline Waggoner, Committee Chair

- a. Ms. Waggoner described the work that the Ad Hoc Committee is working on and noted the following information:
 - More than 1 in 3 people experiencing homelessness in LA County are black.
 - Blacks only represent 9% of the County's population but represent 40% of the homeless population.
 - An 80-page report is forthcoming and will go before the LAHSA commission on December 21, 2018 and released to the public in February 2019.
 - Ms. Marquez requested that Ms. Waggoner return for a future meeting to brief the Advisory Board on the final report.
- b. Public Comment: Each speaker was allowed two minutes for public comment; five individuals provided public comments.

V. Homelessness Prevention Panel Discussion - Sarah Mahin, LAHSA; Dr. Mark Ghaly, CEO; Chris Ko, United Way; and Jaqueline Waggoner, Ad hoc Committee on Black People Experiencing Homelessness Chair

- a. Ms. Mahin discussed how the inflow into homelessness has increased over the last year. Racism has been a factor as well as the lack of a strong social safety net.
- b. Ms. Waggoner said that even though the homeless count decreased last year, the inflow of people experiencing homelessness has increased. There are many people living right under the poverty line and we need to enforce policies to keep them in place, such as rent stabilization and preserving affordable housing.
- c. Dr. Ghaly spoke about the youth that exit the foster care system and enter homelessness. We need to invest in predictive analytics on who may become homeless from the Departments of Children and Family Services and Probation.
- d. Mr. Ko noted that the silver lining in the crisis is the receptivity from the public to look at systemic issues. There are structural issues, such as the housing crisis, as well as racism in the employment sector. There is also a massive issue regarding the lack of pensions and social security safety net for older adults.
- e. Ms. Simril asked if there is capacity to look at the number of units that were developed before the redevelopment agencies were dismantled. Now is the time, since we have a new Governor coming in. Mr. Ko suggested that the low-income housing tax credit eligibility requirements should be revised.

LAHSA has requested to make changes to the state's Tax Credit Allocation Committee (TCAC) policy. Another proposal could be a state housing authority that would have regional housing enforcement that could supersede the city level authority. He agreed that it is a good time to put in new proposals, since there is a new governor.

- f. Mr. Gross asked if there have been conversations about local land use restrictions. Ms. Wagoner responded that the community plans are far behind and it would be worthwhile to advocate that the state provide bonuses to the cities that are building housing.
- g. Ms. Margiotta asked about policy changes that will impact the inflow into the criminal justice system. Dr. Ghaly spoke about diversion, i.e. what can be done before a person is arrested and booked. In Los Angeles, there is a program called Law Enforcement Assisted Diversion (LEAD), which has been successful depending on the number of housing slots.
- h. Ms. Marquez asked how the Advisory Board could be more helpful with integrating the feedback from this prevention discussion into Measure H programming. Mr. Ansell and Dr. Ghaly will have further discussion and the Advisory Board may determine if this topic will be placed on the agenda for the March 7, 2019 meeting.
- i. Public Comment: Each speaker was allowed two minutes for public comment; three individuals provided comments.

VI. General Public Comments

Each speaker was allowed two minutes for public comment; seven individuals provided public comments.

VII. Adjournment

Meeting adjourned at 4:19 p.m.

Minutes submitted by: Rowena Magaña and Tené Tate-Dickson

Minutes approved by: Phil Ansell




JOHN NAIMO
AUDITOR-CONTROLLER

**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

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February 27, 2019

TO: Supervisor Janice Hahn, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Kathryn Barger

FROM: John Naimo 
Auditor-Controller

SUBJECT: **AUDIT OF THE HOMELESS AND HOUSING MEASURE H SPECIAL REVENUE
FUND FOR THE YEAR ENDED JUNE 30, 2018**

Attached is the independently audited report for the County of Los Angeles Homeless and Housing Measure H Special Revenue Fund (Measure H) Schedule of Revenues and Expenditures and Changes in Fund Balance (Schedule) for the year ended June 30, 2018. We contracted with an independent Certified Public Accounting firm, BCA Watson Rice LLP (BCA or auditor), to perform the audit under the Auditor-Controller's master agreement for audit services. BCA's report (Attachment I) concludes that the Schedule is presented fairly in conformance with generally accepted accounting principles. The auditor did identify two areas where deficiencies in internal controls existed. The attached report dated December 31, 2018, describes these deficiencies and the recommended corrective action. The County's response to these recommendations is also included in the report.

We also engaged the auditors to complete an Agreed Upon Procedures review to ensure that Measure H funding was being used as intended by the voter approved Measure. The auditor's report (Attachment II) is also attached.

If you have any questions please call me, or your staff may contact Connie Yee at (213) 974-0681.

JN:AB:CY:RL:RA

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Attachments

c: Sachi A. Hamai, Chief Executive Officer
Celia Zavala, Executive Officer, Board of Supervisors
Audit Committee
Countywide Communications

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Attachment I

County of Los Angeles

Independent Auditor's Report On Schedule of Revenues and Expenditures and Changes in Fund Balance

HOMELESS AND HOUSING MEASURE H SPECIAL REVENUE FUND

For the Fiscal Year Ended June 30, 2018



2355 Crenshaw Blvd. Suite 150 Torrance, CA 90501
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County of Los Angeles
Independent Auditor's Report on
Schedule of Revenues and Expenditures and Changes in Fund Balance
For
Homeless and Housing Measure H Special Revenue Fund

For The Fiscal Year Ended June 30, 2018

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Independent Auditor's Report

Mr. John Naimo
Auditor-Controller
County of Los Angeles
Los Angeles, California

Report on the Schedule of Homeless and Housing Measure H Revenues and Expenditures

We have audited the accompanying Schedule of Homeless and Housing Measure H (Measure H) Revenues and Expenditures and Changes in Fund Balance (the Schedule) of the County of Los Angeles (the County) for the fiscal year ended June 30, 2018, and the related notes to the Schedule, which collectively comprise the County's basic Schedule as listed in the table of contents.

Management's Responsibility for the Schedule of Measure H Revenues and Expenditures

The County's management is responsible for the preparation and fair presentation of the Schedule in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of the Schedule that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the Schedule based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the Schedule is free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Schedule. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the Schedule, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the Schedule in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the Schedule.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the Schedule referred to above present fairly, in all material respects, the Measure H Revenues and Expenditures of the County for the fiscal year ended June 30, 2018, in accordance with accounting principles generally accepted in the United States of America.

Other Matter

Required Supplementary Information

Accounting principles generally accepted in the United States of America require that the budgetary comparison information on pages 12 and 13 be presented to supplement the Schedule. Such information, although not a part of the basic Schedule, is required by the Governmental Accounting Standards Board who considers it to be an essential part of the financial reporting for placing the basic Schedule in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic Schedule, and other knowledge we obtained during our audit of the basic Schedule. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

Other Information

As discussed in Note 2 to the Schedule, the accompanying Schedule of the Measure H Special Revenue Fund is intended to present the revenues and expenditures attributable to the Fund. They do not purport to, and do not, present fairly the financial position of the County, as of June 30, 2018, and the changes in its financial position for the year then ended, in conformity with accounting principles generally accepted in the United States of America.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated December 31, 2018, on our consideration of the County's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the County's internal control over financial reporting and compliance.

BCA Watson Rice, LLP

Torrance, CA
December 31, 2018

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Schedule of Revenues and Expenditures and Changes in Fund Balance
For the Fiscal Year Ended June 30, 2018

Revenues:

Voter Approved Special Taxes	\$ 259,966,348
Investment Loss (Note 2)	<u>(628,643)</u>
Total Revenues	<u>259,337,705</u>

Expenditures

A: Prevent Homelessness

	<i>Strategy by Department/ Agency:</i>	<i>Total by Strategy</i>	<i>Total by Objective</i>
A1: Homeless Prevention Program for Families			
Los Angeles Homeless Services Authority (Note 5)	<u>\$ 1,941,697</u>		
Total A1: Homeless Prevention Program for Families		\$ 1,941,697	
A5: Homeless Prevention Program for Individuals			
Los Angeles Homeless Services Authority (Note 5)	<u>1,401,039</u>		
Total A5: Homeless Prevention Program for Individuals		<u>1,401,039</u>	
Total A: Prevent Homelessness			\$ 3,342,736

B: Subsidize Housing

B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplemental Security Income (SSI)			
Department of Public Social Services	<u>2,588,974</u>		
Total B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI		2,588,974	
B3: Partner with Cities to Expand Rapid Re-Housing			
Department of Health Services (Note 4)	10,418,408		
Los Angeles Homeless Services Authority (Note 5)	<u>30,310,216</u>		
Total B3: Partner with Cities to Expand Rapid Re-Housing		40,728,624	
B4: Facilitate Utilization of Federal Housing Subsidies			
Housing Authority County of Los Angeles	<u>2,540,941</u>		
Total B4: Facilitate Utilization of Federal Housing Subsidies		2,540,941	
B6: Family Reunification Housing Subsidy			
Department of Children and Family Services	<u>87,900</u>		
Total B6: Family Reunification Housing Subsidy		87,900	
B7: Interim/ Bridge Housing for Those Exiting Institutions			
Los Angeles Homeless Services Authority (Note 5)	136,542		
Department of Health Services (Note 4)	9,560,779		
Department of Mental Health	30,671		
Department of Public Health	<u>1,593,201</u>		
Total B7: Interim/ Bridge Housing for Those Exiting Institutions		<u>11,321,193</u>	
Total B: Subsidize Housing			57,267,632

Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance are an integral part of this Schedule.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Schedule of Revenues and Expenditures and Changes in Fund Balance (Continued)
For the Fiscal Year Ended June 30, 2018

	<i>Strategy by Department/ Agency:</i>	<i>Total by Strategy</i>	<i>Total by Objective</i>
C: Increase Income			
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness			
Department of Health Services (Note 4)	5,687,953		
Department of Mental Health	<u>530,225</u>		
Total C4: Establish a Countywide SSI Advocacy Program		6,218,178	
C7: Subsidized Employment for Homeless Adults			
Department of Workforce Development, Aging, and Community Services	<u>3,243,282</u>		
Total C7: Subsidized Employment for Homeless Adults		<u>3,243,282</u>	
Total C: Increase Income			9,461,460
D: Provide Case Management and Services			
D6: Criminal Record Clearing Project			
Department of Public Defender	<u>316,868</u>		
Total D6: Criminal Record Clearing Project		316,868	
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)			
Department of Health Services (Note 4)	21,431,789		
Department of Mental Health	494,683		
Department of Public Health	<u>56,024</u>		
Total D7: Provide Services and Rental Subsidies for PSH		21,982,496	
Total D: Provide Case Management and Services			22,299,364
E: Create a Coordinated System			
E6: Countywide Outreach System			
Department of Health Services (Note 4)	4,360,881		
Los Angeles Homeless Services Authority (Note 5)	2,859,539		
Department of Mental Health	<u>114,629</u>		
Total E6: Countywide Outreach System		7,335,049	
E7: Strengthen the Coordinated Entry System			
Los Angeles Homeless Services Authority (Note 5)	<u>11,805,821</u>		
Total E7: Strengthen the Coordinated Entry System		11,805,821	

Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance are an integral part of this Schedule.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Schedule of Revenues and Expenditures and Changes in Fund Balance (Continued)
For the Fiscal Year Ended June 30, 2018

	<i>Strategy by Department/ Agency:</i>	<i>Total by Strategy</i>	<i>Total by Objective</i>
E8: Enhance the Emergency Shelter System			
Department of Health Services (Note 4)	4,862,132		
Los Angeles Homeless Services Authority (Note 5)	37,660,574		
Department of Mental Health	29,871		
Total E8: Enhance the Emergency Shelter System		42,552,577	
E14: Enhanced Services for Transition Age Youth			
Los Angeles Homeless Services Authority (Note 5)	2,238,431		
Total E14: Enhanced Services for Transition Age Youth		2,238,431	
Total E: Create a Coordinated System			63,931,878
F: Increase Affordable/Homeless Housing			
F7: One-Time Housing Innovation Fund			
Chief Executive Office	137,500		
Community Development Commission (Note 3)	10,000,000		
Total F7: One-Time Housing Innovation Fund		10,137,500	
Total F: Increase Affordable/Homeless Housing			10,137,500
Administrative:			
Homeless Initiative Administration		841,726	
Total Administrative			841,726
Total Expenditures			167,282,296
Excess of Revenues Over Expenditures			92,055,409
Net Change in Fund Balance			92,055,409
Fund Balance, July 1, 2017			-
Fund Balance, June 30, 2018			\$ 92,055,409

Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance are an integral part of this Schedule.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance
June 30, 2018

The Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance are summaries of significant accounting policies and other disclosures considered necessary for a clear understanding of the accompanying Schedule of Revenues and Expenditures.

1. Organization

General

The County of Los Angeles (County), which was established in 1850, is a legal subdivision of the State of California charged with general governmental powers. The County's powers are exercised through an elected five-member Board of Supervisors, which, as the governing body of the County, is responsible for the legislative and executive control of the County.

Homeless and Housing Measure H Special Revenue Fund

Measure H, also known as the Transaction and Use Tax to Prevent and Combat Homelessness Ordinance (Los Angeles County Code, Chapter 4.73) is a special revenue fund of the County used to account for the proceeds of the voter-approved quarter-cent county-wide sales tax that became effective in March 2017. The California Board of Equalization began collecting the Measure H quarter-cent sales tax from businesses and consumers in October 2017. Revenues collected are required to be expended by the County pursuant to an expenditure plan approved by the Board of Supervisors prior to June 30th of each fiscal year. The fiscal year (FY) 2017-18 Board approved expenditure plan funded 19 Homeless Initiative strategies to combat the homeless crisis in Los Angeles County. The funding was allocated to the following County Departments and outside agencies: the Chief Executive Office (CEO), the Department of Children and Family Services (DCFS), the Department of Health Services (DHS), the Department of Mental Health (DMH), the Department of Public Health (DPH), the Department of Public Social Services (DPSS), Public Defender (PD), Workforce Development, Aging and Community Services (WDACS), the Community Development Commission (CDC), the Housing Authority of the County of Los Angeles (HACoLA), and the Los Angeles Homeless Services Authority (LAHSA).

These strategies were divided into the following six areas:

Strategy A - Preventing Homelessness - Combating homelessness requires reducing the number of families and individuals who have become homeless and helping currently homeless families and individuals move into permanent housing.

Strategy B - Subsidize Housing - Homeless families and individuals lack sufficient income to pay rent on an ongoing basis due to the high cost of housing in Los Angeles County. Subsidizing rent and related housing costs is key to enabling homeless families and individuals to secure and retain permanent housing and to prevent families and individuals from becoming homeless.

Strategy C - Increase Income - A high percentage of homeless adults can increase their income through employment and qualified disabled homeless individuals can increase their income through federal disability benefits. This increase in income can assist homeless families and individuals pay for their own housing in the future.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance
June 30, 2018

1. Organization (Continued)

Homeless and Housing Measure H Special Revenue Fund (Continued)

Strategy D - Provide Case Management and Services - The availability of appropriate case management and supportive services is critical to enable homeless families and individuals to take advantage of an available rental subsidy, increase their income, and access/utilize available services and benefits. Since the specific needs of homeless families and individuals vary depending on their circumstances, they need case management and supportive services to secure and maintain permanent housing.

Strategy E - Create a Coordinated System - Homeless individuals, families and youth often encounter multiple County departments, city agencies and community-based providers based on their complex individual needs. This fragmentation is often exacerbated by lack of coordination of services, disparate eligibility requirements, funding streams, and bureaucratic processes. A coordinated system brings together homeless and mainstream services to maximize the efficiency of current programs and expenditures.

Strategy F - Increase Affordable Homeless Housing - The lack of affordable housing for the homeless contributes substantially to the current crisis of homelessness. The County and cities throughout the region can increase the availability of both affordable and homeless housing through a combination of land use policy and subsidies for housing development.

2. Summary of Significant Accounting Policies

The Schedule of Revenues and Expenditures and Changes in Fund Balance for the Homeless and Housing Measure H Special Revenue Fund (the Schedule) has been prepared in conformity with Generally Accepted Accounting Principles (GAAP) in the United States of America as applied to governmental units. The Governmental Accounting Standards Board (GASB) is the recognized standard-setting body for establishing governmental accounting and financial reporting principles for governments. The most significant of the County's accounting policies with regard to the special revenue fund type are described below:

Fund Accounting

The County utilizes fund accounting to report its financial position and the results of its operations. Fund accounting is designed to demonstrate legal compliance and to aid financial management by segregating transactions related to certain governmental functions or activities. A fund is a separate accounting entity with a self-balancing set of accounts. Funds are classified into three categories: governmental, proprietary, and fiduciary. Governmental Funds are used to account for most of the County's governmental activities. The measurement focus is a determination of changes in financial position, rather than a net income determination. The County uses governmental fund type Special Revenue Fund to account for Measure H sales tax revenues and expenditures. Special Revenue Funds are used to account for proceeds of specific revenue sources that are legally restricted to expenditures for specified purposes.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance
June 30, 2018

2. Summary of Significant Accounting Policies (Continued)

Basis of Accounting

The modified accrual basis of accounting is used for the special revenue fund type. Under the modified accrual basis of accounting, revenues (primarily from sales tax) are recorded when susceptible to accrual, which means measurable (amount can be determined) and available (collectible within the current period or soon enough thereafter to be used to pay liabilities of the current period). Expenditures are generally recorded when a liability is incurred.

Investment Loss

The County maintains a pooled cash and investments account that is available for use by all funds, except those restricted by State statutes. For the fiscal year ended June 30, 2018, the Homeless and Housing Measure H Special Revenue Fund had an investment loss of \$628,643 primarily due to a fair market value adjustment required under GASB Statement No. 31.

Use of Estimates

The preparation of the Schedule in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of revenues and expenditures during the reporting period. Actual results could differ from those estimates.

Schedule of Revenues and Expenditures and Changes in Fund Balance for Measure H Special Revenue Fund

The Schedule is intended to reflect the revenues and expenditures of the Homeless and Housing Measure H Special Revenue fund only. Accordingly, the Schedule does not purport to, and does not, present fairly the financial position of the County and changes in financial position thereof for the year then ended in conformity with Generally Accepted Accounting Principles in the United States of America.

The audited financial statements for the Homeless and Housing Measure H Special Revenue Fund for the fiscal year ended June 30, 2018 are included in the County's Audited Comprehensive Annual Financial Report (CAFR), which can be found at <http://auditor.lacounty.gov/wp-content/uploads/2019/01/CAFR-FY-2017-2018.pdf>.

3. Community Development Commission

For the year ended June 30, 2018, the County disbursed \$10 million to CDC to finance the development and preservation of homeless housing through the Commission's Notice of Funding Availability (NOFA) process. The funding will be used to support the development and preservation of homeless housing in areas of the County where there is an urgent need for housing under Measure H eligible Homeless Initiative Strategy F7 - Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals.

Of the \$10 million disbursed to the CDC in FY 2017-18, \$800,000 was allocated for administrative costs and \$9.2 million was allocated for capital funding through the CDC's NOFA process for Strategy F7.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance
June 30, 2018

3. Community Development Commission (Continued)

For the year ended June 30, 2018, CDC's Measure H actual expenditures totaled \$41,279 in administrative costs only. The \$9.2 million for capital funding had not yet been expended, but the funds were committed to the following housing projects for Homeless Initiative Strategy F7:

Housing Projects	Measure H Funds Committed
PATH Villas at South Gate	\$ 1,700,000
Kensington Campus	2,000,000
Florence Apartments	2,000,000
The Spark at Midtown	2,000,000
Sun Commons	1,500,000
Total	<u>\$ 9,200,000</u>

4. Department of Health Services

For the year ended June 30, 2018, the DHS Measure H expenditures for Homeless Initiative Strategy B7 – Interim/Bridge Housing for Those Exiting Institutions and Strategy E8 – Enhance the Emergency Shelter System totaled \$9,560,779 and \$4,862,132, respectively, as detailed below:

Period	Strategy B7	Strategy E8
First Quarter	\$ 1,316,469	\$ 1,911,351
Second Quarter	1,532,540	700,547
Third Quarter	2,688,541	660,600
Fourth Quarter	4,023,229	1,589,634
Total	<u>\$ 9,560,779</u>	<u>\$ 4,862,132</u>

DHS's third and fourth quarter Measure H expenditures claimed for Strategies B7 and E8 could be reduced pending final determination of client eligibility for Senate Bill 678 and Assembly Bill 109 funding.

Senate Bill 678 is State funding to support evidence-based practices for supervision of adult felony probationers. Funds are derived from State savings resulting from declining prison population due to County efforts to reduce recidivism of felony probationers under local supervision.

Assembly Bill 109 is permanent revenue stream through Vehicle License Fees and a portion of the State sales tax. Assembly Bill 109 establishes the California Public Safety Realignment Act of 2011 which allows for current non-violent, non-serious, and non-sex offenders, who after they are released from California State prison, are to be supervised at the local County level. Instead of reporting to state parole officers, these offenders are to report to local county probation officers.

Both Senate Bill 678 and Assembly Bill 109 funding sources are utilized based on clients meeting certain eligibility requirements.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Schedule of Revenues and Expenditures and Changes in Fund Balance
June 30, 2018

5. Los Angeles Homeless Services Authority

For the year ended June 30, 2018, the County disbursed \$88,353,859 to LAHSA for Measure H expenditures to prevent and combat homelessness projects under various homeless initiative strategies as listed below. However, LAHSA's actual Measure H expenditures were \$85,386,372 for the year ended June 30, 2018. The \$2,967,487 difference is recorded as deferred revenue by LAHSA as of June 30, 2018.

Strategy		Measure H Disbursement by County	Actual Measure H Expenditures	Difference
A1	Homeless Prevention for Families	\$ 1,941,697	\$ 2,093,024	\$ (151,327)
A5	Homeless Prevention for Individuals	1,401,039	1,510,541	(109,502)
B3	Partner with Cities to expand rapid re- housing	30,310,216	26,363,037	3,947,180
B7	Interim/ Bridge Housing for Those Exiting Institutions	136,542	161,346	(24,805)
E6	Countywide Outreach System	2,859,539	2,506,922	352,617
E7	Strengthen the Coordinated Entry System	11,805,821	12,119,092	(313,271)
E8	Enhance the Emergency Shelter System	37,660,574	37,699,148	(38,574)
E14	Enhanced Services for Transition Age Youth	2,238,431	2,933,262	(694,831)
Total		<u>\$ 88,353,859</u>	<u>\$ 85,386,372</u>	<u>\$ 2,967,487</u>

6. Subsequent Events

In preparing the Schedule of Measure H Revenues and Expenditures, the County has evaluated events and transactions for potential recognition or disclosure through December 31, 2018, the date the Schedule was issued. No subsequent events occurred that require recognition or additional disclosure in the Schedule.

REQUIRED SUPPLEMENTARY INFORMATION

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Schedule of Revenues and Expenditures and Changes in Fund Balance – Budget and Actual on a
Budgetary Basis
For the Fiscal Year Ended June 30, 2018

	Budget	Actual	Variance
Revenues			
Voter Approved Special Taxes	\$ 266,249,000	\$ 259,966,348	\$ (6,282,652)
Interest Earnings	-	348,357	348,357
Total Revenues	<u>266,249,000</u>	<u>260,314,705</u>	<u>(5,934,295)</u>
Expenditures			
A: Prevent Homelessness			
A1: Homeless Prevention Program for Families			
Los Angeles Homeless Services Authority	3,000,000	1,941,697	1,058,303
Total A1: Homeless Prevention Program for Families	<u>3,000,000</u>	<u>1,941,697</u>	<u>1,058,303</u>
A5: Homeless Prevention Program for Individuals			
Los Angeles Homeless Services Authority	5,500,000	1,401,039	4,098,961
Total A5: Homeless Prevention Program for Individuals	<u>5,500,000</u>	<u>1,401,039</u>	<u>4,098,961</u>
Total A: Prevent Homelessness	<u>8,500,000</u>	<u>3,342,736</u>	<u>5,157,264</u>
B: Subsidize Housing			
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplemental Security Income (SSI)			
Department of Public Social Services	5,138,000	2,588,974	2,549,026
Total B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	<u>5,138,000</u>	<u>2,588,974</u>	<u>2,549,026</u>
B3: Partner with Cities to Expand Rapid Re-Housing			
Department of Health Services	15,004,000	10,418,408	4,585,592
Los Angeles Homeless Services Authority	41,996,000	30,310,216	11,685,784
Total B3: Partner with Cities to Expand Rapid Re-Housing	<u>57,000,000</u>	<u>40,728,624</u>	<u>16,271,376</u>
B4: Facilitate Utilization of Federal Housing Subsidies			
Housing Authority County of Los Angeles	6,280,000	2,540,941	3,739,059
Total B4: Facilitate Utilization of Federal Housing Subsidies	<u>6,280,000</u>	<u>2,540,941</u>	<u>3,739,059</u>
B6: Family Reunification Housing Subsidy			
Department of Children and Family Services	116,000	87,900	28,100
Total B6: Family Reunification Housing Subsidy	<u>116,000</u>	<u>87,900</u>	<u>28,100</u>
B7: Interim/ Bridge Housing for Those Exiting Institutions			
Los Angeles Homeless Services Authority	1,778,000	136,542	1,641,458
Department of Health Services	9,561,000	9,560,779	221
Department of Mental Health	65,000	30,671	34,329
Department of Public Health	1,596,000	1,593,201	2,799
Total B7: Interim/ Bridge Housing for Those Exiting Institutions	<u>13,000,000</u>	<u>11,321,193</u>	<u>1,678,807</u>
Total B: Subsidize Housing	<u>81,534,000</u>	<u>57,267,632</u>	<u>24,266,368</u>
C: Increase Income			
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness			
Department of Health Services	14,731,000	5,687,953	9,043,047
Department of Mental Health	949,000	530,225	418,775
Total C4: Establish a Countywide SSI Advocacy Program	<u>15,680,000</u>	<u>6,218,178</u>	<u>9,461,822</u>
C7: Subsidized Employment for Homeless Adults			
Department of Workforce Development, Aging, and Community Services	5,000,000	3,243,282	1,756,718
Total C7: Subsidized Employment for Homeless Adults	<u>5,000,000</u>	<u>3,243,282</u>	<u>1,756,718</u>
Total C: Increase Income	<u>20,680,000</u>	<u>9,461,460</u>	<u>11,218,540</u>

See accompanying notes to the required supplementary information.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Schedule of Revenues and Expenditures and Changes in Fund Balance – Budget and Actual on a
Budgetary Basis (Continued)
For the Fiscal Year Ended June 30, 2018

	Budget	Actual	Variance
D: Provide Case Management and Services			
D6: Criminal Record Clearing Project			
Department of Public Defender	623,000	316,868	306,132
Total D6: Criminal Record Clearing Project	623,000	316,868	306,132
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)			
Department of Health Services	21,432,000	21,431,789	211
Department of Mental Health	3,149,000	494,683	2,654,317
Department of Public Health	563,000	56,024	506,976
Total D7: Provide Services and Rental Subsidies for PSH	25,144,000	21,982,496	3,161,504
Total D: Provide Case Management and Services	25,767,000	22,299,364	3,467,636
E: Create a Coordinated System			
E6: Countywide Outreach System			
Department of Health Services	11,993,000	4,360,881	7,632,119
Los Angeles Homeless Services Authority	6,395,000	2,859,539	3,535,461
Department of Mental Health	147,000	114,629	32,371
Total E6: Countywide Outreach System	18,535,000	7,335,049	11,199,951
E7: Strengthen the Coordinated Entry System			
Los Angeles Homeless Services Authority	26,000,000	11,805,821	14,194,179
Total E7: Strengthen the Coordinated Entry System	26,000,000	11,805,821	14,194,179
E8: Enhance the Emergency Shelter System			
Department of Health Services	4,953,000	4,862,132	90,868
Los Angeles Homeless Services Authority	50,981,000	37,660,574	13,320,426
Department of Mental Health	66,000	29,871	36,129
Total E8: Enhance the Emergency Shelter System	56,000,000	42,552,577	13,447,423
E14: Enhanced Services for Transition Age Youth			
Los Angeles Homeless Services Authority	5,000,000	2,238,431	2,761,569
Total E14: Enhanced Services for Transition Age Youth	5,000,000	2,238,431	2,761,569
Total E: Create a Coordinated System	105,535,000	63,931,878	41,603,122
F: Increase Affordable/Homeless Housing			
F7: One-Time Housing Innovation Fund			
Chief Executive Office	5,000,000	137,500	4,862,500
Community Development Commission	10,000,000	10,000,000	-
Total F7: One-Time Housing Innovation Fund	15,000,000	10,137,500	4,862,500
Total F: Increase Affordable/Homeless Housing			
Administrative			
Homeless Initiative Administration	1,500,000	841,726	658,274
Total Administrative	1,500,000	841,726	658,274
Appropriations for Contingencies	7,733,000	-	7,733,000
Total Appropriations for Contingencies	7,733,000	-	7,733,000
Total Expenditures	266,249,000	167,282,296	98,966,704
Excess of Revenues Over Expenditures	-	93,032,409	93,032,409
Less: Contractual Obligations			
Commitments Outstanding as of Fiscal Year End	-	2,008,503	(2,008,503)
Total Net Change in Contractual Obligations	-	2,008,503	(2,008,503)
Net Change in Fund Balance	-	91,023,906	91,023,906
Fund Balance, July 1, 2017	-	-	-
Fund Balance, June 30, 2018	\$ -	\$ 91,023,906	\$ 91,023,906

See accompanying notes to the required supplementary information.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Notes to the Required Supplementary Information
June 30, 2018

1. Budgets and Budgetary Information

In accordance with the provisions of Sections 29000-29144 of the Government Code of the State of California, commonly known as the County Budget Act, the County prepares and adopts an annual budget on or before October 2 for each fiscal year. Budgets are adopted on a basis of accounting that is different from accounting principles generally accepted in the United States of America. Budgets for the Homeless and Housing Measure H Special Revenue Fund are consistent with the annual expenditure plan approved by the Board of Supervisors. The County utilizes an encumbrance system as a management control technique to assist in controlling expenditures and enforcing revenue provisions. Under this system, the current year expenditures are charged against appropriations. Accordingly, actual revenues and expenditures can be compared with related budget amounts without any significant reconciling items.

2. Reconciliation of Fund Balance- Budgetary to US GAAP Basis

The Schedule of Revenues and Expenditures and Changes in Fund Balance of the Homeless and Housing Measure H Special Revenue Fund has been prepared on a modified accrual basis of accounting in accordance with US GAAP. The Budgetary Comparison Schedule have been prepared on a budgetary basis, which is different from US GAAP.

The following schedule is a reconciliation of the budgetary and US GAAP fund balances as of June 30, 2018:

Fund Balance - budgetary basis	\$ 91,023,906
Encumbrances and other reserves	<u>2,008,503</u>
Subtotal	93,032,409
Adjustments:	
Change in revenue accruals	<u>(977,000)</u>
Fund Balance - US GAAP basis	<u><u>\$ 92,055,409</u></u>

**SUPPLEMENTAL INFORMATION
IN ACCORDANCE WITH
*GOVERNMENT AUDITING STANDARDS***

**Independent Auditor's Report on Internal Control over Financial
Reporting and on Compliance and Other Matters Based on an
Audit of the Schedule of Revenues and Expenditures and Changes in Fund Balance
of the Homeless and Housing Measure H Special Revenue Fund
Performed in Accordance with *Government Auditing Standards***

Mr. John Naimo
Auditor-Controller
County of Los Angeles
Los Angeles, California

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the Schedule of Revenues and Expenditures and Changes in Fund Balance (the Schedule) for Homeless and Housing Measure H (Measure H) Special Revenue Fund of the County of Los Angeles (the County) for the fiscal year ended June 30, 2018, and the related notes to the Schedule, which collectively comprised the County's basic Schedule, and have issued our report thereon dated December 31, 2018.

Internal Control over Financial Reporting

In planning and performing our audit of the financial statements, we considered the County's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the Schedule, but not for the purpose of expressing an opinion on the effectiveness of the County's internal control. Accordingly, we do not express an opinion on the effectiveness of the County's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the County's Schedule will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over financial reporting that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified. We identified certain deficiencies in internal control described in the accompanying audit findings and recommendations that we consider to be a significant deficiency as item 2018-01.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the County's Schedule is free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of the amounts on the Schedule. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed an instance of noncompliance or other matters that is required to be reported under *Government Auditing Standards*, and which is described in the accompanying audit findings and recommendations as item 2018-02.

The County's Responses to Findings

The County's responses to the findings identified in our audit are described in the accompanying audit findings and recommendations. The County's responses were not subjected to the auditing procedures applied in the audit of the Schedule and, accordingly, we express no opinion on them.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

A handwritten signature in black ink that reads "BCA Watson Rice, LLP". The signature is written in a cursive, flowing style.

Torrance, California
December 31, 2018

**Independent Auditor's Report on Compliance with Requirements
Applicable to Revenues and Expenditures and Changes in Fund Balance of the
Homeless and Housing Measure H Special Revenue Fund in Accordance with the
Measure H, Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code –
Transaction and Use Tax to Prevent and Combat Homelessness**

Mr. John Naimo
Auditor-Controller
County of Los Angeles
Los Angeles, California

Report on Compliance

We have audited the County of Los Angeles (the County) compliance of the Homeless and Housing Measure H (Measure H) revenues and expenditures and changes in fund balance with the types of compliance requirements described in the *Measure H, Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code – Transaction and Use Tax to Prevent and Combat Homelessness*, for the fiscal year ended June 30, 2018.

Management's Responsibility

The County's management is responsible for compliance with the requirements of laws and regulations applicable to the Measure H revenues and expenditures.

Auditor's Responsibility

Our responsibility is to express an opinion on the County's compliance with Measure H revenues and expenditures based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on Measure H revenues and expenditures occurred. An audit includes examining, on a test basis, evidence about the County's compliance with those requirements and performing such other procedures, as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on the Measure H revenues and expenditures. However, our audit does not provide a legal determination of the County's compliance with those requirements.

Opinion on Measure H Revenues and Expenditures

In our opinion, except for effects of the \$115,452 of unsupported and unallowable Measure H expenditures as described in the audit findings and recommendations as item 2018-02, the County complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on the Measure H revenues and expenditures for the fiscal year ended June 30, 2018.

Report on Internal Control over Compliance

Management of the County is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered the County's internal control over compliance with the types of requirements that could have a direct and material effect on the Measure H revenues and expenditures as a basis for designing auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance and to test and report on internal control over compliance in accordance with the *Measure H, Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code – Transaction and Use Tax to Prevent and Combat Homelessness*, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the County's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement on a timely basis. *A material weakness in internal control over compliance* is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement will not be prevented, or detected and corrected, on a timely basis. *A significant deficiency in internal control over compliance* is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of the Measure H revenues and expenditures that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above. We identified certain deficiencies in internal control described in the accompanying audit findings and recommendations that we consider to be a significant deficiency as item 2018-01.

The County's Responses to Findings

The County's responses to the findings identified in our audit are described in the accompanying audit findings and recommendations. The County's responses were not subjected to the auditing procedures applied in the audit of the Schedule and, accordingly, we express no opinion on them.

Purpose of this Report

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Guidelines. Accordingly, this report is not suitable for any other purpose.



Torrance, California
December 31, 2018

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Audit Findings and Recommendations
For the Year Ended June 30, 2018

Finding No. 2018-01 – The County’s Chief Executive Officer (CEO) did not issue specific Measure H program fiscal oversight policies or procedures detailing the expenditure documentation and fiscal monitoring review requirements for subrecipient contracted providers of County Departments and Agencies receiving Measure H funds. As a result, only limited documentation was submitted in support of Measure H expenditure invoices by subrecipient contracted providers, resulting in \$115,452 of questioned costs based on our sample expenditure testing.

Criteria – Effective and adequate internal controls require that prior to payment of subrecipient contracted provider invoices, adequate assurance on the eligibility and accuracy of Measure H expenditures should be determined, including a review of sufficient detail to support the costs incurred.

Condition – The CEO did not issue specific Measure H program fiscal policies and procedures detailing the expenditure documentation and fiscal monitoring review requirements for subrecipient contracted providers. For FY 2017-18, Measure H expenditures by LAHSA, DHS, and WDACS represented eighty-eight percent (88%) of total Measure H expenditures by the County. A majority of the Measure H funds disbursed to LAHSA, DHS, and WDACS were expended by third party subrecipient contracted providers. We found that subrecipient contracted providers to LAHSA, DHS^a, and WDACS submitted limited detailed documentation in support of invoiced expenditures. Only summary accounting reports, such as general ledgers, profit and loss reports, and budget to actual reports were required to be submitted in support of expenditure invoices. Moreover, we found that limited or no fiscal monitoring reviews of Measure H subrecipient contracted providers were performed in FY 2017-18.

Cause – For FY 2017-18, the CEO determined that it was necessary to disburse Measure H funds to County Departments and Agencies to serve the homeless community without specific written policies and procedures for Measure H expenditure claims as to eliminate administrative barriers at the onset of Measure H implementation with the intention of developing specific fiscal policies and procedures in the future. Thus, the CEO deferred to each County Department and Agency to utilize its existing documentation requirements for subrecipient contracted providers.

Effect – The lack of obtaining adequate assurance on the eligibility and accuracy of Measure H expenditures, including a review of detailed supporting documentation and conducting fiscal monitoring reviews of subrecipient contracted providers resulted in unsupported/unallowable Measure H claimed costs totaling \$115,452 based on our sample testing.

Recommendation – Recognizing the importance of making timely payment of invoices to subrecipient contracted providers and the extensive time requirements of County Departments and Agencies to review voluminous amounts of detailed supporting documentation prior to payment of monthly invoices, the CEO should design a comprehensive Measure H fiscal oversight program that is consistently applied by all County Departments and Agencies that utilize subrecipient contracted providers. The Measure H fiscal oversight program should include at a minimum: 1) periodic fiscal monitoring reviews of subrecipient contracted provider cost accounting procedures, internal controls, and cost allocation plans, 2) testing and verification that sufficient and adequate supporting documentation of Measure H expenditures are being maintained by subrecipient contracted providers,

^a For DHS, limited documentation submitted by subrecipient contracted providers applies to cost-reimbursable contracts only.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Audit Findings and Recommendations
For the Year Ended June 30, 2018

and 3) development of a risk-based approach for effective fiscal oversight of subrecipient contracted providers. Fiscal monitoring reviews combined with a review of detailed supporting documentation should be performed timely throughout the fiscal year and not just at year-end.

County Management Response – See attachment for CEO management response.

County of Los Angeles
Homeless and Housing Measure H Special Revenue Fund
Audit Findings and Recommendations
For the Year Ended June 30, 2018

Finding No. 2018-02 – Unsupported and unallowable Measure H expenditures by subrecipient contracted providers to County Departments and Agencies.

Criteria – Effective and adequate internal controls require that prior to payment of subrecipient contracted provider invoices, adequate assurance on the eligibility and accuracy of Measure H expenditures should be determined, including a review of invoices with sufficient detail to support the costs incurred.

Condition – Based on our detailed testing of FY 2017-18 Measure H expenditures at eleven County Departments and Agencies totaling \$29,840,156, we found \$97,881 in unsupported expenditures and \$17,571 in unallowable expenditures by three County Departments and Agencies, as detailed in the table below:

	Depts/Agencies	Unsupported Expenditures	Unallowable Expenditures	Total
1	CEO	\$ -	\$ -	\$ -
2	DCFS	-	-	-
3	DHS	-	-	-
4	DMH	-	-	-
5	DPH	-	17,353	17,353
6	DPSS	-	-	-
7	PD	-	-	-
8	WDACS	-	-	-
9	CDC	-	-	-
10	HACoLA	-	218	218
11	LAHSA	97,881	-	97,881
	Total	\$ 97,881	\$ 17,571	\$ 115,452

Cause – For FY 2017-18, the CEO determined that it was necessary to disburse Measure H funds to County Departments and Agencies to serve the homeless community without specific written policies and procedures for Measure H expenditure claims as to eliminate administrative barriers at the onset of Measure H implementation with the intention of developing specific fiscal policies and procedures in the future. Thus, the CEO deferred to each County Department and Agency to utilize its existing documentation requirements for subrecipient contracted providers.

Effect – The lack of obtaining adequate assurance on the eligibility and accuracy of Measure H expenditures, including a review of detailed supporting documentation and conducting fiscal monitoring reviews of subrecipient contracted providers, resulted in unsupported/unallowable Measure H claimed costs totaling \$115,452 based on our sample testing.

Recommendation – The CEO should seek reimbursement of the \$115,452 of unsupported/unallowable Measure H claimed costs.

County Management Response – See attachment for CEO management response.



County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, California 90012
(213) 974-1101
<http://ceo.lacounty.gov>

SACHI A. HAMAI
Chief Executive Officer

February 11, 2019

Board of Supervisors
HILDA L. SOLIS
First District

MARK RIDLEY-THOMAS
Second District

SHEILA KUEHL
Third District

JANICE HAHN
Fourth District

KATHRYN BARGER
Fifth District

To: John Naimo
Auditor-Controller

From: Sachi A. Hamai
Chief Executive Officer

MEASURE H FINANCIAL AND COMPLIANCE AUDIT FOR FY2017-18 – COUNTY RESPONSE

Thank you for the opportunity to review BCA Watson Rice, LLP's independent audit report of the schedule of revenues, expenditures and changes in fund balance for the Homeless and Housing Measure H Special Revenue Fund for the fiscal year ending June 30, 2018. My Office would like to provide a response to the two findings and associated recommendations from the audit report.

Finding No. 2018-01 – The County Executive Office (CEO) did not issue specific Measure H program fiscal oversight policies or procedures detailing the expenditure documentation and fiscal monitoring review requirements for subrecipient contracted providers of County Departments and Agencies receiving Measure H funds. As a result, only limited documentation was submitted in support of Measure H expenditure invoices by subrecipient contracted providers, resulting in \$115,452 of questioned costs based on our sample expenditure testing.

Recommendation – Recognizing the importance of making timely payment of invoices to subrecipient contracted providers and the extensive time requirements of County Departments and Agencies to review voluminous amounts of detailed supporting documentation prior to payment of monthly invoices, the CEO should design a comprehensive Measure H fiscal oversight program that is consistently applied by all County Departments and Agencies that utilize subrecipient contracted providers. The Measure H fiscal oversight program should include at a minimum: 1) periodic fiscal monitoring reviews of subrecipient contracted provider cost accounting procedures, internal controls, and cost allocation plans; 2) testing and verification that sufficient and adequate supporting documentation of Measure H expenditures are being maintained by subrecipient contracted providers; and 3) development of a risk-based approach for effective fiscal oversight of subrecipient contracted providers. Fiscal monitoring reviews, combined with a review of detailed supporting documentation, should be performed timely throughout the fiscal year and not just at year-end.

Response to Finding:

The CEO agrees with the finding; however, we need to emphasize that County Departments and Agencies administering contracts funded by Measure H already had existing policies and procedures for expenditure documentation and fiscal monitoring reviews in place for subrecipient providers. Additionally:

"To Enrich Lives Through Effective And Caring Service"

- All County Departments and Agencies were able to provide more detailed supporting expenditure documentation from homeless service providers upon request. It must be noted that during the audit, there was a delay in receiving the requested documentation from service providers because their web-based systems could not handle the large electronic documentation file requests.
- All County Departments and Agencies in question had fiscal monitoring reviews either completed or planned to be completed in arrears following the end of the Fiscal Year (FY). The CEO has confirmed the below in response to this finding:
 - The Department of Health Services (DHS) monitored all its contract agreements during FY 2017-18. There was 100 percent fiscal monitoring for every fee-for service invoice before they were approved for payment during the entire fiscal year. Fiscal monitoring for cost-based reimbursement contracts was completed during the scheduled annual contract monitoring visit for FY 2017-18, but the depth of the fiscal monitoring varied based on risk.
 - Effective FY 2018-19, the Los Angeles Homeless Services Authority (LAHSA) has revised its contract monitoring procedures from monitoring in arrears (following the end of each fiscal year) to monitoring during each fiscal year.

Response to Recommendation:

Prior to the beginning of FY 2019-20, and in collaboration with the Auditor-Controller, the CEO will implement the auditor's recommendation to design a comprehensive Measure H fiscal oversight program applicable to County Departments and Agencies that utilize subrecipient contracted providers for Measure H-funded services.

Finding No. 2018-02 – Unsupported and unallowable Measure H expenditures by subrecipient contracted providers to County Departments and Agencies.

Recommendation – The CEO should seek reimbursement of the \$115,452 of unsupported/unallowable Measure H claimed costs.

Response to Finding:

The CEO agrees with this finding but would like to note the following reconciliations were completed after the conclusion of the audit:

Unsupported Expenditure – Los Angeles Homeless Services Authority (LAHSA) - \$97,881: Subsequent to the completion of the audit, LAHSA secured documentation from the provider who incurred these expenditures - \$48,000 from Sample 32 and \$49,000 from Sample 88. LAHSA's Sample 88 reconciliation identified an overbilling of \$29,580 which the provider confirmed was an overbilling of Measure H funds due to an accounting error. The provider has since reconciled the amount in question with LAHSA and the CEO by offsetting the amount in its most current Measure H claim. Therefore, there is no need for the CEO to seek reimbursement of these expenditures.

Unallowable Expenditure – Department of Public Health (DPH) - \$17,571: DPH confirmed that there was an overbilling of Measure H funds due to an error in the Electronic Medical Records System. DPH has since reconciled the amount in question with the CEO by offsetting the amount in its most current Measure H claim.

Unallowable Expenditure – Housing Authority of the County of Los Angeles (HACoLA) - \$218: HACoLA has identified the overpayment to a landlord as the cause for this unallowable expenditure and will offset its next Measure H claim with the amount in question.

Response to Recommendation:

The CEO will not seek reimbursement for the LAHSA expenditures that were found to be supported. The CEO has already sought reimbursement for the unallowable expenditures from DPH and HACoLA.

Conclusion

The CEO thanks BCA Watson Rice, LLP for the extensive work performed on this year's independent audit of the Measure H Special Fund. The County of Los Angeles is committed to the most efficient administration of Measure H funds to accomplish the mission of combatting and preventing homelessness in Los Angeles County.

Thank you.

SAH:JJ:PA
JR:TTD:ib

c: Children and Family Services
Community Development Commission
Health Agency
Health Services
Mental Health
Public Defender
Public Health
Public Social Services
Workforce Development, Aging and Community Services
Los Angeles Homeless Services Authority

Attachment II

County of Los Angeles

Independent Accountant's Report On Applying Agreed-Upon Procedures

MEASURE H

**(Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code –
Transaction and Use Tax to Prevent and Combat Homelessness)**

For the Fiscal Year Ended June 30, 2018



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INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

Mr. John Naimo
Auditor-Controller
County of Los Angeles
Los Angeles, California

We have performed the procedures enumerated below, which were agreed to by the County of Los Angeles (the County), solely to assist the County in determining whether the eleven County Departments and outside agencies that received Homeless and Housing Measure H (Measure H) Special Revenue Funds were in compliance with the Measure H, Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code – Transaction and Use Tax to Prevent and Combat Homelessness terms and conditions for the year ended June 30, 2018. The eleven County Departments and outside agencies are as follows: the Chief Executive Office (CEO), the Department of Children and Family Services (DCFS), the Department of Health Services (DHS), the Department of Mental Health (DMH), the Department of Public Health (DPH), the Department of Public Social Services (DPSS), Public Defender (PD), Workforce Development, Aging and Community Services (WDACS), the Community Development Commission (CDC), the Housing Authority of the County of Los Angeles (HACoLA), and the Los Angeles Homeless Services Authority (LAHSA). The management of the eleven County Departments and outside agencies are responsible for the compliance with the Measure H Ordinance requirements. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedures performed and the results of those procedures are as follows:

1. We performed the agreed-upon test procedures utilizing the American Institute of Certified Public Accountants (AICPA) Sampling Guidelines.

Results

CEO

CEO's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (86.0%) and non-payroll expenditures (14.0%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: January 2018 and May 2018 and performed detailed testing of all employees charged to the program. In addition, we selected three transactions for non-payroll/program costs, which represented 100% of total non-payroll expenditures.

DCFS

DCFS' Measure H expenditures for the year ended June 30, 2018 consists only of payroll costs (100%). Based on the AICPA Sampling Guidelines, we selected a sample size of three months: March 2018, May 2018, and June 2018 and performed detailed testing of all employees charged to the program.

DHS

DHS' Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (2.95%) and non-payroll expenditures (97.05%). Based on the AICPA Sampling Guidelines, we selected a sample size of three months for payroll costs: April 2018, May 2018, and June 2018 and performed detailed testing of thirty-two randomly selected employees charged to the program. In addition, we selected 59 transactions for non-payroll reimbursement contract expenditures and 61 fee-for-service invoice contract expenditures representing 13.95% and 27.50% of the non-payroll expenditures, respectively. In addition, of the 61 fee-for service invoices, we selected 120 clients/recipients to verify if the amount paid for services rendered was in accordance with the approved rate in the contract.

DMH

DMH's Measure H expenditures for the year ended June 30, 2018 consists primarily of payroll costs (99.3%). Based on the AICPA Sampling Guidelines, we selected a sample size of three months: April 2018, May 2018, and June 2018 and performed detailed testing of all employees charged to the program.

DPH

DPH's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (5.9%) and non-payroll expenditures (94.1%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: April 2018 and June 2018 and performed detailed testing of all employees charged to the program. In addition, we selected ten transactions for non-payroll contractor costs, which represented 33.9% of total non-payroll contractor expenditures and 40 non-payroll recipient costs, randomly selected from the month of December 2017, and January, February, March, April, May and June of 2018, which represented 5.0% of total non-payroll recipient expenditures. The non-payroll recipient costs consists of monthly recurring payments for health services for various clients.

DPSS

DPSS' Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (24.9%) and non-payroll expenditures (75.1%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: May 2018 and June 2018 and performed detailed testing of all employees charged to the program. In addition, we selected 40 transactions for non-payroll costs, which represented 0.89% of total non-payroll expenditures. The non-payroll costs consists of recurring rental subsidy payments to various recipients/clients.

PD

PD's Measure H expenditures for the year ended June 30, 2018 consists only of payroll costs (100%). Based on the AICPA Sampling Guidelines, we selected a sample size of three months: April 2018, May 2018, and June 2018 and performed detailed testing of all employees charged to the program.

WDACS

WDAC's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (15.4%) and non-payroll expenditures (84.6%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: April 2018 and June 2018 and performed detailed testing of all employees charged to the program. In addition, we selected six transactions for non-payroll costs, which represented 45.57% of total non-payroll expenditures.

CDC

CDC's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (18.4%) and non-payroll expenditures (81.6%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: January 2018 and May 2018 and performed detailed testing of all

employees charged to the program. In addition, we selected 25 transactions for non-payroll costs, which represented 74.8% of total non-payroll expenditures.

HACoLA

HACoLA's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (10.3%) and non-payroll expenditures (89.7%). Based on the AICPA Sampling Guidelines, we selected a sample size of two months for payroll costs: January 2018 and May 2018 and performed detailed testing of all employees charged to the program. In addition, we selected 124 transactions for non-payroll costs, which represented 14.6% of total non-payroll expenditures. The non-payroll costs consists of monetary incentives to encourage property owners to rent their available units to the HACoLA Homeless and formerly Homeless Section 8 voucher holders under the Homeless Incentive Program.

LAHSA

LAHSA's Measure H expenditures for the year ended June 30, 2018 consists of payroll costs (7.7%) and non-payroll expenditures (92.3%). Based on the AICPA Sampling Guidelines, we selected a sample size of three months for payroll costs: April 2018, May 2018, and June 2018 and performed detailed testing of 42 randomly selected employees charged to the program. In addition, we selected 105 transactions for non-payroll expenditures, which represented 22.8% of total non-payroll expenditures.

2. We verified that the Department/Agency or their contractors and subcontractors providing Measure H services maintained:
 - a. Documentation to support the amount billed for providing Measure H program services under their contract.

Results

CEO

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the three non-payroll transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system without exceptions.

DCFS

For the three months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

DHS

For the three months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also

confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the 59 non-payroll transactions for reimbursement contracts and 61 non-payroll transactions for fee-for-service contracts selected for detailed testing, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system without exceptions.

DMH

For the three months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

DPH

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the ten non-payroll contractor transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system. We noted two exceptions. Based on our testing, we found that DPH overbilled the County \$6,032 related to Subrecipient/Contractor costs for Strategy B7.

For the 40 non-payroll recipient costs transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system. We noted thirteen exceptions. Based on our testing, we found that DPH double counted and overbilled the County CEO \$11,321 related to recipient costs for Strategy B7.

DPSS

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the 40 non-payroll transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system without exceptions.

PD

For the three months selected, we traced payroll costs to labor distribution reports, we agreed payroll costs on the labor distribution report to the pay stubs, and agreed salaries on the labor distribution report to salaries in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

WDACS

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the six non-payroll transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system without exceptions.

CDC

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the 25 non-payroll/program transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system without exceptions.

HACoLA

For the two months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the 124 non-payroll transactions selected, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system. We noted one exception. HACoLA erroneously overpaid one landlord \$218 for Homeless Incentive Program under Strategy B4.

LAHSA

For the three months selected, we traced payroll costs to labor distribution reports, we agreed hours charged on the labor distribution report to the timesheets, and agreed pay rates charged on the labor distribution report to pay rates in the employee personnel files without exceptions. We also confirmed that timesheets were signed by the employee and approved by the supervisor without exceptions.

For the 105 non-payroll transactions selected for detailed testing, we agreed the expenditure to backup supporting documentation, confirmed that the expenditures were properly approved, and properly recorded in the accounting system. We noted two exceptions. LAHSA was unable to provide detailed supporting documentation to support two non-payroll transactions totaling \$97,881 (\$48,828 for Strategy B3 and \$49,053 for Strategy E8) of Measure H expenditures.

- b. Records to verify that funds were used for allowable expenditures in compliance with the requirements of Measure H.

Results

CEO

For the two months selected, we confirmed that the payroll costs were specific to the cost of Administration of the Measure H program.

For the three transactions of non-payroll expenditures selected, we confirmed that the non-payroll expenditures were specific to Strategy F7 – Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals – One-time Housing Innovation Fund of the Measure H Program.

DCFS

For the three months selected, we confirmed that the payroll costs were specific to the Strategy B6 – Family Reunification Housing Subsidies of the Measure H Program.

DHS

For the three months of payroll costs selected and 59 transactions of non-payroll expenditures for reimbursement contracts and 61 of non-payroll expenditures for fee-for-service contracts, we confirmed that the payroll costs and non-payroll expenditures were specific to the following Measure H strategies.

- Strategy B3 – Partners with Cities to Expand Rapid Re-Housing
- Strategy B7 – Interim/Bridge Housing for those Exiting Institutions
- Strategy C4/C5/C6 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness
- Strategy D7 – Provides Services and Rental Subsidies for Permanent Supportive Housing
- Strategy E6 – Countywide Outreach System
- Strategy E8 – Enhance the Emergency Shelter

DMH

For the three months selected, we confirmed that the payroll costs were specific to the following Measure H strategies.

- Strategy B7 – Interim/Bridge Housing for those Exiting Institutions
- Strategy C4/C5/C6 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at risk of Homelessness
- Strategy D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing
- Strategy E6 – Countywide Outreach System
- Strategy E8 – Enhance the Emergency Shelter System

DPH

For the two months of payroll costs, ten non-payroll contractor costs, and 40 non-payroll recipient costs transaction selected, we confirmed that the payroll and non-payroll expenditures were specific to Strategy B7 – Interim/Bridge Housing for those Exiting Institutions and Strategy D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing of the Measure H program except for \$17,353 in overbilling of Measure H expenditures for Strategy B7.

DPSS

For the two months of payroll costs and 40 transaction of non-payroll expenditures selected, we confirmed that the payroll and non-payroll expenditures were specific to the Strategy B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursing SSI of the Measure H Program.

PD

For the three months of payroll costs selected, we confirmed that the payroll expenditures were specific to the Strategy D6 – Criminal Record Clearing Project of the Measure H Program.

WDACS

For the two months of payroll costs and six transaction of non-payroll expenditures selected, we confirmed that the payroll and non-payroll expenditures were specific to the Strategy C7 – Subsidize Employment for Homeless Adults of the Measure H Program.

CDC

For the two months of payroll costs and 25 transaction of non-payroll expenditures selected, we confirmed that the payroll and non-payroll expenditures were specific to Strategy F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals of the Measure H Program.

HACoLA

For the two months of payroll costs and 124 non-payroll recipient costs transaction selected, we confirmed that the payroll and non-payroll expenditures were specific to Strategy B4 – Facilitate Utilization of Federal Housing of the Measure H program except for \$218 in overbilling of Measure H expenditures to the County.

LAHSA

For the three months of payroll costs selected and 105 transactions of non-payroll expenditures, we confirmed that the payroll costs and non-payroll expenditures were specific to the following Measure H strategies with the exception of two non-payroll expenditures that lacked adequate detailed supporting documentation. The amount of unsupported non-payroll expenditures totaled \$97,881 (\$48,828 for Strategy B3 and \$49,053 for Strategy E8).

- Strategy A1 – Homeless Prevention Programs for Families
- Strategy A5 – Homeless Prevention Programs for Individuals
- Strategy B3 – Partners with Cities to Expand Rapid Re-Housing
- Strategy B7 – Interim/Bridge Housing for those Exiting Institutions
- Strategy E6 – Countywide Outreach System
- Strategy E7 – Strengthen the Coordinated Entry System
- Strategy E8 – Enhance the Emergency Shelter System
- Strategy E14 – Enhanced Services for Transition Age Youth

- c. Internal controls over financial reporting and compliance with provisions of laws, regulations, contracts or grant agreements.

Results

CEO

For the two months of payroll costs and three transactions of non-payroll expenditures selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

DCFS

For the three months selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

DHS

For the three months of payroll costs selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

For the 59 non-payroll expenditures selected for reimbursement contracts and 61 non-payroll expenditures selected for fee-for-service contracts, the supporting documents provided by DHS consisted of summary accounting reports with no detailed documentation to support the Subrecipient/Contractor invoices. DHS reached out to the Subrecipients/Contractors and was able to obtain detailed documentation to support the invoices, and based on our review of the supporting documentation, the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

DMH

For the three months selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

DPH

For the two months of payroll costs, ten non-payroll contractor costs, and 40 non-payroll recipient costs transaction selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18 except for \$17,353 in overbilling of Measure H expenditures for Strategy B7.

DPSS

For the two months of payroll costs and 40 transaction of non-payroll expenditures selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

PD

For the three months of payroll costs selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

WDACS

For the two months of payroll costs selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

For the six non-payroll expenditures transactions selected, the supporting documents provided by WDACS consisted of summary accounting reports with no detailed documentation to support Subrecipient/Contractor invoices. WDACS reached out to the Subrecipients/Contractors and was able to obtain detailed documentation to support the invoices, and based on our review of the supporting documentation, the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

CDC

For the two months of payroll costs and 25 transactions of non-payroll expenditures selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18.

HACoLA

For the two months of payroll costs, and 124 non-payroll recipient transactions selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18, except for \$218 in overbilling of Measure H expenditures for Strategy B4.

LAHSA

For the three months of payroll costs selected, the supporting documents shows evidence of being reviewed and properly authorized, and the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-2018.

For the 105 non-payroll expenditures selected the supporting documents provided by LAHSA consisted of summary accounting reports with no detailed documentation to support the Subrecipient/Contractor invoices. LAHSA reached out to the Subrecipients/Contractors and was able to obtain detailed documentation to support the invoices, and based on our review of the supporting documentation, the expenditures tested complied with the Measure H Expenditure Plan approved by the Board of Supervisors for FY 2017-18 except for \$97,881 (\$48,828 for Strategy B3 and \$49,053 for Strategy E8) in unsupported Measure H expenditures.

- d. Minimum encryption standards required by the County of Los Angeles Board of Supervisors' Policy 5.200, Contractor Protection of Electronic County Information (July 2016).

Results

We found that all eleven County Departments and outside Agencies complied with minimum encryption standards required by the County of Los Angeles Board of Supervisors' Policy 5.200, Contractor Protection of Electronic County Information (July 2016).

3. We verified that the Measure H funds are being used for the specific strategies approved by the Board.

Results

CEO

CEO was allocated \$1,500,000 of Measure H funds to be used for Administration of the Measure H program and \$5,000,000 of Measure H funds to be used for Strategy F7 – Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals – One-time Housing Innovation Fund of the Measure H Program based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

CEO contracted with a Contractor to launch a competition that attracts innovative proposals to expedite the development process and lower the cost of constructing homeless/affordable housing. The Contractor is responsible for the design, implementation and management of the grant competition program. The solicitation is expected to yield four to five projects that will be funded through Strategy F7 to produce prototypes that can potentially be brought to scale with future funding.

CEO's Measure H expenditures in FY 2017-18 totaled \$841,726 and \$137,500 and were specific for Administration of Measure H program and Strategy F7 – Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals – One-time Housing Innovation Fund, respectively.

DCFS

DCFS was allocated \$116,000 of Measure H funds to be used for Strategy B6 – Family Reunification Housing Subsidies based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

DCFS implemented the county-wide Family Reunification Housing Subsidy (FRHS) program to provide rapid rehousing and case management services to families in the child welfare system where the parent(s)' homelessness is the sole barrier for the return of the children. For FY 2017-18, DCFS had three Homeless Services Section staff to work on Strategy B6 - Family Reunification Housing Subsidies. DCFS' Program Staff act as liaison for Housing Agency staff, Dependency Court and Case Carrying Certified Social Workers to provide assistance, trouble shooting, and guidance with the FRHS referral process and services; tracks all data and provides monthly updates on status of each family; facilitates monthly meetings with housing agencies, Community Development Commission, and Dependency Court; tracks deliverables and program outcomes.

DCFS' Measure H expenditures in FY 2017-18 totaled \$87,900 and were specific for Strategy B6 – Family Reunification Housing Subsidies.

DHS

DHS was allocated \$77,674,000 of Measure H funds to be used for the following six strategies:

Strategy		Measure H Allocation
B3	Partner with Cities to Expand Rapid Re-Housing	\$ 15,004,000
B7	Interim/Bridge Housing for those Exiting Institutions	9,561,000
C4/C5/C6	Establishing a Countywide SSI Advocacy Program for People Experiencing Homelessness or At-Risk of Homelessness	14,731,000
D7	Provide Services and Rental Subsidies for Permanent Supportive Housing	21,432,000
E6	Countywide Outreach System	11,993,000
E8	Enhance the Emergency Shelter System	4,953,000
Total		<u>\$ 77,674,000</u>

Under Strategy B3, DHS provided a time-limited intervention including financial assistance/subsidies and supportive services so that participants will be able to successfully maintain housing without long-term assistance.

Under Strategy B7, DHS will serve clients with complex health and/or behavioral health conditions who need a higher level of support services than is available in most shelter settings. Interim housing includes stabilization housing and recuperative care. Some interim housing programs provide enhanced onsite mental health services.

Under Strategy C4/C5/C6, DHS will expand and integrate physical and mental health clinical services to support Countywide Benefits Entitlements Services Team, including technical assistance, training, case consultation, record retrieval services, care coordination and comprehensive evaluations.

Under Strategy E6, it is aimed at improving outreach efforts to homeless individuals and families on the streets and in encampments in Los Angeles County. DHS developed a dispatch and tracking technology infrastructure for outreach requests, expanded Service Planning Area (SPA)-level and macro coordination of outreach teams through Coordinated Entry System Outreach Coordinators, launch and implemented Multidisciplinary Outreach teams to better assist unsheltered homeless individuals through expanded multidisciplinary outreach capacity, and support and expand general outreach staffing in all SPAs to further support outreach bandwidth.

Under Strategy E8, DHS provided interim housing to serve clients with complex health and/or behavioral health conditions who need a higher level of support services than is available in most shelter settings.

DHS' Measure H expenditures in FY 2017-18 totaled \$56,321,942 and were specific for the strategies listed below.

Strategy		Measure H Expenditures
B3	Partner with Cities to Expand Rapid Re-Housing	\$ 10,418,408
B7	Interim/Bridge Housing for those Exiting Institutions	9,560,779
C4/C5/C6	Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At-Risk of Homelessness	5,687,953
D7	Provide Services and Rental Subsidies for Permanent Supportive Housing	21,431,789
E6	Countywide Outreach System	4,360,881
E8	Enhance the Emergency Shelter System	4,862,132
Total		<u>\$ 56,321,942</u>

DMH

DMH was allocated \$4,376,000 of Measure H funds to be used for the following five strategies:

Strategy		Measure H Allocation
B7	Interim/Bridge Housing for those Exiting Institutions	\$ 65,000
C4/C5/C6	Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At-Risk of Homelessness	949,000
D7	Provide Services and Rental Subsidies for Permanent Supportive Housing	3,149,000
E6	Countywide Outreach System	147,000
E8	Enhance the Emergency Shelter System	66,000
Total		<u>\$ 4,376,000</u>

Under Strategy B7, DMH will serve clients with complex health and/or behavioral health conditions who need a higher level of support services than is available in most shelter settings. Interim housing includes stabilization housing and recuperative care. Some interim housing programs provide enhanced onsite mental health services.

Under Strategy C4/C5/C6, DMH will expand and integrate physical and mental health clinical services to support Countywide Benefits Entitlements Services Team, including technical assistance, training, case consultation, record retrieval services, care coordination and comprehensive evaluations.

Under Strategy D7, DMH provides a local rent subsidy to ensure that housing units are affordable to people who are homeless. All strategy D7 clients receive Intensive Case Management Services and is matched to a rental subsidy. Based on client need, clients receive specialty mental health services through the Housing Full Service Partnership Program, in addition to substance use disorder outreach and assessment and service navigation.

Under Strategy E6, DMH is part of the Multidisciplinary Outreach Team to better assist unsheltered homeless individuals through expanded multidisciplinary outreach capacity.

Under Strategy E8, DMH provided interim housing to serve clients with complex health and/or behavioral health conditions who need a higher level of support services than is available in most shelter settings.

DMH's Measure H expenditures in FY 2017-18 totaled \$1,200,079 and were specific for the strategies as follows:

Strategy		Measure H Expenditures
B7	Interim/Bridge Housing for those Exiting Institutions	\$ 30,671
C4/C5/C6	Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At-Risk of Homelessness	530,225
D7	Provide Services and Rental Subsidies for Permanent Supportive Housing	494,683
E6	Countywide Outreach System	114,629
E8	Enhance the Emergency Shelter System	29,871
Total		<u>\$ 1,200,079</u>

DPH

DPH was allocated \$1,596,000 of Measure H funds to be used for Strategy B7 – Interim/Bridge Housing for those Existing Institutions of the Measure H Program and \$563,000 of Measure H funds to be used for Strategy D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing of the Measure H Program based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy B7, DPH Substance Abuse Prevention and Control (SAPC) Recovery Bridge Housing (RBH) serves individuals who are homeless at treatment discharge and who choose abstinence-based housing for up to 90 days. Under Strategy D7, DPS supports the increase in access to supportive housing by funding high quality tenant services and, when necessary, a local rent subsidy to ensure that housing units are affordable to people who are homeless.

DPH's Measure H expenditures in FY 2017-18 totaled \$1,593,201 and \$56,024 and were specific for Strategy B7 – Interim/Bridge Housing for those Existing Institutions and Strategy D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing of the Measure H Program, respectively, with the exception of \$17,353 in over-reported Measure H expenditures for Strategy B7.

DPSS

DPSS was allocated \$5,138,000 of Measure H funds to be used for Strategy B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy B1, DPSS provides subsidized housing for the homeless and those at risk of homelessness. To be eligible, participants must meet the General Relief “GR” requirements and receive GR funds. Participation in the program is voluntary and the participant is responsible for finding their own housing where the landlord has to agree to the program as well. Once the participant finds housing and has all the required paperwork, the agency verifies that it is a dwelling unit. The agency pays \$475/month (\$950/month for couple cases) directly to the landlord from Measure H funds and \$100 is deducted from the participant's GR check and also goes towards the rent and is paid directly to the landlord. The maximum amount of rent covered by the agency is \$575/month. Any changes to the participant's housing status is reported to the GR case worker.

DCFS' Measure H expenditures in FY 2017-18 totaled \$2,588,974 and were specific for Strategy B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI.

PD

PD was allocated \$623,000 of Measure H funds to be used for Strategy D6 – Criminal Record Clearing Project based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy D6, PD provided field-based service to homeless and formerly homeless adults who have criminal records by connecting them with legal services to assist with record clearing and other legal barriers to achieving stable housing and employment.

PD's Measure H expenditures in FY 2017-18 totaled \$316,868 and were specific for Strategy D6 – Criminal Record Clearing Project.

WDACS

WDACS was allocated \$5,000,000 of Measure H funds to be used for Strategy C7 – Subsidized Employment for Homeless Adults based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy C7, WDACS provided Transitional Employment Services to Los Angeles County residents who experience multiple barriers to employment, including those who are homeless, former offenders and/or disconnected youth (Job Seekers and Participants). Funding for this strategy expands existing workforce development models, such as the Los Angeles Regional Initiative Enterprise, throughout the County to provide transitional subsidized employment services to homeless individuals.

WDACS's Measure H expenditures in FY 2017-18 totaled \$3,243,282 and were specific for Strategy C7 – Subsidized Employment for Homeless Adults.

CDC

CDC was allocated \$10,000,000 of Measure H funds to be used for Strategy F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals of Measure H Program based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy F7, CDC is to finance the development and preservation of homeless housing through Commission's Notice of Funding Availability (NOFA) Process. The funds will be used to support the development and preservation of homeless housing in areas of the County where there is an urgent need for housing. As of June 30, 2018, the housing projects were still ongoing and were expected to close construction financing by March 2019.

The County disbursed \$10 million to CDC, and of the \$10 million disbursed to the CDC, \$800,000 was allocated for administrative costs and \$9.2 million was allocated for capital funding through the CDC's NOFA process for Strategy F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals of the Measure H Program. CDC's Measure H expenditures in FY 2017-18 totaled \$41,279 in administrative costs only. The \$9.2 million for capital funding had not yet been expended, but the funds were committed to housing projects for homeless families and individuals under Strategy F7. The \$41,279 of actual Measure H expenditures were specific for Strategy F7.

HACoLA

HACoLA was allocated \$6,280,000 of Measure H funds to be used for Strategy B4 – Facilitate Utilization of Federal Housing Subsidies of the Measure H Program based on the Measure H Expenditure Plan approved by the Board of Supervisors in FY 2017-18.

Under Strategy B4, HACoLA provided housing opportunities to homeless veterans by giving rental incentives to landlords who provide rental units to serve homeless veterans and to implement measures aimed at increasing the number of available units for homeless veterans.

HACoLA's Measure H expenditures in FY 2017-18 totaled \$2,540,941 and were specific for Strategy B4 – Facilitate Utilization of Federal Housing Subsidies of the Measure H Program with the exception of \$218 over-reported Measure H expenditures.

LAHSA

LAHSA was allocated \$140,650,000 of Measure H funds to be used for the following eight strategies:

Strategy		Measure H Allocation
A1	Homeless Prevention Programs for Families	\$ 3,000,000
A5	Homeless Prevention Programs for Individuals	5,500,000
B3	Partner with Cities to Expand Rapid Re-Housing	41,996,000
B7	Interim/Bridge Housing for those Exiting Institutions	1,778,000
E6	Countywide Outreach System	6,395,000
E7	Strengthen the Coordinated Entry System	26,000,000
E8	Enhance the Emergency Shelter System	50,981,000
E14	Enhanced Services for Transition Age Youth	5,000,000
Total		<u>\$ 140,650,000</u>

Under Strategy A1, the funding is dedicated to shelter diversion services within Coordinated Entry System (CES) for families. This will allow CES for family providers to have specialized diversion staff and limited financial assistance to help families identify alternative housing arrangements outside the homeless system or return to a community of care outside of Los Angeles County.

Under Strategy A5, LAHSA will provide screening and a targeted intervention to single adults and youth who are currently at risk of becoming homeless and have been screened and identified as having high risk factors.

Under Strategy B3, LAHSA provided a time-limited intervention including financial assistance/subsidies and supportive services so that participants will be able to successfully maintain housing without long-term assistance.

Under Strategy B7, LAHSA increased the bed rate for these shelters specifically reserved for people exiting institutions allows for a specialized level of care at the facilities. These are safe, reserved, low-barrier and supportive 24-hour interim housing beds for persons exiting institutions but who are not in need of specialized and high-level care.

Under Strategy E6, it is aimed at improving outreach efforts to homeless individuals and families on the streets and in encampments in Los Angeles County. LAHSA developed a dispatch and tracking technology infrastructure for outreach requests, expanded Service Planning Area (SPA)-level and macro coordination of outreach teams through Coordinated Entry System Outreach Coordinators, launch and implemented Multidisciplinary Outreach teams to better assist unsheltered homeless individuals through expanded multidisciplinary outreach capacity, and support and expand general outreach staffing in all SPAs to further support outreach bandwidth.

Under Strategy E7, with the implementation of the Coordinated Entry System, all people in need of housing and services can be screened, triaged, and connected to resources, based upon service need and availability. LAHSA will expand regional coordination for each population system, create domestic violence liaisons, expand housing navigation, create housing location program, create training academy and provisions of technical assistance to agencies, create legal services system, and create a representative payee program.

Under Strategy E8, LAHSA increased the bed rate for LAHSA's existing shelters allow for higher quality services in the shelters resulting in better outcomes. Adding beds to the system decreases the gap in shelter services and these safe, low-barrier and supportive 24-hour crisis housing beds are designed to facilitate permanent housing placement.

Under Strategy E14, the funding will expand and enhance the resources to house and serve transitional age youth experiencing homelessness.

The County disbursed \$88,353,859 to LAHSA in FY 2017-18, and LAHSA's Measure H expenditures in FY 2017-18 totaled \$85,386,372 and were specific for the strategies listed below, except for \$97,881 (\$48,828 for Strategy B3 and \$49,053 for Strategy E8) in unsupported Measure H expenditures. The \$2,967,487 difference is recorded as deferred revenue by LAHSA.

Strategy		Measure H Disbursement by the County	Measure H Actual Expenditures	Difference
A1	Homeless Prevention Programs for Families	\$ 1,941,697	\$ 2,093,024	\$ (151,327)
A5	Homeless Prevention Programs for Individuals	1,401,039	1,510,541	(109,502)
B3	Partner with Cities to Expand Rapid Re-Housing	30,310,216	26,363,037	3,947,179
B7	Interim/Bridge Housing for those Exiting Institutions	136,542	161,346	(24,804)
E6	Countywide Outreach System	2,859,539	2,506,922	352,617
E7	Strengthen the Coordinated Entry System	11,805,821	12,119,092	(313,271)
E8	Enhance the Emergency Shelter System	37,660,574	37,699,148	(38,574)
E14	Enhanced Services for Transition Age Youth	2,238,431	2,933,262	(694,831)
Total		\$ 88,353,859	\$ 85,386,372	\$ 2,967,487

- We verified that the service levels reported for each Department and Agency are accurate and that the funds were used for the specific purpose of each strategy.

Results

CEO

Based on our procedures performed for the two months of payroll/administrative costs and three transactions of non-payroll/program expenditures selected, the service levels reported by CEO were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

DCFS

Based on our procedures performed for the three months selected, the service levels reported by DCFS were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

DHS

For the three months of payroll costs, 59 non-payroll reimbursement contract costs, and 61 non-payroll fee-for-service costs selected, the service levels reported by DHS were accurate and the funds were used for the specific purpose of the Measure H strategies. No exceptions were noted.

DMH

Based on our procedures performed for the three months selected, the service levels reported by DMH were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

DPH

For the two months of payroll costs, ten non-payroll contractor costs, and 40 non-payroll recipient costs selected, the service levels reported by DPH were accurate and the funds were used for the specific purpose of the Measure H strategy, with the exception of \$17,353 in overbilling of Measure H expenditures for Strategy B7.

DPSS

For the two months of payroll costs and 40 transactions of non-payroll expenditures selected, the service levels reported by DPSS were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

PD

For the three months of payroll costs selected, the service levels reported by PD were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

WDACS

For the two months of payroll costs selected, the service levels reported by WDACS were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

CDC

Based on our procedures performed for the two months of payroll costs and 25 transactions of nonpayroll expenditures selected, the service levels reported by CDC were accurate and the funds were used for the specific purpose of the Measure H strategy. No exceptions were noted.

HACoLA

For the two months of payroll costs, and 124 non-payroll recipient costs transactions selected, the service levels reported by HACoLA were accurate and the funds were used for the specific purpose of the Measure H strategy, with the exception of \$218 in over-reported Measure H expenditures for Strategy B4.

LAHSA

For the three months of payroll costs and 105 non-payroll Measure H expenditures selected, the service levels reported by LAHSA were accurate and the funds were used for the specific purpose of the Measure H strategies, with the exception of \$97,881 (\$48,828 for Strategy B3 and \$49,053 for Strategy E8) in unsupported Measure H expenditures.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively on the eleven County Departments' and outside agencies' compliance with the Measure H, Ordinance 2017-001, Chapter 4.73 to the Los Angeles County Code – Transaction and Use Tax to Prevent and Combat Homelessness for the year ended June 30, 2018. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the County of Los Angeles and the Chief Executive Office, the Department of Children and Family Services, the Department of Health Services, the Department of Mental Health, the Department of Public Health, the Department of Public Social Services, Public Defender, Workforce Development, Aging and Community Services, the Community Development Commission, the Housing Authority of the County of Los Angeles, and the Los Angeles Homeless Services Authority, and is not intended to be, and should not be, used by anyone other than these specified parties.

BCA Watson Rice, LLP

Torrance, CA
December 31, 2018

Homeless Initiative/Measure H Public Communications Update – March 2019

The L.A. County Homeless Initiative is in the process of enhancing and expanding its public communications program to: advance a powerful narrative of progress and collaborative efforts in fighting L.A. County's homelessness crisis; inform and engage the public; and continue to demonstrate transparency and accountability. Since December 2018, we have focused on the following key areas:

Enhancing the Presentation of Data

We are finalizing options to show context around outcomes data, focusing on these areas:

- Comparing pre-Measure H/pre-Homeless Initiative FY 2015-16 baseline to current data
- Framing Measure H outcomes in the context of outcomes achieved by the broader homeless service delivery system
- Presenting data capturing the inflow of people into homelessness during the course of the year, in addition to the annual Homeless Point-In-Time figures captured each January

Using Primary and Secondary Research

We are utilizing several methods to get a Countywide snapshot of public awareness of the progress made since passage of Measure H, and to elicit opinions that will inform future communications strategy:

- Held a series of six professionally-facilitated focus groups in February
- Reviewing existing polling and other demographic research related to homelessness
- Holding informational roundtable discussions with Board field deputies

Procuring Additional Communications Resources

L.A. County is preparing to make an initial investment with a strategic communications firm to provide a strategic communications plan that lays out an overall public information communications strategy to identify gaps and opportunities in the public's information needs regarding the homeless issue, and the most effective media (e.g., social media, videos, podcasts, et al) and pipelines (existing and new) for delivering that information. The goal is to quantify and address the desire by the public for positive movement by Los Angeles County in addressing prevention and intervention in homelessness and to expand/diversify our audience. The solicitation process is being initiated this month.

MOVING AHEAD

In addition to these avenues, the Homeless Initiative has been implementing public communications across a number of channels and will assess them in the context of the new communications strategy. These include:

- Launching a revamped user-friendly website at homeless.lacounty.gov (the new site is live)
- Building a robust inventory of testimonials in print and on video, highlighting the human impact of Measure H at work
- Producing an ongoing series of shareable videos highlighting innovative programs (including the Los Angeles Homeless Outreach Portal/LA-HOP, Public Defender's criminal record clearing project, mobile showers, Housing Innovation Challenge winners, ADU work, among others)
- Distributing updates via e-newsletters, social media, community events and other speakers' forums
- Securing significant print/radio/TV/online earned media coverage on progress and programs



SACHI A. HAMAI
Chief Executive Officer

County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
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Board of Supervisors
HILDA L. SOLIS
First District

MARK RIDLEY-THOMAS
Second District

SHEILA KUEHL
Third District

JANICE HAHN
Fourth District

KATHRYN BARGER
Fifth District

February 19, 2019

To: Supervisor Janice Hahn, Chair
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Kathryn Barger

From: Sachi A. Hamai
Chief Executive Officer

HOMELESS INITIATIVE QUARTERLY REPORT NO. 12

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance, which are also included in the CEO's quarterly reports.

Attached is the HI's twelfth quarterly report for the period starting November 1, 2018 through January 31, 2019. The report shows that we are making measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. While the numbers of those directly served by HI Strategies are encouraging, a humanitarian crisis of such complexity will require sustained focus and collaboration with the County's partners and stakeholders. The HI continues to work closely and build capacity with a diverse and ever-growing network of partners to serve many more of our homeless neighbors.

The next quarterly report will be provided on May 15, 2019; and will cover the period starting February 1, 2019 through April 30, 2019.

Each Supervisor
February 19, 2019
Page 2

If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at 213-974-1752 or pansell@ceo.lacounty.gov.

SAH:JJ:PA
JR:AY:tv

Attachments

c: Executive Office, Board of Supervisors
 County Counsel
 Sheriff
 Alternate Public Defender
 Animal Care and Control
 Arts Commission
 Beaches and Harbors
 Child Support Services
 Children and Family Services
 Community Development Commission
 Consumer and Business Affairs
 District Attorney
 Fire
 Health Agency
 Health Services
 Human Resources
 Mental Health
 Military and Veterans Affairs
 Parks and Recreation
 Probation
 Public Health
 Public Library
 Public Social Services
 Public Works
 Regional Planning
 Registrar-Recorder/County Clerk
 Workforce Development, Aging and Community Services
 Superior Court
 Los Angeles Homeless Services Authority




QUARTERLY REPORT #12

FEBRUARY 2019



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.

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HOMELESS INITIATIVE: INTRODUCTION

Three years ago, the **Los Angeles County Board of Supervisors** made a bold move and created the County Homeless Initiative, which underscored homelessness as a **top regional priority**. With the creation of the Homeless Initiative and passage by voters of the landmark Measure H sales tax in March 2017 – which is generating an estimated \$355 million annually - we have accelerated our critical work to **improve the lives of individuals and families experiencing homelessness**.

While movements take time to build, **thousands of individuals and families** have already been helped through a **major expansion** of outreach, emergency shelter, rapid rehousing, permanent supportive housing and benefits advocacy for homeless disabled adults – **in all parts of the County**.

This is a **community-wide undertaking** made possible only through **sustained collaboration** among dedicated service providers, County departments, civic leaders, cities, businesses, labor, faith-based institutions and community coalitions —and a galvanized public—who **share the mission to prevent and combat homelessness** in L.A. County.

The Homeless Initiative's **12th quarterly report** – covering the period from July 1, 2017 thru December 31, 2018 – **includes 18 months of Measure H outcomes** and shows that we are making measurable progress across the full scope of the County's commitment to combat and prevent homelessness.

As the critical work continues, there is a **powerful sense of community and hope** across Los Angeles County that, together, we can bring our homeless neighbors home and **achieve lasting change**.



HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, **47 have been fully or partially implemented**, as reflected in Exhibit I. Of the 21 Strategies funded through Measure H, all except one have been implemented. Implementation status and next steps for the 51 HI strategies can be found in Exhibit II.

STRATEGY HIGHLIGHTS*

PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of **11,616 individuals and family members have been permanently housed** as a result of Measure H strategies since July 2017. In the first two quarters of Fiscal Year (FY) 2018-19, **4,168** individuals and family members were permanently housed.

INTERIM HOUSING THROUGH MEASURE H STRATEGIES

A total of **23,076 individuals and family members entered interim housing** funded in whole or in part by Measure H since July 2017.

A1 AND A5: HOMELESS PREVENTION PROGRAM FOR FAMILIES AND INDIVIDUALS

In the first half of FY 2018-2019, **457 new families** were assisted with prevention services through the Family Solutions Centers. During the same time period, **339 families exited the program** and 308 (91 percent) either retained their housing or transitioned into other permanent housing. In addition, in the first half of FY 2018-2019, **631 new individuals were assisted with prevention services**. During that time period, **354 individuals exited the program** and 327 (92 percent) either retained their housing or transitioned into other permanent housing.

*All highlights feature the first half of Fiscal Year (FY) 2018-19 unless noted otherwise.

11,616

**PERMANENTLY HOUSED
THROUGH MEASURE H
STRATEGIES SINCE
JULY 2017**

23,076

**PLACED IN
INTERIM HOUSING
FACILITIES THROUGH
MEASURE H
STRATEGIES SINCE
JULY 2017**



HOMELESS INITIATIVE IMPLEMENTATION

B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

2,619 RRH participants moved into housing and **1,483** participants exited the program to permanent housing (out of 2,857 total exits, amounting to a permanent housing exit rate of 52%).

B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The Housing Authority of the County of Los Angeles and other participating housing authorities provided **\$1,450,691 in incentives** to landlords to help secure **621 units** for housing voucher recipients.

B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

2,338 individuals discharged from institutions were provided interim housing.

C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams assisted **2,533 new** disabled individuals to begin pursuing applications for SSI and Veterans Disability Benefits.

1,483

**PARTICIPANTS EXITED
RRH INTO PERMANENT
HOUSING THROUGH B3**

2,338

**INDIVIDUALS RECEIVED
INTERIM HOUSING
THROUGH B7**

2,533

**BEGAN PURSUING
DISABILITY BENEFITS
THROUGH C4/C5/C6**

*All highlights feature the first half of Fiscal Year (FY) 2018-19 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION

751

INMATES RECEIVED
JAIL IN-REACH
SERVICES THROUGH D2

D2: EXPANSION OF JAIL IN-REACH

751 inmates received D2 Jail In-Reach services.

1,968

INDIVIDUALS LINKED TO
NEW ICMS SLOTS
THROUGH D7

D6: CRIMINAL RECORD CLEARING PROJECT

The Public Defender (PD) held **70 record clearing events** throughout the County. The PD engaged **517 clients** and filed **323 petitions** for dismissal or reduction. **148 petitions** filed by the PD (including some filed last FY) have been granted since July 2018.

1,441

INDIVIDUALS PLACED IN
PERMANENT HOUSING
THROUGH D7

D7: PROVIDE SERVICES FOR PERMANENT SUPPORTIVE HOUSING

1,968 clients were linked to new D7 Intensive Case Management Services (ICMS) slots, **986** clients received federal rental subsidies, **545** clients received local rental subsidies, and **1,441 clients were placed in D7 permanent housing** (including 490 who were new to D7 but had moved in prior to July 2018, utilizing a different subsidy).

*All highlights feature the first half of Fiscal Year (FY) 2018-19 unless noted otherwise.



HOMELESS INITIATIVE IMPLEMENTATION

E4: FIRST RESPONDERS TRAINING

303 Los Angeles Sherriff's Department (LASD) deputies and sergeants, **15** non-LASD law enforcement personnel, and **239** non-law enforcement first responders were trained using the LASD first responder training.

E6: COUNTYWIDE OUTREACH SYSTEM

4,476 individuals were **newly engaged** by Countywide Outreach Teams and a total of **9,231** individuals were engaged by Countywide Outreach Teams (including some who had also been engaged in previous reporting periods). Teams connected **5,199** individuals to services, placed **698** individuals into interim housing, and linked **437** individuals to a permanent housing program.

E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

7,957 individuals entered crisis, bridge, and interim housing funded in whole or in part by Measure H. During the same period of time, **1,717** individuals exited interim housing to permanent housing.

E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH

1,764 youth were assessed using the Next Step Tool.

1,135

**INDIVIDUALS PLACED INTO
INTERIM OR PERMANENT
HOUSING THROUGH E6**

7,957

**INDIVIDUALS ENTERED CRISIS,
BRIDGE, AND INTERIM HOUSING
THROUGH E8**

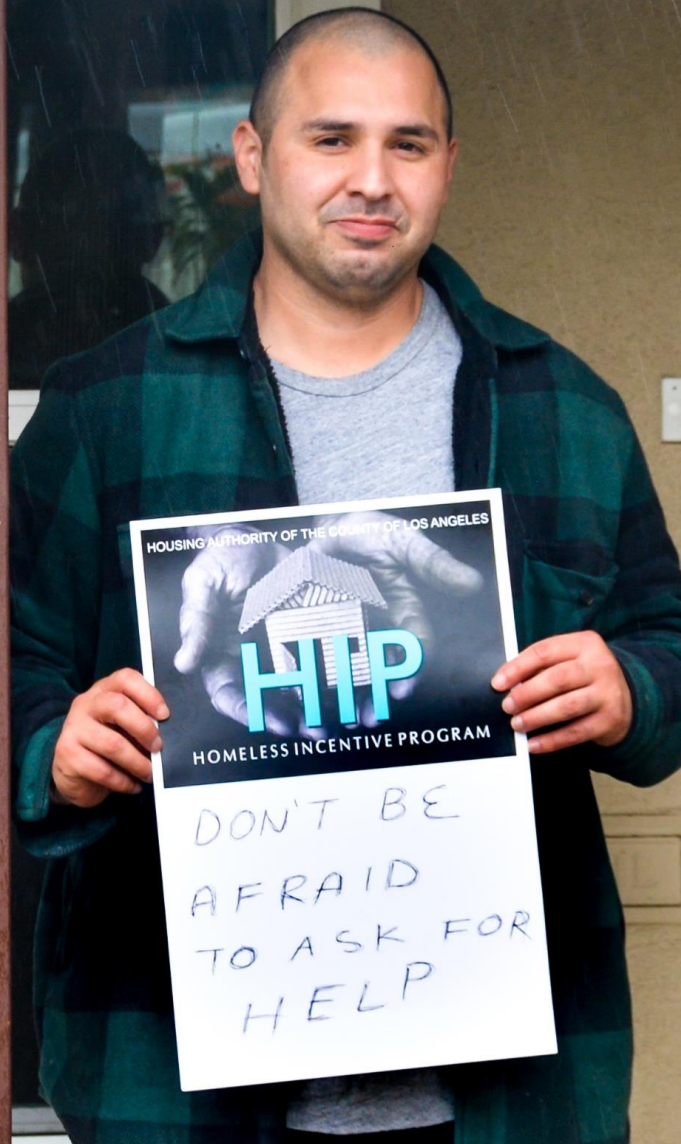
1,764

**YOUTH ASSESSED USING
THE NEXT STEP TOOL**

*All highlights feature the first half of Fiscal Year (FY) 2018-19 unless noted otherwise.



SUCCESS STORIES



“YES OFFICER, WE ARE HOMELESS.”

The Garces family – Keith and his wife and two young sons - found themselves **homeless** from October 2017 through October 2018. Keith’s wife suffered from **mental health issues**, exacerbated by post-partum depression, and his role as caregiver with **no other family support** eventually led to their homelessness. They **stayed in familiar areas** in Montebello and Monterey Park, and at night, parked their car near the church he attended in his youth.

One night Monterey Park Police Officer Gary Sims flashed his light in Keith’s car and saw the Garces family sleeping in their car. The officer asked Keith, “You have kids in there?” The response was, “**Yes officer, we are homeless.**” At that moment, Officer Sims became an instrumental link in helping the Garces family obtain housing.

Despite receiving a Housing Choice Voucher in September 2018, the family had difficulty locating housing due to Keith’s **time-intensive caregiver role** and **lack of money** to buy gas for the housing search. The Community Development Commission/Housing Authority of the County of Los Angeles’ Homeless Incentive Program helped Keith and **advocated** on his behalf. The family leased a two-bedroom apartment in November 2018 and qualified for **move-in assistance**. Several agencies played a big role in **securing housing** for the Garces family, including the Monterey Park Police Department, The Whole Child, Exodus, and the Department of Public Social Services.

Keith is looking forward to using their new housing as a foundation to begin **rebuilding their family, their health and their lives.**

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

SUCCESS STORIES

FROM RECUPERATIVE CARE TO A NEW HOME

Ricardo is a 52-year-old with **significant health issues**, including a history of high blood pressure, adult-onset diabetes with diabetic retinopathy, a gastrointestinal bleed, and chronic kidney disease. In the months before his enrollment in the Coordinated Entry System (CES) and Bell Shelter, Ricardo was evaluated in the Emergency Department at Los Angeles County + University of Southern California (LAC+USC Medical Center) hospital for **severe dizziness** and an **inability to walk without pain** in his right foot. LAC-USC diagnosed Ricardo with gangrene, initiated a comprehensive medical plan, and then discharged him for outpatient care.

Ricardo did not have a primary care provider and was a frequent user of LAC-USC, with a total of 17 ER visits and two Urgent Care visits over two years. Upon his admission to Bell Recuperative Care Center (RCC), Ricardo attributed his homelessness to his **inability to find continuous work** and **unmanaged health issues**. During his eight-month stay at Bell RCC, Ricardo was **provided with resources**, including Access Transportation, housing support, alcohol rehabilitation support, wound care, diabetes education, and medication management, all in conjunction with the LAC-USC diabetes clinic.

This **concentrated team effort** resulted in Ricardo's linkage to permanent housing in the East Los Angeles area that included home furnishing thanks to Brilliant Corners.

Ricardo was provided the **keys to his first apartment** in over two years.

STRATEGY B7 – INTERIM / BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

*“I am thankful
for this program
and all the services
and help I was
provided.*

*God Bless you
all.”*

- Ricardo



SUCCESS STORIES



CRIMINAL CLEARING GIVES RISE TO PEER SUPPORTER

Kristopher is a 29-year-old diagnosed with Post-Traumatic Stress Disorder (PTSD), Bipolar Disorder, anxiety, and anger management issues. Kristopher also has misdemeanors and a violent felony on his record. To obtain employment, Kristopher needed help to expunge his criminal record.

He was connected to **case management** and a variety of **supportive services** through Mental Health America (MHA) – Los Angeles, Brilliant Corners, Asian Pacific Islander Family Mental Health Center and Neighborhood Legal Services.

Kristopher is housed in North Long Beach in a two-bedroom unit with a roommate, and **receiving rental assistance** from Brilliant Corners. He has been able to get his **misdemeanors expunged** and is working on getting a certificate of rehabilitation for his felony. He is managing his mental health, coping with anger, and retaining his sobriety with the help of case management and **mental health support**. Kristopher is ready to start the mental health program at Cerritos College and ultimately wants to obtain a Bachelor of Arts degree in Psychology. He is **currently working** as a Part-Time Recovery Peer Supporter for Service Planning Area (SPA) 8 with certification from Project Return Support Network.

Kristopher has **developed support groups** for individuals experiencing homelessness at the MHA Wellness Center and MHA Village. In those support groups, he helps individuals in the community of Long Beach cope with barriers and **navigate** community resources. He also helps **motivate** individuals to keep working towards their goals. Kristopher wants to continue on this path and wants to continue giving back to the community of Long Beach through his employment, **helping others** the way he is being helped.

STRATEGY B3 - PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING

SUCCESS STORIES

*“I am very grateful
for this
second chance.”*
- Ivory

A SECOND CHANCE FOR IVORY

Ivory is a 57-year-old who became homeless on the streets of downtown Los Angeles due to an **eviction** back in March 2018. He remained homeless for five months before enrolling in the County Department of Health Services Housing for Health Interim Housing Program, where he was connected to **emergency housing and supportive services**.

Ivory came into the program **ready and willing** to begin addressing the barriers that lead to his homelessness. Ivory quickly began thriving when he was provided with **supportive resources**, such as medical care, mental health, and substance use support.

Ivory worked hard to address his health challenges as evidenced by his follow through with all mental health appointments and taking medications as prescribed. He was connected to Downtown Mental Health to support increased healthy coping tools and manage his goal towards **mental health improvement**. Despite his struggles with substance use, he made great attempts to work towards sobriety by attending community Narcotics Anonymous meetings. Ivory is **motivated to achieve his goals** and plans to face his challenges one day at a time as he maintains his **permanent housing placement**.

STRATEGY E8 – ENHANCE THE EMERGENCY SHELTER SYSTEM



SUCCESS STORIES

A STABLE HOME FOR WILLIAM

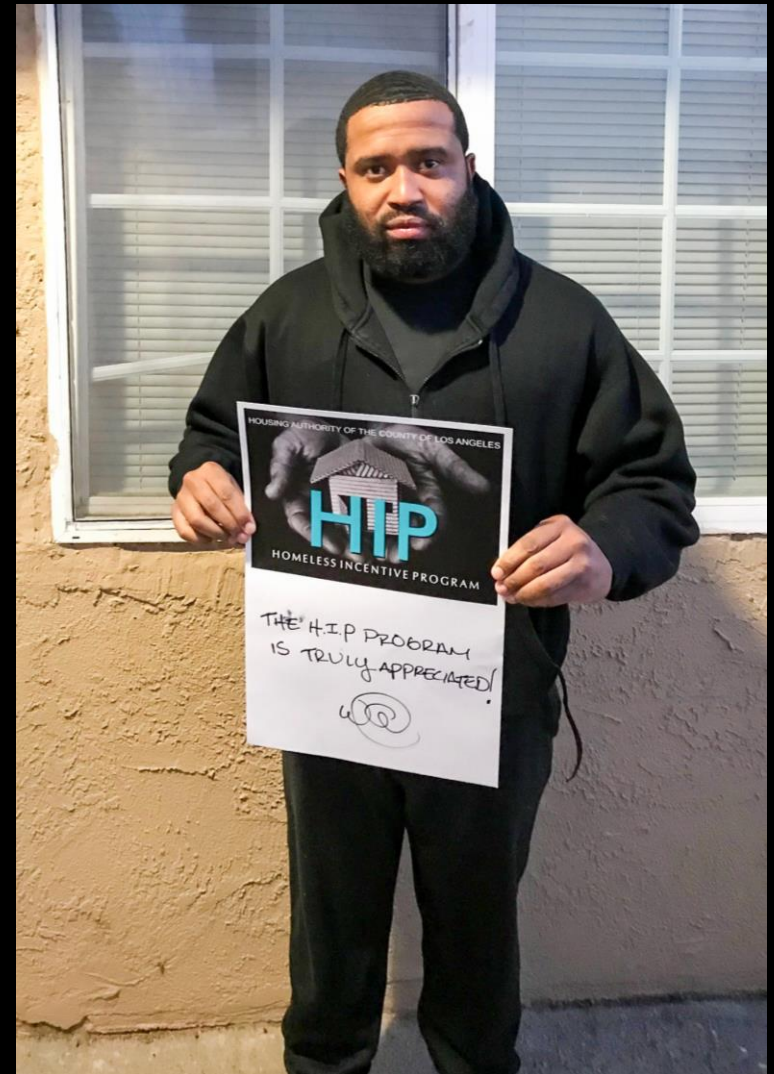
William Arnold, Jr. II is a 34-year-old who became homeless in 2016 when he **lost his job** and was **unable to pay his rent**. To avoid eviction, William left his home and became homeless. He “couch surfed” with family and friends in the Los Angeles and Long Beach areas, slept in cars, and ended up in a shelter. William **struggled with homelessness for two years** until he secured housing through the Section 8 Housing Choice Voucher Program.

While William received a Housing Choice Voucher in May of 2018, he experienced **difficulty locating a unit** due to a low number of vacancies, lack of transportation to view units, and multiple denials of rental applications. The Homeless Incentive Program (HIP) stepped in and helped William with **transportation and housing location/navigation services**. In September 2018, William leased an apartment in the Antelope Valley and stated that he is relieved to have been able to secure **a stable place to rest his head**.

During his time of homelessness, William was so focused on locating a unit, that it prevented him from obtaining employment. Today, his focus has shifted to not only **gaining employment**, but also **going back to school**. William is looking into programs offered by local colleges, some of which are located within walking distance of his new home.

*“I felt that the Homeless Incentive Program was an **opportunity** that was presented to me and I had to **take advantage of it**.”*

STRATEGY B4 – FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES



SUCCESS STORIES

A NEW LEASE ON FAMILY LIFE

Ms. Rogers is a 43-year-old single mother of five boys ages 4 to 16. Prior to falling on hard times, **life was good for them**. Avery played basketball for Westchester, Amari was involved in community plays, and Aaron and Elijah participated in robotics at their local middle school.

Ms. Rogers began facing problems when one of her sons started having difficulties in school and issues with his health. Trying to manage her own **medical issues** and the needs of her four boys while on a fixed income, she enlisted friends and family to help manage the situation. But **due to escalating events, she fell behind on her rent**.

Thanks to Harbor Interfaith Services' prevention program, Ms. Rogers received **assistance with paying her back rent** and then got a Housing Choice Voucher from the Housing Authority of the County of Los Angeles. She was able to locate a **new unit** that accepted the voucher within 30 days. The boys were also selected to partake in Harbor Interfaith's Annual Christmas Block Party, where a wonderful family "adopted" them for the day by providing items from their holiday wish list.

Ms. Rogers **caught up on her rent** and when she vacated the unit, she did not owe any money. The family is now in an **affordable** 3-bedroom unit and the children were able to stay in the same schools.

STRATEGY A1 – HOMELESS PREVENTION PROGRAM FOR FAMILIES

"By receiving services, our quality of life was improved in a major way.

I used to cry a lot and be very stressed. Now my stress has been alleviated.

This turned our life around for the better after struggling for years and now I can do things without having to worry whether we will be put out."

- Ms. Rogers



SUCCESS STORIES



FROM JAIL TO TOP CHEF

Eugene is a 36-year-old who grew up between Michigan and California, and in early adulthood attended Long Beach City College where he dreamed of becoming a chef. During that time, Eugene fell victim to **substance use**, which eventually led him to drop out of college, experience turmoil in his personal relationships, be **in and out of jail**, and eventually become homeless.

During this difficult time, Eugene enrolled in Breaking Barriers, a rapid rehousing program serving adults on felony probation. In the program, Eugene received **housing and case management services** from Brilliant Corners and employment services from Chrysalis. He maintained his sobriety at the time of his enrollment in the program, but fell back into addiction within a few months of being stably housed. Working with his case manager, Eugene went through a rehabilitation program and focused on **working through a sobriety plan**. With the support of his care team, Eugene was accepted into L.A. Kitchen, a Los Angeles-based culinary training program for formerly incarcerated individuals.

Eugene successfully completed his culinary training while maintaining his sobriety and shortly thereafter found employment with CAVA, a new Mediterranean restaurant, where he quickly worked his way up. Today, Eugene is the **Head Chef at CAVA** and travels the country, training chefs at new restaurant locations. His participation in Breaking Barriers provided him with **access to stable housing** and a **strong network** of service providers to support him on his **journey to self-sufficiency**. Eugene is no longer on probation and celebrated two years of sobriety this past October.

*"If I didn't have a **stable living situation**, I probably would have ended back up on drugs and in jail again."*

STRATEGY B3 – PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING

SUCCESS STORIES

A VETERAN IS WELCOMED HOME

Christine is a 58 year-old veteran and was facing her **second experience with homelessness**. She had been living with a friend for two years but recently **felt unsafe** and was forced to leave her apartment. She received benefits from Veteran Affairs for several disabling conditions and takes an **exhaustive list of heavy anti-psychotic medications** that had significant cognitive side effects and impaired her most days. She was living on the street in Koreatown and attempted to seek emergency assistance, but had **difficulty connecting with services** at the time.

The case management team at Lutheran Social Services engaged with Christine and connected her with a variety of **supportive services for Veterans** including the U.S. Vets housing manager at Villages of Cabrillo, the City of Long Beach rapid rehousing program, PATH rapid rehousing, West LA VA, Bell Salvation Army, Echo Park interim housing and the Armory shelter.

Christine was booked into a hotel while Villages of Cabrillo connected her to a **crisis bridge program for women** to assist with securing permanent housing. In January 2019, Christine was **offered permanent housing at a facility with a private room**.

“Thank you. Thank you for helping me; for going to bat and helping me.”

STRATEGY C5 – ESTABLISH A COUNTYWIDE VETERANS BENEFITS
ADVOCACY PROGRAM FOR VETERANS EXPERIENCING HOMELESSNESS
OR AT RISK HOMELESSNESS

HOMEBOY INDUSTRIES FOSTERS NEW CARPENTER

Before joining Homeboy Industries, Damon faced incarceration, re-adjustment challenges to society, unemployment, and lack of education.

Damon learned about Homeboy Industries from a friend. At Homeboy, Damon **found people like himself**, struggling with similar issues and coming from similar backgrounds. The supportive environment at Homeboy helped him remain with the program as he worked to **develop skills** to be responsible, motivated, patient, and **follow through on his goals**. With the help of LA:RISE and Homeboy, Damon proudly obtained his GED, and completed certification training in CPR, Forklift, DOT OSHA, and Hazardous Waste Operations and Emergency Response.

He is currently working full-time as a hardware and safety apprentice. Looking ahead, Damon plans to become a foreman in a construction company. Because of programs like LA:RISE, people like Damon are given **second chances** and **avoid becoming homeless** by focusing on education and employment.

“Homeboy prepared me to be on task, to present better communication skills, and to be confident in my decisions. The work, the employment, and the educational opportunities, have helped me get the experience and the certifications I need to get into the carpenters union.”

Strategy C2/C7 - Increase Employment Opportunities for Homeless Adults by
Support Social Enterprises & Subsidized Employment for Homeless Adults



PUBLIC ACCOUNTABILITY

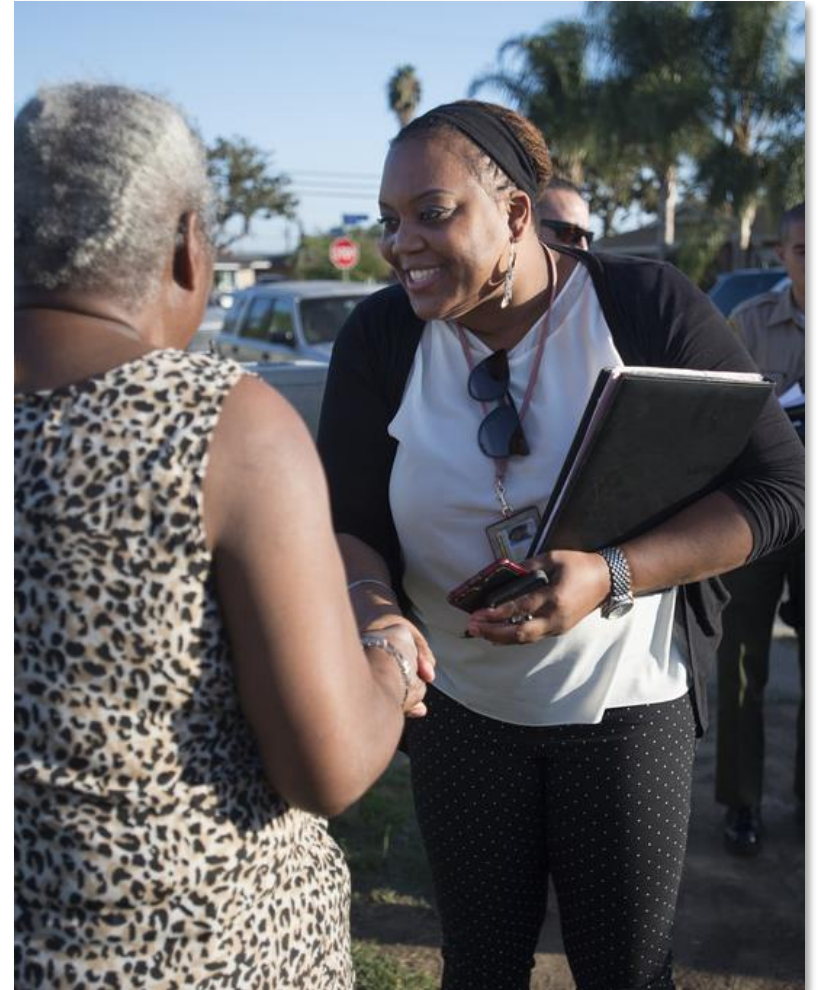
PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for July 2018 through December 2018, the **first two quarters of Fiscal Year 2018-19**:

- ❑ **EXHIBIT III** – Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report (includes FY 2017-18 data).
- ❑ **EXHIBIT IV** – Data for five key strategies by Service Planning Area (SPA).
- ❑ **EXHIBIT V** – Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.

Additionally:

- ❑ **Dashboards** to track Measure H progress can be accessed using the following link: <http://homeless.lacounty.gov/impact-dashboard/> (data for the second quarter FY 2018-19 will be included in the dashboards in March 2019).
- ❑ A **data visualization** page highlighting key measures can be found at <https://data.lacounty.gov/stories/s/7txx-jbvi> (updates to the data will be available in March 2019).



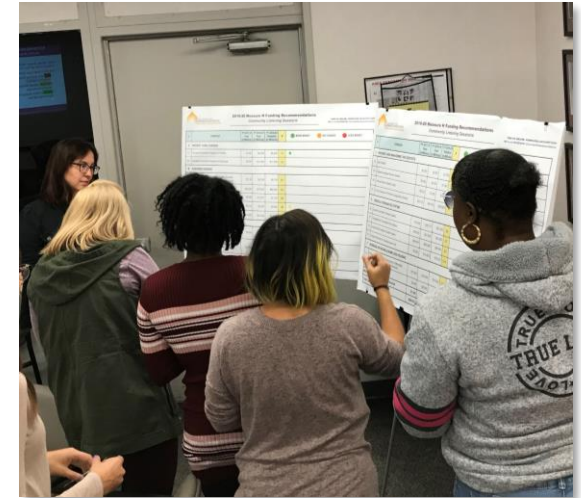
PUBLIC ACCOUNTABILITY

FISCAL YEAR (FY) 2019-20 FUNDING PROCESS

In September 2018, the Board of Supervisors directed the County's Homeless Initiative (HI) to launch a process to develop FY 2019-20 Measure H funding recommendations, including **proposed changes to tentatively approved budget allocations**. The process launched with an informational webinar on October 2, 2018, and subsequently with a **Service Provider Conference** on October 4, 2018.

Throughout the rest of October and November, the HI facilitated **eight community listening sessions**, one in each of the eight Service Planning Areas (SPAs), to gather input on the funding recommendations, existing strategy program design, and key **challenges and opportunities**. The input from these community listening sessions is helping inform the FY 2019-20 recommendations, and there will be many more opportunities to provide input.

On **March 5, 2019**, the HI will release draft funding recommendations, as well as the summarized feedback from the Community Listening Sessions. This will launch a **public comment period** that will culminate in the **March 20th Public Meeting**, from 1:30-4:30pm in the Kenneth Hahn Hall of Administration Board Hearing Room. The **last day to submit public comments** will be March 21, 2019. On **March 7, 2019**, the HI will host a webinar to **present the draft recommendations**. The HI, along with County lead departments and agencies will then meet to consider public comments and revise the draft funding, where needed. The final recommendations and summary of public comments will go to the **Board of Supervisors** on **May 14, 2019** for their consideration.



OTHER KEY ACTIVITIES

THE HOUSING INNOVATION CHALLENGE (HIC)

The Housing Innovation Challenge (HIC) called for proposals for game-changing creative and scalable permanent housing solutions for those experiencing homelessness in LA County. The HIC garnered a total of **53 proposals** from a diverse set of teams, from architects and designers to developers and academics. Of those proposals, **36 advanced to the Evaluation Panel**. Following the initial round of scoring, the **12 best and brightest proposals** advanced to the Selection Committee. These proposals were evaluated based on the following four key scoring criteria:

Creative | Achievable | Scalable | Meaningful

The Selection Committee selected 5 proposals for funding: four at the \$1M level and one at the \$500K level. The winners were publicly announced at a press conference on February 1, 2019 at the Southern California Institute of Architecture (SCI-Arc). A video showing each of the winning teams describing their proposals was featured at the annual Homeless Initiative Conference on February 7, 2019. To view the **winning teams' videos**, visit <https://www.housinginnovationchallenge.com/#results>.

Please find below the **winners of the Housing Innovation Challenge** and a brief description of their proposals:



Brooks + Scarpa:
Prefab modular kit-of-parts that can be assembled on any 50x150 parcel



Flyaway Homes:
Prefab modular communities financed by social impact equity



LifeArk: Modular kit-of-parts building system that can produce an infinite array of configurations



United Dwelling:
Beautifully designed garage-converted accessory dwelling units



Restore Neighborhoods LA:
Accessible units built by-right in a classic bungalow courtyard style

Once these teams complete their respective projects, dozens of **new units of permanent housing with wraparound services** will have been created for individuals and families experiencing homelessness.

OTHER KEY ACTIVITIES

SHELTER STANDARDS

On November 27, 2018, the Board of Supervisors approved an ordinance that established a new public health permit and licensing requirement to ensure **uniform Countywide standards for interim housing facilities** that serve people experiencing homelessness.

The ordinance is the first element in a **three-pronged approach to strengthen the coordinated system of interim housing**, which includes: establishing uniform facility standards; implementing service standards across all publicly-funded interim housing; and instituting a uniform grievance and complaint process.

The Department of Public Health - Environmental Health (DEH) has begun implementing the **new inspection program** to ensure that interim housing facilities comply with applicable **health and safety requirements**, as well as requirements that are specifically tailored to this type of temporary housing. DEH will complete its first round of inspections by the end of **March 2019**.



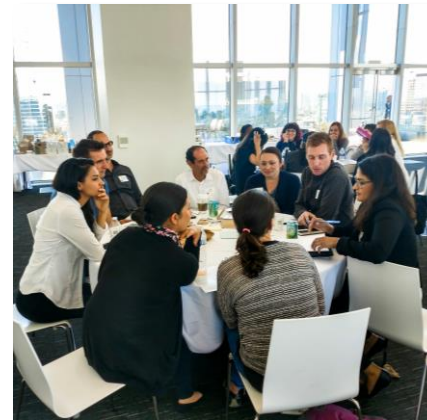
OTHER KEY ACTIVITIES

SERVICE PROVIDER CONFERENCE

On October 4, 2018, the Homeless Initiative co-hosted a **Service Provider Conference**, with the Los Angeles Homeless Services Authority and the United Way of Greater Los Angeles. The purpose of the Service Provider Conference was to **create a space for policy leaders to listen to direct service staff about challenges and gaps in the homeless services delivery system**, and what changes can be made to strengthen the implementation of Measure H.

The Conference was structured around a **series of charrettes**, focused on various topics related to Measure H implementation. These topics included: Prevention and Diversion, Integration of Services Across Measure-H Strategies, Landlord Engagement and Retention, Housing Stabilization, and Reflections/Vision. Direct service staff working in various areas of the homeless service delivery system **shared their experiences** with Measure H implementation in each of these areas in a **candid and solution-oriented discussion**.

Notes from the Conference were provided to the HI County Lead Agencies to **incorporate into their funding requests** for FY 2019-20.



OTHER KEY ACTIVITIES

EMPLOYMENT AND HOMELESSNESS TASKFORCE

In August 2018, the County Homeless Initiative (HI) launched an **employment and homelessness taskforce** with the objective of identifying new strategies and refining existing strategies that **reduce barriers for homeless jobseekers** seeking to access mainstream employment and supports.

In addition to the HI, the taskforce includes representatives from the Los Angeles Homeless Services Authority, the Department of Public Social Services, and the Workforce Development, Aging, and Community Services Department.

The Corporation for Supportive Housing (CSH) provided consultant support for the taskforce. In addition to **monthly meetings** with the taskforce, CSH has met with dozens of **stakeholders from all three systems** (public benefits, workforce development, and homeless services) as well as employers and employer groups and educational institutions to **solicit their input**.

On February 14th, 2019, the taskforce presented its recommendations to the Homeless Policy Board Deputies. Recommendations focused on **increasing coordination and alignment** across the three major systems that provide employment and homeless services; **increasing capacity of staff** in all systems to provide appropriate services; bolstering business engagement in order to **enhance opportunities** for people experiencing or exiting homelessness to find mainstream employment; and leveraging funding sources to **maximize the impact** and reach of employment programs serving the target population.

In the coming months, the taskforce will continue to convene, along with other partners, to **implement** the recommended strategies.



CITIES AND COUNCILS OF GOVERNMENTS (COGS)

\$3.8 million in Measure H Funds has been allocated to bolster Cities' efforts to implement their Homelessness Plans.

In September 2018, the United Way of Greater Los Angeles' Home For Good Funders Collaborative issued a **Request for Proposals** for **city-specific projects** in two areas, Priority Area 1 and Priority Area 2.

Priority Area 1:
To increase the supply of supportive and interim housing for people experiencing homelessness.

Priority Area 2:
To enhance the effectiveness of County service systems for those experiencing and/or at-risk of homelessness

31 cities submitted applications; some cities submitted more than one application.

- ❑ **Eleven (11)** Priority Area 1 applications have been awarded up to **\$1,731,700**. Projects include feasibility studies around motel conversions, modular housing, ADUs, inclusionary zoning and city-owned sites; property acquisition for interim and permanent housing; and land use planning.
- ❑ **Nine (9)** Priority Area 2 applications have been awarded up to **\$2,005,564**. Projects include funds for case managers, housing navigators; homeless coordinators; safe storage and shower services; and employment training programs.
- ❑ City applicants not funded at this time, as well as most cities whose applications are being partially funded, will have an **opportunity to resubmit** proposals.

31

CITIES SUBMITTED APPLICATIONS

20

APPLICATIONS HAVE BEEN AWARDED



OTHER KEY ACTIVITIES

JOB FAIRS / JOBS COMBATTING HOMELESSNESS WEBSITE

The webpage, www.jobscombattinghomelessness.org, is dedicated to connecting homeless service providers in all eight Service Planning Areas to job seekers.

700+

INDIVIDUALS ATTENDED THE
JANUARY 17, 2019
JOB FAIR
AT SOUTHWEST COLLEGE



2,000

PEOPLE HIRED
BETWEEN
DECEMBER 2017
AND DECEMBER 2018



APRIL 2019

NEXT HOMELESS SERVICE
PROFESSIONALS JOB FAIR
COHOSTED BY CEO-HI, CITY OF
LA, AND LAHSA



FOR A PAYCHECK WITH A PURPOSE, PLEASE VISIT:

JOBSCOMBATTINGHOMELESSNESS.ORG

OTHER KEY ACTIVITIES

LOS ANGELES HOMELESS OUTREACH PORTAL (LA-HOP)

The Los Angeles Homeless Outreach Portal is a web-based portal for County constituents, first responders, business owners and elected officials/government employees to **request outreach services** for people experiencing homelessness whom they encounter in their communities. Since LA-HOP was launched in July 2018, **5,200 outreach requests have been submitted via the Portal**. Currently there are **738 outreach workers** across the County utilizing LA-HOP to guide their daily efforts to engage the unsheltered homeless population in the County.

Concerned residents continue to be the highest utilizers of LA-HOP.org comprising 31% of all requests. Government employees and homeless/social service providers have submitted 25% and 18% of all requests, respectively.

A **“shortcut” to access the Portal** via an icon that displays to iOS Smartphone and tablet home screens is now available. This feature is in its final stages of development for Android users and is anticipated to be available by the end of February 2019. The “shortcut” allows a user to go onto the LA-HOP Portal by simply selecting the “shortcut” link at the bottom of the LA-HOP.org homepage and an icon is then loaded onto their smartphone. Anytime an individual wants to request outreach, they simply select the icon on their smartphone and are taken directly to the LA-HOP.org homepage.

5,200+

**OUTREACH REQUESTS
SUBMITTED VIA
LA-HOP.ORG**



EXHIBITS

EXHIBIT I:

**APPROVED COUNTY STRATEGIES TO COMBAT HOMELESSNESS
IMPLEMENTATION STATUS AT-A-GLANCE**

EXHIBIT II:

STATUS OF STRATEGIES TO COMBAT HOMELESSNESS

EXHIBIT III:

HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY

EXHIBIT IV:

**SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)**

EXHIBIT V:

**DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT
HOMELESS INITIATIVE STRATEGIES**

EXHIBIT VI:

BOARD MOTION RESPONSE SUMMARIES



Approved County Strategies to Combat Homelessness

Implementation Status At-A-Glance

February 2019

LEGEND

Fully Implemented

Partially Implemented

Implementation targeted by
March 2019Implementation targeted
by July 2019

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of LA County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

B. Subsidize Housing

- B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
- B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
- B3 – Partner with Cities to Expand Rapid Re-Housing (H)
- B4 – Facilitate Utilization of Federal Housing Subsidies (H)
- B5 – Expand General Relief Housing Subsidies
- B6 – Family Reunification Housing Subsidy (H)
- B7 – Interim/Bridge Housing for those Exiting Institutions (H)
- B8 – Housing Choice Vouchers for Permanent Supportive Housing

(H) – Strategies eligible to receive Measure H Funding

A. Prevent Homelessness

- A1 – Homeless Prevention Program for Families (H)
- A2 – Discharge Planning Guidelines
- A3 – Housing Authority Family Reunification Program
- A4 – Preventing Discharges into Homelessness from Foster Care and Probation
- A5 – Homeless Prevention Program for Individuals (H)

D. Provide Case Management and Services

- D1 – Model Employment Retention Support Program
- D2 – Expand Jail In-Reach (H)
- D3 – Supportive Services Standards for Subsidized Housing
- D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
- D5 – Support for Homeless Case Managers
- D6 – Criminal Record Clearing Project (H)
- D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

C. Increase Income

- C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
- C2 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H)
- C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
- C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
- C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
- C6 – Targeted SSI Advocacy for Inmates (H)
- C7 – Subsidized Employment for Adults (H)

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

Homeless Initiative Quarterly Report No. 12 – As of January 16, 2019

Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
PREVENT HOMELESSNESS		
A1: Homeless Prevention Program for Families (H) <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016 Legal services for families at risk of homelessness: March 2018	<ul style="list-style-type: none"> The Los Angeles Homeless Services Authority (LAHSA) released program guidance to its portfolio of contracted Prevention and Diversion providers regarding: <ul style="list-style-type: none"> Methods and practice for continued delivery of case management and supportive services for those enrolled in prevention who require services beyond the initial six months of eligibility. Simplifying enrollment and documentation standards to increase utilization of diversion. LAHSA provided training to newly hired outreach staff regarding Prevention and Diversion Program services. During LAHSA's Coordinated Entry System (CES) leadership meeting, a feedback session was held to solicit input on Prevention and Diversion practice standards and program design for the upcoming contract period. During LAHSA's CES Leadership meeting, a feedback session was held to solicit input on Prevention and Diversion practice standards and program design for the upcoming contract period. 	<ul style="list-style-type: none"> LAHSA will continue to work with Housing and Urban Development (HUD) Technical Assistance (TA) on a diversion conversation guide. LAHSA will continue to reach out to other communities to seek innovative ways to implement diversion and prevention within the County. LAHSA plans to develop and implement learning communities of Prevention and Diversion Program providers to offer strengthened guidance and support. LAHSA will continue to collaborate with contracted legal providers to provide additional training opportunities for Prevention and Diversion Program providers.
A2: Discharge Planning Guidelines	Pending revisions, the Discharge Planning Guidelines released in June 2017 continues to be available for use by institutions across the County, i.e., hospitals (public and private), jails, drug/alcohol treatment facilities, and mental health treatment facilities.	<ul style="list-style-type: none"> Revisions to the Discharge Planning Guidelines are currently underway and are being vetted with

<p><u>Actual Implementation Date:</u> June 2017</p>		<p>stakeholders. Once feedback is received, the revised Guidelines will be submitted for departmental review, approval and release to impacted institutions.</p>
<p>A3: Housing Authority Family Reunification Program</p> <p><u>Actual Implementation Date:</u> March 2016</p>	<ul style="list-style-type: none"> • LASD continues to make referrals from in-custody population prior to release. During this reporting period, LASD referred six individuals for program placement. • Probation continues screening for homeless individuals who meet the participation criteria. During this reporting period, Probation screened 910 probationers. 	<ul style="list-style-type: none"> • Probation and LASD will continue screening and referring individuals for program placement.
<p>A4: Discharges from Foster Care and Juvenile Probation</p> <p><u>Actual Implementation Date:</u> Phase 1: January 2018</p> <p>Phase 2: August 2018</p>	<p>Department of Children and Family Services (DCFS):</p> <ul style="list-style-type: none"> • DCFS is continuing to monitor implementation of policy requiring development of a comprehensive discharge plan six months prior to exiting the foster care system. <ul style="list-style-type: none"> ○ In December 2018, DCFS began sampling cases of youth who were discharged from September – November 2018. Case reviews identified significant gaps in both the existence and quality of discharge plans on file. However, because enhanced discharge policy was released on August 30, 2018, the identified gaps may be reflective of the fact that enhanced processes were new to staff or some staff may have been unaware of enhanced processes. Data obtained in this review will be used as a basis for comparison in future reviews. ○ Reinforcement of Discharge Policy enhancements presented to Regional Administrators in January 2019 to ensure that they are aware of enhanced policy and are actively reinforcing expectations around discharge planning with Children's Social Workers in their offices. • DCFS has begun distribution of the Foster Care Exit Survey to recently- discharged Transition Age Youth (TAY). The goal is to measure the perceptions of youth that may have supportive service needs, or are pursuing housing, employment, life skills, or other educational activities. The distribution of surveys will be helpful in increasing the knowledge needed to support youth who transition from care. <ul style="list-style-type: none"> ○ On October 3, 2018, Surveys were mailed to 88 youth who recently exited care, three responses were returned. ○ On December 7, 2018, surveys were mailed to 202 youth who recently exited care. Responses are pending. ○ Survey responses are being compiled and will be reported on in future quarterly updates. 	<ul style="list-style-type: none"> • DCFS will continue to monitor implementation through collection of data and case reviews. • Probation will complete training of staff and monitor implementation through collection of data and case reviews. • DCFS, Probation, LAHSA and the Chief Executive Office (CEO) are continuing to collaborate to prepare a coordinated response to the November 20, 2018, Board Motion by Supervisors Solis and Kuehl on Re-orienting TAY Systems of Care to support Housing Stability. • CEO will continue to work with DCFS and Probation to support Strategy A4 implementation. Monthly meetings between DCFS, Probation, and CEO to discuss implementation activities are continuing.

	<ul style="list-style-type: none"> • DCFS is exploring additional opportunities to engage youth who have exited care, to complete surveys. Recently, youth who attended DCFS-sponsored events, such as Celebration I and Celebration II, were provided the survey, resulting in 227 additional surveys being distributed. • DCFS has requested additional staffing positions focused on addressing homelessness and housing insecurity for families and youth connected to DCFS. • DCFS has identified staff to assist in coordinating information that is placed on the DCFS Youth Development Services website to ensure timeliness, accuracy and completeness. Additionally, DCFS is undergoing improvements to the Department's website. The target date is March 2019. • DCFS has moved to fill vacant Independent Level Program (ILP) Coordinators positions and is committed to quickly interview, select and secure ILP staff as vacancies are identified. • CEO is exploring a data match between Department of Public Social Services (DPSS) and DCFS/Probation's recently discharged youth to determine if they have been identified by DPSS as homeless since being released. <p>Probation:</p> <ul style="list-style-type: none"> • Probation's discharge policy has been finalized and is being added as a new section in the Probation Department's Placement Services Bureau manual. All Placement Services Bureau staff were trained in the new policy prior to 12/31/18. • Probation is also exploring additional staffing, housing capacity, and funding opportunities to support probation-connected youth who are experiencing housing insecurity or homelessness. 	
<p>A5: Homeless Prevention Program for Individuals (H)</p> <p><u>Actual Implementation Dates:</u> Homeless prevention services: February 2018</p> <p>Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> • LAHSA released program guidance to its portfolio of contracted Prevention and Diversion providers regarding: <ul style="list-style-type: none"> ○ Methods and practices for continued delivery of case management and supportive services for those enrolled in prevention who require services beyond the initial six months of eligibility. ○ Simplifying enrollment and documentation standards to increase utilization of diversion. • LAHSA provided training to newly hired outreach staff regarding the Prevention and Diversion Program services. Additionally, training was provided to the LASD - TMET on prevention and diversion services that are available throughout the County. This included an overview, eligibility guideline, how to make referrals and information on agencies funded for Prevention and Diversion Program services. 	<ul style="list-style-type: none"> • LAHSA will continue to work with HUD TA on a Diversion conversation guide. • LAHSA will continue to reach out to other communities continuing to seek innovative ways to implement diversion and prevention within the County. • LAHSA plans to develop and implement learning communities to Prevention and Diversion Program

	<ul style="list-style-type: none"> During LAHSA's CES leadership meeting, a feedback session was held to solicit input on Prevention and Diversion practice standards and program design for the upcoming contract period. 	<p>providers to offer strengthened guidance and support.</p> <ul style="list-style-type: none"> LAHSA will continue to work and collaborate with contracted legal providers to provide more training to Prevention and Diversion Program providers.
SUBSIDIZE HOUSING		
<p>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplemental Security Income (SSI) (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: June 2016 Phase 2: October 2016</p>	<ul style="list-style-type: none"> DPSS met with LAHSA on January 24, 2019 and February 6, 2019 to continue discussions to secure access to HMIS for designated staff and to connect DPSS GR homeless services to the greater CES system. DPSS continues to monitor approved Strategy B1 subsidy issuances and disengagements. DPSS is finalizing case management training for General Relief (GR) Housing Case Managers (HCMs), which will enhance their ability to perform their case management duties. 	<ul style="list-style-type: none"> Case management training for GR HCMs will be completed by March 31, 2019.
<p>B2: Expand Interim Assistance Reimbursement (IAR) to additional County Departments and LAHSA</p> <p><u>Implementation Dates:</u> Phase 1: Actual- January 2019 Phase 2: Target- April 2019 Phase 3: Target – July 2019</p>	<ul style="list-style-type: none"> Memorandum of Understanding executed between the Departments of Health Services (DHS) and DPSS, which allows for DPSS to process Interim IAR claims on behalf of DHS. Phase 1 implementation includes Countywide Benefits Entitlement Services Teams (CBEST) clients where subsidies and services are being provided through both Measure H and Housing and Disability Advocacy Program (HDAP) funding from the California Department of Social Services. Phase 2 implementation will include CBEST clients funded solely through Measure H. Phase 3 may include the Los Angeles Homeless Services Authority and/or other Departments eligible to claim IAR. Based on Phase 1 claiming experience, CEO will assess the feasibility of automating claiming and documentation process between departments claiming IAR and DPSS who will process IAR claims on their behalf. 	<ul style="list-style-type: none"> Monitor implementation and claiming of IAR for Phase 1 clients. DPSS will assess the need for additional resources to proceed with implementation of Phase 2 and Phase 3 based on experience of Phase 1 claiming.
<p>B3: Partner with Cities to Expand Rapid Re-Housing (H)</p> <p><u>Actual Implementation Dates:</u></p>	<ul style="list-style-type: none"> In December 2018, LAHSA's System Components Supervisor and Rapid Re-Housing (RRH) Coordinator provided training on RRH to newly hired outreach staff from all Service Planning Areas (SPAs). In December 2018, a workgroup was formed, including LAHSA, DHS, DPSS, and the Community Development Corporation (CDC), to develop RRH practice 	<ul style="list-style-type: none"> LAHSA will continue to work with HUD TA for guidance and assistance on areas related to program development.

<p>Housing and Jobs Collaborative (HJC): January 2016</p> <p>LAHSA's Family and Youth Rapid Re-housing: September 2016</p> <p>LAHSA's Single Adult Rapid Re-housing: July 2017</p>	<p>standards. The workgroup developed a draft, which was presented for input from LAHSA's lived experience groups (Lived Experience Advisory Board (LEAB) and Homeless Youth Forum of Los Angeles (HYFLA)).</p> <ul style="list-style-type: none"> • In December 2018, as a part of Workforce Development, Aging, and Community Services Department's (WDACS) Home2Work project, RRH providers and America's Job Centers of California (AJCC) staff held a "meet and greet" to better collaborate and build partnerships. The Home2Work project is currently being piloted in SPAs 1, 3, and 7. • A training for RRH single adult providers regarding AJCC services was held in October 2018. • In November 2018, RRH Boot Camps were held for RRH staff; Housing Location Program staff presented to RRH providers to assist with locating units. • In October and November 2018, LAHSA worked collaboratively with the Housing Authority of the County of Los Angeles (HACoLA) to secure vouchers for RRH Program participants. These vouchers are available for all RRH programs. • In October 2018, LAHSA trained LASD-TMET on RRH. This included overview, eligibility, and how to make referrals. 	<ul style="list-style-type: none"> • LAHSA will continue to reach out to other communities to seek innovative models and best practices to support and enhance countywide RRH programming. • LAHSA will continue to work with employment services/programs to better collaborate on connecting individuals and families who are in RRH with employment services.
<p>B4: Facilitate Utilization of Federal Housing Subsidies (H)</p> <p><u>Actual Implementation Date:</u> May 2016</p>	<p>HACoLA:</p> <ul style="list-style-type: none"> • Met with all Measure H Public Housing Authorities (PHAs) on September 6, 2018 to discuss Homeless Incentive Program (HIP) expectations and report requirements. • Attended 16 meetings and community events throughout the quarter, including Homeless Connect day events, California Association of Housing Authorities, Veterans Resource Center Fair, Annual Southeast Los Angeles Winter Wonderland and Toy Giveaway. • Norwalk Housing Authority dedicated seven Housing Choice Vouchers for their own Homeless Incentive Program (HIP) under Measure H. <p>Housing Authority of the City of Los Angeles (HACLA):</p> <ul style="list-style-type: none"> • Finalized HIP policies and procedures. • Implemented position to provide housing search assistance to HACLA's clients as well as conduct new owner outreach. • Attended two meetings and community events. <p>Burbank:</p> <p>City of Burbank entered into a partnership with a homeless service provider to co-locate a homeless services specialist to assist staff with Permanent Supportive Housing (PSH) intakes, case management, and inspections. In addition, the services specialist has assisted with utilizing the County Homeless Incentive Funds.</p>	<p>HACoLA:</p> <ul style="list-style-type: none"> • HACoLA will hold a HouseLA event with Supervisor Kuehl tentatively scheduled for March 13, 2019 at Los Angeles Valley College. This event will be in collaboration with People Assisting the Homeless (PATH). • HACoLA will schedule HouseLA events with Supervisors Solis, Ridley-Thomas, Barger, and Hahn, along with other local public housing authorities receiving Measure H funding. • The following marketing strategies will take place: <ul style="list-style-type: none"> ◦ Advertisement on 980 am Spanish-language radio station "La Mera Mera"

	<p>Long Beach:</p> <ul style="list-style-type: none"> • Partnered with Long Beach Multi-Service Center (MSC) to streamline eligibility process. All HIP referrals are now vetted through the MSC to ensure eligibility. • Conducted three Ownership Orientations, training new owners on HIP. <p>Glendale:</p> <p>Added new landlord support for possible available units within their housing complexes.</p>	<ul style="list-style-type: none"> ○ Apartment Management Magazine advertisement ○ Other marketing strategies are being explored to further inform potential property owners and managers about HACoLA's incentive programs. <p>HACLA</p> <ul style="list-style-type: none"> • Continue to facilitate connection of HACLA's voucher holders to HIP's available units. <p>Burbank</p> <ul style="list-style-type: none"> • Staff will continue to promote the Landlord Incentive Program with landlords at community events and Housing and Tenant Workshops hosted in Burbank and surrounding communities. <p>Long Beach</p> <ul style="list-style-type: none"> • Enhancing Owner Outreach by alternating monthly orientations with speaker/topic presentations.
<p>B5: Expand General Relief Housing Subsidies</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • DPSS is finalizing plans with LAHSA to secure access to HMIS for identified DPSS users to serve homeless participants more effectively and to better connect participants to homeless services and the broader Homeless Initiative supports. • DPSS is finalizing case management training for General Relief (GR) Housing Case Managers (HCMs), which will enhance their ability to perform their case management duties. • DPSS met with LAHSA on January 24, 2019 and February 6, 2019 to continue discussions to secure access to HMIS for designated staff and to connect DPSS GR homeless services to the greater CES system. 	<ul style="list-style-type: none"> • Obtain approval from Homeless Policy Board Deputies for Rapid Rehousing Program funded under this strategy. • Case management training for GR HCMs will be completed by March 31, 2019.
<p>B6: Family Reunification Housing Subsidy (H)</p>	<ul style="list-style-type: none"> • DCFS has secured access to HMIS for identified staff to serve homeless families more effectively and to better connect families to homeless services. 	<ul style="list-style-type: none"> • DCFS will continue efforts to increase the number of families housed.

<p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> Continued monthly Strategy B6 and Bringing Families Home (BFH) collaborative meetings at Children's Court that include all contracted housing agency managers, CDC, 211, LAHSA, DPSS, and Court Liaison. Continued monthly meetings with Corporation for Supportive Housing (CSH), LAHSA, Office of Child Protection, and Southern California Grant Makers as part of One Roof Leadership Institute, to streamline support for all homeless DCFS youth and families. DCFS formed a committee, inclusive of staff from LAHSA, DPSS, Union Rescue Mission (URM), and the Department of Public Health (DPH), to streamline and expedite housing services for families exiting URM. This committee is meeting monthly on an ongoing basis. DCFS formed a committee with DPSS staff to streamline housing services for mutual homeless DCFS and DPSS families. This meeting occurs monthly. DCFS participates in ongoing monthly conference calls, hosted by the California Department of Social Services (CDSS) for the BFH program. 	<ul style="list-style-type: none"> DCFS will continue to provide on-going training to staff on Strategy B6 referral process and procedures. DCFS will continue collaboration with LAHSA to conduct quarterly data matches of mutual clients.
<p>B7: Interim/Bridge Housing for Those Exiting Institutions (H)</p> <p><u>Actual Implementation Date:</u> October 2016</p>	<p>Bed Availability Web Application:</p> <ul style="list-style-type: none"> Bi-monthly calls are held with the providers in the pilot. <ul style="list-style-type: none"> The Salvation Army – Bell Shelter has experienced an increase in calls and referrals from the local police department. Volunteers of America – Pathways to Home has primarily fielded calls from Outreach and from Interim Housing (IH) Placement Coordinator. Use of the referral check-in form is ongoing; more data is expected in relation to future check-ins, which will allow for a specific means of tracking the referral-to-placement process. Discussions for “near-future” development have focused on the inclusion of Bridge programs, as well as expanding the pilot to include all of SPA 6. <p>Training: To assist first responders in becoming familiar with the different IH Programs (Crisis, Bridge, Winter Shelter, etc.), IH Coordinators conducted two trainings with the LASD's MET. The training provided information on the IH Programs referral process, eligibility criteria, and services provided within each program.</p> <p>Shelter Tours and Guidance: IH Coordinators conducted tours of LAHSA-funded shelters. As part of the tours, the coordinators provided guidance on the facility layouts to help ensure that the layout of shelters provides for the best possible access to emergency exits, provides space for</p>	<ul style="list-style-type: none"> DHS and DMH will continue the development of a shared Referral Guidelines form. LAHSA recently released an Interim Housing Request for Proposals (RFP) to re-procure existing crisis/bridge beds for youth and single adults, and to create additional interim housing beds for youth, single adults, and families. Through this RFP, LAHSA also seeks to expand enhanced bridge housing for women and implement a new enhanced bridge housing for older adults component. LAHSA projects that contracts will be executed by July 1, 2019. DPH-SAPC is working on adding 300 additional Recovery Bridge Housing (RBH) beds, bringing the total capacity to 1,000 beds. The additional beds are expected to be

	<p>private conversations when needed, easy access to bathroom facilities, ADA compliance, prior placement of pet kennels, etc. This has allowed for better guidance on the providers facility layout. In addition, IH Coordinators requested Program Policies and Procedures, intake policies, program rules, etc., from each provider to review and provide guidance to ensure that they align with the contract terms, as identified in the contract's Scope of Required Services.</p> <p>Universal IH Referral: LAHSA, DHS, and Mental Health (DMH) worked collaboratively to develop a Universal Interim Housing Referral Form to facilitate interim housing referrals. The referral form was approved in November 2018 and is currently being used by outreach teams, emergency responders, and LAHSA, DHS and DMH contracted providers.</p> <p>IH Coordination: To better connect clients with the appropriate level of care, LAHSA, DMH, and DHS regularly meet to discuss the status of current shelter resources and ways to identify and place clients in the appropriate settings. This collaborative has created continuity in relation to coordinated matching, inter-agency referral systems, and inter-agency facility standards.</p> <p>Coordinated Resource Matching: Placement Care Coordinators from DHS, DMH, and LAHSA continue to case conference regarding client referrals to determine which shelter program is best suited for an individual. Coordinators conduct case conferencing to determine what clients need to be "stepped up" to beds with a higher level of physical/mental health support, or "stepped down" to LAHSA beds and housing-focused case management.</p> <p>Inter-agency Referral Systems: To facilitate the "stepping up/down" between entities, a universal authorization and referral form was developed. The form includes key data elements along with the applications and medical releases for DHS and DMH.</p> <ul style="list-style-type: none"> • DHS continues to work with DHS-contracted IH providers to ensure that they all have access to HMIS and are trained on performing the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) assessments for all clients who were not yet in the CES. • DHS has been working with its leads for strategies D2 and D4 to increase coordination of interim housing referrals for clients who are exiting County jails. This 	<p>available by April 2019. Further, DPH-SAPC will increase daily bed rate by 10%, bringing the DPH-SAPC daily bed rate comparatively closer to bed rates for bridge and interim housing programs administered by DHS and LAHSA.</p> <ul style="list-style-type: none"> • DPH-SAPC is in the process of issuing a bulletin that will address placement in RBH prior to enrollment in treatment programs. This will allow clients to be approved for RBH up to seven days before the start of Substance Use Disorder (SUD) outpatient treatment. • LAHSA, in collaboration with DPH-SAPC, will issue 38 additional HMIS licenses by the end of March 2019. This will bring the total number of SAPC providers with HMIS access to 62.
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	<p>has resulted in an increase in successful referrals and access to interim housing resources for this population.</p> <ul style="list-style-type: none"> DHS continues to work on developing new IH programs, including a model with low-barrier access points that can quickly respond to the needs of very vulnerable individuals experiencing homelessness and who have undertreated, complex medical and mental health issues. 	
<p>B8: Housing Choice Vouchers for Permanent Supportive Housing</p> <p><u>Actual Implementation Date:</u> June 2016</p>	<ul style="list-style-type: none"> HACoLA and LAHSA continued weekly conference calls to share status reports on all referrals and applications received regarding clients referred by LAHSA and to provide responses to any inquiries submitted by participating agencies. HACoLA collaborated with LAHSA, DHS, DMH, DCFS, and Homeless Outreach Program Integrated Care System (HOPICS) to provide Housing Choice Vouchers (HCV) to formerly homeless families, eligible to PSH and currently participating in their Family Reunification Program or a RRH program. In most situations, the HCV was used to lease units that the family was already occupying, to assure more stable and long-term housing subsidies for the families. 	<ul style="list-style-type: none"> HACoLA will continue to refer voucher holders to the Housing Advisory Unit (related to HI Strategy B4) for housing locator assistance and for available resources. HACoLA will continue to assess eligibility for the HCV Program for families/individuals referred by LAHSA and for homeless families/individuals selected from HACoLA's waiting list.
INCREASE INCOME		
<p>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</p> <p><u>Actual Implementation Date:</u> December 2016</p>	<p>On October 17, 2018, South Bay Workforce Investment Board (SBWIB) and Greater Avenues for Independence (GAIN) Program provided training for Jewish Vocational Services (JVS), the new community-based organization providing GAIN case management services in the Antelope Valley.</p>	<p>DPSS will continue to monitor referrals and placements in both subsidized and unsubsidized employment.</p>
<p>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</p> <p><u>Implementation Dates:</u> Phase 1: County adoption of Social Enterprise Preference Program</p>	<p>Los Angeles Regional Initiative for Social Enterprise (LA:RISE)</p> <ul style="list-style-type: none"> LA:RISE and American Jobs Center of California (AJCC) staff participated in the National Institute of Corrections' Offender Workforce Development Specialist (OWDS) training and Reentry Employment Development & Retention Training. In October and December 2018, conducted two LA:RISE Quarterly Academy meetings for Social Enterprises (SEs) and AJCC program partners. The first meeting focused on integration of services between SEs and AJCCs, identification of employment retention barriers, troubleshooting CalJOBS data- 	<ul style="list-style-type: none"> During the next two quarters, WDACS will focus on development and implementation of employment and employer engagement strategies to produce more unsubsidized bridge jobs and permanent employment placement opportunities for LA:RISE participants. To support this, WDACS has established monthly LA RISE

<p>Actual – October 2016</p> <p>County adoption of Social Enterprise Sub-contractor Preference Program: Target – March 2019</p> <p>Phase 2: Complete Feasibility Study assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs) - Actual - September 2018.</p> <p>Phase 3: Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs - Target – March 2019</p> <p>C7: Subsidized Employment for Homeless Adults (H)</p> <p><u>Implementation Dates:</u></p> <p>Phase 1 :Expand LA:RISE model Actual – July 2017 - June 2018</p> <p>Phase 2: Scale LA:RISE Countywide Target – July 2018 - June 2019</p>	<p>tracking and reporting issues, review of deliverables and outcomes, and needs and trends with regard to delivery of coordinated support services. The second featured a guest speaker from Restoration Law Center who educated staff on criminal law, tenants' rights, family and immigration justice, and access to legal representation for LA: RISE participants.</p> <ul style="list-style-type: none"> • Launched (10/24/18) on-going monthly Technical Assistance meetings conducted by Roberts Enterprise Development Fund (REDF) and WDACS to provide LA:RISE SEs and AJCCs with continued training, progress evaluation, program barrier reduction, and connection to additional resources and partnerships to support participant employment success. • Commenced (12/3/18) site visits to LA:RISE SEs and AJCCs to promote AJCC/SE partnerships, co-case management, and service integration. • Completed (12/6/18) LA:RISE education and outreach video (https://vimeo.com/306863418) to educate stakeholders on the LA:RISE program and highlight stories and successes of LA:RISE participants. <p>Homeless Opportunity for Meaningful Employment (HOME) program:</p> <ul style="list-style-type: none"> • The HOME program is being conducted by five of the seven workforce development boards (WDBs) in L.A. County: Southeast Los Angeles County (SELACO), Pacific Gateway, Foothill, Verdugo, and South Bay WIB (SBWIB). HOME combines transitional subsidized employment paired with employment services provided by the AJCCs to assist participants in obtaining unsubsidized employment. The WDBs provide wrap-around services and soft skills training to participants. • WDBs continued to conduct outreach and recruitment efforts with program partners and reinforce partnerships with homeless service providers. • SBWIB established (Dec. 2018) a Homeless Collaborative to better serve the population, eliminate duplication of services, and improve communication among collaborative members. Joining the Collaborative in January 2019 is Laundry of Love, a resource to assist with washing and care needs of the homeless population. • SELACO WDB continues to actively participate in, and network with The Source Collaborative hosted by the Norwalk Library, and including People Assisting the Homeless (PATH), DPH, Legal Aid Foundation of Los Angeles (LAFLA), Social Security Administration (SSA) and other resources aimed at addressing the needs of people experiencing homeless. • Verdugo WDB is coordinating a van service that provides transportation to and from work-sites. 	<p>Employment & Employer Engagement Strategy meetings with REDF, LA City, and other relevant partners, as needed.</p> <ul style="list-style-type: none"> • WDACS will continue to facilitate training and professional development of AJCC staff to develop their skills, strategies and approaches to effectively provide accessible and responsive services and supports to address the unique needs and barriers of homeless individuals pursuing employment. • WDACS will continue to facilitate collaboration among REDF, Social Enterprise partners, Workforce Development Boards, and LAHSA to maintain, expand and improve workforce development services and supports to the homeless population. • WDACS will ensure that AJCCs continue to have their staff enroll in, and attend LAHSA's Centralized Training Academy in which trainees participate in 35 hours of training over five days. Training focuses on evidence-based practices in trauma informed care, cultural humility, Housing First, harm reduction, Motivational Interviewing, and critical time intervention.
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	<p>Home2Work Referral Pilot:</p> <ul style="list-style-type: none"> • Home2Work streamlines the process of connecting RRH participants to AJCC workforce development services with the goal of increasing RRH participant income. Home2Work began in October 2018. • WDACS hosted a training (10/5/18) for RRH providers on the AJCC system, programs, services, and resources with emphasis on the programs, services and resources best suited to the unique needs of the homeless populations. • WDACS and LAHSA commenced (Nov. 2018) Home2Work Meet & Greet between participating AJCCs in SPA's 1,3, & 7 and the Rapid Rehousing Provider with whom each is partnered for the Home2Work Pilot. • WDACS and the AJCCs participate in the Homeless Service Professionals Job Fair (1/17/19) to provide on-the-spot resumé assistance and interview preparation. <p>Alternative Staffing Organizations (ASOs): Drawing on the results of the ASO feasibility report completed by ICA for REDF, WDACS released a work order solicitation for one or more ASOs to place homeless participants in temporary employment.</p>	
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</p> <p><u>Actual Implementation Dates:</u> Phase 1: October 2016 Phase 2: May 2017</p>	<ul style="list-style-type: none"> • Increased total number of previously homeless individuals participating in TempLA • Added the County Youth Bridges Program – referred homeless youth to County departments as interns to gain meaningful work experience. 	<ul style="list-style-type: none"> • Continue to expand network of partners. • Conducted “Train the Trainer” sessions for Homeless Services Providers and their clients on “How to navigate the County application system.”
<p>C4, C5, C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p>	<ul style="list-style-type: none"> • DHS, in collaboration with Inner City Law Center (ICLC), has continued implementing the new, improved version of the CBEST Bootcamp training for all new and existing CBEST contractor staff. The trainings have been conducted by DHS, ICLC, and DPSS. The new modular training, based on the CBEST Steps (Policy manual of CBEST processes), utilizes an adult-centered learning framework which has been more effective and efficient in maximizing the retention of information and providing hands-on training opportunities. This training is now offered four times a year on a quarterly basis, effective January 2019. 	<ul style="list-style-type: none"> • Effective January 2019, the CBEST Application Clinics will be held bi-weekly to provide additional assistance in accelerating the process of completion and submission of the benefit applications. • CBEST anticipates rollout of DHS hospital system referral partnerships

<p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p><u>Actual Implementation Date:</u> April 2017</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • Comprehensive Health and Accompaniment Management Platform (CHAMP) training provided by DHS for DMH and DHS clinical and clerical teams, while training for contracted agencies has continued. • In December 2018, DHS implemented a new Program Managers and Learning Collaborative for the CBEST South County contracted agencies to strengthen the local capacity to collect and use data to improve programming, to engage providers in quality improvement activities and share our collective learning, adaptation and improvement toward the ultimate goal of SSI approval. • In December 2018, DHS officially launched a pilot with the DCFS Glendora office and the CBEST SPA 3 team, with 32 initial CBEST referrals for TAY transitioning out of the foster care system and who may be eligible for Supplemental Security Income (SSI) benefits. • Military and Veterans Affairs (DMVA) continues to work and support SPAs 2, 3, 4, 5 and 8 by providing on-site and off-site services to homeless veterans. ICLC continues to work and support SPAs 1, 6 and 7 by providing on-site and off-site services to homeless veterans. 	<p>as a result of this quarter's CBEST presentations and new relationships within clinics serving severely disabled patients.</p>
<p>PROVIDE CASE MANAGEMENT AND SERVICES</p>		
<p>D1: Model Employment Retention Support Program</p> <p><u>Actual Implementation Dates:</u></p> <p>Phase 1: January 2017 (DPSS Lead) Phase 2: July 2017 and on-going (WDACS Lead)</p>	<ul style="list-style-type: none"> • WDACS continued to develop and implement employment retention supports for people experiencing homelessness through the countywide roll out of the LA:RISE employment program (Strategy C2/C7). 	<ul style="list-style-type: none"> • WDACS is working closely with the CEO, DPSS, and LAHSA as part of the Homelessness and Employment Taskforce. Part of this process includes development of additional countywide strategies to enhance employment retention for people experiencing/exiting homelessness. These strategies will be used across County departments.
<p>D2: Expand Jail In Reach (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> • During this period, a draft protocol for Strategy D2 collaboration with the Whole Person Care (WPC) Reentry program was finalized. Its purpose is to minimize the duplication of services and establish procedures for Strategy D2 clients to be co-enrolled in WPC when eligible. Such clients would then be eligible for 30 days of essential medications upon release from jail and an expedited Medi-Cal enrollment process. 	<ul style="list-style-type: none"> • Train case managers on WPC enrollment protocol and implement protocol.

	<ul style="list-style-type: none"> Three Strategy D2 planning/collaboration meetings were held during this reporting period. The meetings are held in conjunction with the Office of Diversion and Reentry's (ODR) service provider monthly meetings and include the four in-reach agencies and staff from DHS Housing for Health, ODR, LASD, and DHS Correctional Health Services. 	
D3: Supportive Service Standards for Subsidized Housing <u>Target Implementation Date:</u> March 2019	<ul style="list-style-type: none"> PSH draft standards are being developed in coordination with funders and will be brought forward for public comment upon completion. LAHSA and its community partners, DMH, DHS, HACoLA, and HACLA implemented universal forms effective February 1, 2019. The universal homeless certification forms are a result of a collaborative effort between LAHSA, DHS, DMH, HACoLA, and HACLA. These forms are designed to standardize the documentation of a person's homeless history and disability to facilitate their ability to access housing throughout the housing continuum and across the various funding sources. LAHSA also developed and released recorded webinars on how to complete these forms. 	<ul style="list-style-type: none"> LAHSA is holding office hours in January/February 2019 to answer questions stakeholders may have regarding the use of the universal forms. LAHSA is conducting trainings for HACLA, LAHSA staff, DMH, HACoLA and other partners on how to complete the forms, during the months of January/February 2019.
D4: Regional Integrated Re-Entry Networks – Homeless Focus (H) <u>Target Implementation Date:</u> End of February 2019	<ul style="list-style-type: none"> A proposal to reprogram Strategy D4 funds for interim housing beds operated by Housing for Health (HFH) was provided to CEO on October 1, 2018 and presented to the Homeless Policy Board Deputies on October 11, 2018. The deputies approved the reprogramming plan and requested that the initiative be combined with Strategy B7 in the (FY 2019-20) budget process. The Strategy D4-funded beds will be dedicated to individuals experiencing homelessness who are reentering the community from jail. A total of 75 additional beds (reducing to 50 in FY 2021-22) will be implemented through a combination of expansion of existing interim housing sites and establishment of new sites. All sites will use the 24/7 shelter model and will include intensive case management services to connect individuals to longer term housing options and community services, as applicable. The beds are targeted for individuals not requiring additional on-site medical or mental health support; such services will remain available at other DHS HFH-funded interim housing sites, and individuals needing those services will be routed to those sites. 	<ul style="list-style-type: none"> HFH to implement additional interim housing beds Mechanisms for referral and tracking to be finalized.

	<ul style="list-style-type: none"> • HFH began searching for one or more sites for these beds during this period but has not yet finalized the location(s). In the interim, HFH has given increased priority for some of its existing interim housing beds to individuals leaving the jails. 	
<p>D5: Support for Homeless Case Managers</p> <p><u>Actual Implementation Dates:</u> December 2016 - February 2019:</p> <ul style="list-style-type: none"> • Elderly Nutrition Pilot Program: March 2018 • WDACS/APS Co-Location Pilot: September 2018 • Home2Work Pilot Program: October 1, 2018 • DPSS & Union Station Homeless Services Pilot: July 31, 2018 – January 31, 2019 • DPSS & LAFH Co-location Pilot: February 2019 	<p><u>Strategy D5 Workgroup:</u></p> <ul style="list-style-type: none"> • LAHSA conducted Strategy D5 Homeless Referral Trainings for County Departments in October 2018 and for APD and PD in December 2018. • Alternate Public Defender, CEO, CSSD, Dept. Animal Care and Control (DACC), DPH, DPSS, Library, Public Defender, and WDACS submitted 208 referrals from October through December 2018. • With the implementation of the Los Angeles- Homeless Outreach Portal (LA-HOP), some County Departments are using both Strategy D5 and LA-HOP referral mechanisms. • The Strategy D5 Full Workgroup continues to meet regularly to discuss referrals and best practices. <p><u>Strategy D5 Pilots:</u></p> <ul style="list-style-type: none"> • LAHSA and the City of Long Beach continue to assist WDACS and the City of Los Angeles Department of Aging with connecting older adults accessing meal programs with the homeless services delivery system. A pilot is currently operating in SPAs 1,4,5, and 8. • The Home2Work Pilot, which focuses on connecting individuals receiving a RRH subsidy to employment services, is convening “meet and greet” opportunities between the AJCCs and RRH case managers to help increase referrals from RRH providers to the AJCCs. <ul style="list-style-type: none"> ○ The agencies in SPA 7 have already agreed to convene and participate in monthly case conferencing to coordinate employment resources for RRH participants. ○ “Meet and greet” opportunities are still pending in SPAs 1 and 3. • The DPSS-San Gabriel Valley District/Union Station Homeless Services Co-Location Pilot, which assists literally homeless employable individuals to connect with the homeless services system concluded on January 31, 2019. • The DPSS-San Fernando and Glendale Districts/Los Angeles Family Housing Co-Location Pilot will assist homeless, employable and unemployable individuals connect to homeless prevention and diversion services. Pilot targeted for implementation in February 2019. 	<ul style="list-style-type: none"> • Home2Work “meet and greet” opportunities to be held in SPAs 1 and 3. • Design and implement Home Safe program. • Strategy D5 Homeless Referral Trainings will continue, so new County department staff can make appropriate referrals for people experiencing homelessness. • LAHSA will continue to provide technical assistance to implement the Strategy D5 Pilots and assist County departments and homeless provider agencies with referrals. • Evaluation of the DPSS-San Gabriel Valley District/Union Station Homeless Services Co-Location pilot. • The DPSS-LAFH co-location pilot, which will focus on employable and unemployable participants for prevention and diversion services, will be launched in March 2019.

	<ul style="list-style-type: none"> • The WDACS-Adult Protective Services (APS) co-location pilot, whereby PATH and Volunteers of America Los Angeles are co-located at the APS Wilshire office to assist for APS field offices continues. <ul style="list-style-type: none"> ○ An additional APS site will be added next quarter. ○ The six-month evaluation will be completed in February 2019. • WDACS and LAHSA partnered to apply for the California Department of Social Services' (CDSS) Home Safe Program, which will provide three-year funding to serve APS clients who are experiencing homelessness or at-risk of homelessness. On December 28, 2018, CDSS approved the grant for \$2,648,128 for LA County to develop a Home Safe pilot, which is targeted for implementation in July 2019. 	
D6: Criminal Record Clearing Project (H) <u>Actual Implementation Date:</u> January 2018	<p>Public Defender On December 13, 2018, the Public Defender, in conjunction with the First Supervisorial District, held its first media opportunity featuring its outreach vehicles.</p> <p>Los Angeles (LA) County Homeless Court Program/LA City Attorney</p> <ul style="list-style-type: none"> • The LA County Homeless Court Program/City Attorney (City Attorney) expanded its team during this quarter. At the end of November 2018, a new Deputy City Attorney officially started. • The City Attorney improved publicity for events. Every month, a staff member will record an outgoing voice message with all relevant dates and addresses for upcoming events to the City Attorney's General Information phone line, which is (213) 978-1937. • Participants in the City Attorney program are completing program requirements at rates above 80%, as opposed to prior years when participants completed requirements at rates of 30%. To handle the surge in participant numbers, the City Attorney is seeking out additional technology resources and tools. • The City Attorney presented at the Los Angeles Police Department's Commission meeting on December 18, 2018. • The City Attorney will explore program coverage for individuals with out-of-county tickets. To start, the City Attorney forged a partnership with the Ventura County Homeless Court Program. 	<ul style="list-style-type: none"> • Continue the development of homeless assessment status in the Public Defender's Client Case Management System. • Continue the enhancement of the mobile office capabilities based on lessons learned to date. • Continue to convene media opportunities in conjunction with Supervisorial Districts. • The LA County Homeless Court Program/City Attorney will expand its geographic reach by participating in more Criminal Record Clearing Project Events in future months.
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H)	<ul style="list-style-type: none"> • Three DHS project-based sites have opened and are connected to Strategy D7 integrated services with DMH and DPH SAPC ensuring integrated services are provided onsite. • DPH-SAPC has increased the number of co-locations of Client Engagement and Navigation Services (CENS) at PSH sites to provide Substance Use Disorder (SUD) 	<ul style="list-style-type: none"> • DPH-SAPC/DHS's training webinar will be completed by March 15, 2019 • DPH-SAPC will expand CENS co-location to existing PSH sites.

<p><u>Actual Implementation Date:</u> July 2017</p>	<p>screening and referral services; 18 new sites were added, thus bringing the total number of CENS co-locations at PSH sites to 19.</p> <ul style="list-style-type: none"> • The Request for Statement of Qualifications (RFSQ) for Supportive and/or Housing Services for DHS, DMH and DPH-SAPC was released in December 2018. • DPH-SAPC and DHS are developing a webinar that will describe the CENS activities and the referral process for Intensive Case Management Services (ICMS) providers. • DHS and DMH met to operationalize the new RFSQ for housing and supportive services. • DHS will be emailing a survey to get information back on the number of clients in need of enhanced services for those currently housed in tenant based/scattered site PSH settings. Target date to have the survey sent by email is March 2019. 	<ul style="list-style-type: none"> • DHS will continue to expand scattered site slots and attach ICMS to clients referred through the CES.
<p>CREATE A COORDINATED SYSTEM</p>		
<p>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</p> <p><u>Actual Implementation Dates:</u> Advocacy with SSA and VA – April 2017 and December 2017, respectively</p>	<p>No additional activity is underway since last report period.</p>	<p>Continue to monitor partnership with Veterans Administration and SSA for opportunities to enhance services.</p>
<p>E2: Drug Medi-Cal Organized Delivery System for SUD Treatment Services</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<p>DPH SAPC continued implementation of the Drug Medi-Cal Organized Delivery System.</p> <ul style="list-style-type: none"> • Four DHS ambulatory care centers became Drug Medi-Cal certified thus expanding the scope of SUD services available to DHS empaneled patients. • DPH-SAPC has engaged in a multi-departmental planning efforts to expand services including: (1) Creation of the Family Resource Centers that will be located within six Public Health Clinics and the Wellness Center at Los Angeles County (LAC) + University of Southern California (USC) Medical Center with the goal of increasing access to a wide array of services including education, screening/referral to physical or mental health services, prevention, treatment, and supportive services such as housing, and (2) provision of SUD treatment services in the Martin Luther King Jr. Medical Center Campus at the Behavioral Health Center that will be opened in late 2020. • DPH-SAPC is chairing the Help for Addiction Recovery and Treatment Collaborative, which consolidates all opioid-related initiatives across the County to 	<ul style="list-style-type: none"> • Develop and implement a 12-month pilot program with L.A Care Health Plan to provide medically complex individuals with increased access to residential level SUD treatment. • Development of a 12-month pilot to expand timely access to care with a focus on after-hours treatment services in the Antelope Valley.

	combat the misuse and abuse of opioids and to expand treatment access for people struggling with addiction.	
E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness <u>Actual Implementation Dates:</u> October 31, 2018	<ul style="list-style-type: none"> All 16 Whole Person Care (WPC) programs have been implemented: five for high-risk homeless populations, three for justice-involved populations, three for individuals with serious mental illnesses, one legal medical partnership program and the remaining are programs for high-risk pregnant woman, individuals with SUD and those with chronic medical conditions who have frequent hospital admissions. The Medical Legal Partnership Program is operational Countywide, including a staff person who is co-located at MLK. In the ten months the program has been operational, it has served 593 clients. DHS plans to expand in 2019 to co-locate attorneys and paralegals in additional DHS clinics. 	<ul style="list-style-type: none"> Continue program improvement efforts across all WPC programs Strategies involving Health Home opportunities are targeted for Summer 2019
E4: First Responders training <u>Actual Implementation Date:</u> October 2016	<p>LASD Homeless Outreach Services Team (HOST) has engaged with various jurisdictions and participated in various events to discuss and provide information regarding the LASD First Responders Homeless Training (FRHT) as follows:</p> <ul style="list-style-type: none"> Los Angeles Police Department (October 1, 2018) Hawaiian Gardens Town Hall event (October 2, 2018) City of Pico Rivera community event (October 23, 2018) Miles Conference (October 25, 2018) City of San Pedro Homeless Fair at the Request of Supervisor Hahn's office (November 27, 2018) Supervisor Hahn's Veterans Resource Fair (November 30, 2018) <p>LASD - HOST has conducted FRHT as part of:</p> <ul style="list-style-type: none"> LASD Crisis Intervention Training (October 24, November 7, November 28, and December 19, 2018) In-Service Training with Pico Rivera Station (October 30, 2018), Cerritos Station (November 7, 2018), and Paramount sub-station (December 19, 2018). LASD Patrol School Training (November 13, 2018) Training for over 100 newly hired outreach workers from the DMH, LAHSA, and PATH. 	<p>LASD-HOST will continue to conduct FRHT sessions and attend community events to promote the FRHT.</p>
E5: Decriminalization Policy <u>Actual Implementation Date:</u> January 2017	<p>LASD continued implementation of the Decriminalization Policy and procedures.</p>	<ul style="list-style-type: none"> Continue implementation of the Decriminalization Policy and procedures.

		<ul style="list-style-type: none"> • Train new employees.
<p>E6: Countywide Outreach System (H)</p> <p><u>Actual Implementation Date:</u> March 2017</p>	<p>Outreach Team Implementation:</p> <ul style="list-style-type: none"> • Measure H-funded outreach teams continue to proactively serve people experiencing unsheltered homelessness throughout the County. Tens of thousands of people experiencing street-based homelessness have been served. • As of December 31, 2018: <ul style="list-style-type: none"> ○ 86% of the Multi-Disciplinary Teams (MDTs) and 75% of the Public Space Generalist Teams were fully implemented ○ 63% of the Weekend MDTs were implemented and are now operational in five SPAs providing outreach services on Saturday and Sunday. ○ 100% of the weekday Homeless Engagement Teams (HET) were fully implemented. <p>Outreach Team Capacity Building:</p> <ul style="list-style-type: none"> • LAHSA & the Health Agency facilitated a Street-Based Engagement Training and Orientation Week for more than 125 newly hired team members. This comprehensive training included 30 presentations facilitated by over 60 presenters in the areas of health, safety, mental health, substance use, peer support, and collaboration with law enforcement. • Learning Collaborative meetings continue monthly, focusing on capacity building training, sharing success stories, reviewing outcomes, and problem-solving barriers to serving vulnerable populations. On October 18, 2018, the Health Agency facilitated a Learning Collaborative for 125 MDT staff members that included a presentation on <i>Protecting Pets, People and Their Homes</i> provided by the Housing Equality and Advocacy Resource Team. <p>Enhanced Linkages to Supportive Services, Hygiene and Sanitation, and Interim and Bridge Housing:</p> <ul style="list-style-type: none"> • Outreach teams referred over 500 street-based clients to the Department of Mental Health's (DMH's) new Homeless Full-Service Partnership Program (HFSP). HFSP provides intensive field-based specialty mental health services and case management to people experiencing street-based homelessness who have a serious mental illness. Upon referral, the HFSP outreaches to the client along with the referring outreach team to ensure engagement and linkage. 	<ul style="list-style-type: none"> • Hiring, training and onboarding for all outreach teams will continue. Weekend teams are projected to be fully implemented by April 2019. • High priority LA-HOP enhancements will be implemented by the end of the next reporting period. • The next Health Agency MDT Learning Collaborative is scheduled February 21, 2019. The topic will be an <i>Introduction to Vivitrol</i>.

	<p>LA-HOP:</p> <ul style="list-style-type: none"> Several LA-HOP enhancements were implemented, including 1) new, streamlined look for desktop and mobile application, 2) animated video on LA-HOP basics, and 3) additional outreach status update emails to requesters. <p>Improving Street-based Policy and Practice:</p> <ul style="list-style-type: none"> On October 19, 2018, LAHSA released its Draft "Principles and Practices for Local Responses to Unsheltered Homelessness: Guidance for Municipalities" for public comment. <p>Disaster / Emergent Issue Preparation and Response:</p> <ul style="list-style-type: none"> During November's Woolsey Wildfires, E6 leadership, local outreach teams and outreach coordinators worked together to respond to support people experiencing homelessness in affected areas in Malibu and the San Fernando Valley. LAHSA and the Health Agency continue to work closely with LA County Fire and LA City Fire to address fire safety issues in both very high fire hazard severity zones and overall outreach team deployment in the event of a disaster. The Strategy E6 Coordinated Outreach System and its partners were recognized at the 32nd annual Productivity and Quality Awards for its response to the Hepatitis A outbreak with a Bronze Eagle Award. A Health Agency MDT Learning Collaborative took place on January 17, 2019, where a presentation on <i>Public Health Training for Outreach Workers</i> by Dr. Coley King was provided, with street-based engagement teams from both the Health Agency and LAHSA in attendance. 	
<p>E7: Strengthen the Coordinated Entry System (H)</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> LAHSA held several meetings to collect input on the IH Practice Standards. The IH Practice Standards were adopted at the December 2018 CES Policy Council Meeting. LAHSA held the first workgroup session for input on the CES Operations Guide on December 20, 2018. The Operations Guide will continue to be developed with input from working groups and stakeholders. The Centralized Training Academy (CTA) has expanded its curriculum to include 30 unique courses. To date, over 200 organizations have had staff participate in at least one CTA training Countywide training on the proposed Public Charge rule provided in January 2019. 	<ul style="list-style-type: none"> Access, Assessment, Case Conferencing, and Matching will be brought to CES Policy Council for review in February and March 2019. Frontline Services will begin Diversion training with System leads in March 2019. RRH Practice Standards will be brought to CES Policy Council in March 2019 for review and approval.
<p>E8: Enhance the Emergency Shelter System (H)</p>	<ul style="list-style-type: none"> LAHSA, DHS, and DMH have developed a Universal Interim Housing Referral Form to assist with the facilitation of interim housing referrals. This Form was approved on 	<p>Contracts resulting from LAHSA's Interim Housing Request for Proposals will be implemented on July 1, 2019.</p>

<p><u>Actual Implementation Date:</u> October 2016</p>	<p>November 5, 2018, and is currently being used by outreach teams, emergency responders, and LAHSA, DMH and DMH providers.</p> <ul style="list-style-type: none"> • LAHSA, DHS and DMH have collaborated to develop agreed-upon common facility shelter standards and established minimum health and safety requirements. A corresponding set of practice standards was also developed to establish minimum requirements for programming, operations, and service delivery within interim housing. • On December 14, 2018, LAHSA released an Interim Housing RFP which includes the re-procurement of existing crisis and bridge beds within the youth and single adult systems, and to expand the youth, single adult, and family systems. LAHSA also seeks to expand the enhanced bridge housing for women component and implement a new enhanced bridge housing for older-adults component with the release of this RFP. • Interim housing coordinators conducted two trainings with LASD Mental Evaluation Teams to assist first responders to become familiar with the different Interim Housing Programs. • All DHS interim housing providers have been trained on providing updates and contact information in the CES. • DHS is working with the HFH Chief Medical Officer to develop an interim housing program for older adults with very complex medical and/or behavioral health needs, including palliative/hospice care needs. 	
<p>E9: Discharge Data Tracking System</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> • LAHSA is in the final stages of migration to HMIS, with two data sets remaining for migration to be complete. LAHSA continues working with the vendor on reviewing the two data sets prior to migrating the data sets into the system. • Continued review and revisions to HMIS policies with Housing and Urban Development HUD TA to more clearly define participating organizations eligible to access HMIS. • Finalizing discussions around data matching for the Countywide Master Data Management (CWMDM) and on the associated Memorandum of Understanding. • The Justice - Service Prioritization Decision Assistance Tool (J-SPDAT), the assessment tool for justice-involved individuals, is in the final stages of implementation in HMIS. 	<ul style="list-style-type: none"> • Build flags into HMIS system to track 5% List of heavy users of County services and additional indicators necessary to better coordinate discharge. • Continue to engage hospitals, jails, LASD, DCFS and other agencies to discuss opportunities for integration between service systems. • Continue to work on revising HMIS Policies to clarify HMIS access questions
<p>E10: Regional Coordination of Los Angeles County Housing Authorities</p>	<ul style="list-style-type: none"> • On November 5, 2018, HACoLA conducted a meeting with Housing Authorities from multiple cities that included the Cities of Los Angeles, Pasadena, Torrance, Compton, Pomona, and Santa Monica. 	<ul style="list-style-type: none"> • Implement the VASH Interagency Agreement with Kern County. • Will continue to advocate for PHA participation in Permanent

<p><u>Actual Implementation Date:</u> May 2016</p>	<ul style="list-style-type: none"> • Kern County Veterans Affairs Supportive Housing (VASH) Interagency Agreement approved on February 5, 2019. • Future stakeholder meetings may include Board of Supervisors' staff, city officials, or others as needed based on future agenda items. 	<p>Supportive Housing (B4/B8) commitments supported by Measure H funding.</p> <ul style="list-style-type: none"> • Continue regional coordination of PHAs within and outside of LA County. • Solicit the implementation of VASH Interagency Agreements with the remaining housing authorities within and outside of LA County
<p>E11: County Specialist Support Team (Super Connect)</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> • Continued to assess and link complex clients to appropriate services including Full Service Partnership and Board and Care. • Continued to assess/monitor the most recent 5% List of heavy utilizers of County services to identify service providers to offer assistance in securing housing and services to stabilize these clients. • Super Connect team assisted the Enriched Residential Care Team to place over 250 homeless individuals into Adult Residential Facilities. • Between December 3, 2018 and January 16, 2019, the Super Connect team has consulted and assisted on over 700 cases involving a homeless individual including providing a status of public benefits, assisting with completion of any necessary paperwork, ensuring that there is no lapse in benefit coverage, especially in relation to Medi-Cal. 	<ul style="list-style-type: none"> • Current vacancies in the SuperConnect Team need to be filled. • Continue to work with the respective departments to flag clients that SuperConnect is looking for but cannot reach.
<p>E12: Enhanced Data Sharing and Tracking</p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> • The Office of the Chief Information Officer (CIO) engaged ISD to develop the automated system, Countywide Homeless Information Portal (CHIP), that will be used in Phase 2 of implementation of AB 210, legislation that authorizes increased information and data sharing by homeless service providers and other related agencies to connect people experiencing homeless to services and housing. • CIO obtained approval from HI to establish a LAHSA Master Data Management (MDM) platform that will interface with the County Wide Master Data Management (CWMDM) and Information/Services HUB. Development and implementation of the LAHSA MDM was completed in December 2018. • CIO continued to work with its contractor to develop and implement the modernized Enterprise Linkages Program (ELP) to be integrated into the CWMDM. • CIO-RES completed a Data Use Agreement (DUA) with University of Chicago Urban Labs/UCLA California Policy Lab (UL/CPL) that will provide the legal framework for the County to share the data to be used for predictive analytics models developed in support of HI's prevention and prioritization efforts. The agreement is to be 	<ul style="list-style-type: none"> • The CHIP application is expected to be complete by mid-2019. • Completion of the modernized ELP is projected for March 2019. • Execution of the DUA and DAA with UL/CPL is expected by the end of February 2019.

	<p>executed simultaneously with a no-cost Delegated Authority Agreement (DAA). UL/CPL presented some initial findings from their models to a group of HI stakeholders in January 2019.</p> <ul style="list-style-type: none"> RES completed Statement of Work to be included in a solicitation announcement for in-depth, mixed-methods evaluations of several HI strategies. The solicitation was released in December. Statements of Interest were received, and a bidders' conference was held in January 2019. 	
<p>E13: Coordination of Funding for Supportive Housing</p> <p><u>Actual Implementation Date:</u> Fall 2018</p>	<ul style="list-style-type: none"> Board of Supervisors approved funding for the universal application in May 2018, also authorizing CDC/HACoLA to enter into an MOU with HCID-LA for coordination of this effort. In November and December 2018, the City of Los Angeles's Housing Committee and Homelessness and Poverty Committee approved the above-referenced MOU between CDC/HACoLA and HCID-LA. City Council approved the MOU in January 2019. Meeting with software vendor, 3Di, was held on January 14, 2019 to begin project scoping. Bi-weekly meetings with 3Di and the E13 application group began the week of January 21, 2019 for project development and implementation. 	<ul style="list-style-type: none"> Implementation is expected by July 2019.
<p>E14: Enhanced Services for Transition Age Youth (H)</p> <p><u>Actual Implementation Dates:</u> Phase 1: August 2016 Phase 2: September 2016 Phase 3: July 2018 Phase 4: October 2016</p>	<ul style="list-style-type: none"> Awards were finalized in December 2018 to add 57 transitional housing beds for TAY individuals and 5 beds for TAY families. The beds will become operational in Spring 2019. Awards were finalized in December 2018 for four Host Home projects totaling 55 slots. The model provides up to six months of Interim Housing for TAY by connecting them to volunteer hosts with an extra bedroom in their owned or rented home. The funded Host Home slots will expand the model in SPA 5, where a Host Home pilot was launched in FY 2017-18 and will newly fund the model in three additional SPAs. LAHSA began the contracting process with a technical assistance provider this quarter, who will support with the expansion and new implementation of Host Homes projects beginning in March 2019. LAHSA concluded its system pilots with DCFS and Probation with a closing event on November 30, 2019. LAHSA, United Way- Home for Good, and the Center for Strategic Partnerships developed a final report summarizing outputs, lessons learned, recommendations, and next steps for enhancing efforts to reduce the number of youth experiencing homelessness upon exiting care, and to ensure youth exiting the child welfare and juvenile justice systems are seamlessly connected to the Youth CES. Concurrent with the conclusion of the system pilots, the Board adopted a motion by Supervisors Solis and Kuehl which focused on re-orienting TAY 	<ul style="list-style-type: none"> Operations will begin for 62 new transitional housing beds for youth in Spring 2019. LAHSA will release an RFP for a transitional housing evaluation in February 2019. Operations will begin at four new Host Home projects in Spring 2019, collectively funded for a total of 55 slots. LAHSA will begin contracting with a technical assistance provider in February 2019 to support the expansion and new implementation of the Host Home model. Additionally, LAHSA will release an RFP for a Host Home evaluation in the coming months.

	<p>Systems of Care to support housing stability. The motion directs DCFS, Probation, LAHSA, DMH, CEO and other partners to formalize system coordination efforts, expand housing programs for youth currently in care and those who have exited from care, and align data systems and elements, along with several other deliverables. Lessons learned from the system pilots will inform the implementation of these directives.</p> <ul style="list-style-type: none"> • Homeless Youth Forum of Los Angeles (HYFLA) established a steering committee and subcommittees focused on planning its inaugural Youth Empowerment Summit, which is expected take place in Spring 2019. Members continue to advocate for the needs of youth in various capacities, including representation on the CES Policy Council and Los Angeles Coalition to End Youth Homelessness (LACEYH) Steering Committee. • LAHSA submitted applications to the State as part of its Homeless Emergency Assistance Program (HEAP) and California Emergency Supportive Housing (CESH) program, outlining various proposed uses for youth including Access Centers and Access Points linked with Youth CES, RRH, Interim Housing, and Diversion staffing and assistance funds. • LAHSA released RFPs in December 2018 for Access Centers and Access Points, RRH, Prevention and Diversion, and Interim Housing. These RFPs include both funding for re-procurement and expansion funding through HEAP and CESH. 	<ul style="list-style-type: none"> • LAHSA will collaborate with DCFS, Probation, DMH, CEO and other partners to respond to the directives included in the November 20, 2019 motion by Supervisors Solis and Kuehl. • LAHSA will hold a countywide convening of the Higher Education and Homelessness Workgroup in Spring 2019. • HYFLA will host its inaugural Youth Empowerment Summit in Spring 2019. • LAHSA will finalize awards in April 2019 for re-procured and expanded funding through its Access Centers and Access Points, Rapid RRH, Prevention and Diversion, and Interim Housing RFPs. All four RFPs include funding for programs and services to serve youth. • LAHSA will begin the contracting process in February 2019 to add Diversion Specialists at Youth CES access centers and access points, high-volume youth IH sites, and various system partners. One Diversion Specialist will be added in each SPA to support the diversion and transition process for youth exiting DCFS care and Probation residential facilities. • LAHSA will release an RFP for Diversion Assistance Funds in February 2019, which will be accessible to all populations including youth.
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<p>E15: Homeless Voter Registration and Access to Vital Records</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in six Homeless Connect days offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information. RR/CC is revising its materials to incorporate a legislative change that allows for individuals experiencing homelessness to receive up to three copies of birth certificates when they provide a signed Affidavit of Homeless Status for Fee Exempt Certified Copy of Birth Certificate (previously individuals were only eligible for one copy.) 	<ul style="list-style-type: none"> RR/CC will continue to promote voter education and civic engagement with homeless services agencies including participation in Homeless Connect Days. RR/CC will continue outreach to new community partners and explore additional opportunities with current partners.
<p>E16: Affordable Care Act opportunities</p> <p><u>Implementation Dates:</u> Actual: July 2017</p> <p>Health Homes: Targeted for Summer 2019</p>	<ul style="list-style-type: none"> Cumulative enrollments in WPC programs through October 2018 reached 37,420 unique clients, of whom 30,408 were Medi-Cal covered. Efforts aimed to strengthen partnerships and increase providers' skills continued including: <ul style="list-style-type: none"> Partnerships with health plans, clinics, and hospitals to better serve WPC clients. Implementation of Popular Education seminars for Community Health Workers and internal WPC personnel. Facilitation of the Medi-Cal working group to standardize Medi-Cal training for Community Health Workers. Hosting skills-building workshop to continue investing in a culture of Continual Program Improvement. 	<p>Sustainability planning and program transitions will be under way in 2019 as DHS does not have any indication that additional funding will be allocated for WPC in the next Medi-Cal waiver.</p>
<p>E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination</p> <p><u>Actual Implementation Date:</u> February 2017</p>	<p>The Regional Homelessness Advisory Council (RHAC) met on December 6, 2018 and key discussion items included: 1) data pertaining to permanent housing exits; 2) the 2019 state policy agenda; and 3) development and implementation of a locally-developed guide for municipalities regarding responses to unsheltered homelessness.</p>	<p>RHAC meetings are held quarterly. The next meeting is on March 6, 2019.</p>
<p>INCREASE AFFORDABLE/HOMELESS HOUSING</p>		
<p>F1: Promote Regional SB 2 Compliance</p> <p><u>Actual Implementation Date:</u> November 2016</p>	<ul style="list-style-type: none"> DRP staff worked with United Way of Greater Los Angeles and the Homeless Initiative to plan community outreach for March and April of 2019 for the Interim and Supportive Housing Ordinance. There will be four community meetings throughout unincorporated Los Angeles County. Each meeting will have the multiple department and offices involved in combatting homelessness present on solutions in an open-house format. 	<p>DRP aims to start the public hearing review of the Interim and Supportive Housing Ordinance late 2019/early 2020.</p>

	<ul style="list-style-type: none"> • For the Interim and Supportive Housing Ordinance, DRP staff drafted a menu of policy options for internal review based on research and feedback from the County Committee for the ordinance. • DRP began planning a stakeholder committee with various County Departments and LAHSA to inform the development of the Interim and Supportive Housing Ordinance. • DRP staff drafted an internal memo for implementation of Assembly Bill (AB) 2162 (Chiu), which mandates streamlined review of supportive housing projects that meet certain eligibility criteria. 	
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies <u>Actual Implementation Date:</u> January 2018	Completed as of January 31, 2018.	
F3: Support for Inclusionary Zoning for Affordable Rental Units <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> • On October 24, 2018 and December 17, 2018, Department of Regional Planning staff held preliminary meetings with the CDC/HACoLA to get input on an Inclusionary Zoning Ordinance, as well as any implications of the Ordinance. • DRP staff scheduled a discussion with the Regional Planning Commission on January 9, 2019 on policy options for the draft Inclusionary Zoning Ordinance. • DRP staff presented a status update for the draft ordinance at the monthly Board of Supervisors Planning Deputies meeting on January 10, 2019. 	In early 2019, DRP staff will seek a consultant to provide updates to the Inclusionary Housing Analysis and provide ongoing technical support for County staff throughout the public outreach process.
F4: Development of Second Dwelling Unit Pilot Project <u>Actual Implementation Date:</u> October 2017	<ul style="list-style-type: none"> • On October 22, 2018, CDC hosted the first Accessory Dwelling Unit (ADU) Pilot Program workshop for homeowners who were selected to participate in the Pilot Program. The workshop provided initial information about the two landlord homeless incentive programs sponsored by HACOLA and the Department of Mental Health. ADU homeowners must register and execute a contract with one of the programs to meet the ADU Pilot Program requirements. • Two ADU participants submitted their initial plans for a new ADU to DRP and DPW. DRP issued planning approvals on October 9, 2018 and December 17, 2018. • One ADU participant is in the final stages of plan check with building permit issuance expected in late January or early February 2019. • Created handouts and presentation boards to highlight the pilot program and profile the three new ADU homeowners and one unpermitted ADU homeowner. 	<ul style="list-style-type: none"> • Look to provide additional ADU workshops to inform and support ADU homeowners. • Work with the remaining ADU pilot participants to submit initial plans to DRP and DPW by early 2019. • Start construction on one new ADU project by March 2019. • Start construction/legalization of one unpermitted ADU by April 2019. • Enhance the profile of the ADU Pilot Program at Arts Commission event in February 2019.

	<ul style="list-style-type: none"> Arts Commission continued coordination of biweekly F4 Working Group phone meetings. Arts Commission participated at the following events: <ul style="list-style-type: none"> October 19, 2018, YES to ADU exhibition and announcement of publication at Inner City Law Center Weekend to End Homelessness in La Puente. October 26, 2018, Interior Design Educators Council Regional Conference Homeless Panel at Woodbury University, Los Angeles November 8, 2018, YES to ADU presentation and announcement of publication at Utah Housing Matters Conference, Ogden, Utah 	<ul style="list-style-type: none"> YES to ADU publication limited print run to be completed by end of February 2019. YES to ADU event to release the digital and hard copies of the ADU booklet with winners of the YES to ADU design competition planned for March 2019. Final Board adoption of the ADU ordinance for the unincorporated areas expected in early 2019.
F6: Use of Public Land for Homeless Housing <u>Target Implementation Date:</u> Pending	Ongoing discussion between CEO Asset Management Branch and Homeless Initiative staff regarding potential vacant or underutilized properties for use for homeless temporary and permanent housing.	CEO to obtain approval of Board offices for use of County property for homeless housing.
F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H) <u>Actual Implementation Date:</u> NOFA 23-A released in September 2017	<ul style="list-style-type: none"> Project management is on-going for the five projects from NOFA 23-A which received Measure H funding allocations in 2018: <ol style="list-style-type: none"> PATH Villas at South Gate Kensington Campus The Spark at Midtown Florence Apartments Sun Commons Kensington Campus has started construction. Projects receiving Measure H funding through NOFA 24-A will be identified in January 2019. 	<ul style="list-style-type: none"> Florence Apartments is anticipated to close construction financing in the second quarter of 2019. The Spark is anticipated to close construction financing in the first quarter of 2019. Kensington I is anticipated to complete construction in the fourth quarter of 2019. Sun Commons is expected to apply for 9% tax credits in the third quarter of 2019.
F7: One-time Housing Innovation Fund (H) <u>Implementation Dates:</u> Actual RFP release: June 2018 Selection of winning proposals: December 2018	<p>Since the last Quarterly Report, the five winning proposals were selected and announced at a press conference on Feb. 1, 2019. Out of 53 total applications received, 36 were advanced to the Evaluation Panel, and 12 of those were advanced to the Selection Committee. The five winning proposals were selected based on the following key criteria:</p> <ul style="list-style-type: none"> Creative Achievable Scalable Meaningful 	Contract execution with winners of the Challenge.

ACA	Affordable Care Act	HUD	U.S. Department of Housing and Urban Development
ADU	Accessory Dwelling Unit	IAR	Interim Assistance Reimbursement
AJCC	America's Job Center of California	ICMS	Intensive Case Management Services
ASO	Alternative Staffing Organization	IPV	Intimate Partner Violence
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Services Authority
CEO	Chief Executive Office	LASD	Los Angeles Sheriff Department
CENS	Client Engagement and Navigation Services	MET	Mental Evaluation Team
CoC	Continuum of Care	MDT	Multidisciplinary Team
COG	Council of Governments	NOFA	Notice of Funding Availability
DCFS	Department of Children and Family Services	ODR	Office of Diversion and Re-entry
DHR	Department of Human Resources	PD	Public Defender
DHS	Department of Health Services	PH	Permanent Housing
DMC-ODS	Drug Medi-Cal Organized Delivery System	PHA	Public Housing Authority
DMH	Department of Mental Health	PSH	Permanent Supportive Housing
DMVA	Department of Military and Veteran's Affairs	RBH	Recovery Bridge Housing
DPH	Department of Public Health	RCB-ICMS	Reentry Community-Based Intensive Case Management Services
DPSS	Department of Public Social Services	REDF	Roberts Enterprise Development Fund
DPW	Department of Public Works	RES	Research and Evaluation Services
DRP	Department of Regional Planning	RHAC	Regional Homelessness Advisory Council
DV	Domestic Violence	RRH	Rapid Re-Housing
E-TSE	Enhanced Transitional Subsidized Employment	RR/CC	Registrar Recorder/County Clerk
FSC	Family Solutions Center	SAPC	Substance Abuse Prevention and Control
FSP	Full Service Partnership	SPA	Service Planning Area
GR	General Relief	SSA	Social Security Administration
HACLA	Housing Authority of City of Los Angeles	SSI	Supplemental Security Income
HACoLA	Housing Authority of County of Los Angeles	TAY	Transition Age Youth
HCID-LA	Los Angeles Housing and Community Investment Department	TSE	Transitional Subsidized Employment
HCV	Housing Choice Voucher	VA	Veterans Administration
HET	Homeless Engagement Team	VASH	Veterans Affairs Supportive Housing
HIP	Housing Incentive Program	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HJC	Housing and Jobs Collaborative	WDACS	Workforce Development Aging and Community Services
HMIS	Homeless Management Information System	WIOA	Workforce Innovation and Opportunity Act

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A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	68% (36/53)	91% (308/339)
A5: Homeless Prevention for Individuals	Percentage of A5 participant families that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) (data is for February 2018-June 2018)	92% (128/139)	92% (327/354)
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	1476	0**	0**
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	0	0
	Number of B1 participants approved for SSI	120	35	60
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	12,675	2,837	6,270
	Number of participants currently enrolled in B3	18,985	13,737	17,148
	Number of B3 participants who were placed in housing during the reporting period	4,937	950	2,619

*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

**The B1 subsidy referral process and new enrollments were suspended in March 2018.

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B3: Partner with Cities to Expand Rapid Re-Housing	Number of B3 participants that exited the Rapid Re-Housing (RRH) program to a permanent housing destination	3,336 (out of 8,620) exits from RRH in the reporting period = 39%	469 (out of 1,020 exits from RRH in the reporting period) = 46%	1,483 (out of 2,857 exits from RRH in the reporting period) = 52%
	Number of B3 participants who obtained employment	508	325	472
	Number of B3 participants who obtained benefits	453	202	347
B4: Facilitate Utilization of Federal Housing Subsidies (FY2017/2018 data is for HACoLA only; FY2018/2019 data is for all participating public housing authorities)	Number of landlord/community engagement events held	49	30	59
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	239	889
	Number of incentives provided to landlords	874	337	909
	Amount of incentives provided to landlords	\$1,285,217	\$517,771	\$1,450,691

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B4: Facilitate Utilization of Federal Housing Subsidies (FY2017/2018 data is for HACoLA only; FY2018/2019 data is for all participating public housing authorities)	Number of units leased with HIP incentives (by bedroom size)	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 259 Bedroom sizes: SRO = 2 0 = 25 1 = 111 2 = 82 3 = 32 4 = 5 5 = 3	Total: 621 Bedroom sizes: SRO = 4 0 = 41 1 = 276 2 = 197 3 = 80 4 = 15 5 = 7 6 = 1
	Number of security deposits paid	361	251	727
	Amount of security deposits paid	\$780,476	\$616,188	\$1,770,956
	Number of utility deposits/connection fees paid	56	58	195
	Amount of utility deposits/connection fees paid	\$7,928	\$8,181	\$25,720
	Number of rental application and credit check fees paid	46	45	156
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	71 (Data for 1/1/17- 6/30/18)	18	44

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B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who have been served with B7-funded interim/bridge housing.	2,179	990	2,338
	<p>Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged</p> <p><i>(Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)</i></p> <p><i>Data from the Department of Public Health, Substance Abuse Control and Prevention is not available for this metric.</i></p>	<p>Hospitals: 386</p> <p>Jail/Prison/ Juvenile Detention Center: 1,164</p> <p>Other: 635</p>	<p>Hospitals: 330</p> <p>Jail/Prison/ Juvenile Detention Center: 493</p> <p>Other: 168</p>	<p>Hospitals: 471</p> <p>Jail/Prison/ Juvenile Detention Center: 1,004</p> <p>Substance Abuse Treatment: 19</p> <p>Interim or Transitional Housing: 84</p> <p>Other: 148</p>

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B7: Interim/Bridge Housing for Those Exiting Institutions	Number of B7 participants who exit to a permanent <i>Data from the Department of Public Health, Substance Abuse Control and Prevention is not available for this metric.</i>	445	92	223
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	268	65	110
	Number of C1 participants who are placed in unsubsidized employment	39	0	3
C2/C7: Increase Employment for Homeless Adults by Supporting Social Enterprise	Number of C2/C7 participants enrolled in Transitional Employment	798	303	686
	Number of C2/C7 participants placed in unsubsidized employment	260	43	73
	Number of DPSS GR Participants served by C2/C7	165	7	19

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C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who were hired into county positions	34	2	3
C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C4 program	6,824	1,225	2,292
	Number of individuals currently enrolled in C4 program	7,436	8,690	9,757
	Number of C4 participants whose applications for SSI benefits have been submitted	426	272	498
	Number of C4 participants whose applications for SSI benefits have been denied	2	-	1
	Number of C4 participants whose applications for SSI benefits are pending disposition	N/A	N/A	585 (data is from April 2017-December 2018)

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C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness	Number of C4 participants approved for SSI benefits	99	49	97
	Number of C4 participants who are linked to and have access to mental health services	1,362	411	780
	Number of C4 participants who are linked to and have access to health services	1,457	890	1,653
C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in C5 program	409	74	140
	Number of individuals currently enrolled in C5 program	424	500	566
	Number of C5 participants whose applications for Veterans benefits have been submitted	32	8	8
	Number of C5 participants whose applications for Veterans benefits have been denied	3	2	2
	Number of C5 participants approved for Veterans benefits	37	3	3
	Number of C5 participants whose applications for SSI benefits have been submitted	19	19	40

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C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness	Number of C5 participants whose applications for SSI benefits have been denied	0	0	0
	Number of C5 participants approved for SSI benefits	4	2	7
	Number of C5 participants who are linked to and have access to mental health services	77	25	45
	Number of C5 participants who are linked to and have access to health services	73	56	106
C6: Targeted SSI Advocacy for Inmates	Number of individuals newly enrolled in C6 program	218	33	101
	Number of individuals currently enrolled in C6 program	220	252	328
	Number of C6 participants whose applications for SSI benefits have been submitted	14	5	12
	Number of C6 participants whose applications for SSI benefits have been denied	0	0	0
	Number of C6 participants approved for SSI benefits	5	1	2

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C6: Targeted SSI Advocacy for Inmates	Number of C6 participants who are linked to and have access to mental health services	82	17	33
	Number of C6 participants who are linked to and have access to health services	123	34	58
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	3,489	352	751
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	242	530
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17- 6/30/18)	106	227
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17- 6/30/18)	68	147
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17- 6/30/18)	15	48
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	119	2	4

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D2: Expansion of Jail in Reach	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	16	35
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	3	7
	Number of D2 participant inmates referred to CTU for driver's license or birth certificate	53	0	0
D6: Criminal Record Clearing Project	Number of Public Defender homeless outreach events held regarding D6	54 (January - June 2018)	33	70
	Number of City Attorney homeless outreach events held regarding D6	N/A	7	18
	Number of homeless persons engaged by Public Defender regarding D6	577 (January - June 2018)	257	517
	Number of homeless persons engaged by City Attorney regarding D6	N/A	264	504
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	205	323

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D6: Criminal Record Clearing Project	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	189	467
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	52	148
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some petitions that were granted were filed prior to Measure H funding)	N/A	370	624
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of D7 participants linked to Intensive Case Management Services	2,842	1323 (includes 469 participants who were new to D7 but were previously receiving ICMS)	1,968 (includes 508 participants who were new to D7 but were previously receiving ICMS)
	Number of individuals who were active in the D7 program during the reporting period	N/A	3,791	4,509
	Number of newly enrolled D7 participants receiving federal rental subsidies	1,317	400	986

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STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)	JULY 2018 TO DECEMBER 2018 (FISCAL YEAR 2018/2019, Q1 & Q2)
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing	Number of newly enrolled D7 participants receiving local rental subsidies	1,229	375	545
	Number of D7 participants placed in housing during the reporting period	872	817 (includes 290 participants who were new to D7 in this data period but had moved in prior to the period, utilizing a different subsidy)	1,441 (includes 490 participants who were new to D7 in this data period but had moved in prior to the period, utilizing a different subsidy)
E4: First Responders Training	Number of LASD deputies and sergeants trained	1315 (from 10/2016 to 6/2018)	146	303
	Number of non-LASD law enforcement personnel trained	43	13	15
	Number of non-law enforcement first responders trained	389 (from 6/2017 to 6/2018)	139	239

Homeless Initiative Performance Data by Strategy
July 2018 - December 2018 (unless otherwise noted)

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)	JULY 2018 TO DECEMBER 2018 (FISCAL YEAR 2018/2019, Q1 & Q2)
E6: Countywide Outreach System (Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.)	Number of individuals initiated contact	17,929	6,009	10,788
	Number of individuals newly engaged during the reporting period	8,658	2,432	4,476
	Number of individuals engaged during the reporting period	9,257	7,507	9,231
	Number of individuals who received services or successfully attained referrals	6,833	3,052	5,199
	Number of individuals who were placed in crisis or bridge housing	1,164	300	698
	Number of individuals who were linked to a permanent housing resource	553	263	495
	Number of individuals who were placed in permanent housing	375	148	437
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households screened through CES	28,874	7,364	16,408
	Average length of time in days from assessment to housing match	208	197	215
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	82	91

Homeless Initiative Performance Data by Strategy
July 2018 - December 2018 (unless otherwise noted)

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)	JULY 2018 TO DECEMBER 2018 (FISCAL YEAR 2018/2019, Q1 & Q2)
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Average acuity score of persons or households who have obtained permanent housing	7.43	8	9
	Number of persons/households who have increased their income	5,937	1,417	1,855
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants who entered crisis, bridge, or interim housing during the reporting period	13,524	4,200	7,957
	Number of participants who exited crisis, bridge, or interim housing to permanent housing during the reporting period	2,752	786	1,717
E14: Enhanced Services for Transition Aged Youth (TAY)	Percentage of E14 TAY participants who exit transitional housing to permanent housing destinations during the reporting period	34%	30% (26/88)	33% (56/169)
	Percentage of E14 TAY participants who obtained employment during the reporting period	47%	13% (72/539)	14% (90/651)

Homeless Initiative Performance Data by Strategy
July 2018 - December 2018 (unless otherwise noted)

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO SEPTEMBER 2018 (FISCAL YEAR 2018/2019, Q1)	JULY 2018 TO DECEMBER 2018 (FISCAL YEAR 2018/2019, Q1 & Q2)
E14: Enhanced Services for Transition Aged Youth (TAY)	Number of TAY participants who were assessed using the Next Step Tool	3,537	1,012	1,764

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)

Fiscal Year 2018/2019, Quarter 1 and Quarter 2 (July 2018-December 2018)

B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	Number of individuals currently enrolled	Number of B3 participants who exited to a permanent housing destination	Number of B3 participants who exited the program to any destination
Total	6,270	17,148	1,483	2,857
SPA 1	603	1,011	145	241
SPA 2	1,487	3,478	183	492
SPA 3	777	1,368	193	337
SPA 4	771	2,268	269	437
SPA 5	200	1,256	90	119
SPA 6	1,326	4,575	329	698
SPA 7	614	1,974	115	322
SPA 8	492	1,272	160	213

B7: Interim/Bridge Housing for Those Exiting Institutions*	Number of individuals who have been served with B7 funded interim/bridge housing	Number of B7 participants who exit to a permanent housing destination	D7: Provide Services and Rental Subsidies for Permanent Supportive Housing**	Number of D7 participants newly placed in housing***
Total	1,721	223	Total	1,441
SPA 1	33	4	SPA 1	65
SPA 2	52	7	SPA 2	101
SPA 3	62	7	SPA 3	75
SPA 4	576	89	SPA 4	611
SPA 5	39	3	SPA 5	68
SPA 6	584	68	SPA 6	275
SPA 7	318	40	SPA 7	73
SPA 8	57	5	SPA 8	171
			SPA Unknown	2

*B7 data does not include data from the Department of Public Health's Substance Abuse Prevention and Control contractors due to data migration issues.

**D7 SPA data is based on location where participant is housed.

***These data include 490 participants who were new to D7 in this data period but had moved in prior to the period, utilizing a different subsidy.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service
Planning Area (SPA)**

Fiscal Year 2018/2019, Quarter 1 and Quarter 2 (July 2018-December 2018)

E6: Countywide Outreach System****	Number of unduplicated individuals initiated contact	Number of unduplicated individuals newly engaged during reporting period	Number of unduplicated individuals who received services or successfully attained referrals	Number of unduplicated individuals who are placed in crisis or bridge housing
Total	10,788	4,476	5,199	698
SPA 1	920	656	706	48
SPA 2	628	297	675	71
SPA 3	1,562	543	1,173	60
SPA 4	2,690	737	1,748	220
SPA 5	413	311	369	21
SPA 6	1,482	551	1,333	113
SPA 7	1,784	810	1,221	118
SPA 8	1,259	497	1,007	66
Multiple SPA/ No SPA Specified	351	248	288	43

E6: Countywide Outreach System****	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	495	437
SPA 1	76	45
SPA 2	81	43
SPA 3	53	57
SPA 4	74	114
SPA 5	6	9
SPA 6	44	65
SPA 7	77	55
SPA 8	66	71
Multiple SPA/ No SPA Specified	41	17

****Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service
Planning Area (SPA)**

Fiscal Year 2018/2019, Quarter 1 and Quarter 2 (July 2018-December 2018)

E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/ bridge housing programs in the reporting period	Number of individuals who have been served by E8 funded interim/crisis/ bridge housing beds
Total	7,957	13,120
SPA 1	698	1,126
SPA 2	926	1,821
SPA 3	810	1,299
SPA 4	1,520	2,419
SPA 5	276	530
SPA 6	2,930	4,602
SPA 7	459	871
SPA 8	522	790

Demographic Enrollment/Service Data for Select Homeless Initiative Strategies for July 2018 - December 2018

		B3: Rapid Re-Housing		B7: Interim Housing for Those Exiting Institutions		D7: Permanent Supportive Housing		E8: Emergency Shelter	
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		6,270	17,496	631	1,127	1,968	4,509	7,712	12,899
Age	Under 18 (unaccompanied)	-	-	-	-	-	-	15	43
	Under 18 (in a family)	2,548	7,059	-	-	3	8	1,786	3,276
	18-24	663	1,864	55	79	65	144	897	1,314
	25-54	2,540	7,052	407	711	1,084	2,339	3,685	6,000
	55-61	302	880	112	218	434	1,107	756	1,279
	62 & older	207	585	56	117	373	902	562	964
	Unknown	10	56	1	2	9	9	11	23
Ethnicity	Hispanic/Latino	2,486	6,382	199	350	539	1,260	2,449	4,126
	Not Hispanic/Latino	3,542	10,494	404	711	1,361	3,141	5,080	8,425
	Unknown	242	620	28	66	68	108	183	348
Race	White	2,566	6,507	262	450	741	1,811	2,775	4,808
	Black/African- American	2,829	8,694	250	416	904	2,002	3,960	6,531
	Asian	43	130	9	23	32	81	70	117
	American Indian/Alaskan Native	52	152	9	24	22	70	106	151
	Native Hawaiian/Other Pacific Islander	27	111	7	11	9	21	61	91
	Multi-Racial/Other	191	548	26	56	118	291	207	362
	Unknown	562	1,354	68	147	142	233	533	839
Gender	Female	3,530	9,804	163	284	850	1,793	3,558	6,069
	Male	2,703	7,554	457	822	1,105	2,682	4,062	6,699
	Transgender Male to Female	10	34	8	17	11	29	51	71
	Transgender Female to Male	7	19	3	4	-	2	9	12
	Other	4	8	-	-	1	2	13	18
	Unknown	16	77	-	-	1	1	19	30
Individuals at risk of Homelessness		-	-	-	-	-	-	-	-
Homeless Individuals		6,270	17,496	631	1,127	1,968	4,509	7,712	12,899
Chronically Homeless Individuals		814	2,206	337	745	1,676	3,750	1,669	2,701
Veterans		35	90	56	58	78	223	262	421
Individuals in Families with Minor Child(ren)		4,186	11,764	N/A	N/A	3	8	3,052	5,691
Families with Minor Child(ren)		1,223	3,448	N/A	N/A	3	8	887	1,621

		E6: Countywide Outreach System	
Demographic Category		Number Newly Enrolled	Number Served
Total individuals		10,788	18,869
Age	Under 18 (unaccompanied)	23	65
	Under 18 (in a family)	26	42
	18-24	440	707
	25-54	5,659	9,474
	55-61	1,584	2,661
	62 & older	1,101	1,950
	Unknown	1,955	3,970
Ethnicity	Hispanic/Latino	3,538	5,734
	Not Hispanic/Latino	6,290	10,753
	Unknown	960	2,382
Race	White	5,476	9,029
	Black/African- American	3,259	5,616
	Asian	120	195
	American Indian/Alaskan Native	151	276
	Native Hawaiian/Other Pacific Islander	79	123
	Multi-Racial/Other	182	303
	Unknown	1,521	3,327
Gender	Female	3,815	6,633
	Male	6,601	11,358
	Transgender Male to Female	92	160
	Transgender Female to Male	10	18
	Other	6	12
	Unknown	264	688
Individuals at risk of Homelessness			
Homeless Individuals		10,788	18,869
Chronically Homeless Individuals		1,549	2,807
Veterans		333	553
Individuals in Families with Minor Child(ren)		42	67
		13	19
Families with Minor Child(ren)		28	37

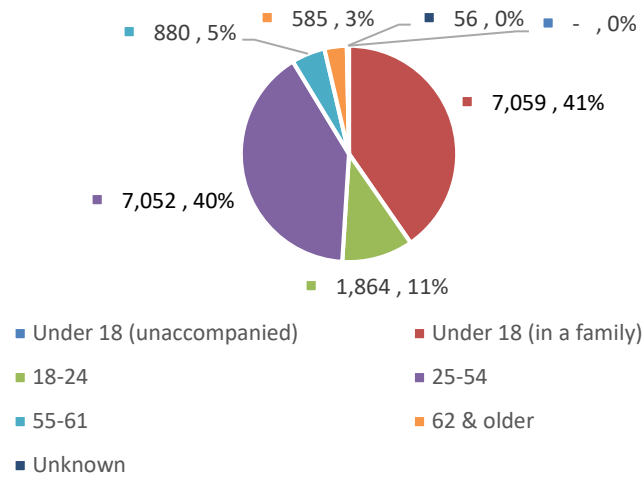
Notes:

- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2018-December 2018)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is deduplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.

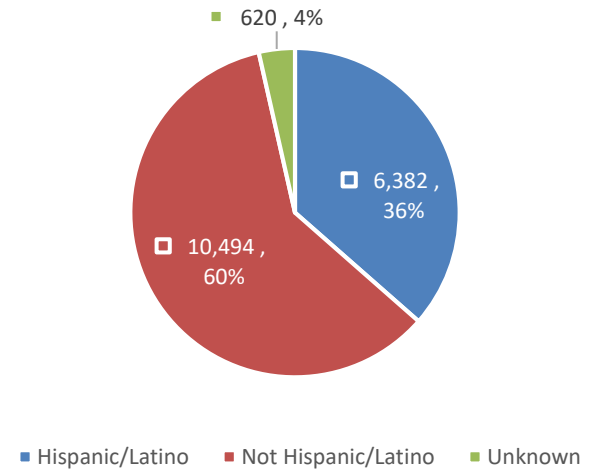
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 to December 2018

Strategy B3: Rapid Re-Housing

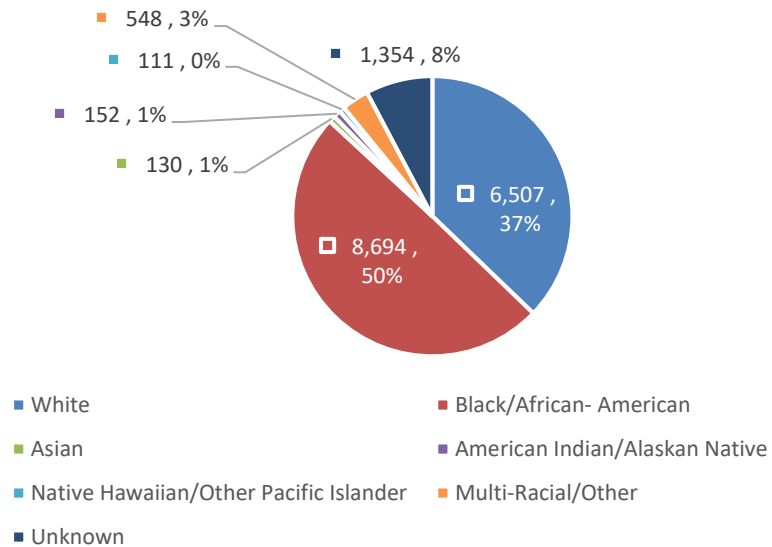
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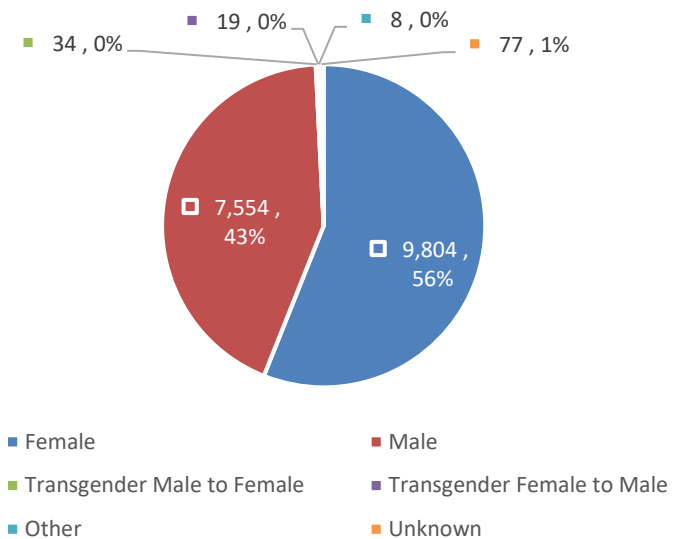
Number Served by Ethnicity



Number Served by Race



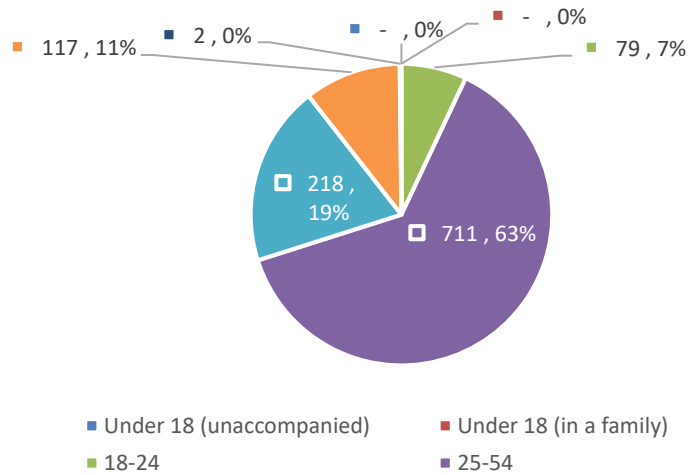
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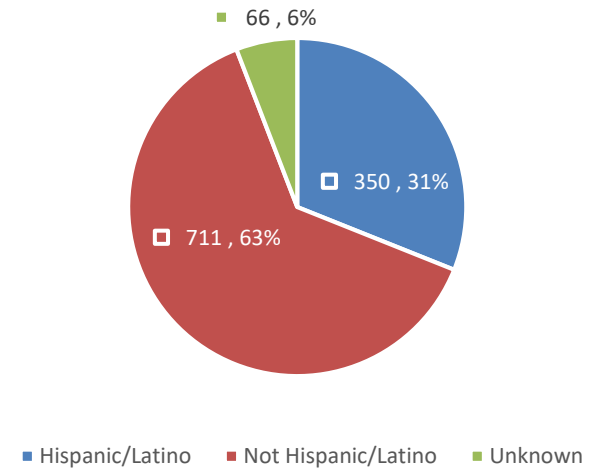
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 to December 2018

Strategy B7: Interim Housing for Those Exiting Institutions

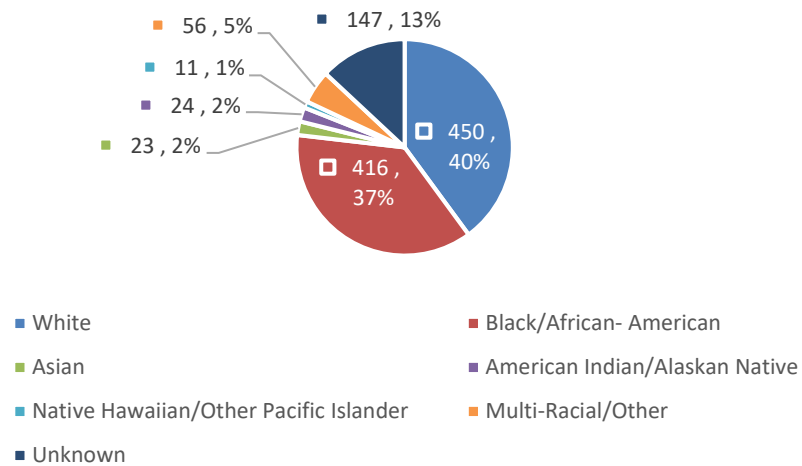
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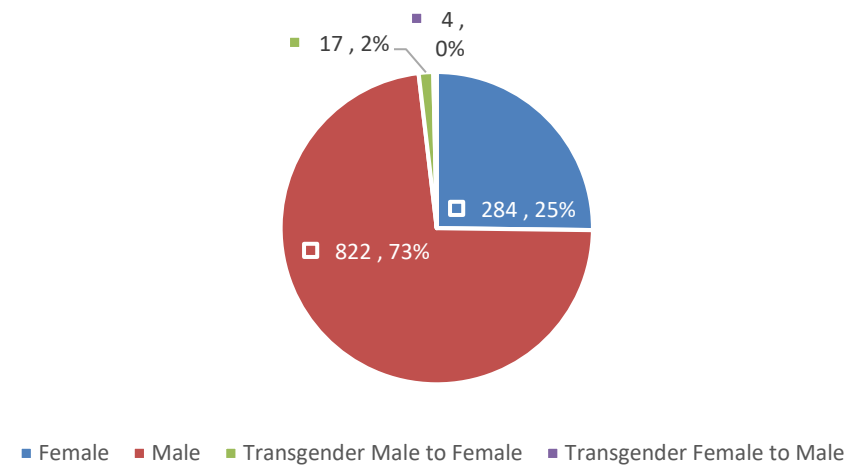
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Number Served by Race



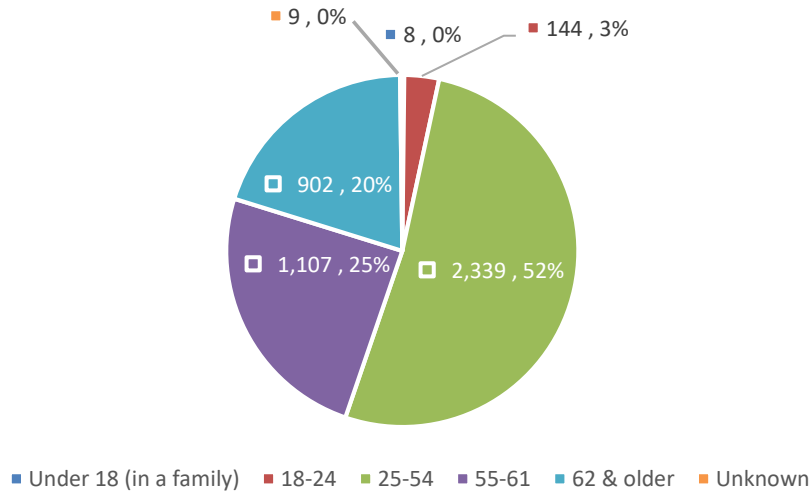
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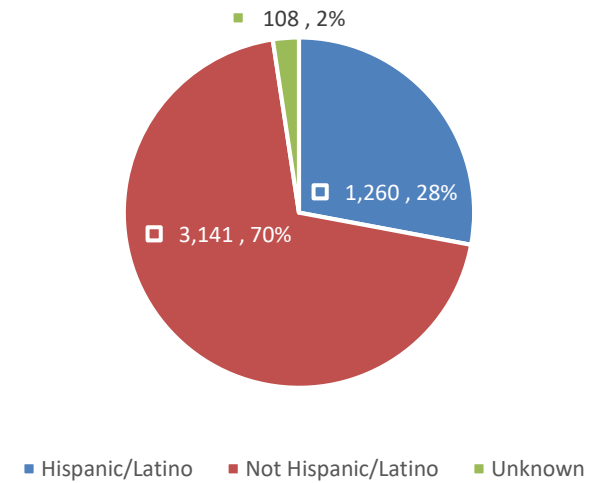
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 to December 2018

Strategy D7: Permanent Supportive Housing

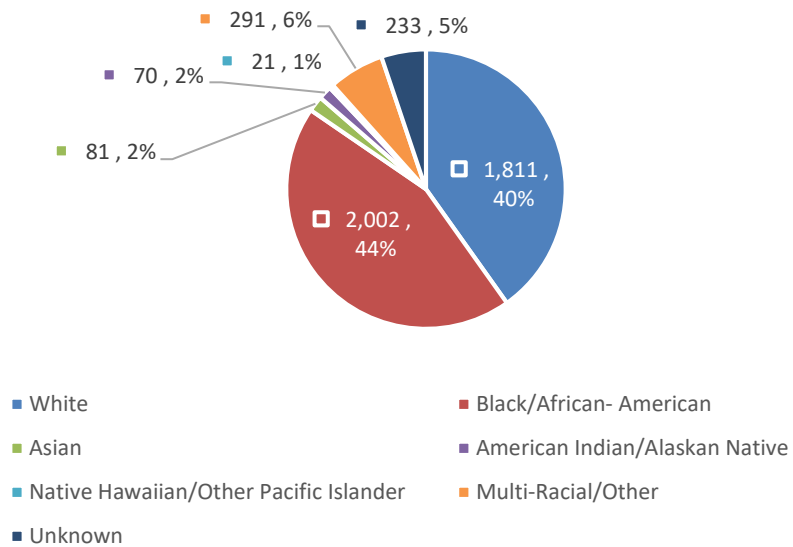
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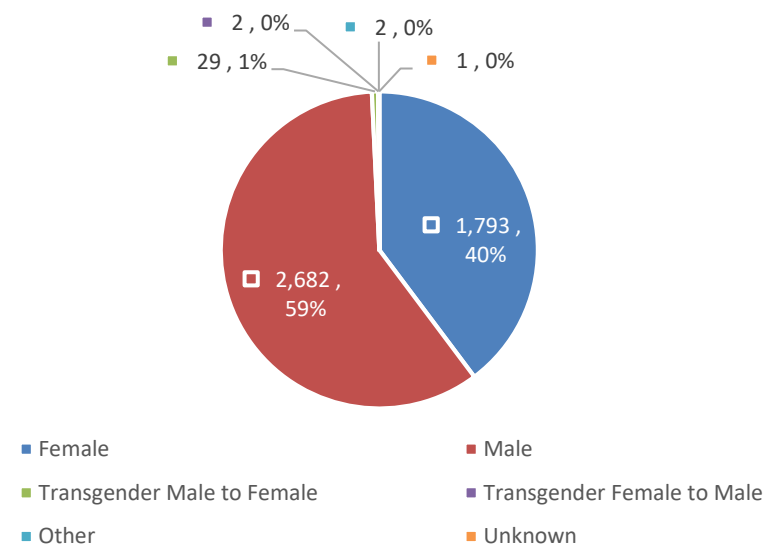
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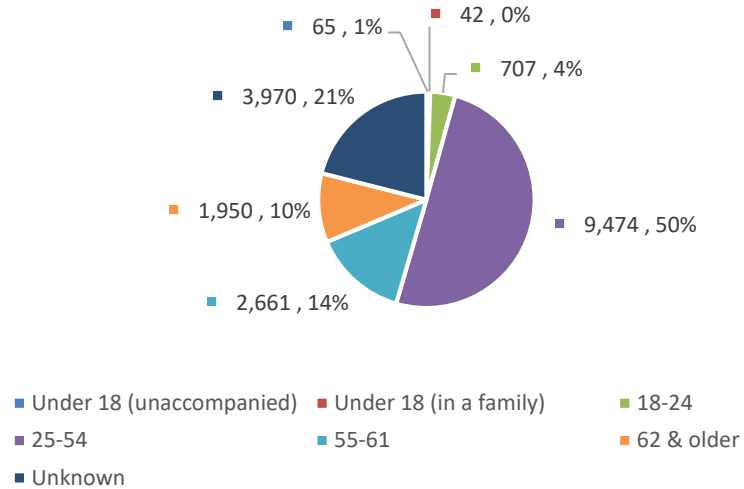
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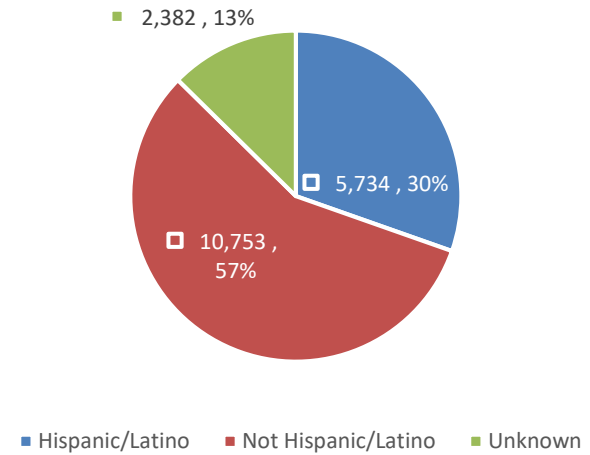
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 to December 2018

Strategy E6: Countywide Outreach System

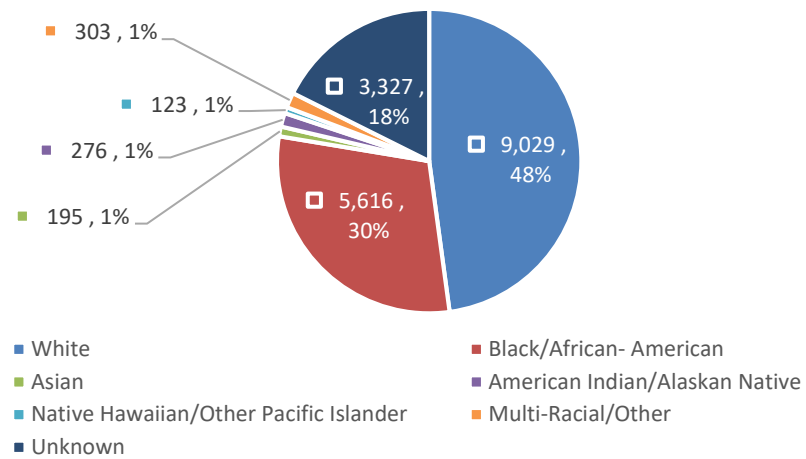
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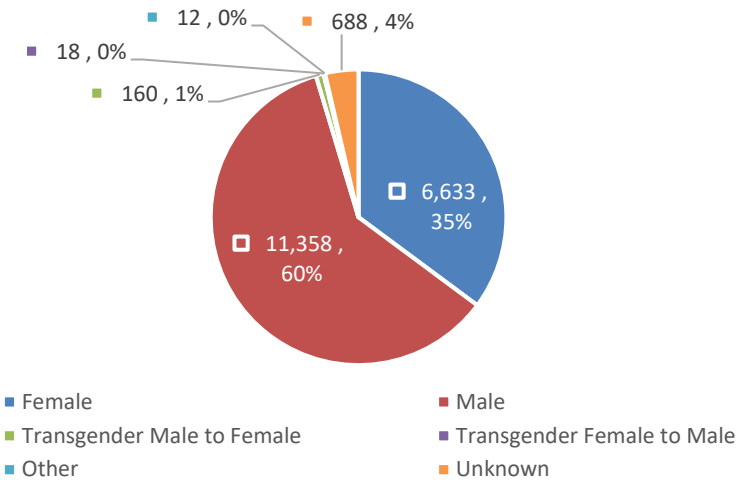
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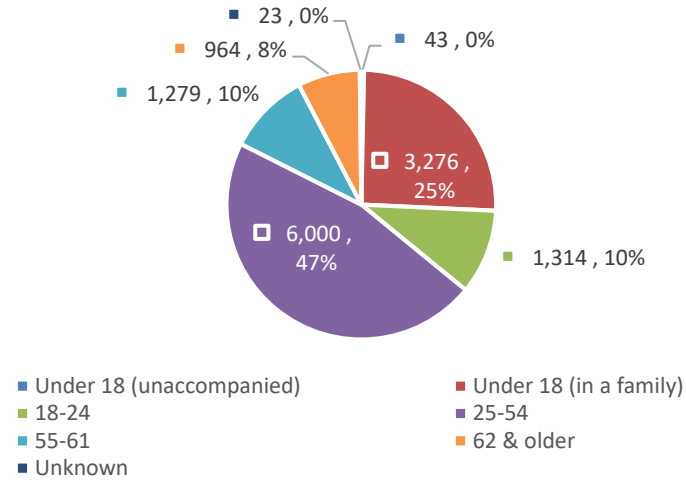
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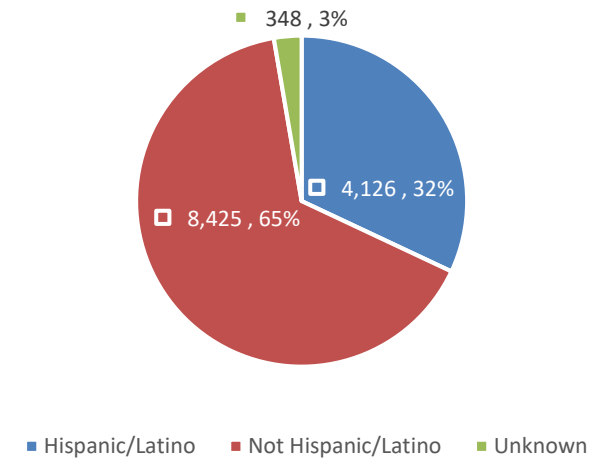
Demographic Enrollment/Service Data for Select Homeless Initiative Strategies: July 2018 to December 2018

Strategy E8: Emergency Shelter System

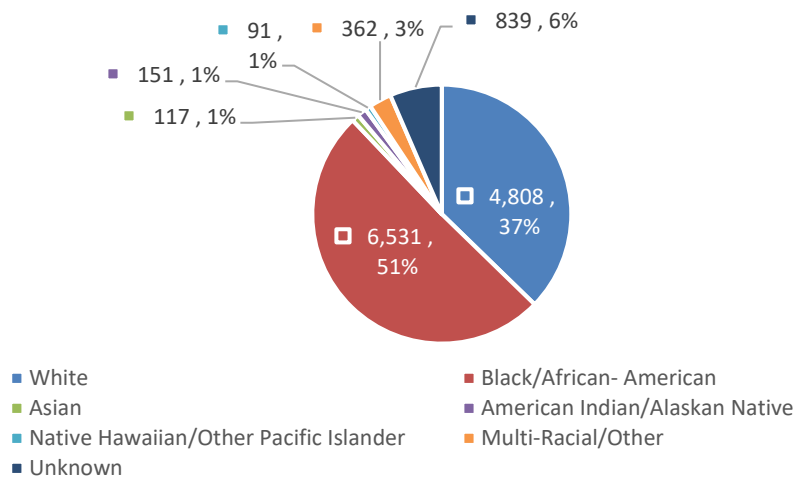
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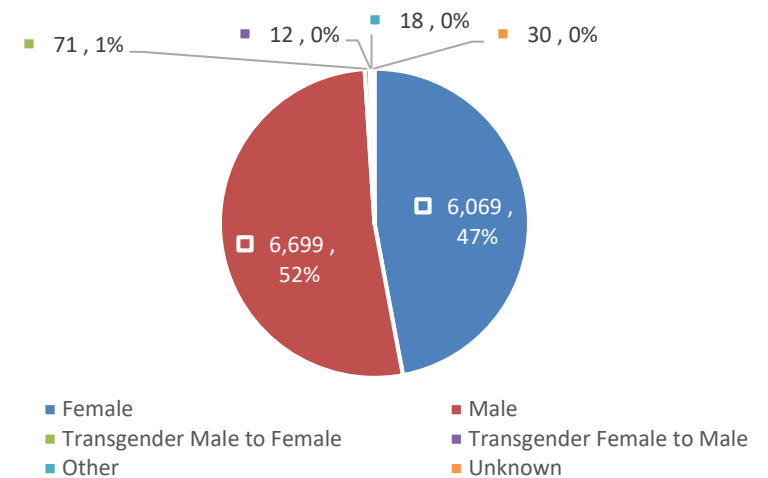
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Number Served by Gender



**RESPONSES TO BOARD MOTIONS
NOVEMBER 15, 2018 – FEBRUARY 15, 2019**

**Addressing the Needs of Homeless Older Adults
(Item No. S-1, Agenda of May 15, 2018)
Submitted on November 15, 2018**

On May 15, 2018, the Board directed the CEO, in collaboration with the Los Angeles Homeless Services Authority (LAHSA), Los Angeles City Department of Aging, and other relevant County departments and agencies to report back to the Board in 90 days with the following information:

1. A description of what has been done to address the needs of older adults experiencing homelessness;
2. An assessment of the ways in which Measure H-funded strategies are addressing the needs of older adults; and
3. Any opportunities to strengthen the response to the needs of older adults in the future.

The first report was submitted on August 15, 2018 and the second report was submitted on November 15, 2018. The November 15th report provides updates on three pilots currently in place, 2018 demographic data on homeless older adults, Homeless Initiative Strategy performance data, and updates regarding nine opportunities identified in the August report.

The CEO and collaborating County departments and agencies are making considerable progress on the identified opportunities to further enhance services for older adults experiencing homelessness.

The next report will be submitted to the Board on March 15, 2019.

**RESPONSES TO BOARD MOTIONS
NOVEMBER 15, 2018 – FEBRUARY 15, 2019**

**Child Care for Homeless Families
(Item No. 26, Agenda of June 13, 2018)
Submitted on November 16, 2018**

On June 13, 2017, the Board directed the CEO to work with the Department of Public Social Services (DPSS), the CEO's Office for the Advancement of Early Care and Education, the Department of Children and Family Services (DCFS), First 5 Los Angeles, and other relevant County departments and community child care providers to report back on barriers to accessing child care, an assessment of child care needs, and recommendations to increase access and funding for child care for families experiencing homelessness. This is the fifth report back on the motion. The report noted progress on the following efforts:

- A reinforcement policy is being developed to remind DPSS Eligibility Worker staff to educate families who are experiencing homelessness and applying for or receiving CalWORKs benefits that they may be eligible for Stage 1 Child Care Services if they participate in Welfare-to-Work (WtW) activities.
- DPSS is working with the CES for Families (CESF) lead agencies to expand co-location of WtW staff to all CESF agencies. DPSS anticipates that all CESF agencies will have co-located WtW staff in place by June 2019.
- The Resource and Referral (R&R) agencies are working with DCFS and have developed a referral process to support families being reunited through the Family Reunification Housing Subsidy Program in securing child care services to support family reunification.

R&R agencies and homeless services providers continue to strengthen opportunities for partnership and information sharing. Co-location of R&R staff at CESF agencies has continued to expand.

The CEO will continue to work with relevant agencies to collect data on the prevalence of child care needs among families experiencing homelessness and the eligibility of those families to child care subsidies funded by state and/or federal governments. The CEO will provide the next update on March 15, 2019.

**RESPONSES TO BOARD MOTIONS
NOVEMBER 15, 2018 – FEBRUARY 15, 2019**

**Extreme Weather and Emergency Response
(Item No. 2, Agenda of July 31, 2018)
Submitted on November 21, 2018**

On July 31, 2018, the Board of Supervisors (Board) directed the Homeless Initiative (HI) and the Office of Emergency Management (OEM) to work with the Los Angeles Homeless Services Authority and other relevant agencies to report back in 30 days on the following:

1. Develop a pre-planned and coordinated emergency response to significant heat events that will address the needs of people experiencing homelessness;
2. Determine the feasibility of using LAHSA HETs, as well as other funded outreach teams, to transport clients in need of cooling centers (when centers are activated); and
3. Coordinate a multi-agency effort to develop a plan to address at-risk homeless encampments in wild-land interface and riverbeds to provide assistance to our homeless neighbors after regular business hours during fires, inclement weather or other disasters.

As reported in the August 31 response to the Board, two groups have been created: The Extreme Weather and Emergency Response Steering Committee and the 24/7 Emergency Response Work Group. Both bodies continue to meet to finalize the plan to address the above mandates. The November 21, 2018 memorandum was the second report back in response to the July 31, 2018 motion.

This latest report provided an update on the proactive outreach and engagement activities within the County's Fire Hazard Severity Zone and along riverways when notice of pending heavy rains is received. Both the Department of Mental Health and the American Red Cross confirmed that they will play a role in activating an after-hours emergency response resulting from a fire or other natural disaster. Work continues to establish a transportation component as part of the emergency response plan and identify a shelter provider in each Service Planning Area that can intake people experiencing homelessness who are displaced by fire or another natural disaster at any time of the day or night.

**RESPONSES TO BOARD MOTIONS
NOVEMBER 15, 2018 – FEBRUARY 15, 2019**

**Housing for Public Health
(Item No. 44-A, Agenda of October 16, 2018)
Submitted on November 30, 2018**

On October 16, 2018, the Board of Supervisors directed the Homeless Initiative (HI), in coordination with other relevant County departments, the Los Angeles Homeless Services Authority, service providers, and other pertinent stakeholders to report back in 45 days on:

1. Development of a pilot Housing for Public Health Program (Program) and a description of the pilot model;
2. Potential funding sources;
3. Possible target locations; and
4. A plan for implementation and a deployment schedule.

The HI convened a work group that met four times to work on the above directives.

The work group agreed that outreach workers needed to be trained on how to identify persons with signs and symptoms of communicable diseases, or the risk factors for outbreaks in areas/encampments, prior to rolling out a pilot program. The goal is to roll out the pilot in February 2019 at two, yet-to-be-identified locations, one in Supervisorial District 4 and one in Supervisorial District 5.

The pilot program elements will include outreach and engagement, vaccinations, health education and assessments, supportive services, public hygiene and shower facilities, and general efforts to improve encampment conditions/cleanliness. Most of the components of the pilot program will not require funding since they are already funded under Measure H or other funding mechanisms.

**RESPONSES TO BOARD MOTIONS
NOVEMBER 15, 2018 – FEBRUARY 15, 2019**

**Los Angeles County Homeless Outreach Portal (LA-HOP)
(Item No. 9, Agenda of December 4, 2018)
Submitted on February 4, 2019**

On December 4, 2018, the Board directed the CEO, in conjunction with the Los Angeles Homeless Services Authority (LAHSA) to report back in 60 days on the following:

1. As assessment of how LA-HOP is working in conjunction with other outreach strategies and tools;
2. As assessment of the current utilization of LA-HOP by region and requester type, with recommendations to increase awareness and utilization among key groups, including first responders and service providers; and
3. Recommendations for streamlining access to LA-HOP.

Since the implementation of LA-HOP in July of 2018, there have been over 38,000 visits to the portal and 5,352 requests for outreach. There are currently 145 outreach teams and 740 team members registered to use LA-HOP. Countywide and Service Planning Area (SPA) coordinators utilize LA-HOP when assigning teams to conduct reactive outreach, creating a mechanism to balance proactive and reactive outreach and ensure the most effective outreach processes.

The use of LA-HOP is significant in each SPA; however, the use in SPA 1 is low compared to other SPAs. To increase awareness and utilization, the SPA 1 coordinator will be attending all upcoming town hall meetings to share information on LA-HOP. Additionally, LA-HOP administrators identified a need for increased use by first responders. Discussions and demonstrations are ongoing with first responder personnel to facilitate increased use of LA-HOP.

While LA-HOP has been useful in balancing proactive and reactive outreach requests and streamlining countywide outreach processes, a significant increase in LA-HOP requests could negatively impact response time to outreach requests. Therefore, there is no recommendation to increase awareness and utilization at this time, aside from first responders and in SPA 1.

The CEO and LAHSA will continue to gather feedback from the general community and outreach workers to inform further streamlining and enhancements to the LA-HOP portal.

The CEO Homeless Initiative will continue to provide updates via the HI Quarterly Report.