



MEASURE H

COMMUNITY LISTENING

SESSION INPUT

OCTOBER-NOVEMBER 2018

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COMMUNITY LISTENING SESSION FORMAT

Description

The Los Angeles County Chief Executive Office (CEO) - Homeless Initiative Team facilitated eight Community Listening Sessions, one in each Service Planning Area (SPA), to get input on the allocation of Measure H funding, program implementation, and program design. Approximately 300 community members attended the Listening Sessions.

Format

The format of the Community Listening Sessions was as follows:

- Presentation to provide an overview of the FY 2019-20 Measure H Funding Recommendations Process and Homeless Initiative strategies
- For purposes of capturing system-level input, the twenty-one strategies funded by Measure H were grouped into five system components:
 - Prevention and Diversion (A1, A5)
 - Access and Engagement (E6, E7, E14, D2)
 - Housing Navigation and Services (C2/C7, C4/C5/C6, D2, D4, D6, E7)
 - Interim Housing (B1, B7, E8)
 - Permanent Housing (B3, B4, B6, D7, F7)
- During the listening session, participants provided written comments on what they perceived as needs, gaps, and bottlenecks in the current system. Then all participants had the opportunity to vote on what they considered to be the top need per system component. The top two or three prioritized needs from each system component were recorded. These top needs can be found in the Community Listening Session Participant Comments document (see page 6), which provides comments in the participants' own words.

COMMUNITY LISTENING SESSION FORMAT (cont.)

- Written and verbal comments were then solicited on solutions and recommendations for the top two prioritized needs in each system-component group. All solutions and recommendations suggested were written down and can be found in the Community Listening Session Participant Comments document (see page 6) in the participants' words.
- Lastly, participants had the opportunity to evaluate the tentative Measure H funding allocations for FY 2019-20 as approved by the Board of Supervisors in June 2017 and vote to recommend that the final allocation be more, less, or the same as the tentative allocation for each strategy.

COMMUNITY LISTENING SESSION KEY THEMES
Top Needs and Solutions Identified Across All Service Planning Areas (SPAs)

- ***Prevention/ Diversion***
 - a. Special population-tailored services (SPA 1, 3, 4)
 - b. More prevention/ diversion funding (SPA 5, 6, 8)
 - c. Diversion should happen outside homeless service system (SPA 1, 3, 4, 5)
 - d. More employment services (SPA 1, 3, 4, 5, 6, 7, 8)

- ***Access and Engagement***
 - a. Special population-tailored services (SPA 4, 5)
 - b. More access centers and sites (SPA 2, 3, 4, 5, 7)

- ***Housing Navigation and Services***
 - a. More housing navigators (SPA 1,2,7,8)
 - i. Ideal ratios range from 1:35 to 1:8 for highly acute
 - b. Special population-tailored services (SPA 2, 7, 8)
 - c. More employment services (SPA 1, 3, 4, 5, 6, 7, 8)

- ***Interim Housing***
 - a. Special population-tailored services (SPA 1, 2, 6, 7, 8)
 - b. More intensive support services in shelters (SPA 1, 2, 4, 8)

- ***Permanent Housing***
 - a. Longer Rapid Rehousing subsidies (SPA 1, 3, 5, 6, 7)
 - b. Special population-tailored services (SPA 4)
 - c. More retention services
 - i. More employment services in retention (SPA 1, 3, 4, 5, 6, 7, 8)
 - d. Housing innovations (SPA 1, 2, 3, 4, 5, 7, 8)
 - i. Smaller lots, shared housing villages, prefab, modular, tiny homes, master leasing, trailer park renovations, student housing, motel conversion
 - ii. Look at NYU Furman Center work, Metro Office of Extraordinary Innovation, Homemade (NFH Project) in Pico Union

Across All Strategies:

- Higher wages for homeless service workers (SPAs 1, 2, 3)
- Look at racial disparities in service provision
- Special population-tailored services
 - a. By population type:
 - i. Domestic Violence -5 SPAs
 - ii. Seniors-all 8 SPAs
 - iii. Commercial Sexual Exploitation survivors (1 SPA)
 - b. By system component:
 - i. Prevention (SPA 1, 3, 4)
 - ii. Access (SPA 4, 5)
 - iii. Housing Navigation (SPA 2, 7, 8)
 - iv. Interim (SPA 1, 6, 7, 8)
 - v. Permanent (SPA 4, 7, 8)
- Alignment of County resources
- Community education is critical and should be funded by Measure H (SPA 1, 3, 5, 6, 7, 8)
- More employment services (SPA 1, 3, 4, 5, 6, 7, 8)
- More funding for cities (SPA 3, 7, 8)

Policy Recommendations:

- Rent control (raised in all 8 SPAs)
 - Land trusts
 - Developer incentives
 - SB 2 Compliance
 - Implement vacant lot tax
- Right to Counsel for eviction cases

MEASURE H COMMUNITY LISTENING SESSION INPUT October-November 2018

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
SPA 1					
<p><u>Top Need: Need for community education</u></p> <p>Solutions: 1. Provide incentives to attend 2. Housing laws, legality 3. Unlawful evictions, eviction process 4. Fair housing 5. More comprehensive Community response, emphasis on homelessness diversion! 6. Resources</p> <p><u>Top Need: Rapid response for people at risk</u></p> <p>Solutions: 1. People need to know about prevention/diversion resources 2. EDD, SSA, DPSS, Department of Rehab involvement</p>	<p><u>Top Need: Decriminalize homelessness</u></p> <p>Solutions: 1. Safe storage 2. Alignment of local law enforcement and Sheriff's stations with County's goals 3. Safe parking (reissue RFI)</p> <p><u>Top Need: Expand awareness of services and life skills training</u></p> <p>Solutions: 1. Increase smaller agency capacity 2. Streamline RFSQ process, and provide more support to small agencies</p>	<p><u>Top Need: More funding for employment services (on-the-job training)</u></p> <p>Solutions: 1. Collaboration to reduce program fatigue - transferable credits (Chrysalis/YPI/GROW/Project 180) 2. More funding for employment services including: a. Funding for GROW program b. America Job Centers Collaboration c. Exploration of other funding sources d. EDD involvement e. Workforce Initiative Program f. Specific employment services for students g. Job coaches for people in housing navigation</p> <p><u>Top Need: More housing navigators</u></p> <p>Solutions: 1. 20:1 ratio 2. Enhanced case management throughout system</p>	<p><u>Top Need: More money for interim housing and motel vouchers</u></p> <p>Solutions: 1. More money for interim housing and motel vouchers</p> <p><u>Top Need: More Specialized beds (families, DV, seniors, mental health, TAY)</u></p> <p>Solutions: 1. Need wholistic wraparound services in shelter tailored to special populations</p> <p><u>Top Need: Enhanced case management in shelters</u></p> <p>Solutions: 1. Follow people from street/shelter--ability of outreach/navigators to follow people into shelter is key 2. Wrap around services 3. Prevention/intervention</p>	<p><u>Top Need: More capital funds to build affordable housing</u></p> <p>Solutions: 1. Advocacy to local councils 2. Remove barriers to housing development 3. Non-traditional/innovative approaches 4. Tiny homes 5. Renovations for trailer parks 6. Student housing</p> <p><u>Top Need: More landlord incentives</u></p> <p>Solutions: A. Work with cities to engage landlords B. Provide more landlord incentives</p>	
SPA 2					
<p><u>Top Need: More employment services and coordination with workforce system</u></p> <p>Solutions: 1. Tailored employment services for undocumented individuals</p>	<p><u>Top Need: More access centers and access staff needed</u></p> <p>Solutions: 1. Expansion of existing access sites 2. Use existing programs (DPSS,</p>	<p><u>Top Need: Increase employment opportunities and job training</u></p> <p>Solutions: 1. Use a team approach by pairing housing navigators with case managers. Employment component key as well.</p>	<p><u>Top Need: Increase support services in interim housing (currently unsafe, expensive, and there's no follow-up)</u></p> <p>Solutions: 1. More clinical services 2. Ideally, people in shelters</p>	<p><u>Top Need: Lack of flexibility in programs</u></p> <p>Solutions: 1. Increase funding for sustaining residential care facilities</p>	<p>1. Policy change needed: Decriminalization of homelessness 2. Community engagement and education about bridge and PSH to</p>

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
<p>2. Need to diversify job opportunities by recruiting more private businesses 3. Engage Metro in hiring more people with lived experience (Measure M utilization)</p> <p><u>Top Need: People in PSH are falling out of housing</u></p> <p>Solutions: 1. Need increased retention services 2. Increase subsidy amounts 3. Need more landlord engagement and education 4. Policy change: Right to Counsel for eviction cases 5. HACLA/ HACoLA needs direct referral and community education</p>	<p>libraries) to collocate staff 3. More clinical staff at Access Sites</p> <p><u>Top Need: Increased coordination with schools and medical system</u></p> <p>Solutions: 1. Include outreach to schools, especially for TAY, to prevent long-term homelessness. 2. Co-locate staff from school district, DHS, private hospitals at access sites</p>	<p>2. Leverage existing workforce system, allow for co-case management with CBOs and workforce organizations.</p> <p><u>Top Need: Need more housing navigators</u></p> <p>Solutions: 1. Caseloads are currently 1:100; ideal would be 1:35 and 1:8 for more acute. 2. Use a team approach by pairing housing navigators with case managers. Employment component key as well. 3. Leverage existing workforce system, allow for co-case management with CBOs and workforce organizations.</p>	<p>should be referred to community supports but abrupt transition from MDT to limited shelter supports is too sudden and destabilizing. 3. Need flexibility of E6 teams to slowly transition clients who are placed in housing.</p> <p><u>Top Need: Need more interim housing capital funds</u></p> <p>Solutions: 1. CBOs need more negotiating power with motels. LAHSA/ Measure H could allow for, or master lease buildings by assuming liability and forgoing per person/per night rate. 2. Policy change: work on zoning to allow single family homes to be interim housing.</p>	<p><u>Top Need: Development needs to be faster, cheaper, and more innovative</u></p> <p>Solutions: 1. Too much red tape on construction, finance, and application 2. Use more public land! 3. Developers and cities need to collaborate 4. Look at NYU Furman Center work, Metro Office of Extraordinary Innovation, Homemade (NFH Project) in Pico Union.</p> <p><u>Top Need: Lack of flexibility in LAHSA programs</u></p> <p>Solutions: 1. Need more funding for retention services 2. Eligibility criteria for Rapid Rehousing is too strict</p>	<p>combat NIMBYism 3. Data sharing across systems is necessary 4. Increased wages for workers</p>
SPA 3					
<p><u>Top Need: More housing vouchers</u></p> <p>Solutions: 1. Shallow subsidies for seniors, people on fixed income 2. Longer term subsidies for RRH 3. More motel vouchers to help people exit housing quickly/ avoid eviction 4. Provide more money management/financial literacy education</p>	<p><u>Top Need: Better coordination between cities and CES</u></p> <p>Solutions: 1. Have E6 teams go out with City staff, law enforcement, etc. 2. Have CES agencies report out on City outcomes 3. Cities can provide updates on new encampments, vulnerable people, etc.</p> <p><u>Top Need: More money for cities</u></p>	<p><u>Top Need: More access sites</u></p> <p>Solutions: 1. Invest in safe parking, storage, showers, and access centers 2. More support for undocumented individuals and families 3. Create access site in each city</p> <p><u>Top Need: Support cities unable to match funds for housing navigation</u></p> <p>Solutions:</p>	<p><u>Top Need: More capital funding for interim housing</u></p> <p>Solutions: 1. Identify and fund cheaper shelter structure types</p> <p><u>Top Need: More year-round shelters</u></p> <p>Solutions: 1. Encourage cities to use abandoned buildings for temporary shelters</p>	<p><u>Top Need: More PSH, less RRH</u></p> <p>Solutions: 1. Alternative housing typologies 2. Funding for services for existing PSH 3. Longer rental subsidies for RRH 4. More flexible criteria for RRH acuity, allow less vulnerable people</p>	<p>1. Look at racial disparities in enrollment and permanent housing placements 2. Higher wages for homeless service sector employees</p>

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
<p><u>Top Need: Mental health training to identify vulnerable people</u></p> <p>Solutions: 1. Train City staff and first responders to identify people at risk of homelessness 2. Train more people on homelessness diversion</p>	<p>Solutions: 1. Funding for cities to do outreach 2. Money for cities to have access sites</p>	<p>1. Cities that already have invested should not be penalized/unable to access funds because resources aren't new</p> <p><u>Top Need: Cities need ongoing funding to be successful</u></p> <p>Solutions: 1. Fund cities beyond 18-month grant period</p>	<p>2. Require cities to provide shelters 3. Provide cities with funding directly to administer shelters</p>	<p>5. If high acuity people still are using RRH, reduce caseload ratio</p> <p><u>Top Need: Increase landlord engagement</u></p> <p>Solutions: 1. Work with cities to engage landlords 2. Provide more landlord incentives 3. Hire a handyperson in each SPA to assist with repairs before and after housing placement</p>	
SPA 4					
<p><u>Top Need: Diversion throughout system (Diversion first, always)</u></p> <p>Solutions: 1. Need diversion to start outside the homeless service system 2. More foster care system coordination - support existing 3. Diversion earlier 4. Criteria and restrictions for prevention are too strict, so people end up homeless and need diversion/ RRH</p> <p><u>Top Need: More coordination with and for special populations (Foster care, DV, families, seniors, HOPWA)</u></p> <p>Solutions: 1. Utilize existing senior center infrastructure to target seniors</p>	<p><u>Top Need: More funding for access centers</u></p> <p>Solutions: 1. Capital improvements and funding for existing access centers 2. Utilize existing centers to provide access (libraries, DPSS, senior centers)</p> <p><u>Top Need: Focused outreach for women, DV survivors and seniors</u></p> <p>Solutions: 1. Add a senior coordinator per SPA 2. Expand DV coordinator role that is in Family System to have a DV coordinator in all three systems in each SPA. 3. Create senior access centers at existing senior centers</p>	<p><u>Top Need: Specific services for seniors, women, DV</u></p> <p>Solutions: 1. Connection to commercial sex trafficking organizations 2. Increase training on sex-exploitation trafficking 3. Have housing navigator follow them into housing and retention support 4. More accountability for workforce providers 5. Coordination with existing workforce</p> <p><u>Top Need: More employment services throughout system</u></p> <p>Solutions: 1. TAY-specific employment services 2. Increase access/coordination to employment funds for homeless</p>	<p><u>Top Need: Continue focus on wrap-around services in shelters</u></p> <p>Solutions: 1. Low shelter case manager to client ratio 2. More intensive behavioral health supports in shelters</p> <p><u>Top Need: Remove barriers to access shelter (including needing identification)</u></p> <p>Solutions: 1. Documentation hubs - people can get documents easier 2. Increase safe storage also to ensure that people don't lose their documents 2. Ensure shelters don't require documentation, where possible</p>	<p><u>Top Need: Better retention services</u></p> <p>Solutions: 1. Shared housing villages 2. RRH - more employment services 3. PSH - more medical, Mental Health, SUD services 4. Need more retention to prevent homelessness</p> <p><u>Top Need: Upgrades to skid row housing</u></p> <p>Solutions: 1. Fund building improvements and security in existing PSH 2. Improve community spaces in buildings 3. Ensure any new construction has PSH and affordable units</p>	<p>1. Funding for community engagement/ education campaign to combat NIMBY attitudes</p>

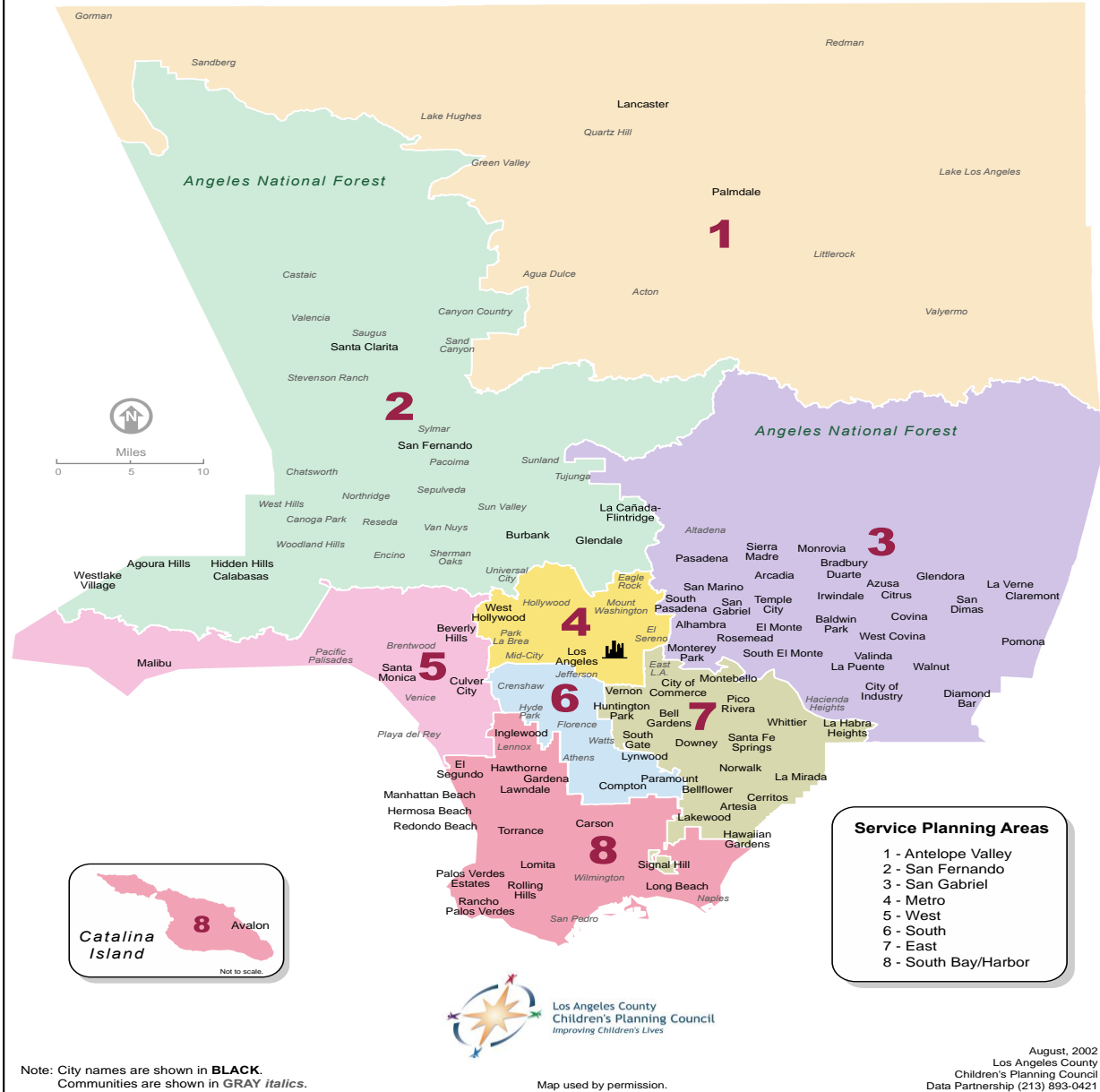
PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
(integrate senior centers) 3. Expand DV coordinators to TAY, single system 4. Database of providers on how to access 5. More eviction defense for families		services 3. Funding for employment	<u>Top Need: Work to increase community buy-in</u> Solutions: 1. Fund community outreach/ engagement/education 2. Public relations campaign		
SPA 5					
<u>Top Need: More legal and job services</u> 1. More funding for Workforce Development 2. Incentives for employers 3. Advertise eviction defense resources more. 4. Create diverse employment opportunities (white and blue collar) <u>Top Need: More prevention</u> Solutions: 1. Funding for diversion 2. Tax major corporations more, require affordable housing 3. Use SSVF/HPRP model and make prevention/ RRH same pot of funds	<u>Top Need: More funding for access centers (including operations and capital improvements)</u> Solutions: 1. Use existing community centers. 2. Fund renovations of access centers 3. More access centers for special populations <u>Top Need: More E6 professional staffing (RN, LVN, NP, MD, etc.)</u> Solutions: 1. More street medicine for very vulnerable populations	<u>Top Need: More employment services and opportunities</u> Solutions: 1. More funding for Workforce Development. 2. Incentives for employers 3. Create diverse employment opportunities (white and blue collar) <u>Top Need: More bathrooms, showers, storage for unhoused</u> Solutions: 1. More bathrooms, showers, storage for unhoused	<u>Top Need: More interim housing</u> Solutions: 1. Look at sanctioned encampments 2. More safe parking <u>Top Need: Specialized interim housing for subpopulations</u> Solutions: 1. Tiny homes for interim housing 2. Recuperative care beds 3. Women, TAY, DV	<u>Top Need: Alternative housing typologies</u> Solutions: 1. Tiny homes 2. Pre-fab 3. Incentives for ADU development 4. Smaller projects <u>Top Need: Lengthen duration of RRH subsidy</u> Solutions: 1. More shallow subsidies	1. Look at racial disparities in enrollment and permanent housing placements
SPA 6					
<u>Top Need: More eviction prevention</u> Solutions: 1. Flexible funding to assist imminently at-risk people (beyond utilities and back rent), including to fund damages, unit repair, landlord incentives 2. Advocacy for rent control	<u>Top Need: Enhance youth engagement services</u> Solutions: 1. More jail in reach targeting for TAY 2. More TAY access centers <u>Top Need: More specialty services for subpopulations</u>	<u>Top Need: Improve/ change assessment</u> Solutions: 1. Assessment needs to take senior, DV, and other risk factors more into account 2. Assessment should not be primary factor in determining eligibility for services/ housing	<u>Top Need: More interim housing for special populations</u> Solutions: 1. More senior and DV beds 2. Connect TAY in jails and foster care before discharge 3. More access to justice-involved beds, for people returning from prison in other areas	<u>Top Need: Empowerment and education for tenants</u> Solutions: 1. Broad education for landlords and tenants about resources available 2. More staffing for housing retention and homelessness prevention	

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
<p>3. More legal services 4. Adjust prevention tool scoring system and qualification criteria 5. Integrate rapid rehousing funding like HPRP model</p> <p><u>Top Need: Life skills training and support for people at risk of homelessness (but not necessarily imminently at risk)</u></p> <p>Solutions: 1. Broad education for landlords and tenants about resources available 2. More staffing for housing retention and homelessness prevention 3. Funding for unit upkeep, damage mitigation 4. Career training and workforce development 5. Make prevention available at community venues (consider payday loan-type structure)</p>	<p>Solutions: 1. Skill building (focus on helping people develop coping skills, not just going on medication) 2. More DV, undocumented, and substance use access services</p>	<p><u>Top Need: Wraparound services with employment infused throughout</u></p> <p>Solutions: 1. Vocational training and preparation in jails</p>		<p>3. Funding for unit upkeep, damage mitigation 4. Career training and workforce development 5. Make prevention available at community venues (consider payday loan-type structure)</p> <p><u>Top Need: More support for landlords and tenants</u></p> <p>Solutions: 1. Broad education for landlords and tenants about resources available 2. More staffing for housing retention and homelessness prevention 3. Funding for unit upkeep, damage mitigation 4. Career training and workforce development 5. Make prevention available at community venues (consider payday loan-type structure)</p>	
SPA 7					
<p><u>Top Need: Increase flexible funding (DCFS and DPSS funds are very restrictive)</u></p> <p>Solutions: 1. More funding available for cities to directly administer, because people often go to cities first. 2. Cities should be able to hire prevention case managers. 3. There's a need for more intensive case management for</p>	<p><u>Top Need: Increase funding opportunities for cities</u></p> <p>Solutions: 1. Money for cities to do safe storage, safe parking, access sites, law enforcement HOST teams, and homeless case managers 2. Co-locate CES staff at City Halls</p>	<p><u>Top Need: Reduce caseload ratios/fund more housing navigators</u></p> <p>Solutions: 1. Caseloads should be 1:15-20 people. This allows for more intensive services and ability to secure housing faster.</p> <p><u>Top Need: Work with special populations</u></p>	<p><u>Top Need: More flexible funding</u></p> <p>Solutions: 1. More funds for motel vouchers 2. Allow agencies to master lease interim housing without assuming liability for empty beds. 3. Longer duration of stay in interim housing to allow for difficult housing market.</p>	<p><u>Top Need: More landlord engagement</u></p> <p>Solutions: 1. Education and marketing campaign to engage landlords 2. Link prevention/ diversion to landlord supports to retain landlords. 3. Expand damage mitigation funds. 4. Allow signing bonus to go to property manager rather than</p>	<p>1. Funding for an ad campaign to educate community about homelessness</p>

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
<p>prevention clients (lower caseload ratio and longer assistance).</p> <p><u>Top Need: Define prevention, and who qualifies, more broadly</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Increase flexible funding especially for DV survivors and individuals. Special needs for DV include DV-related financial difficulties that cause housing instability. 2. Currently, too many vulnerable people are being screened out. Need criteria to be loosened. 	<p><u>Top Need: Improve CES access for DV survivors</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Do deidentified matching in HMIS to allow access for DV survivors. 2. Expand DV coordinator roles in family system to include single adults and transition aged youth 	<p>Solutions:</p> <ol style="list-style-type: none"> 1. Dedicated resources for veterans, seniors, youth, domestic violence, LGBTQ 2. More transitional housing options for seniors, including dedicated motel vouchers 	<p><u>Top Need: More interim housing</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. More transitional housing for special populations (seniors, TAY, families). 2. More beds in SPA 7 (allocation of E8 based on need, not availability to really push under-resourced SPAs to expand access to beds). 	<p>owner.</p> <ol style="list-style-type: none"> 5. Hire repair person (with lived experience) in each SPA to do repairs <p><u>Top Need: Decrease restrictions/ requirements of Rapid Rehousing</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Use community colleges as access points to identify people. 2. Allow for less vulnerable people to access funds as well <p><u>Top Need: Fund/build more affordable housing</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Incentives for developers 2. Smaller lots (less units per site) 3. Funds for motel conversion 4. Fund community engagement and organizing to combat NIMBYism 	
SPA 8					
<p><u>Top Need: Prevention for Seniors</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Explore and fund shared housing and co-housing (with no income penalties) 2. More affordable senior housing with health services 3. More shallow subsidies for seniors <p><u>Top Need: Prevention/ Diversion for DV and disabled</u></p>	<p><u>Top Need: More DV services</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Clarify how DV people can access housing 2. Consider deidentified matching to housing resources so DV folks can be included <p><u>Top Need: Enhanced weekend services for outreach teams to connect with access centers, storage, interim housing</u></p>	<p><u>Top Need: Reduce caseload ratios/fund more housing navigators</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Reduced caseloads will help clients with special needs, including DV2. Less data entry/ requirements would also help free-up time <p><u>Top Need: DV-specific services</u></p> <p>Solutions:</p>	<p><u>Top Need: More interim housing for special populations</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Beds for recuperative care, DV, substance use, mental health, transitional aged youth, LGBT, seniors 2. More crisis motel vouchers 3. Master lease homes, motels, buildings <p><u>Top Need: Enhanced services for people in interim housing</u></p>	<p><u>Top Need: Access for DV victims</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Use de-identified client information in HMIS to match all housing resources 2. More permanent housing resources specifically targeting DV survivors <p><u>Top Need: More retention services for all permanent housing (B3, D7)</u></p>	<ol style="list-style-type: none"> 1. Funding for an ad campaign to educate the community about homelessness, affordable housing, mental health.

PREVENTION	ACCESS/ ENGAGEMENT	HOUSING NAVIGATION/ SERVICES	INTERIM HOUSING	PERMANENT HOUSING	OTHER IDEAS
<p>Solutions:</p> <ol style="list-style-type: none"> 1. More flexible funding 2. Use state housing first model 	<p>Solutions:</p> <ol style="list-style-type: none"> 1. More funding for Access Centers in the South Bay 2. More housing resources to meet increased outreach capacity and engagement 	<ol style="list-style-type: none"> 1. Need DV services to be integrated into homeless services 2. Co-locate DV providers at FSCs, fund this 	<p>Solutions:</p> <ol style="list-style-type: none"> 1. More training for shelter staff (special centralized training track for shelter staff) 2. Better pay for shelter staff 3. Lower caseload ratios to allow for more case management <p><u>Top Need: More interim housing for single adults</u></p> <p>Solutions:</p> <ol style="list-style-type: none"> 1. Lengthen duration in crisis beds (more than 90 days) 	<p>Solutions:</p> <ol style="list-style-type: none"> 1. More funding for affordable housing capital 2. Funding for employment services as part of retention 3. Revamp workforce development by increasing white and blue-collar job opportunities 	

Los Angeles County Service Planning Areas



Community Listening Session Schedule

SPA / REGION	VENUE / ADDRESS	DATE	TIME
SPA 1 - Antelope Valley	Antelope Valley College, Student Services Bldg., Room 151 3041 W Ave K, Lancaster, CA 93536	Nov. 14, 2018	5PM-7PM
SPA 2 - San Fernando	LAFH Winn Community Room 7860 Simpson Ave., Los Angeles, CA 91605	Nov. 28, 2018	5PM-7PM
SPA 3 - San Gabriel	West Covina Library 1601 West Covina Pkwy, West Covina, CA 91790	Oct. 9, 2018	4PM-6PM
SPA 4 - Metro	LA River Center & Gardens 570 W Ave 26 #100, Los Angeles, CA 90065	Nov. 20, 2018	4PM-6PM
SPA 5 - West	Culver City Presbyterian Church 11269 Washington Blvd., Culver City, CA 90230	Oct. 10, 2018	4PM-6PM
SPA 6 - South	HOPICS 5849 Crocker St., Los Angeles, CA 90003	Oct. 17, 2018	5PM-7PM
SPA 7 - East	Norwalk Sports Complex 13200 Clarkdale Ave., Norwalk, CA 90650	Nov. 7, 2018	5PM-7PM
SPA 8 - South Bay/Harbor	Torrance Memorial Conf. Room 3330 Lomita Blvd, Torrance, CA 90505	Oct. 23, 2018	4PM-6PM