



## County of Los Angeles CHIEF EXECUTIVE OFFICE

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Chief Executive Officer

August 20, 2019

To: Supervisor Janice Hahn, Chair  
Supervisor Hilda L. Solis  
Supervisor Mark Ridley-Thomas  
Supervisor Sheila Kuehl  
Supervisor Kathryn Barger

From: Sachi A. Hamai  
Chief Executive Officer

Board of Supervisors  
HILDA L. SOLIS  
First District

MARK RIDLEY-THOMAS  
Second District

SHEILA KUEHL  
Third District

JANICE HAHN  
Fourth District

KATHRYN BARGER  
Fifth District

### **HOMELESS INITIATIVE QUARTERLY REPORT #14 (ITEM NO. 47, FEBRUARY 9, 2016 AGENDA)**

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to prevent and combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding the implementation status and outcomes of each Strategy. On December 6, 2016, the Board approved four new Strategies as part of the Measure H ordinance and they are also included in the CEO's quarterly reports.

Attached is the HI's fourteenth quarterly report, which includes data from April 1, 2019, through July 30, 2019. The report shows that we are making measurable progress across all dimensions of the County's commitment to combat and prevent homelessness. Although there was an increase in the County's homeless population between 2018 and 2019, the increase was much smaller than the increase experienced by surrounding counties, which can be directly attributed to Measure H. The HI will continue to work closely with the County's partners and stakeholders to build capacity and serve many more of our homeless neighbors.

The next quarterly report will be provided on November 15, 2019.

Each Supervisor  
August 19, 2019  
Page 2

If you have any questions, please contact Phil Ansell, Homeless Initiative Director, at (213) 974-1752 or [pansell@ceo.lacounty.gov](mailto:pansell@ceo.lacounty.gov).

SAH:FAD:PA  
JR:MDC:tv

Attachment

c:     Executive Office, Board of Supervisors  
         County Counsel  
         District Attorney  
         Sheriff  
         Alternate Public Defender  
         Animal Care and Control  
         Arts and Culture  
         Beaches and Harbors  
         Child Support Services  
         Children and Family Services  
         Consumer and Business Affairs  
         Fire  
         Health Agency  
         Health Services  
         Human Resources  
         LA County Library  
         Los Angeles County Development Authority  
         Mental Health  
         Military and Veterans Affairs  
         Parks and Recreation  
         Probation  
         Public Defender  
         Public Health  
         Public Social Services  
         Public Works  
         Regional Planning  
         Registrar-Recorder/County Clerk  
         Workforce Development, Aging and Community Services  
         Superior Court  
         Los Angeles Homeless Services Authority



















The Los Angeles County  
**HOMELESS INITIATIVE**  
**REAL HELP. LASTING CHANGE.**

**QUARTERLY REPORT #14**  
**AUGUST 2019**

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# HOMELESS INITIATIVE: INTRODUCTION

Four years ago, the **Los Angeles County Board of Supervisors** made a bold move and created the County Homeless Initiative, which underscored homelessness as a **top regional priority**. With the creation of the Homeless Initiative and passage by voters of the landmark Measure H sales tax in March 2017 – which is generating an estimated \$355 million annually - we have accelerated our critical work to **improve the lives of individuals and families experiencing homelessness**.

While movements take time to build, **thousands of individuals and families** have already been helped through a **major expansion** of outreach, emergency shelter, rapid rehousing, and permanent supportive housing for homeless disabled adults – **in all parts of the County**.

This is a **community-wide undertaking** made possible only through **sustained collaboration** among dedicated service providers, County departments, civic leaders, cities, businesses, labor, faith-based institutions and community coalitions —and a galvanized public—who **share the mission to prevent and combat homelessness** in L.A. County.

The Homeless Initiative's **14th quarterly report** covering the period of July 1, 2017 thru June 30, 2019 report - **includes 24 months of Measure H outcomes** and shows that we are making measurable progress across the full scope of the **County's commitment** to combat and prevent homelessness. Although there was an increase in the County's homeless population between 2018 and 2019, the increase was much smaller than the increase experienced by surrounding Counties, which can be directly attributed to Measure H.

As the critical work continues, there is a **powerful sense of community and commitment** across Los Angeles County that, together, we can bring our homeless neighbors home and **achieve lasting change**.



# HOMELESS INITIATIVE IMPLEMENTATION

Of the 51 HI Strategies approved by the Board, all **have been fully or partially implemented**, as reflected in Exhibit I. Implementation status and next steps for the 51 HI strategies can be found in Exhibit II.

## 16,003

PERMANENTLY HOUSED THROUGH  
MEASURE H STRATEGIES SINCE  
JULY 2017

### PERMANENTLY HOUSED THROUGH MEASURE H STRATEGIES

A total of 16,003 **individuals and family members have been permanently housed** because of Measure H strategies since July 2017. During Fiscal Year (FY) 2018-19, 9,377 individuals and family members were permanently housed.

### INTERIM HOUSING FUNDED IN WHOLE OR IN PART THROUGH MEASURE H STRATEGIES

A total of 31,837 **individuals and family members entered interim housing**, funded in whole, or in part, by Measure H since July 2017. During FY 2018-19, 18,323 individuals and family members were placed in interim housing facilities.

## 31,837

PLACED IN  
INTERIM HOUSING  
FACILITIES THROUGH MEASURE H  
STRATEGIES SINCE  
JULY 2017

### A1 AND A5: HOMELESS PREVENTION PROGRAM FOR FAMILIES AND INDIVIDUALS

In FY 2018-19, **670 new families** were assisted with prevention services through the Family Solutions Centers. During the same time period, **775 families** exited the program and **689 (89 percent)** either retained their housing or transitioned into other permanent housing. In FY 2018-19, **1,133 new individuals** were assisted with prevention services. During that period, **872 individuals** exited the program and **813 (93 percent)** either retained their housing or transitioned into other permanent housing.

\*All highlights feature data for FY 2018-19 unless noted otherwise.



# HOMELESS INITIATIVE IMPLEMENTATION

## B3: PARTNER WITH CITIES TO EXPAND RAPID RE-HOUSING (RRH)

**5,065 RRH participants** secured permanent housing, with or without a RRH subsidy. Of RRH participants who secured housing with an RRH subsidy, **1,413** exited the program to permanent housing. These participants represent **87%** of the **1,627** participants who exited the program to any destination.

**1,413**

**PARTICIPANTS EXITED RRH  
INTO PERMANENT  
HOUSING THROUGH B3**

## B4: FACILITATE UTILIZATION OF FEDERAL HOUSING SUBSIDIES

The Los Angeles County Development Authority and other participating Public Housing Authorities throughout the County provided **\$4,207,723 in incentives** to landlords to help house **2,120** formerly homeless individuals and families with housing vouchers in a total of **1,863** units.

**3,257**

**INDIVIDUALS RECEIVED  
INTERIM HOUSING AFTER  
EXITING INSTITUTIONS**

## B7: INTERIM/BRIDGE HOUSING FOR THOSE EXITING INSTITUTIONS

**3,257 individuals** discharged from institutions were provided interim housing.

## C4/C5/C6: ESTABLISH A COUNTYWIDE SSI AND VETERANS BENEFITS ADVOCACY PROGRAM FOR PEOPLE EXPERIENCING HOMELESSNESS, OR AT RISK OF HOMELESSNESS

Countywide Benefits Entitlement Services Teams assisted **6,226 new disabled individuals** to pursue SSI and Veterans Disability Benefits.

**6,226**

**BEGAN PURSUING DISABILITY  
BENEFITS THROUGH C4/C5/C6**

\*All highlights feature all of FY 2018-19 unless noted otherwise.



# HOMELESS INITIATIVE IMPLEMENTATION

## D2: EXPANSION OF JAIL IN-REACH

**1,349 homeless inmates** received D2 Jail In-Reach services.

# 1,349

**INMATES RECEIVED JAIL  
IN-REACH SERVICES  
THROUGH D2**

## D6: CRIMINAL RECORD CLEARING PROJECT

The Public Defender (PD) held **138 record clearing services events** throughout the County and the City Attorney (CA) held 56 record clearing events throughout the County. The PD engaged **897 clients** and filed **987 petitions** for dismissal or reduction. **554 petitions** filed by the PD (including some filed last FY) have been granted since July 2018. The CA engaged **1,211 clients** and filed **1,793 petitions** for dismissal or reduction. **1,102 petitions** filed by the CA (including some filed last FY, prior to Measure H funding) have been granted so far.

# 2,152

**INDIVIDUALS PLACED IN  
PERMANENT HOUSING  
THROUGH D7**

# 3,962

**INDIVIDUALS LINKED TO  
NEW ICMS SLOTS  
THROUGH D7**

## D7: PROVIDE SERVICES FOR PERMANENT SUPPORTIVE HOUSING

3,962 clients were linked to new D7 Intensive Case Management Services (ICMS) slots (including 803 “D7-flex” participants in existing Permanent Supportive Housing (PSH) units who had insufficient supportive services and are now receiving D7 ICMS services to increase housing retention). 2,267 clients received federal rental subsidies, 1,573 clients received local rental subsidies, and 2,152 clients were newly placed in D7 permanent housing.

\*All highlights feature all of FY 2018-19 unless noted otherwise.





# HOMELESS INITIATIVE IMPLEMENTATION

## E4: FIRST RESPONDERS TRAINING

**729** Los Angeles Sheriff's Department (LASD) deputies and sergeants, **19** non-LASD law enforcement personnel, and **465** non-law enforcement first responders were trained using the LASD first responder training.

## E6: COUNTYWIDE OUTREACH SYSTEM

**10,905** individuals were **newly engaged** by Countywide Outreach Teams and **15,039 individuals** were engaged by Countywide Outreach Teams (including some who had also been engaged in previous reporting periods). Outreach teams connected **17,673 individuals** to services, placed **1,468 individuals** into interim housing, and linked **1,018 individuals** to a permanent housing program.

## E8: ENHANCE THE EMERGENCY SHELTER SYSTEM

**17,759 individuals** entered crisis, bridge, and interim housing, funded in whole, or in part, by Measure H. During the same period, **3,971 individuals** exited interim housing to permanent housing, amounting to 27 percent of all exits from interim housing funded through E8.

# 3,285

**YOUTH ASSESSED USING THE  
NEXT STEP TOOL**

## E14: ENHANCED SERVICES FOR TRANSITION AGE YOUTH

**3,285** youth were assessed using the Next Step Tool. **150 Transition Age Youth (TAY)** exited TAY transitional housing to permanent housing, amounting to **39 percent** of all exits during FY 2018-19.

\*All highlights feature all of FY 2018-19 unless noted otherwise.



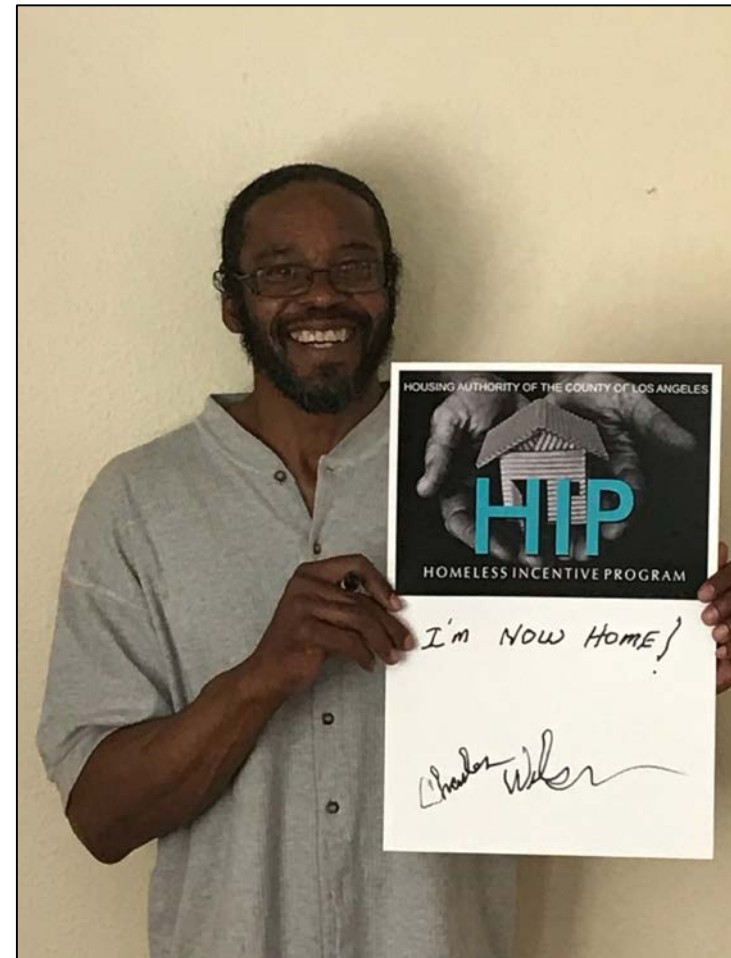
# SUCCESS STORIES

## Navy Veteran Finds His Way Home

A divorce 30 years ago took U.S. Navy veteran Charles Wilson (age 55) on a downward spiral that ultimately led to his homelessness. He suffered from addiction and experienced incarceration on and off, and frequently spent his days on trains traveling throughout the County. Charles' greatest challenges in securing housing were financial hardship due to lack of employment, difficulty with online applications, and presenting himself to prospective landlords.

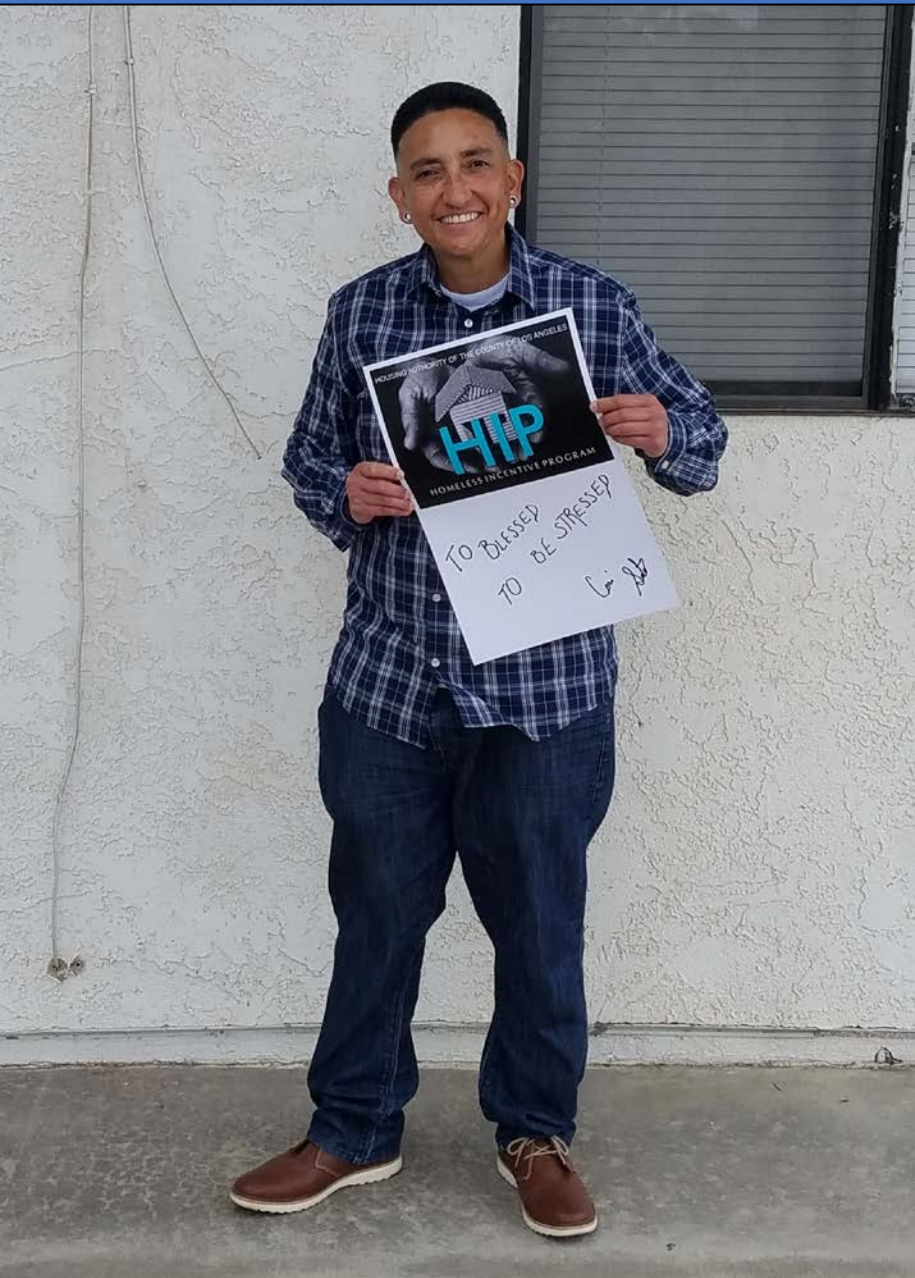
L.A. County Department of Mental Health played a pivotal role in Charles' transition from homelessness to housing. He received supportive services and a Section 8 voucher; and when the voucher was nearly expired, Charles was linked to the Homeless Incentive Program and a housing advisor who introduced him to a property management company in Palmdale, which helped him qualify for a one-bedroom unit - in one day! Charles also got assistance with his security and utility deposits.

Strategy B4: Facilitate Utilization of Federal Housing Subsidies



*"I am now home! I was able to get off the streets and I now feel a sense of security and responsibility. I look forward to one day having a family and a lifelong relationship." Charles Wilson*

# SUCCESS STORIES



## Faced with High Rents, Cori Gets a Fresh Start

Cori Soto (age 53) was homeless for about two years living in secluded areas of Lake Los Angeles. Her work hours, and consequentially her income, were reduced to the point where it was impossible to pay rent and buy food and other necessities. The high rents made it impossible to find an apartment she could afford even in the Antelope Valley, where rents are historically lower compared to other areas of L.A. County.

Cori's greatest challenge in securing housing was the financial hardship of insufficient employment/income to purchase basic needs, let alone pay rent. Staying physically and mentally healthy while living in the harsh desert environment year-round was difficult, yet Cori did not give up hope. L.A. County Department of Mental Health and the L.A. County Development Authority (LACDA) worked with Cori, who showed great determination in her housing search. Cori has secured permanent housing and is now enjoying her new place and looking for ways to improve her life, including looking for employment and/or schooling.

***"If you need help from LACDA, just reach out to them and they are ready and willing to be there for you as long as you are ready and engaged as well." Cori Soto***

Strategy B4: Facilitate Utilization of Federal Housing Subsidies



# SUCCESS STORIES

## Single Mother Gains Employment and a New Life

Kimberly Thomas (age 29), a single mother of three children, was in an abusive relationship and going to school full-time when she ended that relationship – and lost her living arrangement. She did not have access to childcare and transportation, limiting her employment opportunities. While Kimberly was receiving services from Union Station Homeless Services and GAIN, she was able to obtain those things and secure housing for her family with access to daycare – making it possible for her to go to work and feel secure that her children were in a safe environment. Thanks to GAIN, she was able to save the funds needed for housing and driver's license. Due to Kimberly's hard work and determination, she was offered a permanent position at Foothill Unity Center as an administrative coordinator and gained on-the-job experience.

*"Without this program, I would not have found work I am passionate about or had a chance at a new life. It gave me my hope back. The biggest thing for me is being able to provide my children with a safe place to call home."*



C1: Enhanced Subsidized Employment for CalWORKS Homeless Families

# SUCCESS STORIES

## **Family Finds Security**

Tajuanna Clay and her young daughter were initially living with a boyfriend, but it was an unstable environment. Over a six-year period, they lived with friends sporadically, but were not housed in a stable manner and found themselves experiencing homelessness. Tajuanna registered on the Section 8 waitlist several years before becoming homeless and continued to update her address in the system. One day she received a letter inviting her to submit a Section 8 application.

Tajuanna experienced challenges in securing housing due to bad credit, an eviction on her record, lack of familiarity in areas where housing was more available, and various struggles of being homeless. She was also plagued with concern for her older sons being cared for by a family member. The Housing Incentive Program helped Tajuanna secure an apartment, including the application fee, a holding incentive, security deposit and utility deposit assistance.

Since leasing her unit, Tajuanna's quality of life has dramatically improved.

Strategy B4: Facilitate Utilization of Federal Housing Subsidies

*"Having a home means a lot. My boys are going to like it. I am planning to return to work now. Don't give up!" Tajuanna Clay*



# SUCCESS STORIES



## Mother and Daughter At Home Together

The last five years had been very difficult for 55-year old Kimie Clyne. She had become homeless overnight and although she was receiving Social Security benefits, her income was not enough for her to afford a place to live. Her mother, Stephanie Chilson, was already a participant in the City of Redondo Beach Section 8 Program. She tried to add Kimie to her household as a live-in aid, but the property owner did not consent.

Every day was a struggle for both mother and daughter. Kimie was living in her car and Stephanie's health was deteriorating. Kimie was on the Section 8 waiting list and received a Housing Choice Voucher, but encountered struggles finding an affordable unit nearby that would accept the voucher. With the help of the Housing Incentive Program and their financial assistance, Kimie was able to secure a two-bedroom apartment for herself and her mother.

The duo signed a Shared Housing Lease agreement, allowing both ladies to pay their portion of the rent and live under the same roof. Today, Kimie takes pride in being able to take care of her mother – and thanks the dedication of the many people who helped them gain security and peace of mind.

Strategy B4: Facilitate Utilization of Federal Housing Subsidies




# SUCCESS STORIES

## It Can Happen to Anyone – My Eyes are Open

Grace Wilson (age 54) and her teenage daughter were living in a precarious situation, which resulted in homelessness. While seeking to avoid homelessness through employment, she came to the Santa Clarita America's Job Center of California. During a mock interview, she became agitated and divulged the nature of her living situation and was identified as a potential candidate for LA RISE. Though the journey was difficult and at times Grace lost hope not knowing where she and her daughter would sleep, she continued to come daily to the AJCC and began her work experience at Goodwill.

Given Grace's work qualifications, she received support from LA RISE to apply and was hired as an Assistant Manager at one of the Goodwill stores. She was also helped by Bridge to Home who placed Grace and her daughter in a hotel, and are assisting with a rental deposit and the first month's rent for an apartment. Most recently, Grace was offered permanent employment as an Employment Services Specialist for the Department of Rehabilitation.

Strategy C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise



***"This is the experience I've had in my life. Goodwill has opened my eyes to so much. I became more empathetic to homelessness and people in need - financial, emotional - every need. And for families. Not just for me. Everything Goodwill says they will do - they did."***  
**Grace Wilson**

# SUCCESS STORIES

SUCCESS STORIES - Message (HTML)

To... LA COUNTY RESIDENTS

Cc...

Send

Subject SUCCESS STORIES

## Family Reunification Ends Joe' s Homelessness

Joe (age 24) came to Los Angeles from Florida after receiving a job offer. While he had a good job, he did not have housing lined up, and without a local rental or income history, he struggled to find a landlord willing to rent to him. He ended up sleeping on the sidewalk. Despite this situation, Joe was able to remain employed for three months, until the lack of stable housing and a spiral into substance abuse caused him to lose his job and deteriorate into a worsening condition.

When a Los Angeles Homeless Services Authority Homeless Engagement Team first encountered Joe, he was immediately interested in services, including connection to a Transition Age Youth provider. They also encouraged him to reach out to his family in Florida. Within a few weeks, a family friend back home agreed to let Joe stay with them indefinitely, and the team helped Joe travel home and reunite with them. Joe is back home with his loved ones, recovering from his substance use disorder, and looking for new stable employment.

Strategy E6: Coordinated Outreach

Available - Video Capable

2 Participants

Joe's childhood friend shared their thanks with the outreach team -

*"Thank you for helping Joe end his homelessness crisis. His return to Orlando with family, friends and meaningful connections is essential for Joe to successfully sustain full recovery. The Los Angeles Homeless Services Authority is doing the difficult hands-on ground work we need to battle our plaguing crisis of homelessness and I am extremely grateful - your work makes us all more hopeful."*

Icons: Chat, Video, Phone, Screen Share, More

# SUCCESS STORIES

## From Homelessness to Serving Others

Connie Hernandez first came to the LA Rise Program because she was in an emotionally abusive marriage that forced her away from her home and her children. She was unemployed and emotional as experiencing homelessness and leaving her children was a frightening and traumatic experience. Thanks to LA Rise, Connie began her road towards employment, with a desire to assist people in a customer service role – despite her own circumstances.

Connie was helped on her journey through various programs, including the East San Gabriel Valley AJCC, work preparedness training and transportation assistance from LA Rise, and clothing assistance from Dress for Success. She began her Social Enterprise placement at the Goodwill Retail Store in Pasadena, where she excelled, and became a permanent Goodwill employee. Connie says – “my job is a joy.”

Speaking of her case manager and homeless liaison –

**“Thank you for giving me strength and confidence to believe in myself and to move on to a place where I won’t be mistreated.”**

Strategy C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise





# PUBLIC ACCOUNTABILITY

## PERFORMANCE DATA

The following exhibits provide cumulative **performance data** for **Fiscal Year 2018-19**:

- **EXHIBIT III** – Outcomes for select HI strategy metrics, which demonstrate the significant progress most strategies have made since the last quarterly report (includes FY 2017-18 data).
- **EXHIBIT IV** – Data for Five Key Strategies by Service Planning Area (SPA).
- **EXHIBIT V** – Demographic information for individuals enrolled in, or served by, those same five key strategies, including graphs that provide a visual representation of the demographic data.

Additionally:

- **Dashboards** to track Measure H progress can be accessed using the following link: <http://homeless.lacounty.gov/impact-dashboard/>
- A **data visualization** page highlighting key measures can be found at <https://data.lacounty.gov/stories/s/7xtx-jbvi> (updates to the data will be available in September 2019).



# PUBLIC ACCOUNTABILITY

## FISCAL YEARS (FYs) 2020-21, 2021-22, & 2022-23 MEASURE H FUNDING PROCESS

On August 13, 2019, the Board of Supervisors directed the County's Homeless Initiative (HI) to **launch a process** to develop final recommendations for FY 2020-21, and tentative recommendations for FY 2021-22 and FY 2022-23.

As part of the upcoming Funding Process, the HI will **convene eight policy summits** to gather input from key partners, including system leaders, service providers, researchers, Cities, people with lived experience, faith organizations, philanthropic organizations, and others. These sessions will be framed by interim findings from the **strategy-specific HI evaluations**, performance outcome data, and other data and research. Three-hour policy summits will be open to the public for observation and comment. There will be approximately 25 invited participants per summit.



### *Policy Summit Sessions*

1. **Opening System Discussion**
2. **Prevention & Diversion**
3. **Outreach**
4. **Interim Housing**
5. **Permanent Housing**
6. **Employment**
7. **Partnership with Cities**
8. **Closing System Discussion**

# PUBLIC ACCOUNTABILITY

## FISCAL YEARS (FYs) 2020-21, 2021-22, & 2022-23 MEASURE H FUNDING PROCESS

Community input sessions will take place in each of the Service Planning Areas throughout the County during the months of October 2019 and November 2019.

The process will also include a series of meetings with the Measure H lead agencies to discuss relevant data, policy summit discussions, community input, and other available information, ultimately generating draft Measure H funding recommendations for FYs 2020-21, 2021-22, and 2022-23. Additionally:



- Draft Measure H funding recommendations will be released in early March 2020.
- Attendees at the Annual HI Conference will have an opportunity to provide feedback on the draft recommendations.
- The HI will host a webinar to present the draft recommendations and will then open a public comment period where comments can be submitted via the HI website. A public meeting will be convened in March 2020 to provide another opportunity for public comment.
- The HI will present the draft recommendations to the Homeless Policy Deputies in April 2020 and then the recommendations will be considered by to the Board in May 2020.





## OTHER KEY ACTIVITIES

### SAFE PARKING

According to the 2019 Point-in-Time Homeless Count conducted by the Los Angeles Homeless Services Authority (LAHSA), there were 15,748 people living in cars, vans, and recreational vehicles (RV) in the Los Angeles Continuum of Care, which includes all of Los Angeles County except for Long Beach, Pasadena, and Glendale. People residing in vehicles often face challenges such as threats to their safety and constraints due to parking regulations.

In August of 2018, the HI formed the Recreational Vehicle and Vehicular Homeless Task force to address a Board motion that directed the CEO-HI to develop solutions to assist people living in vehicles. The Task Force has developed and implemented various successful pilot programs, such as a program that incentivizes the voluntary surrendering and dismantling of dilapidated RVs and a mobile solid waste pick-up program.

Another key highlight during this reporting period was the approval of \$1-million in Measure H funding, along with \$950,000 of Homeless Emergency Aid Program funding from LAHSA and \$611,315 from the City of Los Angeles, to fund a Safe Parking Request for Proposal (RFP) administered by LAHSA. The LAHSA RFP resulted in six agencies being awarded funding to operate Safe Parking Programs at 11 locations across the County, including five Los Angeles County government sites. The projected timeline for executing the LAHSA Safe Parking contracts is October 1, 2019.

# OTHER KEY ACTIVITIES

## EMPLOYMENT & HOMELESSNESS TASK FORCE

In the fall of 2018, the HI established an Employment and Homelessness Taskforce (EHT) with the goal of improving access to employment and employment services for people experiencing homelessness. The EHT, which includes the HI, DPSS, WDACS, LAHSA, and the United Way of Greater Los Angeles (UWGLA), developed 18 recommendations and an action plan to implement the recommendations. It identified two regional clusters – one in the area served by the Pomona General Relief (GR) office, and one in the area served by the South-Central Los Angeles GR office – as initial testing sites for implementation of a subset of the recommendations. The HI is working closely with consultants from the Corporation for Supportive Housing and Heartland Alliance’s National Center on Employment and Homelessness to successfully implement the recommendations in the two clusters; a range of stakeholders from the three systems (homeless services, workforce development, and public social services) are actively involved.

Closely aligning with the EHT efforts, the Board directed the HI to partner with UWGLA to establish an Employment Innovation Fund. The Fund will enhance partnerships between highroad employers, homeless services providers, and America’s Job Centers of California and provide funding for training and supportive services.



# OTHER KEY ACTIVITIES

## COLLABORATION WITH CONTINUUMS OF CARE (CoC)

On June 13, 2017, the Board of Supervisors (Board) instructed the Chief Executive Office (CEO) to: (1) work with the staff from the Continuum of Care (CoC) from Long Beach, Glendale, and Pasadena to identify ways to allow for flexibility in the use of Measure H funding without supplanting existing efforts; and (2) report on efforts made to date, and that will be made in the future, to engage CoCs cities in meaningful partnerships to ensure the successful implementation of Measure H, and report back in 60 days. The report back to the Board was submitted on August 11, 2017; it was agreed that future updates would be provided as part of the Homeless Initiative quarterly reports.



The CEO, LAHSA, and DHS continue to convene quarterly meetings with the CoCs from Long Beach, Glendale, and Pasadena which serve to discuss collaboration and coordination regarding the implementation of Measure H in the CoCs, including alignment between Measure H funding and federal funding administered by the CoCs. The meetings also serve to discuss other relevant issues related to Measure H.

To date, contracts for FY 2018-19 have been executed with the Long Beach and Glendale CoCs and negotiations to amend these contracts to include FY 2019-20 funding are underway; the amendments will be completed by the end of September 2019. Pasadena's FY 2018-19 contract will be executed in the very near future and their FY 2019-20 contract is also targeted for the end of September 2019. All unspent funding will rollover until the end of FY 2019-20.



# OTHER KEY ACTIVITIES

## CITIES AND COUNCILS OF GOVERNMENT

\$8.2 million in Measure H Funds has been allocated to bolster Cities' efforts to implement their Homelessness Plans.

In September 2018, the United Way of Greater Los Angeles' Home For Good Funders Collaborative issued a Request for Proposals for city-specific projects in two areas, Priority Area 1 (Increase the supply of supportive and interim housing) and Priority Area 2 (Enhance the effectiveness of the homeless delivery system).

- 37 applications were received (consisting of 31 cities), representing all five Supervisorial Districts.
- Cities whose applications were not fully approved were invited to submit revised proposals by May 31, 2019.
- All applications have now been received and approved for funding.
- Contracts are being executed on a rolling basis starting August 2019 for an 18-month term.

### Cities receiving funds:

#### Priority Area 1

Alhambra  
Arcadia and South Pasadena  
Baldwin Park  
Baldwin Park, El Monte, South El Monte  
Burbank  
Covina  
Culver City  
Glendora, La Verne, San Dimas  
Hawaiian Gardens  
Lancaster  
Paramount  
Pomona  
Pomona, Claremont, La Verne  
Santa Clarita  
Santa Monica  
South Pasadena  
West Covina  
West Hollywood  
Whittier

#### Priority Area 2

Arcadia and South Pasadena  
Azusa  
Baldwin Park, El Monte, South El Monte  
Burbank  
Culver City  
Hawthorne  
Inglewood  
Lancaster  
Malibu  
Manhattan Beach, Hermosa Beach, Redondo Beach  
Paramount  
Pomona, Claremont, La Verne  
Santa Clarita  
West Covina, Covina, Azusa, Duarte, Glendora  
Whittier

### Funded Activities include, but are not limited to:

- ✓ *Feasibility studies for motel conversions*
- ✓ *Property acquisition for interim and permanent housing*
- ✓ *Access centers*
- ✓ *Social enterprise/employment training programs*
- ✓ *Assessments of public and private parcels to develop a list of potential interim and permanent housing sites*
- ✓ *Housing navigators*
- ✓ *Safe storage*
- ✓ *Motel vouchers*

For more information on our partnership with cities, please go to:  
<http://homeless.lacounty.gov/cities/>

# OTHER KEY ACTIVITIES

## IMPROVED COMMUNICATIONS AND HOMELESS DATA SHARING WITH CITIES

In April 2019, the Board of Supervisors directed the HI and LAHSA to establish regular listening sessions and increase communications with the cities and COGs regarding Measure H activities and data. On May 7, 2019, the HI responded with a plan to conduct regular listening sessions with each Council of Governments (COGs), and identified mechanisms to enhance communications with COGs, cities, and Continuums of Care (CoCs).

On July 18, 2019, the HI, LAHSA, and DHS convened homeless service providers and COGs from each region of the County for a listening session to explore opportunities to strengthen partnerships in each Service Planning Area. The session served as an opportunity for HI, LAHSA, DHS, providers and COGs to discuss ideas on how to better facilitate partnerships on a regional basis. The plan going forward is to schedule additional listening sessions at locations across the County.

On August 15, 2019, LAHSA released FY 2018-19 service and outcome data by city, which is available at the following link:  
<https://www.lahsa.org/documents?id=3611-homelessness-statistics-by-city.pdf>

Going forward, the HI and LAHSA will develop a city specific training curriculum for cities to use to train their staffs, elected officials, and constituents on homeless services and related issues.

# EXHIBITS

## **EXHIBIT I:**

**APPROVED COUNTY STRATEGIES TO COMBAT  
HOMELESSNESS IMPLEMENTATION STATUS AT-A-GLANCE**

## **EXHIBIT II:**

**STATUS OF STRATEGIES TO COMBAT HOMELESSNESS**

## **EXHIBIT III:**

**HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY**

## **EXHIBIT IV:**

**SELECT HOMELESS INITIATIVE STRATEGY (B3, B7, D7, E6, E8)  
PERFORMANCE DATA BY SERVICE PLANNING AREA (SPA)**

## **EXHIBIT V:**

**DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT  
HOMELESS INITIATIVE STRATEGIES**

## **EXHIBIT VI:**

**BOARD MOTION RESPONSE SUMMARIES**





# Approved County Strategies to Combat Homelessness

## Implementation Status At-A-Glance

### AUGUST 2019

#### LEGEND

Fully Implemented

Partially Implemented

#### E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of LA County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

#### B. Subsidize Housing

- B1 – Provide Subsidized Housing to Homeless, Disabled Individuals Pursuing SSI (H)
- B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
- B3 – Partner with Cities to Expand Rapid Re-Housing (H)
- B4 – Facilitate Utilization of Federal Housing Subsidies (H)
- B5 – Expand General Relief Housing Subsidies
- B6 – Family Reunification Housing Subsidy (H)
- B7 – Interim/Bridge Housing for those Exiting Institutions (H)
- B8 – Housing Choice Vouchers for Permanent Supportive Housing

(H) – Strategies eligible to receive Measure H Funding

#### A. Prevent Homelessness

- A1 – Homeless Prevention Program for Families (H)
- A2 – Discharge Planning Guidelines
- A3 – Housing Authority Family Reunification Program
- A4 – Preventing Discharges into Homelessness from Foster Care and Probation
- A5 – Homeless Prevention Program for Individuals (H)

#### D. Provide Case Management and Services

- D1 – Model Employment Retention Support Program
- D2 – Expand Jail In-Reach (H)
- D3 – Supportive Services Standards for Subsidized Housing
- D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
- D5 – Support for Homeless Case Managers
- D6 – Criminal Record Clearing Project (H)
- D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)

#### C. Increase Income

- C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
- C2/C7 – Increase Employment for Homeless Adults by Supporting Social Enterprise (H) and Subsidized Employment for Adults (H)
- C3 – Expand Targeted Recruitment and Hiring Process to Homeless/ Recently Homeless People to Increase Access to County Jobs
- C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
- C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
- C6 – Targeted SSI Advocacy for Inmates (H)

#### F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	F7 – Preserve Current Affordable Housing and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning/Value Capture Strategies	
F3 – Support for Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

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## Status of Strategies to Combat Homelessness

(H) after Strategy Name indicates strategy is eligible to Measure H funding.

Acronyms are spelled out in full at first mention; see appended chart for full list of acronyms.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<b>PREVENT HOMELESSNESS</b>		
<b>A1: Homeless Prevention Program for Families (H)</b>  <u>Actual Implementation Dates:</u> Phase 1: May 2016 Phase 2: November 2016  Legal services for families at risk of homelessness: March 2018	<ul style="list-style-type: none"> <li>In May 2019, LAHSA informed all funded prevention-diversion providers that diversion is now called Problem-Solving Intervention.</li> <li>The Home 2 Work Pilot expanded to include Prevention Program participants (See Strategy D5 for more information).</li> <li>In June 2019, LASHA, in collaboration with the Legal Services partners, trained and educated providers regarding: what to look for in a lease, what makes a lease legal, and when should legal consultation and referrals occur.</li> <li>LAHSA presented an overview of Problem-Solving to new staff, E-6 staff, and Department of Mental Health (DMH) homeless case manager staff.</li> </ul>	<ul style="list-style-type: none"> <li>LAHSA will host Family Coordinated Entry System (CES) Refinement Workshops with all eight Service Planning Areas (SPAs). The goal is to gain first-hand insights from partner agencies that will help refine and improve the Family CES. The full-day workshop will feature exercises and activities giving participants the opportunity to deeply explore the intricacies of the current system and identify strategies to improve system efficacy and efficiency.</li> <li>To increase capacity building regarding problem solving intervention, LAHSA has posted several positions for the problem-solving intervention unit. These positions include, Prevention Coordinator and several Problem-Solving Intervention Specialists.</li> </ul>
<b>A2: Discharge Planning Guidelines</b>  <u>Actual Implementation Date:</u> June 2017	The Discharge Planning Guidelines, released in June of 2017, continue to be available for use by institutions across the County.	Distribute Guidelines as requested.

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
<b>A3: Housing Authority Family Reunification Program</b>  <u>Actual Implementation Date:</u> March 2016	<ul style="list-style-type: none"> <li>• LASD continues to make referrals from in-custody population prior to release.</li> <li>• Probation continues screening for homeless individuals who fit the criteria for participation.</li> <li>• LASD made five program referrals this quarter.</li> <li>• Probation screened 878 clients for program eligibility during this reporting period.</li> </ul>	Lead agencies will continue to extend outreach efforts to identify supervised persons who can qualify for, and benefit from the program.
<b>A4: Discharges from Foster Care and Juvenile Probation</b>  <u>Actual Implementation Date:</u> Phase 1: January 2018 Phase 2: August 2018	<b>DCFS</b> <ul style="list-style-type: none"> <li>• In April 2019, approximately 210 Foster Care Exit questionnaires were mailed to former foster youth. Most of the 31 surveys returned indicated that youth had identified housing upon exiting from foster care, and only a few indicated that additional support/resources was required.</li> <li>• In May 2019, corrective action notices were forwarded to each Children's Social Worker (CSW) and their supervisor who had not completed the 6-Month Transition Plan for youth on their caseload.</li> <li>• In June 2019, a transition planning guide (cheat sheet) was created for the CSW staff to distinguish between the Transition Independent Living Plan (TILP) and the 90-Day Transition Plan, as well as, list the important features for each.</li> <li>• In June 2019, a quality assurance sample audit was conducted of discharge plans that were supposed to be completed in April and May 2019.</li> <li>• In June 2019, Department of Children and Family Services (DCFS) Regional Administrators were contacted with the names of their respective CSWs and a list of the incomplete plans, so they could address non-compliance with staff at their regularly scheduled regional office meetings.</li> <li>• On June 24, 2019, a data field was added to CSW/CMS for the CSW to use upon completion of each Plan.</li> </ul> <b>PROBATION</b> <ul style="list-style-type: none"> <li>• Probation has implemented sampling of youth who are exiting/discharging from placement.</li> <li>• Most of the youth who are likely to exit/be discharged into homelessness are non-minor dependents (NMDs). Non-minor dependents are youth who were placed by the delinquency court on or after their 18th birthday and are granted transitional jurisdiction and enter extended foster care. NMDs often lack family supports and are unlikely to return home after the delinquency court terminates jurisdiction. By contrast, juvenile</li> </ul>	<b>DCFS</b> As a corrective action, DCFS will continue to monitor the utilization of the amended 6-Month Transition Plan and provide quality assurance oversight by working collaboratively with the DCFS regional office staff.  <b>PROBATION</b> Probation will continue to provide training, support, quality assurance, and will provide further policy guidance for all Probation Placement-Child Welfare Operations.



Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<p>probationers are minors who are wards of the delinquency court and are placed in a foster care environment. Once the delinquency court terminates jurisdiction, Juvenile Probationers almost exclusively reunify with their families.</p> <ul style="list-style-type: none"> <li>• Probation will develop a more comprehensive quality assurance review in the first quarter of FY 2019-20 with managerial review and oversight to include a larger sample size and to ensure that policies and procedures are resulting in the necessary support to youth.</li> </ul>	
<p><b>A5: Homeless Prevention Program for Individuals (H)</b></p> <p><u>Actual Implementation Dates:</u> Homeless prevention services: February 2018</p> <p>Legal services for people at risk of homelessness: March 2018</p>	<ul style="list-style-type: none"> <li>• In April 2019, LAHSA hosted the official Shallow Subsidy Program kick off. The Shallow Subsidy Program is administered by the Salvation Army and provides 20 percent of shallow subsidy slots for older adults (62+) who are at-risk of homelessness. Eligible applicants for the older adult program slots must be referred by a Prevention Provider. The flat subsidy is up to \$300 for individuals and up to \$500 for households living in Los Angeles County.</li> <li>• LASHA continues to work on strategic planning for Prevention and Problem-Solving Intervention. Clutch Consulting is mapping out the current system to identify where there are gaps and what improvements need to be made to provide program and infrastructure support.</li> <li>• In May 2019, LAHSA informed all funded prevention-diversion providers that diversion is now called Problem-Solving Intervention.</li> <li>• The Home 2 Work Pilot expanded to include Prevention Program participants (See Strategy D5 for more information).</li> <li>• In June 2019, LASHA, in collaboration with the Legal Services partners, trained and educated providers regarding: what to look for in a lease, what makes a lease legal, and when should legal consultation and referrals occur.</li> <li>• LAHSA presented an overview of Problem-Solving to new staff, E-6 staff, and DMH homeless case manager staff.</li> <li>• LAHSA extended the diversion and mediation training contract with Frontline through FY 2019-20.</li> <li>• LAHSA is actively working with Workforce Development, Aging and Community Services (WDACS) on the Home Safe Program Pilot. The program is intended for older adults who are at-risk of homelessness as a result of older or dependent adult abuse. The program will provide prevention services to Adult Protective Services (APS) clients to increase permanent housing opportunities or to assist older adults in</li> </ul>	<p>To increase capacity building regarding problem-solving intervention, LAHSA has posted several positions for the problem-solving intervention unit. These positions include, Prevention Coordinator and several Problem-Solving Intervention Specialists.</p>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	stabilizing in their current housing. It will be available in each SPA beginning in August 2019.	
<b>SUBSIDIZED HOUSING</b>		
<b>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing Supplement Security Income (SSI) (H)</b>  <u>Actual Implementation Dates:</u> Phase 1: June 2016 Phase 2: October 2016	<ul style="list-style-type: none"> <li>The Department of Public Social Services (DPSS) is finalizing plans with LAHSA to secure access to the Homeless Management Information System (HMIS) to assess participants served by Strategy B1 who are not currently in HMIS. This access will allow DPSS to connect participants served by Strategy B1 who lose their General Relief (GR) upon SSI approval to permanent housing resources. Implementation is targeted for September 2019.</li> <li>DPSS has continued the partnership with the Department of Health Services (DHS) to assist GR participants with housing location services through the Homeless Disability Assistance Program.</li> </ul>	HMIS training will be scheduled for identified staff.
<b>B2: Expand Interim Assistance Reimbursement (IAR) to additional County Departments and LAHSA</b>  <u>Implementation Dates:</u> Phase 1: Actual – January 2019 Phase 2: Target – December 2019 Phase 3: Target – July 2020	<ul style="list-style-type: none"> <li>Continued monitoring of Phase 1 implementation which allows for DPSS to process IAR claims on behalf of DHS. Phase 1 implementation includes Countywide Benefits Entitlement Services Teams (CBEST) clients where subsidies and services are being provided through both Measure H and Housing and Disability Advocacy Program (HDAP) funding from the California Department of Social Services.</li> <li>To facilitate claiming, DHS and DPSS are currently aligning billing cycles for costs incurred for the HDAP.</li> <li>Based on Phase 1 claiming experience, CEO will assess the feasibility of automating claiming and documentation process between departments claiming IAR and DPSS who will process IAR claims on their behalf.</li> </ul>	<ul style="list-style-type: none"> <li>Phase 2 implementation will include CBEST clients funded solely through Measure H. Phase 3 may include LAHSA and/or other Departments eligible to claim IAR.</li> <li>DPSS will assess the need for additional resources to proceed with implementation of Phase 2 and Phase 3 based on experience of Phase 1 claiming.</li> </ul>
<b>B3: Partner with Cities to Expand Rapid Re-Housing (H)</b>  <u>Actual Implementation Dates:</u> Housing and Jobs Collaborative (HJC): January 2016  LAHSA's Family and Youth Rapid Re-housing: September 2016	<b>April 2019</b> <ul style="list-style-type: none"> <li>LAHSA hosted a Shallow Subsidy Program kick off webinar with all rapid re-housing providers countywide. This webinar provided a general overview of the shallow subsidy program and introduced the program administrator (The Salvation Army).</li> <li>LAHSA hosted a second Older Adult Services and Homeless Services Convening, led by LAHSA CES coordinators. The convening was meant to build a better understanding of older adult services and homeless programs and to foster collaboration to better serve our aging population and meet their unique needs.</li> </ul> <b>May 2019</b> <ul style="list-style-type: none"> <li>Universal minimum practice standards for all rapid re-housing programs were issued.</li> </ul>	<ul style="list-style-type: none"> <li>CES policy working group is working with providers to develop recommended policies related to dynamic prioritization and matching processes.</li> <li>LAHSA is working with Consultant on rapid re-housing program guides.</li> <li>LAHSA is working on a landlord universal packet.</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
LAHSA's Single Adult Rapid Re-housing: July 2017	<p><b>June 2019</b></p> <ul style="list-style-type: none"> <li>WDACS Department hosted a Home 2 Work follow-up meeting. Home 2 Work is a pilot program connecting RRH programs with America's Job Centers of California (AJCCs). Rapid re-housing providers from SPAs 1,3 and 7 attended this meeting to re-introduce this pilot. WDACS has now opened the pilot to all populations, including youth and families.</li> <li>LAHSA hosted a Housing Location Feedback session for all providers that use the Lease UP website. Lease Up is the housing location platform that is administered by PATH (People Assisting the Homeless). It is accessible to case managers working in programs that assist clients with looking for units throughout the County.</li> <li>LAHSA and its Legal Services partners trained and educated providers regarding the following: what to look for in a lease, what makes a lease legal, and when should legal consultation and referrals occur.</li> </ul>	<ul style="list-style-type: none"> <li>LAHSA RRH coordinator continues to write guidance to assist programs in their work.</li> </ul>
<p><b>B4: Facilitate Utilization of Federal Housing Subsidies (H)</b></p> <p><u>Actual Implementation Date:</u> May 2016</p>	<p>The Los Angeles Community Development Authority (LACDA), Housing Authority of the City of Los Angeles (HACLA), and Housing Authorities of Burbank, Norwalk, Glendale, and Long Beach have made progress implementing B4 during the last quarter, as described below:</p> <p><b>LACDA</b></p> <ul style="list-style-type: none"> <li>Attended 11 meetings and community events, including Homeless Connect Days, Landlord Conferences/Trade Shows, Senior Resource Fairs, Landlord Breakfast Meetings, Fair Housing Month, and Veterans events. Staff also participated in a Coordinated Entry System (CES) Documentation and Matching Process Training and hosted a HouseLA event for the 3<sup>rd</sup> District. Attendance at these events allowed for successful marketing and education on LACDA's incentive programs.</li> </ul> <p><b>HACLA</b></p> <ul style="list-style-type: none"> <li>Participated in various meetings, including the Apartment Owner's Association's trade show, landlord events, and HouseLA events.</li> </ul> <p><b>Burbank</b></p> <ul style="list-style-type: none"> <li>The Burbank Housing Authority (BHA) leased one Permanent Supportive Housing Voucher during Q4. During Q4, the Section 8 staff pulled 100 applicants from the waiting list to determine their eligibility. The BHA has a homeless preference in place</li> </ul>	<p>Next steps for the participating Housing Authorities include:</p> <ul style="list-style-type: none"> <li><b>LACDA:</b> LACDA is currently scheduled to participate in 24 events in the next quarter. LACDA plans to continue expanding its marketing and outreach efforts to recruit new property owners/managers to participate in its incentive program.</li> <li><b>HACLA:</b> HACLA will assist 300 individuals/families with move-in costs to reach their goal of assisting 1200 individuals/families for FY 2018-19. HACLA will also continue to facilitate connections of HACLA's voucher holders to Housing Incentive Program (HIP) available units. HACLA will be hosting a Landlord Meet &amp; Greet on 8/8/19.</li> </ul>



Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<p>and estimates that 25-30 households may be added to the program with the additional funding.</p> <p><b>Norwalk</b></p> <ul style="list-style-type: none"> <li>As of June 13, 2019, five homeless families were issued vouchers and one has been leased-up in a unit. Two other applicants for HIP have been identified and are currently pending verification.</li> </ul> <p><b>Glendale</b></p> <ul style="list-style-type: none"> <li>Clients are receiving on-going case management services from Ascencia and Family Promise.</li> <li>Glendale Housing Authority is in the process of assisting two voucher holders with housing location services.</li> </ul> <p><b>Long Beach</b></p> <ul style="list-style-type: none"> <li>City of Long Beach implemented new financial software (MUNIS) to facilitate financial processes.</li> <li>Promoted HIP at the Apartment Owners of California (AOC) conference, new owner orientations, Homeless Coalition meetings, and Continuum of Care (CoC) meetings.</li> </ul>	<ul style="list-style-type: none"> <li><b>Burbank:</b> City of Burbank is considering new projects for chronically homeless adults as part of the 2019 Continuum of Care Notice of Funding Availability.</li> <li><b>Norwalk:</b> Norwalk Housing Authority anticipates that two additional vouchers will be issued in July and August to meet its voucher commitment. It is scheduled to participate in the Apartment Association California Southern Cities trade show on September 18, 2019. A Property Management Workshop about HIP is also scheduled for September 26, 2019.</li> <li><b>Glendale:</b> The Glendale Housing Authority will seek to secure units for two voucher holders on or before September 25, 2019.</li> <li><b>Long Beach:</b> City of Long Beach has increased staffing to support HIP, which will enable the Community Program Specialist (CPS) to conduct more community outreach and persuade more owners to participate in the program.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<b>B5: Expand General Relief Housing Subsidies</b>  <u>Actual Implementation Date:</u> December 2017	<ul style="list-style-type: none"> <li>• DPSS had been collaborating with DHS to explore opportunities to enhance the current GR Housing Subsidy Program, but due to DHS' exclusive focus on permanent supportive housing and the sunseting of their Rapid Rehousing portfolio, both DPSS and DHS have decided not to proceed with the MOU to have DPSS join DHS' Flexible Housing Subsidy Pool.</li> <li>• DPSS has revised the program design to account for no longer proceeding with the DHS Flexible Housing Subsidy Pool and the new program design is pending executive approval.</li> </ul>	<ul style="list-style-type: none"> <li>• Finalize and receive DPSS executive approval of new program design.</li> <li>• Train DPSS staff on the new program design.</li> </ul>
<b>B6: Family Reunification Housing Subsidy (H)</b>  <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> <li>• DCFS continues to utilize HMIS for identified program staff to serve homeless families more effectively and to better connect families to homeless services.</li> <li>• Continued monthly Strategy B6 and Bringing Families Home (BFH) collaborative meetings at LACDA that include all contracted housing agency managers, LACDA, 211, LAHSA, DPSS, and Court Liaison.</li> <li>• Continued ongoing meetings with Corporation for Supportive Housing (CSH), LAHSA, Office of Child Protection, and Southern California Grant Makers as part of One Roof Leadership Institute, to streamline support for all homeless DCFS youth and families.</li> <li>• DCFS continues to participate on committee, inclusive of staff from LAHSA, DPSS, Union Rescue Mission (URM), and the Department of Public Health (DPH), to streamline and expedite housing services for families exiting URM. This committee is meeting monthly on an ongoing basis.</li> <li>• DCFS participates in ongoing monthly conference calls, hosted by the California Department of Social Services (CDSS) for the BFH program.</li> <li>• In January 2019, DCFS entered into a collaboration with LASHA, DHS, and HACLA, and implemented the Family Unification Program (FUP), to provide homeless DCFS families, and Transition Age Youth (TAY), with HACLA section 8 vouchers and on-going case management services to assist families and youth with securing and maintaining permanent housing.</li> <li>• In March 2019, DCFS entered into a collaboration with LACDA to provide homeless DCFS families with LACDA Section 8 vouchers.</li> <li>• In July 2019, DCFS entered into a collaboration with LAHSA, DHS, and LACDA, and implemented the FUP, to provide homeless DCFS families, and TAY, with LACDA Section 8 vouchers and ongoing case management services to assist families and youth with securing and maintaining permanent housing.</li> </ul>	DCFS will continue efforts to increase the number of families housed.

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>Beginning September 2019, housed families can receive up to 18 months of rental subsidy, which is six months more than had been available through this program.</li> </ul>	
<p><b>B7: Interim/Bridge Housing for Those Exiting Institutions (H)</b></p> <p><u>Actual Implementation Date:</u> October 2016</p>	<p><b>AB 109 Bed Conversion to HPI</b></p> <ul style="list-style-type: none"> <li>To decrease barriers and to make it easier for Interim Housing Providers to track AB109 participants in Clarity HMIS, a decision was made to convert all AB109 beds to HPI beds, thus solidifying them under one B7 Program.             <ul style="list-style-type: none"> <li>Lowered the barrier to entry - B7 eligibility is "frozen" at the point of referral, meaning that a participant waitlisted after exiting institution can maintain eligibility for B7 "HPI" beds.</li> </ul> </li> <li>On 6/19/2019, LAHSA notified AB109 Providers of this conversion and issued guidance on how to track HPI participants in Clarity HMIS.</li> </ul> <p><b>Interim Housing Referral &amp; Access Coordination</b></p> <ul style="list-style-type: none"> <li>During this quarter, the B7 lead agencies refined and republished the Universal Referral Form.</li> <li>Enumerated guidelines for the use and utility of the referral form, specifically for access to County Health Department services and the LAHSA -administered B7 Bridge Housing beds, A Bridge Home beds, and the Enhanced Bridge Housing program.</li> <li>On 5/1/2019: LAHSA hired a Countywide Interim Housing Matcher to assist in matching shelter beds for all Bridge eligible participants, including those exiting institutions.             <ul style="list-style-type: none"> <li>Guidance was given to providers regarding centralized referral and placement coordination process through Countywide Interim Housing Matcher.</li> </ul> </li> <li>DPH-SAPC successfully executed a Direct Work Order under the DHS Supportive and/or Housing Services Master Agreement (SHSMA) with providers for Recovery Bridge Housing (RBH) beds. Twenty-one (21) current and prospective RBH providers submitted Direct Order Requests under the SHSMA. Out of the 21 providers, SAPC issued RBH contracts to twenty (20) of the providers that were in good standing for services beginning July 1, 2019. The SHSMA allows SAPC to have more contractual and programmatic oversight while avoiding treatment interruptions.</li> <li>Through its delegated authority, DPH-SAPC increased the RBH bed rate from \$42.35 to \$50.00 for adults and \$45.98 to \$55.00 for perinatal participants for FY 2019-20. The bed rate increase will help enhance services and provide more resources to help clients with their recovery. However, SAPC will utilize funding sources other than Measure H to support this rate increase.</li> </ul>	<p>Beginning August 15, 2019 LAHSA will implement a centralized countywide prioritization process for the B7 Bridge Housing Beds.</p>



Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>On April 24, 2019, DPH-SAPC presented on the RBH benefit at DMH CES for Families Provider meeting.</li> </ul>	
<b>B8: Housing Choice Vouchers for Permanent Supportive Housing</b>  <u>Actual Implementation Date:</u> June 2016	The LACDA continued regular conference calls with LAHSA, DMH, DHS, HOPICS and DCFS to share status reports on all referrals and applications received from referred clients and provide responses to any inquiries submitted by participating agencies.	The LACDA will continue to refer voucher holders to the Housing Advisor Unit (related to HI Strategy B4) for housing locator assistance and available resources.
<b>INCREASE INCOME</b>		
<b>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</b>  <u>Actual Implementation Date:</u> December 2016	<ul style="list-style-type: none"> <li>DPSS met with CBOs on 6/12/19 to discuss strategies to improve E-TSE outcomes. CBOs will focus on: <ul style="list-style-type: none"> <li>Enhancing the “onboarding period.” This period provides E-TSE participants with flexible work hours initially, which then may increase to full-time, as appropriate. This strategy aims to increase the likelihood of participants successfully completing the E-TSE Program.</li> <li>Increasing job search assistance efforts in the last three months in an effort to boost unsubsidized employment placements.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>DPSS will continue to monitor referrals and placements in both subsidized and unsubsidized employment. DPSS continues to work closely with the contractor to increase placements.</li> </ul>
<b>C2: Increase Employment Opportunities for Homeless Adults by Supporting Social Enterprise (H)</b>  <u>Implementation Dates:</u> Phase 1: County adoption of Social Enterprise Preference Program: Actual – October 2016  County adoption of Social Enterprise Sub-Contractor Preference Program: Target – December 2019	<b>Los Angeles Regional Initiative for Social Enterprise (LA:RISE)</b> <ul style="list-style-type: none"> <li>WDACS and technical assistance consultant Roberts Enterprise Development Fund (REDF) conducted the second LA:RISE Quarterly Academy meeting of the year (6/25/19) for participating AJCCs and Social Enterprises (SEs). The academy meeting focused on providing information about housing resources. WDACS and REDF also host monthly partner meetings with AJCC and SE staff.</li> <li>There has been a decrease in CalJOBS data entry errors. Accurate reporting of LA:RISE participants as Homeless in CalJOBS increased by 43 percent and coding of participants as engaged in Transitional Employment drastically increased by 278 percent.</li> </ul> <b>Homeless Opportunity for Meaningful Employment (HOME)</b> <ul style="list-style-type: none"> <li>The five other Workforce Development Boards in the region continued their HOME program homeless employment efforts.</li> <li>Verdugo WDB HOME staff attended a Housing Rights Workshop on April 30, 2019 facilitated by the City of Glendale in partnership with the Housing Rights Center.</li> </ul>	<ul style="list-style-type: none"> <li>WDACS will host a supplementary training for ASO partners on program policy, procedure, and reporting.</li> <li>WDACS will launch the HIRE UP program, a multi-agency collaborative effort to assist individuals that are homeless and at-risk of homelessness into a career pathway within the Construction, Hospitality and Public Service sectors.</li> <li>REDF and WDACS will host a New Staff On-Boarding training for new LA:RISE staff.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p>Phase 2: Complete Feasibility Study assessing capacity of Social Enterprises to perform as Alternative Staffing Organizations (ASOs): Actual – September 2018</p> <p>Phase 3: Place DPSS Transitional Subsidized Employment (TSE) participants with ASOs: Target – December 2019</p> <p>C7: Subsidized Employment for Homeless Adults (H)</p> <p><u>Actual Implementation Dates:</u></p> <p>Phase 1: Expand LA:RISE model: Actual – July 2017 – June 2018</p> <p>Phase 2: Scale LA:RISE Countywide: Target for full implementation is June 2019</p>	<ul style="list-style-type: none"> <li>The SELACO WDB partnered with Mentored, Inc. to offer employment retention supports to HOME participants. Mentored, Inc. provides on-the-job coaching, mentoring, encouragement, and support to ensure participants remain on the job.</li> <li>Pacific Gateway WDB is conducting presentations on the HOME program at two AJCCs during the regularly scheduled WIOA Orientations and has continued to visit and meet with the homeless service providers to establish partnerships.</li> </ul> <p><b>Home2Work Referral Pilot</b></p> <ul style="list-style-type: none"> <li>WDACS continued to work with LAHSA on the Home2Work Referral Pilot which streamlines the process of connecting LAHSA Coordinated Entry System (CES) clients to AJCC workforce development services. The pilot was expanded to include youth, single adults, families, and prevention participants.</li> <li>WDACS, LAHSA, participating AJCCs, and homeless service providers met to review the referral process, performance, challenges, and success of Home2Work thus far. At this meeting, WDACS introduced the Automated Referral System (ARS) that will streamline the referral process between AJCCs and homeless services providers.</li> </ul> <p><b>Alternative Staffing Organizations:</b></p> <ul style="list-style-type: none"> <li>In this quarter, WDACS launched its Alternative Staffing Organization (ASO) initiative to provide bridge job opportunities for homeless individuals by completing procurement of Goodwill Social Enterprise and First Step Staffing.</li> <li>Goodwill launched activities by providing services within the Pomona Valley Region, with plans to expand Countywide. WDACS hosted a CalJOBS training on 5/6/19 for Goodwill on ASO program data tracking requirements and held a Meet &amp; Greet on 6/20/19 with the Goodwill ASO, DPSS, and the Pomona Valley AJCC staff.</li> <li>First Step Staffing is in the process of establishing an operational site and staff to run the program with an anticipated start date of September 2019 for service provision.</li> </ul>	
<p>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to increase Access to County Jobs</p>	<p>Increased total number of previous homeless individuals in TempLA and Countywide Youth Bridges Program (CYBP).</p>	<ul style="list-style-type: none"> <li>Continue to expand network of partners.</li> <li>Conduct “Train the Trainers” seminar for new supervisors/participants in CYBP.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<u>Actual Implementation Dates:</u> Phase 1: October 2016 Phase 2: May 2017		
<p>C4, C5, C6: Countywide Benefits Entitlement Services Teams (CBEST) (H):</p> <p>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</p> <p>C5: Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or at Risk of Homelessness</p> <p><u>Actual Implementation Date:</u> April 2017</p> <p>C6: Targeted SSI Advocacy for Inmates</p> <p><u>Actual Implementation Date:</u> December 2017</p>	<ul style="list-style-type: none"> <li>• Effective April 1, 2019, CBEST began managing the eligibility, prioritization and enrollment process for all referrals into CBEST. This includes screening all incoming referrals, prioritization, initial care coordination steps, record retrieval and clinical review. DHS will then assign fully developed cases to the CBEST contracted agencies for application completion and submission. This streamlined approach has shortened wait times, increased submissions and improved outcomes.</li> <li>• Effective April 2019, the CBEST Application Clinics are being held every Friday to provide additional assistance in accelerating the process of completion and submission of the benefit applications.</li> <li>• DHS, in collaboration with Inner City Law Center (ICLC), has continued implementing the new improved version of CBEST Bootcamp/Training for all CBEST new and existing contractor staff. The trainings have been conducted by DHS, ICLC, and DPSS. The new modular training, based on the CBEST Steps, utilizes an adult-centered learning framework and has been more effective and efficient in maximizing the retention of information and providing hands-on training opportunities. This training is now offered four times a year on a quarterly basis effective 1/1/2019.</li> <li>• DHS continues conducting Comprehensive Health and Accompaniment Management Platform (CHAMP) training for DMH and DHS clinical and clerical teams, as well as the contracted agencies.</li> <li>• Case conferencing continues to occur on a weekly basis.</li> <li>• DHS continues working with DCFS to assist the TAY population to secure Supplemental Security Income (SSI) benefits.</li> <li>• Military and Veterans Affairs (OMVA) continues to work and support SPAs 2, 3, 4, 5 and 8 by providing on and off-site services to homeless veterans.</li> <li>• ICLC continues to work and support SPAs 1, 6 and 7 by providing on and off-site services to homeless veterans.</li> <li>• DHS in collaboration with Department of Public Social Services (DPSS) is leveraging funding through the Housing Disability Assistance Program (HDAP) program to house</li> </ul>	<p>DHS is currently working with DPSS to develop better screening tools and mechanisms for referrals from DPSS GR to CBEST.</p>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<p>and provide services to individuals experiencing homelessness, while they pursue disability benefits.</p> <ul style="list-style-type: none"> <li>DHS continues to meet with directors and clinical staff of DHS directly-operated clinics and hospitals to implement a direct referral process for DHS hospital and clinic partners. The following hospitals and clinics were visited: Venice Family Clinic (4/2), MLK Adult Medicine and LAC-USC Social Work (4/3), BAART (4/18), USC Internal Medicine at LAC-USC (4/18), Harbor UCLA Internal Medicine (4/23), MLK Recuperative Care (4/30), Cedars Sinai Internal Medicine (5/1), Sepulveda VA Mental Health (5/7), Keck USC Family Medicine Residency Program (5/17), Roybal Comprehensive Health Center (5/22), Harbor UCLA Internal Medicine Residency Program (5/28), Humphrey Comprehensive Health Center (6/19), and Hudson Comprehensive Health Center (6/20).</li> </ul>	
<b>PROVIDE CASE MANAGEMENT AND SERVICES</b>		
<p><b>D1: Model Employment Retention Support Program</b></p> <p><u>Actual Implementation Dates:</u> Phase 1: January 2017 (DPSS Lead)</p> <p>Phase 2: July 2017 and on-going (WDACS Lead)</p>	<ul style="list-style-type: none"> <li>WDACS and REDF continue to build LA:RISE AJCC and social enterprise (SE) staff capacity through the facilitation of monthly partner meetings between LA:RISE AJCCs and SEs. Partner retention meetings have focused on building data entry capacity around CalJOBS and sharing resources available for AJCC and SE partners to help stabilize their homeless participants.</li> <li>WDACS continues to work with LAHSA on the Home2Work Referral Pilot which streamlines the process of connecting RRH participants to AJCC workforce development services with the goal of increasing participant income.</li> <li>WDACS continues to work with DPSS, LAHSA, CEO-HI and United Way as a partner in the Homeless and Employment Task Force. The Task Force is exploring a scalable model for retention support Countywide through its cluster work in South Los Angeles and Pomona.</li> </ul>	<p>WDACS will continue to:</p> <ul style="list-style-type: none"> <li>Facilitate training and professional development of AJCC staff to develop their skills, strategies and approaches to effectively providing services to reduce barriers of homeless individuals in retaining employment.</li> <li>Facilitate collaboration among REDF, SE partners, WDBs, and LAHSA to maintain, expand and improve workforce development services and employment retention support to the homeless population.</li> <li>Explore best practices around retention support and implementation through the work of the Homeless and Employment Task Force.</li> </ul>



Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p>D2: Expand Jail In Reach (H)</p> <p><u>Actual Implementation Date:</u> January 2017</p>	<ul style="list-style-type: none"> <li>D2 planning/collaboration meetings were held during this quarter on April 16, 2019 and June 18, 2019. The meetings are held in conjunction with the Office of Diversion and Reentry (ODR) service provider monthly meetings and include the 4 in-reach agencies and staff from Housing for Health, ODR, Sheriff's Department, and DHS Correctional Health Services.</li> <li>The People Concern, one of the four CBOs contracted to provide D2 in-reach services, withdrew from the D2 program at the end of April 2019 to enable a greater focus on other contracts and programs. During the month of April 2019, their client cases were closed or transferred to other D2 agencies.</li> <li>In May 2019, discussions occurred with Exodus Recovery about serving as the fourth D2 agency. Exodus joined D2 at the end of May 2019.</li> <li>CBO staffing: Each of the four contracted agencies is funded for three case managers, for a total of 12 case managers for the D2 program. At the end of this period, a total of eight positions were filled, all of whom had jail clearance. Project 180 and Volunteers of America each had two active case managers and were hiring for one additional. Amity Foundation had three active case managers.</li> <li>County staffing: LASD remained fully staffed during this period with 4 Custody Assistants. Among the four DHS Clinical Social Worker positions, two positions remain vacant, after selected candidates did not complete onboarding. One Clinical Social Worker that has transitioned to another position continues to provide interim support to D2 as needed. We are currently re-initiating recruitment for candidates to fill the two open positions, located at Pitchess Detention Center and Century Regional Detention Facility.</li> <li>During this period, the D2 case managers began co-enrolling clients in the Whole Person Care (WPC) Reentry program when eligible. Co-enrolled clients are eligible for 30 days of essential medications upon release from jail, WPC release desk services, and an expedited Medi-Cal enrollment process.</li> <li>D2 case conference meetings continued during this period with each of the active in-reach agencies. Individual client cases are discussed to troubleshoot and collaborate on case planning and services. Meetings occur every two weeks.</li> </ul>	<p>D2 lead agencies will continue recruitment processes for vacant positions.</p>
<p>D3: Supportive Service Standards for Subsidized Housing</p>	<ul style="list-style-type: none"> <li>LAHSA, DMH, DHS, HACLA, and HACoLA recently adopted standardized forms for documenting a person's homeless history and disability. This will greatly expedite the process for entry into Permanent Supportive Housing (PSH).</li> </ul>	<ul style="list-style-type: none"> <li>LAHSA will convene a meeting of funders to review and receive feedback in August 2019.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<u>Target Implementation Date:</u> March 2020	<ul style="list-style-type: none"> <li>PSH standards are still being finalized. LAHSA leadership, staff, and Technical Assistance (TA) consultants have identified roles and responsibilities for moving the process forward.</li> <li>The standards are in draft form and will be reviewed shortly by LAHSA's internal team that consists of staff from various sections. Following their review, the standards will be forwarded to TA consultants for additional review. Local funders will then be convened to review the proposed standards and make additional revisions before being submitted to PSH providers and the public for comment.</li> </ul>	<ul style="list-style-type: none"> <li>LAHSA will convene a meeting of PSH providers to review and receive feedback in September 2019.</li> <li>LAHSA will distribute the PSH draft standards to the CoC Advisory Council for feedback in October 2019.</li> <li>LAHSA anticipates releasing the PSH standards for public feedback in November 2019 and incorporating the feedback received to finalize the standards in December 2019.</li> </ul>
D4: Regional Integrated Re-entry Networks – Homeless Focus (H)	This strategy has been combined with Strategy B7. The funding for this strategy is supporting 75 dedicated bridge housing beds for individuals existing County jails.	N/A
<p>D5: Support for Homeless Case Managers</p> <p><u>Actual Implementation Dates:</u> December 2016 – March 2019</p> <p>Elderly Nutrition Pilot Program: March 2018</p> <p>DPSS &amp; Union Station Homeless Services Pilot Program: July 31, 2018 – January 31, 2019</p> <p>WDACS-APS Co-Location Pilot Program: September 2018</p>	<p><b>Strategy D5 Workgroup</b></p> <ul style="list-style-type: none"> <li>Alternate Public Defender, CEO, CSSD, Dept. of Animal Care and Control (DACC), DPH, DPSS, Library, Public Defender, and WDACS continue to submit referrals using the D5 Referral form. Probation is anticipated to start in Fall 2019.</li> <li>With the implementation of the Los Angeles-Homeless Outreach Portal (LA-HOP), some County departments are using both Strategy D5 and LA-HOP referral mechanisms.</li> <li>The Strategy D5 Full Workgroup continues to meet regularly to discuss referrals and best practices.</li> </ul> <p><b>Pilot Projects</b></p> <ul style="list-style-type: none"> <li><u>Elderly Nutrition Pilot (ENP) Program:</u> During the months of April 2019 – June 2019, a total of 25 participants were engaged. Of the 25 participants, only two individuals met the eligibility criteria. On July 2, 2019, LAHSA hosted an in-person meeting to discuss the pilot successes and challenges and to gain further qualitative data to examine the</li> </ul>	<ul style="list-style-type: none"> <li>Strategy D5 Homeless Referral Trainings continue so County departmental staff can make appropriate referrals for people experiencing homelessness.</li> <li>LAHSA continues to provide technical assistance to implement the Strategy D5 Pilots and assist County departments and homeless provider agencies with referrals.</li> <li>WDACS/APS Co-Location: Funding from the Home Safe grant has been awarded to fund a small unit within the APS office to continue engaging and connecting seniors to services. The program</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p>Home2Work Pilot Program: October 1, 2018</p> <p>DPSS &amp; LAFH Diversion Co-location Pilot: March 2019</p>	<p>pilot outcomes. Due to multiple SPA absences, LAHSA staff will be contacting each lead individually to gather further insights for the future of the Pilot.</p> <ul style="list-style-type: none"> <li>• <u>WDACS-APS Co-Location Pilot:</u> There has been a steady increase in the number of referrals from the APS Field Offices to the Homeless Case Managers. Since September 2018, 46 referrals have been submitted to the offices and 14 clients have been enrolled.</li> <li>• <u>Home2Work Pilot Program:</u> The Pilot focuses on connecting individuals receiving a RRH subsidy to employment services. <ul style="list-style-type: none"> <li>○ During this quarter, the Pilot expanded to Prevention Providers.</li> <li>○ In May 2019, WDACS hosted a meeting with all RRH and Prevention Providers in SPAs 1, 3 and 7.</li> <li>○ The Home 2 Work pilot will move from paper referrals to an automated online referral system and RRH and Prevention providers will soon be trained on how to use the Automated Referral System (ARS).</li> </ul> </li> <li>• <u>DPSS &amp; LAFH Diversion Co-Location Pilot:</u> Two staff members from LA Family Housing were co-located at the San Fernando Valley and Glendale DPSS offices once a week to engage participants experiencing homelessness. The co-located staff worked closely with the homeless case managers to identify clients who are at-risk of homelessness or experiencing homelessness, to engage them in diversion/problem-solving interventions. <ul style="list-style-type: none"> <li>○ Since March 2019, 80 individuals have been engaged and 45 individuals were referred to services.</li> <li>○ The pilot ended on June 13, 2019 as outlined in the MOU. DPSS and LAFH are presently working together to complete an evaluation with assistance from LAHSA.</li> </ul> </li> </ul>	<p>is anticipated to start in August 2019.</p>
<p>D6: Criminal Record Clearing Project (H)</p> <p><u>Actual Implementation Date:</u> January 2018</p>	<p><b>Public Defender</b></p> <ul style="list-style-type: none"> <li>• The Public Defender's D6 Senior Attorneys conducted training sessions for all D6 staff on motivational interviewing, creative record clearing for vulnerable populations, and de-escalation training.</li> <li>• The Public Defender has attended events in every Supervisorial District in Los Angeles County to offer D6 services/record clearing.</li> </ul>	<p><b>Public Defender</b></p> <ul style="list-style-type: none"> <li>• The Public Defender has developed and proposed a training plan for justice partners to explain the history of the Homeless Initiative, the structure of the Criminal Record Clearing Project, and the goals set for the Project.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>• The Public Defender has partnered with City and County agencies such as DPSS and the LA City Attorney's LA Door programs to conduct homeless record-clearing events, which have received media attention.</li> <li>• The Public Defender has expanded its outreach to faith and community-based organizations to include D6 services at Homeless Connect Days as well as other events at CBOs and FBOs.</li> <li>• The Public Defender developed an informational brochure listing upcoming events, which will be updated every two months.</li> <li>• The Public Defender has updated and improved its data collection system to include additional relevant data points.</li> </ul> <p><b>LA City Attorney/LA County Homeless Court</b></p> <ul style="list-style-type: none"> <li>• The LA City Attorney was awarded a grant from the City of Los Angeles' Innovation fund for \$67,000 to improve its case management system.</li> <li>• The LA City Attorney has continued working with its technology department to create an online database and referral system.</li> <li>• The LA City Attorney established more regular, recurring clinics at new locations including in Hollywood, Downtown Los Angeles, and South Los Angeles.</li> </ul>	<ul style="list-style-type: none"> <li>• The Public Defender will extend its outreach to more riverbanks and encampments in partnership with law enforcement and community-based organizations.</li> <li>• The Public Defender will develop and pilot a training program for case managers in community-based organizations to assist them in navigating the criminal justice system.</li> <li>• The Public Defender anticipates an increase in services and events with the addition of a fourth outreach team in October 2019.</li> </ul> <p><b>LA City Attorney</b></p> <ul style="list-style-type: none"> <li>• The LA City Attorney will fill its current open vacancy for the Administrative Coordinator Position.</li> <li>• The LA City Attorney is developing an event with Inner City Law Center to assist veterans in November.</li> <li>• The LA City Attorney will continue developing its partnership with Homeboy Industries to receive Program referrals.</li> <li>• The LA City Attorney will continue working on its database and technology so that it can expand the number of participants served each year.</li> </ul>



Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p><b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (H)</b></p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> <li>• DHS/DPH/DMH continued to meet to track implementation of D7 goals including implementation of CENS at PSH sites, and implementation and collaboration with Housing FSPs , CES, and public housing authorities. DHS linked approximately 5,500 individuals and families referred through the CES, thus far to ICMS services.</li> <li>• DHS continues to plan and track the use of the CES to match eligible participants to housing opportunities that are paired with ICMS services. DHS works with LAHSA to obtain names to be matched to permanent housing resources (project-based sites and tenant-based subsidies) from CES.</li> <li>• DHS has provided Flex Funding to bolster supportive services at existing PSH projects (approximately 800 slots, thus far). DHS will continue to implement the roll out of this funding each month in project-based settings and in agencies with tenant-based subsidies.</li> <li>• DHS met quarterly with capital funding partners (HCID, CDC, HACLA, LACDA) to review current allocations, strategize on future developments which use multiple public funding streams, and discuss criteria to be included in future RFPs and NOFAs.</li> <li>• DMH completed contract amendments adding Housing FSP to 13 more housing resources, thus expanding services in 11 new PSH sites and three tenant-based programs. 261 additional clients will be served.</li> <li>• DPH-SAPC co-located at 18 additional PSH sites and connected CENS to four additional PSH sites, thus bringing the total number of sites with available CENS services to 63 at the end of FY 2018-19, compared to just one in FY 2017-18.</li> <li>• DPH-SAPC engaged and provided SUD workshops to a total of 136 PSH residents in April 2019 and May 2019 to promote SUD treatment services and encourage SUD screening among potential clients.</li> <li>• DPH-SAPC launched the Field Safety Training series for all CENS counselors to ensure personal safety while conducting onsite services.</li> </ul>	<ul style="list-style-type: none"> <li>• DPH-SAPC is developing policies and procedures that will guide CENS counselors' delivery of services at the clients' residences beginning FY 2019-20.</li> <li>• DHS will continue to provide training to the ICMS agencies.</li> </ul>
<b>CREATE A COORDINATED SYSTEM</b>		
<p><b>E1: Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits</b></p>	<p>No additional activity since last reporting period.</p>	<p>Continue to monitor partnership with Veterans Administration and SSA for opportunities to enhance services.</p>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
<p><u>Actual Implementation Dates:</u> Advocacy with SSA – April 2017</p> <p>Advocacy with VA – December 2017</p>		
<p>E2: Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services</p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> <li>• DPH-SAPC continued implementation of the Drug Medi-Cal Organized Delivery System.</li> <li>• DPH-SAPC received approval from the California Department of Health Care Services to modify the FY 2019-20 Drug Medi-Cal Organized Delivery System (DMC-ODS) Waiver rates for all levels of care, except Opioid Treatment Programs (OTP), as the State sets these rates. New rates have been effective since July 1, 2019.</li> <li>• DPH-SAPC launched the SUD Workforce Enhancement for Longitudinal Learning Initiative, which is a collaborative workforce and curriculum modernization effort with the three SUD counselor certifying bodies in California, to ensure that SUD counselors are work-ready once they enter the publicly-funded specialty SUD workforce.</li> </ul>	<ul style="list-style-type: none"> <li>• This fall, DPH will launch Connecting to Opportunities for Recovery and Engagement (CORE) Centers that will be located within five Public Health Clinics and the Wellness Center at LAC+USC with the goal to increase opportunities for youth, adults, and family/friends across Los Angeles County to better understand SUD and connect to prevention and treatment services.</li> <li>• Implement a 12-month pilot program with L.A. Care Health Plan, referring hospitals and residential providers to provide medically-complex individuals with increased access to residential level SUD treatment.</li> <li>• By fall of 2019, launch the Antelope Valley After-Hours Pilot In a food processor fitted with a metal blade add the garlic, rosemary, thyme, cayenne, and salt. Pulse until combined. Pour in olive oil and pulse into a paste. Rub the paste on</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
		both sides of the lamb chops and let them marinate for at least 1 hour in the refrigerator. Remove from refrigerator and allow the chops to come to room temperature; it will take about 20 minutes to expand timely access to care with a focus on after-hours treatment services in the Antelope Valley.
<b>E3: Creating Partnerships for Effective Access and Utilization of ACA Services by People Experiencing Homelessness</b>  <u>Actual Implementation Date:</u> October 31, 2018	<ul style="list-style-type: none"> <li>All six high-risk target populations included in the Whole Person Care programs have been implemented including: homeless; reentry; mental health; substance use disorder; perinatal; and those with chronic medical conditions.</li> <li>The Medical Legal Partnership program is operational Countywide and has staff co-located at MLK. Since program inception, 1,686 clients whose legal issues are impacting their overall health and wellness, have been served.</li> </ul>	<ul style="list-style-type: none"> <li>Medical Legal program will expand in late 2019 to co-locate attorneys and paralegals in additional DHS hospitals and clinics.</li> <li>Continue program improvement efforts across all WPC programs.</li> </ul>
<b>E4: First Responders Training</b>  <u>Actual Implementation Date:</u> October 2016	During this reporting period, the following trainings were conducted: <ul style="list-style-type: none"> <li>237 LASD personnel were trained for a total of 2,044 since the Training's inception</li> <li>190 non-law enforcements, city personnel were trained for a total of 854 since the Training's inception.</li> <li>4 Army Corps of Engineer law enforcement personnel were trained.</li> <li>During this reporting period, Lt. Geoff Deedrick presented at over 17 meetings/events and engaged local city staff and law enforcement agencies, County departments, and community-based organization to inform them of the First Responders Training or administer training sessions.</li> </ul>	LASD will continue convening training sessions.
<b>E5: Decriminalization Policy</b>  <u>Actual Implementation Date:</u> January 2017	LASD continues to disseminate the Decriminalization Policy departmentwide and share with local law enforcement entities, upon request.	Continue to disseminate the Policy and ensure that it is adhered to departmentwide.
<b>E6: Countywide Outreach System (H)</b>  <u>Actual Implementation Date:</u>	<b>Outreach Team Implementation</b> <ul style="list-style-type: none"> <li>Measure H-funded outreach teams continue to proactively serve people experiencing unsheltered homelessness throughout the County of Los Angeles.</li> </ul>	<ul style="list-style-type: none"> <li>Lessons learned and potential scale up of expanded health interventions through the "Housing for Public Health" pilot will be</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
March 2017	<ul style="list-style-type: none"> <li>As of June 30, 2019, 100 percent of all Measure H-funded teams inclusive of MDTs, HET, CES, Public Spaces and Weekend teams were fully implemented and continue to ensure entire SPA coverage despite some vacancies.</li> </ul> <p><b>Outreach Team Capacity Building</b></p> <ul style="list-style-type: none"> <li>On June 10-14, 2019, LAHSA &amp; the Health Agency facilitated a Street-Based Engagement Training and Orientation Week for more than 120 newly-hired DMH HOME, DHS-Contracted MDT and LAHSA HET outreach team members. This comprehensive training included 29 training topics facilitated by over 45 presenters in the areas of health, safety, mental health, substance use, peer support, and collaboration with law enforcement.</li> <li>The Health Agency MDT Learning Collaborative meetings continue monthly, focusing on capacity-building training, sharing success stories, reviewing outcomes, and problem-solving barriers to serving vulnerable populations.             <ul style="list-style-type: none"> <li>On April 18, 2019, 91 outreach team members attended the Health Agency-facilitated Learning Collaborative on <i>Grieving on the Streets: Compassion and Community for Outreach Workers Coping with the Death of Clients</i>.</li> <li>The May 16, 2019 Learning Collaborative was attended by 124 outreach team members and included a presentation from DMH on Accessing Full Service Partnership and a training entitled <i>Domestic Violence on the Streets: Overview &amp; Resources</i>.</li> <li>On April 25-26, 2019, 27 MDT Mental Health Specialists attended a training on <i>Recognizing and Responding to Suicide Risk: Essential Skills for Clinicians</i>.</li> </ul> </li> </ul> <p><b>Los Angeles County Homeless Outreach Portal (LA-HOP)</b></p> <ul style="list-style-type: none"> <li>As of June 30, 2019, LA-HOP had received 9,760 requests for outreach since the April 2018 soft launch of LA-HOP. The plurality (35 percent) came from Concerned Residents, with 22 percent coming from government employees and 18 percent from homeless service providers.</li> <li>Outreach Coordinators are now using LA-HOP's new messaging service to send critical, system-wide information and training tools to all outreach workers.</li> </ul> <p><b>Outreach Coordination</b></p> <ul style="list-style-type: none"> <li>Outreach Coordinators in four SPAs are developing and implementing plans to support the opening and filling of shelter beds for Bridge Home interim housing sites.</li> </ul>	<p>explored by the steering committee.</p> <ul style="list-style-type: none"> <li>Interim Housing: Capacity, Access &amp; Expectations for Outreach Workers will be presented collaboratively by DMH, DHS Housing for Health and LAHSA at the Learning Collaborative scheduled for August 15, 2019.</li> </ul>



Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>Outreach Coordinators attended a 3-day Train-the-Trainer session on Problem-Solving (Diversion) Skills. This training will allow Coordinators to better support Outreach Teams in carrying out Problem Solving/Diversion conversations with participants.</li> </ul> <p><b>Improving Street-based Policy and Practice</b></p> <ul style="list-style-type: none"> <li>On May 1-2, 2019, Outreach Coordinators and Outreach Teams joined with Department of Public Health Nurses as well as Substance Abuse Prevention and Control and its providers to implement the "Housing for Public Health" pilot, which involved the provision of expanded vaccines and harm reduction services in a high-need, resource-limited encampment environment. Pilot sites included Coyote Creek (SPA 7) and unincorporated Lancaster (SPA 1).</li> </ul>	
<p><b>E7: Strengthen the Coordinated Entry System (H)</b></p> <p><u>Actual Implementation Date:</u> July 2017</p>	<ul style="list-style-type: none"> <li>Capacity building and Training Academy (CTA): Year to date, 49 applications have been received, 38 providers have been awarded thus far, and a total of \$1,661,375 in Measure H funds have been invested in operational infrastructure enhancements. 598 unduplicated individuals have been trained during the reporting period. 36 courses were available through the CTA on 16 unique topics including Trauma Informed Care.</li> <li>CES Policies- A workgroup met on June 17 to discuss how RRH should be prioritized and matched within the system.</li> <li>DV Coordination: On June 20th, LAHSA convened the DV community to discuss the new TH/RRH joint component, a project type that includes two existing program components—TH and PH-RRH—in a single project to serve individuals and families experiencing homelessness. Seven out of the eight DV Regional Coordinators have been hired and have created and begun training CES lead agencies on Safety Planning. Quarterly SPA-wide gatherings are being hosted to inform, educate, and continue to foster partnerships.</li> <li>Housing Location: In June 2019, LAHSA facilitated a Housing Location User Feedback Session to seek feedback from providers, DMH, and DHS on how to improve the program. LAHSA added holding fees to the scope of work as a result of this session.</li> <li>Legal Services: In June, over 80 RRH lead case managers were trained on basic parameters of a lease, lease terms to avoid, and how to refer to the Preventing and Ending Homelessness Project.</li> </ul>	<ul style="list-style-type: none"> <li>CTA will expand the South LA Capacity Building Cohort model to San Gabriel Valley and other communities.</li> <li>The CES workgroup will engage existing RRH providers to identify specific elements to test and evaluate. The group will return to Policy Council in September with a status update.</li> <li>All DV Coordinators will be hired throughout the SPAs.</li> <li>For Housing Location, LAHSA will finalize the Universal Landlord Packet for LAHSA funded RRH programs. Will schedule feedback sessions with landlords and PATH Lease-Up staff. LAHSA will analyze barriers to housing and determine how to identify "quality" housing.</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>Representative Payee: In April 2019, LAHSA provided training and support to the service providers on HMIS use, proper financial tracking of services, making appropriate referrals, marketing of services, and coordination within CES.</li> </ul>	<ul style="list-style-type: none"> <li>For Legal Services, LAHSA will (1) complete contract renewal with ICLC, and complete corresponding subcontractor renewals between ICLC and sub-contractors, (2) provide marketing materials to other contracted providers and permanent supportive housing projects, and (3) consider program modifications that will result in more clients being referred to legal services.</li> </ul>
<b>E8: Enhance the Emergency Shelter System (H)</b>  <u>Actual Implementation Date:</u> October 2016	<ul style="list-style-type: none"> <li>The Bed Availability Web Application pilot was launched in April 2019. Enhancements have been made including an accessibility filter to accommodate persons with disabilities and manual reporting of availability by interim housing providers.</li> <li>LAHSA collaborated with the Health Agency departments to refine and republish the Universal Referral Form.</li> <li>In June, a letter was sent to all interim housing providers funded by LAHSA and the Health Agency regarding implementation of the new shelter standards, which include the requirement to submit a Quality Assurance Plan and adhering to Policies and Procedures for Grievances and Terminations, to be implemented in August 2019.</li> <li>In June, LAHSA co-facilitated a family interim housing feedback session that gathered feedback from selected family interim housing providers regarding two proposed housing models for new family congregate shelters.</li> </ul>	<ul style="list-style-type: none"> <li>Bed Availability Web Application will be implemented countywide for Crisis and Bridge Housing bed resources beginning September 2019, including program sites, points of contact, operating hours, and accessibility information.</li> <li>In August 2019, LAHSA and the Health Agency will convene interim housing providers to review the new Practice Standards and monitoring tool.</li> </ul>
<b>E9: Discharge Data Tracking System</b>  <u>Actual Implementation Date:</u> June 2017	<ul style="list-style-type: none"> <li>Continued meetings with managed care organizations (MCOs), hospitals, and clinics with homeless services partners.</li> <li>Updated Enterprise Linkage Project agreement to share additional HMIS data.</li> <li>Completed plan to provide MCOs and hospitals access to HMIS for care coordination purposes.</li> <li>Continued to review and revise HMIS policies with HUD TA to more clearly define participating organizations eligible to access HMIS.</li> <li>Increased the number of HMIS licenses to allow for additional partners.</li> </ul>	<ul style="list-style-type: none"> <li>Collaborative effort to streamline the Countywide Master Data Management/InfoHub with the Enterprise Linkage Project.</li> <li>Continue meetings with clinics to further discuss HMIS access for the care coordination.</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
		<ul style="list-style-type: none"> <li>Continue to review and revise to HMIS policies with HUD TA to more clearly define participating organizations eligible to access HMIS and update privacy and data sharing policies.</li> </ul>
<b>E10: Regional Coordination of Los Angeles County Housing Authorities</b>  <u>Actual Implementation Date:</u> May 2016	<ul style="list-style-type: none"> <li>On June 27, 2019, the LACDA conducted a meeting with Housing Authorities from multiple cities including the City of Los Angeles, Pomona, Compton, Pasadena, Redondo Beach, Long Beach, South Gate, Norwalk, Burbank, and Baldwin Park.</li> <li>Key stakeholders and partners also attended the meeting, including representatives from the County of Los Angeles Chief Executive Office, Los Angeles Homeless Service Authority, Los Angeles County Office of Immigrant Affairs, U.S. Department of Housing and Urban Development (HUD), and the Office of U.S. Senator Dianne Feinstein.</li> <li>Topics discussed during the meeting included: <ul style="list-style-type: none"> <li>Measure H funding opportunities</li> <li>Veterans Affairs Supportive Housing (VASH) Program</li> <li>Information on resources regarding the proposed non-citizen housing rule</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Request regional exception payment standards from HUD for the Veteran Affairs Supportive Housing (VASH) Program.</li> <li>Request HUD regulatory waivers to streamline the Housing Quality Standards (HQS) inspection process.</li> <li>Will continue to advocate for PHA participation in Permanent Supportive Housing (B4/B8) commitments supported by Measure H funding.</li> <li>Solicit the implementation of VASH Interagency Agreements with the remaining housing authorities within and outside of LA County.</li> </ul>
<b>E11: County Specialist Support Team (Super Connect)</b>  <u>Actual Implementation Date:</u> December 2017	<ul style="list-style-type: none"> <li>Continued to assess and link complex clients to appropriate services including FSP and Board and Care.</li> <li>Continued to assess/monitor the most recent five percent list of heavy utilizers of County services to identify service providers to offer assistance in securing housing and services to stabilize clients.</li> <li>Super Connect team assisted the Enriched Residential Care Team to place homeless individuals with high acuity into Adult Residential Facilities.</li> <li>Since January 1, 2019, DPSS staff has consulted and assisted on over 1,000 cases involving homeless individuals; this includes verifying income to expedite access to housing resources, providing a status of public benefits, assisting with completion of any necessary paperwork, and ensuring that there is no lapse in benefit coverage, especially Medi-Cal.</li> </ul>	<ul style="list-style-type: none"> <li>Integrate SuperConnect into Housing for Health for optimal service alignment.</li> <li>Continue to assess and link complex clients to appropriate services.</li> </ul>

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<p><b>E12: Enhanced Data Sharing and Tracking</b></p> <p><u>Actual Implementation Date:</u> June 2017</p>	<ul style="list-style-type: none"> <li>• CEO Research and Evaluation Services (RES) utilized its delegated authority to select contractors to conduct five mixed-methods evaluations of a total of seven HI strategies. Agreements were executed in May 2019.</li> <li>• Development continued of the Countywide Homeless Information Portal (CHIP), the automated system for use with AB 210 data sharing authority; a version of the system was demonstrated to the AB 210 workgroup.</li> <li>• Report Back on October 30, 2018 Board motion on use of Data and Analytics to combat homelessness submitted in June 2019.</li> </ul>	<ul style="list-style-type: none"> <li>• Complete and implement CHIP.</li> <li>• CIO will continue to work with its contractor to develop and implement the modernized Enterprise Linkages Program (ELP) to be integrated into the Countywide Master Data Management (CWMDM) system.</li> <li>• Midway Point presentations to be given by strategy evaluators to strategy leads in August 2019.</li> <li>• DPSS HMIS data matches to be performed as an outgrowth of the Employment Taskforce Analysis. Expected completion by November 2019.</li> <li>• Part 2 of Taskforce Analysis to be focused on outcomes associated with County workforce services. Project period TBD.</li> </ul>
<p><b>E13: Coordination of Funding for Supportive Housing</b></p> <p><u>Actual Implementation Date:</u> Fall 2018</p>	<ul style="list-style-type: none"> <li>• The Universal Notice of Funding Availability (UNOFA) team continues to meet weekly in the development of the online application system. Currently, testing of initial UNOFA functions is ongoing. This testing includes applicant registration, login, access to the UNOFA system, email notifications, Q&amp;A, and other administrative functions.</li> </ul>	<ul style="list-style-type: none"> <li>• The UNOFA system is undergoing testing now. Development of the full system is also taking place, with each component being tested as it is developed. Roll-out of the UNOFA system is expected in the Fall of 2019.</li> </ul>
<p><b>E14: Enhanced Services for Transition Age Youth (H)</b></p> <p><u>Actual Implementation Dates:</u> Phase 1: August 2016 Phase 2: September 2016 Phase 3: July 2018</p>	<ul style="list-style-type: none"> <li>• LAHSA, in partnership with the Homeless Youth Forum of Los Angeles (HYFLA), applied for HUD's Youth Homelessness Demonstration Program to develop and implement a Coordinated Community Plan for Youth. The application included input and contributions from myriad stakeholder groups and partners including TAY, public agencies, CES Lead Agencies, other TAY providers, advocacy organizations, elected officials, faith-based coalitions, and more.</li> </ul>	<ul style="list-style-type: none"> <li>• Awaiting HUD announcement of the Youth Homelessness Demonstration Program awards.</li> <li>• CEO, DCFS, Probation, DMH, the Center for Strategic Partnerships, and LAHSA will continue to partner to submit report-backs for several</li> </ul>



Strategy Implementation Date (Actual or Target)	Status	Next Steps
Phase 4: October 2016	<ul style="list-style-type: none"> <li>LAHSA convened a program launch with newly-funded Host Home providers and contracted technical assistance provider Point Source Youth. Each provider has initiated program activities including host recruitment and training. The Host Home model provides up to six months of interim housing for TAY by connecting them to volunteer hosts with an extra bedroom in their owned or rented home.</li> <li>Planning began for a Host Home evaluation, led by Lens Co. as the contracted evaluator.</li> <li>LAHSA selected an evaluator for the Transitional Housing for TAY evaluation. The planning phase of the evaluation will continue throughout the first quarter of FY 2019-20.</li> <li>CEO, DCFS, Probation, DMH, the Center for Strategic Partnerships, and LAHSA partnered to develop report-backs for several directives included in the November 2018 Re-orienting TAY Systems of Care to Support Housing Stability Board Motion. In response to these directives, DCFS reported a 50 percent increase in THP Plus beds and a 33 percent increase in THPP NMD beds effective FY 2019-20, partner agencies reported on structural barriers to the effectiveness of the LAHSA Independent Living Program (ILP), and LAHSA reported an expansion of various housing resources and services in FY 2019-20 available for TAY experiencing homelessness including eligible former foster and Probation TAY.</li> <li>HYFLA hosted its inaugural Youth Summit at LA Trade and Technical College. The event was planned and led by HYFLA members and included guest speakers and panels, as well as resource tables and performance art. TAY, providers, elected offices, and other stakeholder groups attended the event.</li> </ul>	<p>directives included in the November 2018 Re-orienting TAY Systems of Care to Support Housing Stability Board Motion.</p> <ul style="list-style-type: none"> <li>Problem-Solving Specialists will staff two high-volume TAY interim housing sites.</li> <li>DCFS/Probation Liaisons will staff Youth CES Lead Agencies countywide to support coordination efforts between DCFS, Probation, and Youth CES, and to enhance housing outcomes for youth exiting these systems.</li> <li>LAHSA will begin administering the centralized Problem-Solving Assistance Fund, accessible to trained system partners (i.e., F, Probation, DPSS, etc.) and CES Entry Points (i.e., Access Centers, Access Points, Outreach, and Interim Housing). The Fund will provide TAY with limited and one-time financial assistance to support them to access temporary or permanent housing outside of CES, such as family or friends.</li> <li>HYFLA will open a nomination process to recruit new members.</li> <li>LAHSA will fund up to 175 additional Rapid Re-Housing slots for TAY with funding from the Homeless Emergency Aid Program (HEAP).</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
		<ul style="list-style-type: none"> <li>UCLA Project STRIVE will complete its evaluation of the Youth Family Reconnection Program.</li> <li>LAHSA will release standardized CES procedures related to Referral, Access, and Assessment.</li> </ul>
<b>E15: Homeless Voter Registration and Access to Vital Records</b>  <u>Actual Implementation Date:</u> January 2017	<ul style="list-style-type: none"> <li>During this quarter, the Registrar-Recorder/County Clerk (RR/CC) participated in nine Homeless Connect days, offering information on how to obtain birth certificates using a fee waiver, voter registration opportunities, and election information.</li> <li>RR/CC continued to provide up to three copies of birth certificates when homeless clients provide a signed Affidavit of Homeless Status for Fee Exempt Certified Copy of Birth Certificate (previously individuals were only eligible for one copy).</li> </ul>	<ul style="list-style-type: none"> <li>RR/CC will continue to promote voter education and civic engagement with homeless services agencies including participation in Homeless Connect Days.</li> <li>RR/CC will continue outreach to new community partners and explore additional opportunities with current partners.</li> <li>RR/CC will assess changes to LA County elections in 2020 to address any impacts on people experiencing homelessness.</li> </ul>
<b>E16: Affordable Care Act opportunities</b>  <u>Implementation Dates:</u> Actual: July 2017  Health Homes: Targeted for Summer 2019	<ul style="list-style-type: none"> <li>Cumulative enrollments in Whole Person Care through February 2019 reached 45,996 unique clients and 616,042 cumulative member months of service.</li> <li>DHS continued partnerships with health plans, clinics, and hospitals to better serve WPC clients, particularly in preparing for the onset of Health Homes which targets the same population as WPC.</li> <li>Rollover WPC funding from the state from program year 3 to 4 was approved for the first phase and discussions are continuing with the State for the remaining funds to make capital investments in the development of additional interim housing beds, including recuperative care.</li> </ul>	Sustainability planning and program transitions are underway, as DHS does not have any indication that additional funding will be allocated for WPC in the next Medi-Cal waiver.
<b>E17: Regional Homelessness Advisory Council (RHAC) and Implementation Coordination</b>	The RHAC held its quarterly meeting on June 6, 2019, and discussed the 2019 Greater Los Angeles Homeless Count Results, calibrating CES expectations, and updates on federal, state, and local budgets.	The RHAC will meet quarterly in September and December for the remainder of 2019.

Strategy Implementation Date (Actual or Target)	Status	Next Steps
<u>Actual Implementation Date:</u> February 2017		
<b>CREASE AFFORDABLE HOUSING</b>		
F1: Promote Regional SB 2 Compliance  <u>Actual Implementation Date:</u> November 2016	No community outreach was conducted this quarter promoting SB 2 compliance.	CEO and DRP will evaluate next steps to take to best promote SB 2 compliance.
F2: Linkage Fee Nexus Study, and F5: Incentive Zoning/Value Capture Strategies  <u>Actual Implementation Date:</u> January 2018	Completed as of January 31, 2019.	N/A
F3: Support for Inclusionary Zoning for Affordable Rental Units  <u>Actual Implementation Date:</u> March 2016	Staff continued review of the Inclusionary Housing Feasibility Study and is currently working to secure a consultant to help in the analysis and updating of the study based on input gathered from stakeholders.	See status.
F4: Development of Second Dwelling Unit Pilot Project  <u>Actual Implementation Date:</u> October 2017	<ul style="list-style-type: none"> <li>• Since the last Quarterly Report, one homeowner signed the deed of trust and promissory note agreement with the LACDA and broke ground on the construction of their new ADU (June 25th). A second new ADU participant has obtained permits from Public Works (DPW). A third new ADU participant is nearing DPW approval and should secure building permits this month (July 2019). A participating homeowner with an existing ADU is in plan check and awaits DPW approval.</li> <li>• A participant has been identified for a possible accessible new ADU. LACDA is currently in the process of verifying the feasibility of this potential project.</li> <li>• LACDA has found that there are challenges during the permitting and financing stages for each project. Below are some of the challenges:</li> </ul>	<ul style="list-style-type: none"> <li>• Continue monitoring construction progress on new ADU currently in construction. Expected completion: Aug/Sept. 2019.</li> <li>• Start construction on new ADU project by August/September 2019.</li> <li>• Start construction on two new ADU projects by September/October 2019.</li> </ul>

Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
	<ul style="list-style-type: none"> <li>○ Seismic area testing requirement and related costs for one new ADU project.</li> <li>○ Changes in general contractors and challenges in identifying replacements.</li> <li>○ Securing adequate funding sources and available cash to ensure project feasibility during construction.</li> <li>● LACDA continues to work with homeowners through these permitting and financing issues. LACDA will also continue to coordinate with DPW, DRP, and LA Mas in developing strategies to address these issues.</li> <li>● LACDA is collecting data on all existing ADU- related programs within the County of Los Angeles. LACDA will continue to develop this data for informational and comparative purposes.</li> </ul>	<ul style="list-style-type: none"> <li>● Continue to identify lessons learned, and strategies to address issues encountered by ADU Pilot Project participants.</li> </ul>
<b>F6: Use of Public Land for Homeless Housing</b>  <u>Target Implementation Date:</u> Ongoing	Ongoing discussions between CEO Asset Management and CEO-HI staff regarding potential vacant or underutilized properties for interim housing and permanent supportive housing.	CEO to obtain approval of Board offices for use of County property for interim or permanent housing.
<b>F7: Preserve and Promote the Development of Affordable Housing for Homeless Families and Individuals (H)</b>  <u>Actual Implementation Date:</u> NOFA 23-A released in September 2017	<ul style="list-style-type: none"> <li>● Project management is ongoing for the five projects from the Notice of Funding Availability 23-A, which received Measure H funds in 2018:             <ul style="list-style-type: none"> <li>○ PATH Villas at South Gate – Predevelopment</li> <li>○ Kensington Campus – In construction</li> <li>○ The Spark at Midtown – In construction</li> <li>○ Florence Apartments – In construction</li> <li>○ Sun Commons – Predevelopment</li> </ul> </li> <li>● The below projects received Measure H funding through NOFA 24-A and are all in the predevelopment stage:             <ul style="list-style-type: none"> <li>○ Veterans Park Apartments</li> <li>○ Fairview Heights</li> <li>○ Vermont/Manchester Apartments</li> <li>○ The Pointe on La Brea</li> <li>○ PCH and Magnolia Apartments</li> <li>○ Juniper Grove Apartments</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>● PATH Villas at South Gate applied for 9 percent tax credits on July 1, 2019.</li> <li>● Kensington Campus is in construction and expects to complete construction in December 2019.</li> <li>● The Spark at Midtown is in construction and expects to be complete in November 2020.</li> <li>● Florence Apartments is in construction and expects to complete in August 2021.</li> <li>● Sun Commons applied for 9 percent tax credits on July 1, 2019.</li> <li>● Veterans Park Apartments received a 9 percent tax credit</li> </ul>



Strategy <u>Implementation Date</u> (Actual or Target)	Status	Next Steps
		<p>allocation and is expected to close construction financing in December 2019.</p> <ul style="list-style-type: none"> <li>• Fairview Heights received a 9 percent tax credit allocation and is expected to close construction financing in December 2019.</li> <li>• PCH and Magnolia is in predevelopment with a tax credit allocation date to be determined.</li> <li>• Vermont/Manchester Apartments is expected to close construction financing in March 2020.</li> <li>• The Pointe on La Brea is in predevelopment with a tax credit allocation date to be determined.</li> <li>• Juniper Grove Apartments applied for 9 percent tax credits on July 1, 2019.</li> </ul>
<p><b>F7: One-time Housing Innovation Fund (H)</b></p> <p><u>Implementation Dates:</u> Actual RFP release: June 2018 Selection of winning proposals: December 2018</p>	<ul style="list-style-type: none"> <li>• Since the last Quarterly Report, LACDA and CEO-HI met with the five winners of the Housing Innovation Challenge (HIC) to discuss the contracting process.</li> <li>• CEO-HI developed a Board Letter to authorize LACDA to execute and administer the contracts with the winners. The Board Letter was approved on August 13, 2019.</li> </ul>	<ul style="list-style-type: none"> <li>• Execute contracts with the five winners of the HIC.</li> </ul>

ACRONYMS			
ACA	Affordable Care Act	IAR	Interim Assistance Reimbursement
ADU	Accessory Dwelling Unit	ICMS	Intensive Case Management Services
AJCC	America's Job Center of California	IPV	Intimate Partner Violence
ASO	Alternative Staffing Organization	LACA	Los Angeles City Attorney
CBEST	Countywide Benefits Entitlement Services Teams	LACAC	Los Angeles County Arts Commission
CBO	Community Based Organization	LACEYH	Los Angeles Coalition to End Youth Homelessness
CDC	Community Development Corporation	LACOE	Los Angeles County Office of Education
CES	Coordinated Entry System	LAHSA	Los Angeles Homeless Services Authority
CEO	Chief Executive Office	LAFH	LA Family Housing
CENS	Client Engagement and Navigation Services	LASD	Los Angeles Sheriff Department
CoC	Continuum of Care	MET	Mental Evaluation Team
COG	Council of Governments	MDT	Multidisciplinary Team
DCFS	Department of Children and Family Services	NOFA	Notice of Funding Availability
DHR	Department of Human Resources	ODR	Office of Diversion and Re-entry
DHS	Department of Health Services	PD	Public Defender
DMH	Department of Mental Health	PH	Permanent Housing
DMVA	Department of Military and Veteran's Affairs	PHA	Public Housing Authority
DPH	Department of Public Health	PSH	Permanent Supportive Housing
DPSS	Department of Public Social Services	RBH	Recovery Bridge Housing
DPW	Department of Public Works	RCB-ICMS	Reentry Community-Based Intensive Case Management Services
DRP	Department of Regional Planning	REDF	Roberts Enterprise Development Fund
DV	Domestic Violence	RES	Research and Evaluation Services
E-TSE	Enhanced Transitional Subsidized Employment	RHAC	Regional Homelessness Advisory Council
FSC	Family Solutions Center	RRH	Rapid Re-Housing
FSP	Full Service Partnership	RR/CC	Registrar Recorder/County Clerk
GR	General Relief	SAPC	Substance Abuse Prevention and Control
HACLA	Housing Authority of City of Los Angeles	SPA	Service Planning Area
HACoLA	Housing Authority of County of Los Angeles	SSA	Social Security Administration
HCID-LA	Los Angeles Housing and Community Investment Department	SSI	Supplemental Security Income
HCV	Housing Choice Voucher	TAY	Transition Age Youth
HET	Homeless Engagement Team	TSE	Transitional Subsidized Employment
HIP	Housing Incentive Program	VA	Veterans Administration
HJC	Housing and Jobs Collaborative	VI-SPDAT	Vulnerability Index – Service Prioritization Decision Tool
HMIS	Homeless Management Information System	WDACS	Workforce Development Aging and Community Services
HUD	U.S. Department of Housing and Urban Development	WIOA	Workforce Innovation and Opportunity Act

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

Exhibit III

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>A1: Homeless Prevention Program for Families</b>	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	89% (689/775)
<b>A1: Homeless Prevention Program for Families</b>	Percentage of A1 participants that did not enter any homeless services programs within six months of exiting the prevention program	N/A	93% (583/629)
<b>A5: Homeless Prevention for Individuals</b>	Percentage of A5 participants that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) <small>(data is for February 2018-June 2018)</small>	93% (813/872)
<b>A5: Homeless Prevention for Individuals</b>	Percentage of A5 participants that did not enter any homeless services programs within six months of exiting the prevention program	N/A	89% (510/572)
<b>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI</b>	Number of B1 participants who secured housing with B1 subsidy	1476	253
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	86%
	Number of B1 participants approved for SSI	120	117
<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	Number of participants newly enrolled in B3	12,675	10,747
	Number of participants active in the program on the last day of the reporting period	11,661	11,951
	Number of B3 participants active in the program within the reporting period date range	17,787 <small>Does not include DHS data</small>	21,357
	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	4,937	5,065

\*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

\*\*B1 subsidy referrals/enrollments were suspended between March 2018 and February 2019.

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program	1,482	1,413
	Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program	65% (1,482/2,286)	87% (1,413/1,627)
	Number of B3 participants who obtained employment	508	552
	Number of B3 participants who obtained benefits	453	357
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>  (FY2017/2018 data includes all data from LACDA, but may not include all data from other public housing authorities; FY2018/2019 data includes data from all participating public housing authorities)	Number of formerly homeless individuals and families that were housed using B4 landlord incentive payments	629	2,120
	Number of landlord/community engagement events held	49	125
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	2,435
	Number of incentives provided to landlords	874	2,534
	Amount of incentives provided to landlords	\$1,285,217	\$ 4,207,723
	Number of units leased with HIP incentives (by bedroom size)	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 1,863 Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8



**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>  (FY2017/2018 data is for LACDA; FY2018/2019 data is for all participating public housing authorities)	Number of security deposits paid	361	2,083
	Amount of security deposits paid	\$780,476	\$ 5,298,068
	Number of utility deposits/connection fees paid	56	757
	Amount of utility deposits/connection fees paid	\$7,928	\$ 97,583
	Number of rental application and credit check fees paid	46	512
	Amount of other move-in assistance paid	\$129,051	\$688,029
<b>B6: Family Reunification Housing Subsidy</b>	Number of B6 participant families placed in housing	71 (Data for 1/1/17-6/30/18)	89
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of individuals who have been served with B7-funded interim/bridge housing.	2,179	3,257
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged  (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)	Hospitals: 386  Jail/Prison/Juvenile Detention Center: 1,164  Other: 635	Hospitals: 1,037  Jail/Prison/Juvenile Detention Center: 861  Substance Abuse Treatment: 926  Interim or Transitional Housing: 138  Other: 305

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of B7 participants who exit to a permanent housing destination	445 <i>(does not include Department of Public Health Substance Abuse Prevention and Control outcomes)</i>	544
<b>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</b>	Number of C1 participants who are engaged in subsidized employment	268	236
	Number of C1 participants who are placed in unsubsidized employment	39	10
<b>C2/C7: Increase Employment for Homeless Adults</b>	Number of C2/C7 participants enrolled in Transitional Employment	800	1265
	Number of C2/C7 participants who secured unsubsidized employment	283	582
	Number of DPSS GR Participants served by C2/C7	142	215
<b>C3: Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs</b>	Number of individuals at risk of or experiencing homelessness who were hired into county positions	50	3

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>C4: Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or at Risk of Homelessness</b>	Number of individuals newly enrolled in C4 program	6,828	5,393
	Number of individuals currently enrolled in C4 program	5,388	10,259
	Number of C4 participants whose applications for SSI benefits have been submitted	393	1,266
	Number of C4 participants whose applications for SSI benefits have been denied	2	44
	Number of C4 participants whose applications for SSI benefits are pending disposition	N/A	896
	Number of C4 participants approved for SSI benefits	114	327
	Number of C4 participants who are linked to and have access to mental health services	2,509	1,980
	Number of C4 participants who are linked to and have access to health services	4,582	3,655
<b>C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness</b>	Number of individuals newly enrolled in C5 program	405	320
	Number of individuals currently enrolled in C5 program	318	607
	Number of C5 participants whose applications for Veterans benefits have been submitted	23	31
	Number of C5 participants whose applications for Veterans benefits have been denied	2	2
	Number of C5 participants approved for Veterans benefits	21	15

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>C5: Establish a Countywide Veterans Benefits Advocacy Program for Vets Experiencing Homelessness or at Risk of Homelessness</b>	Number of C5 participants whose applications for SSI benefits have been submitted	16	77
	Number of C5 participants whose applications for SSI benefits have been denied	0	1
	Number of C5 participants approved for SSI benefits	2	17
	Number of C5 participants who are linked to and have access to mental health services	142	117
	Number of C5 participants who are linked to and have access to health services	261	228
<b>C6: Targeted SSI Advocacy for Inmates</b>	Number of individuals newly enrolled in C6 program	225	513
	Number of individuals currently enrolled in C6 program	155	633
	Number of C6 participants whose applications for SSI benefits have been submitted	11	39
	Number of C6 participants whose applications for SSI benefits have been denied	0	0
	Number of C6 participants approved for SSI benefits	5	5
	Number of C6 participants who are linked to and have access to mental health services	72	217
	Number of C6 participants who are linked to and have access to health services	120	302

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>D2: Expansion of Jail in Reach</b>	Number of inmates who received D2 jail in-reach services	3,489	1,349
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	975
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17-6/30/18)	429
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17-6/30/18)	210
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17-6/30/18)	55
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 months of release	119	160
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	63
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	75
<b>D6: Criminal Record Clearing Project</b>	Number of Public Defender homeless outreach events held through D6	54 (January - June 2018)	138
	Number of City Attorney homeless outreach events held through D6	N/A	56
	Number of homeless persons engaged by Public Defender through D6	577 (January - June 2018)	897
	Number of homeless persons engaged by City Attorney through D6	N/A	1,211



**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>D6: Criminal Record Clearing Project</b>	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	987
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	1,793
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	554
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	N/A	1,102
<b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)</b>	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	2,842	3,962
	Number of participants in existing PSH units that had insufficient supportive services who are now receiving D7 ICMS services to increase housing retention (These participants are considered to be part of the "D7 Flex" program.)	N/A	803
	Number of individuals who were active in the D7 and D7-flex programs during the reporting period	2,842	7,255
	Number of newly enrolled D7 participants receiving federal rental subsidies.	1,524	2,267
	Number of newly enrolled D7 participants receiving local rental subsidies	1,081	1,573
	Number of D7 participants placed in housing during the reporting period	1,340	2,152

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>E4: First Responders Training</b>	Number of LASD deputies and sergeants trained	1,315 (from 10/2016 to 6/2018)	729
	Number of non-LASD law enforcement personnel trained	43	19
	Number of non-law enforcement first responders trained	389 (from 6/2017 to 6/2018)	465
<b>E6: Countywide Outreach System</b>  (Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.)	Number of individuals initiated contact	17,929	22,410
	Number of individuals newly engaged during the reporting period	8,658	10,905
	Number of individuals engaged during the reporting period	9,257	15,039
	Number of individuals who received services or successfully attained referrals	6,833	17,673
	Number of individuals who were placed in crisis or bridge housing	1,164	1,468
	Number of individuals who were linked to a permanent housing resource	533	1,018
	Number of individuals who were placed in permanent housing	375	757
<b>E7: Strengthen the Coordinated Entry System (CES)</b>  (All data for this strategy is for the CES as a whole.)	Number of households assessed through CES	28,874	27,116
	Average length of time in days from assessment to housing match	208	257
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	48
	Average acuity score of persons or households who have obtained permanent housing	7.43	7.8
	Number of persons/households who have increased their income	5,937	7,093

**Homeless Initiative Performance Data by Strategy**  
**Fiscal Year 2018-19, July 2018 - June 2019 (unless otherwise noted)**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018* (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)
<b>E8: Enhance the Emergency Shelter System</b> (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants newly enrolled in the program during the reporting period	13,524	17,759
	Number of persons active in the program within the reporting period	15,970	22,362
	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	2752 (out of 11,420 total exits) = 24%	3,971 (out of 15,581 total exits) = 25%
<b>E14: Enhanced Services for Transition Aged Youth (TAY)</b>	Percentage of E14 TAY participants who exit transitional housing to permanent housing destinations during the reporting period	50% (34 out of 66 total exits)	39% (150 out of 388 total exits)
	Percentage of E14 TAY participants who obtained employment during the reporting period	16% (47 out of 287 active participants)	12% (104 out of 872 active participants)
	Number of TAY participants who were assessed using the Next Step Tool	3,537	3,285
	Number of children linked to appropriate educational programs, including enrollment in school and/or connections to McKinney-Vento resources	N/A	1,811
	Number of educational assessments completed with youth ages 16-24	N/A	396

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by  
Service Planning Area (SPA)  
Fiscal Year 2018/2019 (July 2018 - June 2019)**

<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	<b>Number of individuals newly enrolled</b>	<b>Number of individuals active in the program within the reporting period</b>	<b>Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy</b>
Total	10,747	21,357	5,065
SPA 1	1,018	1,463	495
SPA 2	2,464	4,411	729
SPA 3	1,314	1,907	442
SPA 4	1,619	3,073	920
SPA 5	444	1,514	471
SPA 6	2,124	5,075	1,224
SPA 7	901	2,188	310
SPA 8	963	1,936	486

<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	<b>Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program</b>	<b>Of B3 Participants who secured housing with a rapid rehousing subsidy, number who exited the RRH program</b>	<b>Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program</b>
Total	1,413	1,627	87%
SPA 1	253	274	92%
SPA 2	168	186	90%
SPA 3	191	203	94%
SPA 4	221	286	77%
SPA 5	40	55	73%
SPA 6	288	342	84%
SPA 7	74	84	88%
SPA 8	180	199	90%

Note: B3 data is broken down by the Service Planning Area in which the participant was served.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by  
Service Planning Area (SPA)  
Fiscal Year 2018/2019 (July 2018 - June 2019)**

<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	<b>Number of individuals who have been served with B7 funded interim/bridge housing</b>	<b>Number of B7 participants who exit to a permanent housing destination</b>
Total	3,257	544
SPA 1	162	31
SPA 2	277	18
SPA 3	549	25
SPA 4	536	72
SPA 5	184	21
SPA 6	561	96
SPA 7	500	65
SPA 8	508	13

Note: B7 data is broken down by the Service Planning Area in which the participant was served.

<b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing</b>	<b>Number of D7 participants newly placed in housing</b>
Total	2,152
SPA 1	216
SPA 2	414
SPA 3	174
SPA 4	443
SPA 5	38
SPA 6	375
SPA 7	146
SPA 8	329
SPA Unknown	17

Note: D7 SPA data is based on location where participant is housed.



**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by  
Service Planning Area (SPA)  
Fiscal Year 2018/2019 (July 2018 - June 2019)**

<b>E6: Countywide Outreach System</b>	<b>Number of unduplicated individuals initiated contact</b>	<b>Number of unduplicated individuals newly engaged during reporting period</b>	<b>Number of unduplicated individuals who received services or successfully attained referrals</b>
Total	22,410	10,905	17,673
SPA 1	1,572	1,196	1,241
SPA 2	1,464	661	1,282
SPA 3	2,591	1,101	1,986
SPA 4	5,930	2,102	4,309
SPA 5	3,143	2,307	2,580
SPA 6	2,901	1,210	2,774
SPA 7	2,997	1,465	2,051
SPA 8	2,588	1,262	2,116

<b>E6: Countywide Outreach System</b>	<b>Number of unduplicated individuals who are placed in crisis or bridge housing</b>	<b>Number of unduplicated individuals who are linked to a permanent housing resource</b>	<b>Number of unduplicated individuals who are placed in permanent housing</b>
Total	1,468	1,018	757
SPA 1	145	136	111
SPA 2	84	75	59
SPA 3	168	161	89
SPA 4	436	205	198
SPA 5	51	33	27
SPA 6	262	93	92
SPA 7	222	225	90
SPA 8	153	125	106

Notes: E6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

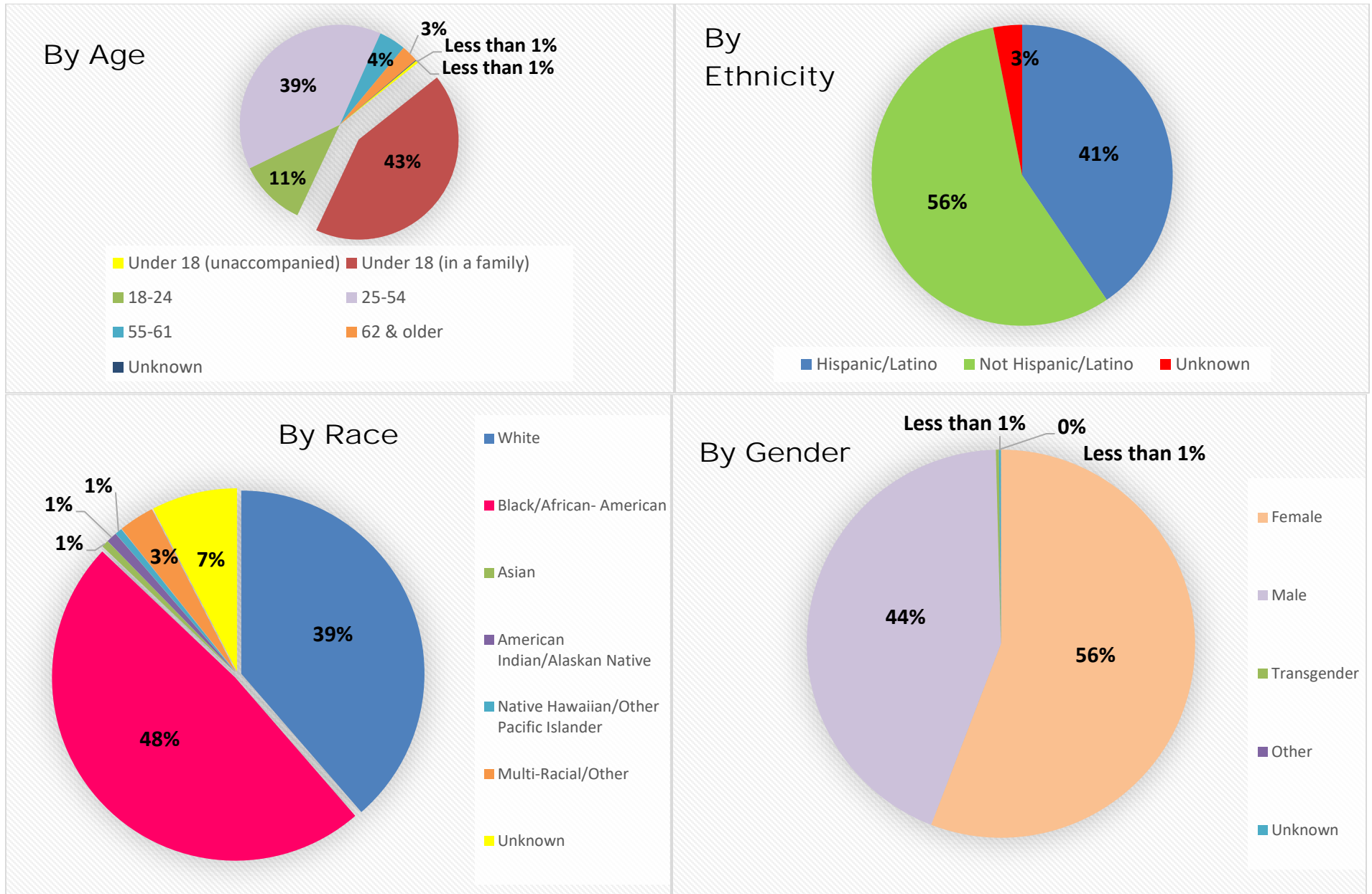
**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by  
Service Planning Area (SPA)  
Fiscal Year 2018/2019 (July 2018 - June 2019)**

<b>E8: Enhance the Emergency Shelter System</b>	<b>Number of individuals who entered E8 interim/crisis/bridg e housing programs in the reporting period</b>	<b>Number of individuals who have been served by E8 funded interim/crisis/bridg e housing beds</b>
Total	17,759	22,362
SPA 1	1,358	1,524
SPA 2	1,691	2,513
SPA 3	2,143	2,468
SPA 4	2,651	3,337
SPA 5	1,815	2,072
SPA 6	5,809	7,643
SPA 7	968	1,358
SPA 8	2,107	2,359

Note: E8 data is broken down by the Service Planning Area in which the participant was served.

Demographic Service Data for Select Homeless Initiative Strategies: FY 2018-19 (July 2018 to June 2019) \*

**Strategy B3: Rapid Re-Housing**

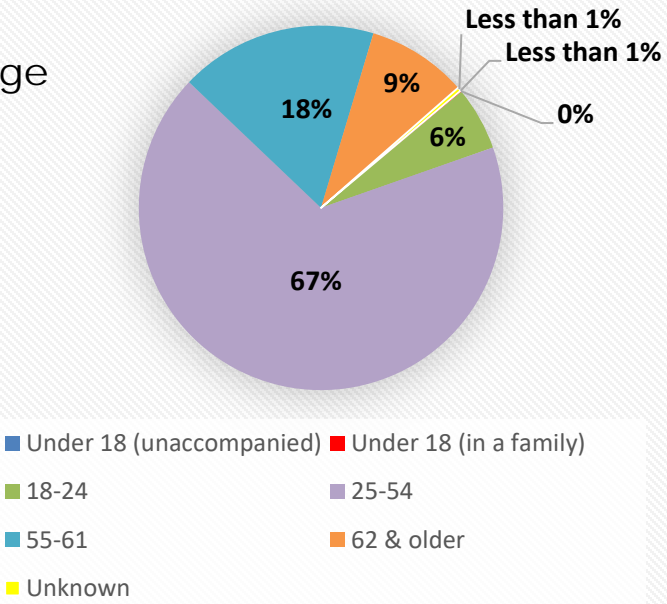


\*Data in this attachment show the number of participants served in each program, broken down by age, ethnicity, race, and gender.

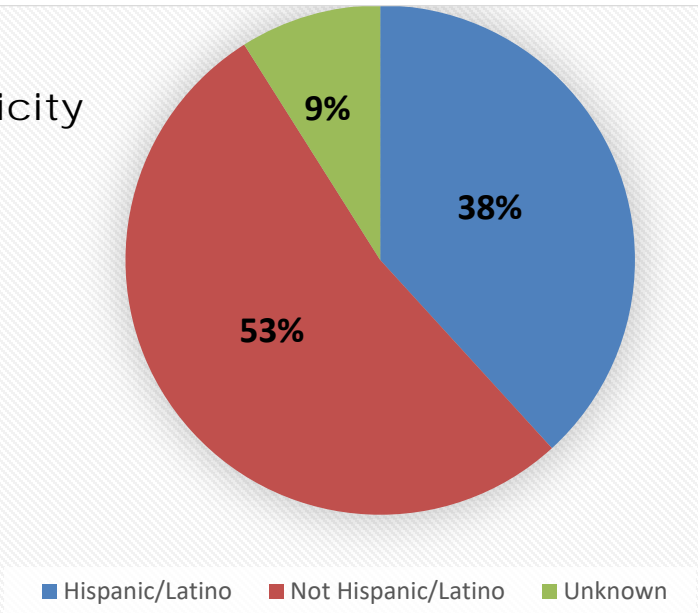
Demographic Service Data for Select Homeless Initiative Strategies: FY 2018-19 (July 2018 to June 2019)

Strategy B7: Interim Housing for Those Exiting Institutions

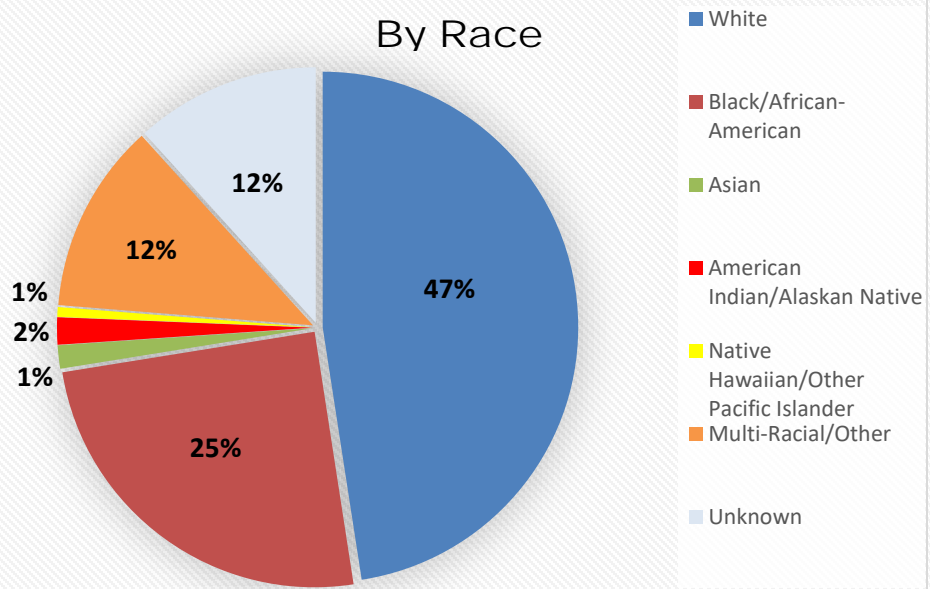
By Age



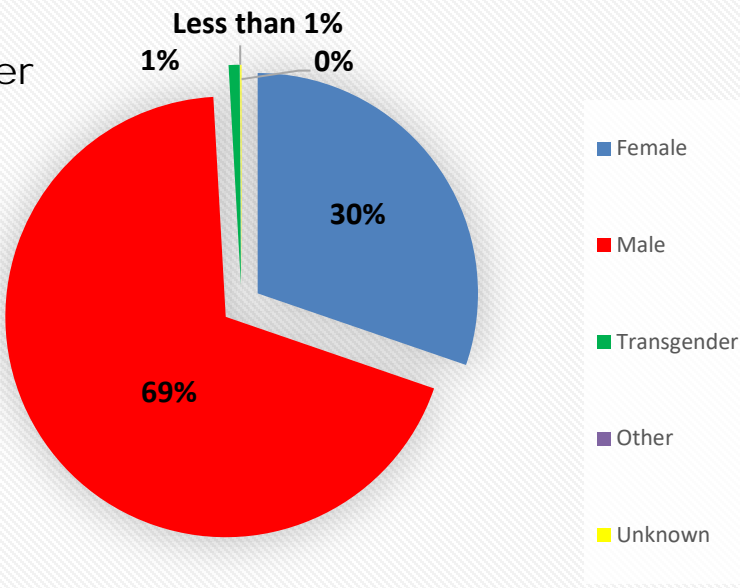
By Ethnicity



By Race



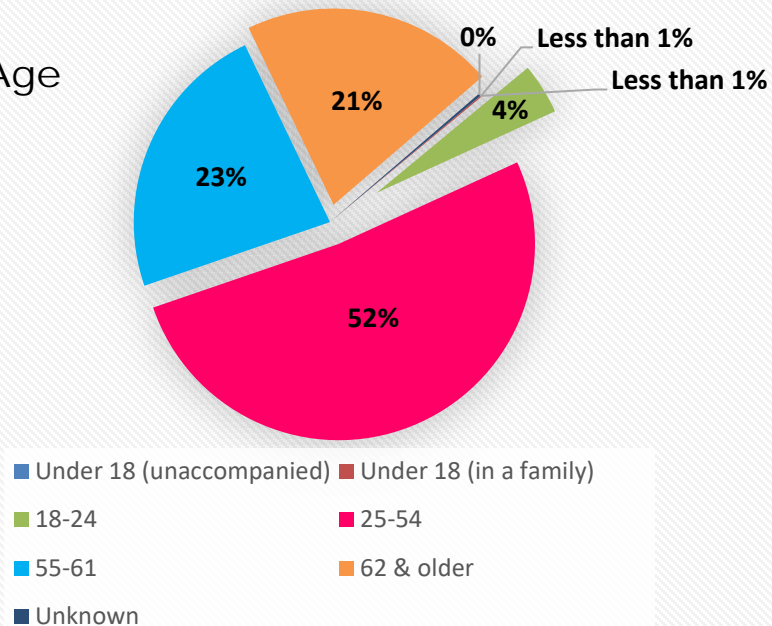
By Gender



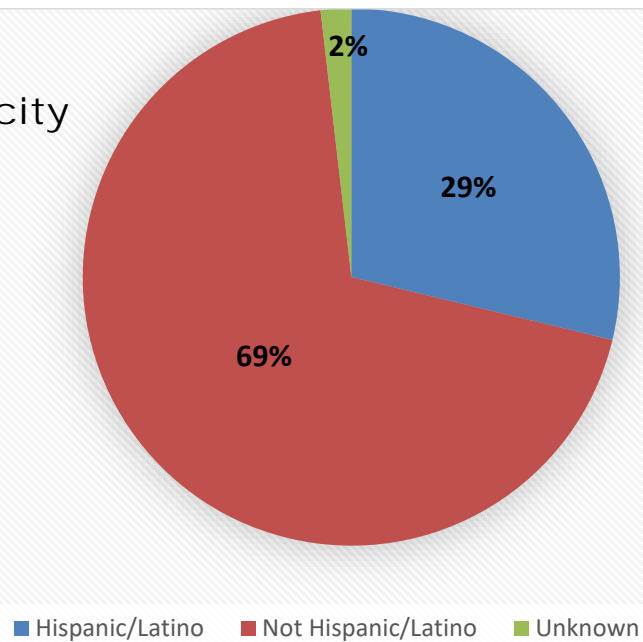
# Demographic Service Data for Select Homeless Initiative Strategies: FY 2018-19 (July 2018 to June 2019)

## Strategy D7: Permanent Supportive Housing

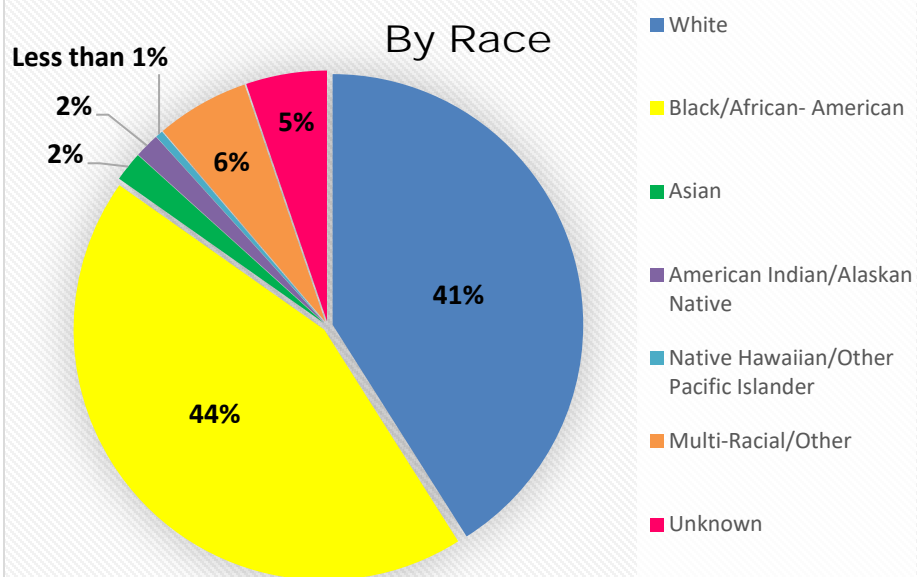
By Age



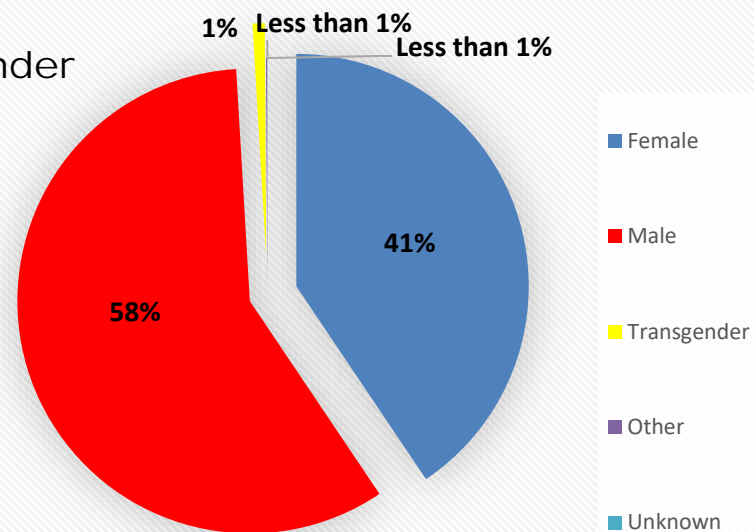
By Ethnicity



By Race



By Gender

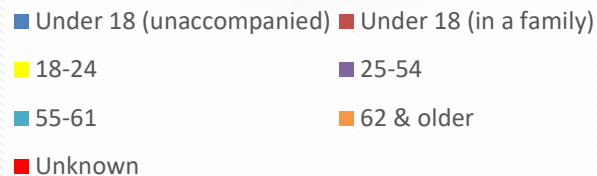
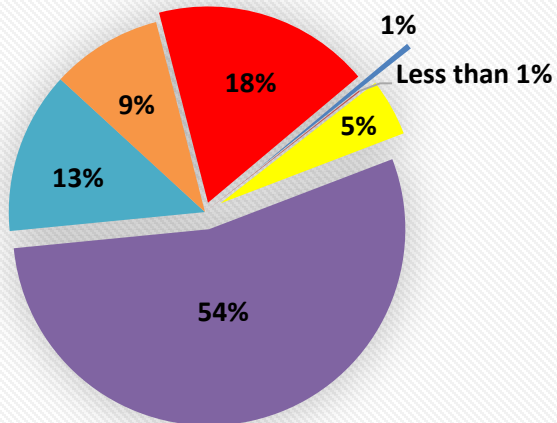




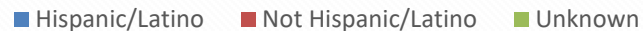
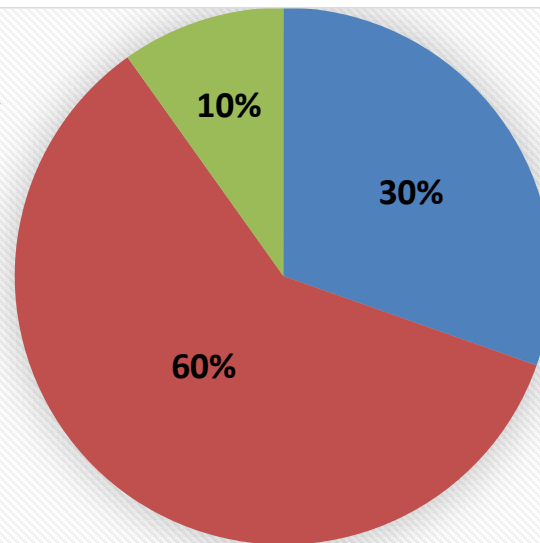
# Demographic Service Data for Select Homeless Initiative Strategies: FY 2018-19 (July 2018 to June 2019)

## Strategy E6: Countywide Outreach System

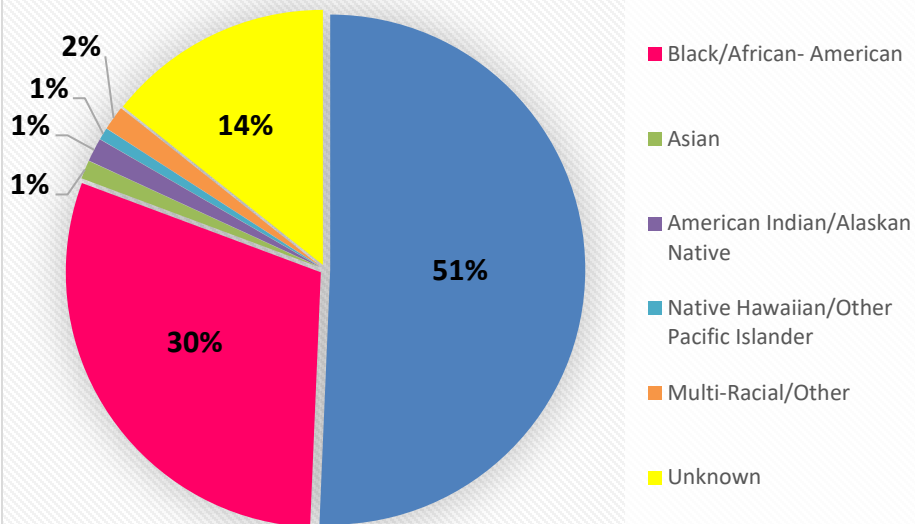
By Age



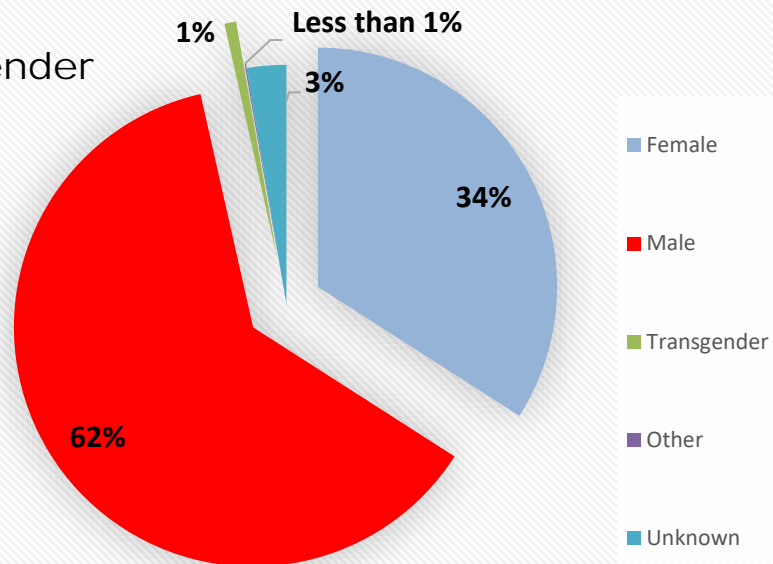
By Ethnicity



By Race



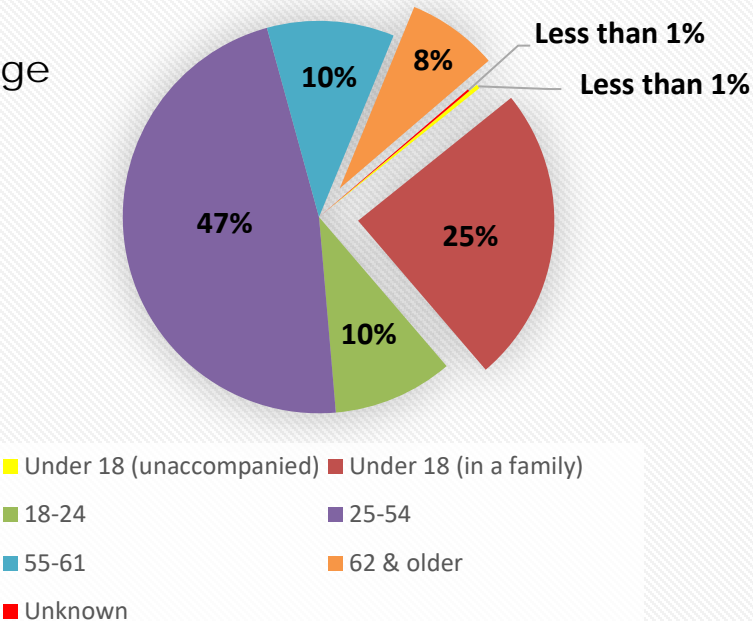
By Gender



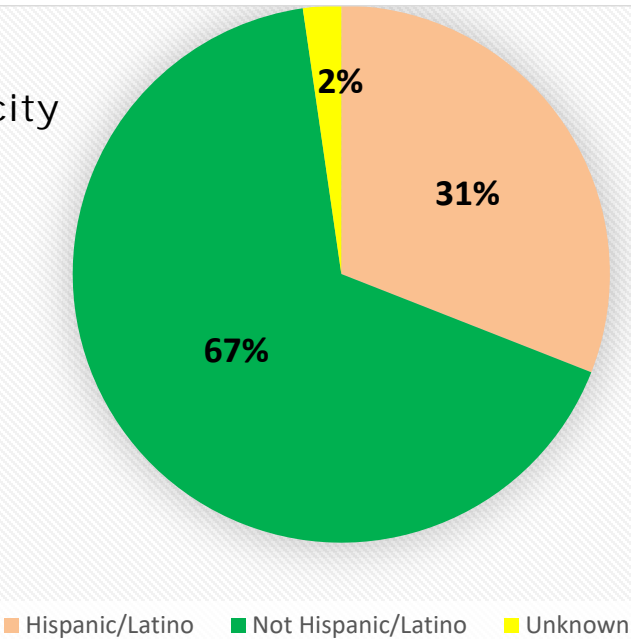
Demographic Service Data for Select Homeless Initiative Strategies: FY 2018-19 (July 2018 to June 2019)

Strategy E8: Emergency Shelter

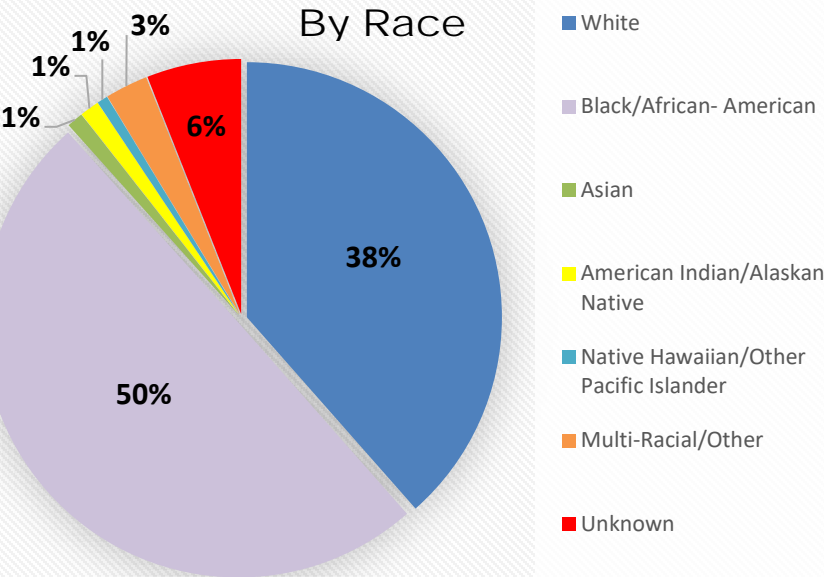
By Age



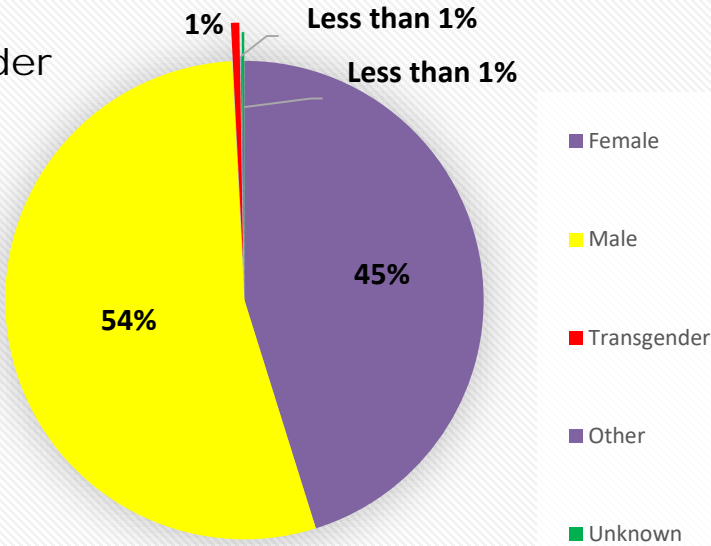
By Ethnicity



By Race



By Gender



## RESPONSES TO BOARD MOTIONS May 16, 2019 – August 14, 2019

From May 16 to August 14, 2019, the Chief Executive Office (CEO) responded to nine Board Motions related to homelessness. Below is a list of these motions with links to the associated reports.

- **Enhancing the Coordinated Entry System (CES) for Homeless Families (Item #12, Agenda of December 18, 2018)**  
*Submitted on June 3, 2019*  
 This report provided an evaluation of the functioning of CES for Families and an analysis of promising practices and recommendations for transitioning families from interim housing into permanent housing; and information on needed legislation at the federal, State, or local level to improve outcomes for homeless families. The next report will be provided on August 29, 2019.  
[http://file.lacounty.gov/SDSInter/bos/bc/1056858\\_05.30.19RB-2BMonCESItem-12ofAgenda12-18-18-1.BOARDMEMO.PDF](http://file.lacounty.gov/SDSInter/bos/bc/1056858_05.30.19RB-2BMonCESItem-12ofAgenda12-18-18-1.BOARDMEMO.PDF)
- **Pet-Friendly Housing (Item #11, Agenda of March 12, 2019)**  
*Submitted on June 24, 2019*  
 This report provided a status update on the drafting of an ordinance to require all future County-funded housing to allow residents to have pets.  
[http://file.lacounty.gov/SDSInter/bos/bc/1057662\\_BM-PetFriendlyHousing.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1057662_BM-PetFriendlyHousing.pdf)
- **Responding to the Homeless Count (Item #80B, Agenda of May 14, 2019)**  
*Submitted on June 24, 2019*  
 This report provided key findings from the 2019 Homeless Count, described ways in which the Fiscal Year 2019-20 Measure H Funding Recommendations responded to the trends identified in the Homeless Count, and identified areas where the approved recommendations could be augmented with Measure H and/or State funding to address challenges highlighted by the Homeless Count results.  
[http://file.lacounty.gov/SDSInter/bos/bc/1059862\\_06.24.19BMRespondingtotheHomelessCount.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1059862_06.24.19BMRespondingtotheHomelessCount.pdf)
- **Mobile Shower Pilot Program Expansion (Item #13, Agenda of August 14, 2018)**  
*Submitted June 27, 2019*  
 This report identifies experienced homeless services providers that can operate a shower trailer as part of the expansion, identifies locations for placement of the shower trailers, and addresses coordination with Metro to identify placing shower trailers near Metro stations.  
[http://file.lacounty.gov/SDSInter/bos/bc/1057877\\_06.27.19BM-OEMMobileShowerPilotProgRB.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1057877_06.27.19BM-OEMMobileShowerPilotProgRB.pdf)

- **Use of Motels as Interim Shelter/Housing for Chronic Homeless Individuals (Item #6, Agenda of June 18, 2019)**  
*Submitted on July 12, 2019*  
This report advised the Board that a plan is being developed and that another report will be submitted on September 10, 2019.  
[http://file.lacounty.gov/SDSInter/bos/bc/1058530\\_07.12.19BMUseofMotelsasInterimShelters-HousingforChronicHomelessIndividuals-Item6ofAgenda6-18-19.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1058530_07.12.19BMUseofMotelsasInterimShelters-HousingforChronicHomelessIndividuals-Item6ofAgenda6-18-19.pdf)
- **Mobile Shower Expansion Program (Item #80-D, Agenda of May 14, 2019)**  
*Submitted on July 14, 2019*  
This report provided an implementation plan to expand mobile showers countywide.  
[http://file.lacounty.gov/SDSInter/bos/bc/1058512\\_07.14.19BM-MobileShowerExpansionProg-Item80DofAgenda5-14-19.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1058512_07.14.19BM-MobileShowerExpansionProg-Item80DofAgenda5-14-19.pdf)
- **Implementing Sustainable Solutions to Assist People Living in Vehicles (Item #5, August 7, 2018)**  
*Submitted on August 1, 2019*  
This is a follow-up report regarding the implementation of solutions to assist people living in vehicles.  
[http://file.lacounty.gov/SDSInter/bos/bc/1059260\\_ImplementingSustainableSolutionsToAssistPeopleLivinginVehicles\\_BrdMemo\\_07\\_29\\_19\\_v2\\_.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1059260_ImplementingSustainableSolutionsToAssistPeopleLivinginVehicles_BrdMemo_07_29_19_v2_.pdf)
- **Increase in Homelessness in the San Gabriel Valley (Budget Deliberations Discussion on June 24, 2019)**  
*Submitted on August 7, 2019*  
This report provided an action plan to immediately address the increase in the homeless population in the San Gabriel Valley and described efforts to engage the Latinx community.  
[http://file.lacounty.gov/SDSInter/bos/bc/1059695\\_8.7.19BM-IncreaseinHomelessnessintheSGV\\_BudgetDeliberationsDiscussionof6-24-19\\_.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1059695_8.7.19BM-IncreaseinHomelessnessintheSGV_BudgetDeliberationsDiscussionof6-24-19_.pdf)
- **Peer Navigators for Homeless College Students (Item #80-C, Agenda of May 14, 2019)**  
*Submitted on August 14, 2019*  
This report provided an update on the Peer Navigator Program and addressed strategies that could be used to expand and enhance housing opportunities for college students.  
[http://file.lacounty.gov/SDSInter/bos/bc/1059822\\_08.14.19BM-PeerNavigatorsforHomelessCollegeStudents-ItemNo.80-C-Agenda5-14-19.pdf](http://file.lacounty.gov/SDSInter/bos/bc/1059822_08.14.19BM-PeerNavigatorsforHomelessCollegeStudents-ItemNo.80-C-Agenda5-14-19.pdf)