

**HI Revenue Planning Process: FY 2020-2023  
Policy Summit Discussion Questions**

**At Policy Summit # 1, participants recommended that the following questions be discussed at summits # 2-7:**

1. How and where can we better utilize people with lived experience in the homeless service system?
2. What are we doing well? How can we expand on that?
3. How can the delivery of services be uniform but also cater to the specific needs of particular populations?
4. How can we increase resources at the “back door” of the system so that people are successfully matched to and able to retain housing, rather than getting stuck within the system?
5. How can we encourage other systems addressing issues related to homelessness to step up?
6. How can we better leverage faith communities’ commitment to our mission?
7. What are the specific trends in each SPA? How can we tailor the approach to homeless service delivery to fit the needs of individual SPAs?
8. How could we better utilize technology in order to simplify information sharing between agencies?
9. How can we stay more in touch with the needs of agencies doing work on the ground?