

**MEASURE H Citizens' Oversight Advisory Board** 

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 493, Los Angeles, California 90012 https://homeless.lacounty.gov/oversight/

### NOTE: THIS WILL BE A TELECONFERENCE MEETING. DUE TO THE CLOSURE OF ALL COUNTY BUILDINGS, MEETING PARTICIPANTS AND MEMBERS OF THE PUBLIC WILL NEED TO CALL IN TO THE MEETING.

Measure H Citizens' Oversight Advisory Board Meeting AGENDA

3<sup>rd</sup> District Appointee Christine Margiotta

1<sup>st</sup> District Appointee

2<sup>nd</sup> District Appointee Chancela Al-Mansour

John Naimo

4<sup>th</sup> District Appointee Andrew Kerr

5<sup>th</sup> District Appointee Peggy Edwards

Interim Director, Homeless Initiative Cheri Todoroff

Advisory Board Liaison Rowena Magaña

DATE: TIME: CALL-IN NUMBER: ACCESS CODE:

Thursday, June 3, 2021 1:00 p.m. 844-291-5490 8177585

### AGENDA

- Ι. Welcome & Introductions
- П. Approval of Minutes for the March 4, 2021 Regular Board Meeting
- III. **General Public Comment**
- IV. Future of the Homeless Initiative and Measure H: Cheri Todoroff. Chief Executive Office, Homeless Initiative (CEO-HI)
- V. The COVID-19 Recovery Plan for People Experiencing Homelessness: Will Lehman, Los Angeles Homeless Services Authority
- VI. Homeless Initiative Quarterly Report No. 19: Cheri Todoroff, CEO-HI
- VII. Fiscal Year 2021-22 Chief Executive Office-Homeless Initiative Funding Recommendations Process: Cheri Todoroff, CEO-HI

#### VIII. Adjournment

If any person intends to submit documentation to the Advisory Board for its consideration prior to the meeting, such documentation shall be submitted via email to: CEO Measure H Oversight < MeasureHOversight@lacounty.gov>, no later than 5:00 p.m. the day before the scheduled meeting.

Next Meeting Date: Thursday, September 2, 2021 at 1:00 pm

### Measure H Citizens' Oversight Advisory Board Meeting Minutes Thursday, March 4, 2021 Conference Call

### ATTENDEES

Advisory Board: Christine Margiotta (Chair), John Naimo, Chancela Al-Mansour, Andrew Kerr, and Peggy Edwards

- **County Staff:** Phil Ansell, Rowena Magaña, Elizabeth Ben-Ishai, Jeremiah Rodriguez, and Noro Zurabyan
- I. Welcome and Introductions Ms. Margiotta called the meeting to order at 1:00 p.m. with all members present.
- **II. Approval of Meeting Minutes** The December 3, 2020 meeting minutes were approved with no amendments.

### III. General Public Comment

- A representative with the Southwest Regional Council of Carpenters Union, shared their willingness to help and support.
- IV. Audit of the Homeless and Housing Measure H Special Revenue Fund for the Year Ending June 30, 2020 Oscar Valdez, Auditor-Controller Department
  - BCA Watson Rice, LLP was engaged as independent contractors to conduct the audit for Fiscal Year 2019-2020.
  - Audit Results were that financial statements were prepared in accordance with generally accepted accounting principles from the United States and did not identify any type of noncompliance issues.
  - No additional public comment on this item.
- V. Homeless Initiative Leadership Transition Phil Ansell, Chief Executive Office, Homeless Initiative (CEO-HI)
  - Mr. Ansell announced that he will be retiring from County service on March 31, 2021.
  - Cheri Todoroff, who is currently the Director of Community Programs at the Department of Health Services, has been named as the Interim Director of the Homeless Initiative, effective April 1, 2021.
  - Mr. Ansell shared his appreciation of the Citizens Oversight Advisory Board and members of the Advisory Board shared their congratulations to Mr. Ansell.
  - No additional public comment on this item.
- VI. Achieving Functional Zero in Los Angeles County: An Inflow and Outflow Model Phil Ansell & Liz Ben-Ishai, CEO-HI
  - Mr. Ansell stated that a workgroup comprised of local and national experts on homelessness data and research were convened with the goal of creating a model to identify what it would take to achieve "functional zero" in Los Angeles County.

- The workgroup included representatives from the Los Angeles Homeless Services Authority (LAHSA), United Way of Greater Los Angeles, academia, and technical assistance experts from the US Department of Housing and Urban Development.
- Functional zero is the point when a community's homeless services system is able to prevent homelessness when possible and ensure that when homelessness does occur it is rare, brief, and is a one-time occurrence.
- When functional zero is achieved, the number of people who are homeless at any point in time is very low, but it does not mean that there are no people experiencing homelessness.
- Fluctuations in the size of the homeless population are driven by three factors:
  - How many people are homeless at a given point in time.
  - How many people exit homelessness within a given period of time.
  - How many people become homeless within a given period of time.
- To achieve functional zero, more people need to exit than enter homelessness.
- Although the homeless services system has a major impact on people exiting homelessness, on its own, it is unable to control the number of people who will enter homelessness.
- A chart showing sample projections of the timeline to functional zero, according to the model, is included on page 53 of the agenda packet (<u>https://homeless.lacounty.gov/wp-content/uploads/2021/03/03.04.21-COAB-Mtg-Agenda\_FINAL-PACKET2.pdf</u>):
  - Column A represents the number of people who become homeless (inflow).
  - Column B represents baseline system exits, which are based on the current capacity of the homeless services system to enable people to move from homelessness into permanent housing.
  - Column C represents additional system exits, which are the number of exits that would be possible if additional resources were available in the homeless services system.
  - Column D represents self-resolved exits, which are the number of exits by those who resolve their homelessness on their own, without system assistance.
- Estimates based on existing data suggest that, for every 100 people who become homeless, 60 will need help from the homeless services delivery system to resolve their homelessness and 40 will exit homelessness on their own, without system assistance.
- In summary, if the number of people who exit homelessness, which includes baseline system exits, additional exits, and self-resolved exits, exceed the annual inflow, then the homeless count will decrease.
- United Way has agreed to create an interactive model, which is under development.
- Mr. Naimo asked if there are certain strategies and/or resources that can help reduce annual inflow.
- Mr. Ansell responded that the largest contributor to inflow is the limited amount of affordable housing. Rent is too high relative to wages and tenants remain vulnerable to unjust evictions.

- Policy changes are needed. For example, President Biden has proposed to make Section 8 housing vouchers an entitlement to those who meet income and eligibility criteria, which if enacted, would have a significant impact on inflow.
- An additional contributor to inflow is governmental systems, such as the child welfare system and prisons/jails, where people are provided a place to sleep; however, once exited, many are at-risk for homelessness.
- Other unexpected crises experienced by people who are already experiencing housing insecurity and lack a financial cushion, such as a relationship breakup or an unexpected health emergency, often drive inflow into homelessness.
- It is difficult to predict who will actually become homeless because only 10% of those who experience crises that may appear likely to lead to homelessness, actually become homeless.
- The County, in partnership with the California Policy Lab, is using predictive analytics to predict who will become homeless. CPL is able to reach a 40% accuracy rate for single adults and efforts are underway to determine how to target families.
- Ms. Edwards asked for more discussion on the system exits column and a possible route to plan expenditures of resources most effectively.
- Mr. Ansell responded that the homeless services system has doubled the number of people exiting homelessness into permanent housing since 2015.
- Mr. Ansell also pointed to the fundamental need to increase affordable housing; there is a deficit of over 500,000 units in Los Angeles County.
- SB 329, enacted in 2019, makes it illegal for landlords in California to discriminate against people using Section 8, but given the scarcity of affordable housing, voucher holders still struggle to find units.
- Increased funding is needed to pay for rental subsidies and associated services in order to reduce homelessness.
- Mr. Kerr stated if we only focus on receiving increased funding for rental subsidies, the problem may become worse. There is a scarcity of affordable housing, so if the market is flooded with more resources, it would help some, but it may drive others into homelessness.
- Public Comment: A commenter asked how private organizations can help to solve homelessness, for example, through a private/public partnership.
- VII. Fiscal Year 2021-22 Measure H Funding Recommendations Process Phil Ansell, Chief Executive Office, Homeless Initiative (CEO-HI)
  - Mr. Ansell shared that the initial public comment period has just been completed.
  - The draft Measure H Funding Recommendations will be released on April 15, 2021 for a three-week public comment period.
  - A virtual public hearing will follow where comments will be considered by the leads and Homeless Initiative team.
  - On May 27, 2021, the proposed final recommendations will be discussed with the Homeless Policy Board Deputies and the recommendations to be heard by the Board of Supervisors on July 6, 2021.
  - Measure H funding for FY 2021-22 is \$35 million less than projected due to the COVID-19 pandemic.

- Carryover and potential state and federal funding will contribute to available funding.
- In addition, the County is committed to supporting the expansion of permanent supportive housing, but also has to pay for the intensive case management services that are tied to it, and a share of Measure H is needed to fund these increasing services.
- With the growth of PSH, there is the ongoing dynamic of having to make curtailments to other Measure H-funded strategies. However, in the future, this problem may be solved by accessing federal revenue.
- Ms. Margiotta asked if there are any structural changes to major funding areas or major changes in allocations to any specific area.
- Mr. Ansell responded that it is too early in the process to determine, due to unknown available funding related to 2021 expenditures and the pandemic's effect on revenue.
- No public comment was received for this item.

### VIII. Additional Funding for Homeless Services - Phil Ansell, Chief Executive Office,

Homeless Initiative (CEO-HI)

- Mr. Ansell explained that the chart on page 55 of the agenda packet (<u>https://homeless.lacounty.gov/wp-content/uploads/2021/03/03.04.21-COAB-Mtg-Agenda\_FINAL-PACKET2.pdf</u>) only relates to funding administered by the County. Some funding sources were allocated directly to other entities in the County. The amounts do not represent the totality of the funding from all the various sources.
  - a. Homeless Housing, Assistance, Prevention Program (HHAP)
    - The first round of HHAP was enacted in FY 2019-20.
    - The second round was enacted in the current state budget and is still pending.
    - LAHSA and other cities also received separate allocations.
    - The County received \$64.3 million in the first round of HHAP and is expected to receive \$29.4 million in the second round.
      - The \$64.3 million was planned to be used in two fiscal years, but due to the pandemic, the Board approved the entire \$64.3 million be utilized in the current fiscal year to mitigate curtailments in Measure H-funded services. This created a gap in FY 2021-22. The Board approved utilizing the second round of HHAP (\$29.4 million) in FY 2021-22 to replace the first round of HHAP that was originally budgeted.
  - b. Coronavirus Relief Funds (CRF)
    - The County received \$1.2 billion in CRF. The funding is not homeless specific, but the County had the discretion to use it for homelessness.
      - The County allocated \$159 million of the \$1.2 billion toward homelessness.
    - The deadline to use this funding was December 30, 2020. However, late last year, the deadline was extended to December 31, 2021.
    - The City of Los Angeles, and possibly other cities, received a separate CRF allocation.
  - c. CARES Act Emergency Solutions Grant (ESG-CV)

- $\circ~$  This is a standard, non-pandemic-specific federal funding source, which can be used to combat homelessness.
- The County and six cities in the County received this funding.
- The County received \$105.8 million to be spent by September 2022.
- The funding is being allocated for this and next fiscal year.
- d. Project Homekey
  - Funding is made available to purchase hotels and motels for interim and/or permanent supportive housing for people experiencing homelessness.
  - The County received \$90 million for acquisition of 10 sites, which have a combined total of 850 rooms.
  - \$18 million was also provided to cover a portion of the operating costs through June 2022.
  - Currently, eight of the 10 sites are operating, and provide interim housing. The two remaining sites are to open in March 2021 as permanent supportive housing.
  - The initial eight sites will be converted from interim to permanent supportive housing in 2022.
- e. Project Roomkey
  - Funding totaled \$31 million and supplemented funding available through the Federal Emergency Management Administration.
  - The City of Los Angeles and LAHSA also received Project Roomkey funding.
- One-time funding is being relied on to supplement Measure H and sustain the homeless services system. Absent new one-time funding or ongoing state or federal funding, curtailments will be needed, which is exacerbated by the continued growth in cost for permanent supportive housing services.
- Mr. Naimo mentioned a Coronavirus funding bill in Congress right now that contains substantial money for state and local government and asked if there is insight into what it could bring to Measure H and homeless programs.
- Mr. Ansell responded that there is \$5 billion earmarked for homelessness statewide; however, the allocation methodology used is unfavorable to Los Angeles County.
- In addition, there is a pending federal stimulus bill, which may include homeless specific funding available to the County.
- No additional public comments.

### IX. Adjournment

Meeting ended at 3:00 p.m.

**Minutes submitted by:** Rowena Magaña and Jeremiah Rodriguez **Minutes approved by:** Jerry Ramirez



LAHSA

### Measure H Citizens' Oversight Advisory Board

## COVID-19 Recovery Plan Update

Los Angeles Homeless Services Authority Will Lehman, Associate Director, Implementation & Improvement

June 3, 2021

# Agenda

## Key Highlights

Progress

## **PRK Extension & Expansion**

PRK Ramp Down

**PRK Permanent Housing Deficit** 



The COVID-19 Recovery Plan is a comprehensive plan to rehouse 15,000 of the most vulnerable people experiencing homelessness into housing.

- We are still in a global pandemic. Re-housing our at-risk population helps break the curve of COVID-19 and can save the lives of thousands of people.
- LAHSA's COVID Recovery Plan aims to ensure that all people housed in interim housing through COVID response will not exit to the streets.
- Recovery Rehousing is the permanent housing component of our Recovery Plan, funded by the City and County, and has primarily targeted PRK residents.



|  | 9/2020 | 10/2020 | 11/2020    | 12/2020       | 1/2021         | 2/2021 | 3/2021 | 4/2021 | 5/2021 | Total |
|--|--------|---------|------------|---------------|----------------|--------|--------|--------|--------|-------|
|  |        |         |            | Enro          | ollments       |        |        |        |        |       |
| Enrollments  | 160    | 322     | 521        | 984           | 538            | 217    | 199    | 326    | 142    | 3415  |
| Permanent Placements                                       |        |         |            |               |                |        |        |        |        |       |
| Recovery<br>Rehousing<br>Placements<br>(individuals)       | 4      | 19      | 73         | 72            | 60             | 82     | 74     | 90     | 41     | 515   |
| Recovery Bridge<br>Placements<br>(individuals)             | 0      | 6       | 48         | 64            | 43             | 83     | 101    | 100    | 43     | 490   |
| Recovery<br>Problem Solving<br>Placements<br>(individuals) | 0      | 13      | 1          | 4             | 0              | 2      | 5      | 3      | 5      | 33    |
|  |        | ι – Ι   | Total Reco | overy Placeme | nts (individua | als)   | 1      | 1      | 1      | 1,038 |

This only counts people housed using new Recovery Plan resources.



- LAHSA has onboarded 13 new Recovery Rehousing contracts to increase capacity for placing COVIDvulnerable participants into permanent housing. 30 providers in total!
- LAHSA is working with CES Lead Agencies to stand up **regional unit utilization meetings to ensure marketrate units available** through PATH LeaseUp or otherwise are fully and rapidly utilized to drive permanent housing placements.
- The Recovery Rehousing dashboard is live, allowing LAHSA staff and providers to view real-time HMIS enrollment and permanent housing placement data to drive results.
- LAHSA has right-sized multiple lower-performing Recovery Re-Housing contracts and is currently reallocating subsequently available funding, as a means to minimize the placement burden on any given agency and address the portfolio's most acute capacity challenges.
- County Board of Supervisors passed a motion to allow LAHSA to utilize Measure H funds to support tenancy supports, Resident Program Support Services (RPSS) to incentivize more landlord participation and units. This program is in ramp up and will launch July 1<sup>st</sup>.



- Federal Emergency Management Agency (FEMA) reimbursement from 75% to 100% for non-congregate shelter through September 30, 2021, the City and County of Los Angeles extended a total of 13 operational Project Room Key (PRK) sites comprising 1,940 rooms to as late as September 2021. These extensions include three City-leased sites comprising 925 rooms and 10 County-leased sites comprising 1,015 rooms.
- Additionally, LAHSA and the City of Los Angeles have brought 5 new PRK sites and 540 rooms online since April 1<sup>st</sup>. A total of 508 participants have been sheltered at these new PRK sites to date since opening.
- Currently, 19 sites and 2,342 PRK rooms are operational.



## **PRK Demobilization Approach**

# OBJECTIVE: All residents exit to a safe temporary or permanent housing destination.

## **Core Strategies:**

Engage in **core planning activities** on an ongoing basis with participants across all PRK sites in advance of the demobilization process—collect documentation; conduct CES Assessments; match participants to permanent housing subsidies and services Employ a 6-week **intensive**, **multi-agency demobilization model** to rapidly deploy system resources and facilitate exits to safe destinations Deploy substantial new permanent housing subsidies and service pathways through the **Recovery Re-Housing model** to facilitate placements into permanent housing for PRK participants



## **Ramp Down Progress**

- 19 PRK sites comprising have demobilized with an additional 5 sites currently in the process—approximately 1,800 rooms are now offline (39% of overall PRK portfolio)
- 5 PRK sites comprising 465 rooms have converted in Project Home Key sites
- The PRK demobilization process has produced the following outcomes to date:
  - Less than 4% of exits were to an unsheltered destination
  - 57% of exits were to temporary housing
  - 15% of exits were to permanent housing (21% in April and May)
  - 26% of all participants impacted by demobilization have moved into permanent housing—a total of 784 participants



## **Next Steps**

- Continue to ramp up new Recovery Re-Housing subsidies and services to cover all PRK residents not already linked to a permanent housing resource
- In partnership with City and County, continue to refine the PRK demobilization schedule to enable success and ensure participant safety
- Continuously refine the demobilization model informed by outcomes data and provider and participant feedback
- Integrate a lens towards equity into performance analysis and ongoing administration of Recovery Re-Housing subsidies and services



|            | Current<br>Enrollments | Matched<br>to PSH | Enrolled in<br>Recovery<br>Rehousing | Enrolled in<br>Rapid Re-<br>Housing | Total<br><u>With</u> Permanent<br>Housing Subsidy | Total <u>Without</u><br>Permanent<br>Housing<br>Subsidy in<br>July | Total <u>Without</u><br>Permanent<br>Housing<br>Subsidy in<br>August | Total <u>Without</u><br>Permanent<br>Housing<br>Subsidy in<br>September | Total <u>Without</u><br>Permanent<br>Housing Subsidy<br>in October | Total <u>Without</u><br>Permanent<br>Housing Subsidy |
|------------|------------------------|-------------------|--------------------------------------|-------------------------------------|---|--|--|---|--|--|
| City PRK   | 1,619                  | 229               | 447                                  | 20                                  | 681   | 136  | 130  | 403   | 254  | 923  |
| County PRK | 496                    | 74                | 193                                  | 13                                  | 326   | 88   | 46   | 29  | 0  | 216  |
| TOTALS     | 2,115                  | 303               | 640                                  | 33                                  | 976   | 224  | 176  | 432   | 254  | 1,139  |

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LAHSA

# COVID-19 Recovery Plan Update

June 3, 2021

### Fiscal Year 2021-22 Homeless Initiative Funding Recommendations Process and Timeline

| Process Timeline |   |  |  |  |  |  |
|------------------|---|--|--|--|--|--|
| February 4, 2021 | Start of the first 3-week Public Comment Period       |  |  |  |  |  |
|                  | Public release of Draft Homeless Initiative Funding   |  |  |  |  |  |
| April 15, 2021   | Recommendations and the start of the second 3-week    |  |  |  |  |  |
|                  | Public Comment Period.                                |  |  |  |  |  |
|                  | Public Webinar to provide a high-level description of |  |  |  |  |  |
| April 19, 2021   | the Draft Homeless Initiative Funding                 |  |  |  |  |  |
|                  | Recommendations                                       |  |  |  |  |  |
| May 6, 2021      | Virtual Public Hearing                                |  |  |  |  |  |
| May 27, 2021     | Meeting of the Los Angeles County Board of            |  |  |  |  |  |
| and June 10,     | Supervisors' Homeless Policy Deputies to discuss      |  |  |  |  |  |
| 2021             | proposed final funding recommendations                |  |  |  |  |  |
|                  | Final Homeless Initiative Funding Recommendations     |  |  |  |  |  |
| June 24, 2021    | submitted to the Los Angeles County Board of          |  |  |  |  |  |
|                  | Supervisors   |  |  |  |  |  |
| July 6, 2021     | Meeting at which the Los Angeles County Board of      |  |  |  |  |  |
| July 0, 2021     | Supervisors will consider Final Homeless Initiative   |  |  |  |  |  |
|                  | Funding Recommendations                               |  |  |  |  |  |

### Overview

The Homeless Initiative altered the usual process for developing Homeless Initiative Funding Recommendations for Fiscal Year 2021-22 to observe safety precautions during the COVID-19 pandemic. Despite the changes, the process will continue to be inclusive and collaborative, reflecting input from a broad group of stakeholders.

### First Round of Public Comment (February)

The Homeless Initiative created a Public Comment website to gather input from members of the public as well as from key partners, including system leaders, service providers, researchers, Cities, Councils of Government, faith organizations, philanthropic organizations, and people with lived experience. Members of the public submitted comments at <a href="https://homeless.lacounty.gov/measure-h-public-comment/">https://homeless.lacounty.gov/measure-h-public-comment/</a>. The first round kicked off February 4<sup>th</sup>.

### Initial Strategy Lead Meetings (March)

The Homeless Initiative and County Strategy Lead agencies have scheduled virtual meetings in March to consider relevant data, community input, and other available information to develop draft funding recommendations.

### Draft Recommendations (April)

Draft Homeless Initiative Funding Recommendations for Fiscal Year 2021-2022 was released to the public on April 15<sup>th</sup>, which immediately triggered a second round of Public Comment via the website <u>https://homeless.lacounty.gov/measure-h-public-comment2/</u>.

A public webinar to provide a high-level description of the draft funding recommendations was held on April 19<sup>th</sup>, followed by a Virtual Public Hearing on May 6<sup>th</sup>.

### Final Strategy Leads Meeting and Discussions with Board Deputies (May-June)

The Final Strategy Leads meeting was convened in May to weigh public input on the draft recommendations and any important new information that may have emerged since the March Strategy Lead Meetings.

The Homeless Initiative held meetings with the Board of Supervisors' Homeless Policy Deputies on May 27<sup>th</sup> and again on June 10<sup>th</sup> to discuss final funding recommendations.

### Final Funding Recommendations to the Board of Supervisors (June-July)

The Homeless Initiative will submit the final Measure H Funding Recommendations for Fiscal Year 2021-22 to the Board of Supervisors on June 24<sup>th</sup> and seek approval on July 6<sup>th</sup>.