



County of Los Angeles
CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, California 90012
(213) 974-1101
<http://ceo.lacounty.gov>

Fesia Davenport
Chief Executive Officer

June 15, 2021

To: Supervisor Hilda L. Solis, Chair
Supervisor Holly J. Mitchell
Supervisor Sheila Kuehl
Supervisor Janice Hahn
Supervisor Kathryn Barger

From: Fesia A. Davenport
Chief Executive Officer

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HOMELESS INITIATIVE QUARTERLY REPORT NO. 19 (ITEM 47-A, AGENDA OF FEBRUARY 9, 2016)

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 Strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding their implementation. On December 6, 2016, the Board approved four new Strategies as part of the Measure H Ordinance, and they are also included in the CEO's quarterly reports.

Attached is the HI's nineteenth quarterly report, which includes data from July 1, 2020, through March 31, 2021. The HI has relaunched this report with the goal of highlighting key outcomes and updates in a way that is more accessible and engaging for all stakeholders. With the transition to new HI leadership under Interim Director, Cheri Todoroff, this report also includes a primer on the HI, introducing readers to the HI's vision and history.

Following this introductory material, the report updates the Board and other readers on the outcomes of Measure-H funded Strategies, including interim and permanent housing, supportive services, prevention, and more. In addition to ongoing work to implement HI Strategies, HI lead agencies continued their efforts to respond to the COVID-19 pandemic, serving thousands of unsheltered individuals in hotel rooms through Project Roomkey (PRK), to enable them to shelter-in-place and conducting vast street outreach, including providing COVID-19 testing and vaccinations. As PRK winds down, HI lead agencies and departments have collaborated to implement an intensive re-housing strategy for PRK participants and other COVID-vulnerable people experiencing homelessness. In addition, the County has acquired 10 motels through Project Homekey, a collaborative effort with the State that provided funding to acquire hotels, motels, vacant apartment buildings, and other buildings and convert them into interim or permanent housing. These sites are currently serving more



JUNE 15, 2021



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.

QUARTERLY REPORT #19





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- EXHIBITS 3A/3B - DEMOGRAPHIC ENROLLMENT/SERVICE DATA FOR SELECT HOMELESS INITIATIVE STRATEGIES



The **Homeless Initiative** is **Los Angeles County's (County)** unprecedented effort to expand and enhance the safety net for its residents who are homeless or at risk of becoming homeless, governed by the **Board of Supervisors (Board)** and largely financed through **Measure H**.



Led by the **Chief Executive Office (CEO)**, the Homeless Initiative oversees the implementation of the most ambitious, comprehensive, and collaborative action plan undertaken to address homelessness throughout the County, from Malibu to Claremont, Long Beach to Lancaster, and everywhere in between.



This includes scaling up **homeless prevention, housing, shelter, street outreach, and supportive services** in partnership with County departments and city governments, as well as nonprofit homeless service providers, community coalitions, faith-based and philanthropic institutions, and business and labor organizations. The effort builds on the County's larger homeless services system.



This Quarterly Report provides data for the first three quarters of this fiscal year, July 2020 through March 2021. During this period, the Homeless Initiative underwent a leadership change with the retirement of its founding director, Phil Ansell, and the appointment of interim director **Cheri Todoroff**.



Measure H, a landmark ¼-cent sales tax approved by an overwhelming 70% of County voters in March 2017, provided a revenue source to finance Homeless Initiative strategies, supplemented by federal, state, and other local funds.

Measure H is projected to raise \$3.5 billion over 10 years and is the first revenue stream dedicated solely to preventing and combating homelessness throughout the County. Accountability is built into Measure H, with an independent auditor conducting audits every year, and a [Citizen’s Oversight Advisory Board](#) reviewing all expenditures and submitting periodic evaluations.

TIMELINE	
2015 August	The Board creates the Homeless Initiative within the CEO to develop strategies for addressing the worsening humanitarian crisis on the streets of the County.
2016 February	The Board approves the Homeless Initiative Action Plan, initially with 47 strategies that later expanded to 51 strategies , and allocated \$100 million in one-time startup funding. More than 150 government officials, policy experts, and community leaders participated in an inclusive and collaborative process to develop the strategies.
2016 December	The Board places Measure H on the ballot to finance the strategies developed by the Homeless Initiative.
2017 March	Voters approve Measure H, which is projected to generate \$355 million every year for 10 years.
2017 September	Collection of Measure H sales tax revenue begins, creating the first funding stream dedicated specifically to combating and preventing homelessness in the County.
2027 September	Measure H expires unless renewed by Los Angeles County voters.



The Los Angeles County
HOMELESS INITIATIVE
ACTION PLAN

E. Create a Coordinated System

E1 – Advocate with Relevant Federal and State Agencies to Streamline Applicable Administrative Processes for SSI and Veterans Benefits	E5 – Decriminalization Policy	E13 – Coordination of Funding for Supportive Housing
E2 – Drug Medi-Cal Organized Delivery System for Substance Use Disorder Treatment Services	E6 – Countywide Outreach System (H)	E14 – Enhanced Services for Transition Age Youth (H)
E3 – Creating Partnerships for Effective Access and Utilization of ACA Services by Persons Experiencing Homelessness	E7 – Strengthen the Coordinated Entry System (H)	E15 – Homeless Voter Registration and Access to Vital Records
E4 – First Responders Training	E8 – Enhance the Emergency Shelter System (H)	E16 – Affordable Care Act Opportunities
	E9 – Discharge Data Tracking System	E17 – Regional Homelessness Advisory Council and Implementation Coordination
	E10 – Regional Coordination of Los Angeles County Housing Authorities	
	E11 – County Specialist Support Team	
	E12 – Enhanced Data Sharing and Tracking	

A. Prevent Homelessness

- A1 – Homeless Prevention Program for Families (H)
- A2 – Discharge Planning Guidelines
- A3 – Housing Authority Family Reunification Program
- A4 – Discharges From Foster Care and Juvenile Probation
- *A5 – Homeless Prevention Program for Individuals (H)*

B. Subsidize Housing

- B1 – Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI (H)
- B2 – Expand Interim Assistance Reimbursement to additional County Departments and LAHSA
- B3 – Partner with Cities to Expand Rapid Re-Housing (H)
- B4 – Facilitate Utilization of Federal Housing Subsidies (H)
- B5 – Expand General Relief Housing Subsidies
- B6 – Family Reunification Housing Subsidy (H)
- B7 – Interim/Bridge Housing for those Exiting Institutions (H)
- B8 – Housing Choice Vouchers for Permanent Supportive Housing

C. Increase Income

- C1 – Enhance the CalWORKs Subsidized Employment Program for Homeless Families
- C2/C7 – Increase Employment for Homeless Adults (H)
- C3 – Expand Targeted Recruitment and Hiring Process to Homeless/Recently Homeless People to Increase Access to County Jobs
- C4 – Establish a Countywide SSI Advocacy Program for People Experiencing Homelessness or At Risk of Homelessness (H)
- C5 – Establish a Countywide Veterans Benefits Advocacy Program for Veterans Experiencing Homelessness or At Risk of Homelessness (H)
- C6 – Targeted SSI Advocacy for Inmates (H)

D. Provide Case Management and Services

- D1 – Model Employment Retention Support Program
- D2 – Expand Jail In Reach (H)
- D3 – Supportive Services Standards for Subsidized Housing
- D4 – Regional Integrated Re-entry Networks – Homeless Focus (H)
- D5 – Support for Homeless Case Managers
- D6 – Criminal Record Clearing Project (H)
- *D7 – Provide Services and Rental Subsidies for Permanent Supportive Housing (H)*

F. Increase Affordable/Homeless Housing

F1 – Promote Regional SB 2 Compliance and Implementation	F4 – Development of Second Dwelling Units Pilot Program	<i>*F7 – Preserve current affordable housing and promote the development of affordable housing for homeless families and individuals (H)</i>
F2 – Linkage Fee Nexus Study	F5 – Incentive Zoning / Value Capture Strategies	
F3 – Support Inclusionary Zoning for Affordable Housing Rental Units	F6 – Using Public Land for Homeless Housing	

(H) - Strategies eligible to receive Measure H funding.

* - Strategies in italics were added in the Measure H ordinance approved by the Board of Supervisors on December 6, 2016.

09.5.19



A REGIONAL AND COLLABORATIVE APPROACH

Homelessness is a regional crisis that requires diverse stakeholders to collaborate to develop solutions. County departments and agencies, including those listed below, serve as Homeless Initiative strategy leads and provide additional services to people experiencing homelessness. City governments and community-based organizations are critical partners.

Los Angeles County Departments

Department of Children and Family Services (DCFS)

Department of Consumer and Business Affairs (DCBA)

Department of Health Services (DHS)

- Housing for Health
- Office of Diversion and Reentry (ODR)

Department of Mental Health (DMH)

Department of Probation

Department of Public Health (DPH)

Department of Public Social Services (DPSS)

Public Defender (PD)

LA County Sheriff's Department (LASD)

Workforce Development, Aging and Community Services (WDACS)

Partner Agencies

LA County Development Authority (LACDA)

LA County Metropolitan Transportation Authority (Metro)

Los Angeles Homeless Services Authority (LAHSA)

City Governments

Measure H funds are also awarded to multiple [City Governments](#) across the County to bolster their implementation of city-specific plans to combat and prevent homelessness.



Nonprofit Homeless Services Providers

County departments and agencies contract with dozens of [nonprofit homeless service providers](#) from the Antelope Valley to the South Bay to work with people experiencing homelessness within their communities.

Several providers serve as Coordinated Entry System (CES) leads for adults, families and youth, matching a real-time list of clients to available housing and supportive services that best fit their needs.



CES Leads by SPA	Adults	Families	Youth
1. Antelope Valley	Valley Oasis		
2. San Fernando Valley	LA Family Housing Corp.		The Village Family Services
3. San Gabriel Valley	Union Station Homeless Services		Hathaway-Sycamores Child and Family Services
4. Metro LA	The People Concern	PATH	LA Gay and Lesbian Community Services Center
5. West LA	St. Joseph Center		Community Partners
6. South LA	SSG HOPICS		Coalition for Responsible Community Development
7. East LA	PATH	The Whole Child	Jovenes, Inc.
8. South Bay/Harbor Cities	Harbor Interfaith Services, Inc.		



LA Family Housing



St. Joseph Center



HOPICS



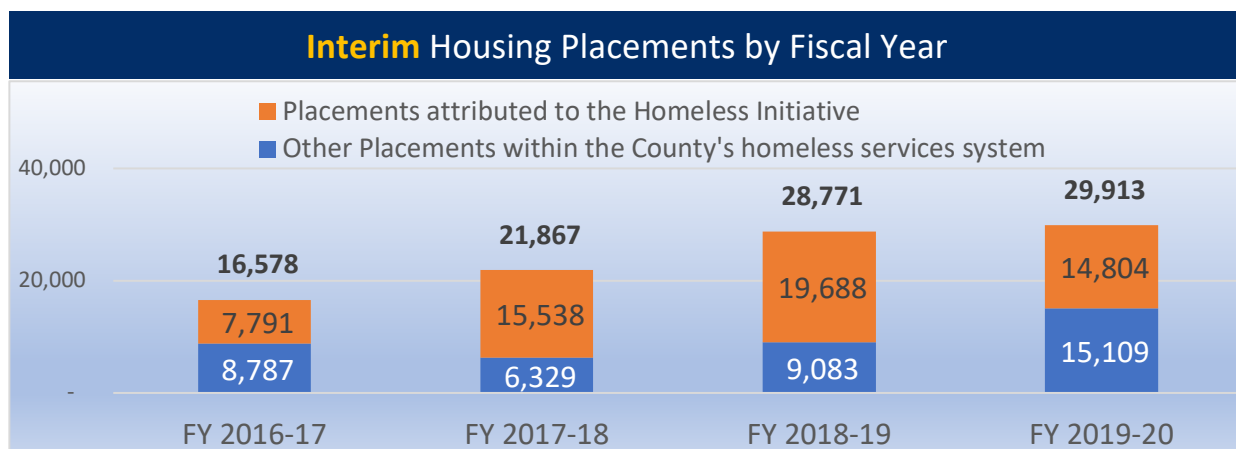
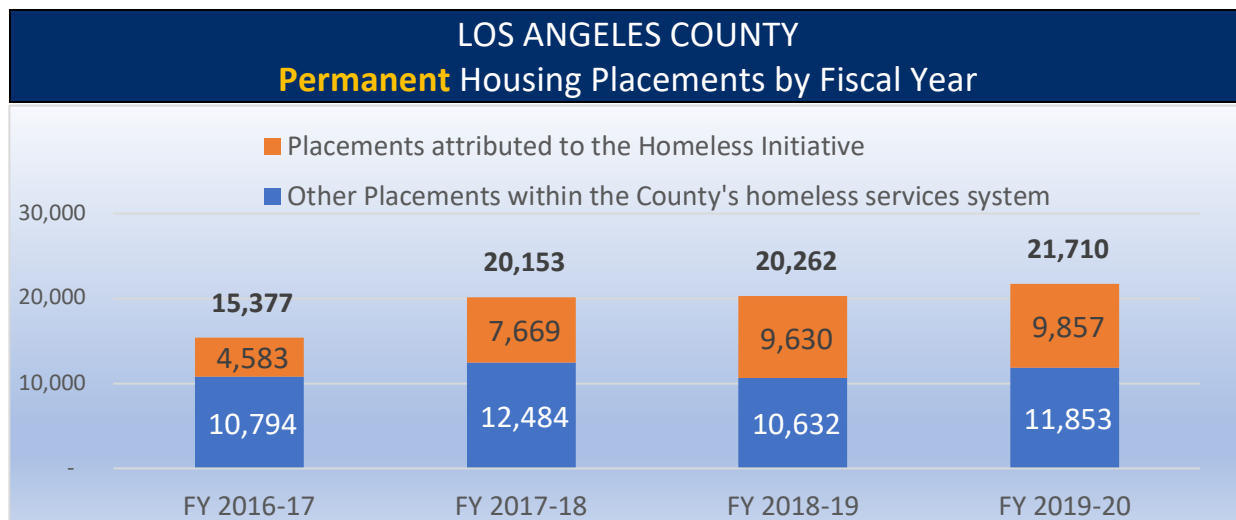
The Los Angeles County
HOMELESS INITIATIVE

PERFORMANCE EVALUATION

The Board mandated annual performance evaluations by an independent firm to gauge the effectiveness of the County's Homeless Initiative strategies.

According to the [latest findings](#) by Public Sector Analytics, the County's homeless services system saw significant increases in permanent and interim housing placements over the four fiscal years preceding this Quarterly Report, much of it driven by the Homeless Initiative.

Data from the first three quarters of the current fiscal year are found later in this Quarterly Report.



Source: Public Sector Analytics

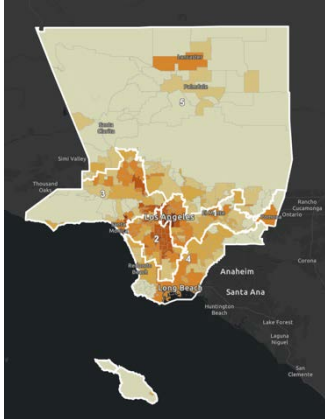
Other key findings of the performance evaluation include:

- Though the Homeless Initiative was created only four years ago and did not receive Measure H funding until three years ago, Public Sector Analytics attributes 60 percent of cumulative interim housing placements and 42 percent of cumulative permanent housing placements within the County’s homeless services system since FY 2016-2017 to strategies overseen by the Homeless Initiative, many financed through Measure H.
- Public Sector Analytics said the benefits of Homeless Initiative programs extend beyond housing, with one substantial positive impact being reductions in the use of costly County-funded health and mental health services. Permanent Supportive Housing and Rapid Rehousing services significantly reduced the use of general medical and mental health inpatient, emergency, and crisis services by people placed.
- “Decompression” necessitated by the pandemic at congregate shelters affected the number of Interim Housing placements, but Project Roomkey and Project Homekey helped compensate for the decline.





HOMELESSNESS & HOUSING MAP



The County has developed a data-driven and multilayered [GIS Map](#) of interim housing and permanent supportive housing sites as of March 2021, including those still under construction or in the planning and development phases.

The data is presented geographically as well as in the context of the most recent [Homeless Count](#), which took place in January 2020, to illustrate where housing currently exists or is in the pipeline, and where it is still urgently needed.

Current Interim Housing Sites

There are currently 431 interim housing sites with a combined total of 10,610 units or beds. This tally, however, excludes Project Roomkey, Project Homekey, and other motels used as emergency shelter during the COVID-19 pandemic, as that data is tracked separately.

Current Permanent Supportive Housing Sites

There are currently 325 permanent supportive housing sites with a combined total of 9,790 units. This total, however, includes only project-based developments and not subsidized housing in private apartments, which account for more than half of all supportive housing available in the County. This total also excludes Project Homekey, which is tallied separately.

Interim Housing Sites in the Pipeline

There are 48 sites with a combined total of 2,498 beds that are currently in development or under construction. This total excludes Project Homekey, which is tallied separately.

Permanent Supportive Housing Sites in the Pipeline

There are 229 permanent supportive housing sites with a combined total of 10,379 units that currently in development or under construction. Once completed, these new sites will more than double the current number of units in permanent supportive housing projects.

The [GIS Map](#) also provides data on **Project Homekey, Safe Parking, Winter Shelters, and Family Motels.**



SUCCESS STORIES



Michael Goodwin



Kristi
Wilson



Frank Guerrero



Maisha Jefferson

LA County Channel 36:

- [Project Homekey is Helping Families in Compton](#)
- [From Homeless to Housed: Maisha](#)
- [From Homeless to Housed: Kristi](#)
- [Move-In Day for Michael Goodwin](#)
- [Move-In Day for Rashad Rowley](#)
- [Move-In Day at Springhaven](#)
- [A New Home for Latoya Jones](#)
- [Groundbreaking for a Restorative Village at LAC+USC](#)
- [Behavioral Health Center Opens](#)
- [Homeless Court Moves Outdoors](#)
- [HOTSpot app helps with COVID-19 triage](#)

ABC 7 Los Angeles:

- [Project Homekey turns hotels into housing for people like Frank Guerrero](#)
- [Wellness-check app helps outreach workers survey SoCal's homeless, limit spread of COVID-19](#)

NBC 4 Los Angeles:

- [Project Homekey Provides Homes for People in Need](#)

Long Beach Post:

- [Hotel conversion program offers hope to Long Beach's most vulnerable homeless residents](#)

Los Angeles Times:

- [This LA project shows homeless housing can be done quickly and cheaply](#)
- [Tiny houses and shipping containers may help homeless people in L.A. Are they humane?](#)

Project Roomkey



[Michael Melcher](#)



[Oscar Copello-Salazar](#)



[Tino "Tony" Ong](#)

Help for Homeless Veterans



Uber driver Jorge Rodriguez, 66, fell behind on his rent after a car accident. With his education degree, he got a part-time teaching job to help pay the bills, but his landlord sold the apartment and the new owner evicted him. Jorge lost his teaching job during the pandemic and lived in his car for 11 months. He applied for a housing voucher at the Veterans Affairs (VA) office and was housed two months later, thanks to the Veterans Affairs Supportive Housing (VASH) and Homeless Incentive Program (HIP) administered by the LACDA.

Jodi Johnson moved from California to Nebraska at age 58 because of a romantic relationship. Unfortunately, it ended badly, and she found herself homeless for a year, sleeping in her car and showering in public restrooms. She rode a bus straight back to her local VA office in California, which worked with LACDA to help her obtain housing through VASH and HIP. Having a place to stay has also benefited her son, who had a bone marrow transplant.



Larry Williams is a veteran who became homeless after a divorce at age 50 and lived on the streets for two years. A routine visit to the Veterans Affairs office prompted him to apply for a voucher. Two months later, LACDA helped him move into an apartment in Lancaster using VASH and HIP. "Seek the assistance," he urges veterans still struggling with homelessness. "There are people who care about those who have served our country."



19TH QUARTERLY REPORT SUMMARY

This Quarterly Report covers the first three quarters of FY 2020-2021 and spans a significant portion of the COVID-19 pandemic. It demonstrates how County departments and agencies and the community-based organizations with whom they contract continued to diligently implement Homeless Initiative strategies while adapting to respond urgently to an unprecedented public health crisis.

With Project Roomkey, the County temporarily secured hotel and motel rooms to give nearly 8,000 people experiencing homelessness a place to stay indoors during the pandemic, heightening their safety while simultaneously preventing the spread of the coronavirus in the larger community. With Project Homekey, the County purchased ten hotels and motels with a total of 850 units to initially serve as interim housing and later as permanent supportive housing.

The County also imposed an eviction moratorium to enable people to continue sheltering safely at home even if they are unable to pay rent due to financial hardship triggered by the pandemic.

These and other measures all had an impact on the outcomes presented in this Quarterly Report.

For example, lower interim housing placements reflect public health guidelines to reduce occupancy at shelters, a decline offset by Project Roomkey. Meanwhile, the eviction moratorium affected the need for homeless prevention services.

The closure of County facilities and other offices during the pandemic also reduced services for people experiencing homelessness, though providers made heroic and innovative efforts to use alternative means to connect with clients when in-person services were not permitted.

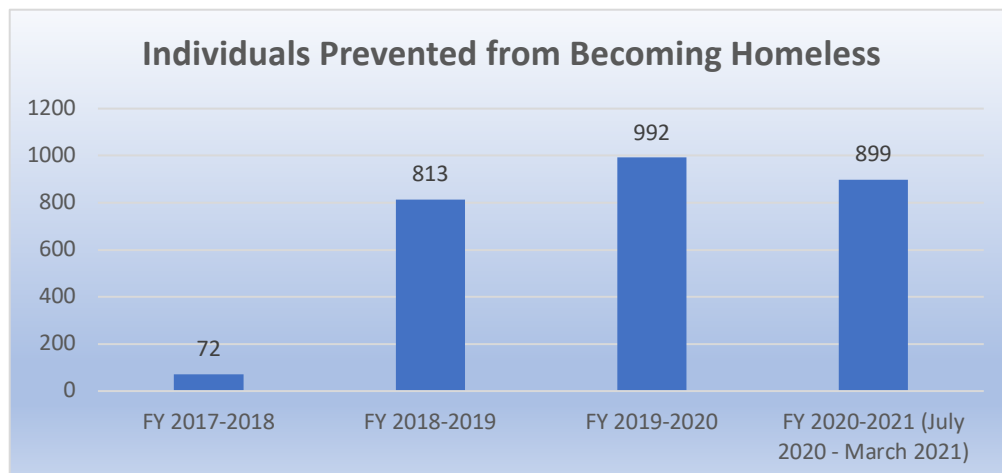
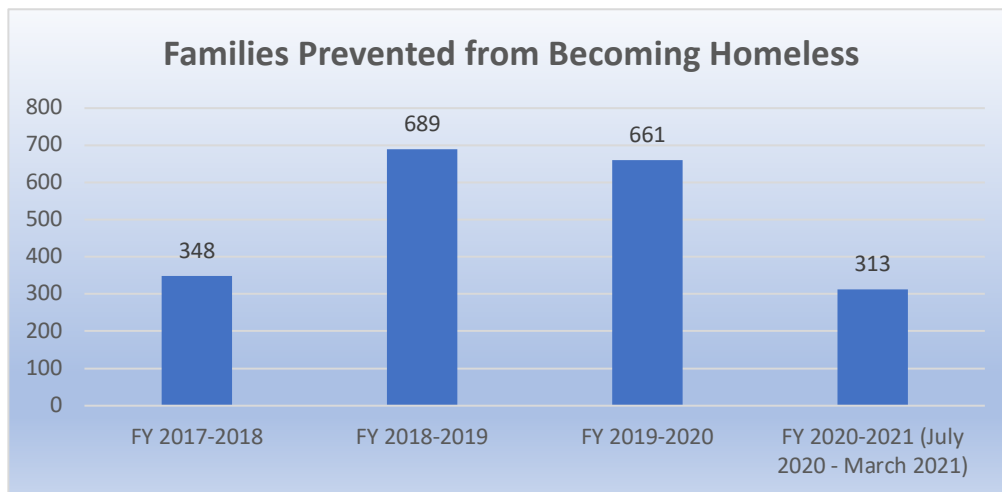
This report provides key updates and data on ongoing efforts while also highlighting how the County and its partners have deftly pivoted in the face of the COVID-19 pandemic.

HOMELESS PREVENTION

Collaborating Departments and Agencies: LAHSA, DHS, DCBA, DCFS

Homeless Prevention services aim to help rent-burdened, low-income families and individuals resolve crises that would otherwise cause them to lose their housing. These services can include short-term rental subsidies, housing conflict resolution and mediation with landlords and/or property managers, and legal defense against eviction. Similar services are provided to help individuals avoid becoming homeless after exiting institutions like jails, hospitals, and foster care.

During the first three quarters of this fiscal year (July 2020 – March 2021), 78 percent of households enrolled in Measure H-funded prevention programs were able to avoid becoming homeless. This includes approximately 300 families consisting of about 1,000 family members, as well as 900 individuals. Also, landlord incentives enabled 5,000 households to utilize their federal housing vouchers to secure permanent supportive housing.



HOMELESS PREVENTION

Strategy Highlights this Reporting Period

Homeless Prevention Unit Launches

DHS launched its innovative Homeless Prevention Unit, which will use predictive analytics to identify both DHS and DMH patients at risk of homelessness and help them remain housed.

To date, the unit has generated a list of at-risk clients and is preparing for Phase 2, which will involve further analysis and initial outreach to clients. In Phase 3, DHS will begin to provide or connect them to case management, legal advocacy, health and mental health services, and financial assistance.

Stay Housed LA County

[Stay Housed LA County](#) is a partnership between the County and local community and legal service providers to provide residents with information and resources to keep people in their homes. DCBA conducted 3,630 legal intakes through their website, [StayHousedLA.org](#).

DCBA also hosted 252 Know-Your-Rights workshops, attended by over 4,000 tenants; provided 9,366 tenants with limited scope legal representation; and connected with 208,525 tenants via phone calls and text messages.

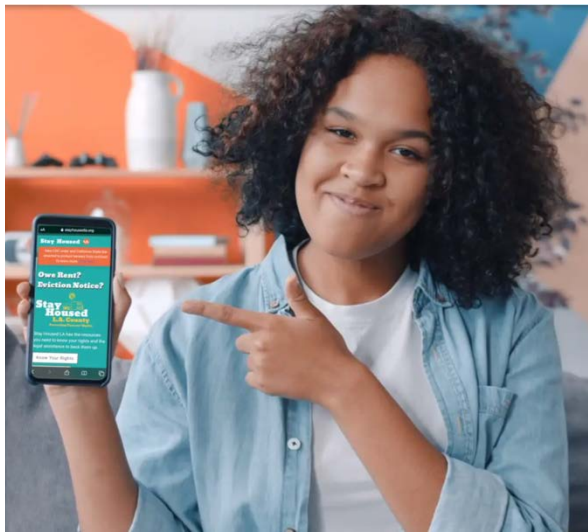
Meanwhile, LAHSA legal services providers conducted workshops to educate homeless services providers about tenant rights.



Star Apartments in Skid Row



South LA Recuperative Care Center in East Rancho Dominguez



STREET OUTREACH

Collaborating Departments and Agencies: LAHSA, DHS, DMH, LASD

Street Outreach is often the critical first step in putting people experiencing homelessness on the path to housing. Experienced outreach teams build relationships with people living on the streets and in encampments in order to connect them to housing, health, mental health, and other supportive services – a process that can vary in length and is customized to meet each person’s unique needs.

Types of Street Outreach Teams (*receive Measure H funding):

- LAHSA and nonprofit homeless services providers’ Homeless Engagement Teams (HET)* and CES* are generalist teams that make initial contact with new clients and maintain regular engagement with ongoing clients. Some operate with special populations, such as youth or veterans.

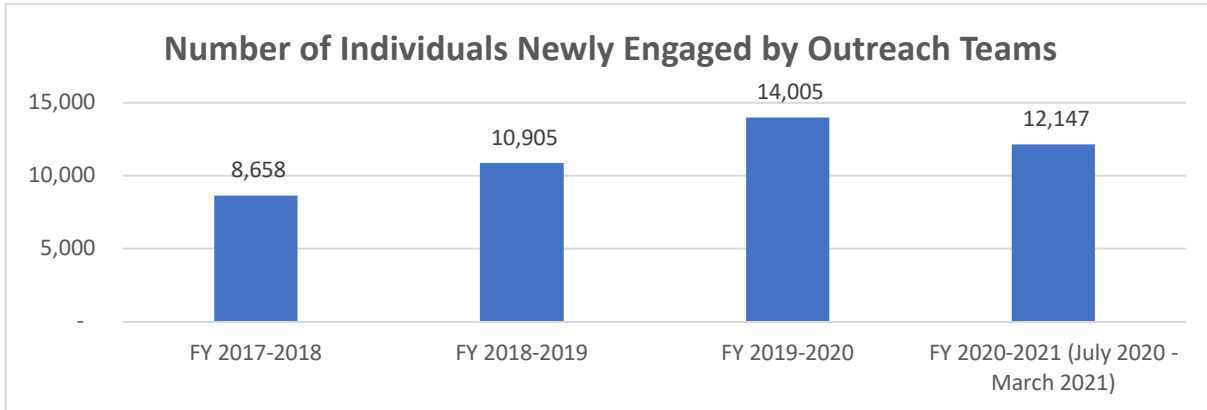


- LAHSA Homeless Outreach Services Teams (HOST)* are generalist teams that collaborate with cities’ law enforcement agencies.

- DHS Housing for Health Multidisciplinary Teams (MDT)* are specialized teams that serve clients with more complex health and/or behavioral health conditions. MDTs have staff with physical health, mental health, substance use, case management, and peer support experience.



- DHS Housing for Health Public Spaces Teams* maintain a visible and accessible presence in the County’s public spaces, such as parks, plazas or other gathering places.
- DMH Homeless Outreach and Mobile Engagement (HOME) Specialist teams provide psychiatric support, outreach, and intensive case management to persons experiencing homelessness with serious mental illnesses.
- LASD HOST are law enforcement officers who support nonprofit homeless services agencies.



STREET OUTREACH: STRATEGY HIGHLIGHTS

COVID-19 Wellness, Testing & Vaccine Services: From the beginning of the pandemic, street outreach teams have been crucial to protecting unsheltered people experiencing homelessness, supporting DHS COVID Response Teams (CRTs) with vaccination outreach, education, support, transportation, and accompaniment to vaccination events.

- 2,617 COVID-19 vaccinations have been provided to unsheltered people experiencing homelessness, including first and second doses, from February 3, 2021 to March 31, 2021.
- From May 1, 2020 to March 31, 2021, DHS MDTs have provided wellness checks, COVID-19 testing, vaccine outreach, and other health services in partnership with DHS CRTs in over 2,778 unique encampments countywide.
- From April 1, 2020 to March 31, 2021, outreach teams have supported DHS CRTs with COVID-19 testing for over 21,255 people experiencing homelessness in encampments, with a positivity rate of 2.16 percent.
- More than 48,200 Wellness checks using the [Akido HOTSpot](#) app have been conducted from April 20, 2020 to March 31, 2021.



Below are examples of COVID-related services provided daily by MDT, HET, and CES street outreach teams.

- COVID-19 education and triage for symptoms with the Akido HOTSpot app.
- Alerting people experiencing homelessness about their COVID-19 test results.
- Street-based daily wellness checks with COVID-positive/exposed/symptomatic unsheltered people.
- Quarantine/Isolation bed placement for COVID-positive/exposed/symptomatic unsheltered people.
- Project Roomkey or other interim housing placement.
- Providing food and water, as well as personal protective equipment and hygiene products for infection control.
- Providing crisis intervention and coordination of emergency medical and psychiatric care.



Food Distribution: In April, DHS Housing for Health launched a partnership with World Central Kitchen to provide meals for people who are unsheltered and for permanent supportive housing residents countywide.

- From April 2020 to March 2021, outreach teams distributed about 1 million meals to vulnerable unsheltered people experiencing homelessness throughout the County.
- Initially, 5,000 meals were allocated each weekday. Starting in October 2020, 1,280 weekend meals were added as well, enabling food distribution seven days a week.
- World Central Kitchen initially provided meals in-kind. Effective June 1, 2020, LAHSA funded this project through August 14, 2020, and United Way funded additional meals for August 17-18, 2020. COVID-19 Relief Funding (CRF) enabled the outreach food distribution program to re-launch on August 31, 2020.



SUPPORTIVE SERVICES AND EMPLOYMENT

Collaborating Departments and Agencies: DHS, DMH, DCFS, LASD, WDACS, PD

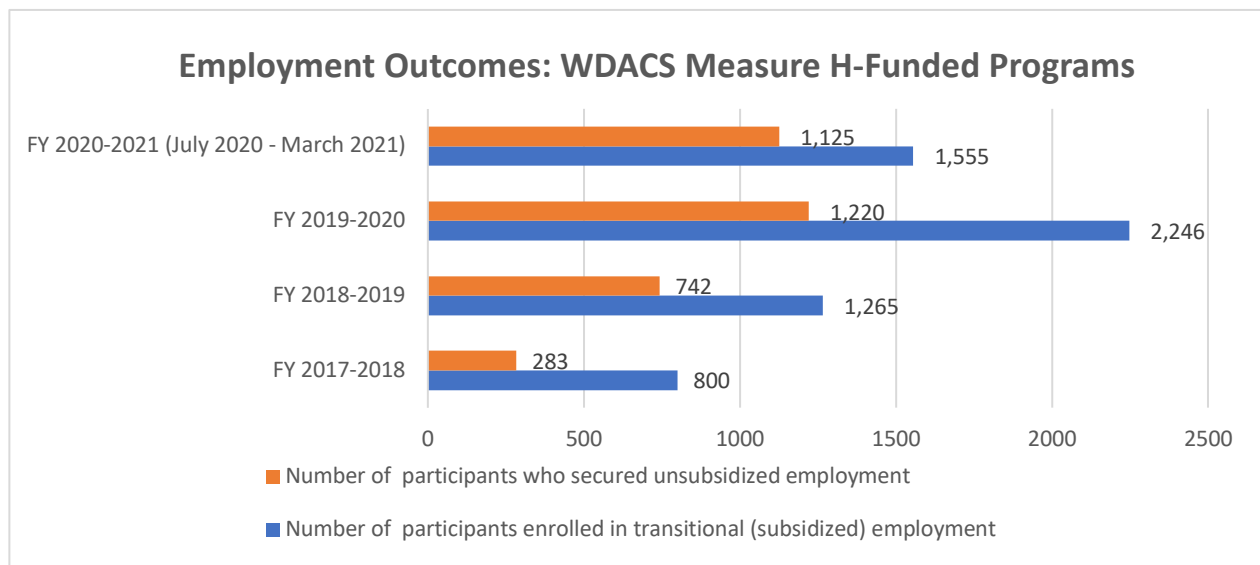
Most homeless families and individuals need some level of case management and supportive services to secure and maintain permanent housing, though their needs vary greatly, depending on individual circumstances.

The availability of appropriate case management and supportive services is key to enabling homeless families and individuals to take advantage of an available rental subsidy, increase their income, and access/utilize available public services and benefits.

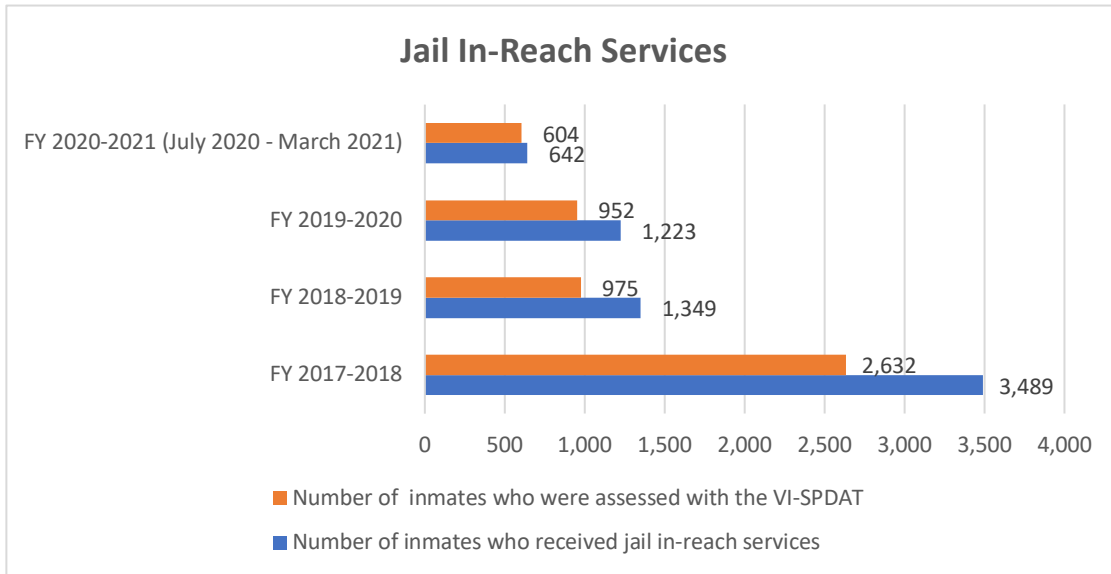


Severely disabled homeless individuals can increase their income through federal disability benefits. Meanwhile, many homeless adults can increase their income through employment.

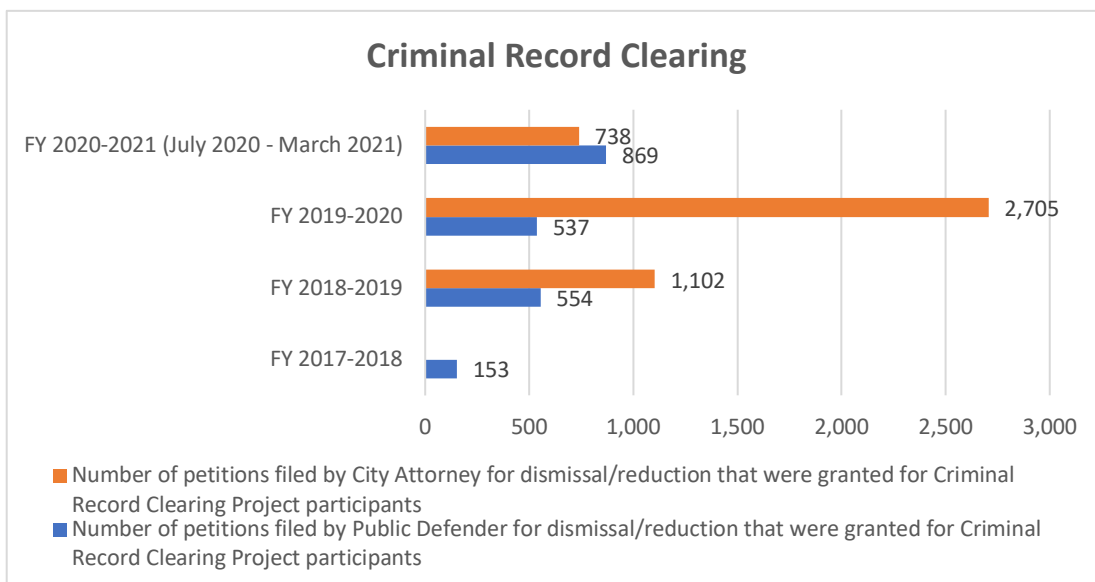
With the [LA:RISE](#) program, WDACS uses Measure H to fund employment programs that leverage the capacities of social enterprises and the public workforce development system to provide people experiencing homelessness with subsidized employment opportunities and support services that ultimately lead to unsubsidized employment. WDACS provides other employment programs for people experiencing homelessness countywide, including [Careers for a Cause](#), [Hire Up](#), and [Alternative Staffing Organizations](#).



Jail In-Reach provides enhanced outreach and support services to homeless inmates, assisting them with securing housing and accessing benefits upon their release. DHS and the Sheriff’s Department collaborate to provide these services. Declining enrollments reflect an intentional program design change, with a focus on providing more intensive services to fewer clients.



The [Criminal Record Clearing Project](#) gives individuals experiencing homelessness or at risk of homelessness the opportunity to engage with legal services to resolve outstanding infractions and associated warrants, which are often barriers to housing, employment, education, and legal immigration. The County’s PD and the Los Angeles City Attorney’s Office collaborate on this strategy.



SUPPORTIVE SERVICES AND EMPLOYMENT: STRATEGY HIGHLIGHTS

LA:RISE

WDACS added four new Social Enterprise partners to its [LA:RISE](#) program, which enables people experiencing homelessness to work in transitional subsidized jobs at social enterprises, which are competitive, revenue-generating businesses that strive to help people overcome employment barriers. LA:RISE provides wraparound support as well as training and services from the public workforce system through America’s Job Centers of California.

Countywide Benefits Entitlement Services Team (CBEST) Program partners with DCFS:

DCFS and CBEST have launched a partnership at DCFS’ Belvedere site, which allows CBEST to provide disability benefits and advocacy services to young adults who have aged out of foster care but are under the age of 21 and still eligible to receive support from DCFS.



LA:RISE participant Allen Bryson



First graduates of the Careers for a Cause program



CBEST staffer at a winter shelter



Public Defender mobile expungement program

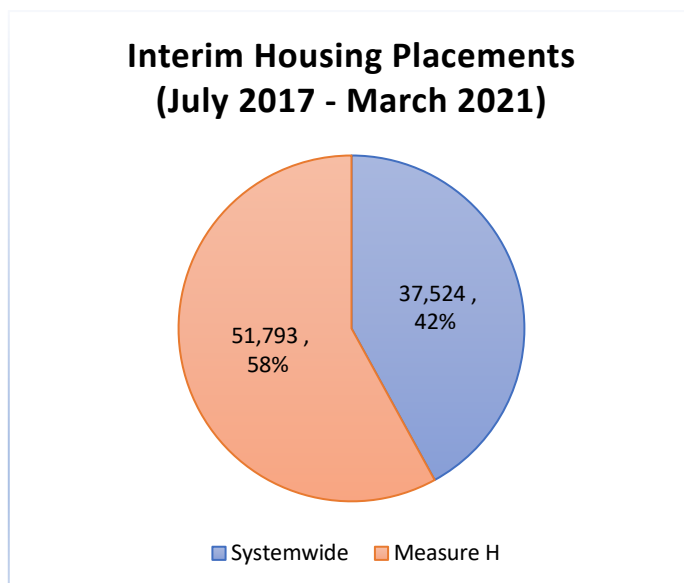
INTERIM HOUSING

Collaborating Departments and Agencies: LAHSA, DHS, DMH, DPH

Interim Housing provides safe temporary accommodations for people who would otherwise have nowhere to spend the night. Systemwide, nearly 90,000 people experiencing homelessness have utilized interim housing since the Measure H-funded strategies were implemented in July 2017; of those interim housing placements, 51,793 people used interim housing wholly or partially funded by Measure H.

Types of interim housing include:

- **Emergency Shelter Beds** provide crisis housing for people experiencing homelessness.
- **Stabilization Housing** provides placement options for individuals with complex and or/behavioral health conditions who lack a place to live and are in need of a higher level of support services than is available in most shelters.
- **Bridge Housing** provides housing and support for homeless individuals prior to permanent housing placement. Some may be exiting institutions such as jails, hospitals or foster care.
- **Recovery Bridge Housing** provides a safe, stable living environment that is supportive of recovery for young adults (ages 18-20) and adults (ages 21+) who are receiving outpatient treatment for their substance abuse disorder.
- **Recuperative Housing** provides short-term care and medical oversight to homeless individuals recovering from an acute illness or injury or with conditions that would be exacerbated by living unsheltered.
- **Board and Care/Enriched Residential Care** provides 24/7 care and supervision in licensed residential facilities and can be either interim or permanent housing.



Interim Housing During the Pandemic

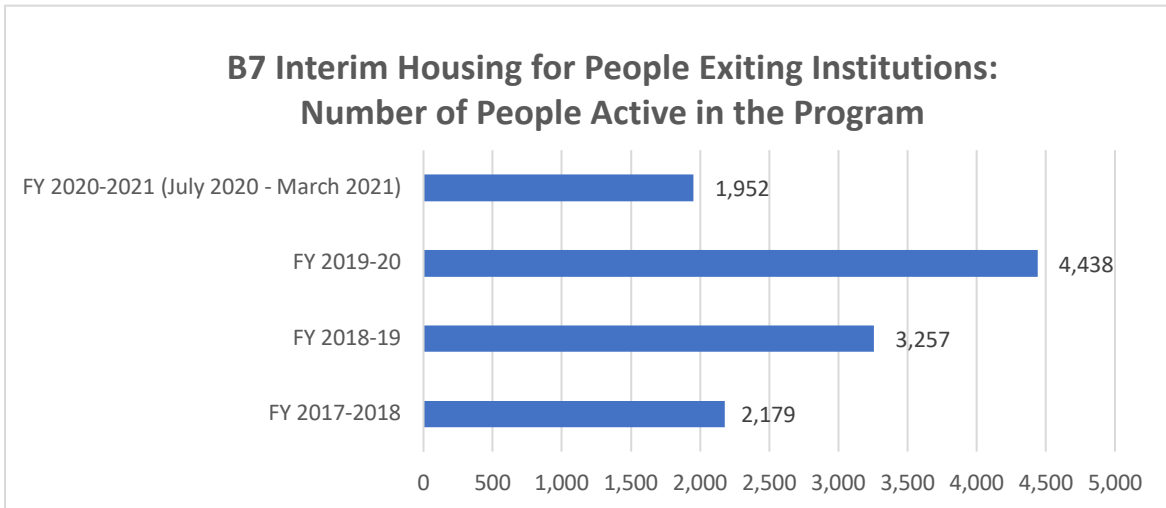
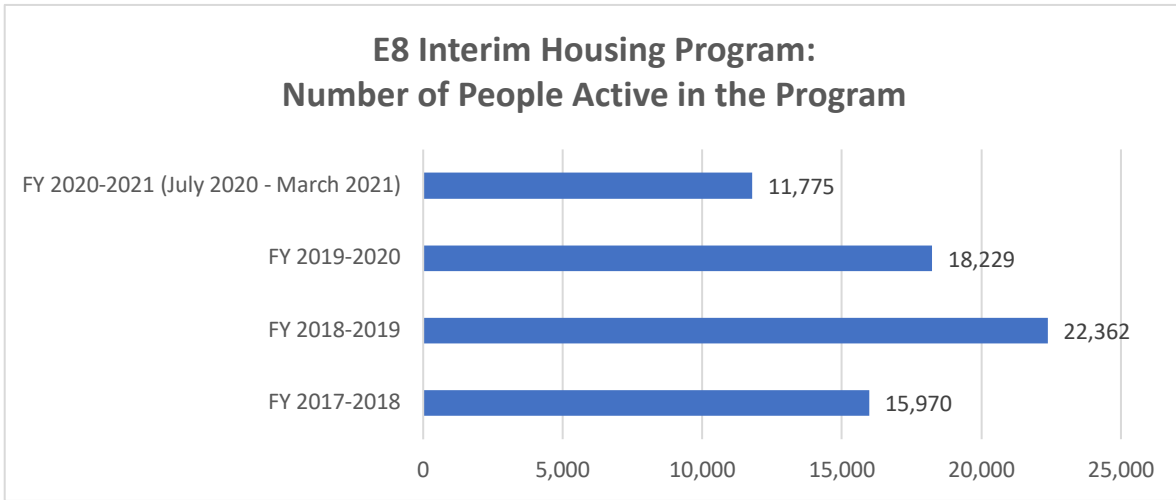
To prevent the spread of the coronavirus in closed quarters, congregate shelters were required to “decompress” or operate at reduced capacity. Projects Roomkey and Homekey helped compensate by providing people experiencing homelessness with hotel and motel rooms on a temporary basis.



DHS Stabilization Housing



Martin Luther King Jr. Recuperative Care Center



INTERIM HOUSING

Strategy Highlights this Reporting Period



[Hilda L. Solis Care First Village](#) opened in April 2021 on a four-acre site on Vignes Street in Downtown Los Angeles. Consisting of prefab trailers and shipping containers, the innovative project was built within a record six months to provide 232 people experiencing homelessness with housing and wraparound social services through the nonprofit homeless services provider, Weingart Center.



[The Lotus](#) is a collaborative County and City interim housing site in the Downtown Los Angeles Fashion District that opened in early 2021 with supportive services provided by the nonprofit homeless services provider, Home at Last. A 20,000-square foot former warehouse, it has 120 beds for single adults.



[LAC+USC Restorative Care Village](#) broke ground in April 2021. It will include a Recuperative Care Center to provide clinically enriched interim housing with on-site nursing support, health oversight, case management, and connection to permanent housing. It will serve those who have been discharged from County health facilities and are facing unstable housing conditions.

DHS plans to open recuperative care centers at other County medical campuses, as well as 40 new recuperative care beds for women who are experiencing homelessness in the Downtown Los Angeles/Skid Row area.

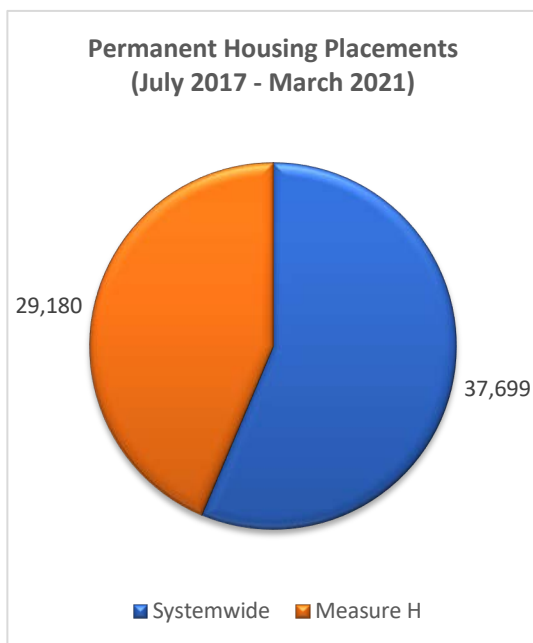
Meanwhile, an interim housing facility is in the works for people experiencing homelessness in and around the Metro Red Line and Union Station areas, while transition-age youth in the East LA area can expect 20 new bridge housing beds.

PERMANENT HOUSING

Collaborating Departments and Agencies: LAHSA, DHS, DMH, DPH, LACDA

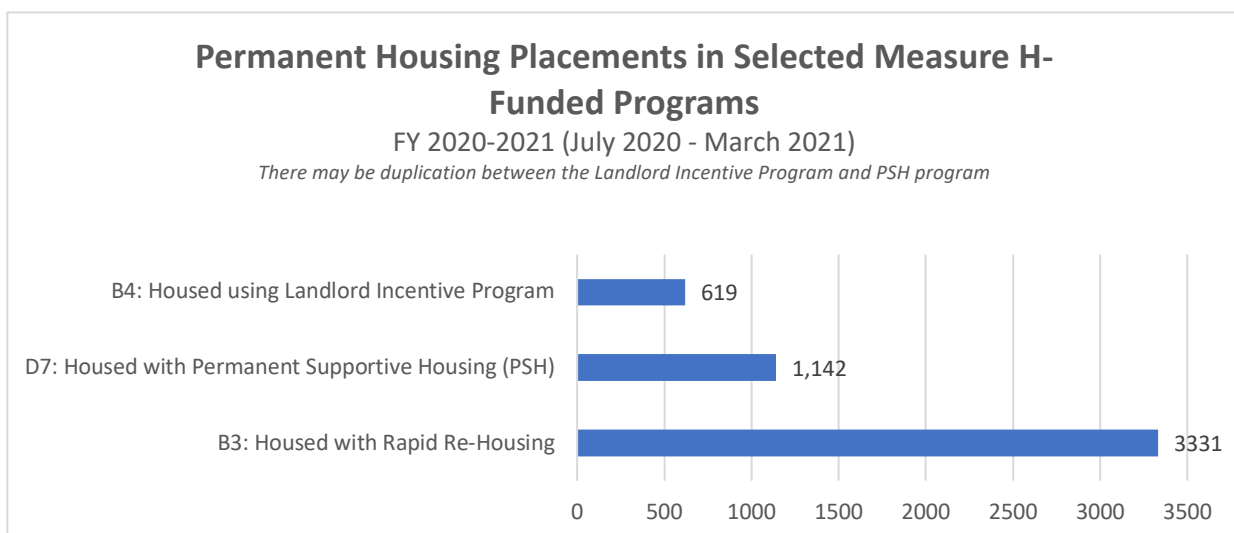
Permanent Housing strategies lift people out of homelessness by offering individuals and families either short or long-term rental subsidies in combination with varied levels of supportive services.

Since Measure H-funded strategies were implemented in July 2017, the County's homeless services system has placed nearly 67,000 people in permanent housing, with more than 29,000 funded through Measure H.



Among these placements, a subset was in Permanent Supportive Housing (PSH), a housing model that provides long-term rental subsidies and supportive services to individuals who have experienced chronic homelessness and have disabilities, chronic medical conditions, and/or behavioral health conditions. It is highly effective in meeting clients' needs and enabling them to retain housing.

Measure H has provided permanent supportive housing for 1,142 additional households so far in the current fiscal year (July 2020 – March 2021) and is funding wraparound services for more than nearly 13,000 clients currently in permanent supportive housing.



PERMANENT HOUSING

Strategy Highlights this Reporting Period



LeaseUp is an innovative program operated by PATH that works with property owners and managers to fill vacancies and to help people at risk of homelessness remain housed. With funding from Measure H, the PATH [LeaseUp](#) program is integrated into the demobilization of Project Roomkey sites and broader implementation of the COVID-19 Recovery Plan. In

FY 2020-2021, funding for LeaseUp increased in order to secure a higher volume of market-rate housing units countywide for participants enrolled in Recovery Rehousing, Rapid Rehousing, and tenant-based PSH programs.

Universal Housing Application will ease information sharing between homeless services providers and housing authorities and will reduce barriers in the housing process. The [Universal Housing Application](#) consolidates 15 different paper housing applications into one digital application. Working through LAHSA's Housing Central Command, LAHSA, LACDA, and the Housing Authority of the City of Los Angeles (HACLA) can use the Universal Housing Application to shave up to 30 days off the typical application process to match people experiencing homelessness with suitable permanent housing across Los Angeles County.

Street to Subsidy, launched in March, is a countywide program administered by The Salvation Army that assists people experiencing homelessness who are not connected to a permanent housing resource and are on a fixed income. They receive a rental subsidy equivalent to approximately 35 to 40 percent of their monthly rent. This program helps participants who have some income but are unable to afford the full cost of rent to remain housed.



Substance Use Disorder Services Expand at Permanent Supportive Housing Sites. DPH's Substance Abuse Prevention and Control (SAPC) unit co-located or connected Client Engagement and Navigation Services (CENS) at 22 additional PSH sites to facilitate access to and completion of substance use disorder treatment. This brings the number of PSH sites that have CENS to 91 (58 co-located sites, 33 connected sites).

CITIES AND COUNCILS OF GOVERNMENT

Homelessness is a regional crisis and one of the top priorities of the Homeless Initiative is to continue strengthening the collaboration between the County and diverse stakeholders, including the 88 cities in the region.

Cities have an important role and a unique perspective on solutions to homelessness and the County values each city's distinct resources, challenges and perspectives.

The Board of Supervisors approved spending a portion of Measure H revenue to bolster the work of cities in implementing city-specific plans to combat and prevent homelessness. This funding helps cities increase the supply of supportive and interim housing for people experiencing homelessness. It also enhances the effectiveness of County service systems for people experiencing homelessness or are at risk of becoming homeless.

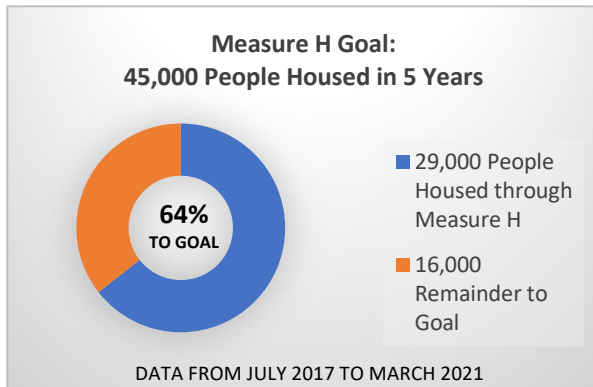
Grant Outcomes: Below are some examples of the Homelessness Plan Implementation and Innovation program outcomes, as reported by Cities and Councils of Government (July 2019 – December 2020).

Number of housing and land use feasibility studies completed/being conducted	9
Accessory Dwelling Unit Ordinance developed or being developed	3
Inclusionary Zoning Ordinance developed or being developed	5
Number of agreements signed with the landlords	14
Number of clients served in Interim Housing	545
Number of clients/households served in Permanent Housing	30
Number of clients/households who received prevention services	331
Number of clients who secured internships	22
Number of clients who secured employment	34
Number of clients served by the Safe Storage program	209
Number of Safe Storage clients connected to homeless services	199
Number of clients served by Access Centers	57

For more information on the County's partnership with cities, please go to:

<http://homeless.lacounty.gov/cities/>

ADVOCACY



The Homeless Initiative is on track to meet the Measure H goal of housing 45,000 people over five years.

However, the number of people exiting homelessness is being outpaced by the number of people falling into homelessness – resulting in a net increase in the homeless population.

Despite the gains made by the homeless services system, the County has a shortage of nearly 500,000 affordable housing units. In addition, 78% of extremely low-income households are severely rent-burdened, paying more than half of their income on housing costs. This is due, in part, to wages not keeping pace with rents. A worker needs to earn \$38.23 per hour — 2.5 times the minimum wage in the City of LA — to afford the average monthly asking rent of \$1,988. Systemic racism and the economic conditions caused by the COVID-19 pandemic pose additional challenges.

Los Angeles County had an estimated 66,433 people experiencing homelessness on any given night in 2020, a 13% increase from the previous year. This accounts for about 11.5% of the nation's homeless population.



Bring California Home

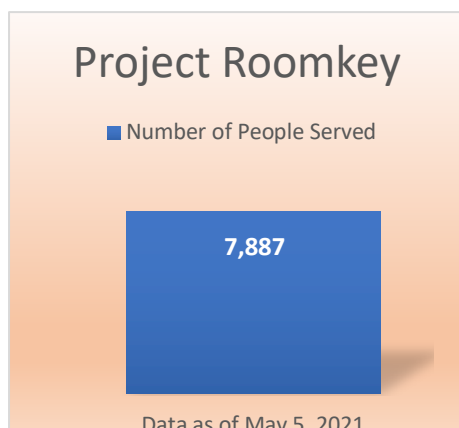
The Board of Supervisors unanimously endorsed AB 71, or [Bring California Home](#), with the goal of creating a new, permanent, statewide funding stream for addressing homelessness by ensuring multinational corporations pay taxes on income they make overseas, which they are now able to avoid. It won approval from the state Assembly's Housing and Community Development Committee; however, the lead author, Assembly Member Luz Rivas, ultimately decided not to advance AB 71 this year, after both Governor Gavin Newsom and the State Legislature vowed to [invest billions](#) to address homelessness in FY 2021-22.

PANDEMIC RESPONSE

During the COVID-19 pandemic, the County took extraordinary measures to protect people experiencing homelessness, many of whom were at high risk of succumbing to the coronavirus. Of the County's 1.2 million confirmed COVID-19 cases as of May, more than 7,000 were people experiencing homelessness, 200 of whom died. The total County death toll is about 24,000.

Project Roomkey is a first-in-the-nation effort to secure hotel and motel rooms for elderly and medically fragile homeless individuals and couples at risk of complications if they become infected with COVID-19. Besides providing temporary shelter to almost 8,000 people countywide, it enabled 30 hotels and motels to stay in business despite the economic downturn, keeping many of their workers employed.

As [Project Roomkey](#) sites close, participants are matched to housing subsidies and connected to permanent housing. If none are immediately available, participants are placed in other temporary housing until they can be permanently housed. According to LAHSA, fewer than 4 percent of participants returned to living on the streets after exiting Project Roomkey.





PROJECT HOMEKEY SITES	# Units
Homekey Baldwin Park	75
Homekey Hacienda Heights	156
Homekey Harbor City	57
Homekey Long Beach	43
Homekey Norwalk	56
Homekey Whittier	99
Homekey Compton East	41
Homekey Compton West	104
Homekey Long Beach West	135
Homekey Commerce	81
Total	847

Project Homekey enabled the County to purchase 10 hotels and motels with a combined total of 847 units.

One motel opened as permanent supportive housing immediately.

The rest are serving as interim housing until renovations can be completed that will transform them into permanent supportive housing.



DRAFT FY 2021-2022 FUNDING RECOMMENDATIONS

The Homeless Initiative is looking to invest an unprecedented [\\$522 million in FY 2021-2022](#) to prevent and combat homelessness, largely financed through Measure H, a ¼-cent sales tax approved by voters in March 2017, but also using federal stimulus and state grant funding.

The proposed budget underwent public review through a public webinar, public comment period, and virtual public hearing ahead of a Board of Supervisors vote scheduled on July 13, 2021. Posted on the Homeless Initiative website at <https://homeless.lacounty.gov>, it calls for:

- \$126 million for permanent supportive housing (HI strategy D7)
- \$150 million for interim housing (HI strategy E8 and B7)
- \$87 million for rapid rehousing (HI strategy B3)
- \$38 million for street outreach teams (HI strategy E6)
- \$23 million for homeless prevention services (HI strategy A1 and A5)

Permanent Supportive Housing

Under the draft funding recommendations, Measure H will provide permanent supportive housing for 2,000 additional households and continue to fund wraparound services for over 11,000 clients currently in permanent supportive housing.

Interim Housing

DHS is poised to open 172 new beds at Safe Landing in South LA. This innovative, low-barrier, clinically enriched interim housing program will offer comprehensive health, mental health, and substance abuse treatments and intensive case management services for homeless persons who are too ill or frail to recover from a physical illness or injury on the streets but are not ill enough to



be hospitalized. With interagency coordination, Safe Landing will accept walk-ins and referrals from outreach workers, law enforcement, jails, and hospitals.



With funding from Measure H, DHS is also opening an interim housing site at one building at Rancho Los Amigos in Downey.

Separately, Rancho Los Amigos is currently constructing a Restorative Care Village, which will have an 80-bed Crisis Residential Treatment Program to be operated by DMH, and a 50-bed

Recuperative Care Center. It will have a unique focus on the needs of post-medical trauma patients who have been receiving rehabilitative care and may need help adjusting to cognitive and physical limitations associated with recent physical injuries.

Innovative Approach to Secure Homes for People Experiencing Homeless

The County also proposes investing \$6 million towards a new program, known as Resident and Property Support Services (RPSS), to house people experiencing homelessness. RPSS is an incentive program for property owners to offer their entire multifamily buildings at more affordable rents to tenants identified through CES and the COVID-19 Recovery Plan. RPSS will supplement LAHSA’s housing location program, Lease-Up, and allow a central provider to enter multiyear partnership agreements with property owners. Agreements will require property owners to apply affordable rents to their buildings in exchange for an incentive package that can cover the cost of the building’s property management, repairs, maintenance, and vacancies.



The Los Angeles County
HOMELESS INITIATIVE
REAL HELP. LASTING CHANGE.



Faces of Project Homekey

Homeless Initiative Performance Data by Strategy

Exhibit I

Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
A1: Homeless Prevention Program for Families	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	89% (689/775)	78% (661/848)	81% (130/160)	78% (313/400)
	Percentage of A1 participant family members that did not enter any homeless services programs within six months of exiting the prevention program	99% (3,262 family members did not enter any homeless services programs within six months out of 3,287 family members who exited the program between July 2018 and December 2019)				
	Percentage of A1 participant family members that did not enter any homeless services programs within one year of exiting the prevention program	99% (2,586 family members did not enter any homeless services programs within one year out of 2,600 family members who exited the program between July 2018 to June 2019)				
A5: Homeless Prevention Program for Individuals	Percentage of A5 participants that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) <small>(data is for February 2018-June 2018)</small>	93% (813/872)	72% (992/1,376)	90% (301/336)	78% (899/1,159)
	Percentage of A5 participants that did not enter any homeless services programs within six months of exiting the prevention program	97% (1,529 individuals did not enter any homeless services programs within six months out of 1,573 individuals who exited the program between July 2018 and December 2019)				

*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
A5: Homeless Prevention Program for Individuals	Percentage of A5 participants that did not enter any homeless services programs within one year of exiting the prevention program	97% (935 individuals did not enter any homeless services programs within one year out of 964 individuals who exited the program between July 2018 and June 2019)				
B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI	Number of B1 participants who secured housing with B1 subsidy	1,476	253	1358	0*	56
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	86%	60%	0%*	36%
	Number of B1 participants approved for SSI	120	117	210	41	35
B3: Partner with Cities to Expand Rapid Re-Housing	Number of participants newly enrolled in B3	12,675	10,747	9,002	1,586	3,827
	Number of participants active in the program on the last day of the reporting period	11,661	11,951	10,978	10,780	9,273
	Number of B3 participants active in the program within the reporting period date range	17,787 <i>Does not include DHS data</i>	21,357	19,473	11,903	13,318

*B1 referral, enrollment, and approval numbers were low due to ending FY19-20 at full capacity Measure H-funding. DPSS began FY 20-21 utilizing remaining AB109 funding and other available funding.

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
B3: Partner with Cities to Expand Rapid Re-Housing	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	4,937	5,065	5,903	847	3,331
	Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program	1,482	1,413	3,114	750	2,772
	Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program	65% (1,482/2,286)	87% (1,413/1,627)	86% (3,114/3,624)	94% (750/802)	93% (2,772/2,991)
	Number of B3 participants who obtained employment (of those who were newly enrolled during the reporting period)	508	552	143	14	64
	Number of B3 participants who obtained benefits (of those who were newly enrolled during the reporting period)	453	357	169	20	78
B4: Facilitate Utilization of Federal Housing Subsidies	Number of formerly homeless individuals and families that were housed using B4 landlord incentive payments	629	2,120	2,277	290	619
	Number of landlord/community engagement events held	49	125	67	7	21
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	2,435	1,929	278	658

**Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
B4: Facilitate Utilization of Federal Housing Subsidies	Number of incentives provided to landlords	874	2,534	2,425	307	581
	Amount of incentives provided to landlords	\$ 1,285,217	\$ 4,207,723	\$ 4,170,708	\$ 500,232	\$ 982,982
	Number of units leased with HIP incentives (by bedroom size)	Total: 498 Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 1,863 Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8	Total: 2,425 Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64 5 = 12 6 = 5 Shared = 15	Total: 307 Bedroom sizes: SRO = 1 0 = 54 1 = 182 2 = 46 3 = 20 4 = 3 5 = 1 6 = 0 Shared = 0	Total: 581 Bedroom sizes: SRO = 1 0 = 87 1 = 343 2 = 102 3 = 35 4 = 11 5 = 1 6 = 1 Shared = 0
	Number of security deposits paid	361	2,083	2,254	261	530
	Amount of security deposits paid	\$ 780,476	\$ 5,298,068	\$ 6,040,850	\$ 681,265	\$ 1,371,412
	Number of utility deposits/connection fees paid	56	757	1036	86	145
	Amount of utility deposits/connection fees paid	\$ 7,928	\$ 97,583	\$ 139,600	\$ 15,258	\$ 26,943
	Number of rental application and credit check fees paid	46	512	489	17	28
	Amount of other move-in assistance paid	\$ 129,051	\$ 688,029	\$ 23,745	\$ 102,232	\$ 210,434

**Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	73 (Data for 1/1/17-6/30/18)	89	159	19	61
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who were active in B7-funded interim/bridge housing during the reporting period.	2,179 <i>(does not include DPH Substance Abuse Prevention and Control outcomes)</i>	3,257	4,438	1,733	1,952
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.) <i>*Due to COVID-19 Public Health Emergency, 18 clients were served in B7 beds in the first three quarters of FY 2020-21 who would not otherwise be eligible. This was offset by serving 69 B7-eligible clients at E8 sites during the same time period.</i>	Hospitals: 386 Jail/Prison/Juvenile Detention Center: 1,164 Other: 635 <i>(does not include Department of Public Health Substance Abuse Prevention and Control outcomes)</i>	Hospitals: 1,037 Jail/Prison/Juvenile Detention Center: 861 Substance Abuse Treatment: 926 Interim or Transitional Housing: 138 Other: 305	Hospitals: 757 Jail/Prison/Juvenile Detention Center: 1,488 Substance Abuse Treatment: 1,441 Interim or Transitional Housing: 248 Other: 525	Hospitals: 355 Jail/Prison/Juvenile Detention Center: 612 Substance Abuse Treatment: 610 Interim or Transitional Housing: 35 Other: 107 Non-B7 sources: 14*	Hospitals: 468 Jail/Prison/Juvenile Detention Center: 612 Substance Abuse Treatment: 615 Interim or Transitional Housing: 72 Other: 167 Non-B7 sources: 18*

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
B7: Interim/Bridge Housing for Those Exiting Institutions	Number of B7 participants who exit to a permanent housing destination	445 <i>(FY 2017-2018 data does not include Department of Public Health Substance Abuse Prevention and Control outcomes)</i>	544	488	86	219
	Percentage of B7 participants who exit to a permanent housing destination	43% (445/1,037) <i>(FY2017-2018 data does not include Department of Public Health Substance Abuse Prevention and Control outcomes)</i>	Not available	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) <i>(DPH figures are Jan-July 2020 only)</i>	13% (86/671)	21% (219/1,059)
C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are engaged in subsidized employment	268	236	211	12	69
	Number of C1 participants who are placed in unsubsidized employment	52 (out of 131 who completed the subsidized placement)	21 (out of 58 who completed the subsidized placement)	10 (out of 24 who completed the subsidized placement)	Participants have not yet completed their subsidized placements this FY.	3 (out of 3 who completed the subsidized placement)

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
C2/C7: Increase Employment for Homeless Adults	Number of C2/C7 participants enrolled in Transitional Employment	800	1,265	2,246	993	1,555
	Number of C2/C7 participants who secured unsubsidized employment	283	742	1,220	192	1,125
C3: Expand Targeted Recruitment & Hiring Process to Homeless/ Recently Homeless to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who are currently enrolled in TempLA, a program that places low-income people into temporary employment with the County.	34	3	21	14	12
	Number of individuals at risk of or experiencing homelessness who are currently enrolled in Community Youth Bridges Program, a program to connect at-risk youth to County employment.	Not available	Not available	23	1	7
C4/5/6: Countywide SSI/Veterans Benefits Advocacy Program for People/ Veterans/ Inmates Experiencing Homelessness or at Risk of Homelessness	Number of individuals newly enrolled in CBEST	7,458	6,226	5,739	447	1,969
	Number of individuals currently enrolled in CBEST	5,861	11,499	16,888	9,847	11,238
	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	443	1,413	2,168	163	656
	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	4	47	78	13	0

*In FY 19-20, CBEST re-engaged inactive clients; in some cases, clients were exited or cases were moved forward, as appropriate. In the past quarter, CBEST exited some clients who had been awarded benefits but not exited. The FY 19-20 enrollment figures are cumulative, so reflect the entire year's enrollment. Combined, the foregoing factors explain the drop in enrollment for Q1.

**Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
C4/5/6: Countywide SSI/Veterans Benefits Advocacy Program	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	Not available	1,007	2,007	1,658	1,763
	Number of CBEST participants approved for SSI/Veterans' benefits	142	364	839	115	221
	Number of Participants Recieving Benefits Advocacy Services (BAS) Intensive Case Management Services <i>(New Metric for FY 20-21)</i>	Not available	Not available	Not available	133	735
D2: Expansion of Jail in Reach	Number of inmates who received D2 jail in-reach services	3,489	1,349	1,223	243	642
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	975	952	220	604
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17- 6/30/18)	429	379	47	117
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17- 6/30/18)	210	303	36	162
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17- 6/30/18)	55	70	23	46
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 mo. of release	119	160	53	11	22

**Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
D2: Expansion of Jail in Reach	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	63	124	44	131
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	75	546	125	411
D6: Criminal Record Clearing Project	Number of Public Defender homeless outreach events held through D6	54 (January - June 2018)	138	108	8	23
	Number of City Attorney homeless outreach events held through D6	N/A	56	47	2	2
	Number of homeless persons engaged by Public Defender through D6	577 (January - June 2018)	897	736	93	225
	Number of homeless persons engaged by City Attorney through D6	N/A	1,211	995	105	489
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	987	1,292	654	1,307
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	1,793	2,871	161	695
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	554	537	499	869

**Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021**

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
D6: Criminal Record Clearing Project	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	N/A	1,102	2,705	296	738
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	2,842	4,067	3,267	767	2,310
	Number of participants in existing PSH units that had insufficient supportive services who began receiving D7 ICMS services to increase housing retention <i>(These participants are considered to be part of the "D7 Flex" program.)</i>	N/A	803	1,885	103	338
	Number of individuals who were active in the D7 and D7-flex programs during the reporting period	2,850	7,871	9,723	10,970	12,981
	Number of newly enrolled D7 participants receiving federal rental subsidies.	1,524	2,267	2,332	446*	1,496
	Number of newly enrolled D7 participants receiving local rental subsidies	1,081	1,573	642	175	335

*DHS slot growth has been adversely impacted due to a slowdown in federal subsidies.

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)	Number of D7 participants placed in housing during the reporting period	1,340	2,267	2,279	354	1,142
E4: First Responders Training	Number of LASD deputies and sergeants trained	1,315 (from 10/2016 to 6/2018)	729	957	142	251
	Number of non-LASD law enforcement personnel trained	43	19	11	0	0
	Number of non-law enforcement first responders trained	389 (from 6/2017 to 6/2018)	465	396	0	0
E6: Countywide Outreach System*	Number of individuals initiated contact	17,929	22,410	26,836	8,251	19,203
	Number of individuals newly engaged during the reporting period	8,658	10,905	14,005	5,038	12,147
	Number of individuals engaged during the reporting period	9,257	15,039	19,224	13,042	19,344

*Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
E6: Countywide Outreach System*	Number of individuals who received services or successfully attained referrals	6,833	17,673	15,419	7,499	14,755
	Number of individuals who were placed in crisis or bridge housing	1,164	1,468	3,093	778	1,905
	Number of individuals who were linked to a permanent housing resource	533	1,018	875	132	472
	Number of individuals who were placed in permanent housing	375	757	699	140	389
E7: Strengthen the Coordinated Entry System (CES) (All data for this strategy is for the CES as a whole.)	Number of households assessed through CES	28,874	27,116	22,538	5,197	14,426
	Average length of time in days from assessment to housing match	208	257	376	342	357
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	48	72	85	102
	Average acuity score of persons or households who have obtained permanent housing	7.4	7.8	8.6	9.7	9.4
	Number of persons/households who have increased their income	5937	7,093	7,404	4,322	5,086

*Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

Homeless Initiative Performance Data by Strategy
Fiscal Year 2020-21, July 2020 to March 2021

STRATEGY	METRIC	JULY 2017 TO JUNE 2018 (FULL FISCAL YEAR 2017/2018)	JULY 2018 TO JUNE 2019 (FULL FISCAL YEAR 2018/2019)	JULY 2019 TO JUNE 2020 (FULL FISCAL YEAR 2019/2020)	JULY 2020 TO SEPT 2020 (Q1 of 2020/2021)	JULY 2020 TO MARCH 2021 (Q1 - Q3 of 2020/2021)
E8: Enhance the Emergency Shelter System (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants newly enrolled in the program during the reporting period	13,524	17,759	12,539	1,998	5,171
	Number of persons active in the program within the reporting period	15,970	22,362	18,229	9,530	11,775
	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	2752 (out of 11,420 total exits) = 24%	3,971 (out of 15,581 total exits) = 25%	3,656 (out of 11,211 total exits) = 33%	609 (out of 1,769 total exits) = 34%	2,264 (out of 7,024 total exits) = 32%
E14: Enhanced Services for Transition Aged Youth (TAY)	Percentage of E14 TAY participants who exited transitional housing to permanent housing destinations during the reporting period	50% (34 out of 66 total exits)	39% (150 out of 388 total exits)	49% (222 out of 454 total exits)	41% (43 out of 106 total exits)	41% (135 out of 328 total exits)
	Number of TAY participants who were assessed using the Next Step Tool	3,537	3,285	2,404	425	1,120

Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2020-21, July 2020 to March 2021

B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	Number of individuals active in the program within the reporting period	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	Of persons who secured housing with a rapid re-housing subsidy, number who remained in permanent housing upon exiting the RRH program	Of persons who secured housing with a rapid re-housing subsidy, number that exited the program to any destination	Of persons who secured housing with a rapid re-housing subsidy, percentage who remained in permanent housing upon exiting the RRH program
Total	3,827	13,318	3,331	2,772	2,991	93%
SPA 1	256	917	309	359	368	98%
SPA 2	837	2,923	880	553	568	97%
SPA 3	138	1,023	172	297	302	98%
SPA 4	852	3,149	508	373	435	86%
SPA 5	400	1,084	182	125	151	83%
SPA 6	988	2,388	875	448	486	92%
SPA 7	82	1,221	107	280	317	88%
SPA 8	337	1,071	366	345	378	91%

B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who were active in B7 funded interim/bridge housing	Number of B7 participants who exit to a permanent housing destination	Number of B7 participants who exit to any destination	Percentage of B7 participants who exit to a permanent housing destination
Total	1,952	219	1,059	21%
SPA 1	102	7	56	13%
SPA 2	189	12	79	15%
SPA 3	276	18	106	17%
SPA 4	495	57	331	17%
SPA 5	56	1	13	8%
SPA 6	214	27	160	17%
SPA 7	192	17	115	15%
SPA 8	442	74	149	50%

Notes:
 • B3 data is broken down by the Service Planning Area in which the participant was served.
 • B7 data is broken down by the Service Planning Area in which the participant was served.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2020-21, July 2020 to March 2021**

D7: Provide services and rental subsidies for Permanent Supportive Housing	Number of D7 participants newly placed in housing
Total	1,142
SPA 1	36
SPA 2	144
SPA 3	80
SPA 4	374
SPA 5	45
SPA 6	295
SPA 7	54
SPA 8	95
SPA Unknown	19

E6: Countywide Outreach System	Number of unduplicated individuals initiated contact	Number of unduplicated individuals newly engaged during reporting period	Number of unduplicated individuals who received services or successfully attained referrals
Total	19,203	12,147	14,755
SPA 1	865	633	772
SPA 2	2,134	1,316	1,648
SPA 3	1,878	1,122	1,391
SPA 4	5,176	2,922	3,594
SPA 5	2,032	1,406	1,858
SPA 6	1,538	983	1,114
SPA 7	2,153	1,174	1,575
SPA 8	3,514	2,654	2,920
SPA Unknown	118	78	91

E6: Countywide Outreach System	Number of unduplicated individuals who are placed in crisis or bridge housing	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	1,905	472	389
SPA 1	228	11	31
SPA 2	435	46	60
SPA 3	207	73	29
SPA 4	530	169	122
SPA 5	52	41	7
SPA 6	89	37	26
SPA 7	276	74	76
SPA 8	123	38	45
SPA Unknown	15	0	2

Notes:

- D7 SPA data is based on location where participant is housed.
- E6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)
Fiscal Year 2020-21, July 2020 to March 2021**

E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/bridge housing programs in the reporting period	Number of individuals who were active in E8 funded interim/crisis/bridge housing beds	Number of persons that exited to permanent housing destination within the report date range	Number of persons that exited to any destination within the report date range	Percentage of persons that exited to permanent housing destination within the report date range
Total	5,171	11,775	2,264	7,024	32%
SPA 1	155	543	209	380	55%
SPA 2	586	2,025	462	921	50%
SPA 3	144	644	172	445	39%
SPA 4	1,472	2,677	526	1,715	31%
SPA 5	236	563	165	279	59%
SPA 6	1,783	4,226	536	2,621	20%
SPA 7	265	368	41	277	15%
SPA 8	629	886	161	476	34%

Note: E8 data is broken down by the Service Planning Area in which the participant was served.

Demographic Category		A1: Prevention for Families		A5: Prevention for Individuals		B3: Rapid Re-Housing	
		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		998	2,229	1,569	2,305	3,827	13,318
Age	Under 18 (unaccompanied)	-	-	-	-	-	-
	Under 18 (in a family)	522	1,181	228	258	1,320	5,513
	18-24	78	191	159	223	375	1,388
	25-54	367	793	710	1,057	1,654	5,269
	55-61	18	37	203	324	251	617
	62 & older	13	26	262	435	225	530
	Unknown	-	1	7	8	3	11
Ethnicity	Hispanic/Latino	483	1,214	685	881	1,312	5,363
	Not Hispanic/Latino	467	937	824	1,340	2,371	7,476
	Unknown	48	78	60	84	144	479
Race	White	371	1,017	629	887	1,282	5,115
	Black/African- American	420	826	572	944	1,957	6,180
	Asian	9	19	19	34	26	92
	American Indian/Alaskan Native	32	32	22	30	55	179
	Native Hawaiian/Other Pacific Islander	-	8	4	5	19	86
	Multi-Racial/Other	-	-	-	-	-	-
	Unknown	166	327	323	405	488	1,666
Gender	Female	631	1,356	833	1,309	2,124	7,424
	Male	363	868	715	965	1,661	5,778
	Transgender Male to Female	-	-	10	13	16	32
	Transgender Female to Male	-	-	-	1	4	14
	Other	4	5	11	17	4	15
	Unknown	-	-	-	-	-	-
Individuals at risk of Homelessness		998	2,229	1,569	2,305	-	-
Homeless Individuals/Family Members		N/A	N/A	N/A	N/A	1,559	4,006
Chronically Homeless Individuals		N/A	N/A	N/A	N/A	475	1,210
Veterans		7	9	4	21	22	69
Individuals in Families with Minor Child(ren)		998	2,229	N/A	N/A	2,521	9,424
Families with Minor Child(ren)		374	770	N/A	N/A	827	3,021

Demographic Enrollment/Service Data for Select HI Strategies for Fiscal Year 2020-21, July 2020 to March 2021

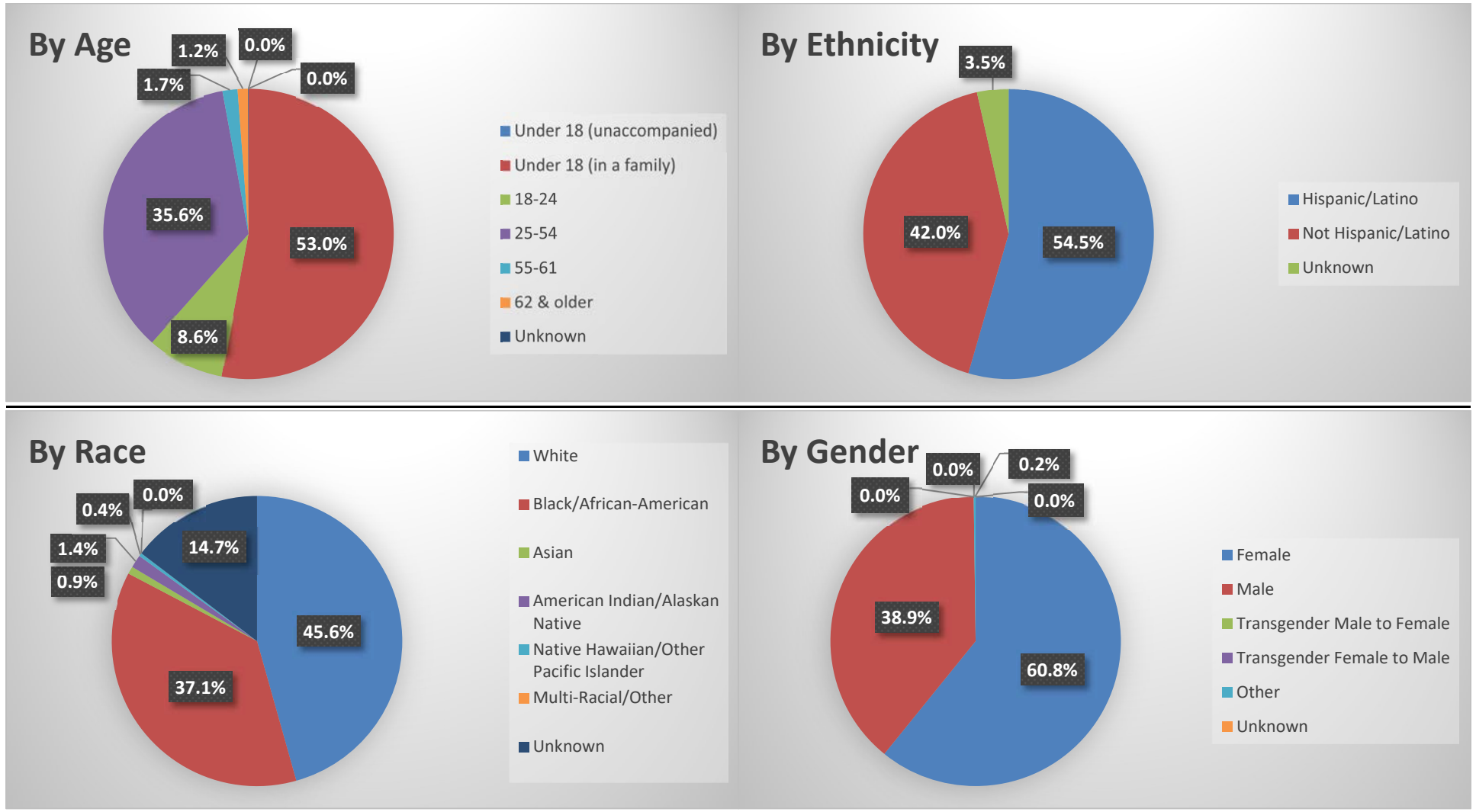
		B7: Interim Housing for Those Exiting Institutions		D7: Permanent Supportive Housing		E6: Countywide Outreach System		E8: Emergency Shelter	
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled*	Number Served*	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
Total individuals		900	1,952	2,648	12,981	19,203	24,207	5,171	11,775
Age	Under 18 (unaccompanied)	-	-	-	-	37	22	-	-
	Under 18 (in a family)	-	-	-	7	22	8	1,341	4,157
	18-24	50	94	95	437	614	740	454	969
	25-54	634	1,346	1,307	6,419	11,415	14,455	2,453	4,973
	55-61	127	289	476	2,723	2,731	3,602	523	930
	62 & older	89	198	766	3,124	1,971	2,831	404	747
	Unknown	-	25	4	271	2,419	2,558	4	11
Ethnicity	Hispanic/Latino	398	811	731	3,652	7,257	8,699	1,876	4,305
	Not Hispanic/Latino	449	1,008	1,859	9,007	10,481	13,682	3,144	7,079
	Unknown	53	133	58	322	1,464	2,218	151	391
Race	White	388	806	1,073	5,201	10,840	13,775	1,937	4,339
	Black/African- American	217	482	1,140	5,770	4,732	6,059	2,424	5,609
	Asian	14	35	63	220	282	333	67	118
	American Indian/Alaskan Native	8	24	36	205	319	419	109	177
	Native Hawaiian/Other Pacific Islander	1	9	33	94	130	160	31	73
	Multi-Racial/Other	160	338	147	829	139	158	17	53
	Unknown	110	258	156	662	2,761	3,303	586	1,406
Gender	Female	234	537	1,170	5,613	5,925	7,654	2,384	5,851
	Male	658	1,371	1,438	7,152	12,527	15,496	2,738	5,813
	Transgender Male to Female	6	13	27	101	114	164	17	43
	Transgender Female to Male	1	5	2	16	23	28	9	14
	Other	1	1	8	26	81	184	18	43
	Unknown	-	25	3	73	533	681	5	11
Individuals at risk of Homelessness		13	43	-	40	-	-	N/A	N/A
Homeless Individuals/Family Members		900	1,952	2,372	11,925	19,117	23,740	2,919	4,605
Chronically Homeless Individuals		510	1,099	979	7,761	3,793	5,317	1,308	2,248
Veterans		26	49	306	573	536	749	103	186
Individuals in Families with Minor Child(ren)		95	197	829	3,885	87	37	2,415	7,106
Families with Minor Child(ren)		-	-	245	1,316	24	17	765	2,171

Notes:

- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2020-March 2021)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.

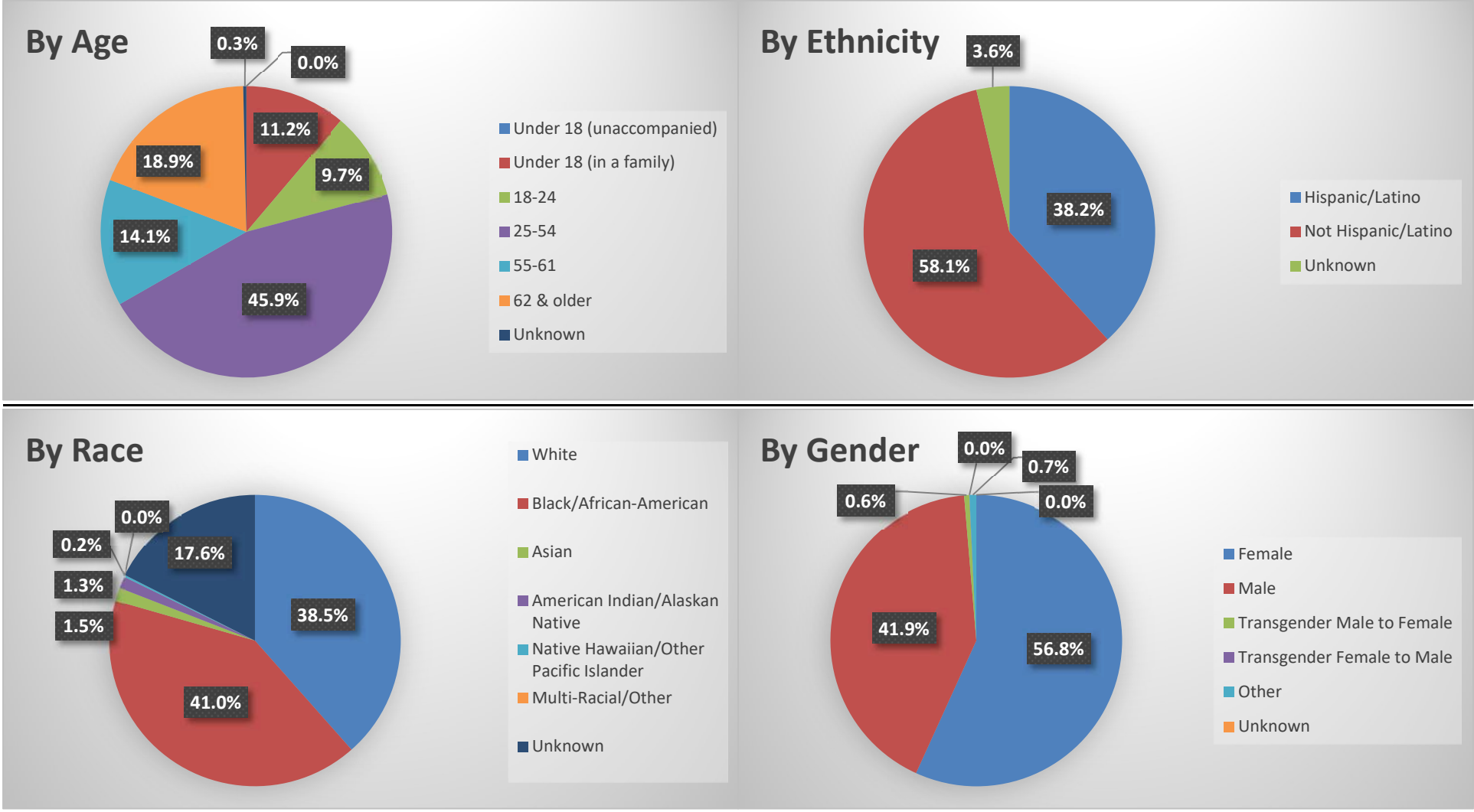
Demographic Service Data for Select Homeless Initiative Strategies: Fiscal Year 2020-21, July 2020 to March 2021*

A1: Homeless Prevention Program for Families



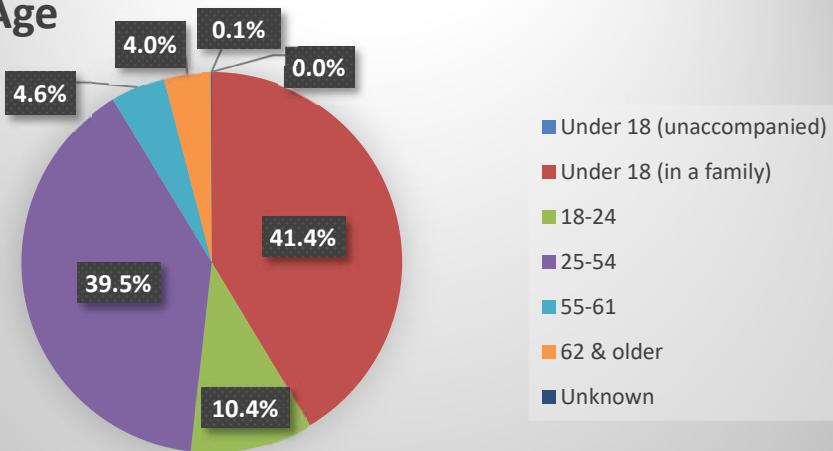
*Data in this attachment show demographic breakdowns of people served in each strategy.

A5: Homeless Prevention Program for Individuals

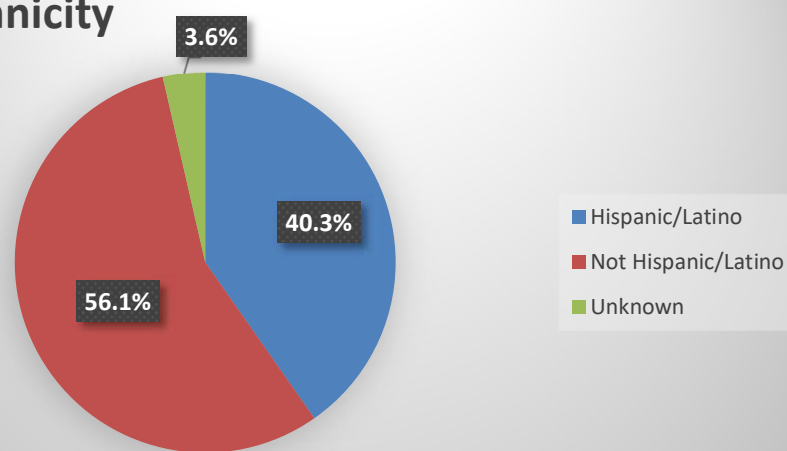


B3: Rapid Re-Housing

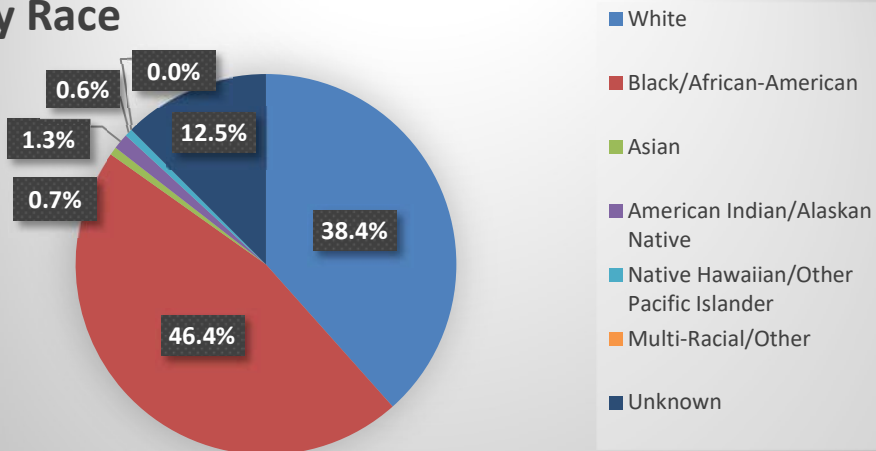
By Age



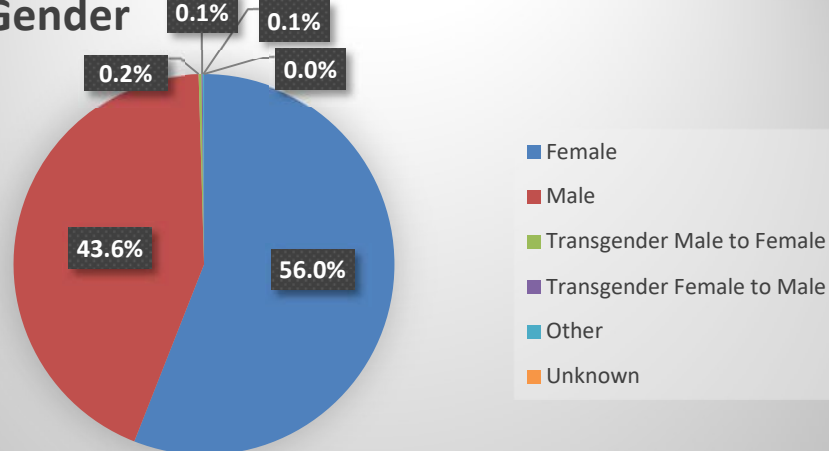
By Ethnicity



By Race

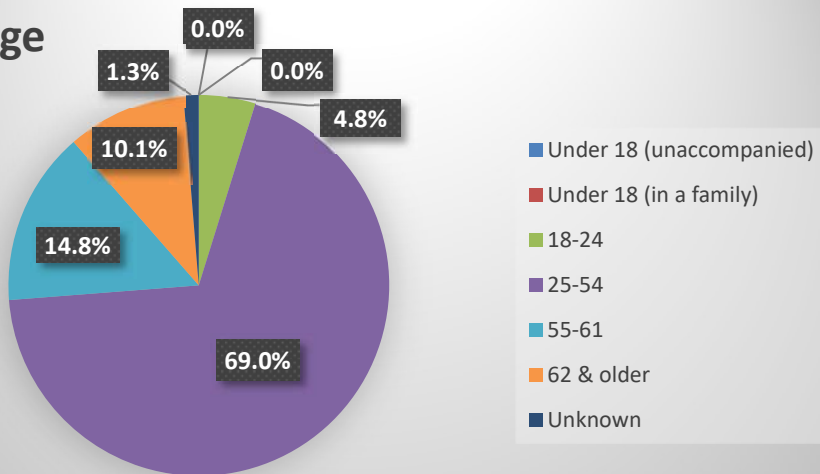


By Gender

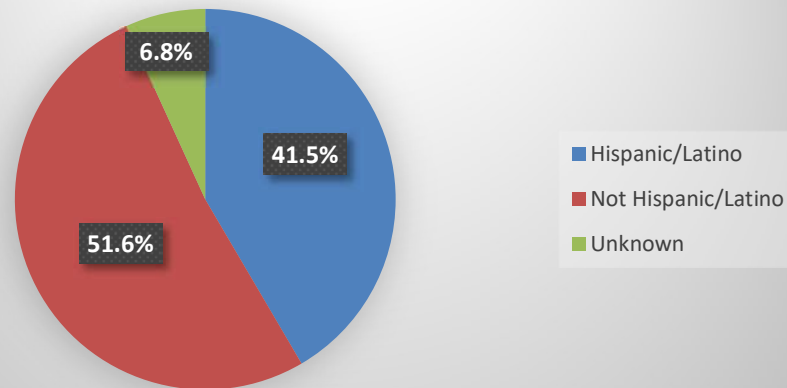


B7: Interim Housing for Those Exiting Institutions

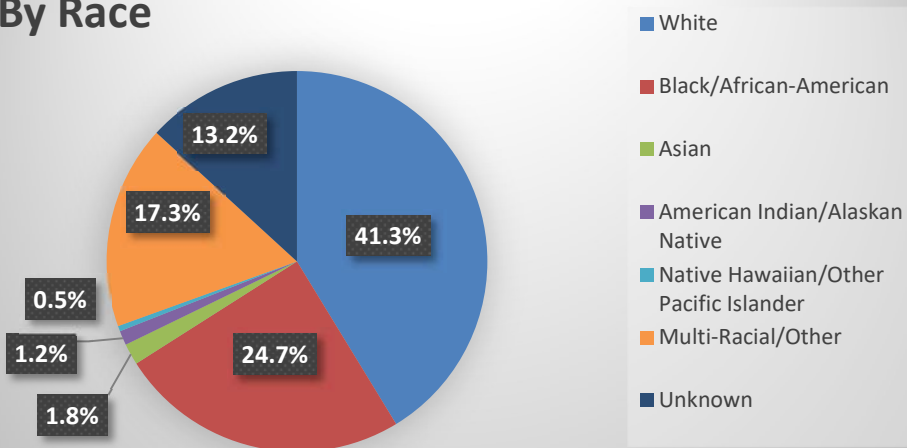
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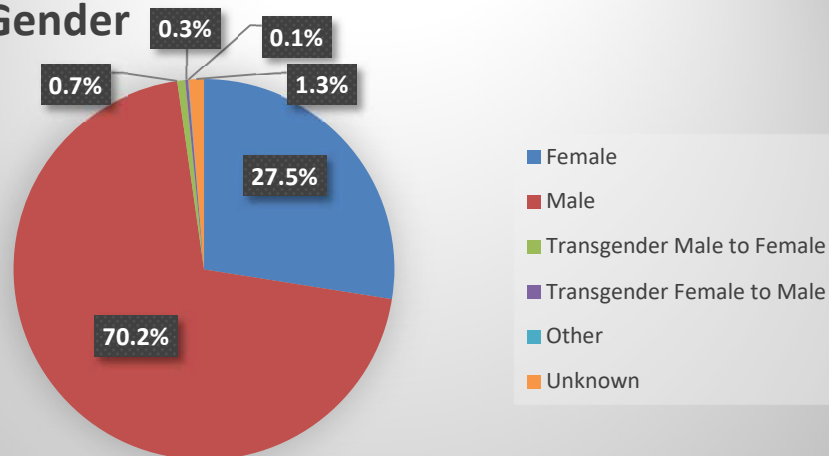
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By Race



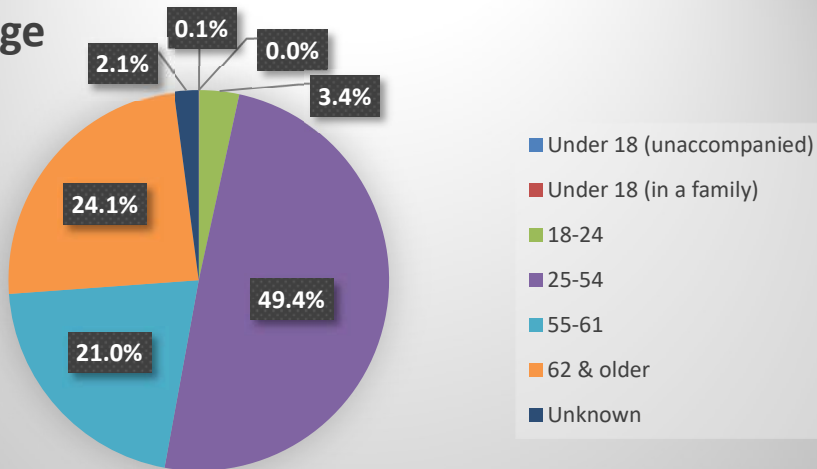
By Gender



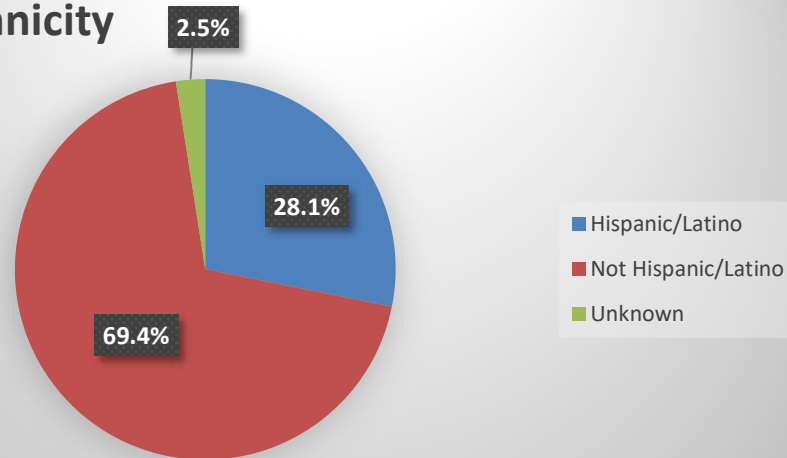
Demographic Service Data for Select Homeless Initiative Strategies: Fiscal Year 2020-21, July 2020 to March 2021

D7: Permanent Supportive Housing

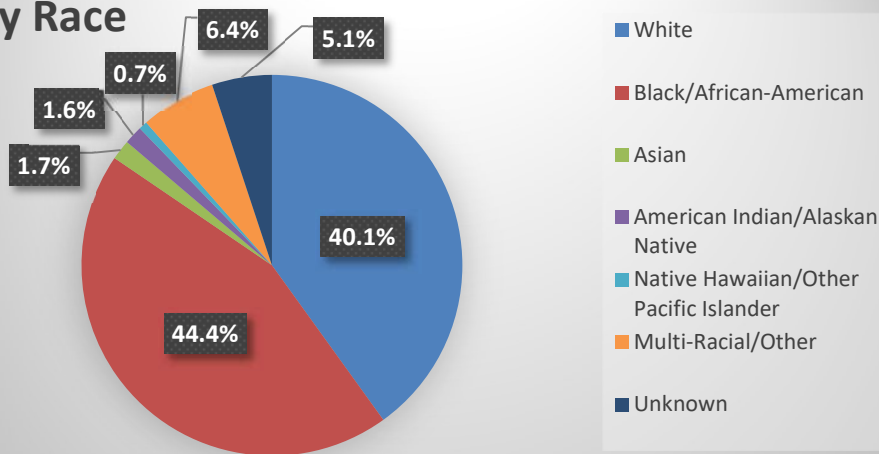
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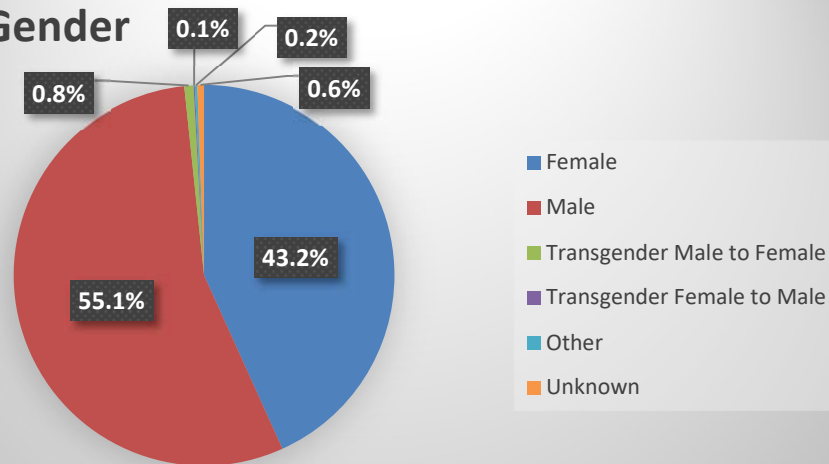
By Ethnicity



By Race

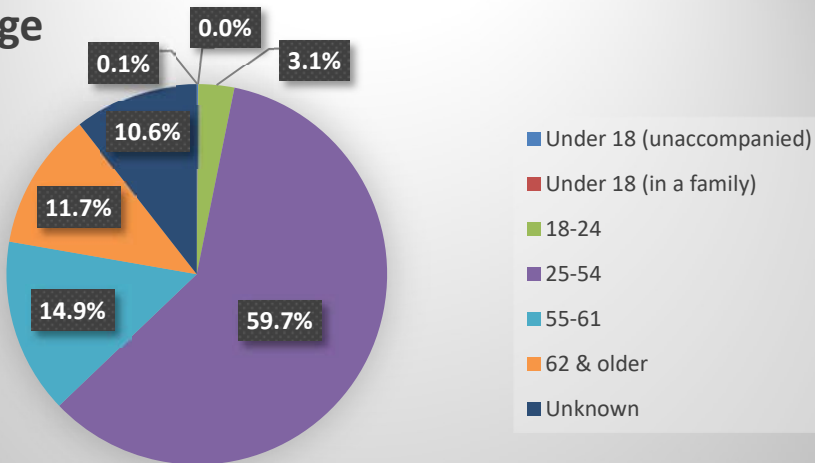


By Gender

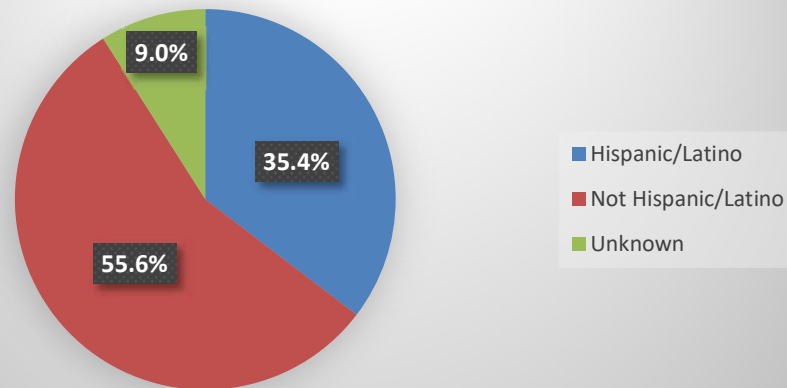


E6: Countywide Outreach System

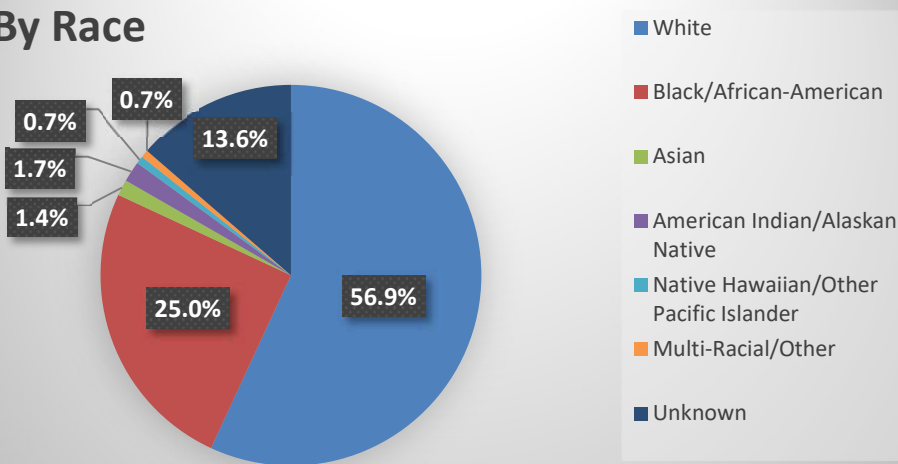
By Age



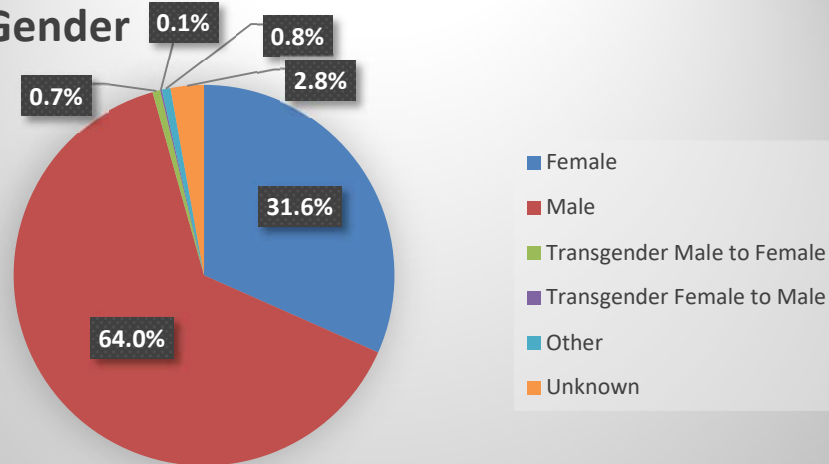
By Ethnicity



By Race



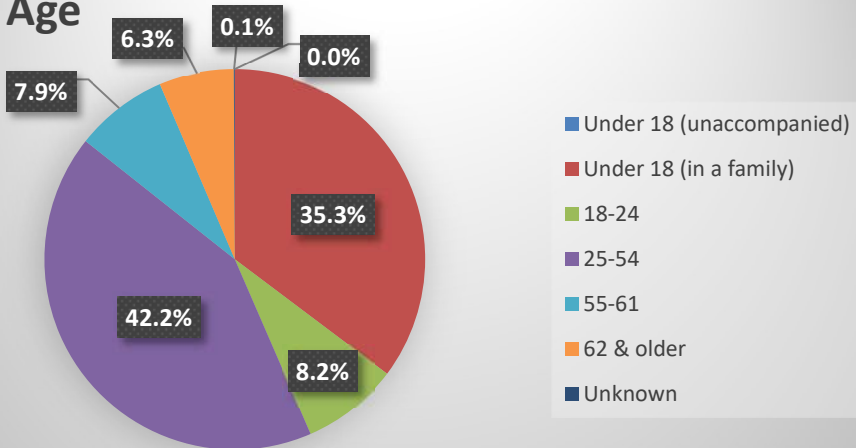
By Gender



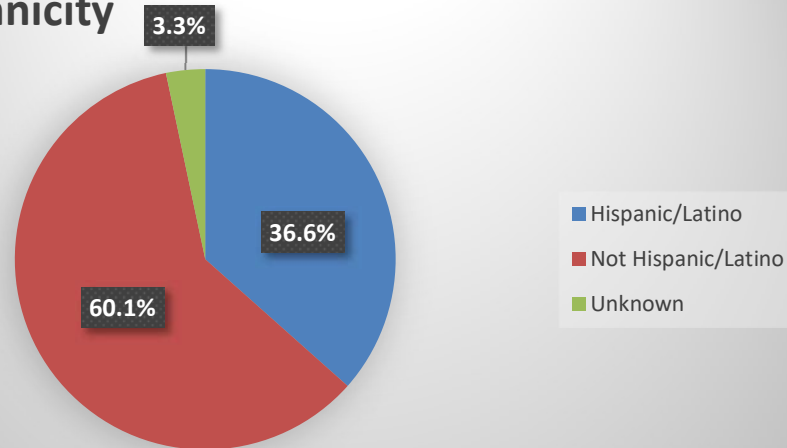
Demographic Service Data for Select Homeless Initiative Strategies: Fiscal Year 2020-21, July 2020 to March 2021

E8: Emergency Shelter

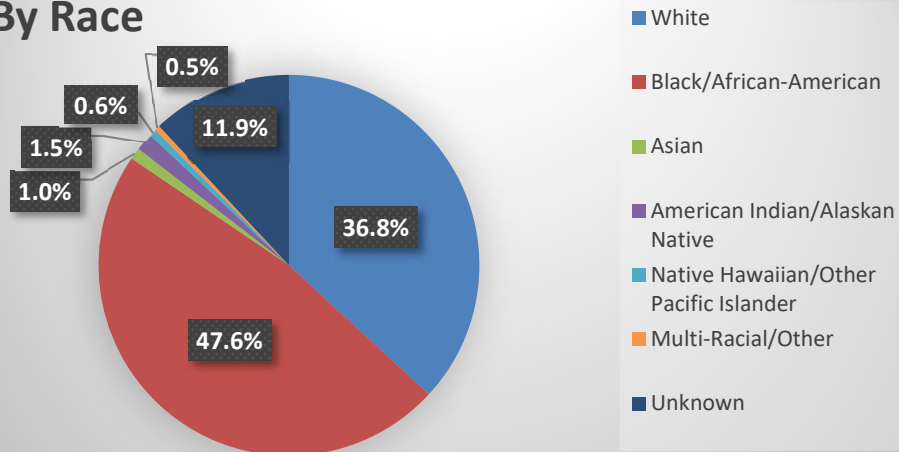
By Age



By Ethnicity



By Race



By Gender

